

RECEIVED

JUN 23 2015

PUBLIC SERVICE
COMMISSION

421 West Main Street
Frankfort, KY 40601
(502) 223-3477
(502) 223-4124 Fax

June 23, 2015

Mark R. Overstreet
(502) 209-1219
(502) 223-4387 FAX
moverstreet@stites.com

HAND DELIVERED

Jeff R. Derouen
Executive Director
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

RE: Case No. 2015-00136

Dear Derouen:

Please find and accept for filing in accordance with the Commission's Order the original and five copies of the Company's responses to Staff's May 27, 2015 data requests. Also being filed is the Company's motion for confidential treatment of the Morrisons' personal and confidential billing information that is contained in certain of the responses.

A copy of the redacted and unredacted responses is being served on the Morrisons along with a copy of this letter.

Please do not hesitate to contact me if you have any further questions.

Very truly yours,


Mark R. Overstreet

MRO

cc: Mr. and Mrs. Morrison

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JUN 23 2015

PUBLIC SERVICE
COMMISSION

In the Matter of:

DOUGLAS AND SYLVIA MORRISON)
COMPLAINANT)

V.)

) Case No. 2015-00136


KENTUCKY POWER COMPANY)
DEFENDANT)

Kentucky Power Company Responses
to Commission Staff's First Set of Data Requests

June 23, 2015

VERIFICATION

The undersigned, John A. Rogness III, being duly sworn, deposes and says he is the Director Regulatory Services for Kentucky Power, that he has personal knowledge of the matters set forth in the forgoing responses for which he is the identified witness and that the information contained therein is true and correct to the best of his/her information, knowledge and belief.



John A. Rogness-III

COMMONWEALTH OF KENTUCKY)
) Case No. 2015-00136
COUNTY OF FRANKLIN)

Subscribed and sworn to before me, a Notary Public in and before said County and State, by John A. Rogness III, this the 22nd day of June, 2015.



Notary Public

My Commission Expires: January 23, 2017

Kentucky Power Company

REQUEST

Provide copies of monthly statements that reflect usage and charges for combined electric/outdoor lighting service at 440 31st Street, Ashland, Kentucky, from April 2010 to April 2015.

RESPONSE

Please see KPSC_1_1_Attachment1_Confidential.pdf for copies of monthly billing statements for the 12 month period of May 6, 2014 through May 6, 2015. Please note, Kentucky Power retains copies of statements for 12 months only and thus the Company does not have copies of monthly statements for the period billing period of April 2010 to April 2014. Also provided as part of the response is an account billing history that reflects both the monthly charges and kWh's for the Metered Service and the dusk to dawn light from 2010 to the current billing month.

WITNESS: John A Rogness



Account Number
 [REDACTED]
 CY 06
 8577

Total Amount Due	\$ [REDACTED]
Commission	[REDACTED]
Amount Enclosed	
Due May 26, Add \$8.00 After Jun 8	

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
 Order Dated May 27, 2015
 Item No. 1
 Attachment 1
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Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To:
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000016000000016800010000000000 [REDACTED] 07050806006900000

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Residential Service-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	May 26, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	May 7, 2015

Previous Charges:

Total Amount Due At Last Billing	\$ [REDACTED]
Payment 05/06/15 - Thank You	
Previous Balance Due	\$ [REDACTED]
Accumulated Budget Balance	
Total Previous Balance	\$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 05/06/15	
Rate Billing	\$ [REDACTED]
Fuel Adj @ 0.0054600- Per KWH	
DSM Adj @ 0.0003830 Per KWH	
Residential HEAP @ \$0.15	
Capacity Charge @ 0.0009700 Per KWH	
Asset Transfer Rider 0.4772000%	
School Tax	
Franchise Tax	
Current Electric Charges Due	\$ [REDACTED]
Current Budget Amount Due	\$ [REDACTED]
Total Account Balance	\$ [REDACTED]

Total Amount Due
 Due May 26, Add \$8.00 After Jun 8

Meter Number	Service Period	Meter Reading Detail				
	From	To	Previous	Code	Current	Code
532286713	04/08	05/06	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier 1.0000		Metered Usage [REDACTED]				

Next scheduled read date should be between Jun 5 and Jun 10

Questions About Bill or Service, Call:
 1-800-572-1113
 Pay By Phone: 1-800-611-0964

KPCO Messages

Your Budget Anniversary month is July.
 Recycle your old working refrigerator or freezer with us, today. We will pick it up for no additional charge and you will receive a \$50 rebate from the comfort of your easy chair. To schedule your pick-up today, call 844.685.7459 or visit KentuckyPower.com/recycle.
 Register for online services at www.KentuckyPower.com. Registration is free and easy and gives you the convenience of 24-hour access to your account. You can sign up for paperless billing, view your bill, check your usage, update your contact information, and much more.

Visit us at www.KentuckyPower.com
 [REDACTED] available on request
 Other side for Important Information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Residential Service-015

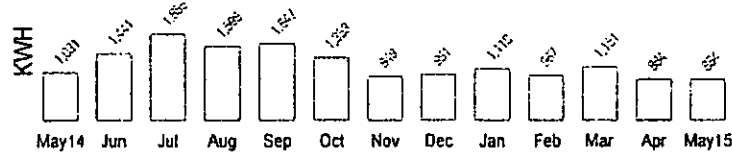
Page 2 of 2
 Commission Staff's First Set of Data Requests

KPSC Case No. 2015-00136
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	May 26, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	May 7, 2015

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	28	[REDACTED]	[REDACTED]	57°F
Previous	[REDACTED]	29	[REDACTED]	[REDACTED]	50°F
One Year Ago	[REDACTED]	32	[REDACTED]	[REDACTED]	58°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Account Number
 [REDACTED]
 CY 06
 9152

[REDACTED]	Commission
Total Amount Due	Amount Enclosed
Due Apr 24, Add \$8.00 After May 7	

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
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DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To:
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000016000000016800010000000000 [REDACTED] 08040705006900008

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Residential Service-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Apr 24, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Apr 8, 2015

Previous Charges:

Total Amount Due At Last Billing \$ [REDACTED]
 Payment 04/07/15 - Thank You
 Previous Balance Due \$ [REDACTED]
 Accumulated Budget Balance \$ [REDACTED]
 Total Previous Balance \$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 04/08/15
 Rate Billing \$ [REDACTED]
 Fuel Adj @ 0.0022200- Per KWH
 DSM Adj @ 0.0003830 Per KWH
 Residential HEAP @ \$0.15
 Capacity Charge @ 0.0009700 Per KWH
 Asset Transfer Rider 3.5211000%
 School Tax
 Franchise Tax
 Current Electric Charges Due \$ [REDACTED]
 Current Budget Amount Due \$ [REDACTED]
 Total Account Balance \$ [REDACTED]

Total Amount Due
Due Apr 24, Add \$8.00 After May 7

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	03/10	04/08	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier	1.0000		Metered Usage		[REDACTED]	

Next scheduled read date should be between May 6 and May 11

Questions About Bill or Service, Call:
 1-800-572-1113
 Pay By Phone: 1-800-611-0964

Messages

Stealing copper is illegal and can have deadly consequences. Reporting copper theft could save a life, so if you have any information, please call 1-866-747-5845.

Your Budget Anniversary month is July.
 Kentucky Power has new incentives for energy efficient appliances and incentives for high efficiency heat pumps to help customers save energy. For more information check our website at www.kentuckypower.com/save.

Visit us at www.KentuckyPower.com
 is available on request
 other side for Important Information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Residential Service-015

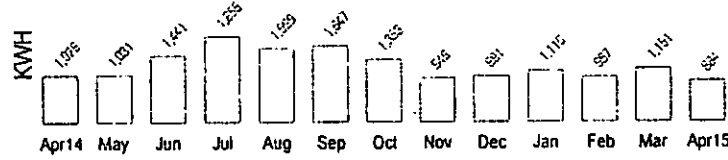
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Apr 24, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Apr 8, 2015

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	29	[REDACTED]	[REDACTED]	50°F
Previous	[REDACTED]	33	[REDACTED]	[REDACTED]	26°F
One Year Ago	[REDACTED]	29	[REDACTED]	[REDACTED]	46°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages

SCAM ALERT: Telephone scammers are calling customers claiming to represent Kentucky Power or AEP. The caller tells customers that power will be shut off unless a money pac green dot or vanilla reload it card is purchased to cover the amount the caller says is due on the account. We will never ask you to buy a money card for payment. We will also never call and ask you to make a payment with your debit or credit card over the phone. If you have any questions about your account, please call us.



Account Number

[REDACTED]

CY 06
13118

Total Amount Due	Commission
[REDACTED]	\$ [REDACTED]
Amount Enclosed	
Due Mar 26 , Add \$8.00 After Apr 8	

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Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-03-532286713

DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Make Check Payable and Send To
KENTUCKY POWER COMPANY
PO BOX 24410
CANTON OH 44701-4410



000016000000016800010000000000 [REDACTED] 00030804006900000

Please tear on dotted line

Return top portion with your payment

Service Address:
DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Mar 26, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Mar 10, 2015

Questions About Bill or Service, Call:
1-800-572-1113

Pay By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.

SCAM ALERT: Telephone scammers are calling customers claiming to represent Kentucky Power or AEP. The caller tells customers that power will be shut off unless a money pac green dot or vanilla reload it card is purchased to cover the amount the caller says is due on the account. We will never ask you to buy a money card for payment. We will also never call and ask you to make a payment with your debit or credit card over the phone. If you have any questions about your account, please call us.

We now have outage alerts available. Log onto your account and register for alerts and we will notify you when your power goes out, an estimate of when it will be restored, and then when it is restored. Once enrolled looking for our number will be a thing of the past!

Previous Charges:

Total Amount Due At Last Billing	\$ [REDACTED]
Payment 03/05/15 - Thank You	[REDACTED]
Previous Balance Due	\$ [REDACTED]
Accumulated Budget Balance	[REDACTED]
Total Previous Balance	\$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 03/10/15	\$ [REDACTED]
Rate Billing	[REDACTED]
Fuel Adj @ 0.0066200- Per KWH	[REDACTED]
DSM Adj @ 0.0009956 Per KWH	[REDACTED]
Residential HEAP @ \$0.15	[REDACTED]
Capacity Charge @ 0.0009700 Per KWH	[REDACTED]
Asset Transfer Rider 12.2142000%	[REDACTED]
School Tax	[REDACTED]
Franchise Tax	[REDACTED]
Current Electric Charges Due	\$ [REDACTED]
Tariff 094 - Outdoor Light 03/09/15	[REDACTED]
Rate Billing 43 KWH Used (Nbr.Lights:1)	\$ [REDACTED]
Fuel Adj @ 0.0066200- Per KWH	[REDACTED]
Capacity Charge @ 0.0009700 Per KWH	[REDACTED]
Asset Transfer Rider 12.2142000%	[REDACTED]
School Tax	[REDACTED]
Franchise Tax	[REDACTED]
Current Electric Charges Due	\$ [REDACTED]
Current Budget Amount Due	\$ [REDACTED]
Total Account Balance	\$ [REDACTED]

Total Amount Due
Due Mar 26 , Add \$8.00 After Apr 8

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	02/05	03/10	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier	1.0000		Metered Usage		[REDACTED]	

Next scheduled read date should be between Apr 7 and Apr 10

Visit us at www.KentuckyPower.com
as available on request
other side for important information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

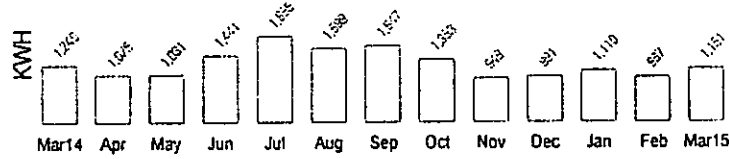
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Mar 26, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Mar 10, 2015

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	33	[REDACTED]	[REDACTED]	26°F
Previous	[REDACTED]	29	[REDACTED]	[REDACTED]	31°F
One Year Ago	[REDACTED]	27	[REDACTED]	[REDACTED]	33°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages

To avoid unnecessary delays in crediting your electric payment, please do not paper clip or staple your check to the bill payment stub.

