

**KIRKSVILLE WATER ASSOCIATION**

P.O. Box 670  
Richmond, KY 40476-0670  
859-624-1735

**RECEIVED**

AUG 12 2015  
PUBLIC SERVICE  
COMMISSION

August 5, 2015

To Whom It May Concern: *CASE NO: 2015-00097*

This letter is to respond to and address the difference between the gallons of water sold as reported on the customers' actual, original water bills for 2014 and the amount of total gallons of water sold shown on the annual report to the PSC for 2014.

The total gallons sold per the test period of calendar year 2014 was 93,139,460 and the amount reported on the annual report for 2014 was 92,290,500 for a difference of 848,960. This difference represents adjustments to customers' water bills for leaks, breaks, etc. when Kirksville Water makes allowance to assist customers who may have financial hardship and also as a goodwill gesture for sharing the cost of lost water. However, in taking a second look at the numbers, we believe the total water "sold" should be the higher number of 93,139,460 since the adjustment amount is still being "sold" to the customer, albeit at a reduced rate to cover the costs of the water based on the average bill of the customer in question. Therefore, maybe the annual report numbers should be amended to reflect this.

We hope this satisfactorily explains the difference. If you need more information, please let us know.

Sincerely,



Bobby Powell, Manager  
Kirksville Water Association, Inc

Madison County Utilities

Adjustment Entry Batch

Payment Listing For Batch JLY - 1/22/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	(M)RM	Water No Late Char	\$-10.80	Janet York	01/22/14 12:48 pm
[REDACTED]	[REDACTED]		Water No Late Char	\$-2.71	Janet York	01/22/14 12:48 pm

Transaction Total: \$(13.51)

Transaction Count: 2

\* Denotes this transaction includes an overpayment.

Transaction Type Summary

Water No Late Cha	\$(13.51)
<b>Transaction Total</b>	<b>\$(13.51)</b>

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Madison County Utilities

Adjustment Entry Batch

Payment Listing For Batch MISC ADJ JULY - 1/21/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-81.05	Janet York	01/21/14 5:41 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-5.60	Janet York	01/21/14 5:42 pm
[REDACTED]	[REDACTED]	Water Correct Estim		\$-155.71	Janet York	01/21/14 5:42 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-147.70	Janet York	01/21/14 5:43 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-82.40	Janet York	01/21/14 5:43 pm
[REDACTED]	[REDACTED]	Water Bank Draft R		\$20.87	Janet York	01/21/14 5:44 pm
[REDACTED]	[REDACTED]	Water Bank Draft R		\$323.78	Janet York	01/21/14 5:44 pm

Transaction Total: \$(108.01)

\* Denotes this transaction includes an overpayment.

Transaction Count: 7

Transaction Type Summary

Water Bank Draft R	\$344.45
Water Correct Est	\$(155.71)
Water First Leak A	\$(208.75)
Water No Late Cha	\$(88.00)
<b>Transaction Total</b>	<b>\$(108.01)</b>

Madison County Utilities

Adjustment Entry Batch

Payment Listing For Batch LEAK ADJUSTMENTS - 1/14/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-12.88	Janet York	01/14/14 8:12 am
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-29.40	Janet York	01/14/14 8:13 am
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-14.28	Janet York	01/14/14 8:15 am

Transaction Total: \$(58.54)

Transaction Count: 3

\* Denotes this transaction includes an overpayment.

Transaction Type Summary

Water First Leak A	\$(58.54)
Transaction Total	\$(58.54)

Madison County Utilities/Kirksville Water

Adjustment Application Report

From 02/07/2014 to 02/07/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Transaction Type Applied To: True

Subtotal by Classification: False

Completed Batches Only

Billing Batch: 2/7/2014 - KIR (JLY) 020714

Posted Date	Account No	Name	Type	Type Applied To	Applied	User
			Water Correct Estimate		\$(28.53)	Janet York
			Water Correct Estimate		\$(0.86)	Janet York
02/07/2014			Water Correct Estimate		\$(4.58)	Janet York
02/07/2014			Water Correct Estimate		\$(1.75)	Janet York
<b>Applied To No Type Total:</b>					<b>\$(35.72)</b>	
<b>No Service Type Total:</b>					<b>\$(35.72)</b>	
02/07/2014	3623550000	PHILLIPS, ANNA	Water No Late Charge	Bank Draft Fee	\$(0.15)	Janet York
<b>Applied To Bank Draft Fee Total:</b>					<b>\$(0.15)</b>	
<b>Service Type Bank Draft Fee Total:</b>					<b>\$(0.15)</b>	
02/07/2014	3603375004	ROGERS, NEAL	Water Correct Estimate	Water	\$(152.66)	Janet York
02/07/2014	3673020000	REAMS, TOMMY	Water Correct Estimate	Water	\$(58.25)	Janet York
<b>Applied To Water Total:</b>					<b>\$(210.91)</b>	
02/07/2014	3623550000	PHILLIPS, ANNA	Water No Late Charge	Water Late Fee	\$(2.35)	Janet York
<b>Applied To Water Late Fee Total:</b>					<b>\$(2.35)</b>	
<b>Service Type Water Total:</b>					<b>\$(213.26)</b>	
<b>Grand Total:</b>					<b>\$(249.13)</b>	

