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JUL 23 2013 PUBLIC SERVICE COMMISSION

> DOUGLAS F. BRENT Direct Dial: (502) 568-5734 Direct Fax: (502) 562-0934 douglas.brent@skofirm.com

July 23, 2013

Mr. Jeff DeRouen Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40601

RE: IN THE MATTER OF THE APPLICATION OF AMERIMEX COMMUNICATIONS CORP. FOR DESIGNATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER ON A WIRELESS BASIS (LOW INCOME ONLY)

Dear Mr. DeRouen:

Enclosed please find an original and ten copies of Amerimex Communications Corp. Application for Designation as an Eligible Telecommunications Carrier on a Wireless Basis.

Please confirm your receipt of this filing by placing the stamp of your office with the date received on the enclosed additional copy and return them to me via our runner.

Should you have any questions or need any additional information, please contact me at your convenience.

Very truly yours,

Douglas F. Brent

DFB/jmp Enclosures

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PUBLIC SERVICE

COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

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IN THE MATTER OF THE APPLICATION OF AMERIMEX COMMUNICATIONS CORP. FOR DESIGNATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER ON A WIRELESS BASIS (LOW INCOME ONLY)

Case No. 2013-00

APPLICATION FOR DESIGNATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER

COMES NOW AmeriMex Communications Corp. (AmeriMex or the Company) and makes application to the Public Service Commission (Commission) for designation as an eligible telecommunications carrier (ETC). This application is made pursuant to 47 U.S.C. § 214(e)(1)-(2) and the requirements of the Commission.¹ The Company requests ETC designation throughout the Service Area defined by any overlap between its wireless coverage area and the exchanges of any Kentucky incumbent local exchange carrier.²

The Company seeks ETC designation in Kentucky as a wireless carrier only for the purpose of receiving federal and state low-income universal support (i.e., Lifeline support). The Company does not make application for ETC designation to offer services supported by the federal universal service fund's high-cost program. The Company satisfies all of the statutory and regulatory requirements for designation as an ETC in the requested designated service area

¹ This Application is submitted in accordance with the Commission's recent revisions to its ETC designation requirements promulgated in Administrative Case No. 2012-00146, *Lifeline Reform*, Order (May 1, 2012) ("*KPSC Lifeline Order*").

² In its *Tracfone* decision the Commission found that a wireless reseller seeking ETC status can satisfy the requirement to identify its service area by identifying its underlying carrier and providing other information that explains the extent of its service territory. Order, Case No. 2009-00100 (Nov. 24, 2010). Upon satisfying the Commission's identification requirements Tracfone was designated an ETC "in Kentucky" for the limited purpose of offering Lifeline and Link Up Service. AmeriMex will use Sprint and Verizon Wireless as its underlying carriers.

including the new requirements outlined in the FCC's *USF/ICC Transformation Order*³ and *Lifeline and Link Up Reform Order*.⁴ Once AmeriMex is approved as an ETC, its qualified customers within the Service Area will be able to subscribe to supported services, and AmeriMex will seek reimbursement from both the federal and Kentucky USF.⁵ Supported services in Kentucky will be marked using the name SafetyNet Wireless, which Amerimex has registered as an assumed name. AmeriMex notified the FCC on June 19, 2013 that will use the trade name, including for one ETC petition pending at the FCC. As explained herein, the public interest would be served by granting this petition.

I. INTRODUCTION

AmeriMex is a Georgia corporation with its principal offices located at 1007 Mansell Road Suite A, Roswell, GA 30076. The Company has obtained a Certificate of Authority from the Kentucky Secretary of State and registered with the Commission as a wireless carrier.

Correspondence or communications pertaining to this Petition should be directed to the following persons on behalf of the Company:

³ In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform- Mobility Fund, WC Docket No. 10-90, GN Docket No. 09-51, WC Docket No. 07-135, WC Docket No. 05-337, CC Docket No. 96-45, WC Docket No. 03-109, WT Docket No. 10-208, Report and Order with Further notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) ("USF/ICC Transformation Order").

⁴ In the Matter of Lifeline and Link Up Reform and Modernization, Lifeline and Link Up, Federal-State Joint Board on Universal Service, Advancing Broadband Availability Through digital Literacy Training, WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No.96-45, WC Docket No. 12-23, Report and Order and Further Notice of Proposed Rulemaking, FCC 12-11 (rel. Feb. 6, 2012) ("Lifeline Reform Order").

⁵ See Order, An Inquiry into Universal Service and Funding Issues, Administrative Case No. 360, at 37 (May 22, 1998) (determining Kentucky USF support of \$3.50 per line per month).

Douglas F. Brent STOLL KEENON OGDEN, PLLC 2000 PNC Plaza 500 West Jefferson Street Louisville, KY 40202 Telephone: 502-568-5734 Facsimile: 502-333-6099 Email: Douglas.Brent@skofirm.com

The Company presently is authorized to provide Lifeline services in Georgia and does so under the AmeriMex name. The Company is also seeking ETC designation for the purpose of receiving Lifeline support in Pennsylvania. The Company has never been denied ETC designation by any regulatory authority. The Company does not have any pending actions against it by any regulatory authority.

II. UPON DESIGNATION AS AN ETC, THE COMPANY WILL PROVIDE THE SUPPORTED SERVICES THROUGHOUT THE REQUESTED DESIGNATED SERVICE AREA AND OFFER LIFELINE SERVICE TO QUALIFIED LOW-INCOME CONSUMERS

Title 47 U.S.C. § 214(e)(2) of the Act provides that a state commission shall, upon request, designate a common carrier as an eligible telecommunications carrier (ETC) for a service area designated by the state commission. Title 47 U.S.C. § 214(e)(1) provides that an ETC shall be eligible to receive universal service support in accordance with section 254 of the Act and shall, in the service area for which the designation is received, offer the services that are supported by federal universal service support mechanisms under section 254(c), either using its own facilities or a combination of its own facilities and resale of another carrier's services, and shall advertise the availability of such services and their costs using media of general distribution. The Federal Communications Commission has promulgated a list of the services or functionalities that shall be supported by federal universal service support mechanisms at 47 C.F.R. § 54.101. Pursuant to this authority, the Commission has historically participated in

determining whether to grant ETC status to an applying carrier, including a requesting wireless carrier.⁶ By committing to offer all of the services supported by the federal USF and advertising the availability of such services, AmeriMex meets all of the requirements of Section 214 of the Communications Act, warranting its designation as an ETC by the Commission.

III. THE COMPANY IS A COMMON CARRIER

The Company is regulated as a common carrier under 47 C.F.R. § 20.9(a)(10) which provides that mobile service involving the provision by licensees or resellers of commercial mobile radio service (CMRS) directly to end users shall be treated as common carriage services. The Company will be providing the required services, in part, as a reseller. See Section V.

IV. THE COMPANY SHALL OFFER REQUIRED SERVICES

AmeriMex will offer all required services and functionalities. Section 214(e)(1)(A) of the Act⁷ requires an ETC to offer the services that are supported by federal universal service support mechanisms under section 254(c). Effective December 29, 2011, pursuant to the USF/ICC Transformation Order⁸ as further clarified by the USF/ICC Order on Reconsideration⁹, the FCC eliminated its former list of nine supported services and amended Section 54.101(a) of its rules to specify that "voice telephony service" is supported by the federal universal service mechanisms. The Commission amended Section 54.101 to read:

⁶ See, e.g. Petition of T-Mobile Central LLC and Powertel/Memphis for Designation as Eligible Telecommunications Carriers, Case No. 20 10,-00050 (July 14, 2010) ("T-Mobile Designation Order").

⁷ 47 U.S.C. § 214(e)(1).

⁸ See Lifeline Reform Order at ¶ 367.

⁹ In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing an Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform - Mobility Fund, WC Docket No. 10-90, GN Docket No. 09-51, WC Docket No. 07135, WC Docket No. 05-337, CC Docket No. 01-92, CC Docket No. 96-45, WC Docket No. 03-109, WT Docket No. 10-208, Order on Reconsideration, FCC 11-189 (rel. Dec. 23, 2011) ("USF/ICC Order on Reconsideration").

Services designated for support. Voice telephony services shall be supported by federal universal service support mechanisms. Eligible voice telephony services must provide voice grade access to the public switched network or its functional equivalent; minutes of use for local service provided at no additional charge to end users; access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and toll limitation for qualifying low-income consumers (as described in subpart E of this part).¹⁰

AmeriMex offers, or will offer upon designation as an ETC in Kentucky, all of the services11 and functionalities required by Section 54.101(a), as amended, and Section 54.202(a) of the FCC's Rules (47 C.F.R. § 54.101(a) and 47 C.F.R. § 54.202(a)), as described in more detail below.

a. <u>Voice Grade Access to the Public Switched Telephone Network</u>. AmeriMex will provide voice grade access to the public switched telephone network ("PSTN") through the purchase of resold CMRS services from nationwide wireless network providers.

b. <u>Local Usage</u>. As part of the voice grade access to the PSTN, an ETC must provide minutes of use for local service at no additional charge to end-users. The FCC has declined on numerous occasions to impose a requirement on the minimum amount of local usage that an ETC must offer, determining that it would unduly favor one technology over another.12

c. <u>Access to Emergency Services</u>. AmeriMex will provide 911 and E911 access for all of its customers to the extent the local government in its service area has implemented 911 or E911 systems. AmeriMex also will comply with the FCC's regulations governing the deployment

¹⁰ Id.

¹¹ See Revised 47 C.F.R. § 54.101(a) (redefining supported services).

