



a PPL company

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

September 12, 2011

**RE: *BRENDA JOYCE CLAYTON COMPLAINANT V. LOUISVILLE
GAS AND ELECTRIC COMPANY DEFENDANT
Case No. 2011-00211***

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of the Answer of Louisville Gas and Electric Company to the Complaint of Brenda Joyce Clayton in the above-referenced docket.

Also enclosed are an original and ten (10) copies of a Petition for Confidential Protection regarding certain information provided in the Answer.

A copy is being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

Rick E. Lovekamp

RECEIVED

SEP 12 2011

PUBLIC SERVICE
COMMISSION

**Louisville Gas and
Electric Company**
State Regulation and Rates
220 West Main Street
PO Box 32010
Louisville, Kentucky 40232
www.lge-ku.com

Rick E. Lovekamp
Manager - Regulatory Affairs
T 502-627-3780
F 502-627-3213
rick.lovekamp@lge-ku.com

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

BRENDA JOYCE CLAYTON)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2011-00211
)	
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
)	
DEFENDANT)	

* * * * *

ANSWER OF
LOUISVILLE GAS AND ELECTRIC COMPANY

In accordance with the Kentucky Public Service Commission’s (“Commission”) Order of August 31, 2011 in the above-captioned proceeding, Louisville Gas and Electric Company (“LG&E” or the “Company”) respectfully submits this Answer to the Complaint of Brenda Joyce Clayton filed on May 19, 2011. In support of its Answer, and in response to the specific averments contained in said Complaint, LG&E states as follows:

1. LG&E admits the allegations contained in paragraph (a) of the Complaint, on information and belief.

2. With regard to the allegations contained in paragraph (b) of the Complaint, LG&E states that its primary business address is 220 West Main Street, Louisville, Kentucky 40202.

3. With regard to the allegations contained in paragraph (c) of the Complaint, LG&E states as follows:

a. With regard to the averments that “LG&E split my account back in June 2009 @ my request, due to large gas bills. When I paid the bill down to a 0.00 balance in October of 2009 I requested the gas be restored and LG&E refused me service, saying I owed \$601.19. So I ended up not having any gas from October 2009 to March 2010, before they corrected their error,” LG&E affirmatively states that on April 7, 2009, Ms. Clayton spoke to an LG&E representative, attempting to avoid disconnection of electric service to her home (“Acct 1447”). At that time, Ms. Clayton was advised that she needed to come into the office to pay \$140.33 in order to avoid disconnection of her electric service. Ms. Clayton was told at that time that \$1,217.83 was the remaining gas balance. At that time, Ms. Clayton never disputed the amount of either the electric or the gas bill. In May, LG&E mailed a Disconnect Notice (“brown bill”) in the amount of \$1,231.11 to Ms. Clayton with a payment due date of June 1, 2009. On May 28, 2009, Ms. Clayton made a payment of \$200 on her account. On June 3, 2009 Ms. Clayton’s electric service was disconnected for nonpayment. Ms. Clayton contacted LG&E on June 11, 2009 in an effort to get her electric service reconnected. At this time, Ms. Clayton expressed the desire to have her gas obligations split from her electric obligations (a “split quote”). This would allow her to pay for and have her electric service reconnected. She was told someone would contact her with a split quote. Ms. Clayton paid \$250 on