\* Denotes an overpayment

Madison County Utilities/Kirksville Water

Adjustment Application Report

From 02/11/2014 to 02/11/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Transaction Type Applied To: True

Subtotal by Classification: False

Completed Batches Only

Billing Batch: 2/11/2014 - ADJ JULY 021114

Posted Date	Account No	Name	Type	Type Applied To	Applied	User
02/11/2014			Water Needs No Bill	School Tax	\$(0.52)	Janet York
02/11/2014			Water Needs No Bill	School Tax	\$(0.03)	Janet York
02/11/2014			Water Correct Estimate	School Tax	\$(5.68)	Janet York
02/11/2014			Water Correct Estimate	School Tax	\$(2.39)	Janet York
			Applied To School Tax Total:		\$(8.62)	
02/11/2014			Water Needs No Bill	Water	\$(17.48)	Janet York
02/11/2014			Water Correct Estimate	Water	\$(144.52)	Janet York
02/11/2014			Water Correct Estimate	Water	\$(29.50)	Janet York
02/11/2014			Water Correct Estimate	Water	\$(39.51)	Janet York
02/11/2014			Water Correct Estimate	Water	\$(14.05)	Janet York
			Applied To Water Total:		\$(245.08)	
02/11/2014			Water Correct Estimate	Water Late Fee	\$(7.95)	Janet York
			Applied To Water Late Fee Total:		\$(7.95)	
02/11/2014			Water Needs No Bill	Water Sales Tax	\$(1.02)	Janet York
			Applied To Water Sales Tax Total:		\$(1.02)	
			Service Type Water Total:		\$(282.65)	
			Grand Total:		\$(282.65)	

Madison County Utilities/Kirksville Water

Adjustment Report

From 02/15/2014 to 02/15/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Adjustment Type: Bank Draft Bank Draft Return

Billing Batch: 2/15/2014 - JLY BANKDFT RET 21514

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
02/15/2014	[REDACTED]	[REDACTED]	Bank Draft Bank Draft Return	\$ 69.70	\$ 0.00		
02/15/2014	[REDACTED]	[REDACTED]	Bank Draft Bank Draft Return	\$ 18.15	\$ 0.00		Janet York
Grand Total:				\$ 87.85	\$ 0.00	\$ 87.85	Janet York
Transaction Count:				2			

Madison County Utilities/Kirksville Water

Adjustment Application Report

From 02/25/2014 to 02/25/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Transaction Type Applied To: True

Subtotal by Classification: False

Completed Batches Only

Billing Batch: 2/25/2014 - NO LATE FEES

Posted Date	Account No	Name	Type	Type Applied To	Applied	User
02/25/2014	[REDACTED]	[REDACTED]	Water No Late Charge	Water Late Fee	\$(1.75)	Janet York
02/25/2014	[REDACTED]	[REDACTED]	Water No Late Charge	Water Late Fee	\$(4.27)	Janet York
02/25/2014	[REDACTED]	[REDACTED]	Water No Late Charge	Water Late Fee	\$(6.92)	Janet York
02/25/2014	[REDACTED]	[REDACTED]	Water No Late Charge	Water Late Fee	\$(4.69)	Janet York
Applied To Water Late Fee Total:					\$(17.63)	
Service Type Water Total:					\$(17.63)	
Grand Total:					\$(17.63)	



### Madison County Utilities/Kirksville Water

#### Adjustment Application Report

From 03/05/2014 to 03/05/2014

Billing Cycle: Kirksville

Customer Detail: False

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Transaction Type Applied To: True

Subtotal by Classification: False

Including Complete and Incomplete Batches

Billing Batch: 3/5/2014 - MISC ADJ

Applied To School Tax Total:	\$ (39.85)
Applied To Water Total:	\$ (97.08)
Applied To Water Sales Tax Total:	\$ (14.64)
Service Type Water Total:	\$ (1,051.57)
Grand Total:	\$ (1,051.57)

Madison County Utilities/Kirkville Water

Adjustment Entry Batch

Payment Listing For Batch MISC ADJ - 3/5/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	Water First Leak Ad				
[REDACTED]	[REDACTED]	Water No Late Char		\$-49.05	Janet York	03/05/14 5:24 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-1.75	Janet York	03/05/14 5:25 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-164.90	Janet York	03/05/14 5:27 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-47.82	Janet York	03/05/14 5:28 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-602.74	Janet York	03/05/14 5:28 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-171.55	Janet York	03/05/14 5:29 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-13.76	Janet York	03/05/14 5:30 pm
Transaction Total:				\$-1,051.57		
Transaction Count:					7	

\* Denotes this transaction includes an overpayment.

