



Corporate Counsel

2300 Richmond Road  
Lexington, KY 40502  
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October 3, 2011

**HAND DELIVERED**

Jeff Derouen  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40601

**RECEIVED**

**OCT 03 2011**

**PUBLIC SERVICE  
COMMISSION**

Re: Case No. 2011-00219, Rosalind Cole v. Kentucky-American Water Company

Dear Mr. Derouen:

Enclosed please find Kentucky-American Water Company's Response to Commission Staff's First Information Request in the above-styled matter.

As each copy of Kentucky-American's information response is over 230 pages in length, Kentucky-American is seeking to file fewer copies than required by the applicable regulation in order to reduce costs and the expenditure of resources. Therefore, pursuant to 807 KAR 5:001, Section 14, Kentucky-American requests that it be granted a deviation from the requirements of 807 KAR 5:001, Section 4(10), which provide that:

All briefs and petitions for rehearing in any proceeding must be accompanied with notice, showing service upon all other parties or their attorneys, and, in addition to the filed original, ten (10) copies of each such document shall be furnished for the use of the commission.

Kentucky-American has filed four (4) copies of its response in addition to the original. Please let me know if our deviation request is not approved, and I will gladly provide the additional six (6) copies as required pursuant to the regulation. Thank you for your attention to this matter.

Sincerely,

Richard W. Bertelson, III, Corporate Counsel  
Kentucky-American Water Company

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

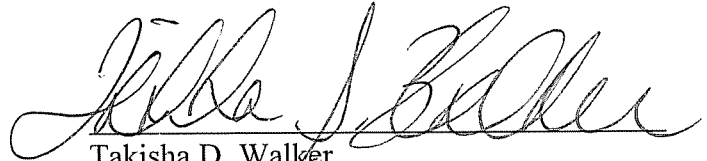
	ROSALIND COLE	)	
		)	
	COMPLAINANT	)	
V.		)	CASE NO.
		)	2011-00219
	KENTUCKY-AMERICAN WATER COMPANY	)	
		)	
	RESPONDENT	)	

**CERTIFICATION OF RESPONSES TO INFORMATION REQUESTS**

This is to certify that I have supervised the preparation of Kentucky-American Water Company's responses to the September 15, 2011 Information Requests of the Commission Staff and that the responses are true and accurate to the best of my knowledge, information and belief formed after reasonable inquiry.

DATE: \_\_\_\_\_

9/29/11



Takisha D. Walker  
Supervisor Field Operations  
Kentucky-American Water Company

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

	ROSALIND COLE	)	
		)	
	COMPLAINANT	)	
V.		)	CASE NO.
	KENTUCKY-AMERICAN WATER COMPANY	)	2011-00219
		)	
	RESPONDENT	)	

**PETITION OF KENTUCKY-AMERICAN WATER COMPANY  
FOR CONFIDENTIAL PROTECTION**

Kentucky-American Water Company (KAW) hereby petitions the Kentucky Public Service Commission (“Commission”) pursuant to 807 KAR 5:001, Section 7 and KRS 61.878(1)(a) to grant confidential protection for the items described herein, which KAW has provided in support of its Response to Commission Staff’s First Request for Information. In support of this Petition, KAW states as follows:

1. The Kentucky Open Records Act exempts from disclosure certain information of a personal nature where public disclosure would constitute a clearly unwarranted invasion of personal privacy. KRS 61.878(1)(a).

2. In its response, KAW attached copies of letters and notices from KAW to Complainant, Rosalind Cole, copies of Ms. Cole’s bills, service orders regarding Ms. Cole’s account, meter test results, and the ledger information report for Ms. Cole’s account. These documents contain Ms. Cole’s account number, the premises number applicable to her account, and personal telephone numbers. This information merits confidential protection because KAW

believes that revealing this information in the public record could result in an unwarranted invasion of personal privacy.

3. If the Commission disagrees with this request for confidential protection, however, it must hold an evidentiary hearing (a) to protect KAW's due process rights and (b) to supply the Commission with a complete record to enable it to reach a decision with regard to this matter. Utility Regulatory Commission v. Kentucky Water Service Company, Inc., Ky. App., 642 S.W.2d 591, 592-94 (1982).

4. As each copy of KAW's information response is over 230 pages in length, KAW seeks to file fewer copies than required by the applicable regulation in order to reduce costs and the expenditure of resources. Therefore, pursuant to 807 KAR 5:001, Section 14, Kentucky-American requests that it be granted a deviation from the requirements of 807 KAR 5:001, Section 7(2)(b), which provide that a party seeking confidential treatment of any material must attach "[t]he petition, one (1) copy of the material which is identified by underscoring or highlighting, and ten (10) copies of the material with those portions obscured for which confidentiality is sought, shall be filed with the commission." KAW has filed four (4) copies of the materials with those portions for which confidentiality is sought obscured. KAW will promptly provide the additional six (6) copies as required pursuant to the regulation if this request is not granted.

5. KAW will disclose the confidential documents, pursuant to a protective agreement, to intervenors and others with a legitimate interest in this information and as required by the Commission.

**WHEREFORE**, Kentucky-American Water Company respectfully requests that the Commission grant confidential protection for the information at issue, or in the alternative,



schedule an evidentiary hearing on all factual issues while maintaining the confidentiality of the information pending the outcome of the hearing.

Dated October 3, 2011

Respectfully Submitted,



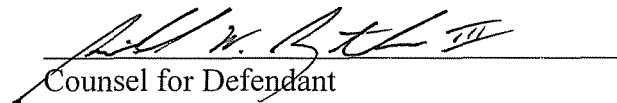
Richard W. Bertelson, III  
Corporate Counsel  
Kentucky-American Water Company  
2300 Richmond Road  
Lexington, Kentucky 40502  
(859) 268-6367

Counsel for Kentucky-American Water Company

CERTIFICATE OF SERVICE

This is to certify that the original and 10 copies of the foregoing Petition for Confidential Protection have been filed on this 3<sup>rd</sup> day of October 2011 at the Public Service Commission and that a true and accurate copy of same has been served via U.S. mail, return service requested, on the 3<sup>rd</sup> day of October 2011, upon the following:

Rosalind Cole  
The Waldorf-Astoria Towers  
100 E. 50<sup>th</sup> Street  
New York, NY 10022-6848



Counsel for Defendant

**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

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**Witness: Takisha D. Walker**

1. Provide copies of all bills sent to Ms. Cole from January 2, 2007 until present.

**Response:**

Please see the attached billing statements.

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$5,509.38

Oct 03, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Sep 21, 2011  
Billing Period: Aug 15 to Sep 16 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051135142N is a 1-inch meter.  
Present-actual 1427  
Last-actual 1303  
100 Cubic Feet used 124  
1 cu. ft. equals 7.50 gallons  
Gallons used 93000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$5,451.07
Payments as of Sep 21, 2011. Thanks!	<u>-500.00</u>
Total prior balance, Sep 21, 2011	4,951.07
-----Current Water Charges-----	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 124.00)	<u>492.94</u>
Total water charges, Sep 21, 2011	515.19
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>4.39</u>
Total other charges, Sep 21, 2011	4.39
-----Taxes-----	
School Tax	15.68
Franchise Fee - LFUCG	15.68
KRA Withdrawal Fee - 100CF	<u>7.37</u>
Total taxes, Sep 21, 2011	38.73
-----Total Current Charges-----	558.31
-----TOTAL AMOUNT DUE-----	<b>\$5,509.38</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2010  
S O N D J F M A M J J A S 2  
e p t v c n b r f y n l u g p 0  
0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$5,451.07

Aug 30, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [REDACTED]

Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Aug 18, 2011

Billing Period: Jul 16 to Aug 15 (30 days)

Next reading on/about: Oct 17, 2011

Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051135142N is a 1-inch meter.

Present-actual 1303

Last-actual 1157

100 Cubic Feet used 146

1 cu. ft. equals 7.50 gallons

Gallons used 109500

**Billing Summary**

-----Prior Balance-----

Balance from last bill \$5,298.68

Payments as of Aug 18, 2011. Thanks! -500.00

Total prior balance, Aug 18, 2011 4,798.68

-----Current Water Charges-----

Meter Service Charge 22.25

Water Usage (\$3.975300 x 146.00) 580.39

Total water charges, Aug 18, 2011 602.64

-----Other Current Charges-----

LFUCG - Wtr Qual Mgmt Fee 4.39

Total other charges, Aug 18, 2011 4.39

-----Taxes-----

School Tax 18.34

Franchise Fee - LFUCG 18.34

KRA Withdrawal Fee - 100CF 8.68

Total taxes, Aug 18, 2011 45.36

-----Total Current Charges----- 652.39

-----TOTAL AMOUNT DUE----- **\$5,451.07**

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 A S O N D J F M A M J J A 2  
0 u e p t v c n b r r y n l g 0  
1 0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$5,298.68

Aug 01, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jul 20, 2011  
Billing Period: Jun 15 to Jul 16 (31 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051135142N is a 1-inch meter.  
Present-actual 1157  
Last-actual 1102  
100 Cubic Feet used 55  
1 cu. ft. equals 7.50 gallons  
Gallons used 41250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$5,035.49
Payments as of Jul 20, 2011. Thanks!	.00
Total prior balance, Jul 20, 2011	5,035.49
-----Current Water Charges-----	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 55.00)	218.64
Total water charges, Jul 20, 2011	240.89
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.39
Total other charges, Jul 20, 2011	4.39
-----Taxes-----	
School Tax	7.32
Franchise Fee - LFUCG	7.32
KRA Withdrawal Fee - 100CF	3.27
Total taxes, Jul 20, 2011	17.91
-----Total Current Charges-----	263.19
-----TOTAL AMOUNT DUE-----	<b>\$5,298.68</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2010 J A S O N D J F M A M J J 2011  
u u e p t v c n b r f y n i

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$5,035.49

Jul 04, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jun 20, 2011  
Billing Period: May 19 to Jun 15 (27 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051135142N is a 1-inch meter.  
Present-actual 1102  
Last-actual 1072  
100 Cubic Feet used 30  
1 cu. ft. equals 7.50 gallons  
Gallons used 22500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$6,198.68
Payments as of Jun 20, 2011. Thanks!	-1,346.18
<b>Total prior balance, Jun 20, 2011</b>	<b>4,852.50</b>
-----Adjustments-----	
Reconnect Fee - Fayette	26.00
<b>Total adjustments, Jun 20, 2011</b>	<b>26.00</b>
-----Current Water Charges-----	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 30.00)	119.26
<b>Total water charges, Jun 20, 2011</b>	<b>141.51</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Jun 20, 2011</b>	<b>4.32</b>
-----Taxes-----	
School Tax	4.30
Franchise Fee - LFUCG	5.08
KRA Withdrawal Fee - 100CF	1.78
<b>Total taxes, Jun 20, 2011</b>	<b>11.16</b>
-----Total Current Charges-----	
	182.99
-----TOTAL AMOUNT DUE-----	
	<b>\$5,035.49</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2010 J J A S O N D J F M A M J 2  
u u u g p t v c n b r r y n 1  
1 1 1 1 1 1 1 1 1 1 1 1 1

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$6,198.68

Jun 06, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: May 23, 2011  
Billing Period: Apr 14 to May 19 (35 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051135142N is a 1-inch meter.  
Present-actual 1072  
Last-actual 449  
100 Cubic Feet used 623  
1 cu. ft. equals 7.50 gallons  
Gallons used 467250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$4,906.32
Payments as of May 23, 2011. Thanks!	-1,400.00
Total prior balance, May 23, 2011	3,506.32
-----Current Water Charges-----	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 623.00)	2,476.61
Total water charges, May 23, 2011	2,498.86
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, May 23, 2011	4.32
-----Taxes-----	
School Tax	76.08
Franchise Fee - LFUCG	76.08
KRA Withdrawal Fee - 100CF	37.02
Total taxes, May 23, 2011	189.18
-----Total Current Charges-----	2,692.36
-----TOTAL AMOUNT DUE-----	<b>\$6,198.68</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2010 May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May 2011

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$4,906.32

May 02, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Apr 19, 2011  
Billing Period: Mar 15 to Apr 14 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051135142N is a 1-inch meter.  
Present-actual 449  
Last-actual 329  
100 Cubic Feet used 120  
1 cu. ft. equals 7.50 gallons  
Gallons used 90000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$4,132.91
Adjustments	732.29
Payments as of Apr 19, 2011. Thanks!	-500.00
<b>Total prior balance, Apr 19, 2011</b>	<b>4,365.20</b>
-----Current Water Charges-----	
Meter Service Charge	22.25
Water Usage (\$3.975300 x 120.00)	477.04
<b>Total water charges, Apr 19, 2011</b>	<b>499.29</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Apr 19, 2011</b>	<b>4.32</b>
-----Taxes-----	
School Tax	15.19
Franchise Fee - LFUCG	15.19
KRA Withdrawal Fee - 100CF	7.13
<b>Total taxes, Apr 19, 2011</b>	<b>37.51</b>
-----Total Current Charges-----	<b>541.12</b>
-----TOTAL AMOUNT DUE-----	<b>\$4,906.32</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 1 0  
A M J J A S O N D J F M A 2  
P y n i g p t v c n b r P 0  
0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$4,865.20

Apr 04, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Mar 21, 2011

Rate Type: Residential

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$4,132.91
Payments as of Mar 21, 2011. Thanks!	<u>.00</u>
<b>Total prior balance, Mar 21, 2011</b>	<b>4,132.91</b>
-----Adjustments-----	
Prior Unbilled Water Svs	671.83
KRA Withdrawal Fee Adj	10.86
LFUCG Wtr Qual Fee Adj	<u>8.64</u>
<b>Total adjustments, Mar 21, 2011</b>	<b>691.33</b>
-----Taxes-----	
School Tax	20.48
Franchise Fee - LFUCG	<u>20.48</u>
<b>Total taxes, Mar 21, 2011</b>	<b>40.96</b>
-----Total Current Charges-----	
	732.29
-----TOTAL AMOUNT DUE-----	
	<b>\$4,865.20</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2010 M A M J J A S O N D J F M 2011  
a r f y h l g p t v c n b r 1

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$3,425.95

Mar 01, 2011

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



**Initial Bill**

Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number [REDACTED]  
Premise Number [REDACTED]

**Billing Period & Meter Information**

Billing Date: Feb 17, 2011  
Billing Period: Feb 03 to Feb 14 (11 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 051135142N is a 1-inch meter.  
Present-actual 77  
Last-actual 77  
100 Cubic Feet used 77  
1 cu. ft. equals 7.50 gallons  
Gallons used 57750

**Billing Summary**

-----Prior Balance-----  
Balance from last bill \$3,826.86  
Payments as of Feb 17, 2011. Thanks! -700.00  
Total prior balance, Feb 17, 2011 3,126.86  
-----Adjustments-----  
Reconnect Fee - Fayette 26.00  
Rate Adj 09-29-10 to 12-13-10 -67.64  
Total adjustments, Feb 17, 2011 -41.64  
-----Current Water Charges-----  
Meter Service Charge 8.16  
Water Usage (\$3.975300 x 77.00) 306.10  
Total water charges, Feb 17, 2011 314.26  
-----Other Current Charges-----  
LFUCG - Wtr Qual Mgmt Fee 1.58  
Total other charges, Feb 17, 2011 1.58  
-----Taxes-----  
School Tax 9.58  
Franchise Fee - LFUCG 10.36  
KRA Withdrawal Fee - 100CF 4.95  
Total taxes, Feb 17, 2011 24.89  
-----Total Current Charges----- 299.09  
-----TOTAL AMOUNT DUE----- **\$3,425.95**

**Water Usage Comparison**

Monthly usage in 100 cubic feet

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$3,826.86

Dec 06, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

-----  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\*\*\*\* FINAL BILL \*\*\*\*



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$3,644.87
Payments as of Nov 22, 2010. Thanks!	.00
<b>Total prior balance, Nov 22, 2010</b>	<b>3,644.87</b>
-----Current Water Charges-----	
Meter Service Charge	22.90
Water Usage (\$4.321000 x 33.00)	142.59
<b>Total water charges, Nov 22, 2010</b>	<b>165.49</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Nov 22, 2010</b>	<b>4.32</b>
-----Taxes-----	
School Tax	5.03
Franchise Fee - LFUCG	5.03
KRA Withdrawal Fee - 100CF	2.12
<b>Total taxes, Nov 22, 2010</b>	<b>12.18</b>
-----Total Current Charges-----	<b>181.99</b>
-----TOTAL AMOUNT DUE-----	<b>\$3,826.86</b>

**Billing Period & Meter Information**

Billing Date: Nov 22, 2010  
Billing Period: Oct 22 to Nov 17 (26 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051864562N is a 1-inch meter.  
Present-actual 504  
Last-actual 471  
100 Cubic Feet used 33  
1 cu. ft. equals 7.50 gallons  
Gallons used 24750

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 9  
N O V  
D E C  
J A N  
F E B  
M A R  
A P R  
M A Y  
J U N  
J U L  
A U G  
S E P  
O C T  
N O V  
2 0 1 0

**Messages from Kentucky American Water**

\*\*\* Final Bill \*\*\* This is your final bill for service. It has been our pleasure to serve you.  
\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$3,644.87

Nov 30, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Nov 18, 2010  
Billing Period: Oct 14 to Oct 22 (8 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 051864562N is a 1-inch meter.  
Present-actual 471  
Last-actual 463  
100 Cubic Feet used 8  
1 cu. ft. equals 7.50 gallons  
Gallons used 6000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$3,596.88
Payments as of Nov 18, 2010. Thanks!	.00
Total prior balance, Nov 18, 2010	3,596.88
-----Current Water Charges-----	
Meter Service Charge	6.11
Water Usage (\$4.321000 x 8.00)	34.57
Total water charges, Nov 18, 2010	40.68
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, Nov 18, 2010	4.32
-----Taxes-----	
School Tax	1.24
Franchise Fee - LFUCG	1.24
KRA Withdrawal Fee - 100CF	.51
Total taxes, Nov 18, 2010	2.99
-----Total Current Charges-----	47.99
-----TOTAL AMOUNT DUE-----	<b>\$3,644.87</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2010  
N O V  
D C  
J A N  
F B  
M A R  
A P R  
M A Y  
J U N  
J U L  
A U G  
S E P  
O C T  
N O V  
2010

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.  
\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$3,596.88

Nov 01, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

Billing Summary

-----Prior Balance-----  
Balance from last bill \$2,853.27  
Payments as of Oct 20, 2010. Thanks! -257.14  
Total prior balance, Oct 20, 2010 2,596.13

Billing Period & Meter Information

Billing Date: Oct 20, 2010  
Billing Period: Sep 16 to Oct 14 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

-----Current Water Charges-----  
Meter Service Charge 22.30  
Water Usage (\$ 2.82900 X 105.00) 297.05  
Water Usage (\$ 4.32100 X 140.00) 604.94  
Total Use Billed 245.00 924.29

Meter readings in current billing period:

Meter Number 051864562N is a 1-inch meter.  
Present-actual 463  
Last-estimate 218  
100 Cubic Feet used 245  
1 cu. ft. equals 7.50 gallons  
Gallons used 183750

-----Other Current Charges-----  
LFUCG - Wtr Qual Mgmt Fee 4.32  
Total other charges, Oct 20, 2010 4.32

-----Taxes-----  
School Tax 28.20  
Franchise Fee - LFUCG 28.20  
KRA Withdrawal Fee - 100CF 15.74  
Total taxes, Oct 20, 2010 72.14

-----Total Current Charges----- 1,000.75

-----TOTAL AMOUNT DUE----- \$3,596.88

Water Usage Comparison

Monthly usage in 100 cubic feet

2009  
O c t  
N o v  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
2010

Messages from Kentucky American Water

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$2,853.27

Oct 04, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Sep 21, 2010  
Billing Period: Aug 16 to Sep 16 (31 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 051864562N is a 1-inch meter.

Present-estimate 218  
Last-estimate 154  
100 Cubic Feet used 64  
1 cu. ft. equals 7.50 gallons  
Gallons used 48000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$2,871.67
Payments as of Sep 21, 2010. Thanks!	-241.79
Total prior balance, Sep 21, 2010	<u>2,629.88</u>
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 64.00)	<u>181.06</u>
Total water charges, Sep 21, 2010	202.56
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>4.32</u>
Total other charges, Sep 21, 2010	4.32
-----Taxes-----	
School Tax	6.20
Franchise Fee - LFUCG	6.20
KRA Withdrawal Fee - 100CF	<u>4.11</u>
Total taxes, Sep 21, 2010	16.51
-----Total Current Charges-----	223.39
-----TOTAL AMOUNT DUE-----	<b>\$2,853.27</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 S O N D J F M A M J J A S 2  
0 9 p t v c n b r y n l g \* 0

\*=Estimate

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$2,871.67

Aug 31, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Aug 19, 2010  
Billing Period: Jul 15 to Aug 16 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 051864562N is a 1-inch meter.

