



a PPL company

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

RECEIVED

DEC 1 2014

PUBLIC SERVICE
COMMISSION

December 1, 2014

**Louisville Gas and
Electric Company**
State Regulation and Rates
220 West Main Street
PO Box 32010
Louisville, Kentucky 40232
www.lge-ku.com

Rick E. Lovekamp
Manager - Regulatory Affairs
T 502-627-3780
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**RE: TRACY MATHIS V. LOUISVILLE GAS AND ELECTRIC
COMPANY
Case No. 2014-00198**

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of the Response of Louisville Gas and Electric Company to the Commission Staff's Second Request for Information in the above-referenced docket.

Please contact me if you have any questions concerning this filing.

Sincerely,

A handwritten signature in blue ink that reads "Rick E. Lovekamp". The signature is written in a cursive, flowing style.

Rick E. Lovekamp

cc: Tracy Mathis

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

In the Matter of:

DEC 1 2014

PUBLIC SERVICE
COMMISSION

TRACY MATHIS)

COMPLAINANT)

v.)

LOUISVILLE GAS AND ELECTRIC COMPANY)

DEFENDANT)

CASE NO.
2014-00198

* * * * *

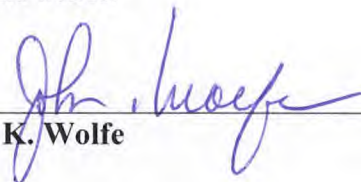
RESPONSE OF
LOUISVILLE GAS AND ELECTRIC COMPANY
TO
COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
AND PRODUCTION OF DOCUMENTS
DATED NOVEMBER 10, 2014

FILED: DECEMBER 1, 2014

VERIFICATION

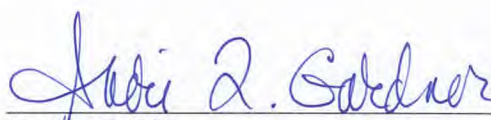
COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF JEFFERSON)

The undersigned, **John K. Wolfe**, being duly sworn, deposes and says that he is Director – Electric System Restoration and Distribution for LG&E and KU Services Company, and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.



John K. Wolfe

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 1st day of December 2014.



Notary Public (SEAL)

My Commission Expires:

SHERI L. GARDNER
Notary Public, State at Large, KY
My Commission expires Dec. 24, 2017
Notary ID # 601600



LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to
Commission Staff's Second Request for Information
and Production of Documents
Dated November 10, 2014**

Case No. 2014-00198

Question No. 1

Witness: John K. Wolfe

Q-1. Refer to Complainant's response to Staff's Initial Request for Information, Item 1, asserting that the service wire at issue had "fallen in the yard before." Provide all reports, service calls, and related documents pertaining to any downed utility lines at the property located at 163 Crescent Avenue, Louisville, Kentucky, which have occurred since 1994, when the service pole was moved to its current location on the left side of the property.

A-1. See below and attached records for each event:

05/03/2006 Tree limb removed from service to 163 Crescent Avenue.

02/12/2008 Wire was reported down at 159 Crescent Avenue, but it was discovered to be a cable television line down.

05/01/2008 Tree limb pulled service down at 165 Crescent Avenue and service at 163 Crescent Avenue was hanging low.

**OMS
Event Details Report**

11/25/2014
2:05:41 PM

| <u>Premise ID</u> | <u>Transformer</u> | <u>Device Code</u> | <u>Inc #</u> | <u>Begin Time</u> | <u>Est Restored Time</u> | <u>Restored Time</u> | <u>Duration</u> | <u>Cust Out</u> | <u>DTS #</u> |
|-------------------|--------------------|----------------------------|-------------------|-----------------------|--------------------------|----------------------|-----------------------|---------------------------------|--------------|
| | | xfm120841210 (OP# - 40249) | 359863 | 5/3/2006 4:15:19 PM | | 5/3/2006 5:15:26 PM | 60.12 | 0 | |
| <u>Company</u> | <u>OpCenter</u> | <u>Local Area</u> | <u>Substation</u> | <u>Circuit</u> | <u>Outage Location</u> | <u>Job Code</u> | <u>Trouble Code</u> | <u>Exclude from SAIDI/SAIFI</u> | |
| LGE | EUC | BROWNSBURD RD | HILLCREST | HC1291 | 163 CRESCENT AV | - | CRT-H-PLD-ON-POL | Y | |
| <u>System</u> | <u>Type</u> | <u>Action</u> | <u>Cause</u> | <u>Failure Device</u> | <u>Interrupt Device</u> | <u>Weather</u> | <u>Previous Event</u> | <u>Subsequent Event</u> | |
| Overhead | Service | Completed | Tree Limb | - | - | Calm/Mild | | | |

Customer Notes/Customer/Public Information
removed limb from service

Operations Event Note History
removed limb from service

| <u>Step Number</u> | <u>Time of Operation</u> | <u>Time Reported</u> | <u>Description of Event Action</u> |
|--------------------|--------------------------|----------------------|------------------------------------|
| 1 | 5/3/2006 4:15:29 PM | 5/3/2006 4:15:29 PM | Crew 4307-2nd dispatched |
| 2 | 5/3/2006 5:15:27 PM | 5/3/2006 5:15:27 PM | Crew 4307-2nd released |

| <u>Partial Step</u> | <u>Restoration Time</u> | <u>Device</u> | <u>Nominal</u> | <u>State</u> | <u>Operator</u> | <u>Cust Restored</u> |
|---------------------|-------------------------|---------------|----------------|--------------|-----------------|----------------------|
|---------------------|-------------------------|---------------|----------------|--------------|-----------------|----------------------|

