

RECEIVED

SEP 16 2013

SEPTEMBER 10, 2013

PUBLIC SERVICE  
COMMISSION  
JEFF DEBOER  
EXECUTIVE DIRECTOR  
PUBLIC SERVICE COMMISSION  
211 SOWER BLVD.  
P.O. BOX 615  
FRANKFORT, KENTUCKY 40602-0615

RE: CASE NO. 2012-00520

I THOUGHT I SHOULD BRING TO YOUR ATTENTION MY RECENT TRANSACTIONS WITH KENTUCKY AMERICAN WATER COMPANY. BELOW IS A RECAP OF MY ACCOUNT NO. [REDACTED]

	<u>CUBIC FEET</u>	<u>GALLONS</u>	<u>AMT BILLED</u>
JULY 2013	1.0	748	\$13.70
AUGUST 2013	1.0 +	1169.72	\$19.22
SEPTEMBER 2013	1.0	748	\$19.22

PLEASE NOTE THAT AUGUST AND SEPTEMBER ARE THE SAME. THIS IS NOT IN ACCORD WITH THE PROPOSED INCREASE THEY HAVE PURSUED WITH YOUR ORGANIZATION. I USED TO CALL THEM ABOUT THE BILLS. NO WAY DID I USE ALL THE WATER CHARGED TO ME. MY HABITS ARE ALWAYS THE SAME AND THERE ARE NO LEAKS IN MY HOME. I WAS CONVINCED THEY HAD A DEFAULT POSITION OF ONE CUBIC FOOT IN THE METERS. THEIR EMPLOYEES ARE OBESE. THEY SHOULD GET A PAY CUT AND GO ON DIETS.

JEANNE CONNELL  
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