Present-estimate 154  
Last-actual 79  
100 Cubic Feet used 75  
1 cu. ft. equals 7.50 gallons  
Gallons used 56250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$2,614.53
Payments as of Aug 19, 2010. Thanks!	.00
<b>Total prior balance, Aug 19, 2010</b>	<b>2,614.53</b>
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 75.00)	212.18
<b>Total water charges, Aug 19, 2010</b>	<b>233.68</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Aug 19, 2010</b>	<b>4.32</b>
-----Taxes-----	
School Tax	7.16
Franchise Fee - LFUCG	7.16
KRA Withdrawal Fee - 100CF	4.82
<b>Total taxes, Aug 19, 2010</b>	<b>19.14</b>
-----Total Current Charges-----	
	257.14
-----TOTAL AMOUNT DUE-----	
	<b>\$2,871.67</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 A S O N D J F M A M J J A 2  
u g p t v c n b r r y n l u g 0  
\* \* \* \* \*

\*=Estimate

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$2,614.53

Aug 02, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jul 21, 2010  
Billing Period: Jun 14 to Jul 15 (31 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 051864562N is a 1-inch meter.

Present-actual 79  
Last-actual 9  
100 Cubic Feet used 70  
1 cu. ft. equals 7.50 gallons  
Gallons used 52500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$2,874.42
Payments as of Jul 21, 2010. Thanks!	<u>-501.68</u>
Total prior balance, Jul 21, 2010	2,372.74
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 70.00)	<u>198.03</u>
Total water charges, Jul 21, 2010	219.53
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>4.32</u>
Total other charges, Jul 21, 2010	4.32
-----Taxes-----	
School Tax	6.72
Franchise Fee - LFUCG	6.72
KRA Withdrawal Fee - 100CF	<u>4.50</u>
Total taxes, Jul 21, 2010	17.94
-----Total Current Charges-----	
	241.79
-----TOTAL AMOUNT DUE-----	
	<b>\$2,614.53</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 J A S O N D J F M A M J J 2010  
U u p t v c n b r p y n l

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$2,874.42

Jun 30, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

-----  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$3,017.10
Payments as of Jun 18, 2010. Thanks!	-224.18
<b>Total prior balance, Jun 18, 2010</b>	<b>2,792.92</b>
-----Adjustments-----	
Reconnect Fee - Fayette	26.00
<b>Total adjustments, Jun 18, 2010</b>	<b>26.00</b>
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 9.00)	25.46
<b>Total water charges, Jun 18, 2010</b>	<b>46.96</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Jun 18, 2010</b>	<b>4.32</b>
-----Taxes-----	
School Tax	1.43
Franchise Fee - LFUCG	2.21
KRA Withdrawal Fee - 100CF	.58
<b>Total taxes, Jun 18, 2010</b>	<b>4.22</b>
-----Total Current Charges-----	81.50
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$2,874.42</b>

**Billing Period & Meter Information**

Billing Date: Jun 18, 2010  
Billing Period: May 13 to Jun 14 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 051864562N is a 1-inch meter.  
Present-actual 9  
Last-actual  
**\*Meter Changed Jun 08, 2010.**  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 1331  
Last-actual 1331  
100 Cubic Feet used 9  
1 cu. ft. equals 7.50 gallons  
Gallons used 6750

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 J J A S O N D J F M A M J 2010  
n u l g p t v c n b r r y n 0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$3,017.10

May 31, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: May 19, 2010  
Billing Period: Apr 15 to May 13 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 1331  
Last-actual 1331  
100 Cubic Feet used 0  
1 cu. ft. equals 7.50 gallons  
Gallons used

**Billing Summary**

-----Prior Balance-----  
Balance from last bill \$2,989.98  
Payments as of May 19, 2010. Thanks! .00  
Total prior balance, May 19, 2010 2,989.98  
-----Current Water Charges-----  
Meter Service Charge 21.50  
Total water charges, May 19, 2010 21.50  
-----Other Current Charges-----  
LFUCG - Wtr Qual Mgmt Fee 4.32  
Total other charges, May 19, 2010 4.32  
-----Taxes-----  
School Tax .65  
Franchise Fee - LFUCG .65  
Total taxes, May 19, 2010 1.30  
-----Total Current Charges----- 27.12  
-----TOTAL AMOUNT DUE----- **\$3,017.10**

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May 2010

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$2,989.98

May 03, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Apr 21, 2010  
Billing Period: Mar 12 to Apr 15 (34 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 1331  
Last-actual 1331  
100 Cubic Feet used 0  
1 cu. ft. equals 7.50 gallons  
Gallons used

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$3,187.04
Payments as of Apr 21, 2010. Thanks!	-224.18
<b>Total prior balance, Apr 21, 2010</b>	<b>2,962.86</b>
-----Current Water Charges-----	
Meter Service Charge	21.50
<b>Total water charges, Apr 21, 2010</b>	<b>21.50</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Apr 21, 2010</b>	<b>4.32</b>
-----Taxes-----	
School Tax	.65
Franchise Fee - LFUCG	.65
<b>Total taxes, Apr 21, 2010</b>	<b>1.30</b>
-----Total Current Charges-----	27.12
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$2,989.98</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 A P M J J A S O N D J F M A 2010  
P y h I g p t v c n b r r

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$3,587.04

Mar 30, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Mar 18, 2010  
Billing Period: Feb 12 to Mar 12 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 1331  
Last-actual 1331  
100 Cubic Feet used 0  
1 cu. ft. equals 7.50 gallons  
Gallons used

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$4,363.26
Payments as of Mar 18, 2010. Thanks!	<u>-803.34</u>
Total prior balance, Mar 18, 2010	3,559.92
-----Current Water Charges-----	
Meter Service Charge	<u>21.50</u>
Total water charges, Mar 18, 2010	21.50
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>4.32</u>
Total other charges, Mar 18, 2010	4.32
-----Taxes-----	
School Tax	.65
Franchise Fee - LFUCG	<u>.65</u>
Total taxes, Mar 18, 2010	1.30
-----Total Current Charges-----	
	27.12
-----TOTAL AMOUNT DUE-----	
	<b>\$3,587.04</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009 M A M J J A S O N D J F M 2010  
r p y n u l g p t v c n b r 0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$4,363.26

Mar 01, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Feb 17, 2010  
Billing Period: Jan 19 to Feb 12 (24 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 1331  
Last-actual 1125  
100 Cubic Feet used 206  
1 cu. ft. equals 7.50 gallons  
Gallons used 154500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$4,009.98
Payments as of Feb 17, 2010. Thanks!	<u>-300.00</u>
<b>Total prior balance, Feb 17, 2010</b>	<b>3,709.98</b>
-----Current Water Charges-----	
Meter Service Charge	17.20
Water Usage (\$2.829000 x 206.00)	<u>582.77</u>
<b>Total water charges, Feb 17, 2010</b>	<b>599.97</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>4.32</u>
<b>Total other charges, Feb 17, 2010</b>	<b>4.32</b>
-----Taxes-----	
School Tax	18.37
Franchise Fee - LFUCG	18.37
KRA Withdrawal Fee - 100CF	<u>12.25</u>
<b>Total taxes, Feb 17, 2010</b>	<b>48.99</b>
-----Total Current Charges-----	
	653.28
-----TOTAL AMOUNT DUE-----	
	<b>\$4,363.26</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 9 F e b M a r A p r M a y J u n J u l A u g S e p O c t N o v D e c J a n F e b 2 0 1 0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

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Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$4,009.98

Feb 08, 2010

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jan 25, 2010  
Billing Period: Dec 14 to Jan 19 (36 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 1125  
Last-actual 839  
100 Cubic Feet used 286  
1 cu. ft. equals 7.50 gallons  
Gallons used 214500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$3,102.64
Payments as of Jan 25, 2010. Thanks!	.00
<b>Total prior balance, Jan 25, 2010</b>	<b>3,102.64</b>
-----Current Water Charges-----	
Meter Service Charge	25.80
Water Usage (\$2.829000 x 286.00)	809.09
<b>Total water charges, Jan 25, 2010</b>	<b>834.89</b>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	4.32
<b>Total other charges, Jan 25, 2010</b>	<b>4.32</b>
-----Taxes-----	
School Tax	25.56
Franchise Fee - LFUCG	25.56
KRA Withdrawal Fee - 100CF	17.01
<b>Total taxes, Jan 25, 2010</b>	<b>68.13</b>
-----Total Current Charges-----	
	907.34
-----TOTAL AMOUNT DUE-----	
	<b>\$4,009.98</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009  
J A N F M A M J J A S O N D J 2010  
n a b r f y u n i g p t v e c a n 0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
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Pittsburgh, PA 15250-7880

\$3,102.64

Dec 30, 2009

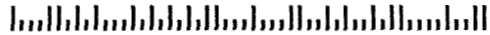
For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Dec 18, 2009  
Billing Period: Nov 14 to Dec 14 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 839  
Last-actual 707  
100 Cubic Feet used 132  
1 cu. ft. equals 7.50 gallons  
Gallons used 99000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$2,675.70
Payments as of Dec 18, 2009. Thanks!	.00
<b>Total prior balance, Dec 18, 2009</b>	<b>2,675.70</b>
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 132.00)	373.43
<b>Total water charges, Dec 18, 2009</b>	<b>394.93</b>
-----Taxes-----	
School Tax	12.08
Franchise Fee - LFUCG	12.08
KRA Withdrawal Fee - 100CF	7.85
<b>Total taxes, Dec 18, 2009</b>	<b>32.01</b>
-----Total Current Charges-----	426.94
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$3,102.64</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
N o v  
D e c  
2009

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

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\$2,675.70

Nov 30, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$2,305.21
Payments as of Nov 18, 2009. Thanks!	<u>-246.30</u>
Total prior balance, Nov 18, 2009	2,058.91
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 194.00)	<u>548.83</u>
Total water charges, Nov 18, 2009	570.33
-----Taxes-----	
School Tax	17.46
Franchise Fee - LFUCG	17.46
KRA Withdrawal Fee - 100CF	<u>11.54</u>
Total taxes, Nov 18, 2009	46.46
-----Total Current Charges-----	616.79
-----TOTAL AMOUNT DUE-----	<b>\$2,675.70</b>

Billing Period & Meter Information

Billing Date: Nov 18, 2009  
Billing Period: Oct 15 to Nov 14 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:

Meter Number 048975936J is a 1-inch meter.  
Present-actual 707  
Last-actual 513  
100 Cubic Feet used 194  
1 cu. ft. equals 7.50 gallons  
Gallons used 145500

Water Usage Comparison

Monthly usage in 100 cubic feet

2008  
N O V  
D E C  
J A N  
F E B  
M A R  
A P R  
M A Y  
J U N  
J U L  
A U G  
S E P  
O C T  
N O V  
2009

Messages from Kentucky American Water

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Pittsburgh, PA 15250-7880

\$2,305.21

Nov 02, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [Redacted]  
Premise Number: [Redacted]

**Billing Period & Meter Information**

Billing Date: Oct 20, 2009  
Billing Period: Sep 16 to Oct 15 (29 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 513  
Last-actual 440  
100 Cubic Feet used 73  
1 cu. ft. equals 7.50 gallons  
Gallons used 54750

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$2,365.13
Payments as of Oct 20, 2009. Thanks!	<u>-306.22</u>
Total prior balance, Oct 20, 2009	2,058.91
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 73.00)	<u>206.52</u>
Total water charges, Oct 20, 2009	228.02
-----Taxes-----	
School Tax	6.97
Franchise Fee - LFUCG	6.97
KRA Withdrawal Fee - 100CF	<u>4.34</u>
Total taxes, Oct 20, 2009	18.28
-----Total Current Charges-----	246.30
-----TOTAL AMOUNT DUE-----	<b>\$2,305.21</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 8  
O c t  
N o v  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
2 0 0 9

**Messages from Kentucky American Water**

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\$2,504.92

Sep 01, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid

-----  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Aug 20, 2009  
Billing Period: Jul 16 to Aug 17 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 378  
Last-actual 303  
100 Cubic Feet used 75  
1 cu. ft. equals 7.50 gallons  
Gallons used 56250

**Billing Summary**

-----Prior Balance-----  
Balance from last bill \$2,252.50  
Payments as of Aug 20, 2009. Thanks! .00  
Total prior balance, Aug 20, 2009 2,252.50  
-----Current Water Charges-----  
Meter Service Charge 21.50  
Water Usage (\$2.829000 x 75.00) 212.18  
Total water charges, Aug 20, 2009 233.68  
-----Taxes-----  
School Tax 7.14  
Franchise Fee - LFUCG 7.14  
KRA Withdrawal Fee - 100CF 4.46  
Total taxes, Aug 20, 2009 18.74  
-----Total Current Charges----- 252.42  
-----TOTAL AMOUNT DUE----- \$2,504.92

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2009  
AUG  
SEP  
OCT  
NOV  
DEC  
JAN  
FEB  
MAR  
APR  
MAY  
JUN  
JUL  
AUG  
2009

**Messages from Kentucky American Water**

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\$2,252.50

Aug 03, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jul 21, 2009  
Billing Period: Jun 12 to Jul 16 (34 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 303  
Last-actual 206  
100 Cubic Feet used 97  
1 cu. ft. equals 7.50 gallons  
Gallons used 72750

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,932.72
Payments as of Jul 21, 2009. Thanks!	<u>.00</u>
Total prior balance, Jul 21, 2009	1,932.72
-----Current Water Charges-----	
Meter Service Charge	21.50
Water Usage (\$2.829000 x 97.00)	<u>274.41</u>
Total water charges, Jul 21, 2009	295.91
-----Taxes-----	
School Tax	9.05
Franchise Fee - LFUCG	9.05
KRA Withdrawal Fee - 100CF	<u>5.77</u>
Total taxes, Jul 21, 2009	23.87
-----Total Current Charges-----	319.78
-----TOTAL AMOUNT DUE-----	<b>\$2,252.50</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008 J A S O N D J F M A M J J 2009  
u g p t v c h b r F y h u l 9

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

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\$1,932.72

Jun 30, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Summary**

-----Prior Balance-----		
Balance from last bill		\$2,267.59
Payments as of Jun 18, 2009. Thanks!		<u>-500.00</u>
Total prior balance, Jun 18, 2009		1,767.59
-----Current Water Charges-----		
Meter Service Charge		20.56
Water Usage (\$ 2.33779 X 30.48)		71.26
Water Usage (\$ 2.82900 X 21.52)		<u>60.88</u>
Total Use Billed	52.00	152.70
-----Taxes-----		
School Tax		4.67
Franchise Fee - LFUCG		4.67
KRA Withdrawal Fee - 100CF		<u>3.09</u>
Total taxes, Jun 18, 2009		12.43
-----Total Current Charges-----		
		165.13
-----TOTAL AMOUNT DUE-----		
		<b>\$1,932.72</b>

**Billing Period & Meter Information**

Billing Date: Jun 18, 2009  
Billing Period: May 14 to Jun 12 (29 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 206  
Last-actual 154  
100 Cubic Feet used 52  
1 cu. ft. equals 7.50 gallons  
Gallons used 39000

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008 J J A S O N D J F M A M J 2009  
u n i g p t v c h b r f y u n

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

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Kentucky American Water  
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Pittsburgh, PA 15250-7880

\$2,267.59

Jun 01, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: May 19, 2009  
Billing Period: Apr 16 to May 14 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 154  
Last-actual 84  
100 Cubic Feet used 70  
1 cu. ft. equals 7.50 gallons  
Gallons used 52500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$2,068.63
Payments as of May 19, 2009. Thanks!	.00
Total prior balance, May 19, 2009	2,068.63
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 70.00)	163.65
Total water charges, May 19, 2009	183.54
-----Taxes-----	
School Tax	5.63
Franchise Fee - LFUCG	5.63
KRA Withdrawal Fee - 100CF	4.16
Total taxes, May 19, 2009	15.42
-----Total Current Charges-----	198.96
-----TOTAL AMOUNT DUE-----	<b>\$2,267.59</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008 May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May 2009

**Messages from Kentucky American Water**

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\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

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\$2,068.63

May 04, 2009

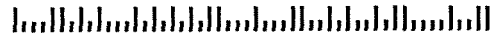
For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

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PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Apr 21, 2009  
Billing Period: Mar 23 to Apr 16 (24 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 84  
Last-estimate 55  
100 Cubic Feet used 29  
1 cu. ft. equals 7.50 gallons  
Gallons used 21750

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,978.08
Payments as of Apr 21, 2009. Thanks!	.00
<b>Total prior balance, Apr 21, 2009</b>	<b>1,978.08</b>
-----Current Water Charges-----	
Meter Service Charge	15.91
Water Usage (\$2.337790 x 29.00)	67.80
<b>Total water charges, Apr 21, 2009</b>	<b>83.71</b>
-----Taxes-----	
School Tax	2.56
Franchise Fee - LFUCG	2.56
KRA Withdrawal Fee - 100CF	1.72
<b>Total taxes, Apr 21, 2009</b>	<b>6.84</b>
-----Total Current Charges-----	90.55
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$2,068.63</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008  
A P M J J A S O N D J F M A 2  
P y u n l u g p t v c n b r r 008

**Messages from Kentucky American Water**

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\$1,978.08

Apr 06, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

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Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Mar 23, 2009  
Billing Period: Feb 18 to Mar 23 (33 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-estimate 55  
Last-actual  
\*Meter Changed Mar 16, 2009.  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 7899  
Last-actual 7855  
100 Cubic Feet used 99  
1 cu. ft. equals 7.50 gallons  
Gallons used 74250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,705.11
Payments as of Mar 23, 2009. Thanks!	.00
<b>Total prior balance, Mar 23, 2009</b>	<b>1,705.11</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 99.00)	231.44
<b>Total water charges, Mar 23, 2009</b>	<b>251.33</b>
-----Taxes-----	
School Tax	7.73
Franchise Fee - LFUCG	7.73
KRA Withdrawal Fee - 100CF	6.18
<b>Total taxes, Mar 23, 2009</b>	<b>21.64</b>
-----Total Current Charges-----	272.97
-----TOTAL AMOUNT DUE-----	
	<b>\$1,978.08</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008 M A M J J A S O N D J F M 2009  
r p y n l g p t v c n b r 09  
\* = Estimate

**Messages from Kentucky American Water**

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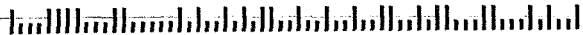
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\$1,616.03

Feb 02, 2009

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jan 21, 2009  
Billing Period: Dec 15 to Jan 16 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-estimate 7786  
Last-actual 7752  
100 Cubic Feet used 34  
1 cu. ft. equals 7.50 gallons  
Gallons used 25500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,508.46
Payments as of Jan 21, 2009. Thanks!	.00
Total prior balance, Jan 21, 2009	1,508.46
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 34.00)	79.48
Total water charges, Jan 21, 2009	99.37
-----Taxes-----	
School Tax	3.04
Franchise Fee - LFUCG	3.04
KRA Withdrawal Fee - 100CF	2.12
Total taxes, Jan 21, 2009	8.20
-----Total Current Charges-----	107.57
-----TOTAL AMOUNT DUE-----	<b>\$1,616.03</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008 Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan 2009

\*=Estimate

**Messages from Kentucky American Water**

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Pittsburgh, PA 15250-7880

\$1,508.46

Dec 30, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Dec 18, 2008  
Billing Period: Dec 03 to Dec 15 (12 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7752  
Last-actual 7736  
100 Cubic Feet used 16  
1 cu. ft. equals 7.50 gallons  
Gallons used 12000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,459.32
Payments as of Dec 18, 2008. Thanks!	.00
<b>Total prior balance, Dec 18, 2008</b>	<b>1,459.32</b>
-----Current Water Charges-----	
Meter Service Charge	7.96
Water Usage (\$2.337790 x 16.00)	37.40
<b>Total water charges, Dec 18, 2008</b>	<b>45.36</b>
-----Taxes-----	
School Tax	1.39
Franchise Fee - LFUCG	1.39
KRA Withdrawal Fee - 100CF	1.00
<b>Total taxes, Dec 18, 2008</b>	<b>3.78</b>
-----Total Current Charges-----	49.14
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$1,508.46</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
N o v  
D e c  
2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

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Pittsburgh, PA 15250-7880

\$1,459.32

Dec 17, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



\*\*\*\* FINAL BILL \*\*\*\*



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Dec 05, 2008  
Billing Period: Nov 13 to Dec 03 (20 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 7736  
Last-actual 7706  
100 Cubic Feet used 30  
1 cu. ft. equals 7.50 gallons  
Gallons used 22500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,342.16
Payments as of Dec 05, 2008. Thanks!	.00
Total prior balance, Dec 05, 2008	1,342.16
-----Adjustments-----	
Reconnect Fee - Fayette	26.00
Total adjustments, Dec 05, 2008	26.00
-----Current Water Charges-----	
Meter Service Charge	13.26
Water Usage (\$2.337790 x 30.00)	70.13
Total water charges, Dec 05, 2008	83.39
-----Taxes-----	
School Tax	2.56
Franchise Fee - LFUCG	3.34
KRA Withdrawal Fee - 100CF	1.87
Total taxes, Dec 05, 2008	7.77
-----Total Current Charges-----	117.16
-----TOTAL AMOUNT DUE-----	<b>\$1,459.32</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec 2008

**Messages from Kentucky American Water**

\*\*\* Final Bill \*\*\* This is your final bill for service. It has been our pleasure to serve you.  
\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.



Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,211.69

Nov 03, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

-----  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,183.75
Payments as of Oct 20, 2008. Thanks!	<u>-100.00</u>
<b>Total prior balance, Oct 20, 2008</b>	<b>1,083.75</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 42.00)	<u>98.19</u>
<b>Total water charges, Oct 20, 2008</b>	<b>118.08</b>
-----Taxes-----	
School Tax	3.62
Franchise Fee - LFUCG	3.62
KRA Withdrawal Fee - 100CF	<u>2.62</u>
<b>Total taxes, Oct 20, 2008</b>	<b>9.86</b>
-----Total Current Charges-----	127.94
-----TOTAL AMOUNT DUE-----	<b>\$1,211.69</b>

**Billing Period & Meter Information**

Billing Date: Oct 20, 2008  
Billing Period: Sep 16 to Oct 15 (29 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7663  
Last-actual 7621  
100 Cubic Feet used 42  
1 cu. ft. equals 7.50 gallons  
Gallons used 31500

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007  
O c t  
N o v  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,183.75

Oct 01, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,017.65
Payments as of Sep 19, 2008. Thanks!	<u>.00</u>
Total prior balance, Sep 19, 2008	1,017.65
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 57.00)	<u>133.25</u>
Total water charges, Sep 19, 2008	153.14
-----Taxes-----	
School Tax	4.70
Franchise Fee - LFUCG	4.70
KRA Withdrawal Fee - 100CF	<u>3.56</u>
Total taxes, Sep 19, 2008	12.96
-----Total Current Charges-----	166.10
-----TOTAL AMOUNT DUE-----	<b>\$1,183.75</b>

**Billing Period & Meter Information**

Billing Date: Sep 19, 2008  
Billing Period: Aug 15 to Sep 16 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7621  
Last-actual 7564  
100 Cubic Feet used 57  
1 cu. ft. equals 7.50 gallons  
Gallons used 42750

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 S O N D J F M A M J J A S 2008  
p t v c h b r f y n l g p 8

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,017.65

Sep 08, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Aug 26, 2008  
Billing Period: Jul 16 to Aug 15 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7564  
Last-actual 7518  
100 Cubic Feet used 46  
1 cu. ft. equals 7.50 gallons  
Gallons used 34500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,510.48
Adjustments	-630.95
Payments as of Aug 26, 2008. Thanks!	.00
<b>Total prior balance, Aug 26, 2008</b>	<b>879.53</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 46.00)	107.54
<b>Total water charges, Aug 26, 2008</b>	<b>127.43</b>
-----Taxes-----	
School Tax	3.91
Franchise Fee - LFUCG	3.91
KRA Withdrawal Fee - 100CF	2.87
<b>Total taxes, Aug 26, 2008</b>	<b>10.69</b>
-----Total Current Charges-----	138.12
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$1,017.65</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG 2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$879.53

Sep 08, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Aug 25, 2008

Rate Type: Residential

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,510.48
Payments as of Aug 25, 2008. Thanks!	.00
<b>Total prior balance, Aug 25, 2008</b>	<b>1,510.48</b>
-----Adjustments-----	
Disputed Bill Res	-579.77
KRA Withdrawal Fee Adj	-15.48
<b>Total adjustments, Aug 25, 2008</b>	<b>-595.25</b>
-----Taxes-----	
School Tax	-17.85
Franchise Fee - LFUCG	-17.85
<b>Total taxes, Aug 25, 2008</b>	<b>-35.70</b>
-----Total Current Charges-----	
	-630.95
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$879.53</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG 2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,510.48

Aug 04, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,413.07
Payments as of Jul 21, 2008. Thanks!	.00
<b>Total prior balance, Jul 21, 2008</b>	<b>1,413.07</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 30.00)	70.13
<b>Total water charges, Jul 21, 2008</b>	<b>90.02</b>
-----Taxes-----	
School Tax	2.76
Franchise Fee - LFUCG	2.76
KRA Withdrawal Fee - 100CF	1.87
<b>Total taxes, Jul 21, 2008</b>	<b>7.39</b>
-----Total Current Charges-----	97.41
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$1,510.48</b>

**Billing Period & Meter Information**

Billing Date: Jul 21, 2008  
Billing Period: Jun 16 to Jul 16 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7518  
Last-actual 7488  
100 Cubic Feet used 30  
1 cu. ft. equals 7.50 gallons  
Gallons used 22500

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 J A S O N D J F M A M J J 2008  
u l g p t v c h b r f y n l 8

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,413.07

Jul 01, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

-----  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jun 19, 2008  
Billing Period: May 15 to Jun 16 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7488  
Last-actual 7456  
100 Cubic Feet used 32  
1 cu. ft. equals 7.50 gallons  
Gallons used 24000

**Billing Summary**

-----Prior Balance-----  
Balance from last bill \$1,310.57  
Payments as of Jun 19, 2008. Thanks! .00  
Total prior balance, Jun 19, 2008 1,310.57  
-----Current Water Charges-----  
Meter Service Charge 19.89  
Water Usage (\$2.337790 x 32.00) 74.81  
Total water charges, Jun 19, 2008 94.70  
-----Taxes-----  
School Tax 2.90  
Franchise Fee - LFUCG 2.90  
KRA Withdrawal Fee - 100CF 2.00  
Total taxes, Jun 19, 2008 7.80  
-----Total Current Charges----- 102.50  
-----TOTAL AMOUNT DUE----- \$1,413.07

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 J J A S O N D J F M A M J 2008  
u n l g p t v c n b r r y n 8

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,310.57

Jun 02, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: May 20, 2008  
Billing Period: Apr 18 to May 15 (27 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7456  
Last-actual 7429  
100 Cubic Feet used 27  
1 cu. ft. equals 7.50 gallons  
Gallons used 20250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$1,520.79
Payments as of May 20, 2008. Thanks!	-300.00
Total prior balance, May 20, 2008	1,220.79
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 27.00)	63.12
Total water charges, May 20, 2008	83.01
-----Taxes-----	
School Tax	2.54
Franchise Fee - LFUCG	2.54
KRA Withdrawal Fee - 100CF	1.69
Total taxes, May 20, 2008	6.77
-----Total Current Charges-----	89.78
-----TOTAL AMOUNT DUE-----	<b>\$1,310.57</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007  
M A Y J U N J U L A U G S E P O C T N O V D E C J A N F E B M A R A P R M A Y 2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$1,520.79

May 05, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Apr 23, 2008  
Billing Period: Mar 14 to Apr 18 (35 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 7429  
Last-actual 7134  
100 Cubic Feet used 295  
1 cu. ft. equals 7.50 gallons  
Gallons used 221250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$749.16
Payments as of Apr 23, 2008. Thanks!	.00
Total prior balance, Apr 23, 2008	749.16
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 295.00)	689.65
Total water charges, Apr 23, 2008	709.54
-----Taxes-----	
School Tax	21.84
Franchise Fee - LFUCG	21.84
KRA Withdrawal Fee - 100CF	18.41
Total taxes, Apr 23, 2008	62.09
-----Total Current Charges-----	771.63
-----TOTAL AMOUNT DUE-----	<b>\$1,520.79</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 A P M J J A S O N D J F M A 2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\* Effective April 1, 2008, the Kentucky River Authority Withdrawal Fee increased from

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$749.16

Mar 31, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number [REDACTED]  
Premise Number [REDACTED]

**Billing Period & Meter Information**

Billing Date: Mar 19, 2008  
Billing Period: Feb 15 to Mar 14 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 7134  
Last-actual 6874  
100 Cubic Feet used 260  
1 cu. ft. equals 7.50 gallons  
Gallons used 195000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$347.07
Payments as of Mar 19, 2008. Thanks!	-263.53
<b>Total prior balance, Mar 19, 2008</b>	<b>83.54</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 260.00)	607.83
<b>Total water charges, Mar 19, 2008</b>	<b>627.72</b>
-----Taxes-----	
School Tax	18.84
Franchise Fee - LFUCG	18.84
KRA Withdrawal Fee - 100CF	.22
<b>Total taxes, Mar 19, 2008</b>	<b>37.90</b>
-----Total Current Charges-----	665.62
-----TOTAL AMOUNT DUE-----	<b>\$749.16</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 M A M J J A S O N D J F M 2008  
r p y u n l g p t v c n b r 8

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$347.07

Mar 03, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Feb 20, 2008  
Billing Period: Jan 16 to Feb 15 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 6874  
Last-estimate 6787  
100 Cubic Feet used 87  
1 cu. ft. equals 7.50 gallons  
Gallons used 65250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$266.67
Adjustments	-26.78
Payments as of Feb 20, 2008. Thanks!	-156.35
Total prior balance, Feb 20, 2008	83.54
-----Adjustments-----	
Reconnect Fee - Fayette	26.00
Total adjustments, Feb 20, 2008	26.00
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 87.00)	203.39
Total water charges, Feb 20, 2008	223.28
-----Taxes-----	
School Tax	6.70
Franchise Fee - LFUCG	7.48
KRA Withdrawal Fee - 100CF	.07
Total taxes, Feb 20, 2008	14.25
-----Total Current Charges-----	263.53
-----TOTAL AMOUNT DUE-----	<b>\$347.07</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 F M A M J J A S O N D J F 2008  
7 b r p y n l g p t v c n b 8

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$129.57

Feb 25, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Feb 13, 2008

Rate Type: Residential

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$266.67
Payments as of Feb 13, 2008. Thanks!	-110.32
Total prior balance, Feb 13, 2008	156.35
-----Adjustments-----	
Reconnect Fee - Fayette	-26.00
Total adjustments, Feb 13, 2008	-26.00
-----Taxes-----	
Franchise Fee - LFUCG	-.78
Total taxes, Feb 13, 2008	-.78
-----Total Current Charges-----	
	-26.78
-----TOTAL AMOUNT DUE-----	
	<b>\$129.57</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2008  
F e b M a r A p r M a y J u n J u l A u g S e p O c t N o v D e c J a n F e b 2008

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$266.67

Feb 04, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jan 21, 2008  
Billing Period: Dec 14 to Jan 16 (33 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-estimate 6787  
Last-actual 6751  
100 Cubic Feet used 36  
1 cu. ft. equals 7.50 gallons  
Gallons used 27000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$461.93
Adjustments	-152.79
Payments as of Jan 21, 2008. Thanks!	-152.79
Total prior balance, Jan 21, 2008	156.35
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$2.337790 x 36.00)	84.16
Total water charges, Jan 21, 2008	104.05
-----Taxes-----	
School Tax	3.12
Franchise Fee - LFUCG	3.12
KRA Withdrawal Fee - 100CF	.03
Total taxes, Jan 21, 2008	6.27
-----Total Current Charges-----	110.32
-----TOTAL AMOUNT DUE-----	<b>\$266.67</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2007 Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan 2008  
\* 8

\*=Estimate

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.  
\* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$309.14

Jan 14, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Dec 31, 2007

Rate Type: Residential

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$461.93
Payments as of Dec 31, 2007. Thanks!	<u>.00</u>
Total prior balance, Dec 31, 2007	461.93
-----Adjustments-----	
Disputed Bill Res	-144.08
KRA Withdrawal Fee Adj	<u>-.07</u>
Total adjustments, Dec 31, 2007	-144.15
-----Taxes-----	
School Tax	-4.32
Franchise Fee - LFUCG	<u>-4.32</u>
Total taxes, Dec 31, 2007	-8.64
-----Total Current Charges-----	
	-152.79
-----TOTAL AMOUNT DUE-----	
	<b>\$309.14</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 6  
D e c   J a n   F e b   M a r   A p r   M a y   J u n   J u l   A u g   S e p   O c t   N o v   D e c   2 0 0 7

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$461.93

Jan 02, 2008

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Dec 19, 2007  
Billing Period: Nov 15 to Dec 14 (29 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 6751  
Last-actual 6736  
100 Cubic Feet used 15  
1 cu. ft. equals 7.50 gallons  
Gallons used 11250

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$846.73
Payments as of Dec 19, 2007. Thanks!	<u>-438.84</u>
Total prior balance, Dec 19, 2007	407.89
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$ 1.82375 X 7.76)	14.15
Water Usage (\$ 2.33779 X 7.24)	<u>16.93</u>
Total Use Billed 15.00	50.97
-----Taxes-----	
School Tax	1.53
Franchise Fee - LFUCG	1.53
KRA Withdrawal Fee - 100CF	<u>.01</u>
Total taxes, Dec 19, 2007	3.07
-----Total Current Charges-----	54.04
-----TOTAL AMOUNT DUE-----	<b>\$461.93</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 6  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
N o v  
D e c  
2 0 0 7

**Messages from Kentucky American Water**

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\* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky

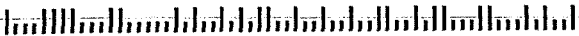
Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

\$846.73

Dec 03, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

Billing Period & Meter Information

Billing Date: Nov 20, 2007  
Billing Period: Oct 15 to Nov 15 (31 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 6736  
Last-actual 6520  
100 Cubic Feet used 216  
1 cu. ft. equals 7.50 gallons  
Gallons used 162000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$595.29
Payments as of Nov 20, 2007. Thanks!	-187.40
<b>Total prior balance, Nov 20, 2007</b>	<b>407.89</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 216.00)	<u>393.93</u>
<b>Total water charges, Nov 20, 2007</b>	<b>413.82</b>
-----Taxes-----	
School Tax	12.42
Franchise Fee - LFUCG	12.42
KRA Withdrawal Fee - 100CF	<u>.18</u>
<b>Total taxes, Nov 20, 2007</b>	<b>25.02</b>
-----Total Current Charges-----	438.84
-----TOTAL AMOUNT DUE-----	<b>\$846.73</b>

Water Usage Comparison

Monthly usage in 100 cubic feet

2006 Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov 2007

Messages from Kentucky American Water

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
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Pittsburgh, PA 15250-7880

\$595.29

Oct 30, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Oct 18, 2007  
Billing Period: Sep 17 to Oct 15 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 6520  
Last-actual 6434  
100 Cubic Feet used 86  
1 cu. ft. equals 7.50 gallons  
Gallons used 64500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$516.01
Payments as of Oct 18, 2007. Thanks!	-108.12
<b>Total prior balance, Oct 18, 2007</b>	<b>407.89</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 86.00)	156.84
<b>Total water charges, Oct 18, 2007</b>	<b>176.73</b>
-----Taxes-----	
School Tax	5.30
Franchise Fee - LFUCG	5.30
KRA Withdrawal Fee - 100CF	.07
<b>Total taxes, Oct 18, 2007</b>	<b>10.67</b>
-----Total Current Charges-----	187.40
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$595.29</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2006  
O c t  
N o v  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
O c t  
2007

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

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Pittsburgh, PA 15250-7880

\$516.01

Oct 02, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Sep 20, 2007  
Billing Period: Aug 15 to Sep 17 (33 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.  
Present-actual 6434  
Last-actual 6389  
100 Cubic Feet used 45  
1 cu. ft. equals 7.50 gallons  
Gallons used 33750

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$550.83
Payments as of Sep 20, 2007. Thanks!	-142.94
<b>Total prior balance, Sep 20, 2007</b>	<b>407.89</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 45.00)	82.07
<b>Total water charges, Sep 20, 2007</b>	<b>101.96</b>
-----Taxes-----	
School Tax	3.06
Franchise Fee - LFUCG	3.06
KRA Withdrawal Fee - 100CF	.04
<b>Total taxes, Sep 20, 2007</b>	<b>6.16</b>
-----Total Current Charges-----	108.12
<b>-----TOTAL AMOUNT DUE-----</b>	<b>\$516.01</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2006  
S e p  
O c t  
N o v  
D e c  
J a n  
F e b  
M a r  
A p r  
M a y  
J u n  
J u l  
A u g  
S e p  
2007

**Messages from Kentucky American Water**

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\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).





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\$550.63

Aug 01, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jul 20, 2007  
Billing Period: Jun 15 to Jul 17 (32 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 6326  
Last-actual 6298  
100 Cubic Feet used 28  
1 cu. ft. equals 7.50 gallons  
Gallons used 21000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$475.39
Payments as of Jul 20, 2007. Thanks!	.00
<b>Total prior balance, Jul 20, 2007</b>	<b>475.39</b>
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 28.00)	51.07
<b>Total water charges, Jul 20, 2007</b>	<b>70.96</b>
-----Taxes-----	
School Tax	2.13
Franchise Fee - LFUCG	2.13
KRA Withdrawal Fee - 100CF	.02
<b>Total taxes, Jul 20, 2007</b>	<b>4.28</b>
-----Total Current Charges-----	
	75.24
-----TOTAL AMOUNT DUE-----	
	<b>\$550.63</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2006 J A S O N D J F M A M J J 2007  
0 1 2 3 4 5 6 7 8 9 0 1 2 3 4 5 6 7 8 9 0

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
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Pittsburgh, PA 15250-7880

\$475.39

Jul 02, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Jun 20, 2007  
Billing Period: May 17 to Jun 15 (29 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 6298  
Last-actual 6274  
100 Cubic Feet used 24  
1 cu. ft. equals 7.50 gallons  
Gallons used 18000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$535.36
Payments as of Jun 20, 2007. Thanks!	<u>-127.47</u>
Total prior balance, Jun 20, 2007	407.89
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 24.00)	<u>43.77</u>
Total water charges, Jun 20, 2007	63.66
-----Taxes-----	
School Tax	1.91
Franchise Fee - LFUCG	1.91
KRA Withdrawal Fee - 100CF	<u>.02</u>
Total taxes, Jun 20, 2007	3.84
-----Total Current Charges-----	67.50
-----TOTAL AMOUNT DUE-----	<b>\$475.39</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2006 Jun Jul Aug Sept Oct Nov Dec Jan Feb Mar Apr May Jun 2007

**Messages from Kentucky American Water**

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Pittsburgh, PA 15250-7880

\$535.36

Jun 04, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: May 21, 2007  
Billing Period: Apr 17 to May 17 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 6274  
Last-actual 6074  
100 Cubic Feet used 200  
1 cu. ft. equals 7.50 gallons  
Gallons used 150000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$287.79
Payments as of May 21, 2007. Thanks!	-160.32
Total prior balance, May 21, 2007	127.47
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 200.00)	364.75
Total water charges, May 21, 2007	384.64
-----Taxes-----	
School Tax	11.54
Franchise Fee - LFUCG	11.54
KRA Withdrawal Fee - 100CF	.17
Total taxes, May 21, 2007	23.25
-----Total Current Charges-----	
	407.89
-----TOTAL AMOUNT DUE-----	
	<b>\$535.36</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2006  
M A J J A S O N D J A F M A M 2  
y u n l i g p t v c n b r f y 0  
6

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water  
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\$287.79

May 02, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Apr 20, 2007  
Billing Period: Mar 15 to Apr 17 (33 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

**Meter readings in current billing period:**

Meter Number 048975936J is a 1-inch meter.  
Present-actual 6074  
Last-actual 5997  
100 Cubic Feet used 77  
1 cu. ft. equals 7.50 gallons  
Gallons used 57750

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$117.78
Payments as of Apr 20, 2007. Thanks!	.00
Total prior balance, Apr 20, 2007	117.78
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 77.00)	140.43
Total water charges, Apr 20, 2007	160.32
-----Taxes-----	
School Tax	4.81
Franchise Fee - LFUCG	4.81
KRA Withdrawal Fee - 100CF	.07
Total taxes, Apr 20, 2007	9.69
-----Total Current Charges-----	
	170.01
-----TOTAL AMOUNT DUE-----	
	<b>\$287.79</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 6  
A M J J A S O N D J F M A 2  
P a u u u e c t v c n b r p 0  
0 6

