

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

GLEN AND PATRICIA A. DAMRON)	
)	
COMPLAINANTS)	
V.)	CASE NO.
)	2013-00008
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

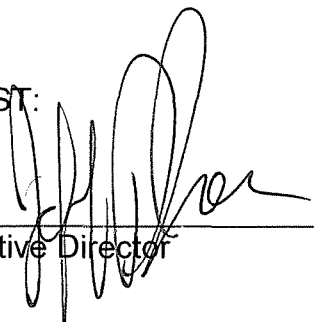
Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on January 2, 2013, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ENTERED
JAN 11 2013
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:

Executive Director

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

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PUBLIC SERVICE
COMMISSION

GLEN & PATRICIA A. DAMRON
(Your Full Name)

COMPLAINANT

VS.

LG & E
(Name of Utility)

DEFENDANT

Case No. 2013-00608

COMPLAINT

The complaint of GLEN DAMRON respectfully shows:
(Your Full Name)

(a) PATRICIA A. DAMRON
(Your Full Name)
3605 TEN BROECK WAY
LOUISVILLE, KY 40241
(Your Address)

(b) LG & E
(Name of Utility)
820 W. BROADWAY, LOU., KY 40202
(Address of Utility)

(c) That: #1 LG & E Overcharged me in
(Describe here, attaching additional sheets if necessary,
the amount of \$3548.79 due to
the specific act, fully and clearly, or facts that are the reason
a defective electric meter. Details
and basis for the complaint.)
attached. And #2 LG & E owes me

Continued on Next Page

Formal Complaint

GLEN & PATRICIA A. DAMRONs. LG & E

Page 2 of 2

\$700⁰⁰ due to service truck hitting
& damaging a stone column at the
entrance of my drive way. Details
attached

Wherefore, complainant asks A check in the amount
(Specifically state the relief desired.)
of \$4248.79 thru 12/31/12.
Increases by 6% interest after
that date.

Dated at LOUISVILLE., Kentucky, this 27th day
(Your City)

of December, 2012. Patricia A Damron
(Month) Glen Damron
(Your Signature*)

(Name and address of attorney, if any)

12/27/12
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

December 27, 2012

Glen Damron
3605 Ten Broeck Way
Louisville, KY 40241

Additional statement to complaint.

Kentucky Public Service Commission
Attn: Executive Director
P.O. Box 615
Frankfort, KY 40602

Gentlemen:

I noticed that our electric charges varied considerably from month to month without large variations in the weather. They varied from year to year and from corresponding month, i.e. see 10/03/11 to 10/02/12. The electric usage decreased by 63% from 10/3/11 to 10/2/12 even though the temperature was 1 degree warmer, than a year ago in 10/2011 (see enclosed bill). A new meter was installed on 1/30/12 after we complained to the PSC about the charges. The old electric meter was 31 years old! The test have shown the meter accuracy was found to be within the allowable tolerance of (+/-) 1% by 807KAR 5:041 Section 17(1). HOWEVER, as is noted in the report one (1) or more of the meter registration dials do not appear to be properly aligned for the correct recording of usage.

It is very obvious that we were overcharged. Reference the following bills with dates as follows: 10/28/09, 02/01/10, 06/01/10, 07/06/10, 08/31/10, 10/27/10 (compare to 10/03/11), 11/29/10, 12/28/10, 02/01/11, 05/02/11, 05/31/11, 07/05/11, 08/01/11, 08/31/11, 10/03/11, 11/01/11, 11/29/11, 01/03/12, 02/01/12, 03/05/12, 04/02/12, 06/04/12, 07/02/12, 10/02/12, 10/31/12, 12/31/12 (see enclosed copies of bills). After thorough analysis of three (3) years of data, the average over charge is 22% per year.

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COMMISSION

Year	Avg monthly electric usage	Avg over charge per year	Principal + 6% interest per year through 12/31/12
2001	\$50.00 (6 mos)	\$66.00	\$136.79
2002	\$55.00	\$145.20	\$275.63
2003	\$60.00	\$158.40	\$283.67
2004	\$65.00	\$171.60	\$289.91
2005	\$70.00	\$184.80	\$294.54
2006	\$75.00	\$198.00	\$297.72
2007	\$80.00	\$211.20	\$299.59
2008	\$85.00	\$224.40	\$300.30
2009	\$82.38 (8 mos)	\$217.48	\$274.56
2010	\$105.19	\$277.70	\$330.75
2011	\$134.16	\$354.18	\$397.96
2012	\$131.28 (11 mos)	\$346.58	\$367.37
		\$2,555.54	\$3,548.79

Amount due by 12/31/12 with interest \$3548.79
Amount due by 01/31/13 with interest \$3566.53
Amount due by 02/28/13 with interest \$3584.37
Amount due by 04/31/13 with interest \$3602.29
Amount due by 04/30/13 with interest \$3620.30

I am filing this complaint at this time because, I wanted to be able to compare the 31 year old electric meter to the replacement meter for ten (10) to eleven (11) months to verify that we were being overcharged for our electrical usage by LG&E.

Copies of L G & E bills enclosed for demonstration of long history of over charges,

Thank you for your assistance.

Phone number - [REDACTED]



a PPL company

Meter Test Information

Meter was tested 2/1/12.
Meter# 384880 Reading 41983 x 1
Full Load 100.33%
Light Load 99.77%
Power Factor 99.81%
Ave running 100.22%
Test board # 971

Mr. Damron, here is the meter test information you requested. If you have any questions, please feel free to contact me.

Thank you,
Julie Stethen
Customer Commitment
LG&E

GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE, KY 40241

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PUBLIC SERVICE
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Copy PSC 12/27/12

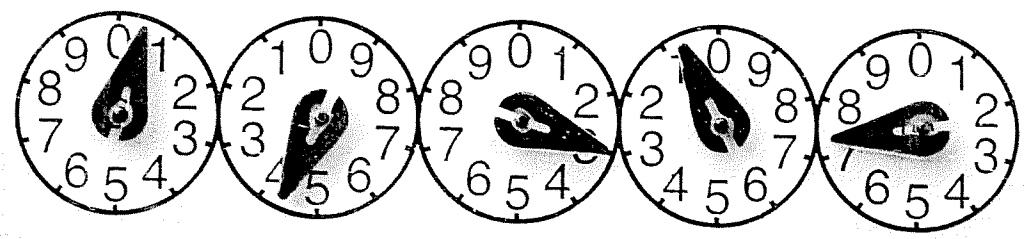
new meter

Copy PSC
12/27/12

Rr 27 7/9

Schlumberger

Bad
meter



KILOWATTHOURS



CL200 240V 3W • TYPE J5S 30TA 7.2Kh •

LG & E - 801 679



IFF000801679D9X00

32 376 824

USA

FM2S 60Hz

Schlumberger WATTHOUR METER



Steven L. Beshear
Governor

Leonard K. Peters
Secretary
Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615 ✓
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

David L. Armstrong
Chairman

James W. Gardner
Vice Chairman

Linda Breathitt
Commissioner

6/19/12

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JAN 2 2013

PUBLIC SERVICE
COMMISSION

June 18, 2012

Mr. Glen Damron
3605 Ten Broeck Way
Louisville, KY 40241

Dear Mr. Damron:

Enclosed is a copy of the Commission's administrative regulations outlining the procedures for filing a formal complaint. Please complete the forms and return them to the above-listed address. You can call our hotline at 1-800-772-4636 with any questions.

Sincerely,

Ginny Smith, Director
Division of Consumer Services

Enclosure

11/26/12 X 404

copy PSC 12/27/12



Commonwealth of Kentucky
Public Service Commission
 211 Sower Blvd.
 P.O. Box 615
 Frankfort, Kentucky 40602-0615
 Telephone: (502) 564-3940
 Fax: (502) 564-1582
 psc.ky.gov

**METER STANDARDS LABORATORY
 COMPLAINT METER TEST REPORT
 [Pursuant to 807 KAR 5:006, Section 18 (2)]
 ELECTRIC**

UTILITY: Louisville Gas & Electric (LG&E)

CUSTOMER: Glen Damron

PSC COMPLAINT #: 2012-00246

METER INFORMATION

MANUFACTURER: GE
METER SERIAL #: 53906862
VOLTAGE: 240
Kh: 7.2
CLASS: 200
TYPE: i-70-S
REGISTER TYPE: Pointer

UTILITY METER ID #: 384880
METER TEST AMPS (TA): 30
AS FOUND READING: 42894
AS LEFT READING: 42985
METER COVER SEAL: Yes, but not secure.
FORM: 2S
REGISTER RATIO: 13 8/9

PSC TEST DATE: 4/19/2012
TESTING FACILITY: MetAdigm Services
EQUIPMENT USED FOR TESTING: WECO 2350

METER TEST RESULTS:

	<i>Series 1</i>	<i>Series 2</i>	<i>Series 3</i>	<i>Series 4</i>	<i>Series 5</i>	<i>Series 6</i>
Full Load (FL)	100.04	100.37	100.68	100.07	100.37	100.72
Light Load (LL)	99.53	99.98	100.16	99.5	99.95	100.18
50% Power Factor (PF)	99.89	99.67	99.83	99.9	99.64	99.83
<u>Calculated Average Accuracy</u>						
(4 X FL + LL) / 5	99.938	100.292	100.576	99.956	100.286	100.612
(FL + LL) / 2 *	99.785	100.175	100.42	99.785	100.16	100.45
PASS or FAIL (+/- 1%)	PASS	PASS	PASS	PASS	PASS	PASS

*Pursuant to 807 KAR 5:041, Section 17 (1) (c): For refund and back billing purposes, accuracy of the meter shall be determined by adding the average registration at light load (ten (10) percent of test current) and the average registration at full load (100 percent of test current) and dividing by two.



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David L. Armstrong
Chairman

James W. Gardner
Vice Chairman


Linda K. Breathitt
Commissioner


June 4, 2012



MEMORANDUM
Complaint Meter Test

TO: Kimra Cole, Director
Division of Engineering

THROUGH: Eric Bowman, Manager
Electric and Communications Branch 

FROM: Kyle Willard, P.E., PSC Engineer
Electric and Communications Branch 

SUBJECT: PSC Complaint # 2012-00246, Glen Damron vs. Louisville
Gas and Electric ("LG&E") Meter Request Test, 807 KAR
5:006, Section 18(2)

Attached is the meter test report prepared and submitted by Jeff Moore, PSC Utility Investigator, pertaining to LG&E Meter ID No. 384-880 (SN: 53-906-862)

The test results for the meter reflect that the meter's accuracy was found to be within the allowable tolerance of (+/-) 1% as required by 807 KAR 5:041 Section 17(1). However, as noted in the report, one or more of the meter registration dials do not appear to be properly aligned for the correct recording of usage.

ATTACHMENT A, (Pages 4-22): Includes a copy of LG&E's certification on its master portable standard. A copy of the comparison test results between the utility's master portable standard and the working standard of the meter test bench #1704 used to test meter # 384880. A copy of the test results on meter #384880, and a copy of the technician(s) documents on the complaint meter. Also PSC photos of the meter #384880.

ATTACHMENT B, (Pages 24-32): Includes a copy of third party certification on its master portable standard, and a copy of the comparison test results between its master standard and the working standard of the meter test bench used to test meter #384880. A copy of the third party test results on meter #384880, and a copy of the meterman certification of the technician who performed the test for the third party test facility. Also photos of meter #384880 being tested at third party testing facility.

COMMENTS:

Complaint tests were performed in accordance with Public Service Commission Regulation: 807 KAR 5:041, Section 17 (1).

FINDINGS:

On March 20, 2012 I arrived at the LG&E meter shop located at LG&E's Auburndale Service Center. I met with Jeff Vincent to take custody of meter # 384880. During the visit Mr. Vincent informed me the meter was removed from 3605 Ten Broeck Way by the meter tech and brought to LG&E's meter lab for testing. According to Mr. Vincent when the meter arrived at LG&E's meter lab he discovered the meter cover seal had been cut and the pointer dials appeared inaccurate. Before taking custody of the meter I visually inspected the meter and agreed with Mr. Vincent that the meter cover seal apparently had been cut (See Attachment A, Pages 20-22), and the pointer dials on the register did appear inaccurate. I took custody of meter # 384880 and made arrangements for a third party test facility (MetAdigm) to perform the PSC meter test.

On April 19, 2012, MetAdigm performed the PSC test on meter # 384880. MetAdigm's meter test results (See Attachment B, Page 30) on meter # 384880 did meet the minimum requirements in Commission regulation 807 KAR 5:041, Section 17, (1). However it was noted by the meter tester at MetAdigm that the second dial appears to be in error. See comments on page 30 of Attachment B.

REPORT SUBMITTED BY:

Jeffrey C. Moore
Electric Utility Investigator
Engineering Division
Meter Standards Laboratory
Kentucky Public Service Commission

Signature: 

Date: 4/4/2012

ATTACHMENT A:

Certificate of Calibration

Manufacturer: **Radian Research, Inc.**
Instrument Model: **RD-21-312 Dytronic Portable Standard**
Serial Number: **200122**
Firmware Revision: **04.00.36**
Error Specification: **.02% worst case**



**Quality Management System
ISO 9001 Certified**

Customer Name: **LOUISVILLE GAS & ELECTRIC**
Address: **6900 ENTERPRISE DRIVE
LOUISVILLE, KY. 40214-4397**

P.O. Number: **Credit Card**
CE Number:
RMA / Certificate Number: **24486**
Calibration Date: **15-Jul-11**

Environmental Conditions
Temperature: **23°C +/- 1°C**
Humidity: **between 35% and 60%**

Based on the recommended calibration interval, the next calibration is due on: **14-Jul-12**

Radian Research's As-Found Test Results showed this instrument to be:
 New In Tolerance Out of Tolerance Inoperative Limited Calibration
For Out of Tolerance conditions, As-Found Data Reports are furnished.

Radian Research Inc. certifies the instrument listed above meets or exceeds all published specifications and was calibrated in compliance with ANSI/NCSL Z540-1 using applicable Radian Research procedures which meet the requirements of ISO 9001:2000. This instrument was calibrated by a Radian Research RS-703A Syntron Automated Calibration System which is traceable to the National Institute of Standards and Technology (NIST). The RS-703A Calibration System is traceable within the limitations of NIST's services, by accuracies derived from accepted values of natural physical constants, or by accuracies derived from accepted ratio type calibration techniques. The RS-703A Calibration System is cross checked and calibrated on a schedule which is adjusted to maintain required accuracies and traceability.

Software used for Calibration: **RS-703A Control Program Rel.04.20.02 May 30, 2006**
RS-703A serial numbers: **703142, 703185, 703187**

Applicable Traceability & Report Numbers for References used by Radian's Metrology Lab:

Watt-hour, VA-hour, VAR-hour, Q-hour, Amp-hour,
Volt-hour, Volt-Squared hour, AC Volt

Radian Dytronic Transfer Standards consisting of (3) RD-22-RTS,
Serial Numbers: 200717, 200718, 200719
NIST Test Report Number: 697/280054-10; Calibration Due Date 6-Jan-2012.

Time Base (Frequency)

Arbiter Systems Model 1083B Satellite-Controlled Frequency Standard s/n 81057. GPS controlled system with an uncertainty of 0.000002ppm. No calibration required.

DC Volt

Fluke Model 732B DC Volt Standard s/n 7703004 with an uncertainty of ± .1ppm.
Fluke Certificate Number 9D5460; Calibration Due Date: 14-July-2012.

Resistance

Guidline Standard Resistor Model 8330/10K s/n 62623, 62624. Guidline Test Certificate Numbers C13274 and C13275; with an Expanded Uncertainty of ± .390ppm. Calibration Due Date: 25-May-2012.

Other

Hewlett Packard 8 Digit Multi-Meter Model 3458A s/n 2823A02816, Agilent Technologies
Test Certificate Number 53298; Calibration Due Date 2-Mar-2012.

Metrology Laboratory Technician Signature

Scott Blackwell LAB 47

*This report shall not be reproduced, except
in full, without prior written approval of the
Calibration Facility*

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A
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N**

Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... Watt-hour 60 Hz

Date..... 13-Jul-11

Serial Number..... 290122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A watt-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) to an uncertainty of 0.002% @ unity and 0.003% @ 60 degrees lagging Power Factor. Calibration temperature is 23 degrees Centigrade. The test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag
0.2	-0.004	-0.003	-0.005	-0.001	-0.005	0.001	-0.003	0.002
0.25	-0.004	-0.003	-0.005	-0.001	-0.003	0.002	-0.003	0.002
0.3	-0.004	-0.002	-0.005	-0.001	-0.006	0.002	-0.003	0.002
0.5	-0.003	-0.003	-0.004	0.000	0.000	-0.003	0.003	-0.002
1.0	-0.003	-0.002	-0.004	0.000	-0.005	0.003	-0.002	0.002
2.0	-0.003	-0.003	-0.004	0.000	-0.006	0.003	-0.002	0.002
2.5	-0.003	-0.003	-0.004	0.000	-0.005	0.003	0.000	0.002
3.0	-0.003	-0.002	-0.004	0.000	-0.004	0.003	-0.002	0.003
4.0	-0.002	-0.002	-0.003	0.001	-0.004	0.007	-0.002	0.003
5.0	-0.002	-0.002	-0.003	0.001	-0.004	0.004	-0.001	0.003
7.0	-0.003	-0.003	-0.004	0.000	-0.005	0.003	-0.002	0.002
10.0	-0.003	-0.003	-0.004	0.000	-0.005	0.003	-0.002	0.002
15.0	-0.003	-0.002	-0.004	0.000	-0.005	0.003	-0.002	0.003
20.0	-0.003	-0.002	-0.004	0.000	-0.004	0.003	-0.002	0.002
25.0	-0.003	-0.002	-0.004	0.000	-0.005	0.003	-0.002	0.003
30.0	-0.003	-0.002	-0.004	0.000	-0.004	0.003	-0.002	0.003
35.0	-0.003	-0.002	-0.003	0.001	-0.004	0.004	-0.002	0.003
40.0	-0.002	-0.002	-0.003	0.001	-0.004	0.004	-0.002	0.003
45.0	-0.002	-0.006	-0.003	-0.003	-0.004	0.000	-0.001	-0.001
50.0	-0.002	-0.006	-0.003	-0.003	-0.004	0.000	-0.001	0.000
60.0	-0.002	-0.006	-0.003	-0.003	-0.003	0.000	-0.001	0.000
80.0	-0.002	-0.005	-0.003	-0.003	-0.003	0.001	-0.001	0.000
100.0	-0.002	-0.005	-0.002	-0.002	-0.003	0.001	-0.001	0.000
120.0	-0.002	-0.005	-0.002	-0.002	-0.003	0.001	-0.001	0.001
150.0	-0.002	-0.006	-0.002	-0.002	-0.003	0.001	-0.001	0.001
180.0	-0.002	-0.006	-0.002	0.000	-0.003	0.001	-0.001	0.001
200.0	0.000	-0.006	-0.002	-0.002	-0.003	0.001	-0.001	0.001
Average	-0.003	-0.003	-0.003	-0.003	-0.004	0.002	-0.002	0.002
Minimum	-0.004	-0.006	-0.005	-0.003	-0.005	0.000	-0.003	-0.001
Maximum	0.000	-0.002	-0.002	0.001	-0.003	0.007	0.000	0.003

Overall	Unity	60°Lag
Average	-0.003	0.000
Minimum	-0.005	-0.006
Maximum	0.000	0.007



Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... Watts 60 Hz

Date..... 15-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A Watt calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) to an uncertainty of 0.002% @ unity and 0.003% @ 60 degrees lagging Power Factor. Calibration temperature is 23 degrees Centigrade. The test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag
0.2	-0.002	0.000	-0.003	0.002	-0.003	0.004	0.000	0.008
0.25	-0.002	-0.001	-0.003	0.002	-0.003	0.004	-0.001	0.004
0.3	-0.002	0.000	-0.002	0.001	-0.003	0.004	0.000	0.005
0.5	-0.001	0.000	-0.002	0.002	-0.003	0.005	0.000	0.005
1.0	-0.001	0.000	-0.002	0.002	-0.003	0.005	0.000	0.005
2.0	-0.001	0.000	-0.002	0.002	-0.002	0.005	0.000	0.005
2.5	-0.001	-0.001	-0.002	0.002	-0.002	0.005	0.000	0.005
3.0	-0.001	0.000	-0.002	0.003	-0.002	0.006	0.001	0.005
4.0	0.000	0.000	-0.001	0.003	-0.002	0.006	0.001	0.006
5.0	0.000	0.000	-0.001	0.003	-0.002	0.006	0.001	0.004
7.0	-0.001	0.000	-0.002	0.002	-0.002	0.006	0.000	0.004
10.0	-0.001	-0.001	-0.002	0.002	-0.002	0.005	0.000	0.005
15.0	-0.001	0.000	-0.002	0.002	-0.002	0.005	0.000	0.005
20.0	-0.001	0.000	-0.001	0.002	-0.002	0.005	0.000	0.005
25.0	-0.001	0.000	-0.001	0.002	-0.002	0.005	0.000	0.005
30.0	-0.001	0.000	-0.001	0.002	-0.002	0.006	0.000	0.005
35.0	0.000	0.000	-0.001	0.003	-0.002	0.006	0.001	0.005
40.0	0.000	0.000	-0.001	0.003	-0.002	0.006	0.001	0.001
45.0	0.000	-0.004	-0.001	-0.001	-0.002	0.002	-0.001	0.002
50.0	0.000	-0.003	-0.001	-0.001	-0.001	0.002	0.001	0.002
60.0	0.000	-0.004	0.000	0.000	-0.001	0.002	0.001	0.002
80.0	0.000	-0.003	-0.001	0.000	-0.001	0.003	0.001	0.003
100.0	0.000	-0.003	0.000	0.000	-0.001	0.003	0.001	0.003
120.0	0.000	-0.003	0.000	0.000	-0.001	0.003	0.001	0.003
150.0	0.000	-0.004	0.000	0.000	-0.001	0.003	0.001	0.003
180.0	0.000	-0.004	0.000	0.000	-0.001	0.004	0.002	0.003
200.0	0.000	-0.004	0.000	0.000	-0.001	0.004	0.002	0.003
Average	-0.001	-0.001	-0.001	0.001	-0.002	0.004	0.000	0.004
Minimum	-0.002	-0.004	-0.003	-0.001	-0.003	0.002	-0.001	0.001
Maximum	0.000	0.000	0.000	0.003	-0.001	0.006	0.002	0.006

Overall	Unity	60°Lag
Average	-0.001	0.002
Minimum	-0.003	-0.004
Maximum	0.002	0.006

**R
A
D
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A
N**

Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... VAR-hour 60 Hz

Date..... 16-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A VAR-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) with the use of an ultra low distortion synthesis and digital delay. Uncertainty is 0.005% for VAR-hour. Calibration temperature is 23 degrees Centigrade. Test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	90°Lag	30°Lag	90°Lag	30°Lag	90°Lag	30°Lag	90°Lag	30°Lag
0.2	-0.004	-0.005	-0.005	-0.002	-0.001	-0.002	0.002	0.007
0.25	-0.004	-0.006	-0.005	-0.004	-0.003	-0.005	0.000	0.004
0.3	-0.005	-0.007	-0.006	-0.005	-0.004	-0.006	-0.001	0.000
0.5	-0.005	-0.007	-0.007	-0.007	-0.006	-0.010	-0.004	-0.004
1.0	-0.005	-0.008	-0.007	-0.009	-0.008	-0.015	-0.008	-0.009
2.0	-0.006	-0.008	-0.008	-0.007	-0.008	-0.016	-0.007	-0.011
2.5	-0.005	-0.007	-0.007	-0.010	-0.008	-0.016	-0.007	-0.011
3.0	-0.005	-0.007	-0.007	-0.010	-0.009	-0.017	-0.007	-0.012
4.0	-0.005	-0.008	-0.007	-0.009	-0.008	-0.016	-0.007	-0.012
5.0	-0.004	-0.006	-0.007	-0.008	-0.008	-0.015	-0.008	-0.011
7.0	-0.006	-0.008	-0.007	-0.008	-0.009	-0.016	-0.007	-0.012
10.0	-0.004	-0.005	-0.007	-0.008	-0.008	-0.016	-0.007	-0.012
15.0	-0.004	-0.004	-0.007	-0.008	-0.008	-0.016	-0.007	-0.012
20.0	-0.003	-0.003	-0.007	-0.010	-0.008	-0.015	-0.007	-0.012
25.0	-0.003	-0.002	-0.006	-0.010	-0.008	-0.016	-0.007	-0.013
30.0	-0.002	-0.001	-0.006	-0.009	-0.008	-0.015	-0.007	-0.012
35.0	-0.001	0.000	-0.005	-0.008	-0.007	-0.014	-0.006	-0.011
40.0	-0.001	0.001	-0.005	-0.008	-0.007	-0.014	-0.006	-0.010
45.0	0.000	0.002	-0.005	-0.009	-0.007	-0.010	-0.006	-0.007
50.0	0.000	0.002	-0.004	-0.002	-0.006	-0.009	-0.005	-0.006
60.0	0.002	0.010	-0.003	-0.001	-0.006	-0.008	-0.005	-0.005
80.0	-0.003	0.000	-0.006	-0.006	-0.007	-0.010	-0.006	-0.007
100.0	-0.002	0.001	-0.005	-0.005	-0.006	-0.009	-0.006	-0.008
120.0	-0.002	0.001	-0.005	-0.005	-0.006	-0.009	-0.004	-0.005
150.0	-0.002	0.002	-0.004	-0.004	-0.006	-0.008	-0.004	-0.004
180.0	-0.001	0.002	-0.004	-0.003	-0.004	-0.007	-0.003	-0.003
200.0	-0.001	0.003	-0.003	-0.003	-0.004	-0.006	-0.003	-0.002
Average	-0.003	-0.002	-0.006	-0.007	-0.007	-0.012	-0.006	-0.007
Minimum	-0.005	-0.008	-0.008	-0.010	-0.009	-0.017	-0.007	-0.013
Maximum	0.002	0.010	-0.003	-0.001	-0.001	-0.002	0.002	0.007

Overall	90°Lag	30°Lag
Average	-0.005	-0.007
Minimum	-0.009	-0.017
Maximum	0.002	0.010



Calibration Report

RD-21-312 Dytronic Portable Standard

Function.....VAR 60 Hz

Date..... 18-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A VAR calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) with the use of an ultra low distortion synthesis and digital delay. Uncertainty is 0.005% for VAR-hour. Calibration temperature is 23 degrees Centigrade. Test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	90°Lag	30°Lag	90°Lag	30°Lag	90°Lag	30°Lag	90°Lag	30°Lag
0.2	-0.002	-0.003	-0.002	0.000	0.001	0.001	0.004	0.009
0.25	-0.002	-0.004	-0.003	-0.002	-0.001	-0.003	0.002	0.006
0.3	-0.003	-0.005	-0.004	-0.003	-0.002	-0.004	0.001	0.003
0.5	-0.003	-0.005	-0.005	-0.005	-0.005	-0.004	-0.008	-0.002
1.0	-0.003	-0.006	-0.005	-0.007	-0.006	-0.012	-0.004	-0.007
2.0	-0.003	-0.006	-0.006	-0.005	-0.006	-0.014	-0.005	-0.009
2.5	-0.003	-0.005	-0.005	-0.008	-0.008	-0.013	-0.006	-0.008
3.0	-0.003	-0.005	-0.005	-0.008	-0.008	-0.014	-0.005	-0.010
4.0	-0.003	-0.004	-0.005	-0.007	-0.008	-0.014	-0.005	-0.010
5.0	-0.002	-0.004	-0.005	-0.007	-0.008	-0.013	-0.004	-0.009
7.0	-0.003	-0.004	-0.005	-0.007	-0.007	-0.014	-0.005	-0.010
10.0	-0.002	-0.003	-0.005	-0.007	-0.006	-0.014	-0.005	-0.010
15.0	-0.002	-0.002	-0.005	-0.007	-0.008	-0.014	-0.005	-0.010
20.0	-0.001	-0.001	-0.004	-0.006	-0.006	-0.013	-0.005	-0.009
25.0	-0.001	0.000	-0.004	-0.008	-0.006	-0.014	-0.005	-0.011
30.0	0.000	0.001	-0.004	-0.007	-0.006	-0.013	-0.005	-0.010
35.0	0.001	0.002	-0.003	-0.006	-0.005	-0.012	-0.004	-0.009
40.0	0.001	0.004	-0.003	-0.005	-0.004	-0.012	-0.004	-0.008
45.0	0.002	0.009	-0.002	-0.001	-0.005	-0.008	-0.004	-0.005
50.0	0.003	0.010	-0.002	0.000	-0.004	-0.007	-0.003	-0.004
60.0	0.004	0.012	-0.001	0.001	-0.003	-0.006	-0.003	-0.003
80.0	-0.001	0.002	-0.004	-0.004	-0.006	-0.008	-0.004	-0.005
100.0	0.000	0.003	-0.003	-0.003	-0.004	-0.007	-0.003	-0.003
120.0	0.000	0.004	-0.002	-0.002	-0.003	-0.006	-0.002	-0.003
150.0	0.000	0.004	-0.002	-0.002	-0.003	-0.005	-0.002	-0.002
180.0	0.001	0.004	-0.001	-0.001	-0.002	-0.005	-0.001	-0.001
200.0	0.001	0.005	-0.001	0.000	-0.001	-0.004	0.000	0.000
Average	-0.001	0.000	-0.004	-0.004	-0.004	-0.009	-0.003	-0.005
Minimum	-0.003	-0.006	-0.006	-0.008	-0.007	-0.014	-0.005	-0.011
Maximum	0.004	0.012	-0.001	0.001	0.001	0.001	0.004	0.009

Overall	90°Lag	30°Lag
Average	-0.003	-0.005
Minimum	-0.007	-0.014
Maximum	0.004	0.012



Calibration Report

RD-21-312 Dytronic Portable Standard

Function.....VA-hour RMS 60 Hz

Date..... 18-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A VA-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) to an uncertainty of 0.002% @ unity and 0.003% @ 60 degrees lagging Power Factor. Calibration temperature is 23 degrees Centigrade. The test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag
0.2	-0.004	-0.002	-0.005	-0.001	-0.005	0.001	-0.003	0.005
0.25	-0.004	-0.002	-0.005	-0.002	-0.004	0.000	-0.003	0.004
0.3	-0.004	-0.002	-0.005	-0.003	-0.005	-0.001	-0.003	0.003
0.8	-0.003	-0.003	-0.004	-0.003	-0.004	-0.003	-0.002	0.000
1.0	-0.003	-0.003	-0.004	-0.004	-0.005	-0.004	-0.002	-0.002
2.0	-0.003	-0.003	-0.004	-0.004	-0.005	-0.005	-0.002	-0.003
2.5	-0.003	-0.001	-0.004	-0.004	-0.005	-0.005	0.000	-0.002
3.0	-0.003	-0.003	-0.004	-0.004	-0.004	-0.005	-0.002	-0.003
4.0	-0.002	-0.002	-0.003	-0.003	-0.004	-0.004	-0.002	-0.002
6.0	-0.002	-0.002	-0.003	-0.003	-0.004	-0.004	-0.001	-0.002
7.0	-0.003	-0.002	-0.004	-0.004	-0.005	-0.005	-0.002	-0.003
10.0	-0.003	-0.002	-0.004	-0.004	-0.005	-0.005	-0.002	-0.003
15.0	-0.003	-0.002	-0.004	-0.004	-0.005	-0.005	-0.002	-0.003
20.0	-0.003	-0.001	-0.004	-0.003	-0.004	-0.004	-0.002	-0.002
25.0	-0.003	-0.001	-0.004	-0.003	-0.005	-0.005	-0.002	-0.003
30.0	-0.003	-0.001	-0.004	-0.003	-0.004	-0.004	-0.002	-0.002
35.0	-0.003	0.000	-0.003	-0.002	-0.004	-0.004	-0.002	-0.002
40.0	-0.002	0.001	-0.003	-0.002	-0.004	-0.003	-0.002	-0.001
45.0	-0.002	0.001	-0.003	-0.001	-0.004	-0.003	-0.001	-0.001
50.0	-0.002	0.002	-0.003	-0.001	-0.004	-0.003	-0.001	-0.001
60.0	-0.002	0.003	-0.003	0.000	-0.003	-0.002	-0.001	0.000
80.0	-0.003	-0.001	-0.003	-0.002	-0.003	-0.003	-0.001	-0.001
100.0	-0.002	-0.001	-0.002	-0.002	-0.003	-0.002	-0.001	0.000
120.0	-0.002	0.000	-0.003	-0.001	-0.003	-0.002	-0.001	0.000
150.0	-0.002	0.000	-0.002	-0.001	-0.003	-0.001	-0.001	0.001
180.0	-0.002	0.000	-0.003	0.000	-0.003	-0.001	-0.001	0.001
200.0	-0.001	0.000	-0.002	0.000	-0.003	-0.001	-0.001	0.002
Average	-0.003	-0.001	-0.004	-0.002	-0.004	-0.003	-0.002	-0.001
Minimum	-0.004	-0.003	-0.005	-0.004	-0.005	-0.005	-0.003	-0.003
Maximum	-0.001	0.003	-0.002	0.000	-0.003	0.001	0.000	0.005

Overall	Unity	60°Lag
Average	-0.003	-0.002
Minimum	-0.005	-0.005
Maximum	0.000	0.005

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Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... VA RMS 60 Hz

Date..... 15-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A VA calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) to an uncertainty of 0.002% @ unity and 0.003% @ 60 degrees lagging Power Factor. Calibration temperature is 23 degrees Centigrade. The test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Amps	Voltage & Phase Angle							
	120 Unity	120 60°Lag	240 Unity	240 60°Lag	480 Unity	480 60°Lag	600 Unity	600 60°Lag
0.2	-0.002	0.001	-0.003	0.001	-0.003	0.003	0.000	0.009
0.25	-0.002	0.000	-0.003	0.000	-0.003	0.002	-0.001	0.008
0.3	-0.002	0.000	-0.002	0.000	-0.003	0.001	-0.001	0.005
0.5	-0.001	0.000	-0.002	-0.001	-0.003	0.000	0.000	0.003
1.0	-0.001	-0.001	-0.002	-0.002	-0.003	-0.002	0.000	0.000
2.0	-0.001	-0.001	-0.002	-0.002	-0.002	-0.003	0.000	0.000
2.5	-0.001	0.001	-0.002	-0.002	-0.002	-0.003	0.000	0.000
3.0	-0.001	-0.001	-0.002	-0.002	-0.002	-0.003	0.000	0.000
4.0	0.000	0.000	-0.001	-0.001	-0.002	-0.002	0.001	0.000
5.0	0.000	0.000	-0.001	-0.001	-0.002	-0.002	0.001	0.000
7.0	-0.001	0.000	-0.002	-0.002	-0.002	-0.003	0.000	-0.001
10.0	-0.001	0.000	-0.002	-0.002	-0.002	-0.003	0.000	-0.001
15.0	-0.001	0.000	-0.002	-0.001	-0.002	-0.002	0.000	-0.001
20.0	-0.001	0.001	-0.002	-0.001	-0.002	-0.002	0.000	0.000
25.0	-0.001	0.001	-0.002	-0.001	-0.002	-0.002	0.000	-0.001
30.0	-0.001	0.002	-0.002	-0.001	-0.002	-0.002	0.000	0.000
35.0	-0.001	0.002	-0.001	0.000	-0.002	-0.002	0.000	0.001
40.0	0.000	0.003	-0.001	0.000	-0.002	-0.001	0.001	0.001
45.0	0.000	0.003	-0.001	0.001	-0.002	-0.001	0.001	0.001
50.0	0.000	0.004	-0.001	0.001	-0.001	-0.001	0.001	0.001
60.0	0.000	0.005	0.000	0.002	-0.001	0.000	0.001	0.002
80.0	0.000	0.001	-0.001	0.000	-0.001	-0.001	0.001	0.001
100.0	0.000	0.002	0.000	0.001	-0.001	0.000	0.001	0.002
120.0	0.000	0.002	0.000	0.001	-0.001	0.000	0.001	0.002
150.0	0.000	0.002	0.000	0.001	-0.001	0.001	0.001	0.003
180.0	0.000	0.002	0.000	0.002	-0.001	0.001	0.001	0.003
200.0	0.000	0.002	0.000	0.002	-0.001	0.002	0.002	0.004
Average	-0.001	0.001	-0.001	0.000	-0.002	-0.001	0.000	0.001
Minimum	-0.002	-0.001	-0.003	-0.002	-0.003	-0.003	-0.001	-0.001
Maximum	0.000	0.005	0.000	0.002	-0.001	0.003	0.002	0.009
Overall	Unity		60°Lag					
Average	-0.001		0.000					
Minimum	-0.003		-0.003					
Maximum	0.002		0.009					

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Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... Q-hour 60 Hz

Date..... 15-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A Q-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) with the use of an ultra low distortion synthesis and digital delay. Uncertainty is 0.005% for Q-hour. Calibration temperature is 23 degrees Centigrade. Test time is 2 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity
0.2	-0.003	-0.002	-0.003	-0.002	-0.001	0.001	0.002	0.000
0.25	-0.004	-0.003	-0.004	-0.004	-0.002	0.000	0.001	0.000
0.3	-0.004	-0.003	-0.004	-0.005	-0.003	-0.004	0.000	0.003
0.5	-0.005	-0.003	-0.005	-0.005	-0.004	-0.006	-0.002	-0.001
1.0	-0.005	-0.004	-0.006	-0.006	-0.006	-0.006	-0.011	-0.004
2.0	-0.005	-0.004	-0.006	-0.006	-0.007	-0.012	-0.005	-0.007
2.5	-0.004	-0.003	-0.005	-0.006	-0.007	-0.012	-0.005	-0.005
3.0	-0.005	-0.003	-0.006	-0.006	-0.007	-0.013	-0.005	-0.008
4.0	-0.004	-0.003	-0.005	-0.006	-0.005	-0.012	-0.005	-0.007
5.0	-0.004	-0.002	-0.005	-0.007	-0.008	-0.012	-0.005	-0.007
7.0	-0.004	-0.002	-0.006	-0.006	-0.008	-0.013	-0.006	-0.008
10.0	-0.004	-0.002	-0.006	-0.007	-0.007	-0.012	-0.005	-0.007
15.0	-0.004	-0.001	-0.005	-0.007	-0.007	-0.012	-0.005	-0.008
20.0	-0.003	0.000	-0.005	-0.006	-0.006	-0.012	-0.005	-0.007
25.0	-0.003	0.000	-0.005	-0.007	-0.007	-0.013	-0.005	-0.008
30.0	-0.002	0.001	-0.006	-0.006	-0.006	-0.012	-0.005	-0.007
35.0	-0.002	0.002	-0.004	-0.005	-0.006	-0.011	-0.004	-0.006
40.0	-0.001	0.003	-0.004	-0.004	-0.005	-0.010	-0.004	-0.006
45.0	-0.001	0.004	-0.003	0.000	-0.006	-0.008	-0.004	-0.002
50.0	0.000	0.009	-0.003	0.001	-0.005	-0.006	-0.004	-0.002
60.0	0.001	0.011	-0.002	0.002	-0.004	-0.006	-0.003	-0.001
80.0	-0.003	0.002	-0.004	-0.002	-0.005	-0.006	-0.003	-0.002
100.0	-0.002	0.003	-0.003	-0.001	-0.004	-0.006	-0.003	-0.001
120.0	-0.002	0.003	-0.003	-0.001	-0.004	-0.006	-0.003	-0.001
150.0	-0.002	0.003	-0.003	-0.001	-0.003	-0.005	-0.002	0.000
180.0	-0.002	0.003	0.000	-0.001	-0.003	-0.004	-0.001	0.001
200.0	-0.001	0.006	-0.002	0.000	-0.002	-0.003	-0.001	0.001
Average	-0.003	0.001	-0.004	-0.004	-0.005	-0.008	-0.003	-0.003
Minimum	-0.005	-0.004	-0.006	-0.008	-0.007	-0.013	-0.006	-0.008
Maximum	0.001	0.011	0.000	0.002	-0.001	0.001	0.002	0.009

	60°Lag	Unity
Average	-0.004	-0.004
Minimum	-0.007	-0.013
Maximum	0.002	0.011

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Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... Volts RMS 60 Hz

Date..... 15-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A Voltage A00s is calibrated to a bank of three RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) to an uncertainty of 0.0008%. Calibration temperature is 23 degrees Centigrade. Test time is 2 seconds per point with a 2 second stabilization time in between points. All readings are in Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage	V RMS	Vh RMS	V2h RMS
60	-0.002	-0.004	-0.006
80	-0.002	-0.004	-0.006
100	-0.002	-0.004	-0.007
120	-0.003	-0.005	-0.007
140	-0.003	-0.005	-0.009
160	-0.002	-0.004	-0.006
180	-0.002	-0.004	-0.007
200	-0.002	-0.005	-0.007
220	-0.003	-0.005	-0.007
240	-0.003	-0.005	-0.007
260	-0.003	-0.005	-0.007
280	-0.003	-0.005	-0.008
300	-0.002	-0.005	-0.007
320	-0.003	-0.005	-0.008
340	-0.003	-0.005	-0.008
360	-0.003	-0.005	-0.008
380	-0.003	-0.005	-0.008
400	-0.003	-0.005	-0.008
420	-0.003	-0.005	-0.008
440	-0.003	-0.005	-0.008
460	-0.003	-0.005	-0.009
480	-0.003	-0.005	-0.009
500	-0.003	-0.005	-0.008
520	-0.003	-0.005	-0.009
540	-0.003	-0.005	-0.008
560	-0.003	-0.005	-0.007
580	-0.002	-0.004	-0.007
600	-0.001	-0.003	-0.004
Average	-0.003	-0.005	-0.007
Minimum	-0.003	-0.005	-0.009
Maximum	-0.001	-0.003	-0.004

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Calibration Report

RD-21-312 Dytronic Portable Standard

Function..... Ampe RMS 60 Hz

Date..... 15-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A Current Axis calibration is derived directly from the ratio of the (3) Radian RD-22-RTS Dytronic Transfer Standards which are certified by the National Institute of Standards and Technology (NIST) for an uncertainty of .0025%. Calibration Temperature is 23° Centigrade. Test time is 2 seconds per point with a 5 second stabilization time inbetween points. All readings are in Percent Error.
The RS703A has at least a 4 times greater accuracy than the instrument under test.