**OMS
Event Details Report**

11/24/2014
9:40:20 AM

| <u>Premise ID</u> | <u>Transformer</u> | <u>Device Code</u> | <u>Inc #</u> | <u>Begin Time</u> | <u>Est Restored Time</u> | <u>Restored Time</u> | <u>Duration</u> | <u>Cust Out</u> | <u>DTS #</u> |
|-------------------|--------------------|----------------------------|-------------------|-----------------------|--------------------------|----------------------|-----------------------|---------------------------------|--------------|
| 0000545072 | 120841210 | xfm120841210 (OP# - 40249) | 650914 | 2/12/2008 9:27:22 AM | | 2/12/2008 4:13:20 PM | 405.97 | 1 | |
| <u>Company</u> | <u>OpCenter</u> | <u>Local Area</u> | <u>Substation</u> | <u>Circuit</u> | <u>Outage Location</u> | <u>Job Code</u> | <u>Trouble Code</u> | <u>Exclude from SAIDI/SAIFI</u> | |
| LGE | EOC | BROWNSBORO RD | HILLCREST | HC1201 | 150 CRESCENT AV | - | WDR-WIR-OUT | Y | |
| <u>System</u> | <u>Type</u> | <u>Action</u> | <u>Cause</u> | <u>Failure Device</u> | <u>Interrupt Device</u> | <u>Weather</u> | <u>Previous Event</u> | <u>Subsequent Event</u> | |
| - | - | CATV | - | - | - | - | | | |

Customer Notes/Customer/Public Information
CATV

Operations Event Note History
CATV

| <u>Step Number</u> | <u>Time of Operation</u> | <u>Time Reported</u> | <u>Description of Event Action</u> |
|--------------------|--------------------------|----------------------|--|
| 1 | 2/12/2008 9:27:30 AM | 2/12/2008 9:27:30 AM | Event given Probable Service Outage status |
| 2 | 2/12/2008 3:36:41 PM | 2/12/2008 3:36:41 PM | Crew WW-IRVIN_S dispatched |
| 3 | 2/12/2008 4:13:21 PM | 2/12/2008 4:13:21 PM | Crew WW-IRVIN_S released |

**OMS
Event Details Report**

11/19/2014
8:16:42 AM

| Premise ID | Transformer | Device Code | Inc # | Begin Time | Est Restored Time | Restored Time | Duration | Cust Out | DTS # |
|------------|-------------|----------------------------|------------|---------------------|-------------------|---------------------|--------------------------------------|-------------------------|-------|
| 0000794835 | 120841210 | xfm120841210 (OP# - 4U249) | 681860 | 5/1/2008 1:48:55 PM | | 5/1/2008 6:59:44 PM | 310.82 | 4 | |
| Company | OpCenter | Local Area | Substation | Circuit | Outage Location | Job Code | Trouble Code | Exclude from SAID/SAIFI | |
| LGE | EOC | BROWNSBORO RD | HILLCREST | HC1291 | 165 CRESCENT AV | - | WDH-WIR-OUT,WDP-WIR-OTH,CRT H WIR ON | Y | |
| System | Type | Action | Cause | Failure Device | Interrupt Device | Weather | Previous Event | Subsequent Event | |
| Overhead | Service | Completed | Tree Limb | Conductor | - | Wind Only | | | |

Customer Notes/Customer/Public Information

2 services in trouble, at 165 crescent service down pulled loose at pole, at 163 crescent service hanging low with broken neutral at pole ww on site. trees clear enough to reinstall service, but pose additional threat to services..completed

Operations Event Note History

services ahnging low and down, advise customers to keep clear

| Step Number | Time of Operation | Time Reported | Description of Event Action |
|-------------|---------------------|---------------------|---|
| 1 | 5/1/2008 1:48:58 PM | 5/1/2008 1:48:58 PM | Event given Probable Service Outage status |
| 2 | 5/1/2008 2:28:41 PM | 5/1/2008 2:28:41 PM | Crew WW-ROBISON_C dispatched |
| 3 | 5/1/2008 3:10:49 PM | 5/1/2008 3:10:49 PM | Crew WW-ROBISON_C dispatched |
| 4 | 5/1/2008 3:10:49 PM | 5/1/2008 3:10:49 PM | Outage merged upstream to device xfm120841210 |
| 5 | 5/1/2008 3:38:00 PM | 5/1/2008 3:38:00 PM | Crew WW-ROBISON_C dispatched |
| 6 | 5/1/2008 3:38:00 PM | 5/1/2008 3:38:00 PM | Outage merged upstream to device xfm120841210 |
| 7 | 5/1/2008 4:03:32 PM | 5/1/2008 4:03:32 PM | Crew 4305-1st assigned |
| 8 | 5/1/2008 4:41:54 PM | 5/1/2008 4:41:54 PM | Crew WW ROBISON_C released |
| 9 | 5/1/2008 6:59:44 PM | 5/1/2008 6:59:44 PM | Crew 4305-1st unassigned |