¹² See e.g., In the Matter of Federal-State Joint Board on Universal Service, Recommended Decision 15 FCC Rcd 7331 (2002).

and availability of E911 compatible handsets. AmeriMex will register with the Kentucky CMRS Board for the purpose of E911 surcharge remittance and reporting; *see* 202 KAR 6:080.

d. <u>Toll Limitation for Qualified Low-Income Customers</u>. In its Lifeline Reform Order, the FCC stated that toll limitation would no longer be deemed a supported service.¹³ "ETCs are not required to offer toll limitation service to low-income consumers if the Lifeline offering provides a set amount of minutes that do not distinguish between toll and non-toll calls."¹⁴ AmeriMex's service is not offered on a distance-sensitive basis; local and domestic long distance minutes are treated the same. AmeriMex will not seek reimbursement for toll limitation service.

V. AMERIMEX IS SUBJECT TO BLANKET FORBEARANCE OF THE "OWN FACILITIES" REQUIREMENT

AmeriMex will provide service via resale of underlying carriers' CMRS services provided by national wireless network providers through an intermediary carrier.¹⁵ Section 214(e)(1)(A) of the Act provides that an ETC must provide services "using its own facilities or a combination of its own facilities and resale of another carrier's services."¹⁶ Pursuant to the FCC's *Lifeline Reform Order*, however, resellers are granted blanket forbearance from this facilities requirement, subject to conditions, in connection with limited ETC designation to participate in the Lifeline program.¹⁷ The FCC conditioned blanket forbearance on the reseller's compliance with certain ETC obligations, including providing 911 and E911 service regardless

¹³ See Lifeline Reform Order at ¶ 367

¹⁴ See id. at ¶ 49.

¹⁵ AmeriMex utilizes the Sprint and Verizon national wireless networks.

¹⁶ 47 U.S.C. § 214(e)(1)(A).

¹⁷ See Lifeline Reform Order at ¶ 368.

of activation status and prepaid minutes available, providing E911-compliant handsets, and replacing E911 non-compliant handsets at no charge to the Lifeline customer.¹⁸ In addition, the reseller must adhere to an FCC-approved compliance plan that includes specific information about the reseller's service offerings and that outlines the measures that the reseller will take to implement the obligations established in the Lifeline Reform Order.¹⁹ The Company commits to compliance with all of these conditions. To this end, AmeriMex submitted to the FCC a compliance plan that meets the requirements of the Lifeline Reform Order. On December 26, 2012, the FCC approved AmeriMex's compliance plan.²⁰ A copy of this plan ("Compliance Plan") is appended as Exhibit A. With FCC approval of its Compliance Plan, AmeriMex is not required to meet the "own facilities" requirement of Section 214(e)(1)(A). Consequently, the Company's proposal to operate as an ETC in Kentucky using resold voice telephony services will be entirely compliant with FCC requirements.

VI. AMERIMEX WILL PROVIDE SERVICE THROUGHOUT THE DESIGNATED SERVICE AREA

Pursuant to 47 U.S.C. § 214(e)(1) and 47 C.F.R. § 54.201(d), AmeriMex shall offer the services that are supported by Federal universal service support mechanisms throughout the service area for which it receives designation.

VII. THE COMPANY WILL ADVERTISE

Pursuant to 47 U.S.C. § 214(e)(1)(B) and 47 C.F.R. § 54.201(d)(2), AmeriMex shall advertise the availability its Lifeline service offerings and the charges for such services using

¹⁸ Id., at ¶ 373.

¹⁹ *Id.*, at ¶ 368.

²⁰ Wireline Competition Bureau Approves the Compliance Plans of AirVoice Wireless, LLC, AmeriMex Communications Corp., Blue Jay Wireless, LLC, Millennium 2000, Inc., Nexus Communications, Inc., PlatinumTel Communications, LLC, Sage Telecom, Inc., Telrite Corporation, and Telscape Communications, Inc., Public Notice, DA 12-2063 (December 26, 2012).

media of general distribution. The Company may advertise via internet, newspaper, mail circular, and radio, among other media, and target residential customers with its advertising efforts.

In addition, AmeriMex will comply with the FCC's revised rules regarding information to be included in marketing materials, including revised rule 54.405(c). Specifically, AmeriMex marketing materials will state, in easily understood language, that: (i) the service is a Lifeline service; (ii) Lifeline is a government assistance program; (iii) the service may not be transferred to someone else; (iv) consumers must meet certain eligibility requirements before enrolling in the Lifeline program; (v) the Lifeline program permits only one Lifeline discount per household; (vi) documentation is necessary for enrollment; and (vii) AmeriMex is the provider of the services. Moreover, AmeriMex's Lifeline application/certification form will state that Lifeline is a federal benefit and that consumers who willfully make a false statement in order to obtain the Lifeline benefit can be punished by fine or imprisonment or can be barred from the program. AmeriMex's Compliance Plan contains an example of the type of advertising materials that AmeriMex intends to use in Kentucky.

VIII. AMERIMEX SHALL MAKE AVAILABLE LIFELINE SERVICE

Pursuant to 47 C.F.R. § 54.405 and 47 C.F.R. § 54.411(d), the Company shall make available Lifeline service to qualifying low-income consumers and publicize the availability of Lifeline service in a manner reasonably designed to reach those likely to qualify for the service. The Company's proposed Lifeline service offerings are identified and described in Section XV.

IX. SERVICE AREA FOR WHICH DESIGNATION IS REQUESTED

The Company requests ETC designation throughout the area defined by any overlap between its wireless coverage area and the exchanges of any Kentucky incumbent local exchange carrier. The Commission has routinely granted such authority to MVNOs like AmeriMex.²¹

X. EMERGENCY SITUATIONS

Pursuant to 47 C.F.R. § 54.202(a)(2), a carrier seeking ETC designation must demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Since AmeriMex is providing service to its customers, in part, through the use of facilities obtained from other carriers, this arrangement allows the Company to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, rerouting of traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

XI. CONSUMER PROTECTION AND SERVICE QUALITY STANDARDS

Under FCC guidelines, an ETC applicant must demonstrate that it will satisfy applicable consumer protection and service quality standards.²² The Company commits to satisfying all such applicable state and federal requirements related to consumer protection and service quality standards. Specifically, AmeriMex commits to complying with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service. As a reseller, AmeriMex's service is of the same quality and reliability as that of its underlying carrier.

²¹ See, e.g., Tracfone order.

²² See Lifeline Reform Order at page 209; revised 47 C.F.R. § 54.202(a)(3).

AmeriMex will remit all fees required by law, including an amount for each for each line served Telecommunications access equal to the Kentucky Relav Service/Telecommunications Access Program ("TRS/TAP") surcharge (currently four cents per line per month) that wireless carriers would collect from customers who receive a monthly bill. Similarly, AmeriMex will remit an amount equal to the Kentucky Universal Service Fund ("USF") Surcharge for each access line served, including Lifeline customers, equal to the surcharge (currently eight cents per line per month) that wireless carriers would collect from customers who receive a monthly bill. Since AmeriMex's wireless service is prepaid, it cannot pass through these amounts using line item surcharges.

XII. DESIGNATION OF AMERIMEX AS AN ETC IS IN THE PUBLIC INTEREST

Designation of the Company as an ETC would be in the public interest. Competition furthers the goals of telecommunications service and provides the consumer with a greater choice of providers and service choices, which will in turn result in market-driven prices and quality. According to USAC's data, Kentucky's Lifeline participation rate is between 10 and 20 percent.²³ It was for this reason that Governor Beshear proclaimed September 13-19, 2010 as Lifeline Awareness Week to focus attention on the program. Commission Chairman Armstrong supported this effort and stated the program is "one of the best ways for eligible households to reduce their monthly costs" while noting that Kentuckians participate at a lower rate than in many neighboring states, suggesting that "there are many eligible Kentuckians who do not participate in the program." Granting AmeriMex ETC status would advance the public interest goals identified by the Commission by providing increased competition. In addition, as a

²³ 2010 Lifeline Participation Rates by State (Feb. 15, 2011), available at

http://www.usac.org/_res/documents/li/pdf/participation-rates/li-participation-rate-map-2010.pdf.

wireless provider, the Company can often serve a larger local calling area than a traditional wireline provider and afford the customer the convenience of telephony mobility.

The designation of the Company as an ETC will offer Lifeline-eligible customers another choice of providers for accessing telecommunications services not available to such customers today and would likely expand participation of qualifying customers in the Lifeline program.

XIII. INAPPLICABILITY OF 5-YEAR PLAN REQUIREMENT

As set forth in the Lifeline and Link Up Reform Order, a common carrier seeking designation as a Lifeline-only ETC is not required to submit a five-year network improvement plan as part of its application for designation as an ETC.²⁴

XIV. LOCAL USAGE PLAN

Pursuant to 47 C.F.R. § 54.202(a)(4), a carrier seeking ETC designation must demonstrate that it offers a local usage plan comparable to the one offered by the incumbent LEC in the service areas for which it seeks designation. The Company's offering of local usage plans will be comparable to alternative Lifeline plans and competitive with calling plans of ILECs. *See* Section XV.

XV. SUMMARY OF OFFERING

The Company identifies and provides to the Commission the following description of each of the Company's service offerings (i.e., calling plans) that will qualify for federal universal service support (the name the plan is marketed under, the number of minutes and included calling area, and the price).

²⁴ See Lifeline Reform Order at ¶ 386.

A. Lifeline Service

AmeriMex offers the following Lifeline rate plans, which are available to eligible Lifeline subscribers.

250 Minutes and a Free Phone: This plan includes a phone plus 250 free voice minutes. Unused minutes expire at the end of the last day of each monthly cycle. The account is then automatically replenished with the next month's 250 free voice minutes. If a subscriber runs out of minutes, he or she has the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (one text equates to one minute of airtime).

125 Free Minutes and a Free Phone: This plan includes a phone plus 125 free voice minutes. Unused minutes may be carried over to the next month for up to three months. Each month, the account is automatically replenished with the next month's 125 free voice minutes. If a subscriber runs out of minutes, he or she has the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (one text equates to one minute of airtime).

68 Free Minutes and a Free Phone: This plan includes a phone plus 68 free voice minutes. Unused minutes may be carried over to the next month for up to 12 months. Each month, the account is automatically replenished with the next month's 68 free voice minutes. If a subscriber runs out of minutes, he or she has the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03

per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and textmessaging (three texts equate to one minute of airtime).

Each rate plan is subject to a one-time \$25 activation fee. There is no additional charge for toll calls. Calls to 911 and 611 are free. Though AmeriMex's service plans will be offered at no monthly charge to qualifying Kentucky customers, AmeriMex certifies that it will notify its Lifeline customers in writing of any changes to the rates they will pay.²⁵

Wireless handsets will be delivered at no charge to qualifying customers, service will be activated, and the requisite number of minutes will be added upon certification of the customer for Lifeline.

XVI. EQUAL ACCESS

Pursuant to 47 C.F.R. § 54.202(a)(5), the Company certifies its acknowledgment that it may be required to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area.

XVII. CONSUMER CERTIFICATION

Section 54.410 of the FCC's Rules requires ETCs to certify and verify a Lifeline customer's initial and continued eligibility. AmeriMex will certify and verify consumer eligibility in accordance with the FCC's requirements, as revised in the *Lifeline Reform Order*²⁶ and AmeriMex fully commits to complying with all eligibility, certification, and verification requirements established by this Commission. Consistent with 47 C.F.R. § 54.409, the Company shall obtain a consumer's signature on a document under penalty of perjury that the consumer

²⁵ KPSC Lifeline Order at 5.

²⁶ See Lifeline and Link Up Reform Order at section VI.C.2(a-b).

receives benefits under an approved assistance program or that the consumer's household meets applicable income requirements; and that the consumer will notify the Company if the consumer ceases participation in a program or his income criteria exceeds approved thresholds. The Company shall obtain this certification annually and shall put in place quality control mechanisms to ensure that only eligible consumers are participating in Lifeline.

XVIII. ANNUAL REPORTING REQUIREMENTS

The Company shall comply with all annual reporting requirements for designated ETCs listed in 47 C.F.R. § 54.209, as applicable. In addition, the Company will annually report to the Commission all USF funding received and the amount of subsidization provided to Lifeline and customers. Moreover, the Company acknowledges the Commission's requirements related to participation in the Kentucky Lifeline Fund.

XIX. CONCLUSION

WHEREFORE, PREMISES CONSIDERED, AmeriMex Communications Corp. respectfully requests designation as an ETC for purposes of receiving Kentucky and federal universal service support for low income customers; that the Commission send appropriate notice of the Final Order to the Federal Communications Commission; and that the Commission issue such other orders as are deemed necessary in this matter.

Respectfully submitted,

Douglas F. Brent STOLL KEENON OGDEN, PLLC 2000 PNC Plaza 500 West Jefferson Street Louisville, KY 40202 Ph: 502-333-6000 Fax: 502-333-6033 Email: douglas.brent@skofirm.com

VERIFICATION

I, Don Aldridge, first being duly sworn, hereby state that I am Chief Executive Officer of AmeriMex Communications Corp., that I am authorized to make this verification on behalf of AmeriMex Communications Corp., that I have read the foregoing petition for limited designation as an eligible telecommunications carrier, that I have knowledge of the facts stated therein, and that the same are true and correct to the best of my knowledge, information and belief. I certify under penalty of perjury under the laws of Kentucky that the foregoing statement is true and correct.

Im alding

Subscribed and sworn before me this _____ day of _____

f _____, 2013 in

Koonell, GA. Marcula Shackflfr ary Public

Marcela Beatriz Shackelford NOTARY PUBLIC Fulton County, GEORGIA My Comm. Expires 2/7/2016

EXHIBIT A

RECEIVED

Before the Federal Communications Commission Washington, D.C. 20554

JUL 23 2013 PUBLIC SERVICE COMMISSION

In the Matter of the)	
Telecommunications Carriers Eligible for Universal Service Support)))	WC Docket No. 09-197
AmeriMex Communications Corp. Petition for Forbearance from 47 U.S.C. § 214(e)(1)(A))))	WC Docket No. 11-42

AMERIMEX COMMUNICATIONS CORP. REVISED COMPLIANCE PLAN

AmeriMex Communications Corp. ("AmeriMex" or "Company"), by its attorney, hereby files its compliance plan outlining the measures it will take to implement the conditions imposed by the Federal Communications Commission ("Commission") in its *Order* released February 6, 2012.¹ AmeriMex respectfully requests expeditious approval of this plan so that it may continue to provide critical Lifeline services to qualified low income customers.²

BACKGROUND

The Commission's *Order* grants non-facilities-based carriers blanket forbearance from Section 214(e)(1)(A), which requires an ETC to provide supported services, at least in part, over its own facilities, in order to receive federal Lifeline support.³ Those ETCs that were providing

³ Order at $\P1$.

¹ In the Matter of Lifeline and Link Up Reform and Modernization; Lifeline and Link Up; Federal-State Joint Board on Universal Service; Advancing Broadband Availability Through Digital Literacy Training, Report and Order and Further Notice of Proposed Rulemaking (February 6, 2012) ("Order") at ¶ 522-523.

² AmeriMex provides Lifeline services in Georgia pursuant to its designation as an Eligible Telecommunications Carrier ("ETC") by the Georgia Public Service Commission. Georgia Public Service Commission, Order on Application For Designation as Eligible Telecommunications Carrier, Document Filing No. 139089, Docket No. 32948 (Nov. 21, 2011). The wireless service is provided by AmeriMex Wireless, a division of AmeriMex. The company may expand its Lifeline offerings to eligible customers in additional states following approval of this compliance plan.

Lifeline services prior to the effective date of the *Order*, were required to meet certain obligations set forth in the *Order*. Those obligations, created to guard public safety and prevent ongoing waste, fraud and abuse of the Lifeline program, are:⁴

1) Compliance with certain 911 and enhanced 911 public safety requirements, and

2) Submission before July 1, 2012 of the carrier's compliance plan; which must be approved by the FCC before the carrier could seek additional ETC designations.

As required by the *Order*, the compliance plan must include details pertaining to the carrier's 1) financial, operational and technical capabilities, 2) rates, terms and conditions of service, 3) procedures for determining initial eligibility of its Lifeline services, as described in Appendix C of the *Order*, 4) procedures for enrollment and annual recertification, 5) policies for compliance with public safety and 911/E911 access, 6) policies for compliance with marketing disclosure requirements and 7) intended efforts to prevent waste, fraud and abuse of the Lifeline program.

A. <u>COMPLIANCE PLAN</u>

AmeriMex commits to comply with conditions that the Commission has set forth in the *Order*, the requirements described in this Compliance Plan, and any and all laws and regulations that govern the Lifeline-supported prepaid wireless service.

I. Financial, Operational and Technical Information

AmeriMex does not operate under any other names, nor does it have any holding company, operating company or affiliates.⁵ AmeriMex, a privately held Georgia corporation, began offering telecommunications services in 1998. Over the course of six years, AmeriMex

⁴ *Id.* at ¶368.

⁵ *Id.* at ¶390.

expanded from a long distance calling card distributor to a competitive local exchange carrier ("CLEC"), providing residential wireline service to more than 20,000 customers. As a CLEC, AmeriMex's operations spanned 10 states and included a distribution network of approximately 800 Hispanic merchants.⁶ In 2006, AmeriMex became a full facilities based carrier. The Company has a MetaSwitch VP3510 which supports TDM and IP interfaces. Currently, AmeriMex offers domestic and international calling services, and since December 2011, the Company has begun offering wireless ETC service. AmeriMex provides wireless ETC services to approximately 70,000 customers by reselling the services of Ready Mobile, a reseller of Sprint and Verizon Wireless services. The wireless ETC service represents less than 30 percent of AmeriMex's total revenues.

The Company's key management, including its founder and Chief Executive Officer, Don Aldridge, and the Vice President of Technology, Alejandro Caipa, has significant technical and managerial experience providing prepaid, wireline and wireless services to consumers.⁷ Mr. Aldridge is a Certified Public Accountant and holds a Masters of Business Administration from Virginia Tech. Mr. Caipa, employed by AmeriMex for more than 10 years, has a degree in electrical engineering and a Masters degree in Technology Management from Georgia Tech. Mr. Caipa previously worked for ETB, a telephone company in Bogota, Columbia. The Company increased revenues by approximately 21% between 2010 and 2011 and reported profits for both years. In addition to its financial and technical qualifications, AmeriMex has the operational capabilities to provide quality service, including providing 911/E911.⁸

⁶ <u>http://www.amerimex.biz/index.php?option=com_content&view=article&id=89&Itemid=65</u> (retrieved Mar. 26, 2012).

⁷ Order at ¶¶387-388.

⁸ 47 C.F.R. §54.202(a)(2).