Amps	A RMS	Ah RMS	A2h RMS
0.2	-0.001	-0.003	-0.005
0.25	-0.001	-0.003	-0.004
0.3	-0.001	-0.003	-0.004
0.5	-0.001	-0.003	-0.003
1.0	-0.001	-0.003	-0.003
2.0	-0.001	-0.003	-0.003
2.5	0.000	-0.003	-0.003
3.0	0.000	-0.002	-0.002
4.0	0.000	-0.002	-0.002
5.0	0.000	-0.002	-0.001
7.0	0.000	-0.002	-0.002
10.0	0.000	-0.002	-0.003
15.0	0.000	-0.002	-0.002
20.0	0.000	-0.002	-0.002
25.0	0.000	-0.002	-0.003
30.0	0.000	-0.002	-0.003
35.0	0.000	-0.002	-0.002
40.0	0.000	-0.002	-0.002
45.0	0.000	-0.002	-0.001
50.0	0.001	-0.002	-0.001
60.0	0.001	-0.002	-0.001
80.0	0.000	-0.002	-0.002
100.0	0.001	-0.001	0.000
120.0	0.001	-0.001	0.000
150.0	0.001	-0.001	0.000
180.0	0.001	-0.001	0.000
200.0	0.001	-0.001	0.000
Average	0.000	-0.002	-0.002
Minimum	-0.001	-0.003	-0.005
Maximum	0.001	-0.001	0.000



Calibration Report

RD-21-312 Dytronic Portable Standard

Mode..... Frequency

Date..... 15-Jul-11

Serial Number..... 200122

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A time base calibration (1/frequency) is derived directly from an Arbler Systems Model 1083B GPS Satellite-Controlled Frequency Standard. Uncertainty of the GPS System is .00005 parts per million, traceable to United States Naval Observatory (USNO). Calibration temperature is 23 degrees Centigrade. Test time is 2 seconds with a stabilization of 2 seconds in between points. All Results are listed as Percent Error. The RS703A has at least a 4 times greater accuracy than the instrument under test.

Frequency

45	0.0004
46	0.0003
47	0.0004
48	0.0003
49	0.0004
50	0.0004
51	0.0003
52	0.0004
53	0.0004
54	0.0004
55	0.0004
56	0.0004
57	0.0004
58	0.0004
59	0.0003
60	0.0004
61	0.0004
62	0.0003
63	0.0004
64	0.0004
65	0.0004
Average	0.0004
Minimum	0.0003
Maximum	0.0004



Standards Compare

Test Board Serial No: 1704
 Filename: 971_110211.PSR
 External Master

Test Date: 11/02/2011
 Mode: Watthours
 Element: Series

Report Date: 03/20/2012
 Standard No:
 External Std No: 993_200122

Amps	120.0 Volts		240.0 Volts		277.0 Volts		480.0 Volts	
	0'	60'	0'	60'	0'	60'	0'	60'
0.25	100.003	100.008	100.003	100.004	100.003	100.008	100.002	100.003
0.50	100.003	100.008	100.004	100.008	100.005	100.013	100.004	100.006
1.50	100.003	100.006	100.002	100.006	100.003	100.009	100.002	100.004
2.50	100.001	100.004	100.000	100.002	100.000	100.003	99.999	100.001
3.00	100.000	100.005	100.000	100.003	100.000	100.004	99.999	100.001
5.00	100.001	100.006	100.001	100.005	100.001	100.008	100.001	100.004
15.00	99.998	100.006	99.997	100.005	99.998	100.006	99.997	100.003
30.00	99.998	100.008	99.998	100.005	99.998	100.010	99.998	100.004
50.00	99.999	100.008	99.999	100.007	100.002	100.014	99.999	100.006
Average:	100.001	100.007	100.000	100.005	100.001	100.008	100.000	100.004
Max:	100.003	100.008	100.004	100.008	100.005	100.014	100.004	100.006
Min:	99.998	100.004	99.997	100.002	99.998	100.003	99.997	100.001

Overall 0' 60'
Average: 100.001 100.006
Max: 100.005 100.014
Min: 99.997 100.001

Installed abv. 1981 (18)

NOTE

SAP

Results Edit Goto Extras Settings Environment System Help

Display Results: Characteristic Overview

Insp. method: **EF Control chart** | Histogram | Run value (control chart) | Results history | Standard primary

Material: **E2S24BV38AC209** | 10, 3 WIRE, S/C, MECHANIC
 Insp. Lot: **89601472508**
 Oper./Act: **0010** | Plant: **1000**

Insp. Unit: **384880** | Force | Further details

Short text for the inspection char.	Result	Insp. description	Additional info.
As Found KWH	41883.76		
As Found Full Load Accuracy	100.33		
As Found Light Load Accuracy	99.77		
As Found Power Factor	99.81		
As Found Average for electric meter	100.22		
As Found KW Accuracy			
As Let KWH			
As Let Full Load Accuracy			
As Let Light Load Accuracy			
As Let Power Factor			
As Let Average for electric meter	8.60		
As Let KW Accuracy			
Standard Number	01 Enter Standard Number	071	
Tester/Technician ID	01 Enter Tester/Technician ID	E002392	
Test Type	F AS Found		
Test Location	S Shop		
No. Test Code			
Test Reason For Electric Meters	HR High Bill		
Repair Code	J Junked		
Retirement Code	O Obsolete		
Comments	01 Enter Comments	HOLD METER	
Creeping	N No Test		
Test date	01 Enter Test Date	02/01/2012	

PGN (1) 100 | sap-pro-acc06 | INS

CIS Archive - 2.0.0.23 - [G:\MIS\Utility]

File Edit View Meter History Window Help

Print

30488 Find

Electric Meter History

Meter Data								
Meter Nbr	Serial Nbr	Sic Code	Premise No	Purchase Date	Orig Inst Date	Cur Inst Date	Cur To Date	
30488	9	INSTALLED	4500	01/01/1970	01/01/1970	11/18/1981	11/7/81	

Meter Service History Data								
Inst Date	Sic Code	Premise No	Location Code	Seal OK	Removal Date	Removal Reason	Inst Reason	
11/18/1981	INSTALLED	70029606						

READY

Print

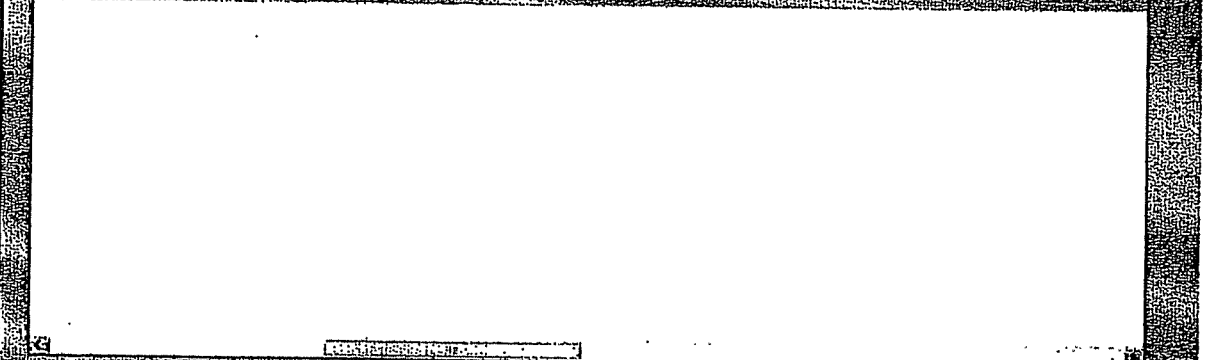
Display File

E 36498 Find

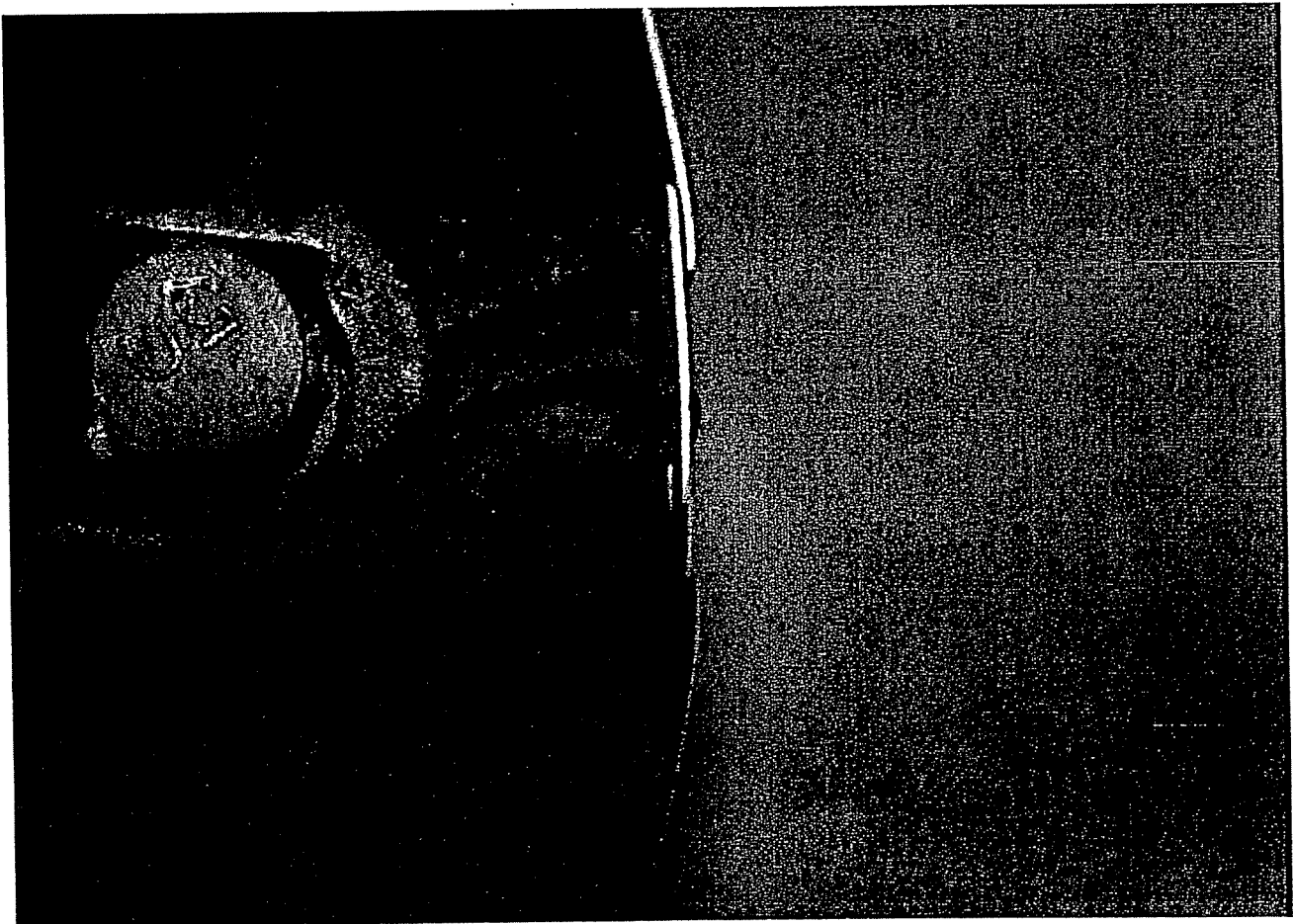
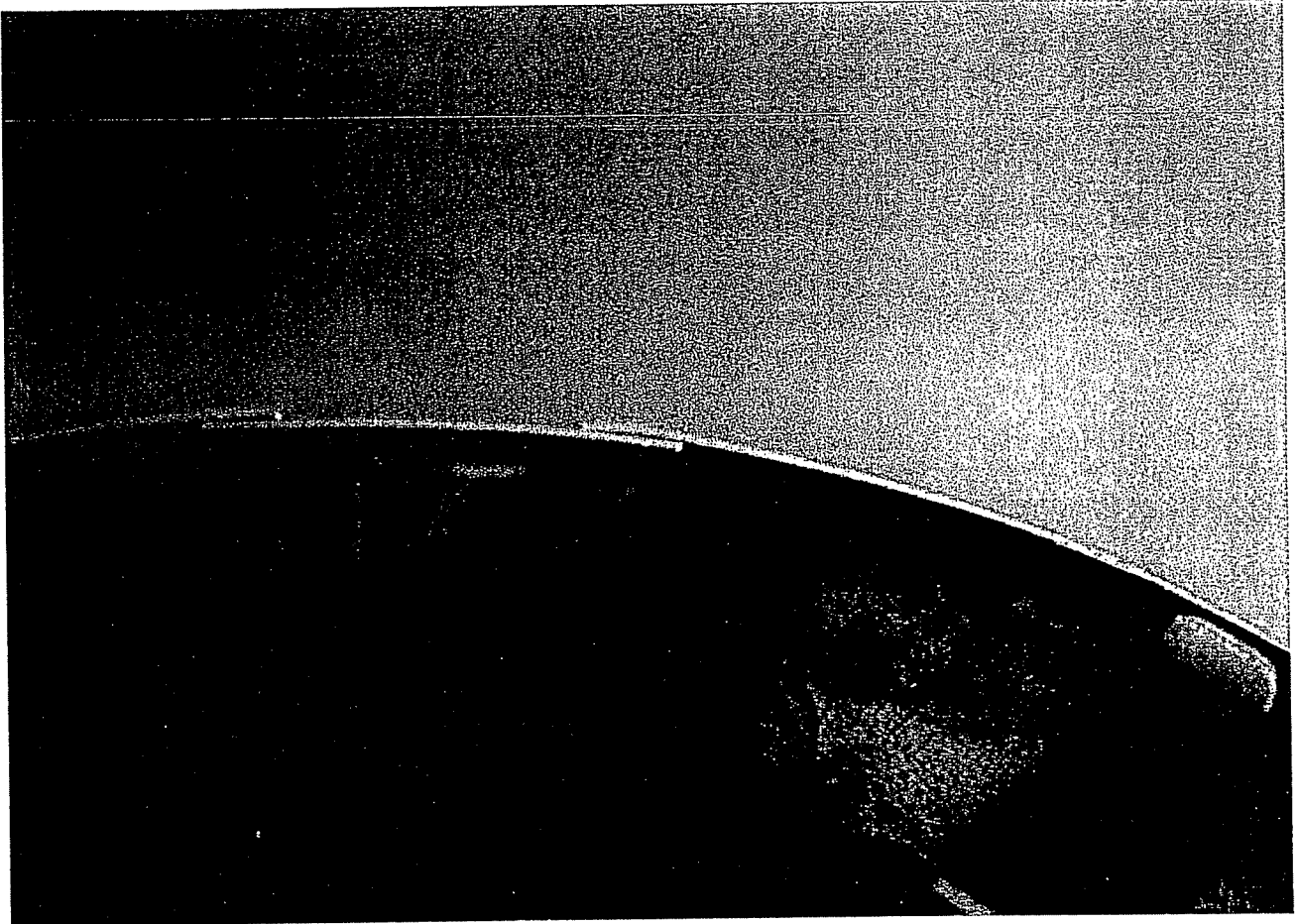
Electric Meter History

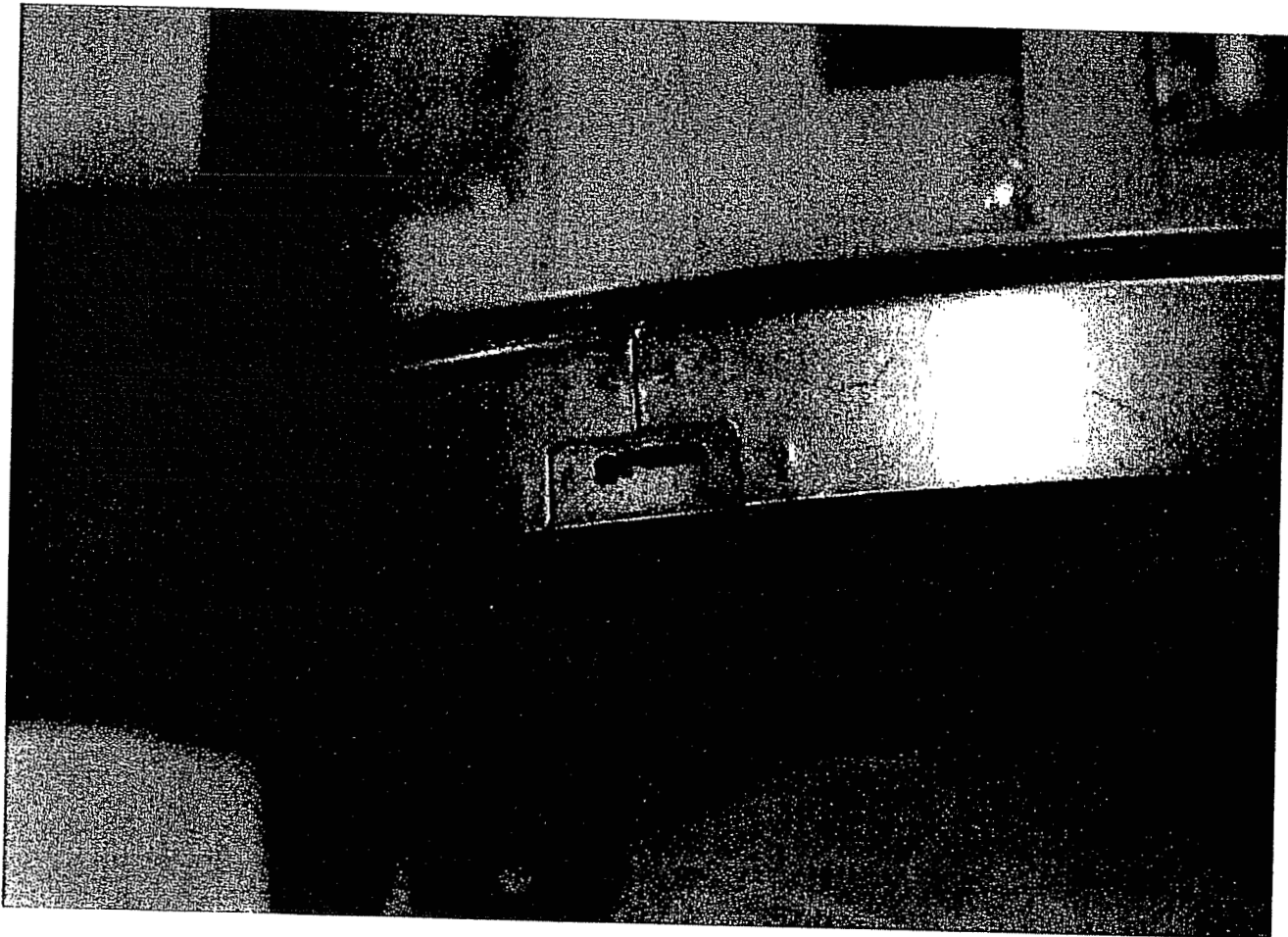
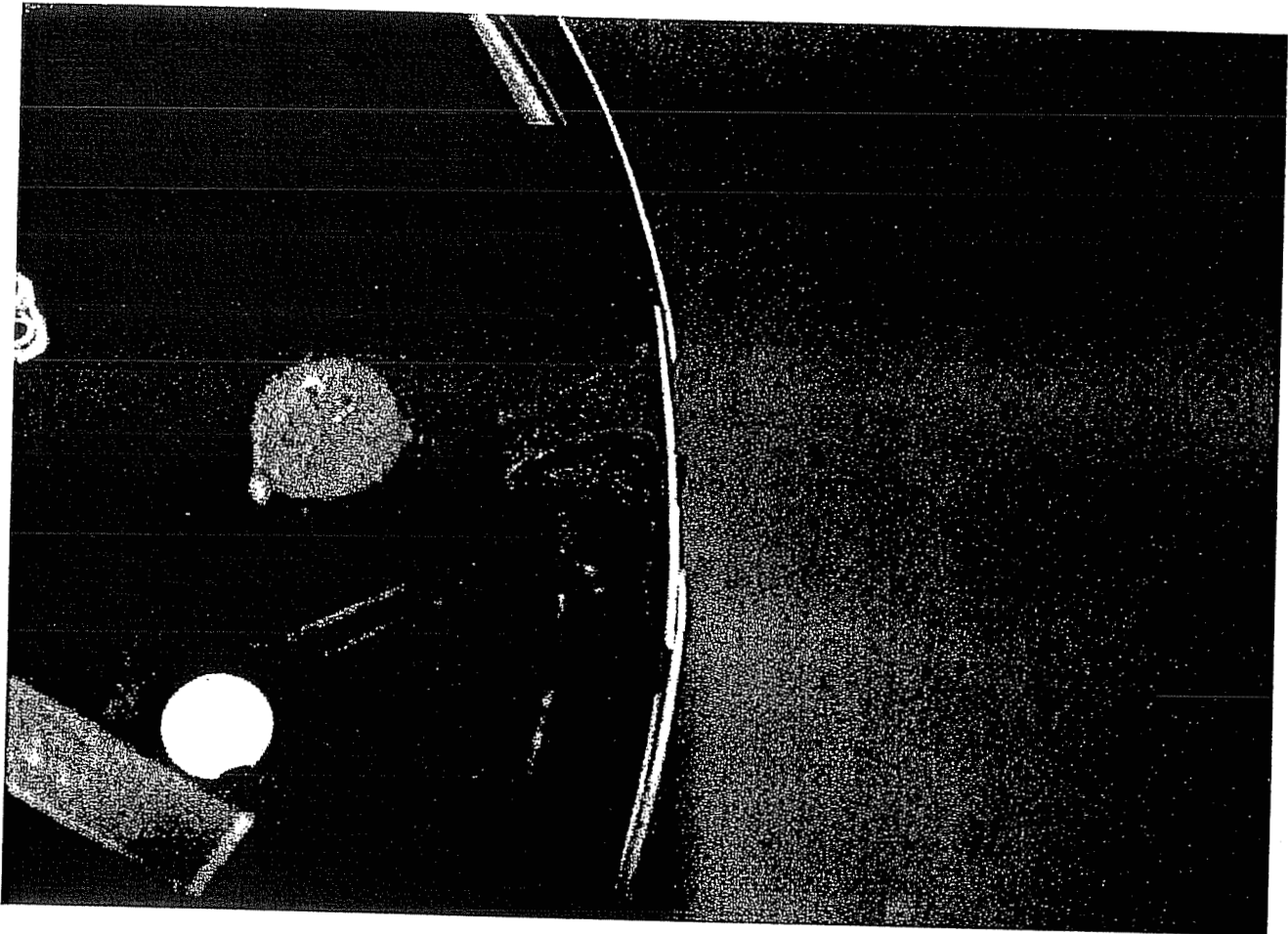
Cur Inst Date	Est Number	N Of Ckts	Meters	N Of Wires	Phase	Mtr Typ
11/16/1981	6					

