



Steven L. Beshear
Governor

Leonard K. Peters
Secretary
Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

David L. Armstrong
Chairman

James W. Gardner
Vice Chairman

Linda Breathitt
Commissioner

September 17, 2013

Mr. Glenn Miller
Richardsville Gas Company, Inc.
110 E Campbell Lane
P.O. Box 9675
Bowling Green, KY 42102

Re: Case No. 2013-00234

Dear Mr. Miller:

Attached is a copy of a memorandum which is being filed in the record of the above-referenced case. If you have any comments you would like to make regarding the documents, please do so within five days of receipt of this letter. If you have any questions, please contact Jonathan Beyer, Staff Attorney, at 502/782-2581.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen
Executive Director

Attachments

INTRA-AGENCY MEMORANDUM
KENTUCKY PUBLIC SERVICE COMMISSION

TO: Case File – Case No. 2013-00234
FROM: Jonathan Beyer, Staff Attorney
DATE: September 17, 2013
RE: Richardsville Gas Company, Inc.

On September 16, 2013, the Commission's Consumer Services Division received the attached electronic mail message from Mr. William O'Toole. Mr. O'Toole expressed several concerns regarding his gas service from Richardsville Gas Company, Inc. On September 17, 2013, Commission Staff informed Mr. O'Toole, via electronic mail, that his communication would be placed in the existing case file in Case No. 2013-00234. Staff further stated that he may monitor the proceedings through the Commission's website and may submit additional comments to the case.

Attachments

Smith, Virginia L (PSC)

From: Smith, Virginia L (PSC)
Sent: Tuesday, September 17, 2013 2:24 PM
To: 'otoolew@hotmail.com'
Subject: Richardsville Gas

Mr. O'Toole:

Thank you for contacting the Kentucky Public Service Commission. In your e-mail you expressed concern about not having enough gas pressure to provide hot water for two weeks.

The Commission has an active case number 2013-00234 in which the Richardsville Gas Company, Inc. is requesting permission to abandon the facility pursuant to KRS 278.021 Section 2 (b). In order to get your comments into the case file the Consumer Services Division will place your e-mail in the existing case file 2013-00234.

You can monitor the case proceedings through the www.psc.ky.gov website and submit further comments as you deem necessary. When you go to the website place the cursor on the blue ribbon under the seal and click on Commission Records. This is a drop down menu, then click on non-electronic cases. The next page will be a list of years, click on 2013. All the 2013 case files will appear – go to 2013-00234 and click. This will list all entries that have been submitted to the Commission. When you click on any entry you will be able to review the entire document. If you need any assistance with researching this information you can call me at 502-782-2572.

Virginia L. (Ginny) Smith
Kentucky Public Service Commission
P.O. Box 615
Frankfort, Kentucky 40602

Smith, Virginia L (PSC)

From: Rhody, Matt (PSC)
Sent: Tuesday, September 17, 2013 1:48 PM
To: Smith, Virginia L (PSC)
Subject: FW: KY PSC Utility Inquiry

-----Original Message-----

From: pscfilings@ky.gov [mailto:pscfilings@ky.gov]
Sent: Monday, September 16, 2013 10:51 AM
To: PSC - Consumer Web Inquiry
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (otoolew@hotmail.com) on Monday, September 16, 2013 at 10:50 AM

Name: William O'Toole
Address: 1621 Richardsville Rd
City: Bowling Green
State: KY
Zip Code: 42101

Phone number where you can be reached: (270) 777-9012 Home phone: (270) 777-9012 Utility Name: Richardsville Gas Co State the nature of your concern: On 08/02/13, Richardsville Gas Company informed its customers of their intention to cease operations in mid September. On 08/23/13 RGC announced that they had received a Letter of Intent to Purchase RGC by a prospective buyer which is subject to approval by the PSC. We hope that the approval process can be expedited to the extent possible. We have been without hot water for two weeks. There are over forty families in the same situation. RGC blames the lack of gas pressure on water in the wells. Can't the water be pumped out ? Are they not pumping in order to avoid the expense ? Help !!
Have you contacted the utility about the problem: Yes