**Messages from Kentucky American Water**

\* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

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Pittsburgh, PA 15250-7880



\$117.78

Apr 02, 2007

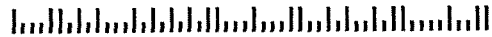
For Service To: 3177 Russell Cave Rd

Amount Paid



Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [Redacted]  
Premise Number: [Redacted]

**Billing Period & Meter Information**

Billing Date: Mar 20, 2007  
Billing Period: Feb 15 to Mar 15 (28 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 5997  
Last-actual 5947  
100 Cubic Feet used 50  
1 cu. ft. equals 7.50 gallons  
Gallons used 37500

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$76.44
Payments as of Mar 20, 2007. Thanks!	<u>-76.44</u>
Total prior balance, Mar 20, 2007	.00
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 50.00)	<u>91.19</u>
Total water charges, Mar 20, 2007	111.08
-----Taxes-----	
School Tax	3.33
Franchise Fee - LFUCG	3.33
KRA Withdrawal Fee - 100CF	<u>.04</u>
Total taxes, Mar 20, 2007	6.70
-----Total Current Charges-----	117.78
-----TOTAL AMOUNT DUE-----	<b>\$117.78</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2006 M A M J J A S O N D J F M 2007  
a r p y u n l g p t v c n b a r 7

**Messages from Kentucky American Water**

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).  
\*\* To pay by credit card, debit card or electronic check, call TOLL FREE 1-800-678-6301. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

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Pittsburgh, PA 15250-7880

\$76.44

Mar 05, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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**Customer Account Information**

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd  
Account Number: [REDACTED]  
Premise Number: [REDACTED]

**Billing Period & Meter Information**

Billing Date: Feb 20, 2007  
Billing Period: Jan 16 to Feb 15 (30 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 5947  
Last-actual 5919  
100 Cubic Feet used 28  
1 cu. ft. equals 7.50 gallons  
Gallons used 21000

**Billing Summary**

-----Prior Balance-----	
Balance from last bill	\$92.26
Payments as of Feb 20, 2007. Thanks!	<u>-92.26</u>
Total prior balance, Feb 20, 2007	.00
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 28.00)	<u>51.07</u>
Total water charges, Feb 20, 2007	70.96
-----Taxes-----	
School Tax	2.16
Franchise Fee - LFUCG	2.16
KRA Withdrawal Fee - 100CF	<u>1.16</u>
Total taxes, Feb 20, 2007	5.48
-----Total Current Charges-----	
	76.44
-----TOTAL AMOUNT DUE-----	
	<b>\$76.44</b>

**Water Usage Comparison**

Monthly usage in 100 cubic feet

2 0 0 6 F e b M a r A p r M a y J u n J u l A u g S e p O c t N o v D e c J a n F e b 2 0 0 7

**Messages from Kentucky American Water**

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).  
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Pittsburgh, PA 15250-7880

\$92.26

Jan 31, 2007

For Service To: 3177 Russell Cave Rd

Amount Paid

|||||  
Mrs Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Kentucky American Water  
PO Box 371880  
Pittsburgh, PA 15250-7880

|||||



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Customer Account Information

For Service To: Mrs Carlton Cole  
3177 Russell Cave Rd

Account Number: [REDACTED]  
Premise Number: [REDACTED]

Billing Period & Meter Information

Billing Date: Jan 19, 2007  
Billing Period: Dec 14 to Jan 16 (33 days)  
Next reading on/about: Oct 17, 2011  
Rate Type: Residential

Meter readings in current billing period:  
Meter Number 048975936J is a 1-inch meter.

Present-actual 5919  
Last-actual 5883  
100 Cubic Feet used 36  
1 cu. ft. equals 7.50 gallons  
Gallons used 27000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$36.91
Payments as of Jan 19, 2007. Thanks!	<u>-36.91</u>
Total prior balance, Jan 19, 2007	.00
-----Current Water Charges-----	
Meter Service Charge	19.89
Water Usage (\$1.823750 x 36.00)	<u>65.66</u>
Total water charges, Jan 19, 2007	85.55
-----Taxes-----	
School Tax	2.61
Franchise Fee - LFUCG	2.61
KRA Withdrawal Fee - 100CF	<u>1.49</u>
Total taxes, Jan 19, 2007	6.71
-----Total Current Charges-----	
	92.26
-----TOTAL AMOUNT DUE-----	
	<b>\$92.26</b>

Water Usage Comparison

Monthly usage in 100 cubic feet

2006 J F M A M J J A S O N D J 2007  
n b r. F y n l g p t v c n 7

Messages from Kentucky American Water

\*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).  
\*\* To pay by credit card, debit card or electronic check, call TOLL FREE 1-800-678-6301. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

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**Witness: Takisha D. Walker**

2. Provide copies of all correspondence, including notices, sent to Ms. Cole from January 2, 2007 until present.

**Response:**

In addition to the letters attached as Exhibit B to Kentucky-American Water Company's Answer, please see the attached correspondence and notices.



December 27, 2007

Mts. Carlton Cole  
100 East 50<sup>th</sup> Street  
Waldorf Towers  
New York, NY 10022-6848

Re: Account number: [REDACTED]  
Service address: 3177 Russell Cave Road

Thank you for contacting us regarding the high usage bill you received in May. You have discussed this issue with several of our representatives seeking resolution to this matter. In our attempt to identify what may have caused such an increase we placed a flow search on the meter located at the above service address. The flow search is designed to measure and record the volume of water along with the time interval in which water passes through the meter. The device was in place from October 9, 2007 through October 16, 2007 and the meter registered water usage every hour every day.

Our Network Supervisor over seeing the test reported, with the constant running of the meter there is a leak or leaks on the property. Our records show that since 2000 we have made adjustments to your account totaling \$5,426.56. However, we are willing to adjust 50% of the bill dated May 21, 2007 to resolve this matter. At the same time it is reasonable for us to expect that a property owner maintain their plumbing to avoid excessive water loss due to leaks.

We understand that there are several water lines on your property and an expectation that leaks will occur. You stated that you have a plumber that you have worked with over the years who oversees matters of this nature. It would be advantageous to address this and make any necessary repairs to avoid additional costly water loss. Please be advised that future consideration for adjustments would require the appropriate proof of repair documentation and decided on a per case basis.

We take great pride in the service we render and believe that we have been fair, reasonable and accommodating in working with you. If you have any questions please contact Stacy Owens, customer service advocate @ 859.269.2386 option 6, or myself @ 859.268.6322.

Thank you,

Jarold Jackson,  
Network Manager

cc: Theresa J. Duba, Sr. Customer Care Specialist

American Water  
2300 Richmond Road  
Lexington, KY 40502  
T 859.269.2386  
F 859.268.6327  
I www.amwater.com

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

04/12/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Amount Due: \$117.78  
Due Date: Due Upon Receipt

Notice Date: 04/12/2007

### OVERDUE NOTICE

Your water bill for the amount shown above is now overdue. To assure continued service, payment is due upon receipt of the notice. Please note that if you received a Final/Disconnection notice prior to this overdue notice and no payment or other arrangements were made for the amount shown on that notice, then your service may still be subject to termination on the date provided in the Final/Disconnection notice. This overdue notice does not replace the Final/Disconnection notice. If payment or other arrangements for payment has been made recently, please disregard this notice.

THANK YOU!

Please use the enclosed envelope to mail your payment. If you are unable to make payment in full, you may contact the company within the next 10 days and request the opportunity to make payment arrangements.

Office Hours: 24 hours a day, 7 days a week  
Collections Department: 1-866-358-3429  
Visit us on the INTERNET at: [www.kentuckyamwater.com](http://www.kentuckyamwater.com)

COLNOTOVR4

22038977

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/03/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$117.78 must be received before Thursday, May 17, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$117.78
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/22/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$127.47 must be received before Monday, June 4, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$127.47
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

08/01/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$407.89 must be received before Wednesday, August 15, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$407.89
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

23736911



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

09/14/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$407.89 must be received before Thursday, September 27, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$407.89
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3



24472828

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

10/31/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number:   
Premise Number:   
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$407.89 must be received before Tuesday, November 13, 2007, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$407.89
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

11/19/2007

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

25460732

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

01/04/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$255.10 must be received before Thursday, January 17, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$255.10
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

26094900

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

01/17/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm



**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$156.35 must be received before Wednesday, January 30, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$156.35
Reconnect Charge	\$24.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

02/11/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

We have investigated your account and concluded that you are entitled to a credit adjustment. Your account was adjusted on Monday, February 11, 2008 in the amount of \$26.00, which represents the reconnect fee billed to your account.

We trust you will find this adjustment satisfactory. Should you have any questions, please feel free to contact our Customer Service Department at 1-800-678-6301. We are available to assist you 24 hours per day, 7 days a week for your convenience.

Sincerely,

Customer Service

ADJGEN

26672525

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

02/14/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$129.57 must be received before Wednesday, February 27, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$129.57
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

02/19/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

26791595

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/13/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$347.07 must be received before Wednesday, March 26, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$347.07
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/18/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

27203934



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/31/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

As you requested, we visited your property on Wednesday, March 26, 2008 and read your water meter. The reading was 7275.

During our visit, we found movement on the water meter, which may indicate that water was being used, or that there is a leak at the property.

If you have any questions, please call our customer service representatives at 1-800-678-6301, 24 hours a day, 7 days a week. Thank you.

Sincerely,

Customer Service

CHKMTR3

27384102

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

04/22/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

27705027

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/02/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$749.16 must be received before Thursday, May 15, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$749.16
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

27877737

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/28/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,220.79 must be received before Tuesday, June 10, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,220.79
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:



- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

07/14/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number:   
Premise Number:   
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,413.07 must be received before Monday, July 28, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,413.07
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

29239741



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

08/19/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

We have investigated your account and concluded that you are entitled to a credit adjustment. Your account was adjusted on Tuesday, August 19, 2008 in the amount of \$595.25, which represents an adjustment on your bills dated March 19, 2008 and bill dated April 23, 2008.

We trust you will find this adjustment satisfactory. Should you have any questions, please feel free to contact our Customer Service Department at 1-800-678-6301. We are available to assist you 24 hours per day, 7 days a week for your convenience.

Sincerely,

Customer Service

ADJGEN

29866374

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

09/05/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$879.53 must be received before Thursday, September 18, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$879.53
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

09/18/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

10/27/2008

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,017.65 must be received before Wednesday, October 1, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,017.65
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,083.75 must be received before Monday, November 10, 2008, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,083.75
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

01/09/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm



**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,508.46 must be received before Monday, January 19, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,508.46
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3



32361295

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

02/12/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number:   
Premise Number:   
3177 Russell Cave Rd Horse Farm

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

02/23/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

33076956

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/19/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,508.46 must be received before Monday, February 23, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,508.46
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,705.11 must be received before Monday, March 30, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,705.11
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

33466256

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

04/16/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,978.08 must be received before Monday, April 27, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,978.08
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/14/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,068.63 must be received before Tuesday, May 26, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,068.63
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

34341314

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

06/11/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,767.59 must be received before Monday, June 22, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,767.59
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

34849716

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

07/10/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,932.72 must be received before Monday, July 20, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,932.72
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

35358789

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

08/13/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,252.50 must be received before Monday, August 24, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,252.50
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

09/01/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Monday, August 31, 2009. We arranged for 24 payments totaling \$2252.50:

<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>
09/04/2009	\$100.00	09/13/2010	\$93.59		
10/01/2009	\$93.59	10/14/2010	\$93.59		
11/02/2009	\$93.59	11/15/2010	\$93.59		
12/03/2009	\$93.59	12/16/2010	\$93.59		
01/04/2010	\$93.59	01/17/2011	\$93.59		
02/04/2010	\$93.59	02/17/2011	\$93.59		
03/08/2010	\$93.59	03/21/2011	\$93.59		
04/08/2010	\$93.59	04/21/2011	\$93.59		
05/10/2010	\$93.59	05/23/2011	\$93.59		
06/10/2010	\$93.59	06/23/2011	\$93.59		
07/12/2010	\$93.59	07/25/2011	\$93.59		
08/12/2010	\$93.59	08/25/2011	\$93.52		

**Note, your scheduled payments must also include any current charges that are issued each month.**

***This payment arrangement is firm.*** All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

**Kentucky American Water**

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.  
Thank you for your cooperation.

Sincerely,  
Customer Service

PAYAGRCONA

36290005

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

11/10/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$1,812.61 must be received before Wednesday, November 18, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$1,812.61
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

11/17/2009

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

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## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

11/25/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,058.91 must be received before Thursday, December 3, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,058.91
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

12/10/2009

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm



**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,675.70 must be received before Monday, December 21, 2009, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,675.70
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

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## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

01/15/2010

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: XXXXXXXXXX  
Premise Number: XXXXXXXXXX  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Thursday, January 14, 2010. We arranged for 16 payments totaling \$3102.64:

<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>
01/30/2010	\$193.92	01/28/2011	\$193.92		
03/01/2010	\$193.92	02/28/2011	\$193.92		
03/31/2010	\$193.92	03/30/2011	\$193.92		
04/30/2010	\$193.92	04/29/2011	\$193.84		
05/31/2010	\$193.92				
06/30/2010	\$193.92				
07/30/2010	\$193.92				
08/30/2010	\$193.92				
09/29/2010	\$193.92				
10/29/2010	\$193.92				
11/29/2010	\$193.92				
12/29/2010	\$193.92				

**Note, your scheduled payments must also include any current charges that are issued each month.**

*This payment arrangement is firm.* All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

### Kentucky American Water

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.  
Thank you for your cooperation.

Sincerely,  
Customer Service

PAYAGRCONA

38715404

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/09/2010

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Monday, March 8, 2010. We arranged for 17 payments totaling \$3552.92:

<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>
03/19/2010	\$400.00	03/02/2011	\$197.06		
04/01/2010	\$197.06	04/01/2011	\$197.06		
05/03/2010	\$197.06	05/02/2011	\$197.06		
06/02/2010	\$197.06	06/01/2011	\$197.06		
07/02/2010	\$197.06	07/01/2011	\$197.02		
08/02/2010	\$197.06				
09/01/2010	\$197.06				
10/01/2010	\$197.06				
11/01/2010	\$197.06				
12/01/2010	\$197.06				
12/31/2010	\$197.06				
01/31/2011	\$197.06				

**Note, your scheduled payments must also include any current charges that are issued each month.**

***This payment arrangement is firm.*** All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

**Kentucky American Water**

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week.  
Thank you for your cooperation.

Sincerely,  
Customer Service

PAYAGRCONA

39617321

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

04/09/2010

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$3,187.04 must be received before Monday, April 19, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$3,187.04
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/13/2010

Cole, Carlton  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm



**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,989.98 must be received before Wednesday, May 26, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,989.98
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

06/10/2010

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number [REDACTED]  
Premise Number [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,792.92 must be received before Wednesday, June 23, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,792.92
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

41213022

# Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

06/17/2010

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

This is to confirm our agreement of Wednesday, June 16, 2010. We arranged for 15 payments totaling \$2818.92:

<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>	<u>Due Date</u>	<u>Payment Amount</u>
07/02/2010	\$187.93	07/01/2011	\$187.93		
08/02/2010	\$187.93	08/01/2011	\$187.93		
09/01/2010	\$187.93	08/31/2011	\$187.90		
10/01/2010	\$187.93				
11/01/2010	\$187.93				
12/01/2010	\$187.93				
12/31/2010	\$187.93				
01/31/2011	\$187.93				
03/02/2011	\$187.93				
04/01/2011	\$187.93				
05/02/2011	\$187.93				
06/01/2011	\$187.93				

**Note, your scheduled payments must also include any current charges that are issued each month.**

*This payment arrangement is firm.* All amounts due (both current and your payment plan) must be received by the due date. If payment is not received as scheduled your water service may be discontinued. If water service is discontinued, a reconnection fee of \$26.00 will be required, in addition to the full outstanding balance, to restore water service during normal working hours. If your financial circumstances change due to conditions beyond your control and you cannot keep the agreement, please contact Customer Service, to arrange for a new agreement, if eligible.

Please be sure to mail all payments to the address noted below. To ensure proper posting of your payment, we ask that you include the above account number on your remittance.

## Kentucky American Water

Should you have any questions or concerns about your payment agreement, please call our Customer Service Center at 1-800-678-6301. Our Customer Service hours are 24 hours a day, 7 days a week. Thank you for your cooperation.

Sincerely,  
Customer Service

PAYAGRCONA

41332033

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

09/08/2010

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,372.74 must be received before Tuesday, September 21, 2010, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,372.74
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

10/19/2010

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

In a few days, you will be receiving your regular water billing. Your forthcoming bill is based on an actual meter reading and will cover any unbilled usage that resulted from previously estimated bills. We are providing this letter to advise that your current bill may be higher than expected.

For the past one or more billing periods, it has been necessary for us to estimate your water usage. Due to circumstances beyond our control, at times it is necessary to estimate meter readings. Meter reading efforts are often hampered by inclement weather or obstructions blocking access to your meter.

We do recognize the financial implications an unexpected high bill may cause. As a result of the previously estimated billing, extended payment terms may be available. Should you have any questions concerning your bill or wish to discuss payment terms, please contact our Customer Service Center at 1-800-678-6301. Our customer service representatives are available to assist you 24 hours a day, 7 days a week.

We appreciate your business and thank you for your understanding in this matter.

Sincerely,

Customer Service

UNEXPHIBIL

43880578



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

12/16/2010

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Notice Date: 12/16/2010

### IMPORTANT NOTICE

Our records indicate that your account has an outstanding balance of \$3526.86. We notified you of this balance on your final Kentucky American Water bill, but there has been no response.

Although you no longer receive water service at this property, you are still responsible for the service provided until the time we were notified to terminate service in your name.

In order to avoid this account being placed with a collection agency, please make your full payment in the enclosed envelope or contact us at 1-800-678-6301 within the next 10 days to make payment arrangements.

Thank you for your prompt attention to this matter.

To pay by credit card call 1-866-271-5522.

Sincerely,

Customer Service

Office Hours: 24 hours a day, 7 days a week  
Customer Service: 1-800-678-6301  
Visit us on the INTERNET at: [www.kentuckyamwater.com](http://www.kentuckyamwater.com)

COLNOTCLS

45041053

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/11/2011

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$2,972.53 must be received before Wednesday, March 23, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$2,972.53
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

03/18/2011

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number [REDACTED]  
Premise Number [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

In a few days you will receive a water bill. This bill is for service to the above referenced location and covers the period Wednesday, November 17, 2010 to Friday, January 7, 2011.

This make-up bill is due to a billing error we recently identified. Documentation has been received which states you are the responsible party for service to this location as of Wednesday, November 17, 2010.

If you cannot pay the bill by the due date indicated, we will enter into a payment agreement with you, which will spread payment of this bill over the next 3 months. As long as you pay by the date of the agreement, we will take no action to collect this amount.

If you wish to make payment arrangements, or dispute this bill, please call Customer Service at 1-800-678-6301. We are available to assist you 24 hours a day, 7 days a week.

Our goal is to provide you with superior water service. If you have any questions on your account, please give us a chance to assist you by calling our office.

Sincerely,

Customer Service

MAKEUP9

46722261

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

04/11/2011

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$3,575.17 must be received before Monday, April 25, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$3,575.17
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

47051393

# Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/12/2011

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$4,335.62 must be received before Tuesday, May 24, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$4,335.62
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.



## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

05/20/2011

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

Dear Mrs Cole:

One of our responsibilities as your water service company is to give you all the information you need to manage your water use, and to alert you when we notice something out of the ordinary. While at your property to get a meter reading, we noticed that your water use is considerably higher than normal.

There could be many reasons for unusually high water use and not all of them necessarily indicate a problem. We suggest that you check your property for possible problems which could cause unusually high water use. If you determine that the source of the high water use is the result of a broken service line or internal plumbing problem, we encourage you to take steps as soon as possible to prevent recurring high bills.

If you cannot determine the reason for your higher water use or anything else related to your account, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to assist you. You may also find useful information for identifying high water use on our website. Please visit us at [www.kentuckyamwater.com](http://www.kentuckyamwater.com).

Sincerely,

Customer Service

HC

47731391

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

06/16/2011

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$4,777.48 must be received before Tuesday, June 28, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$4,777.48
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

10DAYRES3

48184103

## Kentucky American Water

P.O. Box 578, Alton IL 62002  
1-800-678-6301

08/02/2011

Carlton Cole  
100 E 50th St  
New York NY 10022-6848

Account Number: [REDACTED]  
Premise Number: [REDACTED]  
3177 Russell Cave Rd Horse Farm

**\*\*\* 10 DAY SHUT OFF NOTICE \*\*\***

Dear Mrs Cole:

Our records indicate that your payment has not been received. Full payment of \$4,456.15 must be received before Monday, August 15, 2011, or your water service will be subject to disconnection on or after that date.

If your water service is disconnected, the following charges will have to be paid before your service will be restored:

Overdue Amount	\$4,456.15
Reconnect Charge	\$26.00

**\*\*\* TO STOP THE SHUT OFF, YOU MUST DO ONE OF THE FOLLOWING AT ONCE. \*\*\***

- 1) Pay the total amount due now.
- 2) Call 1-866-358-3429 to make a payment arrangement, to let us know that you made a payment or to dispute the past due amount.
- 3) Call 1-866-358-3429 if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice Shown below.

For more information on the Water for Life financial assistance program that may be able to help you with payment of your water bill, call Community Action Council at 233-4600 or 1-800-244-2275. For information on other local agencies that may be able to provide financial assistance, call 859-313-LINK (5465).

If you have recently sent your payment, Thank You. If not, this is the only notice you will receive prior to disconnection of your service.

To pay by credit card call 1-866-271-5522.

Sincerely,

Kentucky American Water

**MEDICALEMERGENCY NOTICE**

If someone living in your home has a serious illness or medical condition, we will allow a 30 day extension for you to make other arrangements to pay your past due amount. You must do the following two things:

- 1) Have your health care provider provide in writing that the illness or medical condition exists and that disconnection of water service would create problems for this condition.
- 2) Make arrangements to pay your past due amount and current bills by calling us at 1-866-358-3429.

**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

---

**Witness: Takisha D. Walker**

3. Provide Ms. Cole's meter location and meter test history.

**Response:**

The service meter at Ms. Cole's 3177 Russell Cave Road, Lexington, Kentucky 40509 property is located inside the gate which fronts Russell Cave Road, approximately fifteen (15) feet to the left of the driveway.

Meter testing was conducted on Ms. Cole's service meter on January 21, 2010 and March 22, 2011. The attached meter testing reports indicate that the meter was operating within acceptable limits.

User Defined Screen

File Edit Options Help

User Defined Screen |

Equip Type MTRW Equip ID 051864562N

Date 1/24/2011 Time 14:37:02 Op Code BENCH TEST

DATE METER REMOVED 1/19/2011

SERVICEMAN INITIALS KW

PREMISE NUMBER

AS RECEIVED READING 677

AFTER TEST READING 677

REASON FOR TEST 18

HIGH FLOW 100.7

MEDIUM FLOW 100.0

LOW FLOW 99.0

DATE OF TEST 1/21/2010

STATUS OF METER 01

COMMENTS CHNGD DMGD REG AFTR TEST

OK Cancel

User Defined Screen

File Edit Options Help

User Defined Screen |

Equip Type MTRW Equip ID 051864562N

Date 3/23/2011 Time 9:07:58 Op Code BENCH TEST

DATE METER REMOVED 1/19/2011

SERVICEMAN INITIALS KW

PREMISE NUMBER

AS RECEIVED READING 0

AFTER TEST READING 0

REASON FOR TEST 18

HIGH FLOW 100.3

MEDIUM FLOW 101.0

LOW FLOW 100.0

DATE OF TEST 3/22/2011

STATUS OF METER 01

COMMENTS

OK Cancel



**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

---

**Witness: Takisha D. Walker**

4. If Kentucky-American has tested Ms. Cole's meters, provide the results of those tests.

**Response:**

See Kentucky-American's response to Item 3.

**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

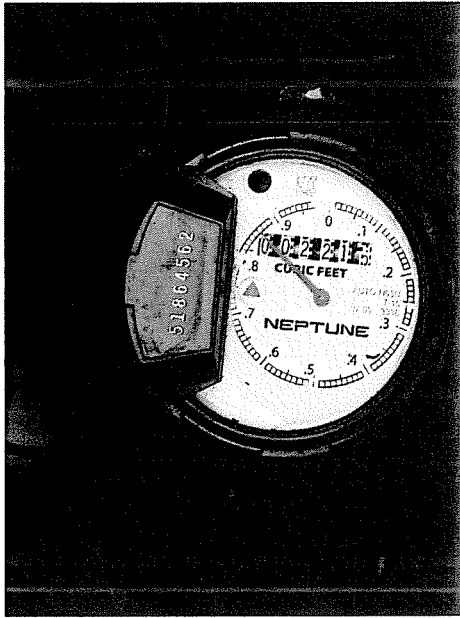
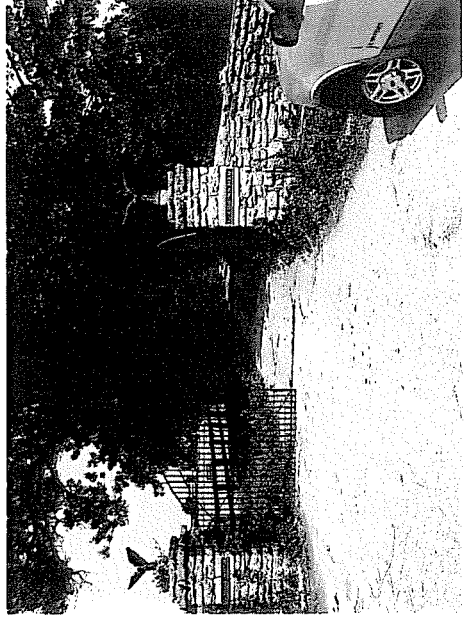
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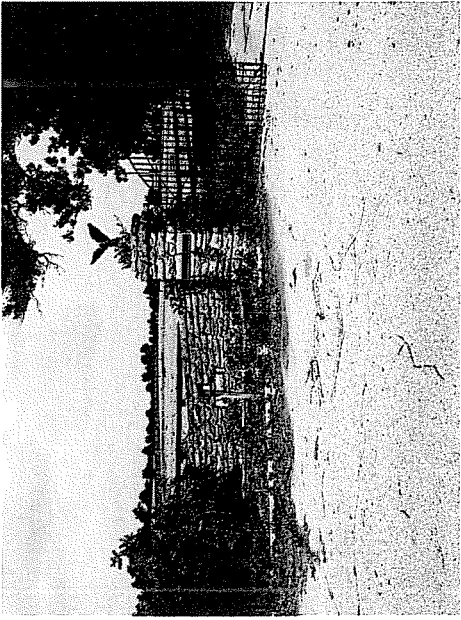
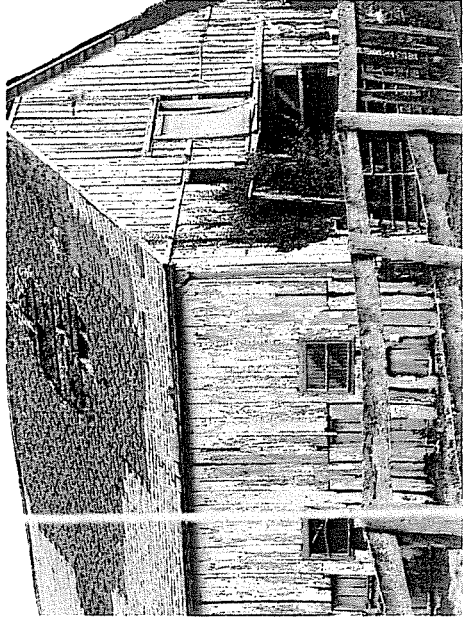
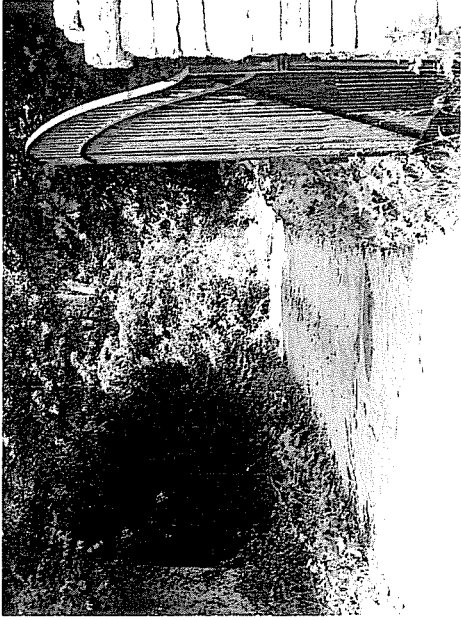
**Witness: Takisha D. Walker**

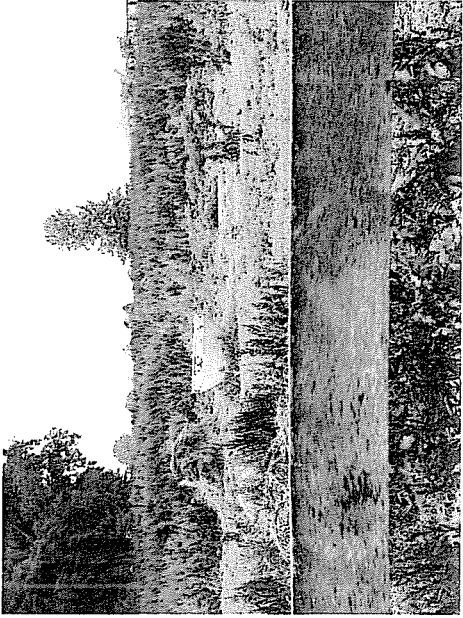
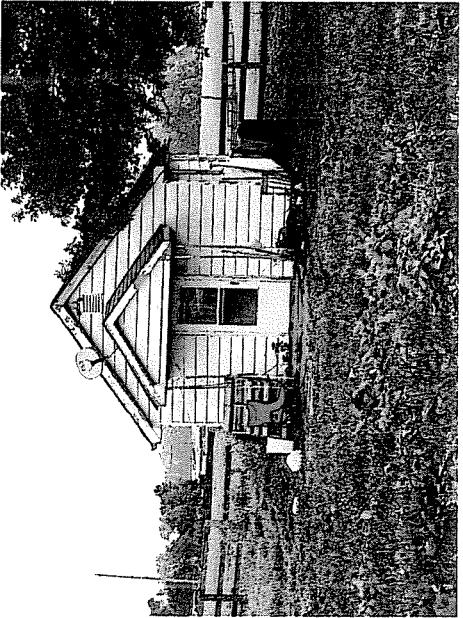
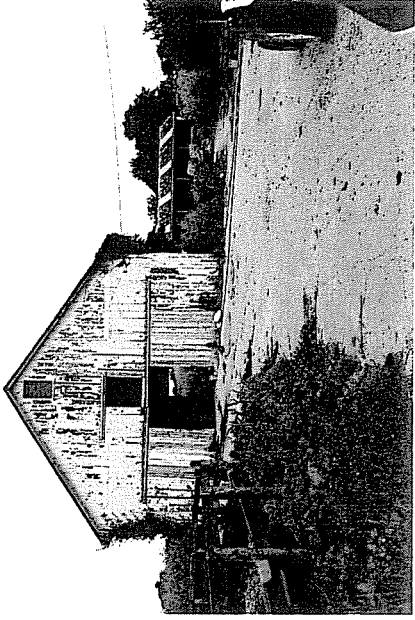
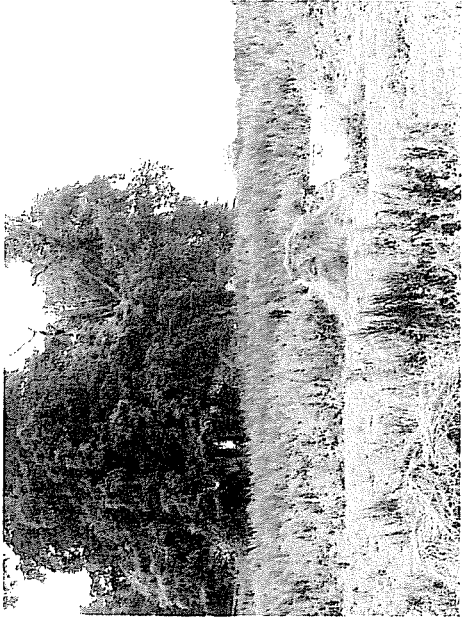
5. Provide any documents, including photographs, compiled in any Kentucky-American investigation of Ms. Cole.

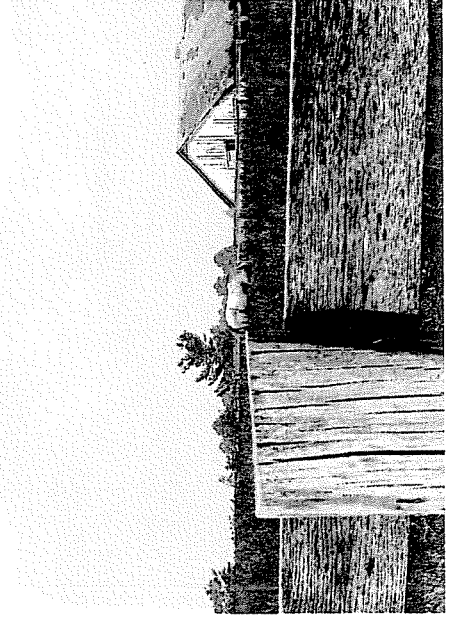
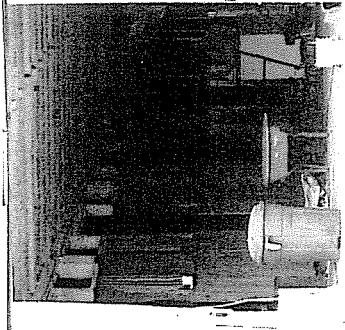
**Response:**

See the attached service order documents and photographs. Kentucky-American has also provided electronic copies of the photographs on the CD-ROM included herewith.









\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Read (Billing) BILRD

TOWNSEK 9/29/11 12:37:06

SERVICE ORDER #:  
497352

SERVICES PRINTED:  
1 1

REQUESTED BY:  
BILLING

UTILITY TYPE: Water Service | SCHEDULE DATE: 5/17/2007 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012006074 5/17/2007 10:33:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00006274 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: please verify read reading on 4/17 was 6074 and current read on 5/15 is 6270

W001 Meter reading: 6274.

jb

Found on Left on

Read Only

5/17 llr sent service order to verify read...

END OF SERVICE

END OF SERVICE ORDER #: 497352

REGION: Fayette County	Kentucky American (KYPR) Production		SERVICE ORDER #: 518835						
ROUTE/STOP: 141403 / 180	Inspect Main/Tank - Local Ops DIST		SERVICES PRINTED: 1 1						
GRID/EXT: 176 /	TOWNSEK	9/29/11 12:37:05	REQUESTED BY:						
UTILITY TYPE: Water Service	SCHEDULE DATE: 6/21/2007		TIME: AM						
SEQUENCE #: 1	ORDER TAKEN BY: VINEGACN 6/21/2007 10:07:00								
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm									
MAILING ADDRESS: 100 E 50th St									
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington								
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #: [REDACTED]							
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#: [REDACTED]							
BILL CLASS: Residential	PHONE NUMBER: [REDACTED]								
LAST NOTICE:	CALL BACK NUMBER:								
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485							
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J							
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:							
MFG:	LAST TEST DATE:								
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011							
TAP SIZE:	LAST PAYMENT AMT: 500.00								
TAP LOCATION:									
MEASUREMENTS:									
CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011									
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP	
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33	
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S	
07/16	1157	55 D	03/15	329	252 D	10/14	463	245	
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E	
PENDING SO:				GET NEXT TO:					
				ADDRESS BEFORE: 3175 Russell Cave Rd					
				ADDRESS AFTER: 3090 Russell Cave Rd					
CUR/RMVD METER:				DIAL #1 RDG:		#2:		#3:	
NEW/SET METER:				DIAL #1 RDG:		#2:		#3:	
METER LOCATION: Radio Reading; Pit / Tile									
METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo				COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive					
METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min									
FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE									
LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE									
FOLLOW UP REQUIRED				START DATE: _____		TIME: _____			
COMPLETED BY: _____				DATE: _____		TIME: _____		KEYED: _____	
COMMENTS: <u>cnv 062107</u>									
<u>repaired broken wires everything stays the same</u>									
<u>J Couch/ J Riley 062007</u>									
<u>meter # 48975936 miu# 1105231361 read 6302.8</u>									
<u>/</u>									

END OF SERVICE

END OF SERVICE ORDER #: 518835



\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Inspect Main/Tank - Local Ops DIST		SERVICE ORDER #: 587143
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:37:14	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY: JAROLD
UTILITY TYPE: Water Service	SCHEDULE DATE: 10/08/2007	TIME: PM	
SEQUENCE #: 1	ORDER TAKEN BY: OWENSSR	10/08/2007 12:05:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J	
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:	
MFG:	LAST TEST DATE:		
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:	LAST PAYMENT AMT: 500.00		
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361	Uti; lity SERVICE NUMBER: 94641- go;	through gate bo	
COMMENTS: Reloc / Re-Attach Device - go;	through gate box sits 15' to t;	he left of drive	
METER: LOCKED STUCK DAMAGE/TAMPER	REGIST: _____	sec/min	
FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE			
LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE			
FOLLOW UP REQUIRED	START DATE: _____	TIME: _____	
COMPLETED BY: _____	DATE: _____	TIME: _____	KEYED: _____

COMMENTS: Customer has an onging dispute regarding a high bill in May. Has tried to contact President American Water. We agreed to handle locally and Nick is aware of issue. Jarold requested we set a flow search. We are also interested in knowing what type of pipe they have ran. Custmer continues to have leaks and at some point must consider replacing her entire farm houselines. Will have Bill set up flow search. SRO 100807

SERVICE CONTINUED

SERVICE ORDER #:

587143

SERVICES PRINTED:

Per Bill Buckner customer has a leak on their side thats running 1 1  
constantly. The report shows usage every hour. Flow search was pl  
aced on meter 10/9/07 thru 1016/07, readout of results on file.  
SRO 121007

END OF SERVICE

END OF SERVICE ORDER #: 587143

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Shut Off For NonPay NPOFF

TOWNSEK 9/29/11 12:37:28

SERVICE ORDER #:  
657427

SERVICES PRINTED:  
1 1

REQUESTED BY:  
S/O SVC

UTILITY TYPE: Water Service SCHEDULE DATE: 1/31/2008 TIME: EV

SEQUENCE #: 1 ORDER TAKEN BY: 012000063 1/30/2008 11:58:26

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton BILLING CYCLE: 14 ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: WLPP: NO PREMISES#: [REDACTED]

BILL CLASS: Residential PHONE NUMBER: [REDACTED]

LAST NOTICE: CALL BACK NUMBER:

HEALTH ALERT: CREW: North Section 4 CREDIT TYPE: 0485

SERIAL NUMBER: METER TYPE: METER NUMBER: 048975936J

# OF DIALS: SIZE: INSTALL DATE: REMOTE ID #:

MFG: LAST TEST DATE:

TAP NUMBER: 012104167 PAST DUE AMOUNT: LAST PAYMENT DATE: 8/24/2011

TAP SIZE: LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: GET NEXT TO:

ADDRESS BEFORE: 3175 Russell Cave Rd

ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: DIAL #1 RDG: #2: #3:

NEW/SET METER: DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Collect: \$ 156.35 Total: \$ 266.67

Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket

Rescheduled Notes: CJL

W001 Meter reading: 795.

Found on Left off

W001 Found service on.

W001 Left service off.

END OF SERVICE

END OF SERVICE ORDER #: 657427

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

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ROUTE/STOP:  
141403 / 180

---

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Turn On After Non-Pay Shut Off ONNP

TOWNSEK 9/29/11 12:37:27

WORK ZONE: 12204

SERVICE ORDER #:  
661457

---

SERVICES PRINTED:  
1 1

---

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 2/07/2008 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: HORTONBG 2/07/2008 10:33:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: \*TMECRTCL FIELD COMMUNICA | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 | LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

ADDRESS BEFORE: 3175 Russell Cave Rd

ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED | START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: turn on service bev 020508 bev r-67958 bev

END OF SERVICE  
END OF SERVICE ORDER #: 661457

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
ReRead and/or Inspect for Leak HILOW

TOWNSEK 9/29/11 12:37:27

SERVICE ORDER #:  
690123

SERVICES PRINTED:  
1 1

REQUESTED BY:  
MRS. COLE/ NEAL

UTILITY TYPE: Water Service | SCHEDULE DATE: 3/27/2008 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012000062 3/26/2008 10:52:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER: [REDACTED]

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: Re-read/inspect meter and check for leaks; customer has high  
bill.  
W001 Meter reading: 7275.  
Movement on meter  
Leak on Customer side  
W001 Found service on.  
W001 Left service on.

