

SOUTHERN WATER & SEWER DISTRICT

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Ph. (606) 377-9296

Fax. (606) 377-9286

Jan. 23, 2014

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PUBLIC SERVIC COMMISSION

Dear Ms. Smith,

i am sorry that our response in this case is late but it is due to the fact that we were concentrating on restoring water service to all our customers during the recent outage.

Sincerely, Dean Hall

Dean Hail Manager

Tyler J. Green, J.D.

3900 Kentucky Route 550 ● Hueysville, KY 41640 ● (606) 791-5094 ● tgpc9@yahoo.com

January 23, 2014

Kentucky Public Service Commission 211 Sower Blvd. P.O. Box 915 Frankfort, KY 40602

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PUBLIC SERVICE COMMISSION

RE: CASE 2013-00383

OZARK AND KIM SLONE

To Whom It May Concern:

I have been retained by Southern Water and Sewer District to represent them in the above-stated case before the Kentucky Public Service Commission.

According to the information provided to me by Southern Water and Sewer District, the water service at 39 Tackett Branch in Bevinsville, Kentucky has not been active since July 2010. At that time, company officials disconnected the service for non-payment. Subsequent to said disconnection, company officials have been at the residence at said address on numerous occasions to find a "straight pipe" leaking water, which affected other customers in that area. On every occasion, service personnel attempted to make contact with the occupants of the dwelling and never received any response.

The water meter and setter in question are property of Southern Water and Sewer District. From July 2010 to the present, there has been no one paying a bill at 39 Tackett Branch. After making several unsuccessful attempts to make contact with the occupants of the residence, service personnel were forced to disconnect the residence from service.

Unfortunately, service personnel at Southern Water and Sewer also estimate that at least a dozen illegal "straight pipes" have been removed from this residence.

If you need further information, feel free to contact me. Thank you for your attention to this matter.

Sincerely.

J. Green