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March 20, 2013

HAND DELIVERED

Hon. Jeff Derouen
Executive Director
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40601

RECEIVED
MAR 20 2013
PUBLIC SERVICE
COMMISSION

Re: Case No. 2012-00428
Delta Natural Gas Company, Inc.

Dear Mr. Derouen:

Enclosed are an original and fourteen (14) copies of the response of Delta Natural Gas Company, Inc. to the Commission Staff's first request for information in the above-styled case. Delta's response is for Delta only, and Delta understands that Atmos Energy Corporation and Columbia Gas of Kentucky, Inc. plan to respond individually.

Enclosed are an original and fourteen (14) copies of Delta's response to the Attorney General's initial request for information in the above-styled case. Delta has responded to those data request items that it determined were applicable to the Company. All other requests for information from the Attorney General not addressed in this response were considered as relating to electric issues and Delta had no further pertinent information to provide on those items. Delta's response is for Delta only, and Delta understands that Atmos Energy Corporation and Columbia Gas of Kentucky, Inc. plan to respond individually.

Please acknowledge receipt of this filing by stamping the extra copy of the cover letter and returning to Delta.

Sincerely,

Robert M. Watt, III

Hon. Jeff Derouen
March 18, 2013
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rmw:rmw

Enclosures

cc: Service List (w/encl.)

005522 005777/4109988.1

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CONSIDERATION OF THE IMPLEMENTATION)
OF SMART GRID AND SMART METER) CASE NO. 2012-00428
TECHNOLOGIES)

VERIFICATION

The undersigned, **Glenn R. Jennings**, being duly sworn, deposes and states that he is Chairman of the Board, President and CEO of Delta Natural Gas Company, Inc. and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.

Glenn R. Jennings

Glenn R. Jennings

STATE OF KENTUCKY)
)
COUNTY OF CLARK)

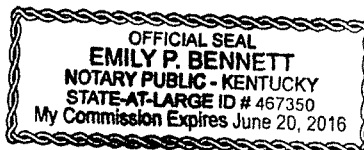
Subscribed and sworn to before me, a Notary Public in and before said County and State, this 18th day of March, 2013.

Emily P. Bennett (SEAL)

Notary Public

My Commission Expires:

6/20/2016



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**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

1. Since the Commission initiated Consideration of the New Federal Standards of the Energy Independence and Security Act of 2007, Administrative Case No. 2008-00408, has the company changed its position regarding Smart Grid? If so, how?

Response:

No.

Sponsoring Witness:

Glenn R. Jennings

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

6. Please state whether the company is aware of any cyber security breaches effecting the electric and gas industries that have either occurred in the United States or internationally. If the answer is in the affirmative, please explain the details of the breaches without exposing information that is not already in the public domain.

Response:

Delta is not aware of any specific breaches. Delta receives confidential updates pertaining to identified potential cyber security risks from the Department of Homeland Security.

Sponsoring Witness:

Glenn R. Jennings

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

8. With regard to cyber security in general, can the company unequivocally confirm that its system reliability is not vulnerable to a cyber security attack? If not, what could be the consequences? Please explain in detail as much as possible for the following:
 - a. the company, and
 - b. the company's ratepayers.

Response:

No. Risks to vulnerability include but are not limited to financial loss to the Company and theft of Company financial, operational and customer data.

Sponsoring Witness:

Glenn R. Jennings

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

9. Please provide the names of the standards, protocols or policies which the company observes and/or implements in its maintaining its system reliability from cyber security threats.

Response:

See Delta's Response to PSC Item 115.

Sponsoring Witness:

Glenn R. Jennings

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

10. Please provide copies of the standards, protocols or policies which the company observes and/or implements in its maintaining its system reliability from cyber security threats.

Response:

See Delta's Response to PSC Item 115.

Glenn R. Jennings

Sponsoring Witness:

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

11. With regard to cyber security in general, can the company unequivocally confirm that its ratepayers' privacy of data cannot be compromised or otherwise divulged to any individual or entity not associated with the company, or a qualified third-party which has issues a non-disclosure statement or the ratepayers? If not, what could be the consequences? Please explain in as much detail as possible for the following:
- a. the company, and
 - b. the company's ratepayers.

Response:

See Delta's Response to AG Item 8.

Glenn R. Jennings
Sponsoring Witness:

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

12. If a qualified third-party that has agreed to a non-disclosure statement and obtains ratepayers' private information, what guarantees exist that the information will not be disclosed, whether intentionally or unintentionally?

Response:

See Delta's Response to PSC Item 115.

Sponsoring Witness:

Glenn R. Jennings

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

13. Please provide the names of the standards, protocols or policies which the company observes and/or implements in its maintaining its ratepayers' privacy data from cyber security threats.

Response:

See Delta's Response to PSC Item 115.

Sponsoring Witness:

Glenn R. Jennings

**DELTA NATURAL GAS COMPANY, INC.
CASE NO. 2012-00428**

**FIRST DATA REQUEST FROM ATTORNEY GENERAL
DATED FEBRUARY 27, 2013**

14. Please provide copies of the standards, protocols or policies which the company observes and/or implements in its maintaining its ratepayers' privacy data from cyber security threats.

Response:

See Delta's Response to PSC Item 115.

Sponsoring Witness:

Glenn R. Jennings