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MAY 16 2012


PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF SALT RIVER)
ELECTRIC COOPERATIVE)
CORPORATION FOR APPROVAL OF A) Case No. 2012-00141
PREPAY METERING PILOT PROGRAM)
)

THE RESPONSE OF SALT RIVER ELECTRIC COOPERATIVE CORPORATION
TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

 Salt River Electric Cooperative Corporation
111 West Brashear Avenue
Bardstown KY 40004
Tel. (502) 348-3931

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

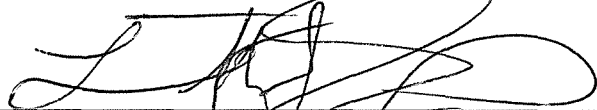
Application of Salt River)	
Electric Cooperative)	
Corporation for Approval of)	CASE NO. 2012-00141
a Prepay Metering Pilot)	
Program)	

CERTIFICATE OF PREPARATION

STATE OF KENTUCKY
COUNTY OF NELSON

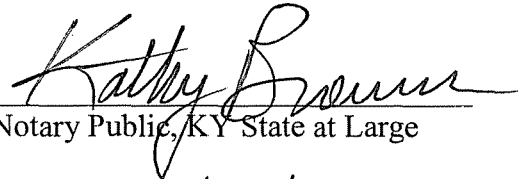
Timothy J. Sharp, being duly sworn, states that he supervised the preparation of responses **1(a), 3 and 4** of the Appendix to the order dated May 4, 2012, of the Kentucky Public Service Commission in the above-named case, and that the matters and items set forth therein are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.

SALT RIVER ELECTRIC COOPERATIVE CORP.



Timothy J. Sharp PE
Chief Operating Officer

Subscribed and sworn before me on this 15 day of May, 2012.


Notary Public, KY State at Large

My commission expires:

12/16/14

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

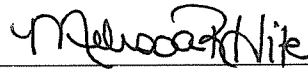
Application of Salt River)	
Electric Cooperative)	
Corporation for Approval of)	CASE NO. 2012-00141
a Prepay Metering Pilot)	
Program)	

CERTIFICATE OF PREPARATION

STATE OF KENTUCKY
COUNTY OF NELSON

Melissa Hite, being duly sworn, states that she supervised the preparation of responses **1(b), 1(c)(i), 1(c)(ii), 1(d), 1(e), 2(a), 2(b), 2(b)(ii), and 6** of the Appendix to the order dated May 4, 2012, of the Kentucky Public Service Commission in the above-named case, and that the matters and items set forth therein are true and accurate to the best of her knowledge, information and belief, formed after reasonable inquiry.

SALT RIVER ELECTRIC COOPERATIVE CORP.



Melissa Hite

Manager of Information Technology

Subscribed and sworn before me on this 14 day of May, 2012.


Notary Public, KY State at Large

My commission expires:

12/16/14

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

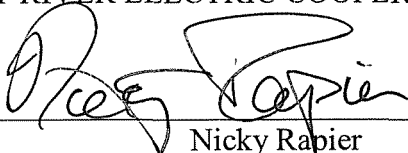
Application of Salt River)	
Electric Cooperative)	
Corporation for Approval of)	CASE NO. 2012-00141
a Prepay Metering Pilot)	
Program)	

CERTIFICATE OF PREPARATION

STATE OF KENTUCKY
COUNTY OF NELSON


Nicky Rapier, being duly sworn, states that he supervised the preparation of responses 5 and 7 of the Appendix to the order dated May 4, 2012, of the Kentucky Public Service Commission in the above-named case, and that the matters and items set forth therein are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.

SALT RIVER ELECTRIC COOPERATIVE CORP.



 Nicky Rapier
 Vice President of Community
 and Economic Development

Subscribed and sworn before me on this 14 day of May, 2012.



 Notary Public, KY State at Large

My commission expires: 12/16/14

1. Refer to the Application, Exhibit A, pages 1 and 2.
 - a. The "Rates" Section provides for a program fee of 17 cents per day. Provide the detailed cost justification to support this fee.

We have looked at what additional Salt River Electric costs will be needed to implement this program. We feel that the following reflects what these additional costs will be:

Additional meter and hardware cost	\$155.00
Estimated labor to replace	17.18
Estimated vehicle and overhead costs	14.00
Meter test	6.00
Total:	<u>\$192.18</u>

The length of our Pilot Program:
36 months or 1,095 days **1,095 days**

Therefore, we feel that we will need to recover per day: **\$.1755 per day**

We chose to round down to \$0.17 per day to match previous programs on file with the commission.

