

July 31<sup>st</sup>, 2014

To: Commonwealth of Kentucky  
Public Service Commission  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, KY. 40602-0615

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AUG 5 2014

PUBLIC SERVICE  
COMMISSION

RE: Case No. 2013-00383

To Whom It May Concern:

Regarding our case against Southern Water and Sewer District, we (Ozark & Kim Slone) have done our best to present the facts truthfully in our original complaint as well as in the several data requests made by the Public Service Commission.

As stated, we were not aware of any wrong doing by previous renters, and were never contacted by Southern Water and Sewer District before the meter or setter were removed.

However there are a few points we would like to add:

During the informal phone conference held on May 6<sup>th</sup>, 2014, Mr. Dean Hall was asked by Mr. George Wakim why the cost of replacing the setter and meter would be so expensive. In his response Mr. Hall indicated part of the reason was so Southern Water and Sewer District could recoup part of the cost of water loss over the past TWO years, (supposedly caused by leakage when renters illegally hooked up to water lines) However, the property at 36 Tackett Branch had only been rented to Chester Wells and Eileen Moore for ONE year previous to the setter being removed, as proven in documents previously provided to the Public Service Commission.

Mr. Dean Hall also stated during that telephone conference, that Southern Water and Sewer District had been made aware of water leaks at 36 Tackett Branch by "reports from neighbors". We have been unable to find any neighbors in the area who will admit contact with Southern Water and Sewer; however this does present yet another question...

Ozark Slone was born and raised and resided for all of his childhood and most of his young adulthood in the residence directly above 36 Tackett Branch, and is well known by EVERYONE in that area, most of whom are either family or friends.

Our point being, while not everyone in the Tackett Branch community (which consists of approximately ten families) may have known who the tenants were that were renting at 36 Tackett Branch, EVERYONE in the area would have been able to tell Southern Water and Sewer District who OWNED the residence at 36 Tackett Branch!

If indeed Southern Water and Sewer had contact with the neighbors in the area, they could have easily learned that Ozark & Kim Slone were the property owners/landlords,

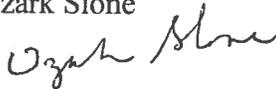
from the neighbors, or as previously stated, by contacting the Floyd County Clerk's Office. They then could have contacted us and avoided this entire incident!

We appreciate the Public Service Commission's time and efforts in reviewing this complaint, and await your decision.

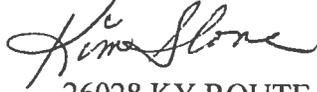
Thank You!

Sincerely;

Ozark Slone



Kim Slone



26028 KY ROUTE 122  
MELVIN, KY. 41650

