

EASTERN ROCKCASTLE WATER ASSOCIATION

P.O. Box 540

Mt. Vernon, KY 40456

Phone: 606-453-0019

Fax: 606-453-0020

RECEIVED

March 27, 2015

Gary Mason
2202 Cleft Rock Rd.
Mount Vernon, KY 40456

MAR 30 2015

PUBLIC SERVICE
COMMISSION

CASE#2014-00385

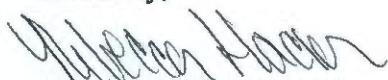
Dear Mr. Mason,

We received your open records request dated March 24, 2015. Portions of your request do not fit the open records request criteria. I am unable to provide you with copies of documents that do not exist. There is no document I can provide you for request "A". This was a verbal conversation at that time. Your request marked "C" requests account information on another consumer. We will not be providing this information. Your request marked "D" refers to account information on another consumer. We will not be providing this information. I would like to point out that the document you are requesting was actually for a consumer with the same name and a different service address. Your request marked "E" needs clarification. We do not submit reports to the Public Service Commission that are titled "Water Report", so I am unclear what you are asking for. We do not have a specific record that fulfills your request marked "F". Our records for water loss are calculated by gallons, not dollar figures. The records available will be ready for you March 30, 2015.

Please note that copies are provided at the cost of \$0.10 per page and due and payable upon receipt of records. These copies must be picked up from our office.

Please call the office at 606-453-0019 to schedule an appointment. Thank you for your cooperation.

Sincerely,



Rebecca Hacker
Office Clerk

CC: Public Service Commission
PO Box 615
Frankfort, KY 40602