

1/22/13

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

GLEN & PATRICIA A. DAMRON  
(Your Full Name)

COMPLAINANT

VS.

LG & E  
(Name of Utility)

DEFENDANT

Revised/amended  
Additional data  
on overcharge for  
electrical usage  
Enclosure Jan. 16, 2013  
LG&E bill.

RECEIVED

JAN 24 2013

PUBLIC SERVICE  
COMMISSION

COMPLAINT

The complaint of GLEN DAMRON respectfully shows:  
(Your Full Name)

(a) PATRICIA A. DAMRON  
(Your Full Name)  
3605 TEN BROECK WAY  
LOUISVILLE, KY 40241  
(Your Address)

(b) LG & E  
(Name of Utility)  
820 W. BROADWAY, LOU., KY 40202  
(Address of Utility)

(c) That: #1 LG&E Overcharged me in  
(Describe here, attaching additional sheets if necessary,  
the amount of \$3548.79 due to  
the specific act, fully and clearly, or facts that are the reason  
a defective electric meter. Details  
and basis for the complaint.)  
attached. And #2 LG&E owes me

Formal Complaint

GLEN & PATRICIA A. DAMRON vs. LG&E

Page 2 of 2

\$700<sup>00</sup> due to service truck hitting  
& damaging a stone column at the  
entrance of my drive way. Details  
attached

Wherefore, complainant asks A check in the amount  
(Specifically state the relief desired.)  
of \$4248.79 thru 12/31/12.  
Increases by 6% interest after  
that date.

Dated at LOUISVILLE, Kentucky, this 27th day  
(Your City)

of December, 2012.  
(Month)

Patricia A Damron  
Glen Damron  
(Your Signature\*)

12/27/12  
Date

(Name and address of attorney, if any)

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



a PPL company

Customer Service:  
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)  
1-502-589-1444; press 1-2-3  
(24 hours a day; \$2.95 fee)

Walk-In Center:  
Online Customer, Self-Service:

Open Mon-Fri 8 a.m. to 5 p.m. ET  
[www.lge-ku.com](http://www.lge-ku.com) (24 hours a day)

DUE DATE	Pay This Amount
02/13/13	\$268.95

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made.

	2013	2012
Averages for Billing Period	This Year	Last Year
Average Temperature	40°	41°
Number of Days Billed	33	33
Electric/kwh per day	36.5	62.3
Gas/ccf per day	6.0	5.8

*This latest bill clearly demonstrates the lge&e was overcharging us on our electrical usage.*

*71% Over Charge*

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	02/14/13 - 02/19/13
Date Bill Mailed:	01/17/13 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	202.59
Payment(s) Received 12/15 - 1/16	-202.59
Balance as of 1/16	0.00
Current Electric Charges	109.04
Current Gas Charges	159.91
Current Charges as of 1/16	268.95
<b>Total Amount Due</b>	<b>268.95</b>

### ELECTRIC CHARGES

Rate Type: Residential Electric Service

Basic Service Charge (\$8.50 x 17/33 Days)	4.38
Basic Service Charge (\$10.75 x 16/33 Days)	5.21
Energy Charge (\$0.07242 x 612 kWh)	44.32
Energy Charge (\$0.07439 x 594 kWh)	44.19
Electric DSM (\$0.00300 x 1,206 kWh)	3.62
Electric Fuel Adjustment (\$0.00515 x 1,206 kWh)	6.21
Environmental Surcharge (0.800% x \$107.93)	0.86
Home Energy Assistance Fund Charge	0.25
<b>Total Electric Charges</b>	<b>\$109.04</b>

Meter Reading Information

Meter # 801679	
Actual Reading on 1/16/13	16938
Previous Reading on 12/14/12	15732
<b>Current kwh Usage</b>	<b>1206</b>
Meter Multiplier	1
<b>Metered kwh Usage</b>	<b>1206</b>

### GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge (\$12.50 x 17/33 Days)	6.44
Basic Service Charge (\$13.50 x 16/33 Days)	6.55
Gas Distribution Charge (\$0.22396 x 102 ccf)	22.84

Meter Reading Information

Meter # 143092	
Actual Reading on 1/16/13	5145
Previous Reading on 12/14/12	4944

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$268.95 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/13/13	\$268.95	\$277.02		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:  
MRU12832026, G000000  
P202.59  
PF:Y eB:P



a PPL company  
PO BOX 9001960  
LOUISVILLE, KY 40290-1960

RECEIVED  
JAN 19 2013

#101613893 3#  
110011922 01 AV 0.350  
GLEN DAMRON  
3605 TEN BROECK WAY  
LOUISVILLE KY 40241-2497



Service Address: 3605 Ten Broeck Way

*Copy PSC & LG & E (Allison K. Sturgeon) 1/22/13*

**GAS CHARGES (cont)**

Gas Distribution Charge (\$0.26419 x 99 ccf)	26.15	Current ccf Usage	201
Gas Supply Component (\$0.42501 x 201 ccf)	85.43	Meter Multiplier	1
Weather Normalization Adjustment (\$0.22396 x 17.035 ccf)	3.82	Metered ccf Usage	201
Weather Normalization Adjustment (\$0.26419 x 17.803 ccf)	4.70		
Gas DSM (\$0.01307 x 201 ccf)	2.63		
Gas Line Tracker (\$2.27 x 16/33 Days)	1.10		
Home Energy Assistance Fund Charge	0.25		
<b>Total Gas Charges</b>	<b>\$159.91</b>		

**BILLING INFORMATION**

Late Charge to be Assessed After Due Date \$8.07

**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,412 pounds of CO<sub>2</sub> (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at [www.lge-ku.com/savingenergy](http://www.lge-ku.com/savingenergy) for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit [www.lge-ku.com](http://www.lge-ku.com) or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

**Please deduct my Auto Pay Payment from a new Checking Account.**

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