"If you pay your electric bill in person, remember to pay only at AUTHORIZED pay stations. These locations send notice of your payment immediately to Kentucky Power which could prevent service disconnection. Pay stations may charge a fee for this service. Keep your receipt as proof of payment. For a list of authorized pay stations or other payment options, visit our website at www.kentuckypower.com or call the number above."

Do you have an all-electric home? Sign up for a no cost home energy assessment. We'll help you save money and energy by installing energy efficient lighting, checking your home for air leaks and more! Call 1-866-225-0686 or visit KentuckyPower.com/save.

Help us post your payment timely and accurately! Always verify the electric account number on your bill to the data entered in your online payment system. When you move, update your electric account number in your bill pay system to your new electric account number.



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Account Number
 [REDACTED]
 CY 06
 10394

[REDACTED]	Commission
Total Amount Due	\$ Amount Enclosed
Due Feb 24, Add \$8.00 After Mar 9	

KPSC Case No. 2015-00136
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DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To:
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000016000000016800010000000000 [REDACTED] 06020903006900004

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Feb 24, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Feb 6, 2015

Questions About Bill or Service, Call:
 1-800-572-1113

Pay By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.

Scam Alert: Telephone scammers are calling customers claiming to represent AEP or Kentucky Power. The caller threatens to cut off electricity service if money is not paid immediately by credit card or some other means. We don't call to ask for personal information, banking information, or credit/debit card payments. If you have questions about your account call us at 1-800-572-1113.

Make your life easier. You can write one check for multiple electric accounts!

Register for online services at www.KentuckyPower.com. Registration is free and easy and gives you the convenience of 24-hour access to your account. You can sign up for paperless billing, view your bill, check your usage, update your contact information, and much more.

Previous Charges:

Total Amount Due At Last Billing	\$	[REDACTED]
Payment 02/04/15 - Thank You		
Previous Balance Due	\$	[REDACTED]
Accumulated Budget Balance		
Total Previous Balance	\$	[REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 02/05/15		
Rate Billing	\$	[REDACTED]
Fuel Adj @ 0.0120100- Per KWH		
DSM Adj @ 0.0014470 Per KWH		
Residential HEAP @ \$0.15		
Capacity Charge @ 0.0009700 Per KWH		
Asset Transfer Rider 8.5892000%		
School Tax		
Franchise Tax		
Current Electric Charges Due	\$	[REDACTED]
Tariff 094 - Outdoor Light 02/06/15		
Rate Billing 43 KWH Used (Nbr.Lights:1)	\$	[REDACTED]
Fuel Adj @ 0.0120100- Per KWH		
Capacity Charge @ 0.0009700 Per KWH		
Asset Transfer Rider 8.5892000%		
School Tax		
Franchise Tax		
Current Electric Charges Due	\$	[REDACTED]
Current Budget Amount Due	\$	[REDACTED]
Total Account Balance	\$	[REDACTED]

Total Amount Due
 Due Feb 24, Add \$8.00 After Mar 9

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	01/07	02/05	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier 1.0000		Metered Usage [REDACTED]				
Next scheduled read date should be between Mar 6 and Mar 11						

Visit us at www.KentuckyPower.com
 is available on request
 other side for important information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

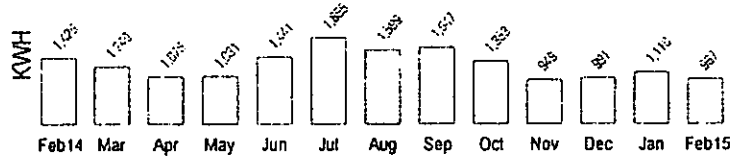
Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Feb 24, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Feb 6, 2015

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	29	[REDACTED]	[REDACTED]	31°F
Previous	[REDACTED]	34	[REDACTED]	[REDACTED]	38°F
One Year Ago	[REDACTED]	30	[REDACTED]	[REDACTED]	29°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number
[REDACTED]
CY 06
12163

[REDACTED]	Commission
Total Amount Due	\$ Amount Enclosed
Due Jan 26 , Add \$8.00 After Feb 6	

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Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-03-532286713

DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Make Check Payable and Send To.
KENTUCKY POWER COMPANY
PO BOX 24410
CANTON OH 44701-4410



000016000000016800010000000000 [REDACTED] 08010602006900001

Please tear on dotted line

Return top portion with your payment

Service Address:
DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Jan 26, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Jan 8, 2015

Questions About Bill or Service, Call:
1-800-572-1113

Pay By Phone: 1-800-611-0964

NO Messages

Your Budget Anniversary month is July.
Do you need to replace your old electric furnace or heat pump? We have programs that may assist you. Visit KentuckyPower.com/save for more information.

Previous Charges:

Total Amount Due At Last Billing \$ [REDACTED]
Payment 01/05/15 - Thank You
Previous Balance Due \$ [REDACTED]
Accumulated Budget Balance \$ [REDACTED]
Total Previous Balance \$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 01/07/15
Rate Billing \$ [REDACTED]
Fuel Adj @ 0.0013800- Per KWH [REDACTED]
DSM Adj @ 0.0014470 Per KWH [REDACTED]
Residential HEAP @ \$0.15 [REDACTED]
Capacity Charge @ 0.0009700 Per KWH [REDACTED]
Asset Transfer Rider 1.1218000% [REDACTED]
School Tax [REDACTED]
Franchise Tax [REDACTED]
Current Electric Charges Due \$ [REDACTED]
Tariff 094 - Outdoor Light 01/08/15
Rate Billing 51 KWH Used (Nbr.Lights:1) \$ [REDACTED]
Fuel Adj @ 0.0013800- Per KWH [REDACTED]
Capacity Charge @ 0.0009700 Per KWH [REDACTED]
Asset Transfer Rider 1.1218000% [REDACTED]
School Tax [REDACTED]
Franchise Tax [REDACTED]
Current Electric Charges Due \$ [REDACTED]
Current Budget Amount Due \$ [REDACTED]
Total Account Balance \$ [REDACTED]

Total Amount Due
Due Jan 26 , Add \$8.00 After Feb 6

Visit us at www.KentuckyPower.com
available on request
other side for Important Information

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	12/04	01/07	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier 1.0000		Metered Usage		[REDACTED]		

Next scheduled read date should be between Feb 5 and Feb 10



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

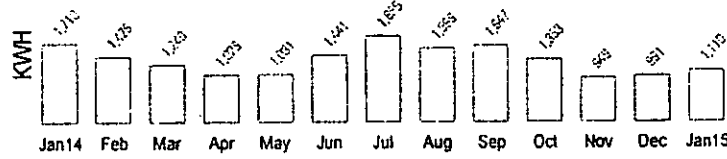
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Jan 26, 2015
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Jan 8, 2015

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	34	[REDACTED]	[REDACTED]	38°F
Previous	[REDACTED]	31	[REDACTED]	[REDACTED]	40°F
One Year Ago	[REDACTED]	35	[REDACTED]	[REDACTED]	34°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number

[REDACTED]

CY 06
11899

[REDACTED]	Commission
Total Amount Due	\$ Amount Enclosed
Due Dec 23, Add \$8.00 After Jan 8	

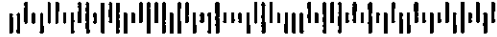
KPSC Case No. 2015-00136
Staff's First Set of Data Requests
Order Dated May 27, 2015
Item No. 1
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Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-03-532286713

DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Make Check Payable and Send To:
KENTUCKY POWER COMPANY
PO BOX 24410
CANTON OH 44701-4410



000016000000016800010000000000 [REDACTED] 05120801006900001

Please tear on dotted line

Return top portion with your payment

Service Address:
DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Dec 23, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Dec 5, 2014

Questions About Bill or Service, Call:
1-800-572-1113

By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.
To avoid unnecessary delays in crediting your electric payment, please do not paper clip or staple your check to the bill payment stub.

*If you pay your electric bill in person, remember to pay only at AUTHORIZED pay stations. These locations send notice of your payment immediately to Kentucky Power which could prevent service disconnection. Pay stations may charge a fee for this service. Keep your receipt as proof of payment. For a list of authorized pay stations or other payment options, visit our website at www.kentuckypower.com or call the number above.**

Is your home cold and drafty? Our free "Modified Energy Fitness" program may help you find air leaks. Visit KentuckyPower.com/save or call 1-866-225-0686 for more information and qualifications.

Previous Charges:

Total Amount Due At Last Billing	\$	[REDACTED]
Payment 12/04/14 - Thank You		
Previous Balance Due	\$	[REDACTED]
Accumulated Budget Balance		
Total Previous Balance	\$	[REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 12/04/14		
Rate Billing	\$	[REDACTED]
Fuel Adj @ 0.0020400 Per KWH		
DSM Adj @ 0.0014470 Per KWH		
Residential HEAP @ \$0.15		
Capacity Charge @ 0.0009700 Per KWH		
Asset Transfer Rider 5.2135000%		
School Tax		
Franchise Tax		
Current Electric Charges Due	\$	[REDACTED]
Tariff 094 - Outdoor Light 12/05/14		
Rate Billing 52 KWH Used (Nbr.Lights:1)	\$	[REDACTED]
Fuel Adj @ 0.0020400 Per KWH		
Capacity Charge @ 0.0009700 Per KWH		
Asset Transfer Rider 5.2135000%		
School Tax		
Franchise Tax		
Current Electric Charges Due	\$	[REDACTED]
Current Budget Amount Due	\$	[REDACTED]
Total Account Balance	\$	[REDACTED]

Total Amount Due
Due Dec 23, Add \$8.00 After Jan 8

Meter Number	Service Period	Meter Reading Detail				
Number	From	To	Previous	Code	Current	Code
532286713	11/03	12/04	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier	1.0000			Metered Usage	[REDACTED]	

Next scheduled read date should be between Jan 7 and Jan 12



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

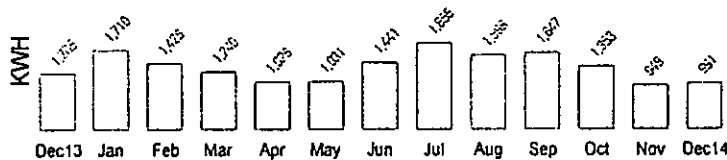
Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

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 KPSC Case No. 2015-00136
 Commission Staff's First Set of Data Requests
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Dec 23, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Dec 5, 2014

13 Month Usage History Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	31	[REDACTED]	[REDACTED]	40°F
Previous	[REDACTED]	31	[REDACTED]	[REDACTED]	52°F
One Year Ago	[REDACTED]	30	[REDACTED]	[REDACTED]	42°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number
 [REDACTED]
 CY 06
 13604

Total Amount Due		Commission
[REDACTED]		\$ [REDACTED]
Amount Enclosed		
Due Nov 20, Add \$6.40 After Dec 5		

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
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Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To:
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000016000000016640010000000000 [REDACTED] 04110512006900000

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Nov 20, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Nov 4, 2014

Questions About Bill or Service, Call:
 1-800-572-1113

By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.

SCAM ALERT: Telephone scammers are calling customers claiming to represent Kentucky Power or AEP. The caller tells customers that power will be shut off unless a money pac, green dot or vanilla reload card is purchased to cover the amount the caller says is due on the account. We will never ask you to buy a money card for payment. If you have any questions about your account, please call us.