II. Lifeline Rate Plans

AmeriMex offers the following rate plans, which are available to eligible Lifeline subscribers.⁹ Each rate plan is subject to a one-time \$25 activation fee.¹⁰

250 Free Minutes and a Free Phone: This plan includes a phone plus 250 free voice minutes. Unused minutes expire at the end of the last day of their cycle. The account is then automatically replenished with the next month's 250 free voice minutes. If a subscriber runs out of minutes, they have the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (one text equates to one minute of airtime).

<u>125 Free Minutes and a Free Phone</u>: This plan includes a phone plus 125 free minutes. Unused minutes may be carried over to the next month for up to three months. Each month, the account is automatically replenished with the next month's 125 free voice minutes. If a subscriber runs out of minutes, they have the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (one text equates to one minute of airtime).

<u>68 Free Minutes and a Free Phone</u>: This plan includes a phone plus 68 free minutes. Unused minutes may be carried over to the next month for up to 12 months. Each month, the account is automatically replenished with the next month's 68 free voice minutes. If a subscriber runs out of minutes, they have the option to purchase additional voice minutes in increments of \$5, \$10,

⁹ Order at ¶390, see Exhibit B. At this time, AmeriMex is only offering Lifeline services in Georgia.

¹⁰ This fee helps to offset the cost of the handsets provided to Lifeline subscribers.

\$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (three texts equate to one minute of airtime).

There is no additional charge for toll calls. Calls to 911 are free.

III. Certification of Lifeline Customers' Eligibility

A. Policy

AmeriMex will comply with all certification and verification requirements for Lifeline eligibility in accordance with the *Order*, and supplement its efforts, as necessary, in states where it is designated as an ETC. For any states which do not mandate Lifeline support and/or which do not have established rules of procedure in place, AmeriMex will certify at the outset and will verify annually consumers' Lifeline eligibility in accordance with the Commission's requirements.

B. Eligibility and Enrollment

AmeriMex will implement procedures to determine a consumer's Lifeline eligibility. The baseline eligibility, developed to counter the "patchwork" of state by state criteria, to streamline the enrollment process and to facilitate the completion of the National Database by the end of the 2013, is participation in one of several federal subsidy programs, including, but not limited to, Food Stamps, Medicaid and WIC programs, or evidence that the consumer's income is at or below 135% of the Federal Poverty Guidelines ("FPG"). States may elect to "adopt participation in certain federal or state assistance programs not included in the Commission's list of eligible programs…provided the program is based on income or factors directly related to income."¹¹ Participation in qualifying programs may be determined through

¹¹ Order at ¶65, FN 168.

the use of state or national data sources (where available) or provided directly from the consumer in the form of supporting documentation. AmeriMex will not retain copies of the consumer's supporting documentation, but will retain details regarding the type of documentation presented and the date such documentation was presented.

AmeriMex will not provide wireless ETC service to any individual that does not have a valid government issued identification. AmeriMex also conducts real time address verification and those addresses are crosschecked against any other providers serviced by CGM, LLC.¹²

C. Certification Procedures

AmeriMex will implement certification procedures that enable consumers to demonstrate their eligibility for Lifeline assistance by contacting AmeriMex, or one of its merchant distributors, in person or via telephone, facsimile, or the Internet. AmeriMex will have direct contact with all customers applying for Lifeline service, either in person through its employees, agents or representatives, via the Company's website, via the telephone (including facsimile) or mail. AmeriMex will provide Lifeline-specific training to all personnel, whether employees, agents or representatives at authorized locations, that interacts with actual or prospective consumers with respect to obtaining, changing or terminating its Lifeline services. AmeriMex understands and acknowledges its responsibility for the acts and omissions of its employees, agents and representatives.¹³

Consumers may be signed up in person or directed, via company literature, collateral or advertising, to a toll-free telephone number and to AmeriMex's website, which will contain a

¹² CGM's program allows AmeriMex to crosscheck for duplicates within AmeriMex's existing customer database and to establish customer accounts in real time.

¹³ Order at ¶110.

link to information regarding its Lifeline service plans, including a detailed description of the program and state-specific eligibility criteria. Consumers will be provided with printed information describing AmeriMex's Lifeline program, including eligibility and usage requirements and disclosures that clearly indicate that consumers are required to certify the documentation presented, under the penalty of perjury, which may result in disqualification from the program, a penalty or imprisonment. Consumers opting to contact AmeriMex using the toll-free telephone number will be provided verbal details regarding the available Lifeline services, as well as the rates, conditions or terms of service, including the ongoing requirement to regularly update certain information and to re-certify eligibility, and the requisite acknowledgements and certifications.¹⁴ Details regarding the separate points of contact (retail, telephone or internet) are provided below.

AmeriMex's application form for its wireless service will identify that it is a "Lifeline" application. The AmeriMex application form, attached hereto as Exhibit A, will include two sections to be completed by the applicant. The first section requires applicants to provide 1) personal information such as name, address, date of birth, last four digits of their social security number ("SSN") and 2) identify, with a check mark, and certify, using their initials, which qualifying program(s) they are currently participating in or if they have a household income which is at or below the 135% of the FPG and the number of household members and total income. The second section of the application form will require applicants to identify, with a check mark, and certify, by the applicants to identify, with a check mark, and certify, by the applicant of the application form will require applicants to identify, with a check mark, and certify, by the applicant of the program (s) they are currently participating in or if they have a household income which is at or below the 135% of the FPG and the number of household members and total income. The second section of the application form will require applicants to identify, with a check mark, and certify, with a complete signature and date, under penalty of perjury, certain statements, including, but not limited to, the following:

¹⁴ See Call Center Script at Exhibit C.

The information contained within this application is true and correct to the best of his or her knowledge. I acknowledge that providing false or fraudulent documentation in order to receive Lifeline benefits is punishable by law and may result in being barred from the program.

I understand that Lifeline is a government benefit program and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment.

I have provided documentation of eligibility.

I understand that I and my household can only have one Lifeline-supported telephone service. AmeriMex has explained the one-per household requirement. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the Lifeline program, and could result in criminal prosecution by the United States Government.

I attest to the best of my knowledge that I and no one else in my household is receiving a Lifeline supported service from any other land or wireless company such as Safelink, Assurance, or Reachout Wireless.

I understand my AmeriMex Wireless Lifeline service is non-transferrable. I may not transfer my service to any individual, including another eligible low-income consumer.

I will notify AmeriMex Wireless within thirty (30) days of moving.

I will notify AmeriMex Wireless within thirty (30) days if I no longer qualify for Lifeline. I understand this requirement and may be subject to penalties if I fail to notify my phone company. Specifically, I will notify my company if:

- 1. My annual household exceeds 135% FPG.
- 2. If any member of my household, including myself, is receiving more than one Lifeline supported service.
- 3. I no longer satisfy the criteria for receiving Lifeline support.

AmeriMex Wireless has explained to me that I am required each year to re-certify my continued eligibility for Lifeline. If I fail to do so within thirty (30) days, it

will result in de-enrollment and termination of my AmeriMex Wireless Lifeline service.

Moreover, the application form will require applicants to provide, in addition to any change in eligibility status referenced above, any changes in personal information to the ETC within 30 days. Finally, the application form will also include an acknowledgement and consent section, written in clear, easily understandable language that indicates that in order to prevent the provision of duplicate services and ensure the proper administration of the Lifeline program certain subscriber information, including a subscriber's full name, residential address, date of birth, the last four digits of the social security number, the telephone number associated with the Lifeline service, dates of Lifeline service initiation and termination (if applicable), and the subscriber's basis for qualification for participation in the Lifeline program (i.e., the name of the state or federal program or an indication that the subscriber's income is at or below 135% FPG), will be transmitted to the Lifeline program administrator (currently the Universal Service Administrative Company (USAC)), and that failure to provide such consent will result in the denial of Lifeline benefits. AmeriMex will update its customer records and all associated state and national databases within 10 business days of notification that the customer has changed addresses.

As disclosed below, and as part of submitting its FCC Form 497 request for Lifeline reimbursement, AmeriMex, will process and validate its subscribers regularly and confirm usage (either monthly or quarterly) in order to prevent: (1) Duplicate Same-Month Lifeline Subsidies ("Double Dip," i.e., any household that is already receiving a Lifeline subsidy from AmeriMex will be automatically prevented from receiving a second lifeline subsidy in that same month); and (2) Inactive lines receiving subsidy (i.e., since AmeriMex does not issue monthly bills, it

will have systems in place to determine of lines have been inactive for more than 60 days to avoid seeking and receiving subsidies for active lines).

As mentioned above, AmeriMex provides several points of contact for consumer interaction. In retail settings, consumers will interact with one or more of AmeriMex's Lifeline trained agents or representatives (collectively the "AAR"). The AAR will provide the applicant with printed information describing AmeriMex's Lifeline program, including eligibility requirements and enrollment instructions. The AAR will also verbally explain the Lifeline benefit (i.e. a non-transferable government benefit, limited to one-per-household) and the qualification (income or program based), documentation (i.e. government issued identification, address, pay stubs, tax returns, benefit statements etc.) and certification and recertification requirements (i.e. penalty of perjury, head of household etc.) of the Lifeline program. Once the AAR has determined that the applicant is a candidate for Lifeline service, the applicant will be asked to complete the Lifeline application. The AAR will review the application and all supporting documentation. The AAR will confirm (via review of AmeriMex's existing customer database) if the applicant or any other individual at the stated address is currently receiving Lifeline service from AmeriMex.¹⁵ The AAR will also review all available federal or state databases to determine if the applicant is receiving a Lifeline benefit from another provider. If the applicant is not currently receiving a Lifeline benefit, the application will be approved, sent to AmeriMex's customer service department for inclusion in all internal and external (federal and state) databases within 10 days, if applicable, and the applicant will be provided with a

¹⁵ As indicated above, AmeriMex will also crosscheck addresses against any other providers serviced by CGM, LLC. If the AAR determines that another individual is receiving Lifeline benefits at the applicant's address, he or she will be provided with an opportunity to certify that more than one household resides at that address and that those individuals are part of a separate household. *Order* at ¶77. Pursuant to the *Order*, USAC will provide the requisite document on which the applicant will attest to multiple households.

handset. The AAR will, using the provided handset, connect the applicant to an AmeriMex customer service representative ("ACSR") who will review the customer account information with the applicant, verifying their personal information, basis for qualification and presentation of proper documentation, and then guide the customer through the activation of the handset and completion of the initial outgoing call.¹⁶ To guarantee accuracy in storing primary addresses associated with customers receiving Lifeline service, AmeriMex will record in its information database (or a national database, when available) the subscriber's address as recognized by the United States Postal Service.