END OF SERVICE  
 END OF SERVICE ORDER #: 690123

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

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ROUTE/STOP:  
141403 / 180

---

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Read (Billing) BILRD

TOWNSEK 9/29/11 12:37:27  
WORK ZONE: 12204

SERVICE ORDER #:  
707026

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SERVICES PRINTED:  
1 1

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REQUESTED BY:  
BILLING

UTILITY TYPE: Water Service | SCHEDULE DATE: 4/17/2008 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012000133 4/17/2008 9:35:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00007429 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: DIAL #1 RDG: #2: #3:

NEW/SET METER: DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bc

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND:  ON  OFF  UN TO DETERMINE AT  CORP  STOP  MB  INSIDE

LEFT:  ON  OFF  UN TO DETERMINE AT  CORP  STOP  MB  INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: please verify read reading on 3/14 was 7134 and current read on 4  
/15 is 74....causing high bill  
Rescheduled Reason: Other  
Rescheduled Notes: dbh  
W001 Meter reading: 7429.  
Read Only  
W001 Found service on.

SERVICE CONTINUED

SERVICE ORDER #:  
707026  
SERVICES PRINTED:

<u>W001 Left service on.</u>	1	1
<u>4/17 llr sent service order to verify read ...</u>		

END OF SERVICE

END OF SERVICE ORDER #: 707026

\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Shut Off For NonPay NPOFF		SERVICE ORDER #: 797648
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:37:26	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY: S/O SVC
UTILITY TYPE: Water Service	SCHEDULE DATE: 9/18/2008	TIME: EV	
SEQUENCE #: 1	ORDER TAKEN BY: 012000133	9/17/2008 9:50:20	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J	
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:	
MFG:	LAST TEST DATE:		
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:	LAST PAYMENT AMT: 500.00		
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361	Uti; lity SERVICE NUMBER: 94641- go;	through gate bo	
COMMENTS: Reloc / Re-Attach Device - go;	through gate box sits 15' to t;	he left of drive	
METER: LOCKED STUCK DAMAGE/TAMPER	REGIST: _____	sec/min	
FOUND: ON OFF UN TO DETERMINE AT	CORP STOP MB	INSIDE	
LEFT: ON OFF UN TO DETERMINE AT	CORP STOP MB	INSIDE	

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: Collect: \$ 879.53 Total: \$ 1,017.65  
Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket  
Rescheduled Notes: KAM  
W001 Meter reading: 7610.  
Turned off at curbstop  
W001 Found service on.  
W001 Left service off.

END OF SERVICE  
 END OF SERVICE ORDER #: 797648



\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Turn On After Non-Pay Shut Off ONNP	SERVICE ORDER #: 800743
ROUTE/STOP: 141403 / 180	TOWNSEK 9/29/11 12:38:08	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204	REQUESTED BY: JAROLD

UTILITY TYPE: Water Service	SCHEDULE DATE: 9/22/2008	TIME: AM
SEQUENCE #: 1	ORDER TAKEN BY: OWENSSR	9/22/2008 11:39:00
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm		
MAILING ADDRESS: 100 E 50th St		
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington	
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #: [REDACTED]
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#: [REDACTED]
BILL CLASS: Residential	PHONE NUMBER: [REDACTED]	
LAST NOTICE:	CALL BACK NUMBER:	
HEALTH ALERT:	CREW: *TMECRTCL FIELD COMMUNICA	CREDIT TYPE: 0485
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:
MFG:	LAST TEST DATE:	
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011
TAP SIZE:	LAST PAYMENT AMT: 500.00	
TAP LOCATION:		

MEASUREMENTS:

CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011						
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO:	GET NEXT TO:
	ADDRESS BEFORE: 3175 Russell Cave Rd
	ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION: Radio Reading; Pit / Tile			

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo  
 COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE  
 LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: spoke with Ms. Cole she is mailing in \$100.00, could not work out and agreement on balance, she could not commit to monthly amount . Says she will contact us next week. SRO 092208 Jarold has service restored this morning. SRO

END OF SERVICE  
 END OF SERVICE ORDER #: 800743

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Shut Off For NonPay NPOFF

TOWNSEK 9/29/11 12:38:07  
WORK ZONE: 12204

SERVICE ORDER #:  
821282

SERVICES PRINTED:  
1 1

REQUESTED BY:  
S/O SVC

UTILITY TYPE: Water Service | SCHEDULE DATE: 10/27/2008 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: 012000054 10/24/2008 6:22:22

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER: [REDACTED]

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Collect: \$ 917.65 Total: \$ 1,211.69

Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket

Rescheduled Notes: cjl

W001 Meter reading: 7692.

Turned off at curbstop

W001 Found service on.

W001 Left service off.

END OF SERVICE

END OF SERVICE ORDER #: 821282

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
F/Bill Acct For Non-Pay (Coll) CFBNP

TOWNSEK 9/29/11 12:38:07  
WORK ZONE: 12204

SERVICE ORDER #:  
837869

SERVICES PRINTED:  
1 1

REQUESTED BY:  
DSCN

UTILITY TYPE: Water Service | SCHEDULE DATE: 11/20/2008 | TIME: PM

SEQUENCE #: 1 | ORDER TAKEN BY: 012000016 11/20/2008 14:12:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER: [REDACTED]

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00007736 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: Confirm water is off and obtain final read on account.

Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket

Rescheduled Notes: cjl

Rescheduled Reason: Other

Rescheduled Notes: 11/30 Barb

W001 Meter reading: 7736.

DP

SERVICE CONTINUED

SERVICE ORDER #:  
837869  
SERVICES PRINTED:

Found on Left off

---

1 1

END OF SERVICE

END OF SERVICE ORDER #: 837869

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Turn On After Non-Pay Shut Off ONNP

TOWNSEK 9/29/11 12:38:07  
WORK ZONE: 12204

SERVICE ORDER #:  
843633

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 12/03/2008 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: 012006074 12/03/2008 18:16:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: \*TMECRTCL FIELD COMMUNICA | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

ADDRESS BEFORE: 3175 Russell Cave Rd

ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: please restore service per local supervisor, this is a special si  
tuation  
W001 Meter reading: 7738.  
jb  
Found on Left on  
Read Only  
W001 Found service on.

SERVICE ORDER #:

843633

SERVICES PRINTED:

W001 Left service on.

1

1

END OF SERVICE

END OF SERVICE ORDER #: 843633

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Emergency (No Wtr, Leak, etc.) EMERG

TOWNSEK 9/29/11 12:38:07

SERVICE ORDER #:  
843851

SERVICES PRINTED:  
1 1

REQUESTED BY:  
MARK W

UTILITY TYPE: Water Service | SCHEDULE DATE: 12/04/2008 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012006074 12/04/2008 11:56:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: \*TMECRTCL FIELD COMMUNICA | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: \*\*EMERGENCY NO WATER, PLEASE RESPOND ASAP, AND DETERMINE CAUSE.

THANK YOU -DBH

W001 Meter reading: 7738.

jb

Found off Left on

Read Only

W001 Found service on.

SERVICE CONTINUED

SERVICE ORDER #:  
843851  
SERVICES PRINTED:

W001 Left service on. 1 1

END OF SERVICE

END OF SERVICE ORDER #: 843851



\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Read (Billing)		BILRD	SERVICE ORDER #: 893420					
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11	12:38:06	SERVICES PRINTED: 1 1					
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY: BILLING						
UTILITY TYPE: Water Service	SCHEDULE DATE: 2/18/2009		TIME: AM						
SEQUENCE #: 1	ORDER TAKEN BY: 012000001 2/18/2009 10:56:00								
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm									
MAILING ADDRESS: 100 E 50th St									
CITY/ST/ZIP: Lexington KY 405119508		DISTRICT: Lexington							
CUSTOMER NAME: Cole, Carlton		BILLING CYCLE: 14		ACCOUNT #: [REDACTED]					
NEW CUSTOMER NAME:		WLPP: NO		PREMISES#: [REDACTED]					
BILL CLASS: Residential		PHONE NUMBER: [REDACTED]							
LAST NOTICE:		CALL BACK NUMBER:							
HEALTH ALERT:		CREW: North Section 4	CREDIT TYPE: 0485						
SERIAL NUMBER:		METER TYPE:	METER NUMBER: 048975936J						
# OF DIALS:	SIZE:	INSTALL DATE:	REMOTE ID #:						
MFG:		LAST TEST DATE:							
TAP NUMBER: 012104167	PAST DUE AMOUNT:		LAST PAYMENT DATE: 8/24/2011						
TAP SIZE:		LAST PAYMENT AMT: 500.00							
TAP LOCATION:									
MEASUREMENTS:									
CURRENT READ: 00007855 LAST S/O WORKED: 1409793 ONNP 6/03/2011									
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP	
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33	
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S	
07/16	1157	55 D	03/15	329	252 D	10/14	463	245	
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E	
PENDING SO:					GET NEXT TO:				
					ADDRESS BEFORE: 3175 Russell Cave Rd				
					ADDRESS AFTER: 3090 Russell Cave Rd				
CUR/RMVD METER:			DIAL #1 RDG:		#2:		#3:		
NEW/SET METER:			DIAL #1 RDG:		#2:		#3:		
METER LOCATION: Radio Reading; Pit / Tile									
METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bc									
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive									
METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min									
FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE									
LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE									

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: please get an actual read as system estimate is causing high bill  
previous read on 1-16 7786  
W001 Meter reading: 7855.  
Read Only  
W001 Found service on.  
W001 Left service on.

END OF SERVICE  
 END OF SERVICE ORDER #: 893420

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Mtr Periodic Chg - Contractor MCPTC

SERVICE ORDER #:  
911299

SERVICES PRINTED:  
1 1

REQUESTED BY:

WALKERTD 9/29/11 16:46:22

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 3/18/2009 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: HUNGATBG 3/18/2009 10:46:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER:

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00007899 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: found on left on  
Hungate 03/18/2009  
Changed out bad register head, to improved readings.  
meter 48975936 out reading 7900.80

SERVICE CONTINUED

SERVICE ORDER #:  
911299

SERVICES PRINTED:

in reading 0000.01 in miu 1480873954

1 1

g.young 031709

END OF SERVICE

END OF SERVICE ORDER #: 911299

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

---

ROUTE/STOP:  
141403 / 180

---

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Read MR Edit - Local Ops Only MREDT

TOWNSEK 9/29/11 12:38:06  
WORK ZONE: 12204

SERVICE ORDER #:  
1071334

---

SERVICES PRINTED:  
1 1

---

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 11/14/2009 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: 012000054 11/13/2009 17:15:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000707 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_

COMMENTS: 11/13/2009 Please verify meter and reading for billing...hungate  
current reading 0701.00  
Rescheduled Reason: Other  
W001 Meter reading: 707.  
W001 Found service off.  
W001 Left service off.

END OF SERVICE  
 END OF SERVICE ORDER #: 1071334

\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Read MR Edit - Local Ops Only MREDT		SERVICE ORDER #: 1105442
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:38:05	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY:
UTILITY TYPE: Water Service	SCHEDULE DATE: 1/18/2010	TIME: EV	
SEQUENCE #: 1	ORDER TAKEN BY: 012000010	1/18/2010 17:22:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	[REDACTED]
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	[REDACTED]
BILL CLASS: Residential	PHONE NUMBER:	[REDACTED]	
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J	
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:	
MFG:	LAST TEST DATE:		
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:	LAST PAYMENT AMT: 500.00		
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00001125	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG: #2: #3:		
NEW/SET METER:	DIAL #1 RDG: #2: #3:		
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361	Uti; lity SERVICE NUMBER: 94641- go;	through gate bo	
COMMENTS: Reloc / Re-Attach Device - go;	through gate box sits 15' to t; he left of drive		
METER: LOCKED STUCK DAMAGE/TAMPER	REGIST: _____	sec/min	
FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB _____	INSIDE		
LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB _____	INSIDE		

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_

COMMENTS: 01/18/2010 Please verify meter and reading for billing...hungate  
current reading 1109.00  
W001 Meter reading: 1125.  
MOVEMENT ON METER, VERIFIED READING BRADY  
Read Only  
W001 Found service on.  
W001 Left service on.

END OF SERVICE  
 END OF SERVICE ORDER #: 1105442

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:38:17  
WORK ZONE: 12204

SERVICE ORDER #:  
1115338

SERVICES PRINTED:  
1 1

REQUESTED BY:  
TAKISHA WALKER

UTILITY TYPE: Water Service | SCHEDULE DATE: 2/02/2010 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012000133 2/01/2010 8:38:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: DIAL #1 RDG: #2: #3:

NEW/SET METER: DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: Please provide current reading. Want to determine if leak is bein  
g repaired or is already repaired. Takisha Walker  
Rescheduled Reason: Other  
Rescheduled Notes: 2/1/10 dwl  
Rescheduled Reason: FRCC - Reschedule Expired Order  
W001 Meter reading: 1266.  
complete reading 1266.54 not leaks in box or on coupling

SERVICE CONTINUED

SERVICE ORDER #:  
1115338

SERVICES PRINTED:

<u>perfectly dry, encoder working, register on meter is ok steady</u>	<u>1</u>	<u>1</u>
<u>movement on meter, Bob</u>		
<u>Movement on meter</u>		
<u>W001 Found service on.</u>		
<u>W001 Left service on.</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1115338

\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Check Meter Non-Emergency CKMTR		SERVICE ORDER #: 1117847
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:38:17	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY:
UTILITY TYPE: Water Service	SCHEDULE DATE: 2/05/2010	TIME: AM	
SEQUENCE #: 1	ORDER TAKEN BY: JACKSOJT	2/04/2010 16:32:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm	MAILING ADDRESS: 100 E 50th St		
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J	
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:	
MFG:	LAST TEST DATE:		
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:	LAST PAYMENT AMT: 500.00		
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo			
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive			

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_\_\_ INSIDE  
 LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_

COMMENTS: Met with Lupe and explained how usage is indicated by the turning flow finder on the meter. Meter was registering approximately 7 gpm. Shut off meter at request of Lupe who will contact Ms. Carlton on Cole to advise her of current situation. Lupe declined having Dillard Griffin and Jarold Jackson visibly examine property. Found water on; left water off. Reading 1303.  
Jarold Jackson - Dillard Griffin 2/4/10



REGION: Fayette County	** DUPLICATE COPY **		SERVICE ORDER #: 1195595
ROUTE/STOP: 141403 / 180	Kentucky American (KYPR) Production Shut Off For NonPay NPOFF		SERVICES PRINTED: 1 1
GRID/EXT: 176 /	TOWNSEK	9/29/11 12:38:17	REQUESTED BY: S/O SVC
UTILITY TYPE: Water Service	SCHEDULE DATE: 6/07/2010		TIME: EV
SEQUENCE #: 1	ORDER TAKEN BY: 012000145 6/04/2010 8:17:40		
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm	MAILING ADDRESS: 100 E 50th St		
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #: [REDACTED]	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#: [REDACTED]	
BILL CLASS: Residential	PHONE NUMBER: [REDACTED]		
LAST NOTICE:	CALL BACK NUMBER: [REDACTED]		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE:	METER NUMBER: 048975936J	
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:	
MFG:	LAST TEST DATE:		
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:		LAST PAYMENT AMT: 500.00	
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP 6/03/2011		
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361 Uti; lity	SERVICE NUMBER: 94641- go; through gate bo		
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive			
METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min			
FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB _____ INSIDE			
LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB _____ INSIDE			
FOLLOW UP REQUIRED	START DATE: _____	TIME: _____	
COMPLETED BY: _____	DATE: _____	TIME: _____	KEYED: _____
COMMENTS: Collect: \$ 2,765.80	Total: \$ 2,792.92		
W001 Meter reading: 1331.			
Turned off at meter			
W001 Found service on.			
W001 Left service off.			

END OF SERVICE

END OF SERVICE ORDER #: 1195595

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Next Day Non-Pay Turn-On NDNP

TOWNSEK 9/29/11 12:38:17  
WORK ZONE: 12204

SERVICE ORDER #:  
1197066

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 6/07/2010 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: 012000133 6/07/2010 17:08:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: \*TMECRTCL FIELD COMMUNICA | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: DIAL #1 RDG: #2: #3:

NEW/SET METER: DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: Turn water on and check meter as it has the same reading since 2/12/10. Make sure there is no damage or issues with the meter. Please provide information to Takisha Walker.

Rescheduled Reason: Other

Rescheduled Notes: 06/07/10 AG - NDNP

W001 Meter reading: 1331.

changed meter could not leave on locked off cust keeps turning

SERVICE CONTINUED

SERVICE ORDER #:  
1197066  
SERVICES PRINTED:

<u>on off wears meter out locked off as instucted by Mark Walters</u>	<u>1</u>	<u>1</u>
<u>Stuck Meter / Remote</u>		
<u>Locked Meter</u>		
<u>Office review required.</u>		
<u>W001 Found service off.</u>		
<u>W001 Left service off.</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1197066

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Turn On & Restore WTR - Not NP RPON

TOWNSEK 9/29/11 12:38:16  
WORK ZONE: 12204

SERVICE ORDER #:  
1197820

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 6/08/2010 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: 012000133 6/08/2010 16:28:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051864562N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: | REMOTE ID #: 1481583970

MFG: Neptune | LAST TEST DATE: 3/22/2011 | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: | #2: | #3:

NEW/SET METER: | DIAL #1 RDG: | #2: | #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED: \_

COMMENTS: W001 Meter reading: 0.

Turned on at curbstop

W001 Found service off.

W001 Left service on.

Order created per cancelled ONNP # 1197807

Per FSR - unable to contact Lupe to show where shut off valve sho

uld be installed. Creating CKMTR order for 6/09/10 to follow up w

SERVICE CONTINUED

SERVICE ORDER #:  
1197820  
SERVICES PRINTED:

ith customer. 6/8/10 AG/FRCC

1 1

Tried to contact Lupe to advise that someone would be out 6/9/10  
to advise where shut off valve should be located. No answer.

6/8/10 AG/FRCC

END OF SERVICE

END OF SERVICE ORDER #: 1197820

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Turn On After Non-Pay Shut Off ONNP

SERVICE ORDER #:  
1197807

SERVICES PRINTED:  
1 1

REQUESTED BY:

TOWNSEK 9/29/11 12:38:28

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 6/08/2010 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: WALKERTD 6/08/2010 16:00:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER: [REDACTED]

HEALTH ALERT: | CREW: \*TMECRTCL FIELD COMMUNICA | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051864562N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: | REMOTE ID #: 1481583970

MFG: Neptune | LAST TEST DATE: 3/22/2011 | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000			LAST S/O WORKED: 1409793 ONNP 6/03/2011		
DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S
08/15	1303	146 D	04/14	449	120 D
07/16	1157	55 D	03/15	329	252 D
06/15	1102	30 D	02/14	77	77 D

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: Turn water on. Please meet with Maintaince personnel, Lupe 859-28 5-1940. Also, customer has been advised that they need to install a shut-off afte the meter as they can not continue to operate our shut-off valve. Please show customer the area where the shut-off valve needs to be. TWALKER

Rescheduled Reason: Other

Rescheduled Notes: ns

SERVICE CONTINUED

SERVICE ORDER #:

1197807

SERVICES PRINTED:

Wrong order type - Issued RPON as correct order type. Account is 1 1  
already active. FSR notified. 6/8/10 AG/FRCC

END OF SERVICE

END OF SERVICE ORDER #: 1197807

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:38:36  
WORK ZONE: 12204

SERVICE ORDER #:  
1197839

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 6/09/2010 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012000133 6/08/2010 16:50:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051864562N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: | REMOTE ID #: 1481583970

MFG: Neptune | LAST TEST DATE: 3/22/2011 | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 | LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED | START DATE: | TIME:

COMPLETED BY: | DATE: | TIME: | KEYED: \_

COMMENTS: Please meet w/maintenance personnel, Lupe [REDACTED]. Customer has been advised that they need to install a shut-off after the meter as they cannot continue to operate KAWC shut-off valve. Please show customer the area where the shut-off valve needs to be. Per TWALKER called this number can't make contact no answer no recording feature tried several times, Bob

SERVICE CONTINUED



SERVICE ORDER #:

1197839

SERVICES PRINTED:

1

1

W001 Incompletion reason: Other.

