

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TARIFF FILING OF FLEMING-MASON ENERGY ) CASE NO.  
COOPERATIVE, INC. TO AMEND ITS SERVICE CHARGE ) 2013-00142

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION  
TO FLEMING-MASON ENERGY COOPERATIVE, INC.

Fleming-Mason Energy Cooperative, Inc. ("Fleming-Mason") pursuant to 807 KAR 5:001, is to file with the Commission the original and four copies of the following information, with a copy to all parties of record. The information requested herein is due within 14 days of the date of this request. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Fleming-Mason shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which

Fleming-Mason fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond. Careful attention shall be given to copied material to ensure that it is legible.

1. Refer to the response to Item 4 of Staff's First Request.

a. Fleming-Mason's proposed PSC 3, 2<sup>nd</sup> Revised Sheet No. 8, Section 3.a. states that "[a] service charge of \$25 will be made to collect a delinquent bill after written notice has been sent to the customer stating that if the bill is not paid by a certain date, the service will be disconnected in accordance with 807 KAR 5:006 Section 9(3)(c)." State whether, to make the purpose of the charge more clear, Fleming-Mason believes the following language would be more appropriate:

A service charge of \$25.00 will be assessed when a customer's service is disconnected for a delinquent bill, or when a trip is made to the customer's premises to collect a delinquent bill, after notice has been sent to the customer stating that if the bill is not paid by a certain date, the service will be disconnected.

If the response is yes, provide a revised proposed PSC 3, 2<sup>nd</sup> Revised Sheet No. 8, Section 3.a. If no, explain.

b. Provide the supporting calculation for the average hourly rate of \$29.38 for a serviceman.

c. Provide the supporting calculation for the average benefit of 76.66 percent for a serviceman.

d. Provide the supporting calculation for the average administrative hourly rate of \$25.56.

e. Provide the supporting calculation for the average administrative benefit of 78.07 percent.

f. Explain the reason for the difference between the two tables of the administrative time of .5 hours and .6 hours.

g. Explain why the "Disconnect Remotely" table does not include costs related to the additional \$49.20 spent on the meters that have remote disconnect capability, as discussed in response to Item 3 of Staff's First Request. If additional costs should have been included, provide the amounts and how they were calculated.

2. Refer to the response to Item 5 of Staff's First Request.

a. Refer to the response to 5.b.

(1) Explain why Fleming-Mason does not have sufficient information available to cost-justify a \$65 after-hours fee that would apply to remote reconnections.

(2) Fleming-Mason's response did not address the first part of the request. State whether Fleming-Mason believes that proposed PSC 3, 2<sup>nd</sup> Revised Sheet No. 9, Section 3.d. would allow it to charge \$65 to remotely reconnect a meter after hours.

b. Refer to the response to 5.c. State whether it is Fleming-Mason's intent, under the proposed tariffs, to charge a total of \$50 to disconnect and reconnect a customer remotely (\$25 to disconnect and \$25 to reconnect) during regular working hours.

c. What are Fleming-Mason's "regular working hours?"

3. Refer to the response to Item 6 of Staff's First Request.

a. Refer to the response to 6.d. and e. State whether the AMI meters to be installed in September 2013 will be able to be read manually. If the answer is no, state whether Fleming-Mason intends to charge the customer for a meter change out if an AMI meter is installed at customer's premises but the customer subsequently requests an AMI meter not be used.

b. Refer to the response to 6.f. The response states that "[t]here have been many reasons that have been offered for not wanting an automated meter on a residence including personal privacy, health concerns, and even constitutional concerns." State the efforts that Fleming-Mason has made to educate its customers about the upcoming installation of AMI meters and whether the feedback referenced above was received as a result of those efforts. If it was not received as a result of those efforts, explain under what circumstances the feedback was received.

4. Refer to the response to Item 9 of Staff's First Request and 807 KAR 5:006, Section 7(5)(a). Since the regulation requires jurisdictional utilities to read meters at least quarterly, if a manual meter reading charge is approved as proposed, state whether Fleming-Mason believes that every third meter reading should be free of charge. If the response is no, explain.



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Jeff Derouen  
Executive Director  
Public Service Commission  
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DATED           **JUN 14 2013**          

cc: Parties of Record

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