

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

COLUMBIA GAS OF KENTUCKY, INC.	)	
FILING OF CUSTOMER CHOICE SURVEY	)	CASE NO. 2012-00132
RESULTS	)	

ORDER

On April 20, 2012, the Commission issued its Order establishing this case to address Columbia Gas of Kentucky, Inc.'s ("Columbia") March 29, 2012 motion for extension of time to file the results of its CHOICE Program Survey Report.<sup>1</sup> The survey questions had been prepared through the collaborative efforts of Columbia, Commission Staff (Staff"), and representatives of the Office of the Attorney General ("AG"), gas marketers participating in Columbia's CHOICE Program, and customer groups that intervened in Case No. 2010-00146<sup>2</sup> (collectively "the stakeholders") as directed in Case No. 2010-00233. Columbia filed the survey results with the Commission on July 13, 2012. Although there were no intervenors in this proceeding, the stakeholders participated in an Informal Conference ("IC") along with Columbia and Staff on December 6, 2012 for the purpose of discussing the CHOICE Program survey conducted by the Matrix Group.<sup>3</sup>

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<sup>1</sup> Columbia was required to file the report in the Commission's Order in Case No. 2010-00233, Application of Columbia Gas of Kentucky, Inc. to Extend Its Small Volume Gas Transportation Service (Ky. PSC Feb. 3, 2011).

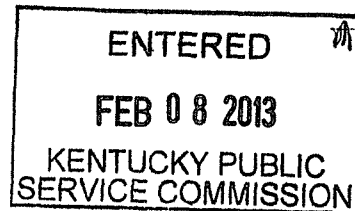
<sup>2</sup> Case No. 2010-00146, An Investigation of Natural Gas Retail Competition Programs (Ky. PSC Dec. 28, 2010).

<sup>3</sup> Representatives of the Matrix Group attended the IC to provide background and answer questions concerning how the survey was conducted.

The CHOICE Program Survey having been conducted and the results filed with the Commission, the Commission finds that this case should be closed. Any further evaluation of and discovery regarding Columbia's CHOICE Program will occur in Columbia's next application for Commission approval to extend the program beyond March 31, 2014.

IT IS THEREFORE ORDERED that this case is closed and is removed from the Commission's docket.

By the Commission



ATTEST:

A handwritten signature in black ink, written over a horizontal line. The signature is stylized and appears to be the name of the Executive Director.

Executive Director

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