Register for online services at www.KentuckyPower.com. Registration is free and easy and gives you the convenience of 24-hour access to your account. You can sign up for paperless billing, view your bill, check your usage, update your contact information, and much more.

Previous Charges:

Total Amount Due At Last Billing \$ [REDACTED]
 Payment 11/04/14 - Thank You [REDACTED]
 Previous Balance Due \$ [REDACTED]
 Accumulated Budget Balance [REDACTED]
 Total Previous Balance \$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 11/03/14
 Rate Billing \$ [REDACTED]
 Fuel Adj @ 0.0085200 Per KWH [REDACTED]
 DSM Adj @ 0.0014470 Per KWH [REDACTED]
 Residential HEAP @ \$0.15 [REDACTED]
 Capacity Charge @ 0.0009700 Per KWH [REDACTED]
 Asset Transfer Rider 17.3725000% [REDACTED]
 School Tax [REDACTED]
 Franchise Tax [REDACTED]

Current Electric Charges Due \$ [REDACTED]
 Tariff 094 - Outdoor Light 11/04/14
 Rate Billing 48 KWH Used (Nbr.Lights:1) \$ [REDACTED]
 Fuel Adj @ 0.0085200 Per KWH [REDACTED]
 Capacity Charge @ 0.0009700 Per KWH [REDACTED]
 Asset Transfer Rider 17.3725000% [REDACTED]
 School Tax [REDACTED]
 Franchise Tax [REDACTED]

Current Electric Charges Due \$ [REDACTED]
 Current Budget Amount Due \$ [REDACTED]
 Total Account Balance \$ [REDACTED]

Total Amount Due
 Due Nov 20, Add \$6.40 After Dec 5

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	10/03	11/03	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier	1.0000		Metered Usage		[REDACTED]	

Next scheduled read date should be between Dec 4 and Dec 9

Visit us at www.KentuckyPower.com
 is available on request
 other side for Important Information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

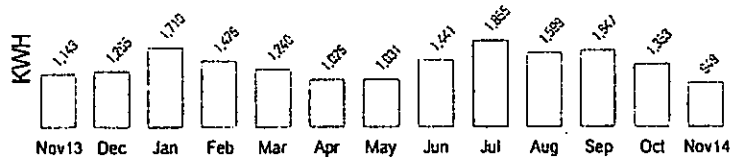
Rate Tariff: Multi Metered-015

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 Staff's First Set of Data Requests
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Nov 20, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Nov 4, 2014

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	31	[REDACTED]	[REDACTED]	52°F
Previous	[REDACTED]	29	[REDACTED]	[REDACTED]	65°F
One Year Ago	[REDACTED]	32	[REDACTED]	[REDACTED]	55°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number
 [REDACTED]
 CY 06
 18080

[REDACTED]	Commission
Total Amount Due	\$ Amount Enclosed
Due Oct 22, Add \$8.00 After Nov 4	

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
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Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To:
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000019200000020000010000000000 [REDACTED] 06100411006900009

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Oct 22, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Oct 6, 2014

Questions About Bill or Service, Call:
 1-800-572-1113

By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.

SCAM ALERT: Telephone scammers are calling customers claiming to represent Kentucky Power or AEP. The caller tells customers that power will be shut off unless a money pac, green dot or vanilla reload card is purchased to cover the amount the caller says is due on the account. We will never ask you to buy a money card for payment. If you have any questions about your account, please call us.

Is your air conditioner working overtime? Our free "Modified Energy Fitness" program may help you find air leaks that cost you money. Visit KentuckyPower.com/save or call 1-866-225-0686 for more information and qualifications.

Previous Charges:		
Total Amount Due At Last Billing	\$	[REDACTED]
Payment 10/03/14 - Thank You		[REDACTED]
Payment Agreement Installment Due		[REDACTED]
Previous Balance Due	\$	[REDACTED]
Accumulated Budget Balance		[REDACTED]
Total Previous Balance	\$	[REDACTED]
Current KPCO Charges:		
Tariff 015 - Residential Service 10/03/14		
Rate Billing	\$	[REDACTED]
Fuel Adj @ 0.0072500 Per KWH		[REDACTED]
DSM Adj @ 0.0014470 Per KWH		[REDACTED]
Residential HEAP @ \$0.15		[REDACTED]
Capacity Charge @ 0.0009700 Per KWH		[REDACTED]
Asset Transfer Rider 16.2781000%		[REDACTED]
School Tax		[REDACTED]
Franchise Tax		[REDACTED]
Current Electric Charges Due	\$	[REDACTED]
Tariff 094 - Outdoor Light 10/06/14		
Rate Billing 45 KWH Used (Nbr.Lights:1)	\$	[REDACTED]
Fuel Adj @ 0.0072500 Per KWH		[REDACTED]
Capacity Charge @ 0.0009700 Per KWH		[REDACTED]
Asset Transfer Rider 16.2781000%		[REDACTED]
School Tax		[REDACTED]
Franchise Tax		[REDACTED]
Current Electric Charges Due	\$	[REDACTED]
Current Budget Amount Due	\$	[REDACTED]
Total Account Balance	\$	268.52

Total Amount Due
 Due Oct 22, Add \$8.00 After Nov 4

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	09/04	10/03	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier	1.0000		Metered Usage [REDACTED]			

Visit us at www.KentuckyPower.com
 is available on request
 other side for important information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Commission

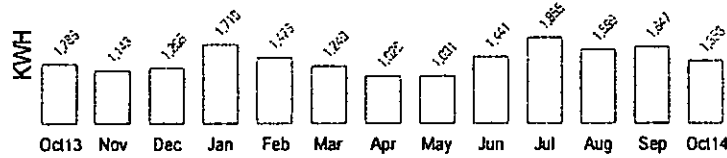
KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Oct 22, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Oct 6, 2014

Meter Number	Service Period		Meter Reading Detail		
	From	To	Previous	Code	Current
Next scheduled read date should be between Nov 3 and Nov 6					

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	29	[REDACTED]	[REDACTED]	65°F
Previous	[REDACTED]	29	[REDACTED]	[REDACTED]	73°F
One Year Ago	[REDACTED]	29	[REDACTED]	[REDACTED]	67°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number
[REDACTED]
CY 06
19183

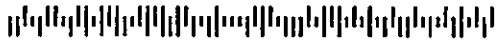
Total Amount Due	Commission
[REDACTED]	\$ [REDACTED]
Amount Enclosed	
Due Sep 23, Add \$8.00 After Oct 6	

KPSC Case No. 2015-00136
Staff's First Set of Data Requests
Order Dated May 27, 2015
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Send Inquiries To:
PO BOX 24401
CANTON, OH 44701-4401
R-03-532286713

DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Make Check Payable and Send To
KENTUCKY POWER COMPANY
PO BOX 24410
CANTON OH 44701-4410



000019200000020000010000000000 [REDACTED] 05090610006900007

Please tear on dotted line

Return top portion with your payment

Service Address:
DOUGLAS MORRISON
440 31ST ST
ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Sep 23, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Sep 5, 2014

Questions About Bill or Service, Call:
1-800-572-1113

By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.

*If you pay your electric bill in person, remember to pay only at AUTHORIZED pay stations. These locations send notice of your payment immediately to Kentucky Power which could prevent service disconnection. Pay stations may charge a fee for this service. Keep your receipt as proof of payment. For a list of authorized pay stations or other payment options, visit our website at www.kentuckypower.com or call the number above.**

To avoid unnecessary delays in crediting your electric payment, please do not paper clip or staple your check to the bill payment stub.

Previous Charges:

Total Amount Due At Last Billing	\$	[REDACTED]
Payment 09/04/14 - Thank You		
Payment Agreement Installment Due		
Previous Balance Due	\$	[REDACTED]
Remaining Payment Agreement Amount		
Accumulated Budget Balance		
Total Previous Balance	\$	[REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 09/04/14		
Rate Billing	\$	[REDACTED]
Fuel Adj @ 0.0073000 Per KWH		
DSM Adj @ 0.0014470 Per KWH		
Residential HEAP @ \$0.15		
Capacity Charge @ 0.0009700 Per KWH		
Asset Transfer Rider 3.5009000%		
School Tax		
Franchise Tax		

Current Electric Charges Due	\$	[REDACTED]
Tariff 094 - Outdoor Light 09/05/14		
Rate Billing 39 KWH Used (Nbr.Lights:1)	\$	[REDACTED]
Fuel Adj @ 0.0073000 Per KWH		
Capacity Charge @ 0.0009700 Per KWH		
Asset Transfer Rider 3.5009000%		
School Tax		
Franchise Tax		

Current Electric Charges Due	\$	[REDACTED]
Current Budget Amount Due	\$	[REDACTED]
Total Account Balance	\$	[REDACTED]

Total Amount Due
Due Sep 23, Add \$8.00 After Oct 6

[REDACTED]

Visit us at www.KentuckyPower.com
available on request
other side for Important Information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Confidential

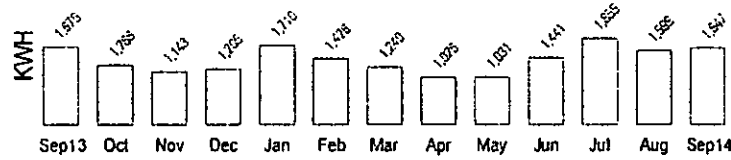
KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Sep 23, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Sep 5, 2014

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	08/06	09/04	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier 1.0000		Metered Usage [REDACTED]				

Next scheduled read date should be between Oct 3 and Oct 8

13 Month Usage History Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	29	[REDACTED]	[REDACTED]	73°F
Previous	[REDACTED]	30	[REDACTED]	[REDACTED]	71°F
One Year Ago	[REDACTED]	30	[REDACTED]	[REDACTED]	73°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages

Register for online services at www.KentuckyPower.com. Registration is free and easy and gives you the convenience of 24-hour access to your account. You can sign up for paperless billing, view your bill, check your usage, update your contact information, and much more.

SCAM ALERT: Thieves are calling customers and telling them their power will be shut off if they don't quickly make a payment over the phone. Be suspicious of any such call. Before you pay, call Kentucky Power at 1-800-572-1113 (24 hours a day) to see if you have a payment due and to check the status of your account. Kentucky Power does not harass customers for payment. When in doubt, check it out!

Remember, you also can check the balance of your account by registering at KentuckyPower.com



Account Number
 [REDACTED]
 CY 06
 18389

Total Amount Due	Commission \$ [REDACTED]
Amount Enclosed	
Due Aug 22, Add \$8.00 After Sep 5	

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
 Order Dated May 27, 2015
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Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To:
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000019200000020000010000000000 [REDACTED] 06080509006900004

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Aug 22, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Aug 6, 2014

Previous Charges:

Amount Due After Payment Agreement	\$	[REDACTED]
Payment Agreement Amount Due		[REDACTED]
Payment 08/01/14 - Thank You		[REDACTED]
Payment Agreement Installment Due		[REDACTED]
Previous Balance Due	\$	[REDACTED]
Remaining Payment Agreement Amount		[REDACTED]
Accumulated Budget Balance		[REDACTED]
Total Previous Balance	\$	[REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 08/06/14		[REDACTED]
Rate Billing	\$	[REDACTED]
Fuel Adj @ 0.0063800 Per KWH		[REDACTED]
DSM Adj @ 0.0014470 Per KWH		[REDACTED]
Residential HEAP @ \$0.15		[REDACTED]
Capacity Charge @ 0.0009700 Per KWH		[REDACTED]
Asset Transfer Rider 2.8251000%		[REDACTED]
School Tax		[REDACTED]
Franchise Tax		[REDACTED]

Current Electric Charges Due	\$	[REDACTED]
Tariff 094 - Outdoor Light 08/06/14		[REDACTED]
Rate Billing 35 KWH Used (Nbr.Lights:1)	\$	[REDACTED]
Fuel Adj @ 0.0063800 Per KWH		[REDACTED]
Capacity Charge @ 0.0009700 Per KWH		[REDACTED]
Asset Transfer Rider 2.8251000%		[REDACTED]
School Tax		[REDACTED]
Franchise Tax		[REDACTED]
Current Electric Charges Due	\$	[REDACTED]
Current Budget Amount Due	\$	[REDACTED]
Total Account Balance	\$	[REDACTED]

Total Amount Due
 Due Aug 22, Add \$8.00 After Sep 5

Questions About Bill or Service, Call:
 1-800-572-1113

By Phone: 1-800-611-0964

KPCO Messages

Your Budget Anniversary month is July.

