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September 20, 2012

Mr. Jeff Derouen Executive Director Commonwealth of Kentucky Kentucky Public Service Commission PO Box 615 Frankfort, KY 40602-0615

RE: Case No. 2012-00310 Case No. 2012-00311 Case No. 2012-00312 RECEIVED

SEP 2 1 2012

PUBLIC SERVICE COMMISSION

Dear Mr. Derouen:

Enclosed please find the original and ten copies of Meade County Rural Electric Cooperative Corporation's Response to the First Request for Information from the Commissioner's staff in the above-styled cases.

Respectfully submitted,

Thomas C. Brite

Attorney for Meade County RECC

tcb/svh

enclosure

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MEADE COUNTY RURAL ELECTRIC COOPERATIVE CORPORATION RESPONSE TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

CASE NO. 2012-00310

RECEIVED

SEP 21 2012

PUBLIC SERVICE COMMISSION

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COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

n the Matter of:	
MONA CORRIN JARBOE)
COMPLAINANT)
V.)) CASE NO.
MEADE COUNTY RURAL ELECTRIC COOPERATIVE CORPORATION) 2012-00310
DEFENDANT)

MEADE COUNTY RURAL ELECTRIC COOPERATIVE CORPORATION RESPONSE TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Comes Meade County Rural Electric Cooperative Corporation, by Counsel, and file its response to the information requested dated September 10, 2012 in the about styled case before the Commission.

1		CA	SE NO. 201	12-0031	.U				
2	Question 1.)	When did Complainant, M	Iona Corrin	Jarboe,	first contact	Meade	County	about	th
3	lights flickeri	ng?							
4									
5	Response 1.)	January 31, 2012							
6									
7	Witness)	David Poe							
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CASE NO. 2012-00310

Ouestion 2.) What response did Meade County provide Complainant? Response 2.) A service crew examined the lines searching for things that can cause a distribution line to have blinking power. The crew also checked service connections at the account. Nothing was found anywhere. David Poe Witness) .0

	CASE NO. 2012-00310
1	
2	Question 3.) Meade County's July 26, 2012 response to the Commission's July 18, 2012 Order does
3	not indicate that the document was served on Complainant.
4	a.) If the document was served on Complainant, indicate the date it was served and provide a
5	certificate of service
6	b.) If the document was not served on Complainant, indicate why.
7	
8	Response 3a.) By letter dated July 24, 2012, complainant was mailed a letter with a copy of the Hilltop
9	letter dated July 13, 2012. A copy of the July 24, 2012 letter to complainant is attached hereto and
10	marked "Exhibit 1".
11	
12	Response 3b.) See answer 3a.
13	
4	Witness) Thomas Brite
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	CASE NO. 2012-00310
1	CASE NO. 2012-00310
2	Question 4.) Complaint's complaint alleges that "I kept a log in March and April and was told that
3	David Pace would come by to pick it up and he never has."
4	a.) Confirm whether an employee of Meade County spoke with Complainant about the lights
5	flickering.
6	b.) Is David Pace an employee of Meade County?
7	c.) If so, in what capacity was Mr. Pace employed and what are his duties?
8	
9	Response 4a.) Yes
10	
11	Response 4b.) Yes
12	
13	Response 4c) Mr. Pace's job title is Staff Assistant and his job duties are to promote good will among
14	employees, members and general public, to have thorough knowledge of the Cooperative's established
15	policies, rules and regulations, to provide support to the President/CEO by maintaining a current
16	awareness of key issues confronting the Cooperative and interpreting those issues and developments in
17	terms of timely data and works with local and state organizations to continue economic growth in
18	Cooperative territory.
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: 0	Witness) David Poe
21	

1	CASE NO. 2012-00310
2	Question 5.) Does Meade County contend that it has provided service to Complainant in
3	conformance with 807 KAR 5:041?
4	
5	Response 5.) Until Meade County received Commission's Order of August 10, 2012 indicating that
6	Meade County had failed to address all allegations in the Complaint and requested that we file a
7	Supplemental Response which was filed on August 17, 2012, Meade County had attempted to keep
8	complainant informed by letter and personal contact/telephone calls. The Answer/Supplemental
9	Response filed on August 17, 2012 was served on complainant as indicated.
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11	Witness) Thomas Brite
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CASE NO. 2012-00310

addition to a copy of the August 7, 2012 letter, what contact, if any, has Meade County had with