**Transaction Type Summary**

Water First Leak A	\$-1,049.82
Water No Late Cha	\$-1.75
<b>Transaction Total:</b>	<b>\$-1,051.57</b>

### Madison County Utilities/Kirksville Water

#### Adjustment Application Report

From 03/11/2014 to 03/11/2014

Billing Cycle: Kirksville

Customer Detail: False

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Transaction Type Applied To: True

Subtotal by Classification: False

Completed Batches Only

Billing Batch: 3/11/2014 - MISC ADJ

Applied To No Type Total:	\$(3.68)
No Service Type Total:	\$(3.68)
Applied To Kirksville Service Fee Total:	\$(45.00)
Applied To School Tax Total:	\$(18.87)
Applied To Water Total:	\$(230.60)
Service Type Water Total:	\$(284.47)
Grand Total:	\$(288.15)

\* Denotes an overpayment

Madison County Utilities/Kirksville Water

Adjustment Entry Batch

Payment Listing For Batch MISC ADJ - 3/11/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-26.68	Janet York	03/11/14 6:59 am
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-37.55	Janet York	03/11/14 6:59 am
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-103.36	Janet York	03/11/14 7:00 am
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-24.18	Janet York	03/11/14 7:00 am
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-53.07	Janet York	03/11/14 7:01 am
[REDACTED]	[REDACTED]	MISCELLANEOUS		\$-8.31	Janet York	03/11/14 7:01 am
[REDACTED]	[REDACTED]	MISCELLANEOUS		\$-45.00	Janet York	03/11/14 7:02 am
[REDACTED]	[REDACTED]	RECONNECT FEE		\$45.00	Janet York	03/11/14 7:02 am

Transaction Total: \$-253.15

Transaction Count: 8

\* Denotes this transaction includes an overpayment.

Transaction Type Summary

MISCELLANEOUS	\$-53.31
RECONNECT FEE R	\$45.00
Water First Leak A	\$-244.84
<b>Transaction Total</b>	<b>\$-253.15</b>

Madison County Utilities/Kirksville Water

Adjustment Application Report

From 03/21/2014 to 03/21/2014

Billing Cycle: Kirksville

Customer Detail: False

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Transaction Type Applied To: True

Subtotal by Classification: False

Completed Batches Only

Billing Batch: 3/21/2014 - MISC ADJ

Applied To No Type Total:	\$(554.58)
No Service Type Total:	\$(554.58)
Applied To School Tax Total:	\$(38.26)
Applied To Water Total:	\$(292.80)
Applied To Water Late Fee Total:	\$(147.28)
Service Type Water Total:	\$(478.34)
Grand Total:	\$(1,032.92)

Adjustment Entry Batch

Payment Listing For Batch MISC ADJ - 3/21/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-26.37	Janet York	03/21/14 3:39 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-16.48	Janet York	03/21/14 3:40 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-11.14	Janet York	03/21/14 3:41 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-391.76	Janet York	03/21/14 3:41 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-41.27	Janet York	03/21/14 3:42 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-32.65	Janet York	03/21/14 3:43 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-113.69	Janet York	03/21/14 3:43 pm
[REDACTED]	[REDACTED]	MISCELLANEOUS		\$-345.98	Janet York	03/21/14 3:44 pm
[REDACTED]	[REDACTED]	MISCELLANEOUS		\$-34.48	Janet York	03/21/14 3:44 pm
[REDACTED]	[REDACTED]	Water First Leak Ad		\$-15.85	Janet York	03/21/14 4:20 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-3.27	Janet York	03/21/14 4:22 pm

Transaction Total: \$-1,032.92

\* Denotes this transaction includes an overpayment.

Transaction Count: 11

Transaction Type Summary

MISCELLANEOUS	\$-380.44
Water First Leak A	\$-621.59
Water No Late Cha	\$-30.89
<b>Transaction Total</b>	<b>\$-1,032.92</b>

4/25/2014 3:45:11PM

Madison County Utilities/Kirksville Water

Adjustment Entry Batch

Payment Listing For Batch WAIVE LATE CHARGES - 4/25/2014

Account No	Name	Type	Reference	Amount	User	Posted
[REDACTED]	[REDACTED]	Water No Late Char		\$-69.81	Mary Bord	04/25/14 3:21 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-1.75	Mary Bord	04/25/14 3:23 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-3.80	Mary Bord	04/25/14 3:39 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-1.75	Mary Bord	04/25/14 3:40 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-7.38	Mary Bord	04/25/14 3:41 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-1.75	Mary Bord	04/25/14 3:42 pm
[REDACTED]	[REDACTED]	Water No Late Char		\$-1.75	Mary Bord	04/25/14 3:43 pm

Transaction Total: \$-87.97

Transaction Count: 7

\* Denotes this transaction includes an overpayment.

