



Steve L. Beshear  
Governor

Leonard K. Peters  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**

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Frankfort Kentucky 40602-0615  
Telephone: (502) 564-3940  
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David L. Armstrong  
Chairman

James Gardner  
Vice Chairman

Charles R. Borders  
Commissioner

June 28, 2011

Rosalind Cole  
100 E. 50th Street  
New York, NEW YORK 10022-6848

RE: Case No. **2011-00219**

(Complaints - Rates, Service)

Rosalind Cole, Complainant; Kentucky American Water Company, Defendant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received June 24, 2011 and has been assigned Case No. 2011-00219. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at <http://www.psc.ky.gov>.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely,

Jeff Derouen  
Executive Director

JD/ke



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Nick O Rowe, President  
Kentucky-American Water Company aka Kentucky American Water  
2300 Richmond Road  
Lexington, KY 40502

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Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director

JD/ke