

95

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

Case No. 2015-00184

RECEIVED

APR 30 2015

PUBLIC SERVICE  
COMMISSION

In the matter of:

MARK S CARTER  
(Your Full Name)  
COMPLAINANT

VS.

EQT  
(Name of Utility)  
DEFENDANT

COMPLAINT

The complaint of MARK S CARTER respectfully shows:  
(Your Full Name)

(a) \_\_\_\_\_  
(Your Full Name)

1376 TAYLOR FRK Turkey Creek Ky 41514  
(Your Address)

MDCARTER @ SUDDENLINK.NET  
(Your Email Address)

(b) EQT  
(Name of Utility)

100 EQT WAY Pikeville, KY 41501  
(Address of Utility)

(c) That: (SEE ATTACHED PAGE) (ALSO ATTACHED ORIGINAL APPLICATION THAT EQT GAVE  
(Describe here, attaching additional sheets if necessary,

ME THAT I FILLED OUT AND RETURNED THAT THEY WOULD NOT ACCEPT.  
the specific act, fully and clearly, or facts that are the reason

\_\_\_\_\_ and basis for the complaint.)

Formal Complaint

MARK S CARTER vs. EQT

Page 2 of 2

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Wherefore, complainant asks Approval for GAS HOOK UP  
(Specifically state the relief desired.)

To BE Able To Hook up for GAS Service via  
People's GAS.

\_\_\_\_\_  
\_\_\_\_\_

Dated at TURKEY CREEK, Kentucky, this 27 day  
(Your City)

of April, 2015.  
(Month)

  
(Your Signature\*)

\_\_\_\_\_  
(Name and address of attorney, if any)

\_\_\_\_\_  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

April 27, 2015

I went to EQT for gas service. I was given an application for service. They came out and said that a hook up was OK. I filled out the application then returned it to 100 EQT Way , KY on 6/4/2014 where I had picked up the application. I was asked where did I get an application by the same lady that given it to me. She continued to question me about the application like something under handed was going on. Then She told me that they no longer service the public, That i would have to file an application with People's Gas in , KY.

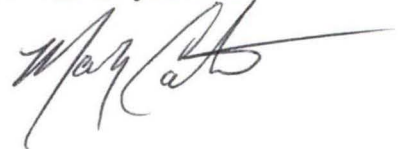
I did as I was told and filed an application with People's Gas. After a few months I was notified by People's Gas that EQT had denied me a hookup at the same location that they had approved when they were going to provide service. I tried to contact EQT to find out why i was denied hook up. The only thing that I could find out that there was an inter office war between EQT and People's Gas.

I again filed another application for gas service at the same location. And again a few months later People's Gas notified me on April 24, 2015 that I had been denied by EQT. That they wanted to service me with gas but EQT had to approve the hook up.

What I am upset about is that EQT had approved the hook up when they were going to service me gas , but when People's Gas had to service me it was not approved. If the hook up was a approved before it should be now. They have approved other hook ups below me since I filed my application and they already have gas service in use for a month or more. There three wells on this line. But yet I am denied a hook up.

I am heating my home with coal as of now. With the new EPA rules it is almost impossible to get coal, and the law is soon to change to outlaw burning coal. I am disabled and need gas to heat my home, and see no reason I should be denied a hook up after being approved before People's Gas took over, since EQT would not take my application and told me to go to People's Gas.

Thank You for you time

A handwritten signature in black ink, appearing to be 'Mary Jo', written in a cursive style.

EQT  
APPLICATION FOR DOMESTIC GAS SERVICE

Transfer of Property Ownership:

EQT, PO Box 158, Pikeville, Kentucky 41502

REFERENCE NO.

Name: <b>MARK + Debra CARTER</b>		Description of Location: (911 Address) <b>Taylor Fork of Turkey Creek At well # 127401 well Roger's A #4 Next House from well on Right same side AS well</b>	
Mailing Address: <b>1376 Taylor Fork</b>			
(City) <b>Turkey Creek</b>	(County) <b>Pike</b>	(State) <b>KY</b>	(Zip Code) <b>41514</b>
Phone: <b>606-237-8460</b>			

Social Security Number		Length of Service Line:		Size of Service Line:		No. of Rooms:		Type of Construction:	
Well Name and No. or Line No:									
Description of Premises:				Purpose of Service: Domestic					

Name of Person:		Materials Supplied by Applicant:	
address:		List Supplies to Applicant	
Map Attached Showing Route and Distance of Service Line: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
Location of Regulators:			

DEEDS AND OTHER EVIDENCE OF OWNERSHIP OF PREMISES AND RIGHTS OF WAY	DATES	GRANTORS	Recorded	BOOK	PAGES

Any Other Fuel Line Available to Applicant: <input type="checkbox"/> Yes <input type="checkbox"/> No	This is to certify that I am the owner of the real estate upon which the premises to be served are located and of the necessary right of way for the service line. Also that the point of service is located within one half air mile of the gathering line or well of the Gas Company.
Applicant Has Service at This Date: <input type="checkbox"/> Yes <input type="checkbox"/> No	

\$150.00 Meter Installation Fee: <input type="checkbox"/> Yes <input type="checkbox"/> No	Signatures	Applicant's Signature: 	Date: <b>6/4/14</b>
Meter No.:		Received By:	Date:
Date Installed:		Approved By:	Date: