

Wednesday, February 18, 2015

Linda Faulkner,  
Division Director Filings  
Public Service Commission  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, KY 40602-0615

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FEB 23 2015

PUBLIC SERVICE  
COMMISSION

Dear Mrs. Faulkner:

This letter is to withdrawal my complaint for the open Case 2015-00050 against American Water. They have refunded our account and the balance now shows \$0.00. Thank you for your efforts and please let me know if this requires any further action.

Jaclyn Huff  
193 St. Margaret Drive  
Lexington, KY 40502  
859.314.1661

Steve L. Beshear  
Governor

Leonard K. Peters  
Secretary  
Energy and Environment Cabinet



Commonwealth of Kentucky  
**Public Service Commission**

211 Sower Blvd.  
P.O. Box 615  
Frankfort Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

February 11, 2015

David L. Armstrong  
Chairman

James Gardner  
Vice Chairman

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**FEB 23 2015**

**PUBLIC SERVICE  
COMMISSION**

**PARTIES OF RECORD**

RE: Case No. **2015-00050**

(Complaints - Rates, Service)

Jaclyn Huff, Complainant; Kentucky-American Water Company, Defendant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received February 09, 2015 and has been assigned Case No. 2015-00050. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at <http://www.psc.ky.gov>.

All documents submitted to the Commission in this proceeding must comply with the rules of procedure adopted by the Commission found in 807 KAR 5:001. Any deviation from these rules must be submitted in writing to the Commission for consideration as required by 807 KAR 5:001 (22). Additionally, confidential treatment of any material submitted must follow the requirements found in 807 KAR 5:001 (13).

**Pursuant to the 2014 revisions to KRS 278.380, beginning on July 16, 2014, the Commission shall use electronic means to deliver orders. Please ensure a proper email address is included for each person to be included on the Commission's official service list.**

Materials submitted to the Commission which do not comply with the rules of procedure, or that do not have an approved deviation, are subject to rejection by Commission pursuant to 807 KAR 5:001 (3). In order to insure cases are processed in a timely manner and accurate reliable records are created, please make sure that the rules of procedure are followed. Should you have any questions, please contact Linda Faulkner in the Division of Filings at (502)564-3940.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director

JD/rs

Jaelyn Huff  
193 St. Margaret Drive  
Lexington, KENTUCKY 40502

Cheryl D Norton  
President  
Kentucky-American Water Company aka Kentucky  
2300 Richmond Road  
Lexington, KY 40502