

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|----------------------------|---|------------|
| JOSHUA GRANT |) | |
| COMPLAINANT |) | |
| V. |) | CASE NO. |
| |) | 2014-00438 |
| DUKE ENERGY KENTUCKY, INC. |) | |
| |) | |
| DEFENDANT |) | |

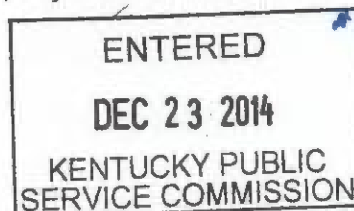
ORDER TO SATISFY OR ANSWER

Duke Energy Kentucky, Inc. ("Duke Kentucky") is hereby notified that it has been named as defendant in a formal complaint filed on December 10, 2014, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 20, Duke Kentucky is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission



ATTEST:

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke extending to the right.

Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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RECEIVED
DEC 10 2014
PUBLIC SERVICE
COMMISSION

In the matter of:

Joshua Grant
(Your Full Name)

COMPLAINANT

VS.

Duke Energy
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Joshua Grant
(Your Full Name) respectfully shows:

(a) _____
(Your Full Name)

705 meadowwood Dr. #2 Crescent Springs, Ky, 41017
(Your Address)

(b) Duke Energy
(Name of Utility)

1000 E Main Street Mail Drop WP 850 Plainfield, IN. 46168
(Address of Utility)

(c) That: Duke Energy illegally shut off my
(Describe here, attaching additional sheets if necessary,

electric on 11-06-2014. They
the specific act, fully and clearly, or facts that are the reason

didn't give me a separate & distinct
and basis for the complaint.)

Disconnect notice as to about me

Continued on Next Page

Formal Complaint

Josh Grant vs. Duke Energy

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that it was going to be disconnected.
I called them that day to get it turned back on.
They told me that the past due amount would
need to be payed in full before they would
reconnect it. I paid \$200⁰⁰ on 11-05-14,
and they still shut it off.

Wherefore, complainant asks that Duke Energy be held
(Specifically state the relief desired.)

accountable for not following the KY Public
Service Commission rules. Also that they do
not charge me deposit, and for them to pay
finer and for damages.

Dated at Crescent Springs, Kentucky, this 28th day
(Your City)

of November, 2014.
(Month)


(Your Signature*)

(Name and address of attorney, if any)

11-28-14
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Rocco D'Ascenzo
Senior Counsel
Duke Energy Kentucky, Inc.
139 East Fourth Street
P. O. Box 960
Cincinnati, OH 45201

Joshua Grant
705 Meadowwood Drive, #2
Crescent Springs, KENTUCKY 41017