Customers who do not complete the application process in person must return the signed application and supporting documentation to the Company by mail, fax, email or other electronic transmission in order to qualify and initiate service. The Company intends to accept electronic signatures that meet the requirements of the Electronic Signatures in Global and National Commerce Act, 15 USC 7001-7006, and any applicable state laws and may verify signatures via interactive voice response systems ("IVR"). Processing of consumers' applications, including review of all application forms and relevant documentation, will be performed under AmeriMex's supervision by personnel experienced in the administration of the Lifeline program. AmeriMex will ensure that all required documentation is taken care of properly by using statespecific compliance checklists.

¹⁶ The customer contact between the ACSR and the applicant at the activation phase also satisfies the "deal directly" obligation established by the Commission in the Tracfone Order. See Federal-State Joint Board on Universal Service, Petition of Tracfone Wireless, Inc. for Forbearance from 47 U.S.C. Section 214(e)(1)(A) and 47 C.F.R. Section 54.201(i), 20 FCC Rcd 15095, 15104 (2005). Additionally, this contact also provides AmeriMex with an opportunity to reaffirm the applicant's qualification prior to seeking reimbursement for Lifeline funds on its FCC Forms 497.

Notwithstanding the foregoing with respect to program or income eligibility, for states that require AmeriMex to enroll subscribers identified by the state or as eligible in a state or federal database, AmeriMex may continue to rely on the state or federal identification or database, if applicable. As mentioned above, when possible, AmeriMex will access a state or federal database to make determinations about customer eligibility. As part of the process, the Company will note in its records the date of review and what data was relied upon to confirm the customer's eligibility for Lifeline. Where a state agency of third-party administrator is responsible for the initial determination of eligibility, AmeriMex will rely on the state identification or database and maintain a record of the date of review.

Alternatively, the application process for applying for a Lifeline benefit via telephone is similar to the retail setting described above. Applicants will be verbally informed by an ACSR of the qualification, documentation and certification requirements for the Lifeline benefit. Applicants may also be directed to the Company's website for additional information. The ACSR will employ a script similar to that provided hereto as Attachment C. The ACSR will determine, based on the applicant's responses, if they qualify for the Lifeline benefit. The conversation between the ACSR and the applicant, specifically the applicant's responses to the certification statements, may, in some instances, be recorded, through the use of an IVR system. If the applicant qualifies for the Lifeline benefit, they will be obligated, as necessary, to provide (via facsimile or U.S. mail) the supporting documentation prior to final approval for Lifeline service. Upon final approval, a handset will be mailed to the applicant's residential address on record and will require signature at delivery. The applicant's service will be activated upon the completion of the initial outbound call to AmeriMex's customer service department. AmeriMex

will not seek reimbursement until a phone has been activated. In the event the applicant does not qualify, the ACSR will explain the reason for denial of service.

Finally, the online application process requires an applicant to review the qualification, documentation and certification requirements as they move through progressive screens on the Company's website. The website will provide in clearly written and easily distinguishable language all the qualification and documentation requirements and mandatory certifications outlined in the *Order*, including but not limited to, that Lifeline is a non-transferable government benefit, limited to one-per-household, with household clearly defined, requires supporting documentation and ongoing recertification obligations and is subject to penalties and imprisonment for fraud. Similar to the telephone application process, the online applicant will be required to separately submit supporting documentation to the Company prior to final approval of Lifeline service and the receipt of a handset.

D. Annual Verification Procedures

As required by the Commission's *Order*, AmeriMex will require every consumer enrolled in the Lifeline program to verify on an annual basis that they are the head of their household and only receive Lifeline service from AmeriMex, and to the best of his or her knowledge, no one else at the subscriber's household is receiving a Lifeline supported service. Pursuant to the *Order*, AmeriMex will re-certify the eligibility of its Lifeline subscriber base as of June 1, 2012 by the end of 2012 and report those results to USAC by January 31, 2013.

Participating Lifeline consumers will be notified prior to their service anniversary date that they *must* confirm their continued eligibility in accordance with the applicable requirements. This notification will be mailed via the U.S. Postal Service to the address the subscriber has on

record with AmeriMex. The Company may also elect to notify customers in advance of their anniversary date via a free text message.

The notification will explain the actions the customer must take to retain Lifeline benefits, when Lifeline benefits may be terminated, and how to contact AmeriMex to complete verification. The text message notice will include a brief description, including a statement that additional action is required by the customer. Customers will have 30 days to complete the form, certify under penalty of perjury that they are the head of household and receive Lifeline service only from AmeriMex, and return the form to AmeriMex by mail. Failure to respond to the notice and its obligation to certify the consumers continued eligibility will result in termination of their Lifeline service. The Company will notify subscribers in writing of service termination for not responding to the annual certification within 30 days. Anyone who does not respond within 30 days, demonstrating that his or her Lifeline service should not be terminated, will otherwise be de-enrolled within five business days after the expiration of the 30-day period. Consumers that wish to de-enroll from the Lifeline program can visit a retail location or contact AmeriMex's customer service department via telephone.

In the future, certification may also be obtained through an IVR system or a text message. In states where a state agency or third party has implemented a database that carriers may query to re-certify eligibility, the Company will query the database and maintain a record of what data was used to re-certify eligibility and the date of re-certification. At this time, AmeriMex's customers may complete the verification process by mail only. The Company may offer additional options, such as IVR and web-based methods, in the future.

IV. 911 and E/911 Access

AmeriMex will provide all of its Lifeline subscribers with access to emergency calling services at the time the Lifeline service is initiated. Such 911 and E911 access will be available from AmeriMex handsets regardless of the status of the subscriber account or the airtime balance associated with the handset. Under current practice, access to such emergency services is still made available to subscribers whether their account is active, suspended, terminated, or has reached the minimum required airtime balance.

V. E911-Compliant Handsets

AmeriMex will ensure that all handsets shipped to Lifeline service subscribers will be E911-compliant. All of the Company's mobile devices are 911 and E911-compliant. In the event that an existing subscriber has a noncompliant handset, the Company will immediately replace such device with an E911-compliant handset at no additional charge to the subscriber.

VI. Uniform Marketing Materials

AmeriMex will ensure that all of its marketing materials, including "email, web, and social networking media and outdoor signage", consistently disclose or display, "in clear, easily understood language in all such marketing materials that the offering is a Lifelinesupported service; that only eligible consumers may enroll in the program; what documentation is necessary for enrollment; and that the program is limited to one benefit per household, consisting of either wireline or wireless service."¹⁷ Additionally, all marketing materials, as well as the Lifeline application form, will indicate that the Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

¹⁷ See Exhibit D.

VII. Measures to Prevent Waste, Fraud, and Abuse

AmeriMex will implement certain procedures in order to deter, identify and remove customers that may be attempting to abuse of the Lifeline program, inadvertently or intentionally.

A. Non-usage Policy

AmeriMex will implement a non-usage policy in which it monitors usage (only, not content) to identify Lifeline customers that have not used their Lifeline service for a period of 60 consecutive days. Upon determination of non-usage, AmeriMex will immediately cease to claim Lifeline reimbursements for such customers if they do not use their service within a 30-day grace period following the initial 60-day non-usage period. Once AmeriMex determines that a Lifeline customer has been inactive for 60 days, it will promptly notify the customer that the customer is no longer eligible for AmeriMex's Lifeline service subject to a 30-day grace period during which the customer's account will remain active. If the customer does not respond to AmeriMex's efforts, and the customer remains inactive (fails to send or receive voice calls or text messages, makes a payment or adds minutes to the account), AmeriMex will deactivate the Lifeline services for that customer. In addition, AmeriMex will not seek to recover a Federal Universal Service Fund subsidy for the minutes provided to the customer during the grace period or thereafter report that customer on its USAC Form 497 unless the customer reinitiates service.

B. Customer Education with Respect to Duplicates

As indicated above, AmeriMex will implement measures and procedures to prevent duplicate Lifeline benefits being awarded to the same household. These measures entail additional emphasis in written disclosures as well as the monthly or quarterly subscriber review undertaken during the preparation of the FCC Form 497. In addition to this ongoing due

diligence, AmeriMex will also review subscriber records in preparation for the Company's annual recertification to USAC.

AmeriMex will ensure that each of its sources presenting Lifeline information, including the call center, customer application form, and website will emphasize the limitation of the "one Lifeline phone per household" restriction (see Exhibit A).