Transaction Type Summary

Water No Late Cha	\$-87.97
<b>Transaction Total</b>	<b>\$-87.97</b>

KWA

Waive LATE CHGS

4/25/14  
MLB

Madison County Utilities/Kirksville Water

Adjustment Report

From 04/28/2014 to 04/28/2014

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 4/28/2014 - MISREAD

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
04/28/2014			Water Misread	\$ 0.00	\$(48.44)		Janet York
Grand Total:				\$ 0.00	\$(48.44)	\$(48.44)	
Transaction Count:				1			



Madison County Utilities/Kirksville Water

Adjustment Report

From 04/10/2014 to 04/10/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 4/10/2014 - LEAK ADJTMTS

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
04/10/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(44.67)		
04/10/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(33.01)		Janet York
04/10/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(67.95)		Janet York
04/10/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(26.30)		Janet York
<b>Grand Total:</b>				<b>\$ 0.00</b>	<b>\$(171.93)</b>	<b>\$(171.93)</b>	
<b>Transaction Count:</b>				<b>4</b>			

Madison County Utilities/Kirksville Water

Adjustment Report

From 04/04/2014 to 04/04/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 4/4/2014 - MISC ADJ (1)

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
04/04/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(38.00)		Janet York
04/04/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 37.75	\$ 0.00		Janet York
04/04/2014	[REDACTED]	[REDACTED]	WATER RECONNECT FEE	\$ 0.00	\$(37.75)		Janet York
04/04/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(38.00)		Janet York
<b>Grand Total:</b>				\$ 37.75	\$(109.75)	\$(72.00)	
<b>Transaction Count:</b>				4			

Madison County Utilities/Kirksville Water

Adjustment Report  
 From 04/25/2014 to 04/25/2014  
 Billing Cycle: Kirksville  
 Customer Detail: True - Sort by: Adjustment Type  
 Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Completed Batches Only  
 Include Service Location: False  
 Billing Batch: 4/25/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(115.22)		Janet York
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(233.04)		Janet York
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(1,897.73)		Janet York
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(228.41)		Janet York
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(287.12)		Janet York
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(1,547.77)		Janet York
04/25/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(38.05)		Janet York
<b>Grand Total:</b>				\$ 0.00	\$(4,327.34)	\$(4,327.34)	
<b>Transaction Count:</b>				7			

Madison County Utilities/Kirksville Water

Adjustment Report  
 From 05/08/2014 to 05/08/2014  
 Billing Cycle: Kirksville  
 Customer Detail: True - Sort by: Adjustment Type  
 Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Completed Batches Only  
 Include Service Location: False  
 Billing Batch: 5/8/2014 - KWA MISC ADJ

Date	Account No	Name	Type	Debit	Credit	Reference	User
			Water First Leak Adjustment	\$ 0.00	\$(29.44)		
2014			Water Overpayment Adjustment	\$ 661.50	\$ 0.00		Janet York
2014			Water Wrong Entry	\$ 17.31	\$ 0.00		Janet York
2014			Water Misc Credit	\$ 0.00	\$(48.04)		Janet York
2014			Water Wrong Entry	\$ 0.00	\$(48.44)		Janet York
Grand Total:				\$ 678.81	\$(123.92)	\$ 554.89	
Transaction Count:				5			

an overpayment

Handwritten note in a box: \$558.43

Madison County Utilities/Kirksville Water

Adjustment Report

From 05/23/2014 to 05/23/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 5/23/2014 - NO LATE CHG

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
05/23/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(1.75)		
05/23/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(1.79)		Janet York
Grand Total:				\$ 0.00	\$(3.54)		Janet York
Transaction Count:				2		\$(3.54)	

\* Denotes an overpayment

Madison County Utilities/Kirksville Water

Adjustment Report

From 06/04/2014 to 06/04/2014

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 6/4/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
06/04/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 19.75	\$ 0.00		
06/04/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(55.89)		Janet York
06/04/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(52.71)		Janet York
06/04/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(1.75)		Janet York
06/04/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(19.75)		Janet York
<b>Grand Total:</b>				\$ 19.75	\$(130.20)	\$(110.45)	
<b>Transaction Count:</b>				5			

5:15:49PM

### Madison County Utilities/Kirksville Water

#### Adjustment Report

From 06/18/2014 to 08/18/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 8/18/2014 - MISC ADJ

Id Date	Account No	Name	Type	Debit	Credit	Reference	User
			Water No Late Charge	\$ 0.00	\$(1.75)		Janet York
1/2/2014			Water No Late Charge	\$ 0.00	\$(2.87)		Janet York
3/2/2014			Water No Late Charge	\$ 0.00	\$(5.54)		Janet York
8/2/2014			Water Switch Payment	\$ 0.00	\$(23.75)		Janet York
18/2014			Water Misread	\$ 0.00	\$(8.33)		Janet York
18/2014			Water Switch Payment	\$ 23.75	\$ 0.00		Janet York
11/8/2014				\$ 23.75	\$(42.04)	\$(18.29)	
Grand Total:				\$ 23.75	\$(42.04)	\$(18.29)	
Transaction Count:				8			

