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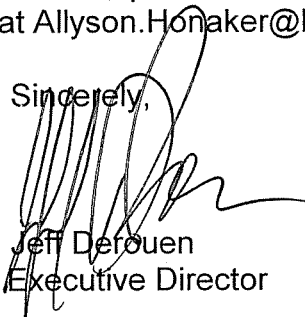
November 14, 2012

## PARTIES OF RECORD

Re: Case No. 2012-00362

Attached is a copy of the memorandum which is being filed in the record of the above-referenced case. If you have any comments you would like to make regarding the contents of the informal conference memorandum, please do so within seven days of receipt of this letter. If you have any questions, please contact Allyson Honaker at 502/564-3940, extension 265, or by e-mail at [Allyson.Honaker@ky.gov](mailto:Allyson.Honaker@ky.gov).

Sincerely,



Jeff Derouen  
Executive Director

Attachment

**INTRA-AGENCY MEMORANDUM**  
**KENTUCKY PUBLIC SERVICE COMMISSION**

**TO:** Case File

**FROM:** Allyson Honaker  
Staff Attorney

**DATE:** November 14, 2012

**SUBJECT:** Case No. 2012-00362  
Tompkinsville Natural Gas System—Alleged Failure to Comply  
With KRS 278.495  
Informal Conference

An informal conference was held in this matter on Friday, November 2, 2012. Representatives of Tompkinsville Natural Gas System (“Tompkinsville”) and Commission Staff were present for this meeting. An attendance list is attached. The purpose of the conference was to discuss the inspection involved in this case.

The conference was opened by Commission Staff. Tompkinsville was asked whether it had implemented any changes as a result of this inspection. Representatives of Tompkinsville proceeded to describe some changes that were made, including obtaining a new OQ Plan, Public Awareness Plan and DIMP Plan as well as a scheduled OQ training for employees.

Tompkinsville will file a list of employees that actually attend the OQ training and receive certification. Tompkinsville will also provide an updated response to each of the alleged violations contained in the show cause order by November 30, 2012.

PSC engineering staff also loaned Tompkinsville a Heath Odorator to take odorant tests.

A follow-up Informal Conference was discussed and scheduled for December 7, 2012.

The Informal Conference was then adjourned.

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CASE NO. 2012-00362

TOMPKINSVILLE NATURAL GAS SYSTEM ALLEGED FAILURE TO COMPLY WITH KRS 278.495

SIGN IN

November 2, 2012

PERSON

REPRESENTING

<i>Allyson Honaker</i>	<i>PSC-Regul</i>
<i>Joel Dugan</i>	<i>Ky PSC</i>
<i>Steve Sample</i>	<i>Ky PSC</i>
<i>JASON BRANGERS</i>	<i>Ky PSC</i>
<i>Jeffrey W. Harrison</i>	<i>City of Tompkinsville</i>
<i>Shawn Martin</i>	<i>Martin Contracting</i>
<i>Jeff Proffitt</i>	<i>City of Tompkinsville</i>
<i>Reed Moore, Jr.</i>	<i>City Atty</i>
<i>Wanda Swain</i>	<i>Wanda Swain Eng</i>
<i>Bill Dithen</i>	<i>Ky PSC</i>