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2 The letter dated August 7, 2012 from counsel for Meade County to the Commission's 3 Executive Director states that representatives of Meade County met with representatives of Hillton 4 Companies ("Hilltop") on August 3, 2012, and that Meade County and Hilltop agreed to concurrent 5 testing "in order to isolate the problem(s) and determine a solution to these problem(s) with the engineers establishing a protocol regarding the testing and the time frame for said testing." The letter 6 7 further stated that the protocol would be established within ten days of the August 3, 2012 meeting 8 date and that when the protocol is established, the Commission and the Complainant would be notified. Following the text of the letter, a "cc" indicated that a copy of the letter to be sent to Complainant. In 9

complainant regarding the August 3, 2012 meeting with Hilltop?

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Response 6.) None

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Witness) Thomas Brite

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CASE NO. 2012-00310

Question 7.) Refer to Meade County's July 26, 2012 filing with the Commission (a copy of which is

attached hereto), which contained a letter to the commission's Executive Director dated July 24, 2012,

and a copy of a June 13, 2012 letter from Thomas C. Brite to John Morgan, Hilltop Companies

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("Hilltop"). At page 2, the June 13, 2012 letter stated, "[i]f this issue is not resolved to our satisfaction by August 1, 2012, we plan to mail to you the 10 day notice letter terminating service to Hilltop."

| a.) What was the basis of Meade County's belief, as expressed in its letter of June 13, 2012, that Hilltop's equipment was the cause of the flickering situation experienced by Meade

- b.) What was the basis for Meade County's decision, as expressed in tits letter of August 7, 2012, that concurrent testing was needed to isolate the problem(s) and determine a solution?
- c.) Does Meade County believe that the flickering experienced by its residential customers is a result of anything other than Hilltop's equipment? If yes, explain the basis for Meade County's belief
- d.) Did Hilltop resolve the issue to Meade County's satisfaction by August 1, 2012
 - (1) If yes, how was this issue resolved?

County's residential customers?

- (2) If no, did Meade County mail to Hilltop a 10 day notice letter terminating service to Hilltop?
 - (i) If yes, provide a copy of the letter
 - (ii) If no, state why Meade County did not mail to Hilltop a 10 day notice letter terminating service to Hilltop.

CASE NO. 2012-00310

1	CASE NO. 2012-00310
2	Response 7a.) Hilltop Quarry upgraded its facility in December 2011. Complaints from nearby
3	members began in January 2012. Meade County RECC first checked the lines and services, no
4	knowing the issue was due to Hilltop's operations. MCRECC then began downline monitoring using
5	voltage recorders in early February. The high flicker levels coincided with the hours of Hilltop's
6	operation.
7	
8	Response 7b.) MCRECC was satisfied that Hilltop's operations were the source of the problem;
9	however, Hilltop was not and insisted on concurrent monitoring.
10	Response 7c.) No
11	Response 7d.) No
12	
13	Witness: David Poe
14	
15	Response 7d(ii). In a letter from Douglas Brent, who is counsel for Hilltop Basic Resources, Inc., he
16	implied any interruption of power would immediately and irreparably damage Hilltop. His letter also
17	requested concurrent testing to help determine the cause of the disturbance to the complainants. His
18	letter also indicated a willingness to do further testing to "isolate any problems, determine a solution
19	and apportion responsibility." After repeated efforts to obtain a working relationship with Hilltop to
20	resolve the problems of the complainants, the Brent letter indicated willingness of Hilltop to cooperate
21	and we agreed that would be in the best interest of all parties.
<u>?</u> 2	

23

Witness)

Thomas Brite

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2	Question 8.) What is the voltage of the electric service provide to Complainant?
3	a.) Is the Complainant's service single phase?
4	b.) If yes, which phase serves the Complainant?
5	
6	Response 8.) 120/240 Volt Service
7	
8	Response 8a.) Yes
9	
10	Response 8b) B phase
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12	Witness) David Poe
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CASE NO. 2012-00310

Question 9.) What is the voltage of the electric service that is provided to Hilltop? a.) Is Hilltop's service three phase? b.) Is Hilltop service primary metered? Response 9.) Hilltop is served and metered at the high voltage distribution level of 7.2/12.47 KV. However, multiple transformer banks serve their loads at the 277/480 Volt level. Response 9a.) Yes Response 9b.) Yes Witness) David Poe 0.