\* Denotes an overpayment

### Madison County Utilities/Kirksville Water

#### Adjustment Report

From 06/23/2014 to 06/23/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 6/23/2014 - LATE FEE ADJ

Date	Account No	Name	Type	Debit	Credit	Reference	User
2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(10.04)		
2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(1.75)		Janet York
<b>Grand Total:</b>				<b>\$ 0.00</b>	<b>\$(11.79)</b>	<b>\$(11.79)</b>	Janet York
<b>Transaction Count:</b>				<b>2</b>			

repayment



A.2

7/23/2014 4:29:03PM

Madison County Utilities/Kirksville Water

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Adjustment Report

From 07/23/2014 to 07/23/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 7/23/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
07/23/2014			Water Misc Credit	\$ 0.00	\$(293.00)		
07/23/2014			Water No Late Charge	\$ 0.00	\$(53.76)		Janet York
Grand Total:				\$ 0.00	\$(346.76)	\$(346.76)	
Transaction Count:				2			

### Madison County Utilities/Kirkville Water

#### Adjustment Report

From 07/08/2014 to 07/08/2014

Billing Cycle: Kirkville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Including Complete and Incomplete Batches

Include Service Location: False

Billing Batch: 7/8/2014 - NO LATE FEE

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
07/08/2014			Water No Late Charge	\$ 0.00	\$(1.75)		Janet York
Grand Total:				\$ 0.00	\$(1.75)	\$(1.75)	
Transaction Count:				1			

### Madison County Utilities/Kirksville Water

Adjustment Report  
 From 07/11/2014 to 07/11/2014  
 Billing Cycle: Kirksville  
 Customer Detail: True - Sort by: Adjustment Type  
 Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Including Complete and Incomplete Batches  
 Include Service Location: False  
 Billing Batch: 7/11/2014 - MISC ADJ

ed Date	Account No	Name	Type	Debit	Credit	Reference	User
1/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(12.58)		
1/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(14.31)		Janet York
<b>Grand Total:</b>				<b>\$ 0.00</b>	<b>\$(26.89)</b>	<b>\$(26.89)</b>	
<b>Transaction Count:</b>				<b>2</b>			

A.J.

Madison County Utilities/Kirksville Water

Adjustment Report  
 From 07/17/2014 to 07/17/2014  
 Billing Cycle: Kirksville  
 Customer Detail: True - Sort by: Adjustment Type  
 Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Completed Batches Only  
 Include Service Location: False  
 Billing Batch: 7/17/2014 - KWA MISC ADJ

Ad Date	Account No	Name	Type	Debit	Credit	Reference	User
7/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(1.75)		
7/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(407.11)		Janet York
7/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(19.75)		Janet York
<b>Grand Total:</b>				\$ 0.00	\$(428.61)	\$(428.61)	
<b>Transaction Count:</b>				3			

an overpayment

Madison County Utilities/Kirksville Water

Adjustment Report

From 08/07/2014 to 08/07/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Including Complete and Incomplete Batches

Include Service Location: False

Billing Batch: 8/7/2014 - LEAK ADJS

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
08/07/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00		\$(18.81)	
08/07/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00		\$(517.99)	Janet York
			Grand Total:	\$ 0.00		\$(536.80)	Janet York
			Transaction Count:				2

Adjustment Report  
From 08/12/2014 to 08/12/2014  
Customer Detail: True - Sort by: Adjustment Type  
Subtotal: False  
Subtotal by Customer Type: False  
Subtotal by Classification: False  
Completed Batches Only  
Include Service Location: False  
Billing Batch: 8/12/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
08/12/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(0.15)		Janet York
08/12/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(353.01)		Janet York
08/12/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(184.38)		Janet York
Grand Total:				\$ 0.00	\$(537.54)	\$(537.54)	
Transaction Count:					3		

### Madison County Utilities/Kirksville Water

#### Adjustment Report

From 08/14/2014 to 08/14/2014

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 8/14/2014 - KWA MISC

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
08/14/2014			Water Needs No Bill	\$ 0.00	\$(38.43)		Janet York
<b>Grand Total:</b>				\$ 0.00	\$(38.43)	\$(38.43)	
<b>Transaction Count:</b>				1			

Madison County Utilities/Kirkville Water

Adjustment Report

From 08/19/2014 to 08/19/2014

Billing Cycle: Kirkville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 8/19/2014 - MISC ADJUSTMNTS

