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JUL 24 2015

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

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In the matter of:

Thomas Richard Thacker and Shannan Chapman Thacker  
 (Your Full Name)  
 name on bill COMPLAINANT )  
 )  
 VS. )  
 )  
EQT Gathering ("EQT")  
 (Name of Utility) DEFENDANT )

Case No. 2015-00269

COMPLAINT

The complaint of Thomas Richard Thacker respectfully shows:  
(Your Full Name)

(a) Thomas Richard Thacker  
(Your Full Name)

4722 Spurlock Creek, Prestonsburg, KY 41653  
(Your Address)

rthacker@hotmail.com  
(Your Email Address)

(b) EQT  
(Name of Utility)

1710 Pennsylvania Avenue, Charleston, WV 25302  
(Address of Utility)

(c) That: I received a letter from EQT indicating that they  
(Describe here, attaching additional sheets if necessary,  
would be abandoning the pipeline that serves me  
the specific act, fully and clearly, or facts that are the reason  
as a gas customer. The letter indicated that  
and basis for the complaint.)  
my service would be terminated on August 1, 2015.

Formal Complaint

Thomas Richard Thacker vs. EQT Battering ("EQT")

Page 2 of 2

I made several inquiries to gas companies in my area to request gas service. I was unable to find a company that could offer me service. My home is equipped with multiple appliances that require gas. These appliances are: hot water heater, furnace, oven and stove. If we had to switch to electric, this would be expensive. \*

see additional sheets

Wherefore, complainant asks Continued gas service  
(Specifically state the relief desired.)

by EQT or Chesapeake Energy. If gas service is not possible, I request an extension beyond the termination date of August, 1 2015 so that I may have additional time to transition to electric.

Dated at Prestonsburg, Kentucky, this 22nd day  
(Your City)

of July, 2015.  
(Month)

Thomas Thacker  
(Your Signature\*)

\_\_\_\_\_  
(Name and address of attorney, if any)

\_\_\_\_\_  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

The cost of replacing the above mentioned appliances w/ new electric ones and the cost of removing the old ones and having the new ones installed would be a few thousand dollars. My wife called E&T to request help finding another company that could provide us with gas service or request an extension. My wife was told by E&T representative Ms. Johnson, that they could/would not give us an extension. My wife was told by Ms. Johnson that the gas we were currently receiving was E&T's but that it belonged to Chesapeake Energy. The reason was not made apparant but Ms. Johnson indicated that an arrangement had been made between E&T and Chesapeake to provide gas service to some of E&T's customers. My wife called Chesapeake Energy to confirm this information but was unsuccessful. An inquiry was also made by my wife to determine if Chesapeake could provide us with gas ~~service~~ <sup>(Chesapeake's)</sup> after August 1, 2015. According to E&T we are receiving their gas already anyway. Chesapeake representative Kathy Clark could not confirm the arrangement w/ E&T for the gas that we were receiving. Attempts were made to follow up with Ms. Clark to request continued gas service by Chesapeake; however, she did not return phone calls after voice messages were left regarding this matter.



June 4, 2015

Thomas R. and Kimberly Thacker  
4722 Spurlock CK  
Prestonsburg, KY 41653-8778

Re: Account No.: [REDACTED]

Dear Thomas R. and Kimberly Thacker:

EQT Gathering ("EQT") will soon be abandoning the pipeline it has in the area in which you are currently tapped as a farm tap consumer. As a result, it is necessary that we terminate gas service to you, which termination shall occur on August 1, 2015. Therefore, EQT suggests you make immediate arrangements to secure an alternative fuel source.

If you have any questions, please do not hesitate to contact us at 844-378-5263.

Sincerely,

A handwritten signature in black ink, appearing to read 'Paul G. Walker, Jr.', written in a cursive style.

Paul G. Walker, Jr.  
Supervisor – Free Gas & Analytical Support  
Land Administration – Contracts  
EQT Production Company

Certified #: 7014 0150 0000 0208 8118

cc: Leslie Miller-Stover, Esquire