Make your life easier. You can write one check for multiple electric accounts!

Visit us at www.KentuckyPower.com
 is available, on request
 other side for Important Information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Rate Tariff: Multi Metered-015

Compassion

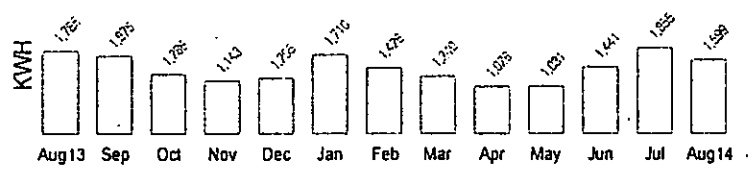
Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Aug 22, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Aug 6, 2014

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Meter Number	Service Period	Meter Reading Detail				
	From	To	Previous	Code	Current	Code
532286713	07/07	08/06	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier		1.0000	Metered Usage [REDACTED]			

Next scheduled read date should be between Sep 4 and Sep 9

13 Month Usage History Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	30	[REDACTED]	[REDACTED]	71°F
Previous	[REDACTED]	32	[REDACTED]	[REDACTED]	72°F
One Year Ago	[REDACTED]	28	[REDACTED]	[REDACTED]	74°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number
 [REDACTED]
 CY 06
 23455

Total Amount Due	Commission
Due Jul 24 , Add \$14.80 After Aug 6	Amount Enclosed

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
 Order Dated May 27, 2015
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Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000029600000031080010000000000 [REDACTED] 08070608006900000

Please tear on dotted line

Return top portion with your payment

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Jul 24, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Jul 8, 2014

Questions About Bill or Service, Call:
 1-800-572-1113

By Phone: 1-800-611-0964

CO Messages

An annual review of your account indicates that starting next month your Budget Amount will be \$160.00

Previous Charges:

Total Amount Due At Last Billing \$ [REDACTED]
 Payment 07/07/14 - Thank You [REDACTED]
 Budget Anniversary Balance Applied [REDACTED]
 Previous Balance Due \$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 07/07/14
 Rate Billing \$ [REDACTED]
 Fuel Adj @ 0.0069900 Per KWH [REDACTED]
 DSM Adj @ 0.0019706 Per KWH [REDACTED]
 Residential HEAP @ \$0.15 [REDACTED]
 Capacity Charge @ 0.0009700 Per KWH [REDACTED]
 Asset Transfer Rider 13.4223000% [REDACTED]
 School Tax [REDACTED]
 Franchise Tax [REDACTED]

Current Electric Charges Due

Tariff 094 - Outdoor Light 07/08/14 \$ [REDACTED]
 Rate Billing 31 KWH Used (Nbr.Lights:1) \$ [REDACTED]
 Fuel Adj @ 0.0069900 Per KWH [REDACTED]
 Capacity Charge @ 0.0009700 Per KWH [REDACTED]
 Asset Transfer Rider 13.4223000% [REDACTED]
 School Tax [REDACTED]
 Franchise Tax [REDACTED]

Current Electric Charges Due

Total Amount Due
 Due Jul 24 , Add \$14.80 After Aug 6

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	06/05	07/07	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier 1.0000		Metered Usage [REDACTED]				

Next scheduled read date should be between Aug 5 and Aug 8



Visit us at www.KentuckyPower.com
 is available on request
 other side for Important Information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

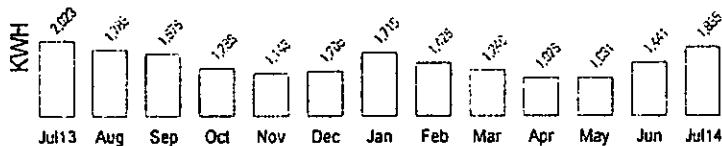
Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Confidential
 KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
 Order Dated May 27, 2015
 Item No. 1
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Jul 24, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Jul 8, 2014

13 Month Usage History Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	32	[REDACTED]	[REDACTED]	72°F
Previous	[REDACTED]	30	[REDACTED]	[REDACTED]	67°F
One Year Ago	[REDACTED]	33	[REDACTED]	[REDACTED]	73°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages



Account Number

[REDACTED]

CY 06

19557

Total Amount Due	\$ [REDACTED]
Amount Enclosed	[REDACTED]
Due Jun 24, Add \$7.70 After Jul 8	

KPSC Case No. 2015-00136
 Staff's First Set of Data Requests
 Order Dated May 27, 2015
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 Attachment 1
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Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Make Check Payable and Send To
 KENTUCKY POWER COMPANY
 PO BOX 24410
 CANTON OH 44701-4410



000015400000016170010000000000[REDACTED]06060807006900004

Please tear on dotted line

Return top portion with your payment 09

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

Rate Tariff: Multi Metered-015

Page 1 of 2

Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Jun 24, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Jun 6, 2014

Questions About Bill or Service, Call:
 1-800-572-1113

By Phone: 1-800-611-0964

CO Messages

Your Budget Anniversary month is July.
 To avoid unnecessary delays in crediting your electric payment, please do not paper clip or staple your check to the bill payment stub.

Our "Residential Efficient Products" program offers instant, in-store discounts when you purchase ENERGY STAR® certified CFLs & LEDs. Visit www.KentuckyPower.com/save for participating retail locations. Discounted CFL & LED products are also available for purchase through our online store at eff.org/kentucky. Call 866-807-1317 for ordering information.

Previous Charges:

Total Amount Due At Last Billing	\$ [REDACTED]
Payment 06/04/14 - Thank You	[REDACTED]
Previous Balance Due	\$ [REDACTED]
Accumulated Budget Balance	[REDACTED]
Total Previous Balance	\$ [REDACTED]

Current KPCO Charges:

Tariff 015 - Residential Service 06/05/14	
Rate Billing	\$ [REDACTED]
Fuel Adj @ 0.0093600 Per KWH	[REDACTED]
DSM Adj @ 0.0021450 Per KWH	[REDACTED]
Residential HEAP @ \$0.15	[REDACTED]
Capacity Charge @ 0.0009700 Per KWH	[REDACTED]
Asset Transfer Rider 15.9640000%	[REDACTED]
School Tax	[REDACTED]
Franchise Tax	[REDACTED]
Current Electric Charges Due	\$ [REDACTED]
Tariff 094 - Outdoor Light 06/06/14	
Rate Billing 29 KWH Used (Nbr.Lights:1)	\$ [REDACTED]
Fuel Adj @ 0.0093600 Per KWH	[REDACTED]
Capacity Charge @ 0.0009700 Per KWH	[REDACTED]
Asset Transfer Rider 15.9640000%	[REDACTED]
School Tax	[REDACTED]
Franchise Tax	[REDACTED]
Current Electric Charges Due	\$ [REDACTED]
Current Budget Amount Due	\$ [REDACTED]
Total Account Balance	\$ [REDACTED]

Total Amount Due [REDACTED] 0
 Due Jun 24, Add \$7.70 After Jul 8

Meter Number	Service Period		Meter Reading Detail			
	From	To	Previous	Code	Current	Code
532286713	05/06	06/05	[REDACTED]	Actual	[REDACTED]	Actual
Multiplier 1.0000		Metered Usage [REDACTED]				

Next scheduled read date should be between Jul 7 and Jul 10



Visit us at www.KentuckyPower.com
 is available on request
 other side for important information



Send Inquiries To:
 PO BOX 24401
 CANTON, OH 44701-4401
 R-03-532286713

Service Address:
 DOUGLAS MORRISON
 440 31ST ST
 ASHLAND, KY 41101-2069

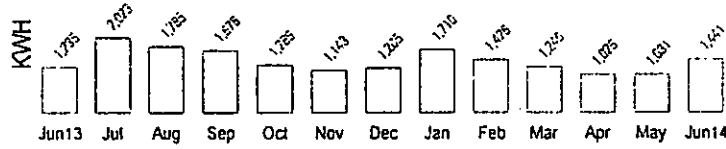
Rate Tariff: Multi Metered-015

Confirmed Staff's First Set of Data Requests
 KPSC Case No. 2015-00136
 Order Dated May 27, 2015
 Item No. 1
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Account Number	Total Amount Due	Due Date
[REDACTED]	[REDACTED]	Jun 24, 2014
Meter Number	Cycle-Route	Bill Date
532286713	06-51	Jun 6, 2014

13 Month Usage History

Total KWH for Past 12 Months is [REDACTED]



Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	[REDACTED]	30	[REDACTED]	[REDACTED]	67°F
Previous	[REDACTED]	32	[REDACTED]	[REDACTED]	58°F
One Year Ago	[REDACTED]	30	[REDACTED]	[REDACTED]	66°F
Your Average Monthly Usage: [REDACTED]					

Additional Messages

*If you pay your electric bill in person, remember to pay only at AUTHORIZED pay stations. These locations send notice of your payment immediately to Kentucky Power which could prevent service disconnection. Pay stations may charge a fee for this service. Keep your receipt as proof of payment. For a list of authorized pay stations or other payment options, visit our website at www.kentuckypower.com or call the number above.**

LINE	BIL	MTR	BB	NMTR	TOT DUE AT	ACCT BAL AT
NO	DT	AMT	CD	AMT	BILL TIME	BILL TIME
1	10/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
2	09/03	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
3	08/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
4	07/07	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
5	06/07	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
6	05/06	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
7	04/07	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
8	03/08	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
9	02/05	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
10	01/07	2010		[REDACTED]	[REDACTED]	[REDACTED]
11	12/04	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
12	11/03	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
13	10/05	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
14	09/03	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]

LINE NO. _____ SELECT BILL REV MO _____

+4078 HIGHLIGHTED TOTALS CONTAIN OTHER AMOUNTS

NEXT _____ DATA _____ 5 OF 12

07-UP 08-DOWN 11-ENRG SEL 12-CANCEL

LINE NO	BIL DT	MTR AMT	BB CD	NMTR AMT	TOT DUE AT BILL TIME	ACCT BAL AT BILL TIME
1	12/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
2	11/03	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
3	10/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
4	09/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
5	08/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
6	07/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
7	06/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
8	05/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
9	04/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
10	03/08	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
11	02/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
12	01/07 <u>2011</u>	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
13	12/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
14	11/03	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]

LINE NO. _____

SELECT BILL REV MO _____

+4078 HIGHLIGHTED TOTALS CONTAIN OTHER AMOUNTS

NEXT _____ DATA _____

4 OF 12

07-UP

08-DOWN

11-ENRG SEL 12-CANCEL

BILI MCSMBE 03 01011

MONTHLY BILL HEADER HIST

05/28/15 09:24

KPSC Case No. 2015-00136

Commission Staff's First Set of Data Requests

MORRISON DOUGLAS

04/09/96

Date: May 27, 2015

440 31ST ST

ASHLAND

010 015 RS

6 51

Attachment 1

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LINE BIL	MTR	BB	NMTR	TOT DUE AT	ACCT BAL AT
NO DT	AMT	CD	AMT	BILL TIME	BILL TIME
1 01/08 <i>2013</i>	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
2 12/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
3 11/02	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
4 10/04	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
5 09/11	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
6 09/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
7 08/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
8 07/09	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
9 06/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
10 05/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
11 04/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
12 03/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
13 02/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
14 01/09 <i>2012</i>	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]