(Response prepared by Timothy J. Sharp)

- b. The "Terms and Conditions" section states that "[c]ustomers receiving service under this tariff are required to enter into a contract for a minimum of one (1) year and the prepay agreement will follow the plan." Provide a copy of all contracts or agreements that customers would be required to enter into under the Prepay Program.

(Please see Attachment 1)

(Response prepared by Melissa Hite)

- c. The "Terms and Conditions" section states that a customer participating in the Prepay Program must have internet access.
- i. Provide a listing of all information that will be available to customers via the internet.

(Please see Attachment 2)

(Response prepared by Melissa Hite)

- ii. State whether a paper bill, for informational purposes, will be mailed to customers participating in the program.

No

(Response prepared by Melissa Hite)

- d. Paragraph B, under the "Charges and Assessments" section, states that "[t]he fuel adjustment and the environmental surcharge will be credited or debited to the account based upon the purchase. The dollar amount will be the allocation for the month of the purchase." State whether the fuel adjustment clause and environmental surcharge will be prorated daily or whether each will be applied in one lump sum on a monthly basis.

Prorated daily

(Response prepared by Melissa Hite)

- e. Paragraph C, under the "Charges and Assessments" section, discusses the minimum initial payment and making payments thereafter. Provide the various payment methods that will be available to customers in the Prepay Program (i.e. in person, over the internet, by phone, etc.).

In person, over the internet, by phone

(Response prepared by Melissa Hite)

2. State whether Salt River is proposing to utilize any type of in-home displays. If no, explain the following:

- a. How customers will be able to monitor daily usage.

Via the web site, via text or email

(Response prepared by Melissa Hite)

- b. Will Salt River provide advance notice to customers when remaining funds in their prepay account are low?

Yes

(Response prepared by Melissa Hite)

- i. If no, explain why Salt River will not provide such notice.
ii. If yes, what level of funds will trigger such notice? Also, what type of notification will be given to customers whose funds are low?

Customer can set a minimum balance threshold. When the balance is reached, the customer is contacted via text or email, or can view via the website. See above screen shot in 1(c)(i).

(Response prepared by Melissa Hite)

3. State the total number of meters on Salt River's system identified by type (i.e. mechanical or digital). State the number of digital meters that are Automated Meter Reading ("AMR") and the number that are Advanced Metering Infrastructure ("AMI").

Salt River has 48,300 AMI digital meters on our system. We do not have any mechanical meters on our system.

(Response prepared by Timothy J. Sharp)

4. Explain any upgrades that would need to be made to a mechanical, AMR, or AMI meter in order to enable customers with each type of meter to participate in the Prepay Program.

Salt River plans to replace AMI meters with an AMI meter that has remote disconnect/reconnect capability for prepay customers.

(Response prepared by Timothy J. Sharp)

5. State whether remote disconnections would be allowed to take place on weekends or holidays.

No

(Response prepared by Nicky Rapier)

6. State whether Prepay Program customers would incur a fee each time they deposited money into their account. If yes, provide the amount of the fee and the cost justification supporting the fee.

No

(Response prepared by Melissa Hite)

7. Explain how Salt River is planning to inform its customers of the Prepay Program.

Prior to the implementation of Salt River Electric's prepaid metering pilot program, the co-op will notify all electric customers through bill stuffers. The stuffers will be mailed to each and every consumer. In addition, Salt River will publicize the new program with articles in the customer newsletter, which is mailed monthly.

(Response prepared by Nicky Rapier)

SALT RIVER ELECTRIC COOPERATIVE CORPORATION Attachment 1, pg.1
AGREEMENT FOR PARTICIPATION IN PREPAY PROGRAM

Member Name _____	Home Phone _____
Account No. _____	Cell Phone _____
Service Address _____	E-mail _____

The undersigned (hereinafter called the "member") hereby applies for participation in the voluntary PrePay Electric Service Program offered to members of Salt River Electric Cooperative Corporation (hereinafter called the "Cooperative"), and agrees to the following terms and conditions:

- _____ 1. The member shall purchase electric energy from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on a prepay basis for the above referenced account.
- _____ 2. The member understands that the terms and conditions set forth in the member's Application for Membership continue to apply in addition to the terms and conditions of this Agreement for PrePay Electric Service, subject, however, to any changes set forth in this Agreement.
- _____ 3. The member shall pay any membership and connect fees as applicable by the Cooperative bylaws and the Cooperative Rules and Regulations as approved by the Kentucky Public Service Commission as may be required for the member to participate in the PrePay Electric Service Program.
- _____ 4. Any deposit on the above referenced account will be applied to the account before the account changes to PrePay. Any credit remaining on the account will be applied to the PrePay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member's account(s) as described.
- _____ 5. As a result of participation in the PrePay Program, the member will not be mailed a monthly paper bill for electric usage or other applicable fees or charges. However, the member may request a copy of their monthly bill or view the bill online through Salt River's website.
- _____ 6. The member shall pay an additional daily program fee. This amount will be in addition to the charges included in the Cooperative's rate schedule.
- _____ 7. If a member changes any of the contact information (i.e. e-mail address, phone number, etc.) provided on this agreement, it is the responsibility of the member to notify the Cooperative of any such changes immediately. It is the member's responsibility to manage their own communication devices.
- _____ 8. When the amount of funds remaining on a PrePay account reaches the established threshold of four (4) days' estimated usage, an automated message will be sent to the member rather than a written notice sent by U.S. Mail.
- _____ 9. The member shall be responsible for regularly monitoring the balance on the PrePay account and understands that the electric service will be subject to disconnection without any written notification from the Cooperative to the member once the balance of the account reaches zero (\$0.00).
- _____ 10. The member confirms that he/she has internet access.
- _____ 11. Levelized budget billing, automatic payment draft, net metering, and ETS accounts are not eligible for PrePay.
- _____ 12. Should the member have a payment returned for any reason, the returned payment will be charged to the PrePay account. The member's account shall also be charged a return payment fee in addition to the returned payment amount. If there are not sufficient funds to cover the returned item and fee, the account will be disconnected immediately.

- _____ 13. By signing this agreement, the member affirms there are no residents in the home currently that have medical conditions that will be impacted by loss of service. Should this status change, the member shall contact the Cooperative in writing, upon which the account will be removed from the PrePay program and will revert to a post-pay account. It is the responsibility of the member to confirm the Cooperative is in receipt of the written request for removal from the program.

- _____ 14. A PrePay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather/temperatures as the member is responsible for ensuring that the PrePay account is adequately funded. If the member can not ensure proper funding, Salt River recommends the member not utilize the PrePay service.

- _____ 15. PrePay accounts shall not be eligible for payment arrangements with the Cooperative and energy assistance shall not be applied until received as payment on the member's PrePay account. However, the PrePay account will not be disconnected if the amount of the voucher is sufficient to pay for the entire amount of any arrearages owed by the member.

- _____ 16. If a member has a PrePay account and presents a Certificate of Need, Winter Hardship Reconnect, or Medical Certificate, the account will be reverted to a post-pay account.

- _____ 17. The member authorizes the Cooperative to transfer the unpaid balance of \$ _____ from the member's postpay account to the PrePay account. The member also authorizes the kWh used since the last bill date until the meter is changed to a prepay meter be calculated and transferred to the PrePay account. The member further agrees that thirty percent (30%) of any payments made on this account in the future shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any payments are applied to the member's PrePay account.

- _____ 18. If a member wishes to disconnect service, the member shall be refunded any balance on the PrePay account. Any refund will be processed in the same manner as postpay account refunds.

- _____ 19. If a PrePay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy services. Likewise, if the account is disconnected and the member applies funds to the PrePay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected and holds the Cooperative harmless from any damages arising from such a reconnection. The member or his/her designee must push the reset button on the meter to restore electric service.

- _____ 20. The term of this agreement shall be for one (1) year. If discontinuing PrePay service, the member must meet the requirements of a non-prepaid member for continued service, including payment of a deposit. This agreement will auto-renew annually.

- _____ 21. The PrePay pilot program is in effect for three years. At the end of the three years, if the program is not continued, all PrePay accounts will revert to post-pay accounts.

Member Signature: _____ SSN: _____ Date: _____

Member Signature: _____ SSN: _____ Date: _____


CSR Signature: _____ Date: _____

OFFICE USE ONLY	
SO Number _____	Date Installed _____
Customer No. _____	Initials _____
Comments _____	

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Thursday, October 13, 2011 You are logged in as: 7777003

You are here: [My Account](#) > [Account History](#) > [Billing History](#) > [Billing History Description](#) [Logout](#)



Billing History

To view your billing history for a particular account, select the account from the list below and click the Continue button to view your billing history.