END OF SERVICE

END OF SERVICE ORDER #: 1197839

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Meter Change-out MTRCH

TOWNSEK 9/29/11 12:38:16  
WORK ZONE: 12204

SERVICE ORDER #:  
1197262

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 6/09/2010 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: 012000133 6/08/2010 8:30:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER:

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

SERIAL NUMBER: | METER TYPE: | METER NUMBER: 048975936J

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ:			LAST S/O WORKED:			1409793 ONNP 6/03/2011		
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Change stuck meter.

Rescheduled Reason: Other

Rescheduled Notes: 6/8/10 dwl

W001 Out meter reading: 0.

SERVICE CONTINUED

SERVICE ORDER #:  
1197262  
SERVICES PRINTED:

<u>W001 In meter ID: 051864562N reading: 0.</u>	<u>1</u>	<u>1</u>
<u>meter stuck change meter</u>		
<u>Changed Meter</u>		
<u>Office review required.</u>		
<u>W001 Found service off.</u>		
<u>W001 Left service off.</u>		
<u>W001 Remote ID entered: 1481583970.</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1197262

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Shut Off For NonPay NPOFF

TOWNSEK 9/29/11 12:38:47

SERVICE ORDER #:  
1273745

SERVICES PRINTED:  
1 1

REQUESTED BY:  
S/O SVC

UTILITY TYPE: Water Service | SCHEDULE DATE: 10/06/2010 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: YOUNGJ 10/05/2010 8:22:36

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051864562N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: | REMOTE ID #: 1481583970

MFG: Neptune | LAST TEST DATE: 3/22/2011 | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000			LAST S/O WORKED: 1409793 ONNP 6/03/2011		
DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S
08/15	1303	146 D	04/14	449	120 D
07/16	1157	55 D	03/15	329	252 D
06/15	1102	30 D	02/14	77	77 D

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: | #2: | #3:

NEW/SET METER: | DIAL #1 RDG: | #2: | #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bc

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Collect: \$ 2,115.60 Total: \$ 2,596.13

W001 Meter reading: 459.

Turned off at curbstop

W001 Found service on.

W001 Left service off.

END OF SERVICE

END OF SERVICE ORDER #: 1273745

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Read - Cons Est Local Ops Only UEST

SERVICE ORDER #:  
1270236

SERVICES PRINTED:  
1 1

REQUESTED BY:

TOWNSEK 9/29/11 12:38:16

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 10/16/2010 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: DEANDJ 9/29/2010 9:54:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051864562N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: | REMOTE ID #: 1481583970

MFG: Neptune | LAST TEST DATE: 3/22/2011 | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000471 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: 2 Consecutive Estimates...Need Actual Read

Please inspect meter and document if repair is needed

Rescheduled Reason: Other

Rescheduled Notes: 10/15/10 AG - preassigning

Rescheduled Reason: Return undated to undated

W001 Meter reading: 471.

Read Only

SERVICE CONTINUED

SERVICE ORDER #:  
1270236  
SERVICES PRINTED:

<u>W001 Found service off.</u>	<u>1</u>	<u>1</u>
<u>W001 Left service off.</u>		
<u>Office Review Complete, No Action Required. Reads are Consistent</u>		
<u>in SNAP. SMW 10/25/10</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1270236

REGION: Fayette County	** DUPLICATE COPY **		SERVICE ORDER #: 1293136						
ROUTE/STOP: 141403 / 180	Kentucky American (KYPR) Production F/Bill Acct For Non-Pay (Coll) CFBNP		SERVICES PRINTED: 1 1						
GRID/EXT: 176 /	TOWNSEK Error	9/29/11 12:38:47	REQUESTED BY:						
UTILITY TYPE: Water Service	SCHEDULE DATE: 11/08/2010		TIME: AM						
SEQUENCE #: 1	ORDER TAKEN BY: CRUSERM 11/08/2010 10:15:00								
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm									
MAILING ADDRESS: 100 E 50th St									
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington								
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #: [REDACTED]							
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#: [REDACTED]							
BILL CLASS: Residential	PHONE NUMBER: [REDACTED]								
LAST NOTICE:	CALL BACK NUMBER: [REDACTED]								
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485							
SERIAL NUMBER:	METER TYPE: 100CF	METER NUMBER: 051864562N							
# OF DIALS: 4 SIZE: 1	INSTALL DATE:	REMOTE ID #: 1481583970							
MFG: Neptune	LAST TEST DATE: 3/22/2011	Radio Frequency Device							
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011							
TAP SIZE:	LAST PAYMENT AMT: 500.00								
TAP LOCATION:									
MEASUREMENTS:									
CURRENT READ: 00000504 LAST S/O WORKED: 1409793 ONNP 6/03/2011									
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP	
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33	
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S	
07/16	1157	55 D	03/15	329	252 D	10/14	463	245	
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E	
PENDING SO:				GET NEXT TO:					
				ADDRESS BEFORE: 3175 Russell Cave Rd					
				ADDRESS AFTER: 3090 Russell Cave Rd					
CUR/RMVD METER:				DIAL #1 RDG:		#2:		#3:	
NEW/SET METER:				DIAL #1 RDG:		#2:		#3:	
METER LOCATION: Radio Reading; Pit / Tile									
METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo				COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive					

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_\_\_ INSIDE  
 LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_

COMMENTS: <NPOFF SO#001273745> W001 Meter reading: 459.

PLEASE CONFIRM WATER IS OFF, IF ON TURN OFF.

W001 Meter reading: 504.

have suspicion water is being turned on and off during daytime  
 found off, and locked setter, Bob

Read Only

Office review required.

SERVICE CONTINUED

SERVICE ORDER #:  
1293136  
SERVICES PRINTED:

<u>W001 Found service off.</u>	<u>1</u>	<u>1</u>
<u>W001 Left service off.</u>		
<u>Closing Error: Account is in a billing batch.</u>		
<u>Office Review Complete, Closing Order Manually. SMW 11/18/10</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1293136



\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:38:47

SERVICE ORDER #:  
1300725

SERVICES PRINTED:  
1 1

REQUESTED BY:  
LUPE @ 859-285-194

UTILITY TYPE: Water Service | SCHEDULE DATE: 11/23/2010 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 11/19/2010 15:53:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER: [REDACTED]

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051864562N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: | REMOTE ID #: 1481583970

MFG: Neptune | LAST TEST DATE: 3/22/2011 | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 | LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED | START DATE: | TIME: |

COMPLETED BY: | DATE: | TIME: | KEYED: |

COMMENTS: 11/19/10 Per Ginny Smith at the PSC please contact this customer and establish a time to meet and turn water to see if they have a leak. Do not leave water unless \$300 payment has been received. Please call Takisha Walker or Advocate line to verify payment. Please call Lupe at either [REDACTED] or [REDACTED]. Thanks. BVS

water is off, when bill paid send on order, Bob

SERVICE CONTINUED

SERVICE ORDER #:

1300725

SERVICES PRINTED:

<u>Read Only</u>	1	1
<u>Office review required.</u>		
<u>W001 Found service off.</u>		
<u>W001 Left service off.</u>		
<u>Office Review Complete, No Action Required. Water if Off.</u>		
<u>SMW 11/24/10</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1300725

\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Inactive With Consumption IACWC		SERVICE ORDER #: 1314154
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:38:46	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY:
UTILITY TYPE: Water Service	SCHEDULE DATE: 12/16/2010	TIME: PM	
SEQUENCE #: 1	ORDER TAKEN BY: DEANDJ	12/16/2010 14:36:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE: 100CF	METER NUMBER: 051864562N	
# OF DIALS: 4 SIZE: 1	INSTALL DATE:	REMOTE ID #: 1481583970	
MFG: Neptune	LAST TEST DATE: 3/22/2011	Radio Frequency Device	
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:	LAST PAYMENT AMT: 500.00		
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION:	Radio Reading; Pit / Tile		
METER READ:	REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo		
COMMENTS:	Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive		

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE  
 LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: 121610 LCD Account is IACWC please shut water off 111710 r:504  
121510 r:544  
Rescheduled Reason: Other  
Rescheduled Reason: Return undated to undated  
W001 Meter reading: 623.  
Read Only  
Locked Meter

SERVICE CONTINUED

SERVICE ORDER #:  
1314154

SERVICES PRINTED:

<u>W001 Found service off.</u>	<u>1</u>	<u>1</u>
<u>W001 Left service off.</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1314154

\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Undated Remove (LocalOps Only) UREMV		SERVICE ORDER #: 1324439
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:38:46	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY:
UTILITY TYPE: Water Service	SCHEDULE DATE: 1/18/2011	TIME: AM	
SEQUENCE #: 1	ORDER TAKEN BY: WHITTLKO	1/18/2011 9:46:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE:	METER NUMBER:	
# OF DIALS: SIZE:	INSTALL DATE:	REMOTE ID #:	
MFG:	LAST TEST DATE:		
SERIAL NUMBER:	METER TYPE: 100CF	METER NUMBER: 051864562N	
# OF DIALS: 4 SIZE: 1	INSTALL DATE:	REMOTE ID #: 1481583970	
MFG: Neptune	LAST TEST DATE: 3/22/2011	Radio Frequency Device	
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:		LAST PAYMENT AMT: 500.00	
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361	Uti; lity SERVICE NUMBER: 94641- go;	through gate bc	
COMMENTS: Reloc / Re-Attach Device - go;	through gate box sits 15' to t;	he left of drive	
METER: LOCKED STUCK DAMAGE/TAMPER	REGIST: _____	sec/min	
FOUND: _____ ON _____ OFF	UN TO DETERMINE AT _____ CORP _____ STOP _____ MB _____	INSIDE	
LEFT: _____ ON _____ OFF	UN TO DETERMINE AT _____ CORP _____ STOP _____ MB _____	INSIDE	
FOLLOW UP REQUIRED	START DATE: _____	TIME: _____	
COMPLETED BY: _____	DATE: _____	TIME: _____	KEYED: _____
COMMENTS: 011811 LCD Account is IACWC please remove meter and lock service			
111710 r:504 011711 r:673			
REMOVED METER KW			
Turned off at meter			

SERVICE CONTINUED

SERVICE ORDER #:  
1324439  
SERVICES PRINTED:

<u>Removed Meter</u>	<u>1</u>	<u>1</u>
<u>W001 Found service on.</u>		
<u>W001 Left service off.</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1324439

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:38:46  
WORK ZONE: 12204

SERVICE ORDER #:  
1327906

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 1/24/2011 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 1/21/2011 13:51:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: | METER NUMBER:

# OF DIALS: SIZE: | INSTALL DATE: | REMOTE ID #:

MFG: | LAST TEST DATE:

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 OMNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

ADDRESS BEFORE: 3175 Russell Cave Rd

ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bc

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED: \_

COMMENTS: 1/21/11 Please special handle this request by talking to Bryan Siler or Mark Walters when in route or on site. Thanks. We are basically coordinating to meet the plumber at this property to verify they have a shut off on their side outside of the meter box. Customer has been accessing our meter as a convenience to turn their water on and off. We pulled the meter because they have used water without having an active account. Again, this is a PSC m

SERVICE CONTINUED

atter and we need to special handle. Please call Bryan or Mark. 1 1

Thanks.

no meter or jumper in setter water is off no indication a  
cut-off is being installed, notified Mark Walters of current  
status this accountBob

Office review required.

W001 Found service off.

W001 Left service off.

Office Review Complete, No Action Required. Customer is Finaled.

Meter already Removed from System. SMW 1/25/11

END OF SERVICE

END OF SERVICE ORDER #: 1327906



\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Turn On Wtr After NonPay Final ONCFB

SERVICE ORDER #:  
1334281

SERVICES PRINTED:  
1 1

REQUESTED BY:

TOWNSEK 9/29/11 12:38:46  
Error WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 2/03/2011 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 2/02/2011 14:05:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 | LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo  
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: 2/2/11 Please speak with Mark Walters before working this order. We need to set a meter here but we need to make sure the plumber (Barney) is there to close their main shut off before we set the meter. Barney Stone's phone number is [REDACTED]. Please call Bryan S or Mark Walters with any questions. Thanks. BVS  
2/2/11 2/2/11 I spoke to plumber and Mark Walters and we agreed to meet the plumber there at 8:30am on Thursday, Feb 2. BVS

SERVICE CONTINUED

SERVICE ORDER #:  
1334281  
SERVICES PRINTED:

1 1

W001 Out meter reading: 0.  
W001 In meter ID: 051135142N reading: 0.  
Installed Meter  
Office review required.  
W001 Found service off.  
W001 Left service on.  
W001 Remote ID entered: 1471516840.  
W001 Read out type: 11.  
W001 Meter change reason code: NW.  
W001 New meter at an unmetered service. Meter#: 051135142N  
Reading: 0.  
Office Review Complete, Closing Order Manually. SMW 2/4/11

END OF SERVICE

END OF SERVICE ORDER #: 1334281

REGION: Fayette County	** DUPLICATE COPY **		SERVICE ORDER #: 1358910
ROUTE/STOP: 141403 / 180	Kentucky American (KYPR) Production Check Meter Non-Emergency CKMTR		SERVICES PRINTED: 1 1
GRID/EXT: 176 /	TOWNSEK	9/29/11 12:38:46	REQUESTED BY:
UTILITY TYPE: Water Service	SCHEDULE DATE: 3/11/2011	TIME: AM	WORK ZONE: 12204
SEQUENCE #: 1	ORDER TAKEN BY: CRUSERM	3/18/2011 14:00:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE: 100CF	METER NUMBER: 051135142N	
# OF DIALS: 4 SIZE: 1	INSTALL DATE: 2/03/2011	REMOTE ID #: 1471516840	
MFG: Neptune	LAST TEST DATE:	Radio Frequency Device	
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:		LAST PAYMENT AMT: 500.00	
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG: #2: #3:		
NEW/SET METER:	DIAL #1 RDG: #2: #3:		
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo			
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive			

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE  
 LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: 3/18/11 Please check meter and verify reading of 329. Thanks BVS  
Rescheduled Reason: Other  
W001 Meter reading: 383.  
Turned off at meter  
W001 Found service on.  
W001 Left service off.

END OF SERVICE  
 END OF SERVICE ORDER #: 1358910

REGION: Fayette County	** DUPLICATE COPY **		Kentucky American (KYPR) Production Turn On & Restore WTR - Not NP RPON		SERVICE ORDER #: 1359080
ROUTE/STOP: 141403 / 180	TOWNSEK		9/29/11	12:38:45	SERVICES PRINTED: 1 1
GRID/EXT: 176 /					REQUESTED BY: MRS COLE
UTILITY TYPE: Water Service	SCHEDULE DATE: 3/18/2011		WORK ZONE: 12204		TIME: EV
SEQUENCE #: 1	ORDER TAKEN BY: brownkb		3/18/2011 22:36:00		
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm					
MAILING ADDRESS: 100 E 50th St					
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington				
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14		ACCOUNT #: [REDACTED]		
NEW CUSTOMER NAME:	WLPP: NO		PREMISES#: [REDACTED]		
BILL CLASS: Residential	PHONE NUMBER: [REDACTED]				
LAST NOTICE:	CALL BACK NUMBER: [REDACTED]				
HEALTH ALERT:	CREW: North Section 4		CREDIT TYPE: 0485		
SERIAL NUMBER:	METER TYPE: 100CF		METER NUMBER: 051135142N		
# OF DIALS: 4 SIZE: 1	INSTALL DATE: 2/03/2011		REMOTE ID #: 1471516840		
MFG: Neptune	LAST TEST DATE:		Radio Frequency Device		
TAP NUMBER: 012104167	PAST DUE AMOUNT:		LAST PAYMENT DATE: 8/24/2011		
TAP SIZE:			LAST PAYMENT AMT: 500.00		
TAP LOCATION:					
MEASUREMENTS:					
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP		6/03/2011		
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E
PENDING SO:	GET NEXT TO:				
	ADDRESS BEFORE: 3175 Russell Cave Rd				
	ADDRESS AFTER: 3090 Russell Cave Rd				
CUR/RMVD METER:	DIAL #1 RDG:	#2:	#3:		
NEW/SET METER:	DIAL #1 RDG:	#2:	#3:		
METER LOCATION: Radio Reading; Pit / Tile					
METER READ: REMOTE METER ID: 005231361 Uti; lity	SERVICE NUMBER: 94641- go;		through gate box		
COMMENTS: Reloc / Re-Attach Device - go;	through gate box sits 15' to t; he left of drive				

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE  
 LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: turn on water, turned off today in error  
notes on service order 1358910 indicate water was shut off  
at meter  
customer has 20 horses on site and says animal control is coming  
early in the morning to verify if water is on-needs on ASAP  
customer says gate is locked but we can walk around it, it is  
only locked to keep out cars and trucks

SERVICE CONTINUED

SERVICE ORDER #:  
1359080  
SERVICES PRINTED:

phone number on service order is for Clint the manager 1 1  
alternate phone numbers are for accountholder Mrs Cole  
212 355 3100  
859 299 2022  
Please call if any problems, animal control has to see water on  
the premise or customer may lose horses.  
W001 Meter reading: 383.  
METER WAS TURNING, SPOKE WITH FARM MANAGER AND WAS TOLD TO LEAVE  
WATER ON. KB  
W001 Found service off.  
W001 Left service on.

END OF SERVICE

END OF SERVICE ORDER #: 1359080

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:39:06

SERVICE ORDER #:  
1359150

SERVICES PRINTED:  
1 1

REQUESTED BY:  
LT AGEE W/ANIMAL C

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 3/22/2011 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 3/21/2011 9:15:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER: [REDACTED]

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: lt Agee w/Animal Control ph [REDACTED] reporting has been reports made to him at customer has tapped into fire hydrant W001 Meter reading: 394. not stealing from hydrant someone turned meter back on. I turned off and locked. Please contact Bryan Siller make him aware of present situation. Bob Turned off at meter

SERVICE CONTINUED

SERVICE ORDER #:

1359150

SERVICES PRINTED:

1 1

Office review required.

W001 Found service off.

W001 Left service off.

Office Review Complete, Emailed Bryan Siler as an FYI per Above  
Comments. SMW 3/23/11

END OF SERVICE

END OF SERVICE ORDER #: 1359150

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Turn On & Restore WTR - Not NP RPON

TOWNSEK 9/29/11 12:47:05

SERVICE ORDER #:  
1361129

SERVICES PRINTED:  
1 1

REQUESTED BY:

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 3/23/2011 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 3/23/2011 11:49:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #:

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#:

BILL CLASS: Residential | PHONE NUMBER:

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: DIAL #1 RDG: #2: #3:

NEW/SET METER: DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bc

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: 3/23/11 Please turn on. Please call Takisha with any questions  
 . Thanks. BVS  
 W001 Meter reading: 394.  
 unlocked meter turned on, Bob  
 Turned on at meter  
 W001 Found service off.  
 W001 Left service on.

END OF SERVICE  
 END OF SERVICE ORDER #: 1361129



REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:39:06  
WORK ZONE: 12204

SERVICE ORDER #:  
1360830

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 3/24/2011 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 3/23/2011 10:30:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT # [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000			LAST S/O WORKED: 1409793 ONNP 6/03/2011		
DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S
08/15	1303	146 D	04/14	449	120 D
07/16	1157	55 D	03/15	329	252 D
06/15	1102	30 D	02/14	77	77 D

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: | #2: | #3:

NEW/SET METER: | DIAL #1 RDG: | #2: | #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: 3/23/11 Please check if meter is locked and get reading. Please call Bryan at [REDACTED] Thanks.

Rescheduled Reason: Other

Rescheduled Notes: dab

W001 Meter reading: 394.

meter still locked off, reads 0394, Bob

Read Only

SERVICE CONTINUED

SERVICE ORDER #:

1360830

SERVICES PRINTED:

W001 Found service off.

1

1

W001 Left service off.