LINE NO. _____

SELECT BILL REV MO _____

+4078 HIGHLIGHTED TOTALS CONTAIN OTHER AMOUNTS

NEXT _____ DATA _____

3 OF 12

07-UP

08-DOWN

11-ENRG SEL

12-CANCEL

BILI MCSMBE 03 01011

MONTHLY BILL HEADER HIST

05/28/15 09:24

KPSC Case No. 2015-00136

Commission Staff's First Set of Data Requests

MORRISON DOUGLAS

04/09/96

██████████

Dated May 27, 2015

440 31ST ST

ASHLAND

010 015 RS

6 51

Attachment 1

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LINE	BIL	MTR	BB	NMTR	TOT DUE AT	ACCT BAL AT
NO	DT	AMT	CD	AMT	BILL TIME	BILL TIME
1	03/07	██████████	B	██████████	██████████	██████████
2	02/07	██████████	B	██████████	██████████	██████████
3	01/08 <u>2014</u>	██████████	B	██████████	██████████	██████████
4	12/05	██████████	B	██████████	██████████	██████████
5	11/04	██████████	B	██████████	██████████	██████████
6	10/04	██████████	B	██████████	██████████	██████████
7	09/05	██████████	B	██████████	██████████	██████████
8	08/06	██████████	B	██████████	██████████	██████████
9	07/08	██████████	B	██████████	██████████	██████████
10	06/06	██████████	B	██████████	██████████	██████████
11	05/07	██████████	B	██████████	██████████	██████████
12	04/08	██████████	B	██████████	██████████	██████████
13	03/07	██████████	B	██████████	██████████	██████████
14	02/06	██████████	B	██████████	██████████	██████████

LINE NO. _____

SELECT BILL REV MO _____

+4078 HIGHLIGHTED TOTALS CONTAIN OTHER AMOUNTS

NEXT _____

DATA _____

2 OF 12

07-UP

08-DOWN

11-ENRG SEL

12-CANCEL

BILI MCSMBE 03 01011

MONTHLY BILL HEADER HIST

05/28/15 09:24 KPS Case No. 2015-00136

MORRISON DOUGLAS

04/09/96

Commission Staff's First Set of Data Requests

440 31ST ST

ASHLAND

010 015 RS

6 51

Item No. 1

Page 29 of 34

LINE	BIL	MTR	BB	NMTR	TOT DUE AT	ACCT BAL AT
NO	DT	AMT	CD	AMT	BILL TIME	BILL TIME
1	05/07	[REDACTED]	B		[REDACTED]	[REDACTED]
2	04/08	[REDACTED]	B		[REDACTED]	[REDACTED]
3	03/10	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
4	02/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
5	01/08	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
6	12/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
7	11/04	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
8	10/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
9	09/05	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
10	08/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
11	07/08	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
12	06/06	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
13	05/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]
14	04/07	[REDACTED]	B	[REDACTED]	[REDACTED]	[REDACTED]

2015

LINE NO. _____

SELECT BILL REV MO _____

+0108 Requested function inactive

NEXT _____ DATA _____

1 OF 12

08-DOWN

11-ENRG SEL 12-CANCEL

BILL TO	NO	TAR	TOD	BILLING	RD	BILLING	DEM	LOAD	HIS	BILL	MSC
DATE	DAY	CD	CD	KWH	CD	DEMAND	CD	FCTR	CD	TOTAL	BFL
01/06/11	34	015		[REDACTED]	R				O	[REDACTED]	Y
12/03/10	31	015		[REDACTED]	R				O	[REDACTED]	Y
11/02/10	29	015		[REDACTED]	R				O	[REDACTED]	Y
10/04/10	32	015		[REDACTED]	R				O	[REDACTED]	Y
09/02/10	29	015		[REDACTED]	R				O	[REDACTED]	Y
08/04/10	29	015		[REDACTED]	R				O	[REDACTED]	Y
07/06/10	32	015		[REDACTED]	R				O	[REDACTED]	Y
06/04/10	30	015		[REDACTED]	R				O	[REDACTED]	Y
05/05/10	29	015		[REDACTED]	R				O	[REDACTED]	Y
04/06/10	32	015		[REDACTED]	R				O	[REDACTED]	Y
03/05/10	29	015		[REDACTED]	R				O	[REDACTED]	Y
02/04/10	29	015		[REDACTED]	R				O	[REDACTED]	Y
01/06/10	34	015		[REDACTED]	R				O	[REDACTED]	Y
12/03/09	31	015		[REDACTED]	R				O	[REDACTED]	Y
AVG AMT		[REDACTED]				DT LAST RATE CHANGE 01/01/14				REV MO YR	

NEXT _____ DATA _____ 5 OF 13
 07-UP 08-DOWN 12-CANCEL

USEH MCSPB1 03 01011

USAGE HIST - RES/SM COMM

05/28/15 09:32:40 KPSB Case No. 2015-00136
Commission Staff's First Set of Data Requests

MORRISON DOUGLAS

04/09/96 [REDACTED] ACTIVE
Item No. 1

440 31ST ST

ASHLAND 010 015 RS

6 51 Attachment 1
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BILL TO DATE	NO DAY CD	TAR CD	TOD CD	BILLING KWH	RD CD	BILLING DEMAND	DEM CD	LOAD FCTR	HIS CD	BILL TOTAL	MSC BEL
03/06/12	29	015		[REDACTED]	R				O	[REDACTED]	Y
02/06/12	31	015		[REDACTED]	R				O	[REDACTED]	Y
01/06/12	31	015		[REDACTED]	R				O	[REDACTED]	Y
12/06/11	34	015		[REDACTED]	R				O	[REDACTED]	Y
11/02/11	29	015		[REDACTED]	R				O	[REDACTED]	Y
10/04/11	32	015		[REDACTED]	R				O	[REDACTED]	Y
09/02/11	29	015		[REDACTED]	R				O	[REDACTED]	Y
08/04/11	29	015		[REDACTED]	R				O	[REDACTED]	Y
07/06/11	30	015		[REDACTED]	R				O	[REDACTED]	Y
06/06/11	32	015		[REDACTED]	R				O	[REDACTED]	Y
05/05/11	30	015		[REDACTED]	R				O	[REDACTED]	Y
04/05/11	29	015		[REDACTED]	R				O	[REDACTED]	Y
03/07/11	31	015		[REDACTED]	R				O	[REDACTED]	Y
02/04/11	29	015		[REDACTED]	R				O	[REDACTED]	Y
AVG AMT		[REDACTED]				DT LAST RATE CHANGE	01/01/14		REV MO YR		

NEXT
07-UP

DATA
08-DOWN

12-CANCEL

4 OF 13

USEH MCSPB1 03 01011

USAGE HIST - RES/SM COMM

05/28/15 09:32:40

KPSC Case No. 2015-00136

Commission Staff's First Set of Data Requests

MORRISON DOUGLAS

04/09/96

Item No. 1

440 31ST ST

ASHLAND

010 015 RS

6 51

Attachment 1
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BILL TO	NO	TAR	TOD	BILLING	RD	BILLING	DEM	LOAD	HIS	BILL	MSC
DATE	DAY	CD	CD	KWH	CD	DEMAND	CD	FCTR	CD	TOTAL	BFL
04/05/13	30	015		[REDACTED]	R				O	[REDACTED]	Y
03/06/13	28	015		[REDACTED]	R				O	[REDACTED]	Y
02/06/13	29	015		[REDACTED]	R				O	[REDACTED]	Y
01/08/13	34	015		[REDACTED]	R				O	[REDACTED]	Y
12/05/12	34	015		[REDACTED]	R				O	[REDACTED]	Y
11/01/12	28	015		[REDACTED]	R				O	[REDACTED]	Y
10/04/12	29	015		[REDACTED]	R				O	[REDACTED]	Y
09/05/12	33	015		[REDACTED]	R				F	[REDACTED]	Y
	33	015		[REDACTED]	R				O	[REDACTED]	Y
08/03/12	25	015		[REDACTED]	R				O	[REDACTED]	Y
07/09/12	34	015		[REDACTED]	R				O	[REDACTED]	Y
06/05/12	32	015		[REDACTED]	R				O	[REDACTED]	Y
05/04/12	30	015		[REDACTED]	R				O	[REDACTED]	Y
04/04/12	29	015		[REDACTED]	R				O	[REDACTED]	Y
AVG AMT		[REDACTED]				DT LAST RATE CHANGE	01/01/14		REV MO YR		

NEXT

DATA

3 OF 13

07-UP

08-DOWN

12-CANCEL

BILL TO	NO	TAR	TOD	BILLING	RD	BILLING	DEM	LOAD	HIS	BILL	MSC
DATE	DAY	CD	CD	KWH	CD	DEMAND	CD	FCTR	CD	TOTAL	BFL
05/06/14	32	015			R				O		Y
04/04/14	29	015			R				O		Y
03/06/14	27	015			R				O		Y
02/07/14	30	015			R				O		Y
01/08/14	35	015			R				F		Y
	35	015			R				O		Y
12/04/13	30	015			R				O		Y
11/04/13	32	015			R				O		Y
10/03/13	29	015			R				O		Y
09/04/13	30	015			R				O		Y
08/05/13	28	015			R				O		Y
07/08/13	33	015			R				O		Y
06/05/13	30	015			R				O		Y
05/06/13	31	015			R				O		Y
AVG AMT						DT LAST RATE CHANGE 01/01/14				REV MO YR	

NEXT DATA 2 OF 13
 07-UP 08-DOWN 12-CANCEL

USEH MCSPB1 03 01011

USAGE HIST - RES/SM COMM

05/28/15 09:32:40

KPSC Case No. 2015-00136

Commission Staff's First Set of Data Requests

MORRISON DOUGLAS

04/09/96

Adm May 27, 2015

440 31ST ST

ASHLAND

010 015 RS

6 51

Attachment 1

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BILL TO	NO	TAR	TOD	BILLING	RD	BILLING	DEM	LOAD	HIS	BILL	MSC
DATE	DAY	CD	CD	KWH	CD	DEMAND	CD	FCTR	CD	TOTAL	BFL
05/06/15	28	015			R				O		N
04/08/15	29	015			R				O		N
03/10/15	33	015			R				O		Y
02/05/15	29	015			R				O		Y
01/07/15	34	015			R				O		Y
12/04/14	31	015			R				O		Y
11/03/14	31	015			R				O		Y
10/03/14	29	015			R				O		Y
09/04/14	29	015			R				O		Y
08/06/14	30	015			R				O		Y
07/07/14	32	015			R				O		Y
06/05/14	30	015			R				O		Y
05/06/14	32	015			R				O		Y
05/07/13	29	094							O		Y

AVG AMT [REDACTED] DT LAST RATE CHANGE 01/01/14 REV MO YR _____

+0108 Requested function inactive

NEXT _____ DATA _____ 1 OF 13

08-DOWN 12-CANCEL

Kentucky Power Company

REQUEST

State under which tariff code the dusk-to-dawn lamp on Kentucky Power Pole No. 2184 was billed.

RESPONSE

The dusk-to-dawn lamp was billed under Tariff Code 094.