Account	Name	Status	Service Address	Meter	Due Date	Account Balance	Share Amount
<input type="radio"/> 7777-001	VALDEZ JESSICA	INACTIVE	500 E 550 N	11103542	12/26/08	.00	.00
<input type="radio"/> 7777-002	VALDEZ JESSICA	INACTIVE	UINTAH ASSOC D2 183 E 800 S	11209017	09/03/10	.00	.00
<input checked="" type="radio"/> 7777-003	VALDEZ JESSICA	ACTIVE PPM	476 E 1875 S	11106647		-55.51	.00

[Continue](#)


[My Alerts](#)

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Selected Account

Account	Name	Status	Service Address	Meter	Due Date	Account Balance	Share Amount
7777-003	VALDEZ JESSICA	ACTIVE PPM	476 E 1875 S	11106647		-55.51	.00

Prepaid Metering Account History

This page displays account history for your prepaid metering account. The balance shown for each date is the ending balance for that date including all payments and adjustments made up to that point.

Date	Meter Read Date	Total KWH	Charges	Balance
10/12/2011	10/11/2011	25	1.2	-55.51
10/11/2011	10/10/2011	77	2.85	-56.81
10/10/2011	10/09/2011	17	.63	-59.66
10/09/2011	10/08/2011	57	2.11	-60.29
10/08/2011	10/07/2011	97	3.58	-62.4
10/07/2011	10/06/2011	27	1.37	-65.98
10/06/2011	10/05/2011	17	.63	-67.35
10/05/2011	10/04/2011	57	2.11	-67.98
10/04/2011	10/03/2011	116	4.29	-100.09
10/03/2011	10/02/2011	77	2.85	-104.38
10/02/2011	10/01/2011	1	.04	-107.23
09/30/2011	09/29/2011	1	.04	-107.27
09/29/2011	09/28/2011	41	1.51	-107.31
09/28/2011	09/27/2011	81	3	-108.82
09/27/2011	09/26/2011	21	.78	-111.82
09/26/2011	09/25/2011	63	2.33	-112.6
09/25/2011	09/24/2011	3	.11	-114.93
09/24/2011	09/23/2011	43	1.59	-115.04
09/23/2011	09/22/2011	2357	115.33	-116.63
09/22/2011	09/21/2011	0	.53	-221.96
09/21/2011	09/20/2011	0	.54	-232.49
09/20/2011	09/20/2011	0	.53	-233.03

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Selected Account

Account	Name	Status	Service Address	Meter	Account Balance
7777-003	VALDEZ JESSICA	ACTIVE PPM	476 E 1875 S	11106647	-85.51

Directions

All payments for the selected account are listed below. If an account has not been selected the Payment List includes payments for all accounts. If you have a question regarding any of your payments or feel that a payment may have been incorrectly applied to your account, please contact Customer Support. When questioning a payment, please provide the Payment Date, Payment Amount, Batch, and Check Number or Credit Card Authorization Number if applicable.

Payment List

Payment Date	Amount	Member Fee	Deposit	Other Deposit	Check Hbr	Credit Card Authorization	Batch	District
09/01/11	121.50-	0.00	0.00	0.00	0		9999	11
05/09/11	214.50-	0.00	0.00	0.00	0		1115	11
09/30/10	0.00	0.00	0.00	0.00	0		0	11
09/30/10	0.00	0.00	225.00-	0.00	0		0	11
09/30/10	0.00	0.00	0.00	0.00	0		0	11
08/12/10	0.00	0.00	225.00	0.00	0		3012	11
09/04/10	53.84-	0.00	0.00	0.00	0		1111	11
09/16/10	17.57-	0.00	0.00	0.00	0		1129	11
04/26/10	17.57-	0.00	0.00	0.00	0		1145	11
02/16/10	17.57	0.00	0.00	0.00	0		1133	11
01/28/10	13.48-	0.00	0.00	0.00	0		1152	11

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Selected Account

Account	Name	Status	Service Address	Meter	Due Date	Account Balance
7777-003	VALDEZ JESSICA	ACTIVE PPM	476 E 1875 S	11106647		-85.51

Subscribe/Modify for Alerts & Reminders Service

Please verify the E-mail address and mobile number which we have in our records, so that alerts & reminders can be sent. Please update below E-mail address and mobile number if required.