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
08/19/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(2.24)		Janet York
08/19/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(5.41)		Janet York
08/19/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(18.00)		Janet York
08/19/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 55.76	\$ 0.00		Janet York
08/19/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 44.58	\$ 0.00		Janet York
08/19/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(55.76)		Janet York
<b>Grand Total:</b>				<b>\$ 100.34</b>	<b>\$(81.41)</b>	<b>\$ 18.93</b>	
<b>Transaction Count:</b>				<b>6</b>			

\* Denotes an overpayment



Madison County Utilities/Kirkville Water

Adjustment Report

From 09/05/2014 to 09/05/2014

Billing Cycle: Kirkville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 9/5/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
09/05/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 55.03	\$ 0.00		Janet York
09/05/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 31.47	\$ 0.00		Janet York
09/05/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 43.04	\$ 0.00		Janet York
09/05/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(27.29)		Janet York
09/05/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 23.05	\$ 0.00		Janet York
<b>Grand Total:</b>				<b>\$ 152.59</b>	<b>\$(27.29)</b>	<b>\$ 125.30</b>	
<b>Transaction Count:</b>				<b>5</b>			

Madison County Utilities/Kirksville Water

Adjustment Report

From 09/05/2014 to 09/05/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Type

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 9/5/2014 - MISC ADJ 2

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
09/05/2014	[REDACTED]	[REDACTED]	Water Misc Credit	\$ 0.00	\$(43.29)		
09/05/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(28.26)		Janet York
09/05/2014	[REDACTED]	[REDACTED]	Water First Leak Adjustment	\$ 0.00	\$(37.07)		Janet York
<b>Grand Total:</b>				<b>\$ 0.00</b>	<b>\$(108.62)</b>	<b>\$(108.62)</b>	
<b>Transaction Count:</b>				<b>3</b>			

Madison County Utilities/Kirksville Water

Adjustment Report  
From 09/11/2014 to 09/11/2014  
Billing Cycle: Kirksville  
Customer Detail: True - Sort by: Adjustment Date  
Subtotal: False  
Subtotal by Customer Type: False  
Subtotal by Classification: False  
Completed Batches Only  
Include Service Location: False  
Billing Batch: 9/11/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
09/11/2014			Water First Leak Adjustment	\$ 0.00	\$(31.23)		Janet York
Grand Total:				\$ 0.00	\$(31.23)	\$(31.23)	
Transaction Count:				1			

Madison County Utilities/Kirksville Water

Adjustment Report

From 09/16/2014 to 09/16/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 9/16/2014 - KWA MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
09/16/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 124.78	\$ 0.00		
09/16/2014	[REDACTED]	[REDACTED]	or Needs No Bill	\$ 0.00	\$(18.15)		Janet York
09/16/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(18.15)		Janet York
<b>Grand Total:</b>				\$ 124.78	\$(36.30)	\$ 88.48	Janet York
<b>Transaction Count:</b>				3			

Madison County Utilities/Kirkville Water

Adjustment Report

From 09/24/2014 to 09/24/2014

Billing Cycle: Kirkville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Including Complete and Incomplete Batches

Include Service Location: False

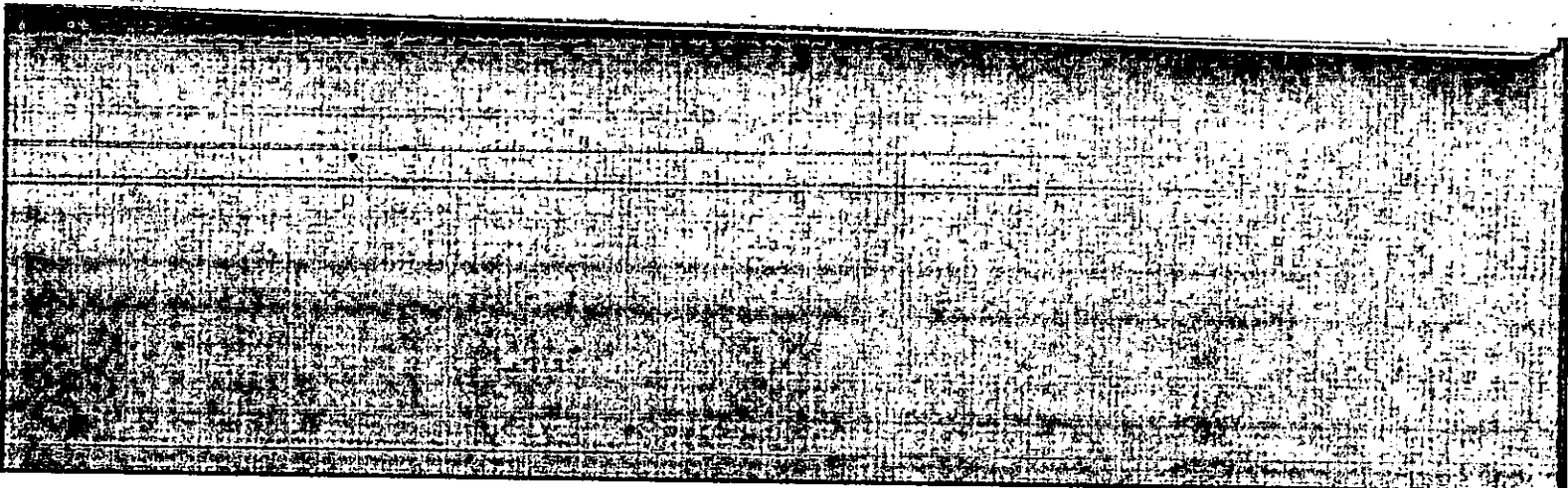
Billing Batch: 9/24/2014 - MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
09/24/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 20.49	\$ 0.00		Janet York
09/24/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(7.18)		Janet York
09/24/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(18.00)		Janet York
09/24/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(20.49)		Janet York
09/24/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 18.00	\$ 0.00		Janet York
09/24/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(17.37)		Janet York
<b>Grand Total:</b>				<b>\$ 38.49</b>	<b>\$(83.04)</b>	<b>\$(24.55)</b>	
<b>Transaction Count:</b>				<b>6</b>			