WITNESS: John A Rogness

Kentucky Power Company

REQUEST

Provide copies of monthly statements that reflect usage and charges for combined electric/outdoor lighting service at 440 31st Street, Ashland, Kentucky, from April 9, 1996, to April 1997.

RESPONSE

The Company does not maintain copies of monthly statements beyond 12 months and thus does not possess copies of the requested statements. However, the Company is providing a billing history reflecting monthly charges and kWh's for the period April 1996 to April 1997 in KPSC_1_3_Attachment1_Confidential.pdf.

WITNESS: John A Rogness

BILI MCSMBE 03 01011 MONTHLY BILL HEADER HIST 06/01/15 08:17:26

MORRISON DOUGLAS

04/09/96

440 31ST ST

ASHLAND

010 015 RS

6 51 Page 1 of 4

LINE	BIL	MTR	BB	NMTR	TOT DUE AT	ACCT BAL AT
NO	DT	AMT	CD	AMT	BILL TIME	BILL TIME
1	12/06					
2	11/04					
3	10/07					
4	09/05					
5	08/06					
6	07/08					
7	06/06					
8	05/07	1996				

LINE NO. _____

SELECT BILL REV MO _____

+4078 HIGHLIGHTED TOTALS CONTAIN OTHER AMOUNTS

NEXT _____ DATA _____

17 OF 17

07-UP

11-ENRG SEL 12-CANCEL

MORRISON DOUGLAS

04/09/96 [REDACTED] Attachment 1

440 31ST ST

ASHLAND 010 015 RS

6 51 Page 2 of 4

LINE	BIL NO	DT	MTR AMT	BB CD	NMTR AMT	TOT DUE AT BILL TIME	ACCT BAL AT BILL TIME
1	02/06		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
2	01/08	1998	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
3	12/05		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
4	11/04		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
5	10/06		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
6	09/05		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
7	08/06		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
8	07/09		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
9	06/06		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
10	05/07		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
11	04/08		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
12	03/07		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
13	02/06		[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
14	01/08	1997	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]

LINE NO. _____

SELECT BILL REV MO _____

+4078 HIGHLIGHTED TOTALS CONTAIN OTHER AMOUNTS

NEXT _____ DATA _____

16 OF 17

07-UP

08-DOWN

11-ENRG SEL

12-CANCEL

MORRISON DOUGLAS

04/09/96

Item No. 3

Attachment 1

440 31ST ST

ASHLAND

010 015 RS

6 51

Page 3 of 4

BILL TO DATE	NO DAY CD	TAR CD	TOD CD	BILLING KWH	RD CD	BILLING DEMAND	DEM CD	LOAD FCTR	HIS CD	BILL TOTAL	MSC BFL
05/07/97	29	015		[REDACTED]	A				O	[REDACTED]	Y
04/08/97	32	015		[REDACTED]	A				O	[REDACTED]	Y
03/07/97	29	015		[REDACTED]	A				O	[REDACTED]	Y
02/06/97	29	015		[REDACTED]	A				O	[REDACTED]	Y
01/08/97	34	015		[REDACTED]	A				O	[REDACTED]	Y
12/05/96	31	015		[REDACTED]	A				O	[REDACTED]	Y
11/04/96	31	015		[REDACTED]	A				O	[REDACTED]	Y
10/04/96	29	015		[REDACTED]	A				O	[REDACTED]	Y
09/05/96	30	015		[REDACTED]	A				O	[REDACTED]	Y
08/06/96	29	015		[REDACTED]	A				O	[REDACTED]	Y
07/08/96	32	015		[REDACTED]	A				O	[REDACTED]	Y
06/06/96	30	015		[REDACTED]	A				O	[REDACTED]	Y
05/07/96	28	015		[REDACTED]	A				O	[REDACTED]	Y
04/09/96	1	015		[REDACTED]	AF				O	[REDACTED]	N

AVG AMT

[REDACTED]

DT LAST RATE CHANGE 01/01/14

REV MO YR

NEXT

DATA

17 OF 18

07-UP

08-DOWN

12-CANCEL

MORRISON DOUGLAS

04/09/96 [REDACTED] ACTIVE

440 31ST ST

ASHLAND 010 015 RS

6 51 Page 4 of 4

BILL TO DATE	NO DAY CD	TAR CD	TOD CD	BILLING KWH	RD CD	BILLING DEMAND	DEM CD	LOAD FCTR	HIS CD	BILL TOTAL	MSC BFL
07/08/98	30	015		[REDACTED]	A					[REDACTED]	Y
06/08/98	32	015		[REDACTED]	A					[REDACTED]	Y
05/07/98	30	015		[REDACTED]	A					[REDACTED]	Y
04/07/98	29	015		[REDACTED]	A					[REDACTED]	Y
03/09/98	31	015		[REDACTED]	A					[REDACTED]	Y
02/06/98	29	015		[REDACTED]	ET					[REDACTED]	Y
01/08/98	34	015		[REDACTED]	A					[REDACTED]	Y
12/05/97	31	015		[REDACTED]	A					[REDACTED]	Y
11/04/97	29	015		[REDACTED]	A				O	[REDACTED]	Y
10/06/97	31	015		[REDACTED]	A				O	[REDACTED]	Y
09/05/97	30	015		[REDACTED]	A				O	[REDACTED]	Y
08/06/97	29	015		[REDACTED]	A				O	[REDACTED]	Y
07/08/97	32	015		[REDACTED]	E				O	[REDACTED]	Y
06/06/97	30	015		[REDACTED]	A				O	[REDACTED]	Y

AVG AMT [REDACTED] DT LAST RATE CHANGE 01/01/14 REV MO YR _____

NEXT DATA _____ 16 OF 18
07-UP 08-DOWN 12-CANCEL

Kentucky Power Company

REQUEST

Refer to the Answer of Kentucky Power to the Complaint of Douglas and Sylvia Morrison ("Answer"), paragraph 5(g). Provide copies of the records that indicate the dusk-to-dawn lamp formerly installed on Kentucky Power Pole No. 2184 was installed on April 7, 1992.

RESPONSE

Please note that the installation date of the dusk-to-dawn light was April 6, 1992. Please see KPSC_1_4_Attachment1_Confidential.pdf.

WITNESS: John A Rogness

ADJN MCSAD9 03 01011 NON-METERED PARAMETERS

MORRISON DOUGLAS

04/09/96

ACTIVE Attachment 1

440 31ST ST

ASHLAND

010 015 RS

6 51

EFF BILL DATE 04/10/96

TARIFF 094 OL 100 HP

EXPR BIL DATE 12/05/13

NMTR STAT A

OUTDOOR LIGHT DATA: SERV PL NO 38830046002184

OL PNT NO	1	INSTALL DT	040692	REMOVE DT	04/02/15
POLE TYPE	___	NO OH SPANS	___	NO UG SPANS	___
POLE CD	___	NO OH POLES/SPANS	___	NO UG FT	___
NO OF POLES	___	TOT OH SPAN FT	___	MASTARM SIZE	___
NMTR TIMED CD	___	FAC CHARGE	___	POLE RISER CNCTN	___

UN-METERED SERVICE DATA:

UNMTR SERV	UNITS	FIXED KWH
------------	-------	-----------

OUTAGE ADJUSTMENT: ADJ FR DT _____ ADJ TO DT _____ UNITS

HIS CORR X SEND BILL Y

RMK _____

PREP	KAHND	APPR	REJ	RSN	RMK
------	-------	------	-----	-----	-----

NEXT _____ DATA _____

03-END 06-RETURN 10-NMTR ADJ 12-CANCEL

Kentucky Power Company

REQUEST

Refer to the Answer, paragraph 5(h).

- a. Provide copies of any documentation showing that it was Kentucky Power's practice to confirm with the person establishing service at a residence with an existing associated dusk-to-dawn lamp that the new customer wished to continue the dusk-to-dawn lamp service.
- b. Provide copies of any records that document whether Mr. Morrison or Mrs. Morrison, individually or jointly, either agreed to the scope or type of service or requested to alter the scope or type of service Kentucky Power had been providing to the previous account holder at 440 31st Street, Ashland, Kentucky.

RESPONSE

- a. The Company has been unable to locate copies of training manuals, if any, that would have been in existence in 1995. Prior to 1996 when Kentucky Power's Customer Operations Centers ("COC") were established, customers could call or walk into the Company's local offices to establish service. If the service had an existing dusk to dawn light, the Company's associate would ask the customer if they would like to continue the service for the dusk-to-dawn light. If the customer consented, the new service and the dusk to dawn light were kept as a combination account. Otherwise, the dusk-to-dawn lamp was removed.

Beginning in 1996, associates at the COCs were provided training based on procedures used prior to the establishment of the COCs, and thus would have been in effect in 1995. Those procedures are consistent with the current training provided by the Company. Attached as KPSC_1_5_Attachment1.pdf is the relevant excerpt from the Company's existing training manual. The excerpt reflects the Company's practices in this regard in 1995.

- b. The Company has been unable to locate documentation created at the time service was established by Ms. Easterling or the Morrisons regarding their acceptance of the "dusk-to-dawn lighting. The absence of such documentation is not indicative of an absence of consent by Ms Easterling or the Morrisons at the time service was established at 440 31st Street, Ashland, Kentucky to the dusk-to-dawn service. The passage of time and the transition to call centers in 1996 makes it unlikely the documentation would have been retained.

Further, it is undisputed that for almost 20 years Kentucky Power provided overhead lighting service to the Morrisons. Likewise, it is undisputed that for the same period the Morrisons received and paid monthly statements for almost 20 years that included a charge for dusk-to-dawn lamp service. Although Mr. and Mrs. Morrison allege they believed that the dusk-to-dawn lamp service for which they were being billed, and which they paid without complaint prior to the current dispute, related to a mercury vapor lamp on an outbuilding, the Company's Tariff O.L. does not provide for such service. Conversely, the dusk-to-dawn overhead lighting service provided to the Morrisons, and for which they were billed, is duly-tariffed. The Company's Commission-approved tariff establishes and controls the legal relationship between Kentucky Power and the Morrisons. Moreover, by statute the Morrisons are required to pay the tariffed rates for the service rendered them by the Company.

WITNESS: John A Rogness

Open Order with Outdoor Light



If the account being opened has an outdoor light attached to it, after the first and second screens of the Open order are completed and submitted, the Non-Meter Open screen pops up.

Non-Meter Open screen - This box contains information on the type and number of outdoor lights located at this premise.

Non-Meter Open								
OL Type	Units	Unit Chg	Facility Chg	Total Chg	Pole Number	Action	Select All	Status
097	2	0.00	0.00	0.00				
		0.00	0.00	0.00	AL05350001055			A
		0.00	0.00	0.00	AL05350001057			A

Activate
 Connect
 Cut At Pole
 Deactivate
 Disconnect
 Reconnect

Action or Select All - The same drop down list box displays from each of these boxes to provide ways of handling the outdoor light(s) portion of the Open. If there are multiple outdoor lights at the address, and the same action is required on all the lights, use the Select All box to choose the appropriate action. If there are multiple outdoor lights at the same address, and they are being handled differently, use the individual Action boxes for each outdoor light to choose the appropriate action.

A selection from the drop down list box must be made depending on whether or not the new customer wants to retain the outdoor light(s). The four commonly used choices are explained below.

Activate - This selection will start billing for a light that is already on. The outdoor light (OL) status will either be I (inactive) or A (active) when this selection is used. This

selection is made when the customer wants the outdoor light left on and will assume billing for the light.

Deactivate - This selection will stop billing for the outdoor light. The OL status will either be I (inactive) or A (active) when this selection is used. This selection is made when the customer does not want to assume billing for the outdoor light. When Deactivate is selected, billing stops for the light and the light remains on. After 30 days, a workflow is generated to notify the regions of an outdoor light that is on without a customer to bill. The regions disconnect these outdoor lights as time and schedules permit.