C. Cooperation with State and Federal Regulators

AmeriMex has and will continue to cooperate with federal and state regulators to prevent waste, fraud and abuse, including:

- Getting customer consent to provide, and providing state commissions (PUC), the FCC or USAC upon request with, data that will enable that state, the FCC or USAC to determine whether some consumers are enrolled in more than one Lifeline program. Specifically, AmeriMex agrees to make available state-specific customer data, including name and address, upon request to each state PUC where it operates, the FCC or USAC for the purpose of permitting the PUC, FCC or USAC to determine whether an existing Lifeline customer receives Lifeline service from another carrier, and will participate in such a duplicate resolution process, provided that costs for participation are reasonable or defrayed through the universal service contribution mechanisms;
- Promptly investigate any notification that it receives from a state PUC, the FCC or USAC that one of its customers already receives Lifeline service from another carrier;
- Immediately deactivate a customer's Lifeline service and no longer report that customer on USAC Form 497 if AmeriMex's investigation, a state, the FCC or USAC concludes that the customer receives Lifeline services from another carrier in violation of the Commission's regulations and that AmeriMex's Lifeline service should be discontinued

such as a de-enrollment notification pursuant to the FCC's June 17, 2011 Report and Order (Section III, B.).

• AmeriMex agrees to comply with all certification requirements annually and when submitting for reimbursements from USAC.¹⁸

¹⁸ See, for example, *Order* at ¶¶125-28, 398.

CONCLUSION

AmeriMex submits that this Compliance Plan fully satisfies the conditions set forth in the Commission's *Order* granting forbearance to the Company. The aforementioned policies and procedures are in place to safeguard against misuse of the Company's Lifeline services, as well as to prevent waste, fraud, and abuse of the Lifeline program. AmeriMex procedures also ensure public safety by ensuring access to 911 and E911 services. Consequently, AmeriMex respectfully requests that the Commission expeditiously approve this Compliance Plan so that AmeriMex may continue providing the benefits of much-needed Lifeline service to qualifying low-income consumers in Georgia and possibly expand to additional states.

Respectfully submitted,

AMERIMEX COMMUNICATIONS CORP.

/s/

Glenn S. Richards Pillsbury Winthrop Shaw Pittman LLP 2300 N Street NW Washington D.C. 20037 (202) 663-8215

Its Counsel

December 6, 2012
VERIFICATION

I hereby verify that I have read the foregoing AmeriMex Communications Corp. Compliance Plan; and that to the best of my knowledge, information and belief the information stated therein is true and accurate.

AmeriMex Communications Corp.

1 la By:

Title: Chief Executive Officer

Date: December 6, 2012

Exhibit A

LIFELINE APPLICATIONS USAC MULTI-HOUSEHOLD CERTIFICATION ANNUAL CERTIFICATION



Georgia Lifeline Application Questions? Please call 1-800-704-6169. Agent Name

Things to know about the Lifeline program: (1) Lifeli from multiple providers; and (3) A household is defin share income and expenses.	ine is a federal benefit. (2) Lift ned, for purposes of the Lifeli	eline service is a ne program, as a	vailable for on any individual o	y one line per house or group of individuals	hold. A household ca s who live together a	annot receive benefits t the same address and
Fill Out Your Information						
First Name:	Mid	Idle Initial:		Last Name:		
Birth Date:	Alternative phone:			Last 4 of SSN:		
Residential Address :	Apt	:	City:		State: GA	Zip:
(No P.O. Box for residential Address) This is n	my (check one): Pe	rmanent	Tempo	rary		
This address is a Multi-household:	<u> </u>		No No	(If 'Yes' please co	mplete USAC Cer	t.)
Billing Address (if different from above):	Apt	:	City:		State: GA	Zip:
Initial	come is at or below 135	% of the Fede	ral Poverty	Guidelines as ind	icated below:	
Check P	Persons in lousehold Annual Income 1 \$ 15,079 2 \$ 20,422 3 \$ 25,77 4 \$ 31,115	9 \$ 1 5 \$ 1 1 \$ 2	Check One ,257 ,702 ,148 ,593	Persons in Household 5 6 7 8 For each add'l person, add	Annual Income \$ 34,643 \$ 41,809 \$ 47,155 \$ 52,501 \$ 5,346	Monthly Income \$ 3,039 \$ 3,484 \$ 3,930 \$ 5,378 \$ 445
IF YOU WISH TO QUALIFY BASED ON PI		FORM IS RE	QUIRED	person, add		
certify, under penalty of perjury: (Check by		condition for sea				
 The information contained in my application information to receive Lifeline benefits is pun As indicated above, I have an annual househ I have provided documentation of eligibility. I understand that I and my household can on understand that violation of the one-per-hous and could result in criminal prosecution by the I attest to the best of my knowledge, that I an Safelink, Assurance, or Reachout Wireless. I understand that if my service goes unused f AmeriMex Wireless to confirm that I want to confirm the Wireless to confirm that I want to confirm the Wireless to confirm that I want to confirm the Wireless of the want of the service goes unused for AmeriMex Wireless to confirm that I want to confirm the I want to confirm the	Isnable by law and may result hold income at or below 135 p ly have one Lifeline-supporte- schold requirement constitute e United States Government. Id no one in my household is service is non-transferable. I for sixty (60) days, my service continue receiving their servic 0) days if I no longer qualify for company if: 35% FPG. Ing myself, is receiving more th ing Lifeline support.	t in me being bai bercent of the Fe d telephone serv s a violation of the receiving a Lifelin may not transfer will be suspende te. or Lifeline. I unde	rred from the p deral Poverty (ice. AmeriMex he FCC's rules ne supported s r my service to ad, subject to a erstand this rec	rogram. Suidelines ("FPG"). Wireless has explair and will result in my ervice from any othe any individual, includ a thirty (30) day perio juirement and may be	ned the one-per hou: de-enrollment from r land line or wireles ding another eligible d which I may use th	sehold requirement. I the lifeline program, s company such as low-income consumer. e service or contact
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 I consent to the transmission of certain subsc understand the provision of this information, w security number, the telephone number assoc for qualification for participation in the Lifeline FPG), is necessary to prevent the provision of consent will result in denial of Lifeline service. I understand that if USAC identifies I am recei 	riber information to the Lifelin vhich includes a subscriber's ciated with the Lifeline service program (i.e., the name of th f duplicate services and ensu	e program admin full name, reside a, dates of Lifelin e state or federa re the proper adr	nistrator, curren ential address, e service initiat I program or an ministration of t	ntly the Universal Ser date of birth, the last tion and termination (n indication that the s the Lifellne program.	rvice Administrative four digits of the sut (if applicable), and th subscriber's income I understand that fa	Company (USAC). I oscriber's social le subscriber's basis is at or below 135% illure to provide my
enrolled from the other.	•	erery, an earne	Please F			lice and be de-
Applicant's Signature	Date		Mail:	AmeriMex (1007 Manse	Communications C all Rd, Suite A. Ro	swell, GA 30076
Complaints concerning Lifeline/Link Up service ca	in be directed to the Georgia	Public Service C	ommission's C	onsumer Affairs Unit	at 404-656-4501 or	1-800-282-5813.
or Agent use only (check only one box below a ocuments acceptable proof for Income-elegibi Last year's federai or state tax return. A social security statement of benefits. A retirement/pension statement of benefits. Current income statement from an amployer o Description of specific documentation presented b	and do not copy or retain c lity: Fede Divor	locumentation) nemployment/Wo ral notice letter o ce decree, child	: orkers' compen f participation support award	isation statement of I in General Assistanc or other official docu	benefits.	Revised Sepi 5, 2012
Applicant Account #			Representati	ve Signature		Date

A		B S	X
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Georgia Lifeline Application Questions? Please call 1-800-704-6169. Agent Name