My alerts & reminders for this account number will be sent to:

E-mail Address: **TEST@SEDATA.COM**
 Confirm E-mail Address: **TEST@SEDATA.COM**
 Mobile Number: **770-414-8400**
 Mobile Service Provider: **Select**

Smart Devices
 Profile Name: **TEST@SEDATA.COM** [Enable/Disable](#) [Delete](#)
 Currently there are no Smart Devices registered for this account. To register a device, you should enable Push Notifications from the same Device.

Select alerts & reminders preferences:

Please select preferences for alerts & reminders which can be modified later if required by re-visiting this page.

Alert Type	Description	Text Message	Email	Push Notification
Account Profile Change	Alert the customer when the profile is updated.	<input type="checkbox"/>	<input type="checkbox"/>	
Returned Check Alert	Alert the customer when a check is returned / rejected.	<input type="checkbox"/>	<input type="checkbox"/>	
Payment Confirmation	Remind the customer when the bill is paid.	<input type="checkbox"/>	<input type="checkbox"/>	
Service Connected	Alert the customer when the service has been connected.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Service Disconnected	Alert the customer when the service has been disconnected.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Service Reconnected	Alert the customer when the service has been reconnected.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Low Balance Threshold Reached	Alert me when there is less than 25.00 left in my Prepaid metering account.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Submit

Account

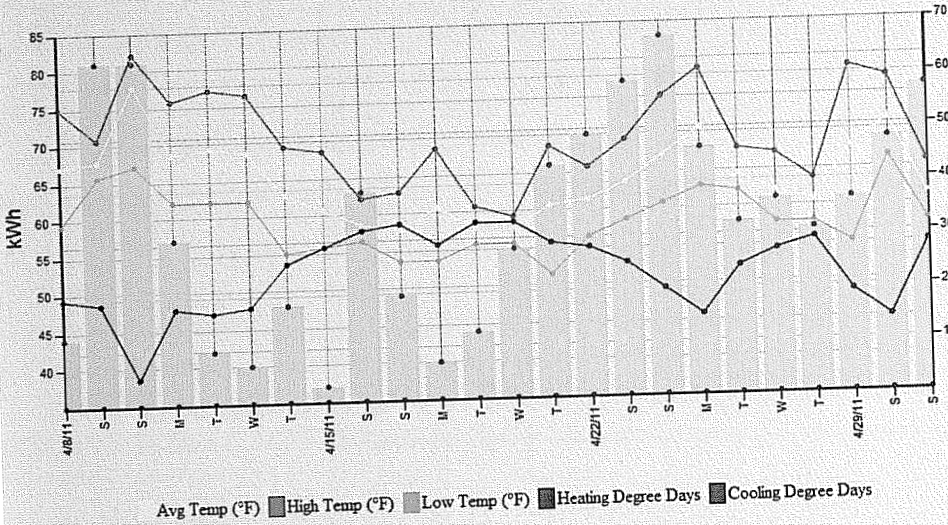
Account	Name	Status	Service Address	Meter	Account Balance
100194-01	DURY THOMAS P (MARY KAY)	ACTIVE	BLUE HERON PT 24LT9	14025984	-50.00

Usage Graph

Reading Start Date: 4/8/2011 View Hourly Usages for

Reading End Date: 5/1/2011

Electricity Usage

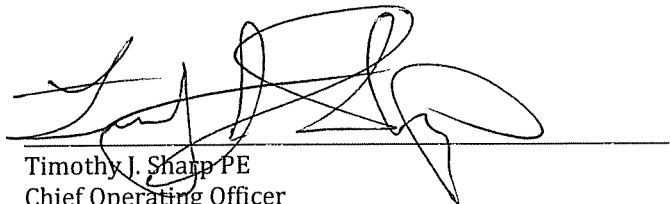


KY PSC Case No. 2012-00141 Service List

Jennifer Black Hans
Executive Director
Office of Rate Intervention
Office of the Attorney General
1024 Capital Center Drive
Frankfort KY 40601

Jeff Derouen
Executive Director
KY Public Service Commission
211 Sower Boulevard
Frankfort KY 40601

I hereby certify that a true and correct copy of
Salt River Electric Cooperative Corporation's Responses
to Commission Staff's First Request for Information in
the above-named case was this 16 day of May
2012 mailed to the above.



Timothy J. Sharp PE
Chief Operating Officer
Salt River Electric Cooperative Corporation
111 West Brashear Avenue
Bardstown KY 40004