

Steve L. Beshear
Governor

Leonard K. Peters
Secretary
Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort Kentucky 40602-0615
Telephone: (502) 564-3940
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David L. Armstrong
Chairman

James Gardner
Vice Chairman

Linda Breathitt
Commissioner

September 17, 2012

Tatyana & Donna Austin
4734 S KY 501
Liberty, KENTUCKY 42539

RE: Case No. **2012-00424**

(Complaints - Service)

Tatyana and Donna Austin, Complainants; Windstream Kentucky East, LLC, Defendant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received September 06, 2012 and has been assigned Case No. 2012-00424. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at <http://www.psc.ky.gov>.

All documents submitted to the Commission in this proceeding must comply with the rules of procedure adopted by the Commission found in 807 KAR 5:001. Any deviation from these rules must be submitted in writing to the Commission for consideration as required by 807 KAR 5:001 (14). Additionally, confidential treatment of any material submitted must follow the requirements found in 807 KAR 5:001 (7).

Materials submitted to the Commission which do not comply with the rules of procedure, or that do not have an approved deviation, are subject to rejection by Commission pursuant to 807 KAR 5:001 (2). In order to insure cases are processed in a timely manner and accurate reliable records are created, please make sure that the rules of procedure are followed. Should you have any questions, please contact the Division of Filings.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen
Executive Director

JD/rs

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Jeanne Shearer, VP - State Government Affairs
Windstream Kentucky East, LLC
130 W New Circle Road, Suite 170
Lexington, KY 40505

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