Things to know about the Lifeline program: (1) Lifeline is a federal benefit	(2) Lifellne service is	available for	only one line ner h	ousehold. A househ	old cannot receive	e benefits
and share income and expenses.	e Lifeline program, as	any individu	al or group of indiv	iduals who live toge	ther at the same a	address
Fill Out Your Information						
	ddle Initial:		Last Name:			
Birth Date: Alternative phone:		i	ast 4 of SSN:			·
Residential Address : Ap	ət:	City:		State: GA	Zip:	
(No P.O. Box for residential Address) This is my (check one):	Permanent	Te Te	mporary	<u> </u>		
This address is a Multi-household:	☐ Yes	No No		ease complete U	SAC Cert.)	
Billing Address (if different from above): Ap	t (Dity:		State: GA	Zip:	
I hereby certify that I participate in at least one of the fo	llowing programs	: (Check o	one)			
Medicaid			orary Asistance fr	or Needy Families	(Mork Eirot)	
Food Stamps - Supplemental Nutrition Assistance Program (SN)			emental Security			
Federal Public Housing (SECTION 8)	,			ergy Assistance (L		
Senior Citizens Low Income Discount Plan, offered by local gas	5		al School Lunch			
or power company				riogram		
IF YOU WISH TO QUALIFY BASED ON INCOME, A DI		I IS REQU	JIRED			
I certify, under penalty of perjury: (Check by Each Certification						
The Information contained in my application remains true and correct information to receive Lifeline benefits is punishable by law and may	ct to the best of my kr y result in me being b	nowledge and arred from th	d I acknowledge that the program.	at willfully providing	false or fraudulent	t
I am a current recipient of the program checked above.						
I have provided documentation of eligibility.						
I understand that I and my household can only have one Lifeline-sug I understand that violation of the one-per-household requirement co and could result in criminal prosecution by the United States Govern		vice. Ameril of the FCC's	Mex Wireless has e rules and will result	xplained the one-pe in my de-enrollmer	r household requi t from the lifeline	rement. program,
I attest to the best of my knowledge, that I and no one in my househ Safelink, Assurance, or Reachout Wireless.		line supporte	ed service from any	other land line or w	ireless company s	such as
I understand my AmeriMex Wireless Lifeline service is non-transferation consumer.	able. I may not transf	er my service	e to any individual,	including another el	igible low-income	
I understand that if my service goes unused for sixty (60) days, my s AmeriMex Wireless to confirm that I want to continue receiving their	ervice will be suspen service.	ded, subject	to a thirty (30) day	period which I may	use the service or	contact
 I will notify AmeriMex Wireless within thirty (30) days if I no longer que phone company. Specifically, I will notify my company if: I cease to participate in the above federal or state program; If any member of my household, including myself, is receiving n I no longer satisfy the criteria for receiving Lifeline support. 				nay be subject to pe	nalties if I fail to no	otify my
I will notify AmeriMex Wireless within thirty (30) days of moving.						I
AmeriMex Wireless has explained to me that I am required each yea in the termination of my AmeriMex Wireless Lifeline service.	ir to re-certify my con	inued ellgibi	lity for Lifeline. If I fa	ail to do so within th	irty (30) days, it wi	ill result
☐ I consent to the transmission of certain subscriber information to the understand the provision of this information, which includes a subscr security number, the telephone number associated with the Lifeline s for qualification for participation in the Lifeline program (i.e., the nam FPG), is necessary to prevent the provision of duplicate services and consent will result in denial of Lifeline service.	Provide the state of Lifeling of the state o	lential addre ne service in al program c	ss, date of birth, the itiation and termination that	e last four digits of th tion (if applicable), i the subseribure inc	ne subscriber's so and the subscribe	cial r's basis
I understand that if USAC identifies I am receiving more than one Life enrolled from the other.	eline subsidy, all carri	ers involved	may be notified so	that I may select on	e service and be o	de-
		Please	Fax : 1-800-9 5 4-	1951		
Applicant's Signature Date		Mail:		Communications (
Complaints concerning Lifeline/Link Up service can be directed to the Ge	orola Public Service	Commission	1007 Mansi 's Consumer Affeir	ell Rd, Suite A. Ro	oswell, GA 3007	6
				S Unit at 404-656-45	01 or 1-800-282-5	5813.
or Agent use only (check only one box below and do not copy or re	tain documentation	1):	dent at seal	SAM SALA	Revised Se	ept 5, 2012
Occuments acceptable proof for program-elegibility: Program participation documents (i.e. consumer's suplemental	Th	e current or	prior vear's statem.	nt of honofile from		- Infid
nutrition assistance program card, Medicald participation card).	fee	leral program	n.	ent of benefits from		DF
A notice letter of participation in a qualifying state or federal program;		other offical	document evidenci	ng the consumer's p	participation in a	
Description of specific documentation presented by customer and examined by C	ompany Representative	anynig state :	or federal program			
Applicant Account #	Re	epresentative	e Signature		Date	



USAC Certification Lifeline Household Worksheet

Name	
Address	
Telephone Number	

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your household is everyone who lives together at your address as one economic unit (including children and people who are not related to you).

The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.

You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.

- 1. Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner) _____YES ____NO
- If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.
- If you checked NO, please answer question #2.
- 2. Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?

NO

A. A parent

YES	NO	D. An adult roommate	YES	NO
YES	NO	E. Other	YES	NO

- B. An adult son or daughter YES
 C. Another adult relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.)
- If you checked NO for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet.
- If you checked YES, please answer question #3.
- 3. Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2? ____YES ____NO
- If you checked NO, then your address includes more than one household. Please initial lines A and B below, and sign and date the worksheet.
- If you checked YES, then your address includes only one household. You may not sign up for Lifeline because someone in your household already receives Lifeline.

CERTIFICATION

Please initial the certifications below and sign and date this worksheet. Submit this worksheet to AmeriMex Communications Corp. along with your Lifeline application or Lifeline annual certification form.

- _____ I certify that I live at an address occupied by multiple households.
- B. _____I understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature_



LIFELINE ANNUAL CERTIFICATION FORM Questions? Please call 1-800-704-6169

Each year, the FCC requires every Lifeline subscriber to re-certify that he or she continues to qualify for the Lifeline program. In order to continue receiving your Lifeline benefits, you must return this completed and signed Lifeline Annual Certification Form to Amerimex Communication Corp within 30 days. The sole purpose of this certification is to verify your continued eligibility for the Lifeline program.

(1) (3)	Lifelir A hou	2 know about the Lifeline Program: ne is a federal benefit. (2) Lifeline Service is available for only one line per household. A household cannot receive benefits from multiple providers; and usehold is defined, for purposes of the Lifeline Program, as any individual or group of individuals who live together at the same address and share income enses.
<u>Çusto</u>	mer	Information:
Acct #	#:	First Name: MI: Last Name:
Date	of Bir	th: Social Security Number (last four digits): (XXXX) Lifeline Telephone Number:
Resid	ence	Address (No P.O. Boxes, Must be your principal address): This address is 🗌 Permanent 🗌 Temporary
		APT/ Floor/ Other City: State: ZIP Code:
This a	ddres	ss is a Multi-household: 🛛 Yes 🔹 No (If Yes, please complete the enclosed USAC Certification Form)
Billing	, Add	ress, if different from Residential Address (May Contain a P.O. Box):
		APT/ Floor/ Other City: State: ZIP Code:
l certi	fy, un	der penalty of perjury: <u>(Please certify by checking each checkbox for each Certification)</u>
	 (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) 	The information contained in my application remains true and correct to the best of my knowledge and I acknowledge that willfully providing false or fraudulent information to receive Lifeline benefits is punishable by law and may result in me being barred from the program. I am, or one of my dependents is, a current recipient of (indicate qualifying state or federal program) or my household income is below 135% of the Federal Poverty Guidelines ("FPG") and there are (list the number) of dependents in my household. I understand that my household and I can have only one Lifeline-supported telephone service. Amerimex Wireless has explained the one-per-household requirement. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the Lifeline program, and could result in criminal prosecution by the United States Government. I attest to the best of my knowledge, that I and no one in my household is receiving a Lifeline supported service from any other land line or wireless company such as Safelink, Assurance, or Reachout Wireless. I understand that my Amerimex Wireless Lifeline service is a non-transferable. I may not transfer my Lifeline service to any individual, including another eligible low-income consumer. I will notify Amerimex Wireless within thirty (30) days if I no longer qualify for Lifeline. I understand this requirement and may be subject to penalties if I fail to notify my phone company. Specifically, I will notify my company if: (1) I cease to participate in the above federal or state program, or my annual household income exceeds 135% of the FPG. (2) If any member of my household, including myself, is receiving more than one Lifeline supported service; (3) I no longer satisfy the criteria for receiving Lifeline support. I will notify Amerimex Wireless within thirty (30) days of moving.
	(11)	I consent to the transmission of certain subscriber information to the Lifeline program administrator, currently the Universal Service Administrative Company (USAC). I understand the provision of this information, which includes a subscriber's full name, residential address, date of birth, the last four digits of the subscriber's social security number, the telephone number associated with the Lifeline service, dates of Lifeline service initiation and termination (if applicable), and the subscriber's basis for qualification for participation in the Lifeline program (i.e., the name of the state or federal program or an indication that the subscriber's income is at or below 135% FPG), is necessary to prevent the provision of duplicate services and ensure the proper administration of the Lifeline program. I understand that failure to provide my consent will result in de-enrollment from the Lifeline program. I understand that if USAC identifies I am receiving more than one Lifeline subsidy, all carriers involved may be notified so that I may select one service and be de-enrolled from the other. I further understand that some states may impose more stringent rules including but not limited to barring me from re-enrolling in the program. I authorize the company to access any records required to verify my statements on this form and to confirm my eligibility for the Lifeline program.
	SL	JBSCRIBER'S SIGNATURE: DATE:
		Mail: Amerimex Communications Corp 1007 Manswell RD, STE A, Roswell, GA 30076 Fax: ATTN: AMERIMEX – LIFELINE SUPPORT 1-800-954-1951

Exhibit B

LIFELINE SERVICE PLANS

AmeriMex Lifeline Rate Plans¹

250 Free Minutes and a Free Phone: This plan includes a phone plus 250 free voice minutes. Unused minutes expire at the end of the last day of their cycle. The account is then automatically replenished with the next month's 250 free voice minutes. If a subscriber runs out of minutes, they have the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (one text equates to one minute of airtime).

<u>125 Free Minutes and a Free Phone</u>: This plan includes a phone plus 125 free minutes. Unused minutes may be carried over to the next month for up to three months. Each month, the account is automatically replenished with the next month's 125 free voice minutes. If a subscriber runs out of minutes, they have the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (one text equates to one minute of airtime).

68 Free Minutes and a Free Phone: This plan includes a phone plus 68 free minutes. Unused minutes may be carried over to the next month for up to 12 months. Each month, the account is automatically replenished with the next month's 68 free voice minutes. If a subscriber runs out of minutes, they have the option to purchase additional voice minutes in increments of \$5, \$10, \$20, \$30 and \$50 denominations, with the price ranging from \$.10 to \$.03 per minute. This plan includes nationwide coverage, voice mail, call waiting, Caller ID and text-messaging (three texts equate to one minute of airtime).

There is no additional charge for toll calls. Calls to 911 are free.

¹ Each rate plan is subject to a one-time \$25 activation fee.

AmeriMex rates.doc

The AmeriMex Wireless Project provides you the mobile service, at a very affordable rate!