Adjustment Report  
 From 10/07/2014 to 10/07/2014  
 Billing Cycle: Kirksville  
 Customer Detail: True - Sort by: Adjustment Date  
 Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Completed Batches Only  
 Include Service Location: False  
 Billing Batch: 10/7/2014 - KWA MISC ADJ

Ad Date	Account No	Name	Type	Debit	Credit	Reference	User
10/2014	[REDACTED]	[REDACTED]	Bank Draft Fee Adjustment	\$ 0.00	\$(0.15)		
10/2014	[REDACTED]	[REDACTED]	Water Misc Credit	\$ 0.00	\$(819.63)		Janet York
10/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(9.87)		Janet York
10/2014	[REDACTED]	[REDACTED]	Water Misc Credit	\$ 0.00	\$(36.17)		Janet York
10/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(362.18)		Janet York
<b>Grand Total:</b>				\$ 0.00	\$(1,228.21)	\$(1,228.21)	
<b>Transaction Count:</b>				5			

an overpayment



From 10/20/2014 to 10/20/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 10/20/2014 - KVA MISC ADJ

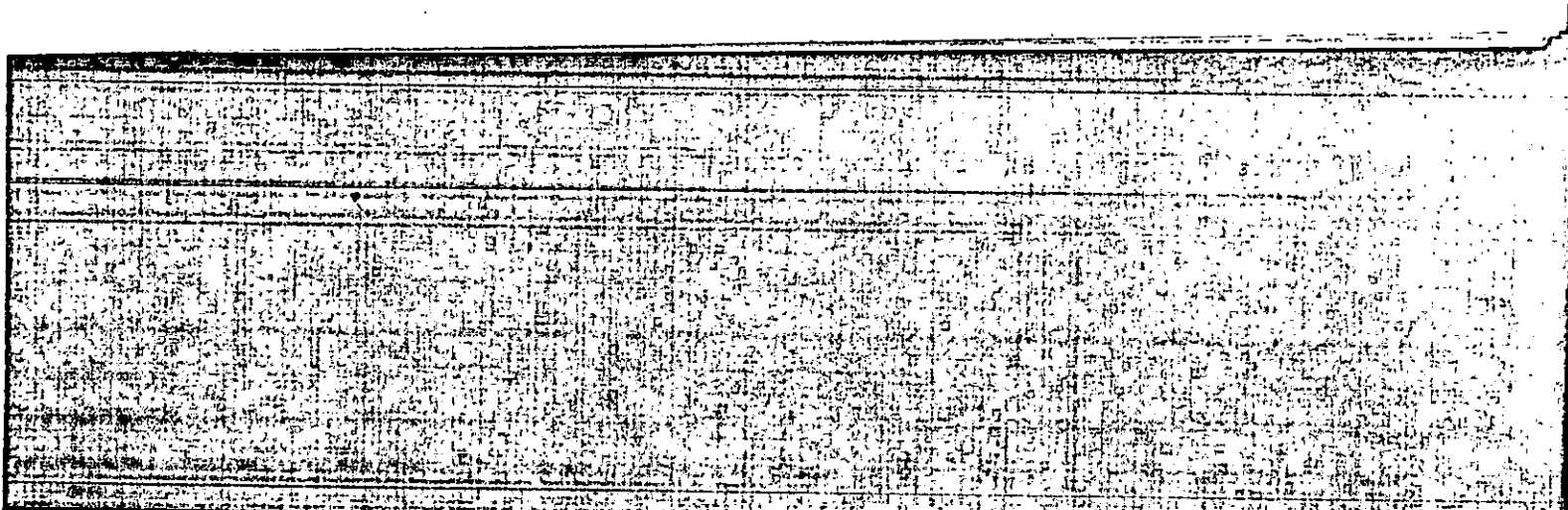
Posted Date	Account No	Name	Type	Debit	CredR	Reference	User
10/20/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(22.85)		Janet York
10/20/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(30.78)		Janet York
10/20/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(113.43)		Janet York
Grand Total:				\$ 0.00	\$(167.06)	\$(167.06)	
Transaction Count:				3			

