

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONALD B. AND KIMBERLY A. NIERGARTH)	
)	
COMPLAINANT)	
V.)	CASE NO.
)	2013-00309
NORTHERN KENTUCKY WATER DISTRICT)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Northern Kentucky Water District ("NKWD") is hereby notified that it has been named as defendant in a formal complaint filed on August 7, 2013, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 19, NKWD is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ENTERED ^a
AUG 13 2013
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

95

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

2013-00309

Donald B and Kimberly A Niergarth
(Your Full Name)

COMPLAINANT

VS.

Northern Kentucky Water Dept
(Name of Utility)

DEFENDANT

RECEIVED

AUG 07 2013

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of Donald B and Kimberly A Niergarthth
(Your Full Name) respectfully shows:

(a) Donald B. and Kimberly A Niergarth
(Your Full Name)

10706 Kimberly Drive, Union, Ky 41091
(Your Address)

(b) Northern Kentucky Water Dept
(Name of Utility)

2835 Crescent Springs Rd, Erlanger, Ky 41018
(Address of Utility)

(c) That: the Northern Kentucky Water Dept denied
(Describe here, attaching additional sheets if necessary,

water service based on our refusal to sign
the specific act, fully and clearly, or facts that are the reason

the application for water service which included
and basis for the complaint.)

a release form indemnifying the Water Dept against

Continued on Next Page

Formal Complaint

vs.

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claims for property damage or personal injury.

Wherefore, complainant asks that the Public Service Commission examine Northern Kentucky Water Dept.'s policies + procedures and take action to protect consumer's rights to have essential services

Dated at Union, Kentucky, this 5th day of August, 2013

(Your City)

[Handwritten Signature]

(Your Signature*) Kimberly A. Meigs

8-5-2013

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Jack Bragg
Vice President of Finance
Northern Kentucky Water District
2835 Crescent Springs Road
P. O. Box 18640
Erlanger, KY 41018-0640

Donald B. & Kimberly Niergarth
10706 Kimberly Drive
Union, KENTUCKY 41091