Disconnect – This choice will send a field order to disconnect the light. The OL status will either be I (inactive) or A (active) when this selection is used. This selection is made when the customer does not want to assume billing for the outdoor light and requests that the OL be turned off.

Reconnect – This selection will send a field order to reconnect the light. This selection is made when the OL status is D (disconnected) and the customer requests that the light be turned on.

Submit – Push this button to complete the Open order.

Cancel – Push this button to close the Non-Meter Open box and return to the Meter Information box.

Kentucky Power Company

REQUEST

Refer to the Answer, paragraph 5(i).

- a. Provide copies of the records that indicate that the account of Leodia Easterling was established as a combination electric/outdoor light account.
- b. Provide copies of the records that indicate that the account of Douglas and Sylvia Morrison was established as a combination electric/outdoor light account.

RESPONSE

- a. Please see KPSC_1_6_Attachment1_Confidential.pdf for the response.
- b. Please see KPSC_1_6_Attachment2_Confidential.pdf for the response.

WITNESS: John A Rogness

ADJN MCSAD9 03 01011 NON-METERED PARAMETERS 06/15/1998

EASTERLING LEODIA 04/09/96 12/20/94

440 31ST ST ASHLAND 010 015 RS

EFF BILL DATE 12/21/94 TARIFF 094 OL 100 HP

EXPR BIL DATE 04/09/96 NMTR STAT A

OUTDOOR LIGHT DATA: SERV PL NO 38830046002184

OL PNT NO	1	INSTALL DT	040792	REMOVE DT	04/02/15
POLE TYPE	___	NO OH SPANS	___	NO UG SPANS	___
POLE CD	___	NO OH POLES/SPANS	___	NO UG FT	___
NO OF POLES	___	TOT OH SPAN FT	___	MASTARM SIZE	___
NMTR TIMED CD	___	FAC CHARGE	___	POLE RISER CNCTN	___

UN-METERED SERVICE DATA:

UNMTR SERV	UNITS	FIXED KWH
------------	-------	-----------

OUTAGE ADJUSTMENT: ADJ FR DT _____ ADJ TO DT _____ UNITS

HIS CORR X SEND BILL Y

RMK _____

PREP KAHND	APPR	REJ	RSN	RMK
------------	------	-----	-----	-----

NEXT _____ DATA _____

03-END 10-NMTR ADJ 12-CANCEL

MARH MCSAR3 03 01011

ACCOUNTS RECEIVABLE HIST

06/01/15 08:06:47

EASTERLING LEODIA

04/09/96 12/20/94

CHG OFF

440 31ST ST

ASHLAND 010 015 RS

6 51 Page 2 of 6

BALANCE DUE

CURRENT

PREV BILL

PAST DUE

ACCT BALANCE

REV	SOURCE	TAR	HIST	DISP	TOTAL DUE
SEL MO/YR DATE	CODE	CD	AMOUNT	CORR CD	
03-08	BILLN	170		0	
02-15	910 C			0	
02/95 02-07	BILLM	015		0	
02-07	BILLN	170		0	
01-16	910 C			0	
01/95 01-09	BILLM	015		0	
01-09	BILLN	170		0	
12-21	TRFTO			0	

SEARCH DATE _____

3985 ENTER SEARCH DATE TO SEE MORE DATA

NEXT _____ DATA _____ 5 OF 5

07-UP 12-CANCEL

MARH MCSAR3 03 01011

ACCOUNTS RECEIVABLE HIST

06/01/15 08:06:41

EASTERLING LEODIA

04/09/96 12/20/94

CHGOFF

440 31ST ST

ASHLAND 010 015 RS

6 51 Page 3 of 6

BALANCE DUE

CURRENT

PREV BILL

PAST DUE

ACCT BALANCE

REV	SOURCE	TAR	HIST	DISP	AMOUNT	CORR	CD	TOTAL DUE
SEL MO/YR DATE	CODE	CD						
-	06-14	913 C				0		
-	06/95 06-07	BILLM	015			0		
-	06-07	BILLN	170			0		
-	05-19	102 C				0		
-	05-15	910 C				0		
-	05/95 05-08	BILLM	015			0		
-	05-08	BILLN	170			0		
-	04-13	905 C				0		
-	04/95 04-06	BILLM	015			0		
-	04-06	BILLN	170			0		
-	03-13	910 C				0		
-	03/95 03-08	BILLM	015			0		

SEARCH DATE _____

NEXT

DATA

4 OF 5

07-UP

08-DOWN

12-CANCEL

MARH MCSAR3 03 01011

ACCOUNTS RECEIVABLE HIST

06/01/15 08:06:47 Commission Staff's First Set of Data Requests

EASTERLING LEODIA

04/09/96 12/20/94

Order Dated May 27, 2015

440 31ST ST

ASHLAND 010 015 RS

6 51 Page 4 of 6

BALANCE DUE

CURRENT

PREV BILL

PAST DUE

ACCT BALANCE

REV	SOURCE	TAR	HIST	DISP	AMOUNT	CORR	CD	TOTAL DUE
SEL MO/YR DATE	CODE	CD						
-	10-12	910 C				0		
-	10/95 10-05	BILLM	015			0		
-	10-05	BILLN	170			0		
-	09-13	910 C				0		
-	09/95 09-06	BILLM	015			0		
-	09-06	BILLN	170			0		
-	08-14	905 C				0		
-	08/95 08-07	BILLM	015			0		
-	08-07	BILLN	170			0		
-	07-17	910 C				0		
-	07/95 07-07	BILLM	015			0		
-	07-07	BILLN	170			0		

SEARCH DATE _____

NEXT

DATA

3 OF 5

07-UP

08-DOWN

12-CANCEL

MARH MCSAR3 03 01011

ACCOUNTS RECEIVABLE HIST

06/01/15 08:06:47

EASTERLING LEODIA

04/09/96 12/20/94

[REDACTED]

CHGOPI Item No. 6

440 31ST ST

ASHLAND 010 015 RS

6 51 Page 5 of 6

BALANCE DUE

CURRENT

PREV BILL

PAST DUE

ACCT BALANCE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

REV	SOURCE	TAR	HIST	DISP	AMOUNT	CORR	CD	TOTAL DUE
SEL MO/YR DATE	CODE	CD						
-	01-18	905 B			[REDACTED]	0		
-	01/96 01-09	BILLM	015		[REDACTED]	0		[REDACTED]
-	01-09	BILLN	094		[REDACTED]	0		
-	01-09	DPCED			[REDACTED]	0		
-	12-13	910 B			[REDACTED]	0		
-	12/95 12-07	BILLM	015		[REDACTED]	0		[REDACTED]
-	12-07	BILLN	094		[REDACTED]	0		
-	11-17	CONV			[REDACTED]	0		
-	11-17	CONV			[REDACTED]	0		
-	11-13	905 C			[REDACTED]	0		
-	11/95 11-03	BILLM	015		[REDACTED]	0		[REDACTED]
-	11-03	BILLN	170		[REDACTED]	0		

SEARCH DATE _____

NEXT

DATA

2 OF 5

07-UP

08-DOWN

12-CANCEL

MARH MCSAR3 03 01011

ACCOUNTS RECEIVABLE HIST

06/01/15 08:05:25

EASTERLING LEODIA

04/09/96 12/20/94

[REDACTED]

CHGOF

440 31ST ST

ASHLAND 010 015 RS

6 51

Page 6 of 6

BALANCE DUE

CURRENT

PREV BILL

PAST DUE

ACCT BALANCE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

REV	SOURCE	TAR	HIST	DISP	TOTAL DUE
SEL MO/YR DATE	CODE	CD	AMOUNT	CORR CD	
- 08-28	CHGOF		[REDACTED]	0	
- 04-15	910 B		[REDACTED]	0	
- 04/96 04-09	BILLM	015	[REDACTED]	0	[REDACTED]
- 04-09	BILLN	094	[REDACTED]	0	
- 04-08	BILLM	015	[REDACTED]	0	[REDACTED]
- 04-08	BILLN	094	[REDACTED]	0	
- 03-18	910 B		[REDACTED]	0	
- 03/96 03-07	BILLM	015	[REDACTED]	0	[REDACTED]
- 03-07	BILLN	094	[REDACTED]	0	
- 02-13	905 C		[REDACTED]	0	
- 02/96 02-07	BILLM	015	[REDACTED]	0	[REDACTED]
- 02-07	BILLN	094	[REDACTED]	0	

SEARCH DATE _____

NEXT

DATA

1 OF 5

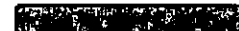
08-DOWN

12-CANCEL

ADJN MCSAD9 03 01011 NON-METERED PARAMETERS 06/15/15 15:43:29

MORRISON DOUGLAS

04/09/96



Order Dated May 27, 2015

Item No. 6

Archive

Page 1 of 1

440 31ST ST

ASHLAND

010 015 RS

6 51

EFF BILL DATE 04/10/96

TARIFF 094 OL 100 HP

EXPR BIL DATE 12/05/13

NMTR STAT A

OUTDOOR LIGHT DATA: SERV PL NO 38830046002184

OL PNT NO	1	INSTALL DT	040692	REMOVE DT	04/02/15
POLE TYPE	___	NO OH SPANS	___	NO UG SPANS	___
POLE CD	___	NO OH POLES/SPANS	___	NO UG FT	___
NO OF POLES	___	TOT OH SPAN FT	___	MASTARM SIZE	___
NMTR TIMED CD	___	FAC CHARGE	___	POLE RISER CNCTN	___

UN-METERED SERVICE DATA:

UNMTR SERV	UNITS	FIXED KWH
------------	-------	-----------

OUTAGE ADJUSTMENT: ADJ FR DT _____ ADJ TO DT _____ UNITS

HIS CORR X SEND BILL Y

RMK _____

PREP	KAHND	APPR	REJ	RSN	RMK
------	-------	------	-----	-----	-----

NEXT _____ DATA _____

03-END 06-RETURN 10-NMTR ADJ 12-CANCEL

Kentucky Power Company

REQUEST

Provide copies of all reports, work orders, service calls, and related documents pertaining to repair or service requests at 440 31st Street, Ashland, Kentucky, from December 1992 until the current date.

RESPONSE

Please see KPSC_1_7_Attachment1_Confidential.pdf for the response.

WITNESS: John A Rogness

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST

SUB 015 ORDER 033368995 TYPE IO08 OUTDOOR LIGHT OUT

STATUS XX CANCELLED CS MKTG ENGN LINE X MTR LNK? RMKS? Y

CUST NM: ACCT NO [REDACTED] RM

SERV ADDR: CITY

PH WORK ORDER/TYPE /

CUST CONTACT NM SYLVIA MORRISON PHONE NBR 606 324 0303 H

EST CNSTR COST SDI/ESI ID #

EST TOTAL COST PROP LOC/POLE #

PRINT STATUS P LAST PRINT LOC

CUST READY DATE

ORDER ORIG BY / DATE SHELLV / 03/25/15

ORDER UPDATED BY / DATE BAILEYV / 03/26/15

ORDER COMPLTD BY / DATE /

SCHD ST DATE/TIME ACTUAL ST DATE/TIME COMPL DATE/TIME

LINE

METER

PHYS WORK COMPL DATE

SERVICE EFFECT DATE 03/25/15

DESC: LOCATION OF LIGHT: BACK YARD

NEXT DATA 3 OF 3

06-RETURN 07-UP 08-DOWN 12-CANCEL

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST 06/15/15 15:53:05 Dated May 27, 2015

SUB 015 ORDER 033368995 TYPE IO08 OUTDOOR LIGHT OUT XREF Attachment 1

STATUS XX CANCELLED CS MKTG ENGN LINE X MTR LNK? RMKS? Y

CUST NM

SERV ADDR: 440 31ST

CITY ASHLAND ST KY ZIP 41101-2069 RR:TY NO BOX

ACT REMARKS

ENT DT 03262015NM BAILEYV DEPT U UPD DT NM
CAN DT NM PRINT: M&CS N ENG N NTR N LINE N
ORDER #033368995 WAS CANCELLED FOR THE FOLLOWING REASON:
KPC OL DID NOT NEED REPAIRED CUSTOMER CALLED ABOUT LIGHT ATTACHED
TO THEIR BUILDING
A REQUEST HAS BEEN MADE TO CANCEL THIS ORDER

NEXT DATA 4 OF 4

06-RETURN 07-UP 08-DOWN 12-CANCEL

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST

SUB 015 ORDER 033368995 TYPE IO08 OUTDOOR LIGHT OUT

STATUS XX CANCELLED

CS MKTG ENGN LINE X MTR LNK?