CASE NO. 2012-00310

Question 10.) Is the electric service provided to Hilltop fed by a substation that is exclusive to Hilltop? a.) If yes, what is the primary side voltage, if different than above? b.) What is the secondary voltage? Response 10.) No Response 10a.) N/A Response 10b.) N/A Witness: David Poe 0!

CASE NO. 2012-00310

Question 11.) Is the Hilltop electric load fairly constant during a work day, or does it tend to be intermittent, or fluctuating? Response 11.) It fluctuates. David Poe Witness) 9: ?1

CASE NO. 2012-00310

1 2 Question 12.) Refer to Meade County's Answer filed August 21, 2012. The Answer at page 1 under 3 the heading "Third Defense" states, "Meade and Hilltop Big Bend Quarries, LLC (Hilltop) are 4 conducting concurrent testing in order to determine whether problem(s) exist concerning this 5 complainant." 6 a.) When did Meade County commence testing in order to determine whether problems exist 7 concerning Complainant's Complaint? 8 b.) When did Hilltop commence testing in order to determine whether problems exist 9 concerning Complainant's Complaint? 10 c.) Based on the testing conducted by either Meade County or Hilltop, does a light flickering 11 problem exist with regard to Complainant's electric service? 12 13 Response 12a.) The monitoring equipment was installed on September 5, 2012 14 15 Response 12b.) It was also installed on September 5, 2012 16 17 Response 12c.) In our opinion, yes. However, based upon testing performed since September 5, 18 2012, Hilltop has not confirmed or denied it at this time. 19 :0 Witness: David Poe 21 22

1	CASE NO. 2012-00310
2	Question 13.) What is the average monthly MW or kW load for:
3	a.) The Hilltop load; and
4	b.) Complainant's load?
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6	Response 13a.) 1335 KW over the last 5 months
7	
8	Response 13b.) 9.8 KW since 1/1/12
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10	Witness: David Poe
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2	Question 14) What is the average monthly percent power factor for:
3	a.) The Hilltop load; and
4	b.) Complainant's load?
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6	Response 14a.) The power factor is not available
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8	Response 14b.) The power factor is not available
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10	Witness) David Poe
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CASE NO. 2012-00310

Question 15.) What is the average monthly percent voltage at: a.) The Hilltop load; and b.) Complainant's load? Response 15a.) The monthly percent voltage is not available Response 15b.) The monthly percent voltage is not available David Poe Witness) !7 :0

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2	Question 16.)	Does the same feeder serve the load to Hilltop and Complainant?
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4	Response 16.)	Yes
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6	Witness)	David Poe
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CASE NO. 2012-00310

Question 17.) Does the same feeder serve the load to Hilltop, Complainant, and the Complainants in Case Nos. 2012-00311 and 2012-00312? Response 17.) Yes Witness) David Poe <u>'</u>0

2	Question 18.)	What is the distance of the distribution line from the substation serving Hilltop to th				
3	Hilltop service drop?					
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5	Response 18.) 4.5 miles					
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7	Witness)	David Poe				
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CASE NO. 2012-00310

Question 19.) What is the distance of the distribution line from the substation serving Complainant and the Complainant's service drop?

Response 19.) 9.8 miles

Witness: David Poe

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THOMAS C. BRITE e-mail: tbrite@bbtel.com

STEPHEN G. HOPKINS e-mail: shopkins@bbtel.com

July 24, 2012

Mona Corrin Jarboe 7055 Big Bend Road Battletown, Kentucky 40104

RE: Case No. 2012-00310

Dear Ms. Jarboe:

Enclosed is a copy of a letter that I mailed to Hilltop Companies on July 13, 2012.

As you will note a copy of this letter was forwarded to the Kentucky Public Service Commission with a copy of your complaint filed with the Commission. Meade County RECC is waiting for a response from the quarry.

Yours very truly,

THOMAS C. BRITE

TCB: bep

Enclosure

Mr. Burns Mercer, President Meade County RECC P.O. Box 489 Brandenburg, Kentucky 40108

CERTIFICATE OF SERVICE

The undersigned as Attorney for Meade County Rural Electric Cooperative Corporation does hereby certify that he supervised the foregoing response which is true and correct to the best of his knowledge and belief and that the original and ten (10) copies of this response was mailed to Jeff Derrouen, PSC Executive Director, P.O. Box 615, Frankfort, KY 40602, and one (1) copy Mona Corrin Jarboe, 7055 Big Bend Rd., Battletown, KY 40104, this 20th day of September 2012.

Thomas C. Brite

Attorney for Meade County Rural Electric Cooperative Corporation

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