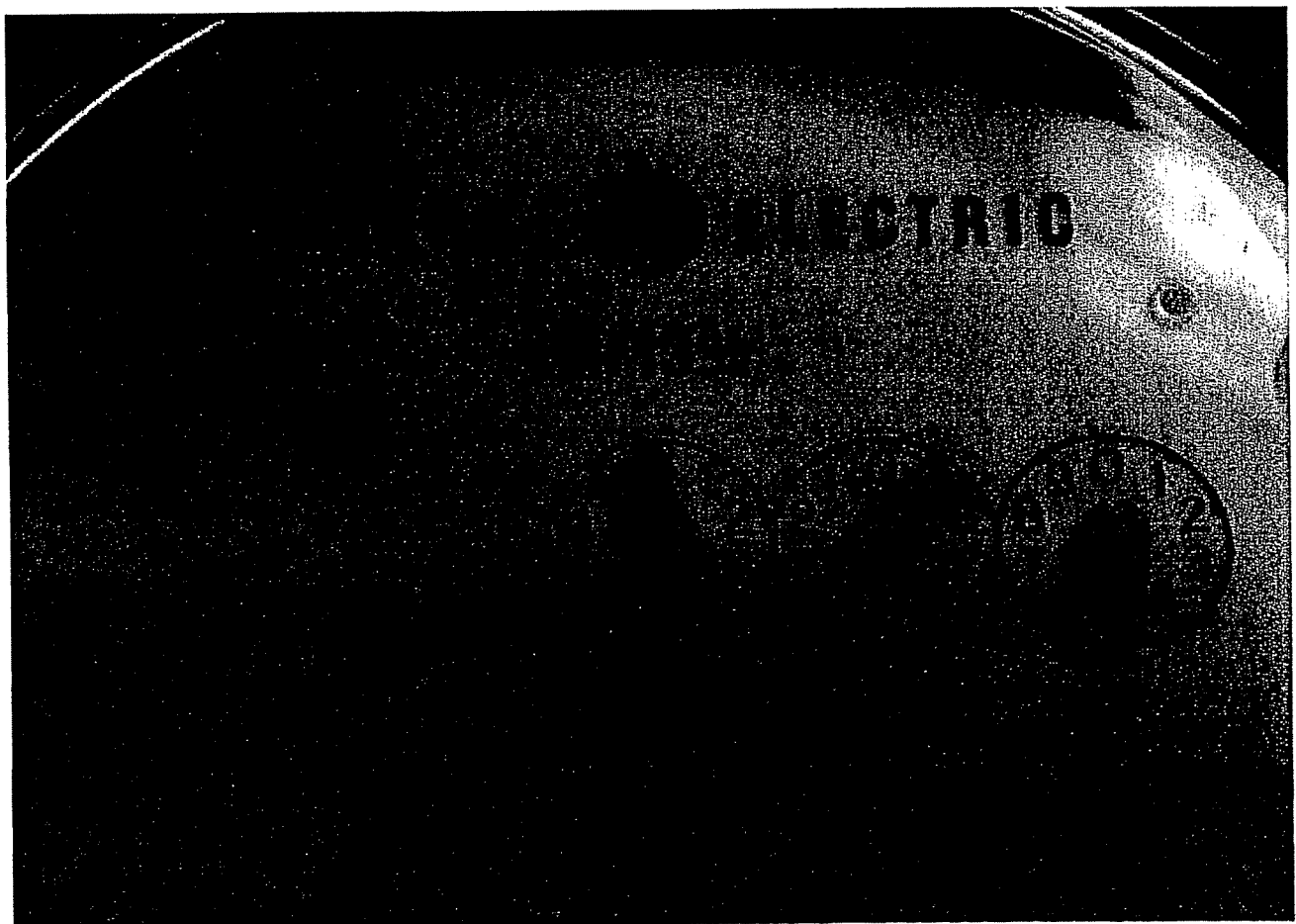
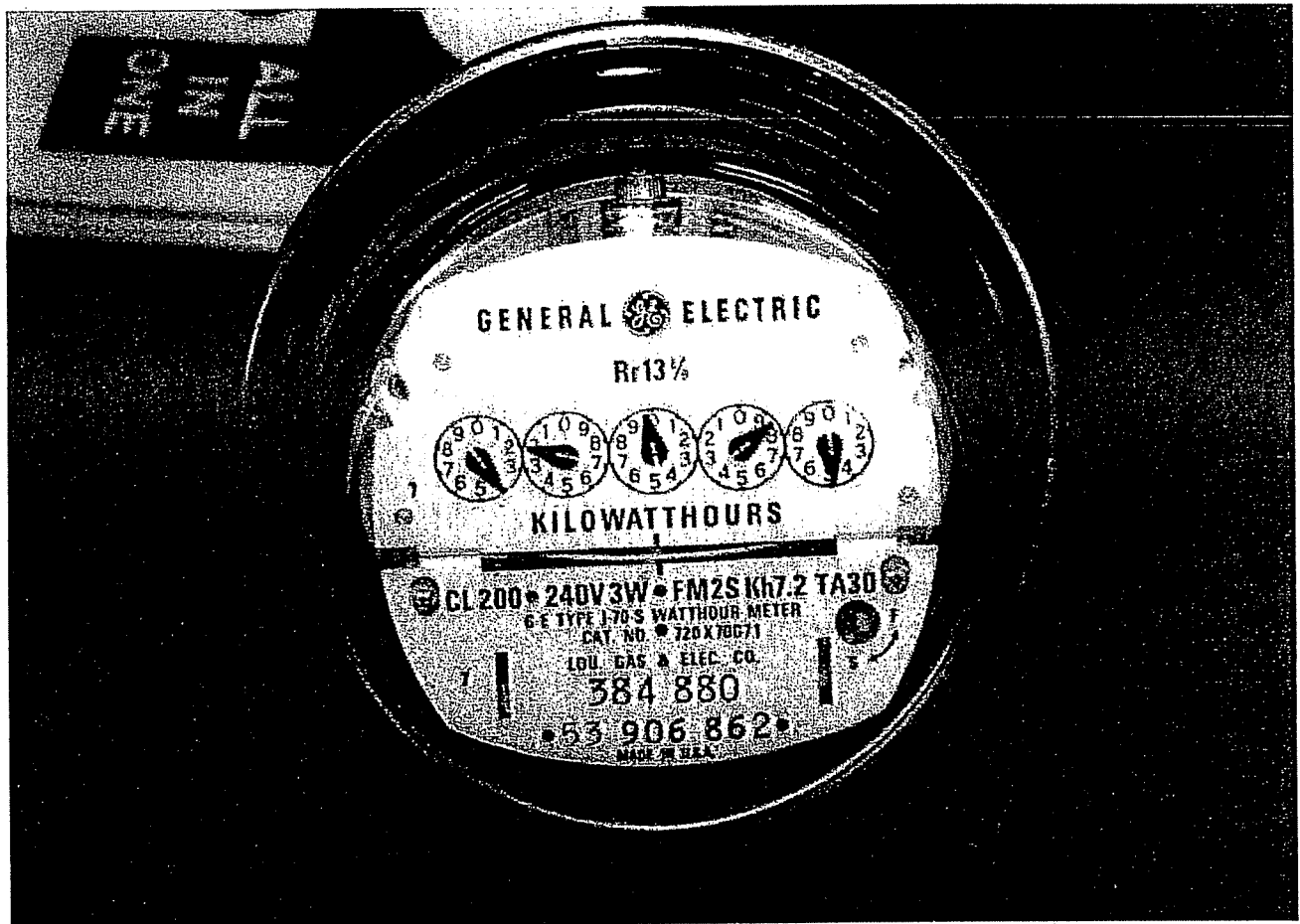
House No	Street	Addr	Lot No	City



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ATTACHMENT B:

Certificate of Calibration

Manufacturer: **Radian Research, Inc.**
 Instrument: **Metronic Portable Standard**
 Model: **RM-10-07**
 Serial Number: **8007**
 Error Specification: **+/- .05% Watthour, +/- .1% Other**



**Quality Management System
 ISO 9001 Certified**

Customer Name: **Specialized/Metadigm Services**
 Address: **500 Recycle Drive
 Richmond, KY 40475**

P.O. Number: **400180**
 CE Number: **N/A**
 RMA / Certificate Number: **25278**
 Calibration Date: **18-Feb-12**

Environmental Conditions
 Temperature: **23°C +/- 1°C**
 Humidity: **between 35% and 60%**

Based on the recommended calibration interval, the next calibration is due on: **18-Feb-13**

Radian Research's As-Found Test Results showed this Instrument to be:
 New In Tolerance Out of Tolerance Inoperative Limited Calibration
 For Out of Tolerance conditions, As-Found Data Reports are furnished.

Radian Research Inc. certifies the instrument listed above meets or exceeds all published specifications and was calibrated in compliance with ANSI/NCSL Z540-1 using applicable Radian Research procedures which meet the requirements of ISO 9001:2000. This instrument was calibrated by a Radian Research RS-703A Syntron Automated Calibration System which is traceable to the National Institute of Standards and Technology (NIST). The RS-703A Calibration System is traceable within the limitations of NIST's services, by accuracies derived from accepted values of natural physical constants, or by accuracies derived from accepted ratio type calibration techniques. The RS-703A Calibration System is cross checked and calibrated on a schedule which is adjusted to maintain required accuracies and traceability.

Software used for Calibration: **RS-703A Control Program Rel.04.20.02 May 30, 2008**
 RS-703A serial numbers: **703192**

Applicable Traceability & Report Numbers for References used by Radian's Metrology Lab:

**Watt-hour, VA-hour, VAR-hour, Q-hour, Amp-hour,
 Volt-hour, Volt-Squared hour, AC Volt**

Radian Dytronic Transfer Standards consisting of (3) RD-22-RTS,
 Serial Numbers: 200717, 200718, 200719
 NIST Test Report Number: 697/280054-10; Calibration Due Date 6-March-2012.

Time Base (Frequency)

Arbiter Systems Model 1083B Satellite-Controlled Frequency Standard s/n B1057. GPS controlled system with an uncertainty of 0.000002ppm. No calibration required.

DC Volts

Fluke Model 732B DC Volt Standard s/n 7703004 with an uncertainty of $\pm .1$ ppm.
 Fluke Certificate Number 9D5460; Calibration Due Date: 14-July-2012.

Resistance

Guildline Standard Resistor Model 9330/10K s/n 62623, 62624. Guildline Test Certificate Numbers C13274 and C13275; with an Expanded Uncertainty of $\pm .390$ ppm. Calibration Due Date: 25-May-2012.

Other

Hewlett Packard 8 Digit Multi-Meter Model 3458A s/n 2823A02816. Agilent Technologies
 Test Certificate Number 53298; Calibration Due Date 2-Mar-2012.

Metrology Laboratory Technician Signature

Jeffrey E. Kessler LAB 157

This report shall not be reproduced, except in full, without prior written approval of the Calibration Facility



Calibration Report

RM-10-07 Metronic Portable Standard

Mode.....Watt-hour 60 Hertz

Date..... 18-Feb-12

Serial Number..... 8007

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A watt-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) to an uncertainty of 0.002% @ unity and 0.003% @ 60 degrees lagging Power Factor. Calibration temperature is 23 degrees Centigrade. The test time is 15 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120	120	240	240	480	480	600	600
	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag
0.25	0.008	0.006	0.006	0.012	0.004	0.014	0.004	0.013
0.5	0.003	-0.002	0.002	0.003	0.001	0.004	0.001	0.006
1.0	0.003	0.000	0.005	0.010	0.003	0.007	0.002	0.006
2.0	0.002	-0.001	0.001	0.001	0.001	0.005	0.001	0.005
2.5	0.006	0.011	0.005	0.005	0.002	0.006	0.000	0.006
3.0	0.005	0.007	0.004	0.007	0.002	0.006	0.001	0.006
5.0	0.000	0.012	0.004	0.010	0.003	0.010	0.002	0.010
10.0	0.001	0.003	0.002	0.003	0.002	0.005	0.002	0.006
12.0	0.003	0.006	0.004	0.004	0.001	0.006	0.001	0.007
15.0	0.001	0.007	0.004	0.007	0.001	0.008	0.002	0.008
20.0	0.007	0.005	0.006	0.011	0.003	0.008	0.004	0.010
25.0	0.007	0.007	0.004	0.010	0.004	0.012	0.003	0.010
30.0	0.004	0.001	0.003	0.004	0.001	0.005	0.002	0.007
40.0	0.003	0.008	0.003	0.006	0.002	0.005	0.002	0.008
45.0	0.002	0.010	0.004	0.009	0.004	0.006	0.003	0.008
50.0	0.002	0.005	0.004	0.009	0.004	0.008	0.001	0.009
Average	0.004	0.005	0.004	0.007	0.002	0.007	0.002	0.008
Minimum	0.000	-0.002	0.001	0.001	0.001	0.004	0.000	0.005
Maximum	0.008	0.012	0.006	0.012	0.004	0.014	0.004	0.013

Overall	Unity	60°Lag
Average	0.003	0.007
Minimum	0.000	-0.002
Maximum	0.008	0.014



Calibration Report

RM-10-07 Metronic Portable Standard

Mode.....Varhour 60 Hertz

Date..... 18-Feb-12

Serial Number..... 8007

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A VAR-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) with the use of an ultra low distortion synthesis and digital delay. Uncertainty is 0.005% for VAR-hour. Calibration temperature is 23 degrees Centigrade. Test time is 15 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120	120	240	240	480	480	600	600
	90°Lag	30°Lag	90°Lag	30°Lag	90°Lag	30°Lag	90°Lag	30°Lag
0.25	0.012	0.014	0.007	0.003	-0.004	-0.019	-0.008	-0.029
0.5	0.012	0.011	0.008	0.006	0.001	-0.007	-0.001	-0.012
1.0	0.016	0.021	0.013	0.016	0.009	0.011	0.007	0.005
2.0	0.013	0.016	0.011	0.012	0.009	0.010	0.007	0.007
2.5	0.014	0.016	0.014	0.017	0.010	0.011	0.010	0.011
3.0	0.015	0.021	0.015	0.017	0.013	0.014	0.010	0.011
5.0	0.015	0.021	0.016	0.020	0.013	0.019	0.012	0.017
10.0	0.015	0.017	0.014	0.015	0.011	0.015	0.011	0.012
12.0	0.017	0.020	0.014	0.018	0.012	0.017	0.013	0.014
15.0	0.015	0.020	0.015	0.018	0.014	0.016	0.014	0.017
20.0	0.018	0.020	0.016	0.022	0.014	0.018	0.014	0.018
25.0	0.016	0.021	0.016	0.021	0.014	0.020	0.015	0.017
30.0	0.015	0.015	0.014	0.013	0.013	0.010	0.013	0.010
40.0	0.014	0.015	0.013	0.013	0.011	0.012	0.013	0.012
45.0	0.014	0.015	0.014	0.015	0.012	0.013	0.013	0.013
50.0	0.013	0.015	0.013	0.015	0.013	0.014	0.013	0.012
Average	0.015	0.017	0.013	0.015	0.010	0.011	0.010	0.008
Minimum	0.012	0.011	0.007	0.003	-0.004	-0.019	-0.008	-0.029
Maximum	0.018	0.021	0.016	0.022	0.014	0.020	0.015	0.018

Overall	90°Lag	30°Lag
Average	0.012	0.013
Minimum	-0.008	-0.029
Maximum	0.018	0.022



Calibration Report

RM-10-07 Metronic Portable Standard

Mode.....Qhour 60 Hertz

Date..... 18-Feb-12

Serial Number..... 8007

The following data was collected by a Radian Research RS-703A Automated Calibration System. The RS-703A Q-hour calibration is derived directly from (3) Radian RD-22-RTS Dytronic Transfer Standards certified by the National Institute of Standards and Technology (NIST) with the use of an ultra low distortion synthesis and digital delay. Uncertainty is 0.005% for Q-hour. Calibration temperature is 23 degrees Centigrade. Test time is 15 seconds and the stabilization time in between points is 5 seconds. For lagging power factors the current lags the voltage. All results are listed as Percent Error. The RS-703A has at least a 4 times greater accuracy than the instrument under test.

Voltage & Phase Angle

Amps	120		240		480		600	
	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity	60°Lag	Unity
0.25	0.003	0.010	-0.003	0.002	-0.013	-0.015	-0.017	-0.027
0.5	0.002	0.009	-0.002	0.002	-0.008	-0.005	-0.010	-0.010
1.0	0.003	0.014	0.001	0.011	-0.001	0.009	-0.002	0.004
2.0	0.003	0.011	0.001	0.009	-0.002	0.008	-0.002	0.006
2.5	0.003	0.013	0.002	0.011	0.000	0.011	-0.001	0.008
3.0	0.003	0.013	0.002	0.013	0.001	0.013	0.000	0.011
5.0	0.004	0.015	0.003	0.016	0.003	0.016	0.002	0.014
10.0	0.004	0.013	0.003	0.012	0.002	0.013	0.001	0.012
12.0	0.004	0.014	0.003	0.014	0.002	0.013	0.002	0.013
15.0	0.004	0.014	0.004	0.014	0.003	0.015	0.003	0.014
20.0	0.004	0.016	0.005	0.016	0.003	0.016	0.004	0.017
25.0	0.005	0.017	0.005	0.018	0.004	0.019	0.004	0.017
30.0	0.004	0.012	0.003	0.011	0.002	0.011	0.002	0.010
40.0	0.003	0.010	0.003	0.012	0.002	0.014	0.002	0.012
45.0	0.003	0.010	0.003	0.012	0.003	0.012	0.003	0.012
50.0	0.003	0.012	0.003	0.014	0.002	0.015	0.003	0.014
Average	0.003	0.013	0.002	0.012	0.000	0.010	0.000	0.008
Minimum	0.002	0.009	-0.003	0.002	-0.013	-0.015	-0.017	-0.027
Maximum	0.005	0.017	0.005	0.018	0.004	0.019	0.004	0.017

	60°Lag	Unity
Average	0.001	0.011
Minimum	-0.017	-0.027
Maximum	0.005	0.019



Radian Research, Inc.

Page: 1

Power and Energy Measurement Specialists

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RMA

Order No.: **RO25278**
Order Date: 02/07/12
Repair by: 03/08/12
Received Date: 02/15/12

SPE100

S SPECIALIZED/METADIGM SERVICES
H WANDA RICHARDSON
I 500 RECYCLE DRIVE
P RICHMOND, KY 40475
USA

ATTN: ACCOUNTS PAYABLE
859-624-4256

Reference:	400180	Ship Via: UPS - Ground	F.O.B.: LAFAYETTE, IN	Terms: Net 30 days
------------	--------	---------------------------	--------------------------	-----------------------

Line	Product Code/Description	Qty Ordered
1	Non-Warranty Recalibration Recallbrat 101007 8007 RM-10-07 Portable Watthour/VA Rhour/Qhour S	1 EACH

Return Reason:

Special Instructions:

Arriving Condition: Damaged Feet and a couple knobs are worn out.

Technician:

As Found Data: In Tolerance

Item No.	Assembly	Component	Cause	Action
101007			AS FOUND TEST	CERTIFICATION
		570001	WEAR	REPLACE Replaced feet
		111050	WEAR	REPLACE Replaced 4 knobs

Standards Compare

Test Board Serial No: 5856
 Filename: 1W033012.PSR
 External Master

Test Date: 03/30/2012
 Mode: Watthours
 Element: Average

Report Date: 03/30/2012
 Standard No:
 External Std No: 8007

Amps	120.0 Volts		240.0 Volts		0 Volts		0 Volts	
	0'	60'	0'	60'	0'	60'	0'	60'
0.25	99.997	99.990	99.997	99.983				
0.50	100.000	99.997	100.000	99.997				
1.50	99.990	99.980	99.990	99.980				
2.50	100.000	99.997	100.000	100.000				
3.00	100.000	99.993	100.000	99.997				
5.00	99.993	99.990	99.997	99.990				
15.00	100.000	99.997	100.000	99.993				
30.00	100.000	100.000	100.000	100.000				
50.00	99.993	99.990	100.000	99.990				

Average: 99.997 99.993 99.998 99.992
Max: 100.000 100.000 100.000 100.000
Min: 99.990 99.980 99.990 99.980
Std Dev: 0.0040 0.0060 0.0033 0.0072

Overall 0' 60'
Average: 99.998 99.992
Max: 100.000 100.000
Min: 99.990 99.980
Std Dev: 0.0062

PO Box 237
Richmond, KY 40476-0237
WWW.METADIGMSERVICES.COM
626-5616

METADIGM 800-455-5578

859-624-4256

Request Test / Suspected Tamper Report Fax: 859-

Utility LOU. GAS + ELEC. CO. Fax _____

Attention: _____ Telephone _____

Company # 384880 Mfg. SS # 53906862 Read 41983

Form 25 Mfg. GE Type I70 Class 200 Voltage 240

3 Wire 1 Phase, Delta Wye TA 30 RR 13⁸/₉ Kh. 7.2

Test 1		Test Amps	Test 4	
FL	<u>100.04</u>	<u>WTG. AVG. 15</u>	FL	<u>100.07</u> <u>WTG. AVG.</u>
PF	<u>99.89</u>	<u>99.93</u> 15	PF	<u>99.90</u> <u>99.95</u>
LL	<u>99.53</u>	1.5	LL	<u>99.50</u>
Test 2			Test 5	
FL	<u>100.37</u>	<u>WTG. AVG. 30</u>	FL	<u>100.37</u> <u>WTG. AVG.</u>
PF	<u>99.67</u>	<u>100.29</u> 30	PF	<u>99.64</u> <u>100.28</u>
LL	<u>99.98</u>	3	LL	<u>99.95</u>
Test 3			Test 6	
FL	<u>100.68</u>	<u>WTG. AVG. 50</u>	FL	<u>100.72</u> <u>WTG. AVG.</u>
PF	<u>99.83</u>	<u>100.57</u> 50	PF	<u>99.83</u> <u>100.61</u>
LL	<u>100.16</u>	5	LL	<u>100.18</u>

SO # _____ Comments: SECOND DIAL
APPEARS TO BE IN ERROR.

