

RECEIVED

JAN 10 2013

PUBLIC SERVICE
COMMISSION

January 7, 2013

Mr. Jeff Derouen
Commonwealth of Kentucky
Public Service Commission
P.O. Box 615
Frankfort, KY 401602-0615

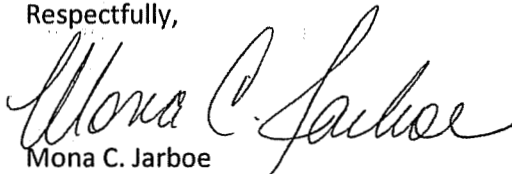
Dear Mr. Derouen:

I am writing in response to a letter that I received on January 2, 2013, from Brite & Hopkins, PLLC. The letter reported that Bolin Energy had reported to Meade County RECC that the single phase line was completed as of December 28, 2012.

It is with great sadness and exasperation that I write to inform you that the lights at my residence do not seem to be any better than before. The light flickering has continued through this morning. My understanding is that the single phase line that was completed was supposed to elevate our problem with diminished light capacity (flickering). Now that the outcome has not been what we expected, what are our options at this point? Can you please advise as to what is planned for the near future to alleviate our current lighting situation?

Please feel free to contact me with any questions, or comments.

Respectfully,



Mona C. Jarboe
7055 Big Bend Rd
Battletown, KY 40104

cc: Brite & Hopkins, PLLC
P.O. Box 309
Hardinsburg, KY 40143-0309