\* Denotes an overpayment

Billing Cycle: Knoxville  
 Customer Detail: True - Sort by: Adjustment Date  
 Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Including Complete and Incomplete Batches  
 Include Service Location: False  
 Billing Batch: 10/23/2014 - NO LATE CHG ADJ

Account No	Name	Type	Debit	Credit	Reference	User
[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(53.52)		Janet York
[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(10.30)		Janet York
Grand Total:			\$ 0.00	\$(63.82)	\$(63.82)	
Transaction Count:			2			

ies an overpayment





Customer Detail: True - Sort by: Adjustment Date  
 Billing Cycle: Nashville

Subtotal: False  
 Subtotal by Customer Type: False  
 Subtotal by Classification: False  
 Completed Balances Only  
 Include Service Location: False  
 Billing Batch: 10242014 - KW MISC ADJ

Date	Account No	Name	Type	Debit	Credit	Reference	User
014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 78.81	\$ 0.00		Janel York
014	[REDACTED]	[REDACTED]	Water Misc Credit	\$ 0.00	\$(140.40)		Janel York
014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(7.85)		Janel York
014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(78.81)		Janel York
Grand Total:				\$ 78.81	\$(228.80)		Janel York
Transaction Count:				4		\$(148.05)	

Madison County Utilities/Kirksville Water

Adjustment Report

From 11/04/2014 to 11/04/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 11/4/2014 - KWA MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
11/04/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(73.35)		
11/04/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 73.35	\$ 0.00		Janet York
11/04/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(168.23)		Janet York
11/04/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(31.21)		Janet York
<b>Grand Total:</b>				<b>\$ 73.35</b>	<b>\$(272.79)</b>	<b>\$(199.44)</b>	
<b>Transaction Count:</b>				<b>4</b>			

\* Denotes an overpayment

Madison County Utilities/Kirksville Water

Adjustment Report

From 11/07/2014 to 11/07/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 11/7/2014 - KWA MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
11/07/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 20.80	\$ 0.00		
11/07/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 0.00	\$(52.03)		Janet York
11/07/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(18.17)		Janet York
11/07/2014	[REDACTED]	[REDACTED]	Water Overpayment Adjustment	\$ 45.48	\$ 0.00		Janet York
11/07/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(5.05)		Janet York
11/07/2014	[REDACTED]	[REDACTED]	Water Switch Payment	\$ 52.03	\$ 0.00		Janet York
<b>Grand Total:</b>				\$ 118.29	\$(75.25)	\$ 43.04	
<b>Transaction Count:</b>				6			

\* Denotes an overpayment

### Madison County Utilities/Kirksville Water

#### Adjustment Report

From 11/12/2014 to 11/12/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 11/12/2014 - KWA MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
11/12/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(103.66)		
11/12/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(28.45)		Janet York
11/12/2014	[REDACTED]	[REDACTED]	Water No Late Charge	\$ 0.00	\$(32.25)		Janet York
<b>Grand Total:</b>				<b>\$ 0.00</b>	<b>\$(164.36)</b>	<b>\$(164.36)</b>	Janet York
<b>Transaction Count:</b>				<b>3</b>			

\* Denotes an overpayment

### Madison County Utilities/Kirksville Water

#### Adjustment Report

From 12/11/2014 to 12/11/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 12/11/2014 - LEAK ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
12/11/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(147.67)		
12/11/2014	[REDACTED]	[REDACTED]	Water Leak Adjustment	\$ 0.00	\$(200.88)		Janet York
<b>Grand Total:</b>				\$ 0.00	\$(348.55)		Janet York
<b>Transaction Count:</b>				2			

12/15/2014 1:01PM

### Madison County Utilities/Kirksville Water

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#### Adjustment Report

From 12/15/2014 to 12/15/2014

Billing Cycle: Kirksville

Customer Detail: True - Sort by: Adjustment Date

Subtotal: False

Subtotal by Customer Type: False

Subtotal by Classification: False

Completed Batches Only

Include Service Location: False

Billing Batch: 12/15/2014 - KWA MISC ADJ

Posted Date	Account No	Name	Type	Debit	Credit	Reference	User
12/15/2014	[REDACTED]	[REDACTED]	Water Needs No Bill	\$ 0.00	\$(0.09)		
12/15/2014	[REDACTED]	[REDACTED]	Water Misread	\$ 0.00	\$(79.74)		Janet York
<b>Grand Total:</b>				<b>\$ 0.00</b>	<b>\$(79.83)</b>	<b>\$(79.83)</b>	
<b>Transaction Count:</b>				<b>2</b>			