Note: sTs Standards are traceable to the National Institute of Standards and Technology, Washington, DC.

Tested By: [Signature] # E0865 Date: 4/19/12



NO. E0865

COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

This is to certify that Thomas Roy Land, having met the requirements of the Public Service Commission, and demonstrated competency in the theory and practice of Electric Meter Testing, and having satisfactorily passed the examination therefore, is hereby designated a Certified Meter Tester; for Specialized Technical Services/STS

By virtue of this certificate the above designated individual is authorized to act as a licensee of the Public Service Commission in regard to the metering of Electricity to public consumers, and is bound by his oath to faithfully discharge his duties in conformity with the rules of this Commission.

This certificate is valid until suspended, surrendered, or revoked, or until individual leaves the employ of the above named utilities.

Given in Frankfort, Kentucky, this the 25th day of February, 19 2003.

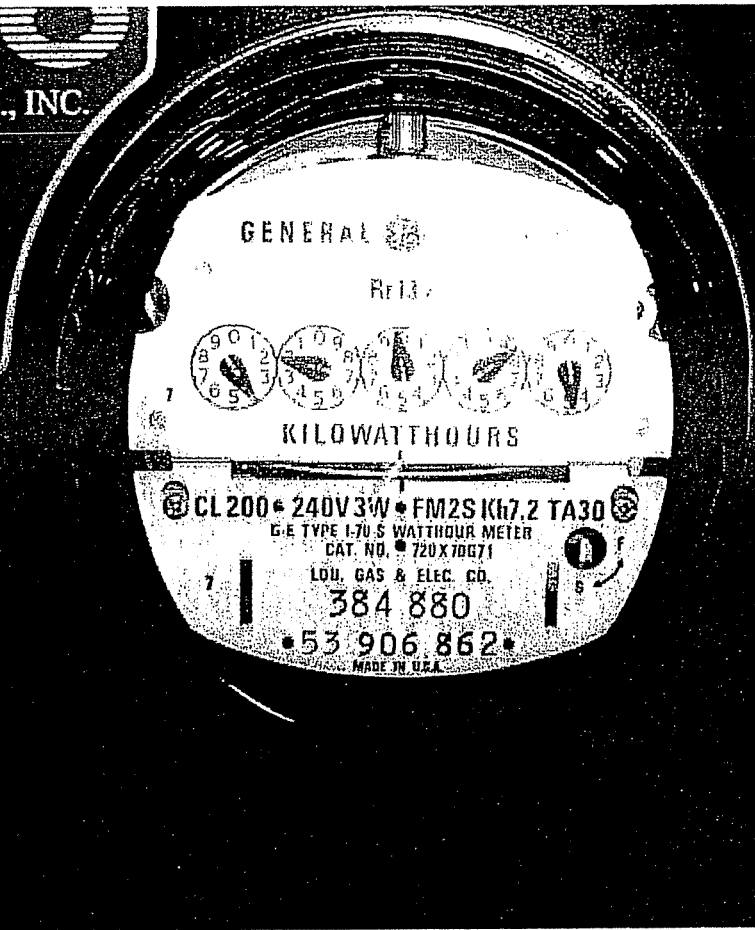
Mary K. Kuehn
Chairman P.S.C.

Robert A. Amato
Director of Engineering
W. P. Hildenbrand
Director Meter Standards Laboratory

ENGINEERING CO., INC.

L 2350

THREE PHASE
SYSTEM

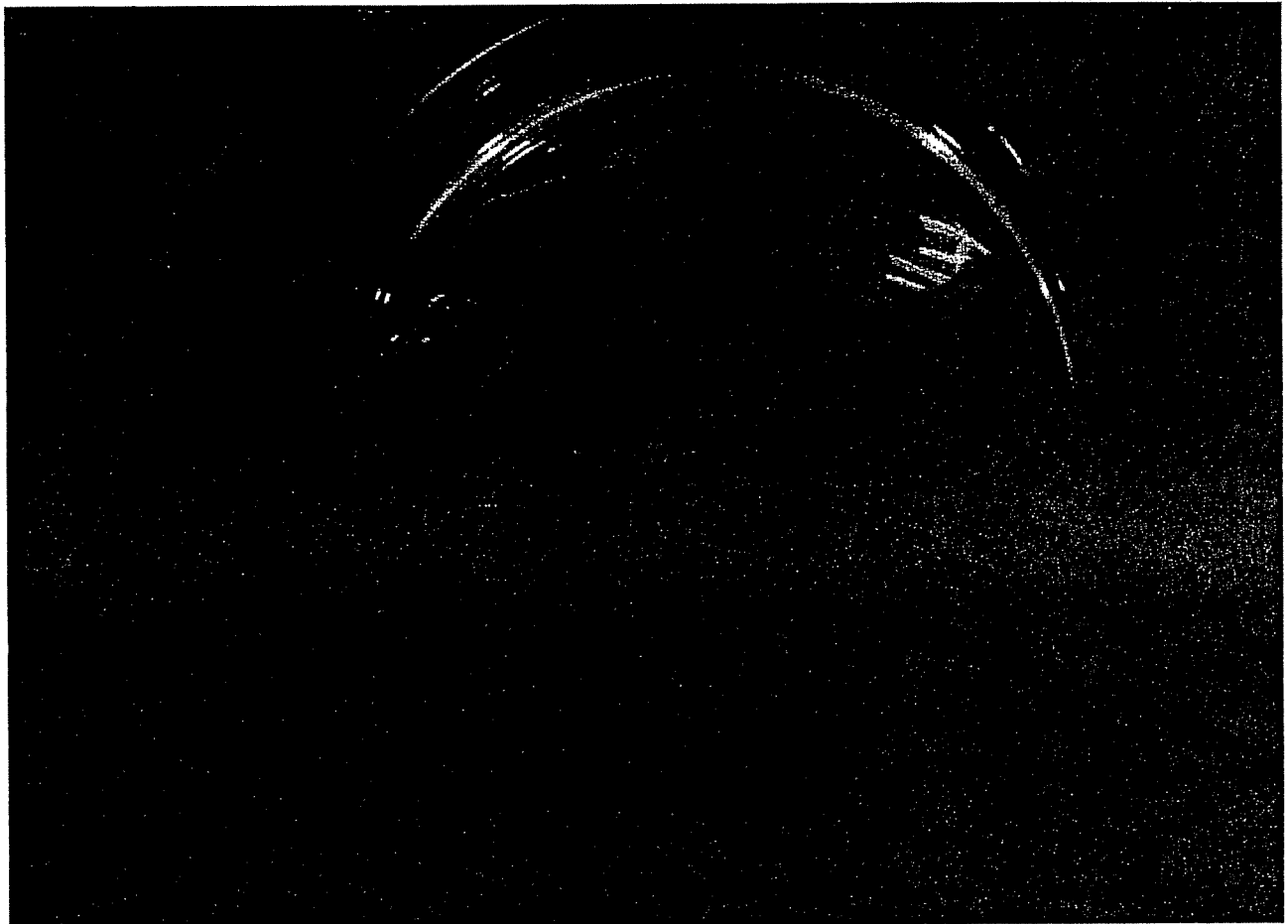


VO
CU

METE
RELEA

JO

STAR





Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
10/28/09	\$85.41

Pay your bill easily, even automatically! Sign up for our Automatic Bank Club to have your payments automatically deducted from your bank account. Check the box on the back of your bill stub to sign up.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Date:	11/12/09

	2009	2008	
Averages for Billing Period	This Year	Last Year	
Average Temperature	63°	69°	INCREASE ELEC
Number of Days Billed	29	29	
Electric/kwh per day	25.0	35.9	> 42.4%
Gas/ccf per day	1.0	0.1	⇒ 90% Less Gas

BILLING SUMMARY	
Previous Balance	95.84
Payment as of 10/16	(95.84)
Balance as of 10/16	0.00
Electric Charges	55.01
Gas Charges	30.40
Utility Charges as of 10/16	85.41
Total Amount Due	85.41

ELECTRIC CHARGES

Rate Type: Residential Electric Service	
Customer Charge	5.00
Energy Charge	48.34
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00064- x 726 kwh)	-0.46
Electric DSM (\$0.00193 x 726.00 kwh)	1.40
Environmental Surcharge (1.060% x \$54.28)	0.58
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$55.01

Why Increase in Elec Use? Increase in temperature, thus less gas & less

GAS CHARGES

Rate Type: Residential Gas Service	
Customer Charge	9.50
Gas Distribution Charge (\$0.21349 x 30 ccf)	6.40
Gas Supply Component (\$0.46914 x 30 ccf)	14.07
Other Charges For Above Rates	
Gas DSM (\$0.00923 x 30.00 ccf)	0.28
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$30.40

electricity usage!

Please see reverse side for additional charges. Bring entire bill when paying in person.
 Customer Service (502) 589-1444 \$85.41 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/28/09	\$85.41	\$89.68		\$*****

Check here if plan(s) requested on back of stub

Home Phone (502) 326-0955
 OFFICE USE ONLY:
 MRU12832026, G000000
 P95.84

#128807610 0#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497



RECEIVED
 JAN 2 2013
 PUBLIC SERVICE COMMISSION

PRINTED ON RECYCLED PAPER
 Rev. 09.10.12

Service Address: 3605 Ten Broeck Way

copy PSC 12/28/12

METER AND USAGE INFORMATION

ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
Residential Electric Service	384880	09/16/09	98893	10/15/09	99619	R	1		726
kwh									726
							Total Usage		726

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Residential Gas Service	143092	09/16/09	1850	10/15/09	1880	R	1	30
ccf								30
							Total Usage	30

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$4.27
 Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,452 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

You can reduce these emissions and your energy usage by switching to Compact Fluorescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than \$60 each year in energy costs.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, 3000224157004-2 is no longer valid but is provided here for reference purposes only.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.lge.com

DUE DATE	AMOUNT DUE
02/01/10	\$208.02

RECEIVED

No Jan 2010 Stmt

Please have your account number available when calling to discuss your account.

JAN 2 2013
 PUBLIC SERVICE COMMISSION

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	02/12/10 - 02/18/10

Averages for Billing Period	This Year	Last Year
Average Temperature	31° ←	35°
Number of Days Billed	33	34
Electric/kwh per day	26.2	34.7(1)
Gas/ccf per day	5.8	6.7

BILLING SUMMARY	
Previous Balance	216.66
Payment as of 01/19	(216.66)
Balance as of 01/19	0.00
Electric Charges	65.81
Gas Charges	142.21
Utility Charges as of 01/19	208.02
Total Amount Due	208.02

(1) Compare w/ 2/1/2012

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information
Customer Charge	5.00	Meter # 384880
Energy Charge	57.59	Actual Reading on 01/18 2440
Other Charges For Above Rates		Previous Reading on 12/16 1575
Electric Fuel Adjustment (\$0.00082- x 865 kwh)	-0.71	Current kwh Usage 865
Electric DSM (\$0.00290 x 865.00 kwh)	2.51	Meter Multiplier 1
Environmental Surcharge (1.970% x \$64.39)	1.27	Metered kwh Usage 865
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$65.81	

compare temp-
 erature & gas
 usage & num-
 ber of days.
 obvious over charge.

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information
Customer Charge	9.50	Meter # 143092
Gas Distribution Charge (\$0.21349 x 193 ccf)	41.20	Actual Reading on 01/18 2329
Gas Supply Component (\$0.49129 x 193 ccf)	94.82	Previous Reading on 12/16 2136
Weather Normalization Adjustment (\$0.21349 x 26.365- ccf)	-5.63	Current ccf Usage 193
Other Charges For Above Rates		Meter Multiplier 1
Gas DSM (\$0.01124 x 193.00 ccf)	2.17	Metered ccf Usage 193
Home Energy Assistance Fund Charge	0.15	
Total Gas Charges	\$142.21	

Please see reverse side for additional charges. Bring entire bill when paying in person.
Customer Service (502) 589-1444 **\$208.02 will be deducted from your bank account on payment due date**

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/01/10	\$208.02	\$218.42		\$*****

Check here if plan(s) requested on back of stub

Home Phone (502) 326-0955
 OFFICE USE ONLY:
 MRU12832026, G000000
 P216.66
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#101815402 9#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

2010
 Total error 264%
 Average for 12 Bill periods 22%
 over bill.
 Total 12 mo \$1262.31
 \$105.19/mo electric use
 for 11 Bill periods

PRINTED ON RECYCLED PAPER
 Rev. 10.01.06

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$10.40

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 1,730 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, 3000224157004-2 is no longer valid but is provided here for reference purposes only.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments: 1-800-700-9123 (24 hours a day, \$2.50 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. EST
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
06/01/10	\$94.72

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

Averages for Billing Period	2010 This Year	2009 Last Year
Average Temperature	65°	65°
Number of Days Billed	28	28
Electric/kwh per day	25.4	22.7
Gas/ccf per day	1.3	0.6



ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	06/15/10 - 06/21/10

BILLING SUMMARY	
Previous Balance	131.87
Payment(s) Received 4/22 - 5/19	-131.87
Balance as of 5/19	0.00
Current Electric Charges	57.25
Current Gas Charges	37.47
Current Charges as of 5/19	94.72
Total Amount Due	94.72

ELECTRIC CHARGES	
Rate Type: Residential Electric Service	Compare, temperature number of days - same. Gas usage up yet electric usage varied by 11.9% error
Customer Charge	5.00
Energy Charge	47.80
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00157 x 712 kwh)	1.12
Electric DSM (\$0.00365 x 712.00 kwh)	2.60
Environmental Surcharge (1.020% x \$56.52)	0.58
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$57.25

Meter Reading Information	
Meter # 384880	
Actual Reading on 5/18	5982
Previous Reading on 4/20	5270
Current kwh Usage	712
Meter Multiplier	1
Metered kwh Usage	712

GAS CHARGES	
Rate Type: Residential Gas Service	
Customer Charge	9.50
Gas Distribution Charge (\$0.21349 x 37 ccf)	7.90
Gas Supply Component (\$0.51880 x 24 ccf)	12.45
Gas Supply Component (\$0.53494 x 13 ccf)	6.95
Other Charges For Above Rates	
Gas DSM (\$0.01394 x 37.00 ccf)	0.52
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$37.47

Meter Reading Information	
Meter # 143092	
Actual Reading on 5/18	2858
Previous Reading on 4/20	2821
Current ccf Usage	37
Meter Multiplier	1
Metered ccf Usage	37

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$94.72 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	06/01/10	\$94.72	\$99.45		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P131.87
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#113805426 5#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

PRINTED ON RECYCLED PAPER
 Rev. 10.05.14

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$4.73

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.**IMPORTANT INFORMATION**

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 1,424 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. EST
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
07/06/10	\$202.33

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	07/15/10 - 07/21/10

	2010	2009
Averages for Billing Period	This Year	Last Year
Average Temperature	78°	72°
Number of Days Billed	31	33
Electric/kwh per day	76.7	41.6
Gas/ccf per day	0.4	0.3

Handwritten notes: > 10% (temp), < 2 days (days billed), > 84% (usage), 84% error (usage)

BILLING SUMMARY	
Previous Balance	94.72
Payment(s) Received 5/20 - 6/21	-94.72
Balance as of 6/21	0.00
Current Electric Charges	182.23
Current Gas Charges	20.10
Current Charges as of 6/21	202.33
Total Amount Due	202.33

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information
Customer Charge	5.00	Meter # 384880
Energy Charge	159.66	Actual Reading on 6/18 8360
Other Charges For Above Rates		Previous Reading on 5/18 5982
Electric Fuel Adjustment (\$0.00136 x 2378 kwh)	3.23	Current kwh Usage 2378
Electric DSM (\$0.00365 x 2378.00 kwh)	8.68	Meter Multiplier 1
Environmental Surcharge (3.120% x \$176.57)	5.51	Metered kwh Usage 2378
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$182.23	

Handwritten notes: Compare temperature number of days down yet usage up 84% error yes

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information
Customer Charge	9.50	Meter # 143092
Gas Distribution Charge (\$0.21349 x 14 ccf)	2.99	Actual Reading on 6/18 2872
Gas Supply Component (\$0.51880 x 14 ccf)	7.26	Previous Reading on 5/18 2858
Other Charges For Above Rates		Current ccf Usage 14
Gas DSM (\$0.01394 x 14.00 ccf)	0.20	Meter Multiplier 1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage 14
Total Gas Charges	\$20.10	

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$202.33 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	07/06/10	\$202.33	\$212.45		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P94.72
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#116910718 0#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

Service Address: 3605 Ten Broeck Way

Handwritten note: Copy PSC 12/28/12

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$10.12

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 4,756 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
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Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
08/31/10	\$252.10

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Compare to 10/03/11

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	09/15/10 - 09/21/10
Date Bill Mailed:	08/19/10

Averages for Billing Period	2010 This Year	2009 Last Year	Temp
Average Temperature	84°	76°	> 9.5% increase
Number of Days Billed	29	31	7% less
Electric/kwh per day	105.0	40.9	> usage
Gas/ccf per day	0.2	0.2	

BILLING SUMMARY	
Previous Balance	182.92
Payment(s) Received 7/22 - 8/19	-182.92
Balance as of 8/19	0.00
Current Electric Charges	234.84
Current Gas Charges	17.26
Current Charges as of 8/19	252.10
Total Amount Due	252.10

Electric Usage up 156.7% w/ temperature up 9.5% number of days down

ELECTRIC CHARGES		METER READING INFORMATION	
Rate Type: Residential Electric Service		Meter # 384880	
Basic Service Charge <i>increased by 7%</i>	7.18	Actual Reading on 8/18/10	13619
Energy Charge <i>by 43%</i>	211.38	Previous Reading on 7/20/10	10572
Other Charges For Above Rates		Current kwh Usage	3047
Electric Fuel Adjustment (\$0.00234 x 3047 kwh)	7.13	Meter Multiplier	1
Electric DSM (\$0.00304 x 3047.00 kwh)	9.26	Metered kwh Usage	3047
Environmental Surcharge (0.110% CR x \$234.95)	-0.26		
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$234.84		

OLD METER

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$252.10 will be deducted from your bank account on payment due date

Account Number
[REDACTED]

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
08/31/10	\$252.10	\$264.70		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P182.92
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#123019848 1#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

PRINTED ON RECYCLED PAPER
 Rev. 10.06.16

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	11.36
Gas Distribution Charge (\$0.22396 x 5 ccf)	1.12
Gas Distribution Charge (\$0.21349 x 2 ccf)	0.43
Gas Supply Component (\$0.61494 x 5 ccf)	3.07
Gas Supply Component (\$0.51880 x 2 ccf)	1.04
Other Charges For Above Rates	
Gas DSM (\$0.01326 x 7.00 ccf)	0.09
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$17.26

Meter Reading Information

Meter # 143092	
Actual Reading on 8/18/10	2885
Previous Reading on 7/20/10	2878
Current ccf Usage	7
Meter Multiplier	1
Metered ccf Usage	7

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$12.60

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,094 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
10/03/11	\$268.72

Compare to 8/31/10

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	10/17/11 - 10/19/11
Date Bill Mailed:	09/20/11 (Meter Read Portion 12)

Averages for Billing Period	2011 This Year	2010 Last Year	Temp Decrease
Average Temperature	74° ✓	78°	< 5.4%
Number of Days Billed	33 > 12%	29	
Electric/kwh per day	94.9	77.4	> usage
Gas/ccf per day	0.2	0.2	Increase

Electrical usage 22.6%
23% variance. Faulty meter!

BILLING SUMMARY	
Previous Balance	257.51
Payment(s) Received 8/20 - 9/20	-257.51
Balance as of 9/20	0.00
Current Electric Charges	250.45
Current Gas Charges	18.27
Current Charges as of 9/20	268.72
Total Amount Due	268.72

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07225 x 3133.00 kwh)	226.36	Actual Reading on 9/19/11	35564
Other Charges For Above Rates		Previous Reading on 8/17/11	32431
Electric Fuel Adjustment (\$0.00234 x 3133 kwh)	7.33	Current kwh Usage	3133
Electric DSM (\$0.00244 x 3133.00 kwh)	7.64	Meter Multiplier	1
Environmental Surcharge (0.190% x \$249.83)	0.47	Metered kwh Usage	3133
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$250.45		

OLD METER 31 yrs old

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$268.72 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/03/11	\$268.72	\$282.15		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P257.51
PF:Y eB:P



#126215399 0#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 7 ccf)	1.57
Gas Supply Component (\$0.56050 x 7 ccf)	3.92

Other Charges For Above Rates

Gas DSM (\$0.01887 x 7.00 ccf)	0.13
Home Energy Assistance Fund Charge	0.15

Total Gas Charges	\$18.27
--------------------------	----------------

Meter Reading Information

Meter # 143092	
Actual Reading on 9/19/11	3853
Previous Reading on 8/17/11	<u>3846</u>
Current ccf Usage	7
Meter Multiplier	<u>1</u>
Metered ccf Usage	7

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$13.43
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,266 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
10/27/10	\$147.96

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account. (1) Compare w/ 11/01/11

2010 2009 Bill

Averages for Billing Period	This Year	Last Year
Average Temperature	70°	63°
Number of Days Billed	28	29
Electric/kwh per day	54.1	25.0 (1)
Gas/ccf per day	0.6	1.0

compare temperature up 10%, day own by 3% yet electric usage up by 116% error yes!