Plan	Free Monthly Minutes Included in Plan	Text Messaging Charge	Unused Minutes Carryover to the next Month	Voice Mall Caller ID Call Walting
A	68 minutes	3 text / 1 min	Yes - 12 months	Yes
В	125 minutes	1 text / 1 min	Yes - 3 months	Yes
С	250 minutes	1 text / 1 min	No	Yes

Non Lifeline Plan

Price	Free Monthly Minutes Included in Plan	Text Messaging Charge	Unused Minutes Carryover to the next Month	Voice Mail Caller ID Call Waiting
\$9.95	250 minutes	1 text / 1 min	No	Yes

Pricing for domestic calls and text messaging only.
 All domestic text prices are to send and receive.



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Terms of Use | Privacy Policy

AmeriMex Wireless PlansTerms & Conditions of UseRecharge Your AccountCheck Your Minutes

Exhibit C

CALL CENTER SCRIPT – LIFELINE SERVICE

- 1. Thank you for calling AmeriMex Wireless, how may we assist you today?
- 2. I will be able to assist you in the enrollment process. First, please note that Lifeline is 1) a federal benefit, 2) limited to one-per-household (a household is defined as any individual or group of individuals who live together at the same address and share income and expenses) and 3) a household may not receive Lifeline benefits from multiple providers. I will need to ask you some questions to get started. Is that ok?
- 3. Is there anyone currently residing at your address that is receiving Lifeline benefits for wireless or home phone service?
 - a. If yes, Lifeline service is only available to one person per household. If the individual is part of your household, and you would like to receive Lifeline service from AmeriMex, please contact your current Lifeline provider and cancel the service. Once you cancel that service, please contact us to set up your AmeriMex service. If the individual receiving Lifeline benefits is not part of your household, you will be required to complete the USAC Certification Lifeline Household Worksheet certifying, among other things, that that individual is part of a separate household.
- 4. Now sir/ma'am in order to receive the AmeriMex Lifeline service, you must be enrolled in select government assistance programs. Are you currently participating in any government assistance programs? If, so, which one?
- 5. CSR: Participating in the **[insert program here]** program enables you to receive the AmeriMex Lifeline service. The AmeriMex Lifeline service will provide you with a free wireless phone and [min.] monthly voice minutes.
- 6. (Enrollment Representative takes customer's information and checks against database, prior to entering the enrollment process)
 - a. May I please have your first name?
 - b. Middle Initial (optional)
 - c. May I please have your last name?
 - d. May I please have your mailing address and billing address (if different)? (no P.O. Boxes)
 - e. May I please have your contact phone number, if available?
 - f. May I please have your email address, if available?
 - g. Please provide the last 4 digits of your social security? This is required to check the status on your application and for security verification purposes.
 - h. What is your date of birth? This is also required for verification purposes.

- i. What is the government assistance program from which you receive assistance? Or is your income level at or below 135% of the Federal Poverty Guidelines ("FPG")?
- j. Are you the head of the household?
 - i. If no: In order to receive the Lifeline service you must be the head of household in your residence.
- 7. Now that we have verified all of your information, we can complete your enrollment. In order to do so:

(At this point the Enrollment Representative will ask self-certification questions in 4 parts to ensure the customer's understanding)

- 8. DO YOU CERTIFY UNDER PENALTY OF PERJURY THAT THE INFORMATION CONTAINED WITHIN THIS APPLICATION IS TRUE AND CORRECT AND THAT YOU UNDERSTAND THAT A HOUSEHOLD, AS PREVIOUSLY DEFINED, IS LIMITED TO ONE LIFELINE SUPPORTED TELEPHONE SERVICE AND VIOLATION OF THIS LIMITATION CONSTITUTES A VIOLATION OF THE FCC'S RULES AND WILL RESULT IN DE-ENROLLMENT FROM THE LIFELINE PROGRAM AND COULD RESULT IN CRIMINAL PROSECUTION BY THE UNITED STATES GOVERNMENT?
 - a. Customer must answer YES to continue.
- 9. DO YOU ATTEST TO THE BEST OF YOUR KNOWLEDGE THAT NEITHER YOU NOR ANY MEMBER OF YOUR HOUSEHOLD IS CURRENTLY RECEIVING A LIFELINE SUPPORTED SERVICE FROM ANY OTHER PROVIDERS SUCH AS SAFELINK, ASSURANCE OR REACHOUT?
 - a. Customer must answer YES to continue.
- 10. DO YOU UNDERSTAND THAT YOUR AMERIMEX LIFELINE SERVICE IS NON-TRANSFERRABLE AND THAT YOU MAY NOT TRANSFER YOUR SERVICE TO ANY INDIVIDUAL, INCLUDING ANOTHER ELIGBILE LOW-INCOME CONSUMER?
 - a. Customer must answer YES to continue.
- 11. DO YOU UNDERSTAND THAT IF YOUR AMERIMEX LIFELINE SERVICE GOES UNUSED FOR SIXTY (60) DAYS, THAT SERVICE WILL BE SUSPENDED, SUBJECT TO A THIRTY (30) DAY PERIOD IN WHICH YOU MAY USE THE SERVICE OR CONTACT AMERIMEX WIRELESS TO CONFIRM THAT YOU WANT TO CONTINUE RECEIVING LIFELINE SERVICE.
 - a. Customer must answer YES to continue.

- 12. DO YOU UNDERSTAND THAT YOU MAY BE REQUIRED TO VERIFY YOUR CONTINUED ELIGIBILITY FOR AMERIMEX LIFELINE SERVICE AT ANY TIME AND FAILURE TO VERIFY ELIGIBILITY WILL RESULT IN TERMINATION OF YOUR AMERIMEX LIFELINE SERVICE? DO YOU AGREE TO NOTIFY AMERIMEX WIRELESS WITHIN 30 DAYS IF YOU NO LONGER QUALIFY FOR LIFELINE BENEFITS? SPECIFICALLY, DO YOU AGREE TO NOTIFY AMERIMEX WIRELESS WITHIN 30 DAYS IF YOU ARE NO LONGER ELIGIBLE TO RECEIVE BENEFITS FROM AT LEAST ONE OF THE QUALIFYING PUBLIC ASSISTANCE PROGRAMS, YOUR INCOME EXCEEDS 135% FPG, OR IF YOU NO LONGER SATISFY THE CRITERIA FOR RECEIVING LIFELINE BENEFITS?
 - a. Customer must answer YES to continue
- 13. DO YOU AGREE TO NOTIFY AMERIMEX WIRELESS WITHIN 30 DAYS OF MOVING?
 - a. Customer must answer YES to continue
- 14. IN ORDER TO PREVENT THE PROVISION OF DUPLICATE SERVICES AND ENSURE THE PROPER ADMINISTRATION OF THE LIFELINE PROGRAM, DO YOU ACKNOWLEDGE AND CONSENT TO THE TRANSMISSION OF CERTAIN SUBSCRIBER INFORMATION, INCLUDING A SUBSCRIBER'S FULL NAME, RESIDENTIAL ADDRESS, DATE OF BIRTH, THE LAST FOUR DIGITS OF THE SOCIAL SECURITY NUMBER, THE TELEPHONE NUMBER ASSOCIATED WITH THE LIFELINE SERVICE, DATES OF LIFELINE SERVICE INITIATION AND TERMINATION (IF APPLICABLE), AND THE SUBSCRIBER'S BASIS FOR QUALIFICATION FOR PARTICIPATION IN THE LIFELINE PROGRAM (I.E., THE NAME OF THE STATE OR FEDERAL PROGRAM OR AN INDICATION THAT THE SUBSCRIBER'S INCOME IS AT OR BELOW 135% FPG), TO THE LIFELINE PROGRAM ADMINISTRATOR (CURRENTLY THE UNIVERSAL SERVICE ADMINISTRATIVE COMPANY (USAC))? FAILURE TO PROVIDE SUCH CONSENT WILL RESULT IN THE DENIAL OF LIFELINE BENEFITS.
 - a. Customer must answer YES to continue
- 15. DO YOU ACKNOWLEDGE THAT PROVIDING FALSE OR FRAUDULENT DOCUMENTATION IN ORDER TO RECEIVE ASSISTANCE IS PUNISHABLE BY LAW AND THE PENALTIES OF PERJURY INCLUDE MONETARY FINES AND POTENTIAL IMPRISONMENT?
 - a. Customer must say YES to continue
- 16. DO YOU UNDERSTAND THAT IF THE LIFELINE PROGRAM ADIMINSTRATOR IDENTIFIES THAT YOU, OR ANOTHER MEMBER OF YOUR HOUSEHOLD, ARE RECEIVING MORE THAN ONE LIFELINE SERVICE, ALL CARRIERS WILL BE

NOTIFIED SO THAT YOU MAY SELECT ONE SERVICE AND BE DE-ENROLLED FROM THE OTHER.

- a. Customer must answer YES to continue.
- 17. If at any point, the customer says "No" to the self-certification questions, the Enrollment representative will explain that the customer does not qualify for the AmeriMex Lifeline program.

Exhibit D

Marketing Materials



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Part of the National Lifeline Assistance Program

·Food Stamps Medicaid

POODSS

100-

- Federal Public Housing
- •Temporary Assistance for needy families (Work First)
- Senior Citizens Low Income Discount Plan, offered by local gas or power company
- Supplemental Security Income (SSI)
- National School Lunch Program
- Low Income Home Energy Assistance (LIHEAP)

Program is limited to 1 Lifeline Assistance phone per household Must present proof of participation in the Eligible Government **Assistance Programs** •\$25 Activation Fee required

Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

Call and apply today!: 404-224-9915

Jun12