RMKS? Y

CUST NM

SERV ADDR: 440 31ST

CITY ASHLAND

ST KY ZIP 41101-2069 RR:TY NO BOX

ACT

REMARKS

ENT DT 03262015NM BAILEYV DEPT M UPD DT NM
CAN DT NM PRINT: M%CS Y ENG Y NTR Y LINE Y
SERVICER STOPPED TO FIX DD LIGHT CUSTOMER SAID THE LIGHT THAT
NEEDED WORKED ON IS THE ONE ATTACHED TO HER STORAGE BUILDING
SERVICER TOLD HER WE DO NOT WORK ON CUSTOMER OWNED LIGHTS

NEXT

DATA

5 OF 5

06-RETURN

07-UP

08-DOWN

12-CANCEL

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST

SUB 015 ORDER 033368995 TYPE IO08 OUTDOOR LIGHT OUT

XREF

STATUS XX CANCELLED

CS MKTG ENGN LINE X MTR LNK?

RMKS? Y

JUST NM

SERV ADDR: 440 31ST

CITY ASHLAND

ST KY ZIP 41101-2069 RR:TY NO BOX

ACT

REMARKS

ENT DT 03262015NM BAILEYV DEPT M UPD DT 2015-03- NM

CAN DT 2015-03-NM

PRINT: M%CS Y ENG N NTR N LINE N

(K107106 FROM:078S04 STEVE GILMORE TO:078S09 KEVIN BROWN 03/26/15

11:19)

NEXT

DATA

06-RETURN

07-UP

08-DOWN

12-CANCEL

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST
SUB 015 ORDER 033368995 TYPE IO08 OUTDOOR LIGHT OUT
STATUS XX CANCELLED CS MKTG ENGN LINE X MTR LNK? RMKS? Y

CUST NM

SERV ADDR: 440 31ST

CITY ASHLAND ST KY ZIP 41101-2069 RR:TY NO BOX

ACT REMARKS

ENT DT 03252015NM SHELLV DEPT M UPD DT NM
CAN DT NM PRINT: M%CS Y ENG Y NTR Y LINE Y
REPORTED OFF: 03/25/2015 AT 01:22 PM., CONCERN:OL COVER HANGING O
FF/ LIGHT WORKS

NEXT _____ DATA _____ 7 OF 7
06-RETURN 07-UP 12-CANCEL

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST 06/15/15 15:54:07

SUB 015 ORDER 031367173 TYPE CH09 CHG IN SER - REMOVE OUTD LI XREF

STATUS CP COMPLETED POSTED CS MKTG ENGN LINE C MTR LNK? RMKS? Y

CUST NM: ACCT NO [REDACTED] RM CP

SERV ADDR: CITY

PH 304 938 2499 H 9 WORK ORDER/TYPE /

CUST CONTACT NM PHONE NBR

EST CNSTR COST SDI/ESI ID #

EST TOTAL COST PROP LOC/POLE #

PRINT STATUS P LAST PRINT LOC

CUST READY DATE 04/02/15

ORDER ORIG BY / DATE KAHND / 04/02/15

ORDER UPDATED BY / DATE PHELPSM / 04/06/15

ORDER COMPLTD BY / DATE PHELPSM / 04/02/15

SCHD ST DATE/TIME ACTUAL ST DATE/TIME COMPL DATE/TIME

LINE 04/02/15 04/02/15 04/02/15

METER

PHYS WORK COMPL DATE 04/02/15

SERVICE EFFECT DATE 04/02/15

DESC: FROM PSC COMPLAINT, PLEASE REMOVE 100W DD LIGHT FROM 46/2184 ASAP

NEXT DATA 3 OF 3

06-RETURN 07-UP 08-DOWN 12-CANCEL

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST 06/15/15 15:54:06 Dated May 27, 2015
ORDER NO 031367173 ORDER TYPE CH09 STATUS PA - PENDING ACTIVE
EFFECTIVE DATE 2015-04-02 RM STATUS CP - COMPLETE

FIELD EMPLOYEE PHELPSM FIELD WORK TIME 18.22 FIELD WORK DATE 2015-04-02

METERED SERVICE

ID KND	MFR DEVC	SERIAL NB	READ DT	MTR RDG	ACT	MTR RDG	RC
01 KWH	04	EA006 532286713	2015-03-10	46983.00		0.00	R

06-RETURN DATA 08-DOWN 12-CANCEL 1 OF 1

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST 06/15/15 15:54:05 Dated May 27, 2015

ORDER NO 031367173 ORDER TYPE CH09 STATUS PA - PENDING ACTIVE Attachment 1

EFFECTIVE DATE 2015-04-02 RM STATUS CP - COMPLETE Page 8 of 9

FIELD EMPLOYEE PHELPSM FIELD WORK TIME 18.22 FIELD WORK DATE 2015-04-02

NON-METERED SERVICE

TARIFF	TYPE	UNIT	POLE NUMBER	STATUS	ACTION
094	OL	00001	38830046002184		R

NEXT _____ DATA _____ 2 OF 2
 06-RETURN 07-UP 12-CANCEL

ORDH MCSTH1 03 01011 TRAN HIST GENERIC SELECT 06/15/15 15:59:07 Dated May 27, 2015

MORRISON DOUGLAS

04/09/96

Item No. 7

Attachment 1

Page 9 of 9

440 31ST ST

ASHLAND 010 015 RS

6 51

LN	NO	DATE	CODE	DESCRIPTION	TAKEN BY	AMOUNT	ORDER NUMBER	SCRN DETL
1	07/22/12	TRKI	TRACKING INQUIRY	#SOSP668	0.00	037357973	Y	
	EFF DT	05/30/12	CRTN DT	05/30/12	ORD STAT	XX	TYP	IO08
	ORDER POSTING	- ACCT = 0319795001						M4TR

LINE NO _____ DATE _____ CODE _____

NEXT _____ DATA _____ 1 OF 1

12-CANCEL

Kentucky Power Company

REQUEST

State whether Mr. Morrison or Mrs. Morrison, individually or jointly, contacted Kentucky Power between April 9, 1996, and March 2015 to clarify, question or dispute charges on the monthly statement for combination electric/outdoor lighting service at 440 31st Street, Ashland, Kentucky. If such contract was made, provide copies of all records documenting the dispute, whether it was resolved, and how it was resolved.

RESPONSE

When a customer calls into Kentucky Power's Customer Operation Centers ("COC"), the associate receiving the call places a note on the customer's account identifying the issues and its resolution. Moreover, beginning in 2002, calls to the COC were recorded in addition to the notes being placed on the customer's account. The recordings are maintained for at least seven years. Prior to the call that resulted in the field visit on March 30, 2015, the Company has no record of an inquiry or other contact by the Morrisons or any other person during the period identified above seeking to clarify, dispute, or question charges regarding the dusk-to-dawn light at issue in this proceeding prior to the field visit on March 30, 2015. Please see KPSC_1_8_Attachment1_Confidential.pdf for information regarding the March 30, 2015 field visit.

WITNESS: John A Rogness

ORDH MCSTH2 03 01011 TRAN HIST GENERIC LIST 06/01/15 11:06:30
SUB 015 ORDER 031583721 TYPE IO03 VERIFY REV CL/TARF INFO XREF
STATUS PA ACTIVE CS MKTG L ENGN LINE MTR LNK RMK
KPSK Case No. 2015-00136
Commission Staff's First Set of Data Requests
Order Dated May 27, 2015
Item No. 8
Attachment 1
Page 1 of 2

CUST NM MORRISON DOUGLAS ACCT NO [REDACTED]
ORDER ORIG DATE 03/26/15 NO OF FIELD TRIPS 01 RM

APPT: DATE TIME 00:00 CUST NOTF PS IN PERSON SGN

DESC: CUSTOMER SAYS SHE HAS BEEN BILLED FOR 20 YEARS FOR A STREET LIGHT
2 THAT SHE DID NOT ASK TO BE INSTALLED SHE WANTS A REFUND

POLE NUMBERS: SRVC 38830046B12184 XFMR 38830046B12185

ACTION TAKEN: CODE 39 OFFICE FOLLOW-UP TRIP NO 1

MET W/CUST 3-30-15 TO DISCUSS LIGHT;THEY THOUGHT
LIGHT THEY WERE PAYING FOR IN BACK YARD WAS OUR
LIGHT; THIS LIGHT IS CUST OWNED & WAS PAYING FOR
DD LIGHT BY FRONT PORCH;CUST IS REQ A REFUND FOR
DD LIGHT FROM OPEN DATE;ADV W/REV,DISC W/MNG & CB
DATE 03/30/15 TIME 13:11 BY KAHND

PMT AGRM CR NOTF POSS BILL ADJ ADJ ISS N
CS REVIEW N FR REQD N DOP BILL DISPUTE
ADDR 440 31ST ST CITY ASHLAND ST KY ZIP 41101-2069
ORDER COMPLETE Y PHYS WORK COMPL DATE 04/02/15 COMPL BY KAHND
REPS: CS MKTG KAHND ENGN LINE MTR

NEXT DATA _____ 1 OF 2
06-RETURN 08-DOWN 12-CANCEL

TRNH MCSTH2 03 01011 TRAN HIST GENERIC LIST 06/01/15 11:04:30
 SUB 015 ORDER 031367173 TYPE CH09 CHG IN SER - REMOVE OUTD LI XREF
 STATUS CP COMPLETED POSTED CS MKTG ENGN LINE C MTR LNK? RMKS
 CUST NM: ACCT NO [REDACTED] RM CP
 SERV ADDR: CITY

PH 304 938 2499 H 9 WORK ORDER/TYPE /
 CUST CONTACT NM PHONE NBR
 EST CNSTR COST SDI/ESI ID #
 EST TOTAL COST PROP LOC/POLE #
 PRINT STATUS P LAST PRINT LOC
 CUST READY DATE 04/02/15

ORDER ORIG BY / DATE KAHND / 04/02/15
 ORDER UPDATED BY / DATE PHELPSM / 04/06/15
 ORDER COMPLTD BY / DATE PHELPSM / 04/02/15

LINE	SCHD ST DATE/TIME	ACTUAL ST DATE/TIME	COMPL DATE/TIME
	04/02/15	04/02/15	04/02/15
METER			
	PHYS WORK COMPL DATE	04/02/15	
	SERVICE EFFECT DATE	04/02/15	

DESC: FROM PSC COMPLAINT, PLEASE REMOVE 100W DD LIGHT FROM 46/2184 ASAP

NEXT DATA _____ 3 OF 3
 06-RETURN 07-UP 08-DOWN 12-CANCEL

KPSC Case No. 2015-00136
 Commission Staff's First Set of Data Requests
 Order Dated May 27, 2015
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