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	11/12/10 - 11/18/10
Date Bill Mailed:	10/15/10

BILLING SUMMARY	
Previous Balance	194.79
Payment(s) Received 9/18 - 10/15	-194.79
Balance as of 10/15	0.00
Current Electric Charges	120.82
Current Gas Charges	27.14
Current Charges as of 10/15	147.96
Total Amount Due	147.96

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge <i>Increase 70%</i>	8.50	Meter # 384880	
Energy Charge (\$0.07068 x 1517.00 kwh)	107.22	Actual Reading on 10/14/10	17383
Other Charges For Above Rates		Previous Reading on 9/16/10	15866
Electric Fuel Adjustment (\$0.00226 x 1517 kwh)	3.43	Current kwh Usage	1517
Electric DSM (\$0.00304 x 1517.00 kwh)	4.61	Meter Multiplier	1
Environmental Surcharge (2.500% CR x \$123.76)	-3.09	Metered kwh Usage	1517
Home Energy Assistance Fund Charge	0.15	<i>OLD METER</i>	
Total Electric Charges	\$120.82		

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge <i>Increased 31.6%</i>	12.50	Meter # 143092	
Gas Distribution Charge (\$0.22396 x 17 ccf)	3.81	Actual Reading on 10/14/10	2909
Gas Supply Component (\$0.61494 x 17 ccf)	10.45	Previous Reading on 9/16/10	2892
Other Charges For Above Rates		Current ccf Usage	17
Gas DSM (\$0.01326 x 17.00 ccf)	0.23	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	17
Total Gas Charges	\$27.14		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$147.96 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/27/10	\$147.96	\$155.36		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P194.79
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#128705151 8#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$7.40

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,034 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
11/29/10	\$169.24

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2010 This Year	2009 Last Year
Average Temperature	57°	54°
Number of Days Billed	29	29
Electric/kwh per day	41.3	28.6
Gas/ccf per day	2.2	2.8

Temperature up 5%, number of days same, gas usage down 27% yet electric usage up 44%

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	12/14/10 - 12/20/10
Date Bill Mailed:	11/15/10

BILLING SUMMARY	
Previous Balance	147.96
Payment(s) Received 10/16 - 11/15	-147.96
Balance as of 11/15	0.00
Current Electric Charges	99.35
Current Gas Charges	69.89
Current Charges as of 11/15	169.24
Total Amount Due	169.24

ELECTRIC CHARGES			
Rate Type: Residential Electric Service			
Basic Service Charge	8.50	Meter Reading Information	
Energy Charge (\$0.07068 x 1198.00 kwh)	84.67	Meter # 384880	
Other Charges For Above Rates		Actual Reading on 11/12/10	18581
Electric Fuel Adjustment (\$0.00199 x 1198 kwh)	2.38	Previous Reading on 10/14/10	17383
Electric DSM (\$0.00304 x 1198.00 kwh)	3.64	Current kwh Usage	1198
Environmental Surcharge (0.010% x \$99.19)	0.01	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered kwh Usage	1198
Total Electric Charges	\$99.35		

OLD METER

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$169.24 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	11/29/10	\$169.24	\$177.70		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P147.96
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#131611135 8#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

PRINTED ON RECYCLED PAPER
 Rev. 10/11/02

Service Address: 3605 Ten Broeck Way

cash PSC 12/28/12

GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 64 ccf)	14.33
Gas Supply Component (\$0.53858 x 31 ccf)	16.70
Gas Supply Component (\$0.61494 x 33 ccf)	20.29
Weather Normalization Adjustment (\$0.22396 x 22.646 ccf)	5.07

Meter Reading Information

Meter # 143092	
Actual Reading on 11/12/10	2973
Previous Reading on 10/14/10	2909
Current ccf Usage	64
Meter Multiplier	1
Metered ccf Usage	64

Other Charges For Above Rates

Gas DSM (\$0.01326 x 64.00 ccf)	0.85
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$69.89

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$8.46

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,396 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Telephone Payments 1-800-760-9123 (24 hours a day, \$2.95 fee)
Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Power Outage Reporting: 1-502-589-3500 (24 hours a day)
Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 12/28/10, \$262.00

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION table with fields: Account Number, Account Name (GLEN DAMRON), Service Address (3605 Ten Broeck Way, LOUISVILLE KY), Next Read Will Occur (01/17/11 - 01/21/11), Date Bill Mailed (12/16/10)

Comparison table for 2010 vs 2009. Includes handwritten notes: 'Temp down 10%', 'Gas usage up 3.7%', 'up 23%'. Rows include Average Temperature, Number of Days Billed, Electric/kwh per day, Gas/ccf per day.

BILLING SUMMARY table with rows: Previous Balance (169.24), Payment(s) Received (11/16 - 12/16) (-169.24), Balance as of 12/16 (0.00), Current Electric Charges (113.61), Current Gas Charges (148.39), Current Charges as of 12/16 (262.00), Total Amount Due (262.00)

ELECTRIC CHARGES section. Includes Rate Type: Residential Electric Service, Basic Service Charge, Energy Charge, Other Charges For Above Rates, and Meter Reading Information. Total Electric Charges: \$113.61. Handwritten note: 'OLD METER'.

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$262.00 will be deducted from your bank account on payment due date

Summary table with 5 columns: Account Number, Payment Due Date (12/28/10), Pay This Amount (\$262.00), Pay This Amount 3 Days After Due Date (\$275.10), Winter Help Donation, Amount Enclosed (\$*****)

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MRU12832026, G000000, P169.24, PF:Y eB:P



PO BOX 538612 ATLANTA, GA 30353-8612

#134917183 3# GLEN DAMRON 3605 TEN BROECK WAY LOUISVILLE KY 40241-2497

Service Address: 3605 Ten Broeck Way

PRINTED ON RECYCLED PAPER Rev. 10.12.15

Handwritten note: COAN PSC 2/6/12 & 12/28/12

GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 181 ccf)	40.54
Gas Supply Component (\$0.53858 x 181 ccf)	97.48
Weather Normalization Adjustment (\$0.22396 x 20.901- ccf)	-4.68

Other Charges For Above Rates

Gas DSM (\$0.01326 x 181.00 ccf)	2.40
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$148.39

Meter Reading Information

Meter # 143092	
Actual Reading on 12/15/10	3154
Previous Reading on 11/12/10	2973
Current ccf Usage	181
Meter Multiplier	1
Metered ccf Usage	181

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$13.10

IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Telephone Payments: 1-800-700-9123 (24 hours a day, \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
02/01/11	\$297.21

No JAN 2011 BILL

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

RECEIVED
 JAN 2 2011

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	02/14/11 - 02/16/11
One Bill Mailed:	01/18/11 (Meter Read Portion 12)

Averages for Billing Period	2011 This Year	2010 Last Year
Average Temperature	32°	31°
Number of Days Billed	33	33
Electric/kwh per day	36.8	26.2
Gas/ccf per day	7.3	5.8

PUBLIC SERVICE
 COMMISSION

BILLING SUMMARY	
Previous Balance	262.00
Payment(s) Received 12/17 - 1/18	-262.00
Balance as of 1/18	0.00
Current Electric Charges	102.51
Current Gas Charges	194.70
Current Charges as of 1/18	297.21
Total Amount Due	297.21

Temperature 3% increase, number of days no change, electrical usage increase 40% ERROR

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Basic Service Charge	8.50
Energy Charge (\$0.07068 x 1215.00 kwh)	85.88
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00292 x 1215 kwh)	3.55
Electric DSM (\$0.00350 x 1215.00 kwh)	4.25
Environmental Surcharge (0.180% x \$102.18)	0.18
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$102.51

Meter Reading Information

Meter # 384880	
Actual Reading on 1/17/11	21172
Previous Reading on 12/15/10	19957
Current kwh Usage	1215
Meter Multiplier	1
Metered kwh Usage	1215

*Total \$1609.94
 \$134.16/mo electric use
 for 11 bill periods*

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$297.21 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/01/11	\$297.21	\$312.08		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P262.00
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#101717362 4#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

*Total error 159%
 Average for 11 bill periods 14.5% average per bill.*

Service Address: 3605 Ten Broeck Way

copy PSC 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 244 ccf)	54.65
Gas Supply Component (\$0.53858 x 244 ccf)	131.41
Weather Normalization Adjustment (\$0.22396 x 32.715- ccf)	-7.33

Other Charges For Above Rates

Gas DSM (\$0.01361 x 244.00 ccf)	3.32
Home Energy Assistance Fund Charge	0.15

Total Gas Charges	\$194.70
--------------------------	-----------------

Meter Reading Information

Meter # 143092	
Actual Reading on 1/17/11	3398
Previous Reading on 12/15/10	<u>3154</u>
Current ccf Usage	244
Meter Multiplier	<u>1</u>
Metered ccf Usage	244

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$14.87
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IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, / a.m. to / p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
05/02/11	\$155.10

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

	2011	2010
Averages for Billing Period	This Year	Last Year
Average Temperature	57° ←	60°
Number of Days Billed	30 ←	32
Electric/kwh per day	32.2	24.8
Gas/ccf per day	2.4	2.1

*Temperature 5% drop, number of days down 6%, gas usage up 13%, electrical usage up 30%
Has to be an error!*

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	05/16/11 - 05/18/11
Date Bill Mailed:	04/18/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	209.35
Payment(s) Received 3/22 - 4/18	-209.35
Balance as of 4/18	0.00
Current Electric Charges	82.17
Current Gas Charges	72.93
Current Charges as of 4/18	155.10
Total Amount Due	155.10

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge	68.28	Actual Reading on 4/15/11	23725
Other Charges For Above Rates		Previous Reading on 3/16/11	<u>22759</u>
Electric Fuel Adjustment (\$0.00225 x 966 kwh)	2.17	Current kwh Usage	966
Electric DSM (\$0.00200 x 966.00 kwh)	1.93	Meter Multiplier	<u>1</u>
Environmental Surcharge (1.410% x \$80.88)	1.14	Metered kwh Usage	966
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$82.17		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$155.10 will be deducted from your bank account on payment due date

Account Number
[REDACTED]

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
05/02/11	\$155.10	\$162.86		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P209.35
PF:Y eB:P



#110512527 0#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 34 ccf)	7.61
Gas Distribution Charge (\$0.22396 x 38 ccf)	8.51
Gas Supply Component (\$0.52720 x 34 ccf)	17.92
Gas Supply Component (\$0.52720 x 38 ccf)	20.03
Weather Normalization Adjustment (\$0.22396 x 22.020 ccf)	4.94

Meter Reading Information

Meter # 143092	
Actual Reading on 4/15/11	3773
Previous Reading on 3/16/11	3701
Current ccf Usage	72
Meter Multiplier	1
Metered ccf Usage	72

Other Charges For Above Rates

Gas DSM (\$0.03518 x 72.00 ccf)	1.27
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$72.93

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$7.76

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,932 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, / a.m. to / p.m. E.T.)
1-502-589-1444; press 1-2-2-3

Walk-In Center:
Online Customer Self-Service:

(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
05/31/11	\$168.62

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

	2011	2010
Averages for Billing Period	This Year	Last Year
Average Temperature	64°	64° ✓
Number of Days Billed	32	28
Electric/kwh per day	45.4	25.4
Gas/ccf per day	1.4	1.3

Temperature same, number of days increase 12%, electrical usage increase 79%. Has to be an error!

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	06/15/11 - 06/17/11
Date Bill Mailed:	05/18/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	155.10
Payment(s) Received 4/20 - 5/18	-155.10
Balance as of 5/18	0.00
Current Electric Charges	118.94
Current Gas Charges	49.68
Current Charges as of 5/18	168.62
Total Amount Due	168.62

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07068 x 1455.00 kwh)	102.84	Actual Reading on 5/17/11	25180
Other Charges For Above Rates		Previous Reading on 4/15/11	23725
Electric Fuel Adjustment (\$0.00232 x 1455 kwh)	3.38	Current kwh Usage	1455
Electric DSM (\$0.00200 x 1455.00 kwh)	2.91	Meter Multiplier	1
Environmental Surcharge (0.990% x \$117.63)	1.16	Metered kwh Usage	1455
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$118.94		

OLD METER 31 yrs OLD

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 143092	
Gas Distribution Charge (\$0.22396 x 47 ccf)	10.53	Actual Reading on 5/17/11	3820
Gas Supply Component (\$0.56143 x 26 ccf)	14.60	Previous Reading on 4/15/11	3773
Gas Supply Component (\$0.52720 x 21 ccf)	11.07	Current ccf Usage	47
Other Charges For Above Rates		Meter Multiplier	1
Gas DSM (\$0.01759 x 47.00 ccf)	0.83	Metered ccf Usage	47
Home Energy Assistance Fund Charge	0.15		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$168.62 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	05/31/11	\$168.62	\$177.05		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P155.10
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#113710252 9#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

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Rev. 11.04.25

Service Address: 3605 Ten Broeck Way

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GAS CHARGES (cont)

Total Gas Charges	\$49.68
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BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$8.43
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Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,910 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
07/05/11	\$179.60

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2011 This Year	2010 Last Year
Average Temperature	76°	78° ✓
Number of Days Billed	31	31 ✓
Electric/kwh per day	60.7	76.7 < 20.9%
Gas/ccf per day	0.4	0.4 ✓

Temperature increase 2.5% 2011 over 2010, number days same, gas usage same. Electrical usage 21% different - why? Faulty meter that's why!

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	07/15/11 - 07/19/11
Date Bill Mailed:	06/20/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	168.62
Payment(s) Received 5/20 - 6/20	-168.62
Balance as of 6/20	0.00
Current Electric Charges	156.49
Current Gas Charges	23.11
Current Charges as of 6/20	179.60
Total Amount Due	179.60

ELECTRIC CHARGES	
Rate Type: Residential Electric Service	
Basic Service Charge	8.50
Energy Charge (\$0.07068 x 1884.00 kwh)	133.16
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00418 x 1884 kwh)	7.88
Electric DSM (\$0.00244 x 1884.00 kwh)	4.60
Environmental Surcharge (1.430% x \$154.14)	2.20
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$156.49

Increased → 8.50 by 70% over 2009

Meter Reading Information	
Meter # 384880	
Actual Reading on 6/17/11	27064
Previous Reading on 5/17/11	25180
Current kwh Usage	1884
Meter Multiplier	1
Metered kwh Usage	1884

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$179.60 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	07/05/11	\$179.60	\$188.58		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P168.62
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#116806447 3#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

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Rev. 11.06.08

Service Address: 3605 Ten Broeck Way

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GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 13 ccf)	2.91
Gas Supply Component (\$0.56143 x 13 ccf)	7.30

Other Charges For Above Rates

Gas DSM (\$0.01887 x 13.00 ccf)	0.25
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$23.11

Meter Reading Information

Meter # 143092	3833
Actual Reading on 6/17/11	3820
Previous Reading on 5/17/11	<u>3820</u>
Current ccf Usage	13
Meter Multiplier	<u>1</u>
Metered ccf Usage	13

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$8.98
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,768 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
08/01/11	\$219.63

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2011 This Year	2010 Last Year
Average Temperature	79° ←	83°
Number of Days Billed	31	32
Electric/kwh per day	77.6	69.1
Gas/cf per day	0.2	0.1

Temperature drop 5%, number of days down 3%, gas usage same why did electrical usage change 12%. Faulty meter that way.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	08/16/11 - 08/18/11
Date Bill Mailed:	07/19/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	179.60
Payment(s) Received 6/21 - 7/19	-179.60
Balance as of 7/19	0.00
Current Electric Charges	201.35
Current Gas Charges	18.28
Current Charges as of 7/19	219.63
Total Amount Due	219.63

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Basic Service Charge	8.50
Energy Charge (\$0.07225 x 2407.00 kwh)	173.91
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00416 x 2407 kwh)	10.01
Electric DSM (\$0.00244 x 2407.00 kwh)	5.87
Environmental Surcharge (1.470% x \$198.29)	2.91
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$201.35

Meter Reading Information

Meter # 384880	OLD METER
Actual Reading on 7/18/11	29471
Previous Reading on 6/17/11	27064
Current kwh Usage	2407
Meter Multiplier	1
Metered kwh Usage	2407

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$219.63 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	08/01/11	\$219.63	\$230.61		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P179.60
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#119914553 1#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

Service Address: 3605 Ten Broeck Way

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GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 7 ccf)	1.57
Gas Supply Component (\$0.56143 x 7 ccf)	3.93
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 7.00 ccf)	0.13
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$18.28

Meter Reading Information

Meter # 143092	
Actual Reading on 7/18/11	3840
Previous Reading on 6/17/11	3833
Current ccf Usage	7
Meter Multiplier	1
Metered ccf Usage	7

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$10.98

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 4,814 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



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Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3

Walk-In Center:
Online Customer Self-Service:

(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
08/31/11	\$257.51

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2011 This Year	2010 Last Year
Average Temperature	82°	85°
Number of Days Billed	30	29
Electric/kwh per day	98.6	105.0
Gas/ccf per day	0.2	0.2

*Temperature difference > 3.5%
number of days < 3%, Electrical
Usage up 6.5% 2010 over 2011.
Faulty meter!*

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	09/15/11 - 09/19/11
Date Bill Mailed:	08/18/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	219.63
Payment(s) Received 7/21 - 8/18	-219.63
Balance as of 8/18	0.00
Current Electric Charges	240.05
Current Gas Charges	17.46
Current Charges as of 8/18	257.51
Total Amount Due	257.51

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07225 x 2960.00 kwh)	213.86	Actual Reading on 8/17/11	32431
Other Charges For Above Rates		Previous Reading on 7/18/11	29471
Electric Fuel Adjustment (\$0.00334 x 2960 kwh)	9.89	Current kwh Usage	2960
Electric DSM (\$0.00244 x 2960.00 kwh)	7.22	Meter Multiplier	1
Environmental Surcharge (0.180% x \$239.47)	0.43	Metered kwh Usage	2960
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$240.05		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$257.51 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	08/31/11	\$257.51	\$270.38		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P219.63
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#122918424 5#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

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Rev. 11.08.01

Service Address: 3605 Ten Broeck Way

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GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 6 ccf)	1.34
Gas Supply Component (\$0.56050 x 4 ccf)	2.24
Gas Supply Component (\$0.56143 x 2 ccf)	1.12
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 6.00 ccf)	0.11
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$17.46

Meter Reading Information

Meter # 143092	
Actual Reading on 8/17/11	3846
Previous Reading on 7/18/11	3840
Current ccf Usage	6
Meter Multiplier	1
Metered ccf Usage	6

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$12.87

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,920 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
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I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



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Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, / a.m. to / p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
10/03/11	\$268.72

Compare to 8/31/10

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	10/17/11 - 10/19/11
Date Bill Mailed:	09/20/11 (Meter Read Portion 12)

Averages for Billing Period	2011 This Year	2010 Last Year	Temp Decrease < 5.4%
Average Temperature	74° ✓	78°	
Number of Days Billed	33 > 12%	29	
Electric/kwh per day	94.9	77.4 > usage	
Gas/ccf per day	0.2	0.2	Increase

*Electrical usage 22.6%
23% variance. Faulty meter!*

BILLING SUMMARY	
Previous Balance	257.51
Payment(s) Received 8/20 - 9/20	-257.51
Balance as of 9/20	0.00
Current Electric Charges	250.45
Current Gas Charges	18.27
Current Charges as of 9/20	268.72
Total Amount Due	268.72

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07225 x 3133.00 kwh)	226.36	Actual Reading on 9/19/11	35564
Other Charges For Above Rates		Previous Reading on 8/17/11	<u>32431</u>
Electric Fuel Adjustment (\$0.00234 x 3133 kwh)	7.33	Current kwh Usage	3133
Electric DSM (\$0.00244 x 3133.00 kwh)	7.64	Meter Multiplier	<u>1</u>
Environmental Surcharge (0.190% x \$249.83)	0.47	Metered kwh Usage	3133
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$250.45		

OLD METER 31 yrs old

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$268.72 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/03/11	\$268.72	\$282.15		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P257.51
PF:Y eB:P



#126215399 0#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 3605 Ten Broeck Way

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GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 7 ccf)	1.57
Gas Supply Component (\$0.56050 x 7 ccf)	3.92

Other Charges For Above Rates

Gas DSM (\$0.01887 x 7.00 ccf)	0.13
Home Energy Assistance Fund Charge	0.15

Total Gas Charges \$18.27

Meter Reading Information

Meter # 143092	
Actual Reading on 9/19/11	3853
Previous Reading on 8/17/11	3846
Current ccf Usage	7
Meter Multiplier	1
Metered ccf Usage	7

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$13.43

IMPORTANT INFORMATION

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- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day, \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
08/31/10	\$252.10

Compare to 10/03/11

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way
Next Read Will Occur:	09/15/10 - 09/21/10
Date Bill Mailed:	08/19/10

Averages for Billing Period	2010 This Year	2009 Last Year	Temp
Average Temperature	84°	76°	> 9.5% increase
Number of Days Billed	29	31	7% less usage
Electric/kwh per day	105.0	40.9	
Gas/ccf per day	0.2	0.2	

BILLING SUMMARY	
Previous Balance	182.92
Payment(s) Received 7/22 - 8/19	-182.92
Balance as of 8/19	0.00
Current Electric Charges	234.84
Current Gas Charges	17.26
Current Charges as of 8/19	252.10
Total Amount Due	252.10

Electric Usage up 156.7% w/ temperature up 9.5% number of days down

ELECTRIC CHARGES	
Rate Type: Residential Electric Service	
Basic Service Charge	7.18
Energy Charge	211.38
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00234 x 3047 kwh)	7.13
Electric DSM (\$0.00304 x 3047.00 kwh)	9.26
Environmental Surcharge (0.110% CR x \$234.95)	-0.26
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$234.84

*increased by 7%
by 43¢*

OLD METER

Meter Reading Information	
Meter # 384880	
Actual Reading on 8/18/10	13619
Previous Reading on 7/20/10	10572
Current kwh Usage	3047
Meter Multiplier	1
Metered kwh Usage	3047

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$252.10 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	08/31/10	\$252.10	\$264.70		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P182.92
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#123019848 1#
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497

PRINTED ON RECYCLED PAPER
 Rev. 10.06.16

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	11.36
Gas Distribution Charge (\$0.22396 x 5 ccf)	1.12
Gas Distribution Charge (\$0.21349 x 2 ccf)	0.43
Gas Supply Component (\$0.61494 x 5 ccf)	3.07
Gas Supply Component (\$0.51880 x 2 ccf)	1.04
Other Charges For Above Rates	
Gas DSM (\$0.01326 x 7.00 ccf)	0.09
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$17.26

Meter Reading Information

Meter # 143092	2885
Actual Reading on 8/18/10	2885
Previous Reading on 7/20/10	2878
Current ccf Usage	7
Meter Multiplier	1
Metered ccf Usage	7

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$12.60

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,094 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club change request (voided check must be provided)

Please deduct my Automatic Bank Club Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Telephone Payments: 1-502-589-1444; press 1-2-2-3
Walk-In Center: (24 hours a day; \$2.95 fee)
Online Customer Self-Service: Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 10/03/11, \$268.72

Compare to 8/31/10

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Table comparing 2011 and 2010 billing periods for Average Temperature, Number of Days Billed, Electric/kwh per day, and Gas/ccf per day. Includes handwritten notes: 'Temp decrease < 5.4%', 'usage', 'Increase'.