END OF SERVICE

END OF SERVICE ORDER #: 1360830

\*\* DUPLICATE COPY \*\*

REGION: Fayette County	Kentucky American (KYPR) Production Turn On & Restore WTR - Not NP RPON		SERVICE ORDER #: 1361129
ROUTE/STOP: 141403 / 180	TOWNSEK	9/29/11 12:47:05	SERVICES PRINTED: 1 1
GRID/EXT: 176 /	WORK ZONE: 12204		REQUESTED BY:
UTILITY TYPE: Water Service	SCHEDULE DATE: 3/23/2011	TIME: AM	
SEQUENCE #: 1	ORDER TAKEN BY: CRUSERM	3/23/2011 11:49:00	
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm			
MAILING ADDRESS: 100 E 50th St			
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington		
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #:	
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#:	
BILL CLASS: Residential	PHONE NUMBER:		
LAST NOTICE:	CALL BACK NUMBER:		
HEALTH ALERT:	CREW: North Section 4	CREDIT TYPE: 0485	
SERIAL NUMBER:	METER TYPE: 100CF	METER NUMBER: 051135142N	
# OF DIALS: 4 SIZE: 1	INSTALL DATE: 2/03/2011	REMOTE ID #: 1471516840	
MFG: Neptune	LAST TEST DATE:	Radio Frequency Device	
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011	
TAP SIZE:		LAST PAYMENT AMT: 500.00	
TAP LOCATION:			
MEASUREMENTS:			
CURRENT READ: 00000000	LAST S/O WORKED: 1409793 ONNP	6/03/2011	
DATE READ USE RTP	DATE READ USE RTP	DATE READ USE RTP	
09/16 1427 124 D	05/19 1072 623 S	11/17 504 33	
08/15 1303 146 D	04/14 449 120 D	10/22 471 8 S	
07/16 1157 55 D	03/15 329 252 D	10/14 463 245	
06/15 1102 30 D	02/14 77 77 D	09/16 218 64 E	
PENDING SO:	GET NEXT TO:		
	ADDRESS BEFORE: 3175 Russell Cave Rd		
	ADDRESS AFTER: 3090 Russell Cave Rd		
CUR/RMVD METER:	DIAL #1 RDG: #2: #3:		
NEW/SET METER:	DIAL #1 RDG: #2: #3:		
METER LOCATION: Radio Reading; Pit / Tile			
METER READ: REMOTE METER ID: 005231361	Uti; lity SERVICE NUMBER: 94641- go; through gate bo		
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive			

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min  
 FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE  
 LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  
 COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: 3/23/11 Please turn on. Please call Takisha with any questions  
. Thanks. BVS  
W001 Meter reading: 394.  
unlocked meter turned on, Bob  
Turned on at meter  
W001 Found service off.  
W001 Left service on.

END OF SERVICE  
 END OF SERVICE ORDER #: 1361129

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

\*\* DUPLICATE COPY \*\*

Kentucky American (KYPR) Production  
Check Meter Non-Emergency CKMTR

TOWNSEK 9/29/11 12:47:05  
WORK ZONE: 12204

SERVICE ORDER #:  
1360830

SERVICES PRINTED:  
1 1

REQUESTED BY:

UTILITY TYPE: Water Service | SCHEDULE DATE: 3/24/2011 | TIME: AM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 3/23/2011 10:30:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: \_\_\_\_\_ sec/min

FOUND: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

LEFT: \_\_\_ ON \_\_\_ OFF \_\_\_ UN TO DETERMINE AT \_\_\_ CORP \_\_\_ STOP \_\_\_ MB \_\_\_ INSIDE

FOLLOW UP REQUIRED START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

COMPLETED BY: \_\_\_\_\_ DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ KEYED: \_\_\_\_\_

COMMENTS: 3/23/11 Please check if meter is locked and get reading. Please call Bryan at 859.269.2386 x6. Thanks.

Rescheduled Reason: Other

Rescheduled Notes: dab

W001 Meter reading: 394.

meter still locked off, reads 0394, Bob

Read Only

SERVICE CONTINUED

SERVICE ORDER #:

1360830

SERVICES PRINTED:

<u>W001 Found service off.</u>	1	1
<u>W001 Left service off.</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1360830

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Read MR Edit - Local Ops Only MREDT

TOWNSEK 9/29/11 12:47:04

SERVICE ORDER #:  
1395026

SERVICES PRINTED:  
1 1

REQUESTED BY:

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 5/17/2011 | TIME: PM

SEQUENCE #: 1 | ORDER TAKEN BY: CRUSERM 5/17/2011 13:12:00

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

ADDRESS BEFORE: 3175 Russell Cave Rd

ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Reading 1047.00 on 05/16/11 from meter reader, verify for billing  
051711 S.Padgett,  
W001 Meter reading: 1072.  
meter on not running reads 1072 gate locked LFUCG posted unfit  
for human consumption, Bob  
W001 Found service on.  
W001 Left service on.

END OF SERVICE  
 END OF SERVICE ORDER #: 1395026

\*\* DUPLICATE COPY \*\*

REGION:  
Fayette County

ROUTE/STOP:  
141403 / 180

GRID/EXT:  
176 /

Kentucky American (KYPR) Production  
Shut Off For NonPay NPOFF

TOWNSEK 9/29/11 12:39:05

SERVICE ORDER #:  
1403490

SERVICES PRINTED:  
1 1

REQUESTED BY:  
Notice Post REG2

WORK ZONE: 12204

UTILITY TYPE: Water Service | SCHEDULE DATE: 5/25/2011 | TIME: EV

SEQUENCE #: 1 | ORDER TAKEN BY: DEANDJ 5/24/2011 18:05:43

SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm

MAILING ADDRESS: 100 E 50th St

CITY/ST/ZIP: Lexington KY 405119508 | DISTRICT: Lexington

CUSTOMER NAME: Cole, Carlton | BILLING CYCLE: 14 | ACCOUNT #: [REDACTED]

NEW CUSTOMER NAME: | WLPP: NO | PREMISES#: [REDACTED]

BILL CLASS: Residential | PHONE NUMBER: [REDACTED]

LAST NOTICE: | CALL BACK NUMBER:

HEALTH ALERT: | CREW: North Section 4 | CREDIT TYPE: 0485

SERIAL NUMBER: | METER TYPE: 100CF | METER NUMBER: 051135142N

# OF DIALS: 4 SIZE: 1 | INSTALL DATE: 2/03/2011 | REMOTE ID #: 1471516840

MFG: Neptune | LAST TEST DATE: | Radio Frequency Device

TAP NUMBER: 012104167 | PAST DUE AMOUNT: | LAST PAYMENT DATE: 8/24/2011

TAP SIZE: | LAST PAYMENT AMT: 500.00

TAP LOCATION:

MEASUREMENTS:

CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011

DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S
07/16	1157	55 D	03/15	329	252 D	10/14	463	245
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E

PENDING SO: | GET NEXT TO:

| ADDRESS BEFORE: 3175 Russell Cave Rd

| ADDRESS AFTER: 3090 Russell Cave Rd

CUR/RMVD METER: | DIAL #1 RDG: #2: #3:

NEW/SET METER: | DIAL #1 RDG: #2: #3:

METER LOCATION: Radio Reading; Pit / Tile

METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo

COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: sec/min

FOUND: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

LEFT: ON OFF UN TO DETERMINE AT CORP STOP MB INSIDE

FOLLOW UP REQUIRED START DATE: TIME:

COMPLETED BY: DATE: TIME: KEYED:

COMMENTS: Collect: \$ 3,435.62 Total: \$ 6,198.68

W001 Meter reading: 1080.

Turned off at meter

Locked Meter

W001 Found service on.

W001 Left service off.

END OF SERVICE

END OF SERVICE ORDER #: 1403490

REGION: Fayette County	** DUPLICATE COPY **		SERVICE ORDER #: 1409793						
ROUTE/STOP: 141403 / 180	Kentucky American (KYPR) Production Turn On After Non-Pay Shut Off ONNP		SERVICES PRINTED: 1 1						
GRID/EXT: 176 /	TOWNSEK	9/29/11	12:47:04	REQUESTED BY:					
UTILITY TYPE: Water Service	SCHEDULE DATE: 6/03/2011		TIME: AM						
SEQUENCE #: 1	ORDER TAKEN BY: CRUSERM		6/03/2011 11:14:00						
SERVICE ADDRESS: 3177 Russell Cave Rd; Horse Farm									
MAILING ADDRESS: 100 E 50th St									
CITY/ST/ZIP: Lexington KY 405119508	DISTRICT: Lexington								
CUSTOMER NAME: Cole, Carlton	BILLING CYCLE: 14	ACCOUNT #: [REDACTED]							
NEW CUSTOMER NAME:	WLPP: NO	PREMISES#: [REDACTED]							
BILL CLASS: Residential	PHONE NUMBER: [REDACTED]								
LAST NOTICE:	CALL BACK NUMBER:								
HEALTH ALERT:	CREW: *TMECRTCL	FIELD COMMUNICA	CREDIT TYPE: 0485						
SERIAL NUMBER:	METER TYPE: 100CF	METER NUMBER: 051135142N							
# OF DIALS: 4 SIZE: 1	INSTALL DATE: 2/03/2011	REMOTE ID #: 1471516840							
MFG: Neptune	LAST TEST DATE:	Radio Frequency Device							
TAP NUMBER: 012104167	PAST DUE AMOUNT:	LAST PAYMENT DATE: 8/24/2011							
TAP SIZE:	LAST PAYMENT AMT: 500.00								
TAP LOCATION:									
MEASUREMENTS:									
CURRENT READ: 00000000 LAST S/O WORKED: 1409793 ONNP 6/03/2011									
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP	
09/16	1427	124 D	05/19	1072	623 S	11/17	504	33	
08/15	1303	146 D	04/14	449	120 D	10/22	471	8 S	
07/16	1157	55 D	03/15	329	252 D	10/14	463	245	
06/15	1102	30 D	02/14	77	77 D	09/16	218	64 E	
PENDING SO:					GET NEXT TO:				
					ADDRESS BEFORE: 3175 Russell Cave Rd				
					ADDRESS AFTER: 3090 Russell Cave Rd				
CUR/RMVD METER:					DIAL #1 RDG: #2: #3:				
NEW/SET METER:					DIAL #1 RDG: #2: #3:				
METER LOCATION: Radio Reading; Pit / Tile									
METER READ: REMOTE METER ID: 005231361 Uti; lity SERVICE NUMBER: 94641- go; through gate bo									
COMMENTS: Reloc / Re-Attach Device - go; through gate box sits 15' to t; he left of drive									
METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min									
FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB _____ INSIDE									
LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB _____ INSIDE									
FOLLOW UP REQUIRED START DATE: _____ TIME: _____									
COMPLETED BY: _____ DATE: _____ TIME: _____ KEYED: _____									

COMMENTS: 6/3/11 Please turn water on. Customer made arrangements to pay.  
Please call customer at [REDACTED] to let them know water is on  
. Thanks. BVS  
Rescheduled Reason: Other  
W001 Meter reading: 1080.  
called informed water on, Bob  
Turned on at meter

SERVICE CONTINUED



SERVICE ORDER #:  
1409793  
SERVICES PRINTED:

<u>Office review required.</u>	1	1
<u>W001 Found service off.</u>		
<u>W001 Left service on.</u>		
<u>Office Review Complete, No Action Required. FSR advised Customer</u>		
<u>Water is On per Above Comments. SMW 6/6/11</u>		

END OF SERVICE

END OF SERVICE ORDER #: 1409793

**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

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**Witness: Takisha D. Walker**

6. Provide a copy of Ms. Cole's payment history from January 2, 2007 until present.

**Response:**

See the attached account ledger information report from January 1, 2007, through September 21, 2011.

## Kentucky American (KYPR) Production

## Ledger Information Report

Account # [REDACTED] Carlton Cole

Bill Date	Type	Amount	Balance
Service Address	3177 Russell Cave Rd		
9/21/2011	CHG	558.31	5,509.38
8/24/2011	LKB	500.00CR	4,951.07
8/18/2011	CHG	652.39	5,451.07
7/28/2011	LKB	500.00CR	4,798.68
7/20/2011	CHG	263.19	5,298.68
6/20/2011	CHG	182.99	5,035.49
6/08/2011	LKB	1,346.18CR	4,852.50
5/23/2011	CHG	2,692.36	6,198.68
5/12/2011	LKB	500.00CR	3,506.32
5/11/2011	LKB	400.00CR	4,006.32
4/25/2011	LKB	500.00CR	4,406.32
4/19/2011	CHG	541.12	4,906.32
3/25/2011	LKB	500.00CR	4,365.20
3/21/2011	CHG	732.29	4,865.20
3/18/2011	CHG	1,106.96	4,132.91
2/28/2011	LKB	400.00CR	3,025.95
2/17/2011	CHG	299.09	3,425.95
2/01/2011	TRF	400.00CR	3,126.86
11/29/2010	LKB	300.00CR	3,526.86
11/22/2010	CHG	181.99	3,826.86
11/18/2010	CHG	47.99	3,644.87
10/20/2010	CHG	1,000.75	3,596.88
9/21/2010	LKB	257.14CR	2,596.13
9/21/2010	CHG	223.39	2,853.27
8/27/2010	TRF	241.79CR	2,629.88
8/19/2010	CHG	257.14	2,871.67
7/21/2010	CHG	241.79	2,614.53
6/28/2010	LKB	277.50CR	2,372.74
6/22/2010	TRF	224.18CR	2,650.24
6/18/2010	CHG	81.50	2,874.42
5/27/2010	LKB	224.18CR	2,792.92
5/19/2010	CHG	27.12	3,017.10
4/21/2010	CHG	27.12	2,989.98
4/12/2010	TRF	224.18CR	2,962.86
3/18/2010	CHG	27.12	3,187.04
3/17/2010	TRF	400.00CR	3,159.92
2/22/2010	TRF	803.34CR	3,559.92
2/17/2010	CHG	653.28	4,363.26
2/09/2010	LKB	300.00CR	3,709.98
1/25/2010	CHG	907.34	4,009.98
12/18/2009	CHG	426.94	3,102.64
11/18/2009	CHG	616.79	2,675.70
11/02/2009	LKB	246.30CR	2,058.91

Kentucky American (KYPR) Production

Ledger Information Report


Account # [REDACTED] Carlton Cole

Bill Date	Type	Amount	Balance
10/20/2009	CHG	246.30	2,305.21
10/01/2009	TRF	306.22CR	2,058.91
9/21/2009	CHG	212.63	2,365.13
9/03/2009	LKB	100.00CR	2,152.50
8/27/2009	LKB	252.42CR	2,252.50
8/20/2009	CHG	252.42	2,504.92
7/21/2009	CHG	319.78	2,252.50
6/18/2009	CHG	165.13	1,932.72
6/02/2009	PMT	500.00CR	1,767.59
5/19/2009	CHG	198.96	2,267.59
4/21/2009	CHG	90.55	2,068.63
3/23/2009	CHG	272.97	1,978.08
2/24/2009	CHG	196.65	1,705.11
2/03/2009	LKB	107.57CR	1,508.46
1/21/2009	CHG	107.57	1,616.03
12/18/2008	CHG	49.14	1,508.46
12/05/2008	CHG	117.16	1,459.32
11/18/2008	CHG	130.47	1,342.16
10/20/2008	CHG	127.94	1,211.69
9/29/2008	PMT	100.00CR	1,083.75
9/19/2008	CHG	166.10	1,183.75
8/26/2008	CHG	138.12	1,017.65
8/25/2008	CHG	630.95CR	879.53
7/21/2008	CHG	97.41	1,510.48
6/19/2008	CHG	102.50	1,413.07
5/20/2008	CHG	89.78	1,310.57
5/13/2008	LKB	300.00CR	1,220.79
4/23/2008	CHG	771.63	1,520.79
3/19/2008	CHG	665.62	749.16
3/17/2008	LKB	263.53CR	83.54
2/20/2008	CHG	263.53	347.07
2/13/2008	LKB	46.03CR	83.54
2/13/2008	CHG	26.78CR	129.57
2/04/2008	LKB	110.32CR	156.35
1/21/2008	CHG	110.32	266.67
1/11/2008	LKB	152.79CR	156.35
12/31/2007	CHG	152.79CR	309.14
12/19/2007	CHG	54.04	461.93
12/06/2007	LKB	438.84CR	407.89
11/20/2007	CHG	438.84	846.73
11/05/2007	LKB	187.40CR	407.89
10/18/2007	CHG	187.40	595.29
9/27/2007	LKB	108.12CR	407.89
9/20/2007	CHG	108.12	516.01
9/10/2007	LKB	142.94CR	407.89
8/20/2007	CHG	142.94	550.83

Kentucky American (KYPR) Production

Ledger Information Report

Account #

 Carlton Cole

Bill Date	Type	Amount	Balance
8/02/2007	LKB	75.24CR	407.89
7/26/2007	LKB	67.50CR	483.13
7/20/2007	CHG	75.24	550.63
6/20/2007	CHG	67.50	475.39
6/04/2007	LKB	127.47CR	407.89
5/21/2007	CHG	407.89	535.36
5/03/2007	LKB	160.32CR	127.47
4/20/2007	CHG	170.01	287.79
3/20/2007	CHG	117.78	117.78
3/05/2007	LKB	76.44CR	.00
2/20/2007	CHG	76.44	76.44
2/16/2007	LKB	92.26CR	.00
1/19/2007	CHG	92.26	92.26
1/02/2007	LKB	36.91CR	.00

Current	31 - 60	61 - 90	Over 90
558.31	652.39	263.19	4035.49
Aged Total	Unposted \$	Adjustments	Balance
5509.38	.00	.00	5509.38

**Response of Kentucky American Water**  
**To Information Request of Commission Staff**

**Case No. 2011-00219**

**Witness: Takisha D. Walker**

7. State if any Kentucky-American employee has entered Ms. Cole's property. If the answer is yes, provide the employees, names, the purpose for which they entered the property, and the dates of their entrance.

**Response:**

The attached table shows the Kentucky-American employees who have entered Ms. Cole's property at 3177 Russell Cave Road, Lexington, Kentucky, on the dates and for the purposes indicated:

**Table 7.1**

<b>Date</b>	<b>Kentucky-American Employee</b>	<b>Reason for Entering Cole Property</b>
5/7/2007	Jerry Barnett	Verified reading for billing
6/20/2007	Jerry Couch & Josh Riley	Repaired broken wires
10/9/2007	William Buckner	Placed flow search device on meter
10/16/2007	William Buckner	Removed flow search device from meter
2/4/2008	Robert Samuels	Shut off water for non-payment
2/5/2008	N/A*	Turned water back on
3/27/2008	Tony Byrd	Re-read/inspect meter and check for leaks
4/18/2008	Bob Cruse	Verified reading for billing
9/22/2008	Bob Cruse	Shut off water for non-payment
9/22/2008	N/A**	Turned water back on
11/4/2008	James Young, Sr.	Shut off water for non-payment
12/3/2008	David Poindexter	Confirm water is off for non- payment
12/3/2008	Jerry Couch & Josh Riley	Turn on after non-pay shut off
12/4/2008	Jerry Barnett	Emergency no water
2/18/2009	Mike Moberly	Verified reading for billing
3/17/2009	Gary Young	Meter changed out
11/14/2009	James Young, Sr.	Verified reading for billing
1/19/2010	James Brady	Verified reading for billing
2/1/2010	Bob Cruse	Check meter for leaks; no leaks and meter is okay
2/4/2010	Jarold Jackson & Dillard Griffin	Check meter and explain how water usage is obtained to Lupe
6/7/2010	David Dean	Shut off water for non-payment

6/8/2010	Bob Cruse	Next day non-pay turn on
6/8/2010	Bob Cruse	Meter changed out
6/8/2010	Bob Cruse	Turn on water
6/9/2010	Bob Cruse	Tried to get in contact with Lupe, *** no answer and no recording feature
6/21/2010	Jarold Jackson & Takisha Walker	Meet with Lupe to discuss leaks
10/22/2010	David Dean	Verify read
10/6/2010	James Young, Sr.	Shut off water for non-payment
11/17/2010	Bob Cruse	Confirm water is off for non- payment
11/23/2010	Bob Cruse	Check meter
12/28/2010	David Dean	Inactive with consumption
1/19/2011	Kenny Whittle	Removed meter; water turned off.
1/24/2011	Bob Cruse	Check meter
2/3/2011	Bob Cruse	Turn on water and installed meter
3/18/2011	Bob Cruse	Check meter, verify read and turned of water
3/19/2011	Ken Brown	Turned water back on
3/22/2011	Bob Cruse	Turned water off
3/23/2011	Bob Cruse	Check meter, water off
3/23/2011	Bob Cruse	Water turned back on
5/19/2011	Bob Cruse	Read meter
6/1/2011	David Dean	Shut of water for non-payment
6/3/2011	Bob Cruse	Turn water on

\* Not documented in Kentucky-American's system. Based on practice, the employee was likely Robert Samuels, who was the same employee who turned off service the prior day.

\*\* Not documented in Kentucky-American's system. Based on practice, the employee was likely Bob Cruse, who was the same employee who turned off service earlier the same day.

\*\*\* Lupe was Ms. Cole's on-site maintenance man at the time.