

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ACCREDITATION AND APPROVAL OF A)	
PUBLIC SERVICE COMMISSION WATER)	
PERSONNEL TRAINING SEMINAR AS A)	CASE NO. 2014-00110
WATER DISTRICT COMMISSIONER TRAINING)	
PROGRAM)	

ORDER

KRS 74.020(7) requires that this Commission “encourage and promote the offering of high quality water district management training programs that enhance a water district commissioner’s understanding of his or her responsibilities and duties.” Pursuant to these statutory mandates, the Commission will conduct a training seminar at Erlanger, Kentucky, on April 2, 2014. This seminar includes instruction regarding trends in applicable laws and regulations, personnel law, and utility administration.¹

Based upon a review of the course curriculum, the Commission finds that:

1. The course of instruction provided at this seminar will enhance a water district commissioner's understanding of his or her duties.
2. The seminar to be conducted at Erlanger, Kentucky, on April 2, 2014, should be approved for 6.0 credit hours of water district management training.

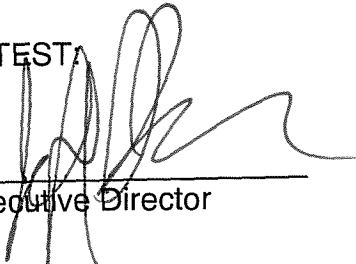
IT IS HEREBY ORDERED that the 2014 Water Personnel Training Seminar, which the Commission will conduct at Erlanger, Kentucky, on April 2, 2014, is approved for a maximum of 6.0 credit hours of water district management training.

¹ A course syllabus is appended to this Order.

By the Commission

ENTERED ⁷²
APR 01 2014
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST



Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2014-00110 APR 01 2014

2014 Water Training Seminar
Presented by the Public Service Commission
Northern Kentucky Water District – April 2, 2014

- 7:30 – 8:00 Registration and Refreshments
- 8:00 – 8:10 Program Overview and Welcome
- 8:10 – 9:40 **Recent Developments in Utility Regulation – Gerald Wuetcher**
This presentation is a review of the recent developments in public utility law and regulation. Recent changes in Kentucky statutes affecting the operation of water utilities will be discussed as well as recent changes to Public Service Commission regulations and recently rendered Commission decisions. New regulatory initiatives that the Public Service Commission has undertaken will also be discussed.
- 8:30 – 10:00 **Special Session – Consumer Services, One-on-One Discussion – Ginny Smith**
The Commission’s Director of Consumer Services will conduct a question and answer session for utility customer service representatives on Commission regulations dealing with customer relations, including termination of service, billing disputes, imposition and collection of certain charges and fees, and customer notice.
- 9:50 – 10:50 **Determining a Water District’s Revenue Requirement – Scott Lawless**
The Commission’s Water and Sewer Revenue Requirements Branch will discuss the methodology used by the Commission to determine a Water District’s Overall Revenue Requirement.
- 10:30 – 12:00 **Special Session – Consumer Services, One-on-One Discussion – Ginny Smith**
The Commission’s Director of Consumer Services will conduct a question and answer session for utility customer service representatives on Commission regulations dealing with customer relations, including termination of service, billing disputes, imposition and collection of certain charges and fees, and customer notice.
- 11:00 – 12:00 **Preparing for Audits/Interpreting the Results – Jim Royse**
Most water districts undergo a financial audit annually. The Deputy Executive Director of the State Auditor’s Office of Financial Audits will discuss preparing for an audit, management conduct during the audit, and interpreting and acting upon an audit’s results.
- 12:00 – 1:30 **Lunch**
- 1:30 – 2:30 **Kentucky Division of Water Update – Julie Roney**
Presentation reviews recent developments and activities at Kentucky Division of Water. Revisions to the agency’s administrative regulations and proposed revisions to federal drinking water laws and regulations will be discussed.
- 2:30 – 4:00 **“Why Does It Take So Long?” Dealing with the Public Service Commission in Formal and Informal Proceedings – Panel Discussion**
Current and former Commission Staff members will identify and discuss common problems with utility submissions to the Public Service Commission and techniques to avoid those problems and to expedite review of those submissions. They will identify available resources that will assist water utilities in the preparation of filings with the Public Service Commission.