Electrical usage 22.6%
23% variance. Faulty meter!

ACCOUNT INFORMATION table containing Account Number, Account Name (GLEN DAMRON), Service Address (3605 Ten Broeck Way, LOUISVILLE KY), Next Read Will Occur (10/17/11 - 10/19/11), and Date Bill Mailed (09/20/11).

BILLING SUMMARY table showing Previous Balance (257.51), Payment(s) Received (257.51), Current Electric Charges (250.45), Current Gas Charges (18.27), and Total Amount Due (268.72).

ELECTRIC CHARGES table with columns for Rate Type (Residential Electric Service), charges (Basic Service, Energy Charge, etc.), and Meter Reading Information (Meter #, Readings, Usage).

Handwritten note: OLD METER 31 yrs old

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$268.72 will be deducted from your bank account on payment due date

Summary table with columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed.

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MRU12832026, G000000 P257.51 PF:Y eB:P



#126215399 0#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 3605 Ten Broeck Way

Handwritten note: Copy PSC 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 7 ccf)	1.57
Gas Supply Component (\$0.56050 x 7 ccf)	3.92

Other Charges For Above Rates

Gas DSM (\$0.01887 x 7.00 ccf)	0.13
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$18.27

Meter Reading Information

Meter # 143092	
Actual Reading on 9/19/11	3853
Previous Reading on 8/17/11	3846
Current ccf Usage	7
Meter Multiplier	1
Metered ccf Usage	7

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$13.43

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,266 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
11/01/11	\$167.96

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2011 This Year	2010 Last Year	Temp Decrease 6.2%
Average Temperature	65°	69°	←
Number of Days Billed	28	28	- Same
Electric/kwh per day (1)	60.8	54.1	> Usage
Gas/ccf per day	0.6 ✓	0.6 ✓	Increase

1) compare w/ 10/28/09 12.4%
143.2% Increase w/
same weather conditions
\$ 10/27/10

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	11/14/11 - 11/16/11
Date Bill Mailed:	10/18/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	268.72
Payment(s) Received 9/21 - 10/18	-268.72
Balance as of 10/18	0.00
Current Electric Charges	140.04
Current Gas Charges	27.92
Current Charges as of 10/18	167.96
Total Amount Due	167.96

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07225 x 1705.00 kwh)	123.19	Actual Reading on 10/17/11	37269
Other Charges For Above Rates		Previous Reading on 9/19/11	35564
Electric Fuel Adjustment (\$0.00221 x 1705 kwh)	3.77	Current kwh Usage	1705
Electric DSM (\$0.00244 x 1705.00 kwh)	4.16	Meter Multiplier	1
Environmental Surcharge (0.190% x \$139.62)	0.27	Metered kwh Usage	1705
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$140.04		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$167.96 will be deducted from your bank account on payment due date

Account Number
[REDACTED]

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
11/01/11	\$167.96	\$176.36		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P268.72
PF:Y eB:P



#129007609 8#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

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Rev. 11.10.07

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 19 ccf)	4.26
Gas Supply Component (\$0.56050 x 19 ccf)	10.65
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 19.00 ccf)	0.36
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$27.92

Meter Reading Information

Meter # 143092	
Actual Reading on 10/17/11	3872
Previous Reading on 9/19/11	<u>3853</u>
Current ccf Usage	19
Meter Multiplier	<u>1</u>
Metered ccf Usage	19

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$8.40

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,410 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
11/29/11	\$166.77

no Dec 2011 Bill

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Billing Period	2011 This Year	2010 Last Year	
Average Temperature	53°	56°	< 5.4%
Number of Days Billed	29	29	
Electric/kwh per day	31.7	41.3	< 23.2%
Gas/ccf per day	3.2	2.2	

2011 - 5% Lower temperature, gas usage 45% more, why is there a 23% more electrical usage in 2010! Faulty meter!

ACCOUNT INFORMATION	
Account Number	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	12/14/11 - 12/16/11
Date Bill Mailed:	11/16/11 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	167.96
Payment(s) Received 10/18 - 11/15	-167.96
Balance as of 11/15	0.00
Current Electric Charges	80.35
Current Gas Charges	86.42
Current Charges as of 11/15	166.77
Total Amount Due	166.77

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07225 x 920.00 kwh)	66.47	Actual Reading on 11/15/11	38189
Other Charges For Above Rates		Previous Reading on 10/17/11	37269
Electric Fuel Adjustment (\$0.00307 x 920 kwh)	2.82	Current kwh Usage	920
Electric DSM (\$0.00244 x 920.00 kwh)	2.24	Meter Multiplier	1
Environmental Surcharge (0.210% x \$80.03)	0.17	Metered kwh Usage	920
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$80.35		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$166.77 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	11/29/11	\$166.77	\$175.11		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P167.96
PF:Y eB:P



#131911358 3#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

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Rev. 11.11.14

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 94 ccf)	21.05
Gas Supply Component (\$0.51602 x 49 ccf)	25.28
Gas Supply Component (\$0.56050 x 45 ccf)	25.22
Weather Normalization Adjustment (\$0.22396 x 1.996 ccf)	0.45

Other Charges For Above Rates

Gas DSM (\$0.01887 x 94.00 ccf)	1.77
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$86.42

Meter Reading Information

Meter # 143092	
Actual Reading on 11/15/11	3966
Previous Reading on 10/17/11	3872
Current ccf Usage	94
Meter Multiplier	1
Metered ccf Usage	94

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$8.34

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,840 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3

Walk-In Center:
Online Customer Self-Service:

(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
01/03/12	\$228.84

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

	2012	2011
Averages for Billing Period	This Year	Last Year
Average Temperature	46°	39°
Number of Days Billed	30	33
Electric/kwh per day	38.9	41.7
Gas/ccf per day	4.9	5.4

ACCOUNT INFORMATION	
Account Number:	██████████
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	01/17/12 - 01/19/12
Date Bill Mailed:	12/16/11 (Meter Read Portion 12)

RECEIVED
JAN 2 2013
PUBLIC SERVICE
COMMISSION

BILLING SUMMARY	
Previous Balance	166.77
Payment(s) Received 11/16 - 12/15	-166.77
Balance as of 12/15	0.00
Current Electric Charges	98.77
Current Gas Charges	130.07
Current Charges as of 12/15	228.84
Total Amount Due	228.84

ELECTRIC CHARGES			
Rate Type: Residential Electric Service			
Basic Service Charge	8.50	Meter Reading Information	
Energy Charge (\$0.07225 x 1168.00 kwh)	84.39	Meter # 384880	
Other Charges For Above Rates		Actual Reading on 12/15/11	39357
Electric Fuel Adjustment (\$0.00224 x 1168 kwh)	2.62	Previous Reading on 11/15/11	38189
Electric DSM (\$0.00244 x 1168.00 kwh)	2.85	Current kwh Usage	1168
Environmental Surcharge (0.260% x \$98.36)	0.26	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered kwh Usage	1168
Total Electric Charges	\$98.77		

OLD METER

*Total \$1575.36
\$131.28/mo
Electric use for 12 Bill periods*

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$228.84 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
██████████	01/03/12	\$228.84	\$240.28		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P166.77
PF:Y eB:P



PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

#134917638 6#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

*Total Error 335%
Average for 12 mo
bill periods 27.9%
over bill.*

copy PSC 2/6/12 & 12/28/12

GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 148 ccf)	33.15
Gas Supply Component (\$0.51602 x 148 ccf)	76.37
Weather Normalization Adjustment (\$0.22396 x 22.832 ccf)	5.11
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 148.00 ccf)	2.79
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$130.07

Meter Reading Information

Meter # 143092	
Actual Reading on 12/15/11	4114
Previous Reading on 11/15/11	<u>3966</u>
Current ccf Usage	148
Meter Multiplier	<u>1</u>
Metered ccf Usage	148

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$11.44

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,336 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)

1-502-589-1444; press 1-2-2-3

(24 hours a day; \$2.95 fee)

Open Mon-Fri 8 a.m. to 5 p.m. ET

www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
02/01/12	\$336.78

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	02/15/12 - 02/17/12
Date Bill Mailed:	01/18/12 (Meter Read Portion 12)

Averages for Billing Period	2012 This Year	2011 Last Year
Average Temperature	41° ←	32°
Number of Days Billed	33	33
Electric/kwh per day	62.3 (1)	36.8
Gas/ccf per day	5.8	7.3

usage increase 69.3%

(1) Compare to 2/1/2010
80% Increase w/ same weather conditions or better, for this year.

BILLING SUMMARY	
Previous Balance	228.84
Payment(s) Received 12/16 - 1/17	-228.84
Balance as of 1/17	0.00
Current Electric Charges	168.27
Current Gas Charges	168.51
Current Charges as of 1/17	336.78
Total Amount Due	336.78

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 384880	
Energy Charge (\$0.07225 x 2057.00 kwh)	148.62	Actual Reading on 1/17/12	41414
Other Charges For Above Rates		Previous Reading on 12/15/11	39357
Electric Fuel Adjustment (\$0.00265 x 2057 kwh)	5.45	Current kwh Usage	2057
Electric DSM (\$0.00238 x 2057.00 kwh)	4.90	Meter Multiplier	1
Environmental Surcharge (0.380% x \$167.47)	0.64	Metered kwh Usage	2057
Home Energy Assistance Fund Charge	0.16		
Total Electric Charges	\$168.27		

OLD METER

1/24/12 Beth X 5083 Opt 1/12

1/26/12 Donna 8:30 AM

2011 + 889 KWH + 76%

2010 + 681 KWH + 58%

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$336.78 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/01/12	\$336.78	\$353.62		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P228.84
PF:Y eB:P



#101710594 #
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

LGE 1/26/12 charge \$60 to test meter

copy PSC 2/6/12 & 12/12/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 194 ccf)	43.45
Gas Supply Component (\$0.51602 x 194 ccf)	100.11
Weather Normalization Adjustment (\$0.22396 x 32.627 ccf)	7.31

Other Charges For Above Rates

Gas DSM (\$0.02566 x 194.00 ccf)	4.98
Home Energy Assistance Fund Charge	0.16

Total Gas Charges	\$168.51
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Meter Reading Information

Meter # 143092	
Actual Reading on 1/17/12	4308
Previous Reading on 12/15/11	4114
Current ccf Usage	194
Meter Multiplier	1
Metered ccf Usage	194

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$16.84
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 4,114 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 8 a.m. to 5 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
03/05/12	\$301.64

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2012 This Year	2011 Last Year
Average Temperature	40°	35°
Number of Days Billed	31	28
Electric/kwh per day	54.2	25.3
Gas/ccf per day	6.2	5.5

Electric usage increase
114% w/ warmer temperature

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	03/15/12 - 03/19/12
Date Bill Mailed:	02/21/12 (Meter Read Portion 12)

Meter # ? OLD

BILLING SUMMARY	
Previous Balance	336.78
Payment(s) Received 1/18 - 2/18	-336.78
Balance as of 2/18	0.00
Current Electric Charges	140.04
Current Gas Charges	161.60
Current Charges as of 2/18	301.64
Total Amount Due	301.64

new meter installed month

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Basic Service Charge	8.50	
Energy Charge (\$0.07225 x 1682.00 kwh)	121.52	

KWH = 1682

Other Charges For Above Rates

Electric Fuel Adjustment (\$0.00313 x 1682 kwh)	5.26
Electric DSM (\$0.00238 x 1682.00 kwh)	4.00
Environmental Surcharge (0.430% x \$139.28)	0.60
Home Energy Assistance Fund Charge	0.16
Total Electric Charges	\$140.04

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$301.64 will be deducted from your bank account on payment due date

Account Number
[REDACTED]

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
03/05/12	\$301.64	\$316.72		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P336.78
PF:Y eB:P



#104803238 5#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

PRINTED ON RECYCLED PAPER
Rev. 12.02.17

Copy PSC 12/28/12

GAS CHARGES

Rate Type: Residential Gas Service

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 194 ccf)	43.45
Gas Supply Component (\$0.47423 x 110 ccf)	52.17
Gas Supply Component (\$0.51602 x 84 ccf)	43.35
Weather Normalization Adjustment (\$0.22396 x 22.303 ccf)	4.99
Other Charges For Above Rates	
Gas DSM (\$0.02566 x 194.00 ccf)	4.98
Home Energy Assistance Fund Charge	0.16
Total Gas Charges	\$161.60

METER AND USAGE INFORMATION

ELECTRIC

	<u>Meter Number</u>	<u>Previous Read Date</u>	<u>Previous Reading</u>	<u>Current Read Date</u>	<u>Current Reading</u>	<u>Read Code</u>	<u>Meter Multiplier</u>	<u>Demand</u>	<u>kwh</u>
Residential Electric Service									
kwh	384880	01/17/12	41414	01/29/12	41983	R	1		569
kwh	801679	01/30/12	0	02/17/12	1113	R	1		1113
							Total Usage		1682

GAS

	<u>Meter Number</u>	<u>Previous Read Date</u>	<u>Previous Reading</u>	<u>Current Read Date</u>	<u>Current Reading</u>	<u>Read Code</u>	<u>Meter Multiplier</u>	<u>ccf</u>
Residential Gas Service								
ccf	143092	01/17/12	4308	02/17/12	4502	R	1	194
							Total Usage	194

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$15.08

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 5 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
04/02/12	\$169.19

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

	2012 This Year	2011 Last Year
Averages for Billing Period		
Average Temperature	52°	49°
Number of Days Billed	31	30
Electric/kwh per day	32.1	29.2
Gas/ccf per day	2.7	4.9

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	04/16/12 - 04/18/12
Date Bill Mailed:	03/20/12 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	301.64
Payment(s) Received 2/19 - 3/19	-301.64
Balance as of 3/19	0.00
Current Electric Charges	87.67
Current Gas Charges	81.52
Current Charges as of 3/19	169.19
Total Amount Due	169.19

ELECTRIC CHARGES			
Rate Type: Residential Electric Service			
Basic Service Charge	8.50	Meter Reading Information	
Energy Charge (\$0.07242 x 996.00 kwh)	72.13	Meter # 801679	
Electric DSM (\$0.00238 x 996.00 kwh)	2.37	Actual Reading on 3/19/12	2109
Electric Fuel Adjustment (\$0.00395 x 996 kwh)	3.93	Previous Reading on 2/17/12	1113
Environmental Surcharge (0.670% x \$86.93)	0.58	Current kwh Usage	996
Home Energy Assistance Fund Charge	0.16	Meter Multiplier	1
Total Electric Charges	\$87.67	Metered kwh Usage	996

NEW METER

Electric Average since new meter \$129.81/mo

Total \$1168.28

9mo

Apr thru Oct '12

→ NEW METER

Please see reverse side for additional charges.
Customer Service 1-502-589-1444

\$169.19 will be deducted from your bank account on payment due date

Account Number
[REDACTED]

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
04/02/12	\$169.19	\$177.65		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P301.64
PF:Y eB:P



#107909750 5#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

Copy P5C 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 84 ccf)	18.81
Gas Supply Component (\$0.47423 x 84 ccf)	39.84
Weather Normalization Adjustment (\$0.22396 x 35.939 ccf)	8.05
Gas DSM (\$0.02566 x 84.00 ccf)	2.16
Home Energy Assistance Fund Charge	0.16
Total Gas Charges	\$81.52

Meter Reading Information

Meter # 143092	
Actual Reading on 3/19/12	4586
Previous Reading on 2/17/12	4502
Current ccf Usage	84
Meter Multiplier	1
Metered ccf Usage	84

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$8.46

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,992 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
06/04/12	\$118.37

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2012 This Year	2011 Last Year
Average Temperature	66°	64°
Number of Days Billed	30	32
Electric/kwh per day	32.2 ←	45.4 ←
Gas/ccf per day	0.9	1.4

compare temperature, number of days & gas usage, electric usage down 41% for 2012

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	06/15/12 - 06/19/12
Date Bill Mailed:	05/18/12 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	129.54
Payment(s) Received 4/18 - 5/18	-129.54
Balance as of 5/18	0.00
Current Electric Charges	87.10
Current Gas Charges	31.27
Current Charges as of 5/18	118.37
Total Amount Due	118.37

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 801679	
Energy Charge (\$0.07242 x 966.00 kwh)	69.96	Actual Reading on 5/17/12	3942
Electric DSM (\$0.00287 x 966.00 kwh)	2.77	Previous Reading on 4/17/12	2976
Electric Fuel Adjustment (\$0.00536 x 966 kwh)	5.18	Current kwh Usage	966
Environmental Surcharge (0.610% x \$86.41)	0.53	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.16	Metered kwh Usage	966
Total Electric Charges	\$87.10		

new meters

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$118.37 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	06/04/12	\$118.37	\$124.29		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P129.54
PF:Y eB:P



#113819659 5#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

Copy PSC 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 29 ccf)	6.49
Gas Supply Component (\$0.47423 x 12 ccf)	5.69
Gas Supply Component (\$0.34904 x 17 ccf)	5.93
Gas DSM (\$0.01709 x 29.00 ccf)	0.50
Home Energy Assistance Fund Charge	0.16
Total Gas Charges	\$31.27

Meter Reading Information

Meter # 143092	4655
Actual Reading on 5/17/12	4626
Previous Reading on 4/17/12	29
Current ccf Usage	1
Meter Multiplier	29
Metered ccf Usage	

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$5.92

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,932 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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Signature: _____

Date: _____



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)

Walk-In Center:
Online Customer Self-Service:

Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
07/02/12	\$133.84

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	2012 This Year	2011 Last Year
Average Temperature	73°	76°
Number of Days Billed	32 +	31
Electric/kwh per day	41.2	60.7
Gas/ccf per day	0.3	0.4

Decrease
< 47.3%

Compare temperature, number of days & gas usage, electric usage down 47.3% for 2012

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	07/17/12 - 07/19/12
Date Bill Mailed:	06/19/12 (Meter Read Portion 12)

BILLING SUMMARY	
Previous Balance	118.37
Payment(s) Received 5/18 - 6/18	-118.37
Balance as of 6/18	0.00
Current Electric Charges	115.28
Current Gas Charges	18.56
Current Charges as of 6/18	133.84
Total Amount Due	133.84

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 801679	
Energy Charge (\$0.07242 x 1321.00 kwh)	95.67	Actual Reading on 6/18/12	5263
Electric DSM (\$0.00287 x 1321.00 kwh)	3.79	Previous Reading on 5/17/12	3942
Electric Fuel Adjustment (\$0.00510 x 1321 kwh)	6.74	Current kwh Usage	1321
Environmental Surcharge (0.370% x \$114.70)	0.42	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.16	Metered kwh Usage	1321
Total Electric Charges	\$115.28		

new meter

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$133.84 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	07/02/12	\$133.84	\$140.53		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU12832026, G000000
P118.37
PF:Y eB:P



#117000383 2#
GLEN DAMRON
3605 TEN BROECK WAY
LOUISVILLE KY 40241-2497

PO BOX 9001960
LOUISVILLE, KY 40290-1960

Service Address: 3605 Ten Broeck Way

PRINTED ON RECYCLED PAPER
Rev. 12.03.09

copy psc 12/28/12

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50	Meter Reading Information	
Gas Distribution Charge (\$0.22396 x 10 ccf)	2.24	Meter # 143092	
Gas Supply Component (\$0.34904 x 10 ccf)	3.49	Actual Reading on 6/18/12	4665
Gas DSM (\$0.01709 x 10.00 ccf)	0.17	Previous Reading on 5/17/12	4655
Home Energy Assistance Fund Charge	0.16	Current ccf Usage	10
Total Gas Charges	\$18.56	Meter Multiplier	<u>1</u>
		Metered ccf Usage	10

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$6.69

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,642 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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New enrollment only - **Please check box(es) below and on front of stub.**

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- I would like to enroll in Demand Conservation.
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Please deduct my Auto Pay Payment from a new Checking Account.

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Signature: _____

Date: _____



Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
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 (24 hours a day; \$2.95 fee)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
10/02/12	\$179.13

a PPL company

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	10/16/12 - 10/18/12
Date Bill Mailed:	09/19/12 (Meter Read Portion 12)

	2012	2011
Averages for Billing Period	This Year	Last Year
Average Temperature	76°	75°
Number of Days Billed	33	33
Electric/kwh per day	58.2	94.9
Gas/ccf per day	0.2	0.2

*usage decrease
63.1%*

Direct comparison of temperature, number of days & gas usage, yet electric usage down 63.1% in 2012.

BILLING SUMMARY	
Previous Balance	239.36
Payment(s) Received 8/17 - 9/18	-239.36
Balance as of 9/18	0.00
Current Electric Charges	161.37
Current Gas Charges	17.76
Current Charges as of 9/18	179.13
Total Amount Due	179.13

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 801679	
Energy Charge (\$0.07242 x 1,923 kWh)	139.26	Actual Reading on 9/18/12	12929
Electric DSM (\$0.00287 x 1,923 kWh)	5.52	Previous Reading on 8/16/12	11006
Electric Fuel Adjustment (\$0.00382 x 1,923 kWh)	7.35	Current kwh Usage	1923
Environmental Surcharge (0.360% x \$160.63)	0.58	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.16	Metered kwh Usage	1923
Total Electric Charges	\$161.37		

GAS CHARGES

Rate Type: Residential Gas Service	Meter Reading Information
	<i>new meter</i>

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$179.13 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/02/12	\$179.13	\$188.09		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P239.36
 PF:Y eB:P



a PPL company
 PO BOX 9001960
 LOUISVILLE, KY 40290-1960

#126204570 9#
 110011148 01 AV 0.350
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497



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 Rev. 12/08/09

Service Address: 3605 Ten Broeck Way

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GAS CHARGES (cont)

Basic Service Charge	12.50	Meter # 143092	
Gas Distribution Charge (\$0.22396 x 8 ccf)	1.79	Actual Reading on 9/18/12	4686
Gas Supply Component (\$0.39627 x 8 ccf)	3.17	Previous Reading on 8/16/12	<u>4678</u>
Gas DSM (\$0.01709 x 8 ccf)	0.14	Current ccf Usage	8
Home Energy Assistance Fund Charge	0.16	Meter Multiplier	<u>1</u>
Total Gas Charges	\$17.76	Metered ccf Usage	8

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$8.96

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,846 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

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- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

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Signature: _____

Date: _____





a PPL company

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Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. E.T.)
1-502-589-1444; press 1-2-3 (24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 10/31/12, \$111.23

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made.

ACCOUNT INFORMATION table with fields: Account Number, Account Name (GLEN DAMRON), Service Address (3605 Ten Broeck Way, LOUISVILLE KY), Next Read Will Occur (11/14/12 - 11/16/12), Date Bill Mailed (10/18/12)

Comparison table for 2012 vs 2011: Average Temperature (60 vs 65), Number of Days Billed (29 vs 28), Electric/kwh per day (28.3 vs 60.8), Gas/ccf per day (1.2 vs 0.6)

Handwritten notes: Compare temperature for 2012 vs 2011 - temperature drop 7% increase in number of day by one (1) & gas usage kept 100% yet electric usage down 115% in 2012

BILLING SUMMARY table: Previous Balance 179.13, Payment(s) Received 9/19 - 10/18 -179.13, Balance as of 10/18 0.00, Current Electric Charges 74.99, Current Gas Charges 36.24, Total Amount Due 111.23

ELECTRIC CHARGES

Table of electric charges: Rate Type: Residential Electric Service, Basic Service Charge 8.50, Energy Charge 59.60, Electric DSM 2.36, Electric Fuel Adjustment 3.81, Environmental Surcharge 0.56, Home Energy Assistance Fund Charge 0.16, Total Electric Charges \$74.99. Includes Meter Reading Information: Meter # 801679, Verified Reading on 10/17/12 13752, Previous Reading on 9/18/12 12929, Current kwh Usage 823, Meter Multiplier 1, Metered kwh Usage 823

GAS CHARGES

Table of gas charges: Rate Type: Residential Gas Service, Meter Reading Information: New Meter

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$111.23 will be deducted from your bank account on payment due date

Summary table with columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed. Row 1: [Redacted], 10/31/12, \$111.23, \$116.79, [Redacted], \$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MRU12832026, G000000 P179.13 PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

#129109640 # 110011971 01 AV 0.350 GLEN DAMRON 3605 TEN BROECK WAY LOUISVILLE KY 40241-2497

PRINTED ON RECYCLED PAPER Rev. 12.10.03

Service Address: 3605 Ten Broeck Way

Handwritten: Copy PSC 12/28/12



GAS CHARGES (cont)

Basic Service Charge	12.50	Meter # 143092	
Gas Distribution Charge (\$0.22396 x 37 ccf)	8.29	Actual Reading on 10/17/12	4723
Gas Supply Component (\$0.39627 x 37 ccf)	14.66	Previous Reading on 9/18/12	4686
Gas DSM (\$0.01709 x 37 ccf)	0.63	Current ccf Usage	37
Home Energy Assistance Fund Charge	0.16	Meter Multiplier	1
Total Gas Charges	\$36.24	Metered ccf Usage	37

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$5.56

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,646 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)

Please deduct my Auto Pay Payment from a new Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____





Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Telephone Payments: 1-502-589-1444; press 1-2-3
 (24 hours a day; \$2.95 fee)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
12/31/12	\$202.59

a PPL company

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	GLEN DAMRON
Service Address:	3605 Ten Broeck Way LOUISVILLE KY
Next Read Will Occur:	01/16/13 - 01/18/13
Date Bill Mailed:	12/17/12 (Meter Read Portion 12)

Averages for Billing Period	2012 This Year	2011 Last Year
Average Temperature	47° ←	46°
Number of Days Billed	30	30 ✓
Electric/kwh per day	35.5 (new)	38.9 - OLD METER
Gas/ccf per day	4.3	4.9

* Note: Temp 1° F Higher, used less natural gas. Furnace fan ran less and the electrical usage 9.7% less for 2012.

BILLING SUMMARY	
Previous Balance	155.56
Payment(s) Received 11/15 - 12/14	-155.56
Balance as of 12/14	0.00
Current Electric Charges	96.03
Current Gas Charges	106.56
Current Charges as of 12/14	202.59
Total Amount Due	202.59

ELECTRIC CHARGES

Rate Type: Residential Electric Service
 Basic Service Charge 8.50
 Energy Charge (\$0.07242 x 1,065 kWh) 77.13
 Electric DSM (\$0.00287 x 1,065 kWh) 3.06
 Electric Fuel Adjustment (\$0.00596 x 1,065 kWh) 6.35
 Environmental Surcharge (0.870% x \$95.04) 0.83
 Home Energy Assistance Fund Charge 0.16
Total Electric Charges \$96.03

Yes, we had a 31 year old faulty electric meter!

Meter Reading Information
 Meter # 801679
 Actual Reading on 12/14/12 15732
 Previous Reading on 11/14/12 14667
Current kwh Usage 1065
 Meter Multiplier 1
Metered kwh Usage 1065

GAS CHARGES

Rate Type: Residential Gas Service
 Basic Service Charge 12.50
 Gas Distribution Charge (\$0.22396 x 131 ccf) 29.34
 Gas Supply Component (\$0.42501 x 131 ccf) 55.68

Meter Reading Information
 Meter # 143092
 Actual Reading on 12/14/12 4944
 Previous Reading on 11/14/12 4813

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

\$202.59 will be deducted from your bank account on payment due date

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	12/31/12	\$202.59	\$212.72		\$*****

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU12832026, G000000
 P155.56
 PF:Y eB:P



a PPL company
 PO BOX 9001960
 LOUISVILLE, KY 40290-1960

#134918322 6#
 110012969 01 AV 0.350
 GLEN DAMRON
 3605 TEN BROECK WAY
 LOUISVILLE KY 40241-2497



PRINTED ON RECYCLED PAPER
 Pw: 12/12/07

Service Address: 3605 Ten Broeck Way

Copy P5C 12/28/12

RECEIVED
 RECEIVED
 DEC 18 2012
 DEC 18 2012

GAS CHARGES (cont)			
Weather Normalization Adjustment (\$0.22396 x 29.650 ccf)	6.64	Current ccf Usage	131
Gas DSM (\$0.01709 x 131 ccf)	2.24	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.16	Metered ccf Usage	131
Total Gas Charges	\$106.56		

BILLING INFORMATION	
Late Charge to be Assessed 3 Days After Due Date	\$10.13

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,130 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay change request (voided check must be provided)



Please deduct my Auto Pay Payment from a new Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

RECEIVED

JAN 2 2013

PUBLIC SERVICE
COMMISSION

December 27, 2012

Glen Damron
3605 Ten Broeck Way
Louisville, KY 40241

Kentucky Public Service Commission
Attn: Executive Director
P. O. Box 615
Frankfort, KY 40602

Subject: complaint against LG&E.

Gentlemen:

This is part two of my complaint against LG&E.

A tornado occurred in our neighborhood January 17, 2012 and the power lines were knocked down. On January 18, 2012 in the AM, LG&E came on my property to restore power. On exiting (backing out of my driveway) the truck hit a stone column and damaged it in the amount of \$700. I have notified them of this and of this date have not been able to resolve the situation. The company handling the complaint is being very unreasonable in their Release of Claim Form VA 36-1-020122230660 (see attached). I have enclosed photos (3) of the damage, repair estimate and copy of claim form.

Thank you for your assistance.

Phone number: [REDACTED]

RELEASE OF CLAIM

Claim VA36-1-02012230660

The Undersigned, being of lawful age, for sole consideration of Seven Hundred Dollars (\$700.00) to be paid to Glen Damron do/does hereby and for y/our/its heirs, executors, administrators, successors and assigns release, acquit and forever discharge Louisville Gas & Electric Co. and his, her, their, or its agents servants, successors, heirs, executors, administrators and all other persons, firms, corporations, associations or partnerships of and from any and all claims, actions, causes of action, demands, rights, damages, costs, loss of service, expenses and compensation whatsoever, which the Undersigned now has/have or which may hereafter accrue on account of or in any way growing out of any and all known and unknown, foreseen and unforeseen bodily and personal injuries and property damage and the consequences thereof resulting or to result from the accident, casualty or event which occurred on or about the 18th day of January 2012, at or near 3605 Ten Broeck Way, Louisville KY. It is understood and agreed that this settlement is the compromise of a claim.

The Undersigned further declare(s) and represent(s) that no promise, inducement or agreement not herein expressed has been made to the Undersigned, and that this Release contains the entire agreement between the parties.

This "Release Of Claim" is limited solely to the incident, accident, casualty or event occurring on or about January 18, 2012 at or near 3605 Ten Broeck Way, Louisville KY 40241. In the cause of which the undersigned claims the stone light column on the north side of the driveway at the above address was damaged. This damage claim will be released upon the payment of \$700.00.

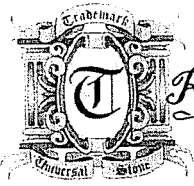
THE UNDERSIGNED HAS READ THE FOREGOING RELEASE AND FULLY UNDERSTANDS IT.

Date Signed 10/30/12

I/We Glen Damron
(Signature)

I/We _____
(Signature)

Copy PSC 12/27/12



TRADEMARK UNIVERSAL STONE LLC.

"Where quality is our trademark"

4103 Bishop Lane, Louisville KY 40218
 Office: 502.964.7770 Fax: 502.964.7771

Customer/Address: Glen Damron/3605 Ten Broeckway
 Louisville Ky 40241
 Ph/Fax: 502.895.5350
 Date: 10.4.2012

Estimate

"Stone the Noblest of all Building Materials"

RECEIVED OCT 04 2012	DESCRIPTION	ESTIMATED PIECE, LINIER FOOT OR SQUARE FOOT	PRICE PER PIECE, LINIER FOOT OR SQUARE FOOT	TOTAL PRICE
	COLUMN Repair			\$ 250.00
	Material not including flagstone			\$ 100.00
	Including			
	o Template	N/A		
	o Materials (Granite) & Installation	N/A		
	o Sink 60/40 Stainless Steel 16 GA	N/A		
	o Sink Cutouts	N/A		
	o Bar Sink	N/A		
	o Facets Cutout	N/A		
	o Backsplash 4"	N/A		
	o Profiles Six to choose from	N/A		
	o Vanity Bowls	N/A		
	o Vanity Hole cutouts	N/A		
	o Cook top Cutout	N/A		
	o Slide in Stove Strip	N/A		
	o Grids & Sink Drain	N/A		
	o Dishwasher Bracket if needed	N/A		
	o Removal of Old Counters and Debris if needed	N/A		
	Demo			\$ 150.00
	Gas Fee			\$ 200.00
			Sub-Total	\$ 700.00
			Tax: 6%	
			Estimated Total	\$ 700.00

50% Deposit due w/ signed proposal to begin work. At that point estimate becomes Contract. The deposit becomes non-refundable once fabrication has begun.
 50% Remaining balance is due upon job completion.

Copy PSC 12/27/12

RMSC

Risk Management Services Company

P.O. Box 22989
Louisville, KY 40252
p 502-326-5900 f 502-326-5909
800-372-5402 www.rmssc.com

2211 River Rd.,
Loa, KY 40206
madk1550n@rmssc.com

September 14, 2012

Glen Damron
3605 Ten Broeck Way
Louisville, KY 40241

RE: RMSC Claim #: VA36-1-02012230660
Date of Incident: One or around January 17, 2012
Ac/Site: 3605 Ten Broeck Way
Claimed damages: Damage to stone entrance column.

Dear Mr. Damron:

This letter is in regard to the above referenced incident and in response to your claim for damages against Louisville Gas and Electric Company, (LG&E). Risk Management Services is a third party claims administrator that is contracted to investigate with the appropriate LG&E personnel and administrate the claims presented against them.

To further investigate your claim I will need more information, as claims are investigated and honored on the basis of negligence. I have enclosed a self addressed envelope for you to mail photos of the actual damage, as well as any estimates you have received for the repairs.

Once the aforementioned is received I will be in a better position to investigate and respond to your claim. If I do not hear back from you within 30 days I will assume you are withdrawing your claim and I will close the file. Thank you.

Sincerely,

10/4/12 12N, 1:13 P.M.

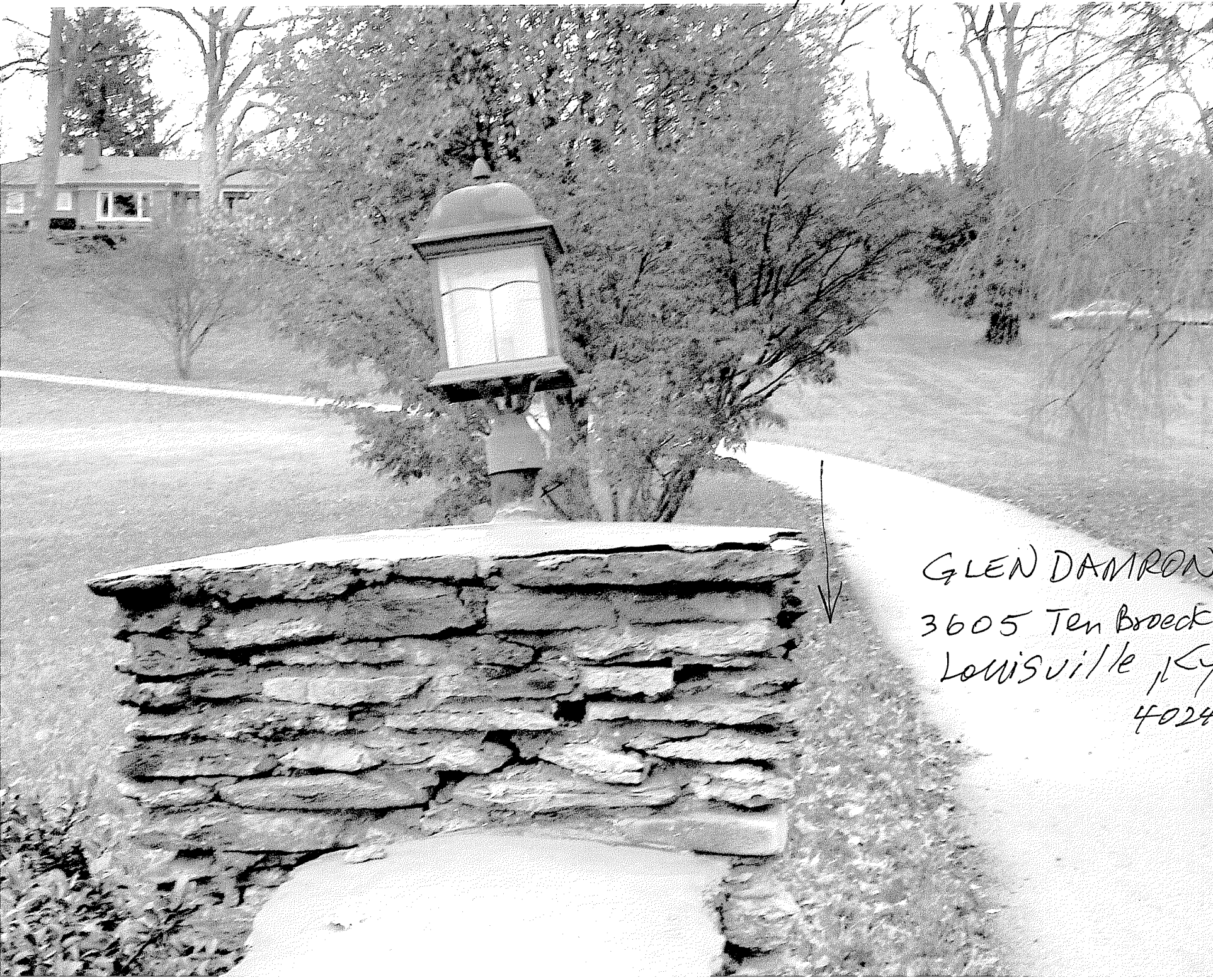
Melanie E. Adkisson
Case Manager
Risk Management Services Company

LG & E - Has so many damage claims, they have an outside firm handle the claims! (FAX) 326-5909

Clark McCulloch

copy PSC 12/27/12

1/18/12



GLEN DAMRON
3605 Ten Broeck Way
Louisville, KY
40241

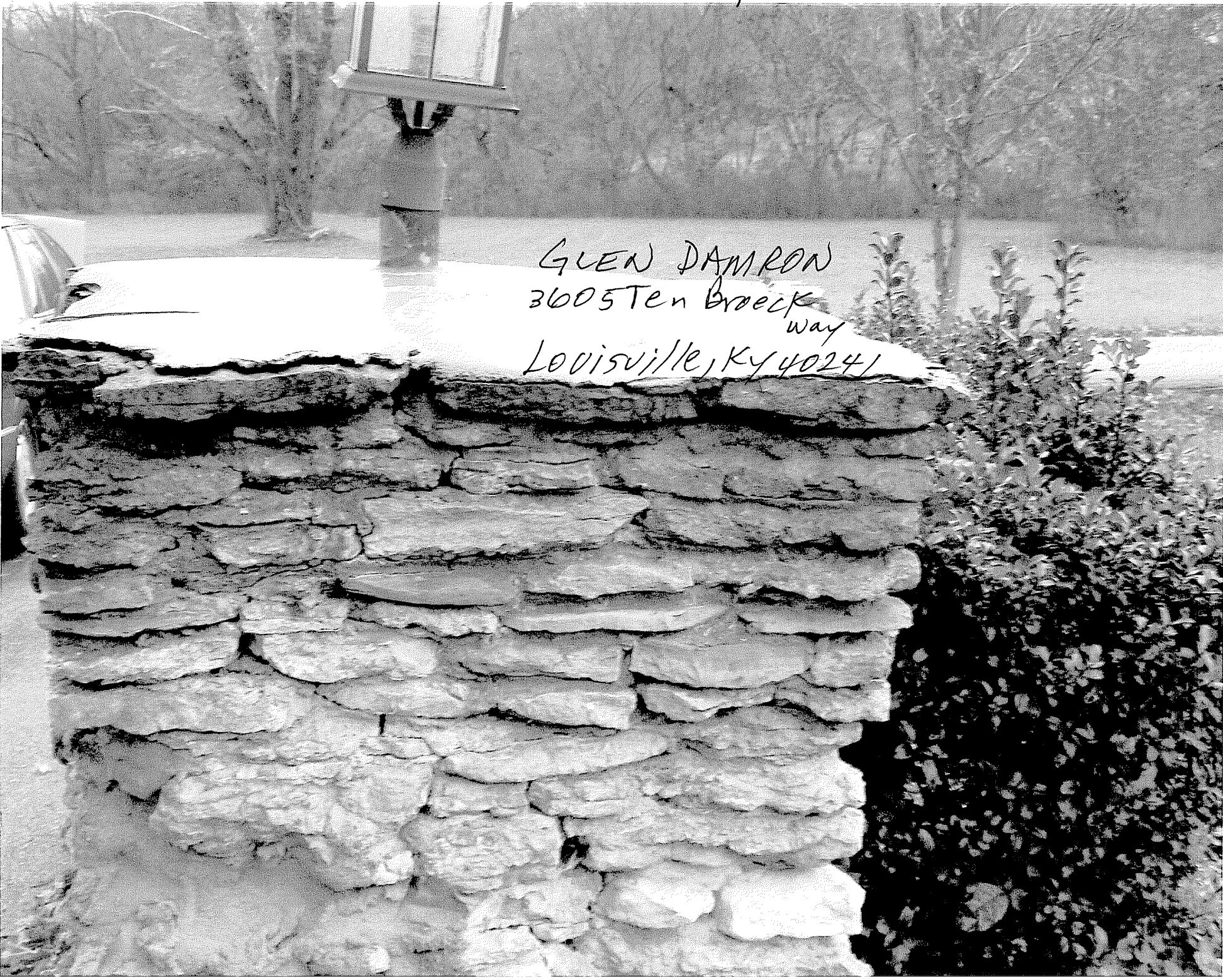
1/18/12

GLEN DAMRON
3605 Ten Broeck way
Louisville, Ky 40241



1/18/12

GLEN DAMRON
3605 Ten Broeck
way
Louisville, KY 40241



Lonnie E Bellar
VP - State Regulation an
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40202

Glen and Patricia A. Damron
3605 Ten Broeck Way
Louisville, KENTUCKY 40241