June 12, 2009. After not hearing back from an LG&E representative on the split quote, Ms. Clayton spoke to another LG&E representative on June 22, 2009 and received a split quote (\$104.72 for electric and \$796.40 for gas). Ms. Clayton again did not dispute the amount of the quote. Ms. Clayton advised that she would be in to take care of the electric portion of the bill in order to get service restored. On June 26, 2009, Ms. Clayton paid \$107 and a new account, Acct 7727, was created for her service reflecting that her gas service obligations had been split from her electric service obligation. At this time an order was issued to have Ms. Clayton's electric service reconnected. A final bill was mailed for Acct 1447, with a due date of September 21, 2009, reflecting a \$485.79 balance (after applying a \$240 deposit, \$7.70 in deposit interest, and Ms. Clayton's two payments totaling \$357 made in June 2009). On the same day, Ms. Clayton was mailed a first bill on Acct 7727, covering the period from June 26, 2009 through August 31, 2009. This bill, due September 21, 2009, included charges for current electric use, a gas customer charge, a deposit, and a reconnection fee. On September 28, 2009, Ms. Clayton spoke with an LG&E representative to make payment arrangements and questioning the "Other Charges" on her bill in the amount of \$324. A review of the account determined that in addition to the reconnection fee, Ms. Clayton had been charged for both an electric service deposit and a gas service deposit. The representative determined that as a result of having her gas service split from her electric service, Ms. Clayton was not required to pay \$160 for a gas deposit and the gas deposit amount was removed from her account. In addition, Ms. Clayton made payment arrangements on her electric charges. During the same call, Ms. Clayton told the representative that she wanted to "make arrangements on the other...the gas so I can try to get that paid off before it gets cold." The representative

told her that the gas is in a hold account and there's nothing she needs to do with it until she's ready to get it reconnected. Later in the same call Ms. Clayton states that she wants to pay something towards the gas, and the representative tells her to be sure to let us know when she's making payments to the gas split so it is appropriately applied, to which she says "I will. I will." Ms. Clayton also requested the balance on the gas split, stating "I know that was quite a bit on that other one too." On September 28, 2009, Ms. Clayton paid \$150 on Acct 7727. On September 28, 2009 the remaining balance from Acct 1447 in the amount of \$485.79 was transferred to Ms. Clayton's new account, Acct 7727. This transferred balance appears on the bill due October 13, 2009 on Acct 7727 Copies of Ms. Clayton's bills from April 2009 through September, 2011 are attached, with confidential information redacted subject to a Petition for Confidential Protection.

b. As to the averment that "LG&E charged 601.19 to my account on October 13, 2009 and I disputed the charges," LG&E states that a credit of \$601.19 was noted in the "Other Charges" section of the bill due October 13, 2009. Also included in the "Other Charges" section of that bill is a reversal of the \$295 deposit from the previous month's bill (reflected as a credit of \$160 for the gas deposit and \$135 for the electric deposit), a new electric deposit of \$135, and a transferred balance of \$485.79 (from Acct 1477) . None of these credits are a reflection of payments received from Ms. Clayton. In addition, that bill also reflected a previous balance due of \$420.57, a payment of \$150, a charge of \$22.41 for electric service during the period August 31, 2009 to September 30, 2009 and a Customer Charge of \$9.65 for gas service. The \$601.19 on this bill represents the split of Ms. Clayton's gas service obligations from her account. The amount owed on gas was effectively removed from Ms. Clayton's account and placed in a holding account

so that Ms. Clayton could continue to receive electric service without facing disconnection for the (older) gas portion. Ms. Clayton's gas usage that comprises the \$601.19 was incurred prior to June 2009 when she requested the shut off and split account. The first time Ms. Clayton disputed these gas charges was in October 2009. Call recordings during the period from April to September 2009 demonstrate that Ms. Clayton was aware of the large gas charges, without objection. In March 2011, LG&E determined Ms. Clayton had been erroneously charged Customer Charges on her gas service while the gas service was disconnected. As a result, LG&E placed a credit of \$84.36 on Acct 7727 for all gas service charges incurred for the period June 2009 to March 2010 while Ms. Clayton's gas service was disconnected.

c. With regard to the allegation that "[t]his led to several reviews with different members of LGE's staff," LG&E affirmatively states that it has numerous recorded calls from Ms. Clayton. Records also indicate Ms. Clayton came into the office on several occasions.

d. LG&E admits the allegation that "[w]e could not come to any agreement, so I remained without gas service from October 2009 to March 2010, but continued to pay for electric service," insofar as Ms. Clayton did continue to make payments for her electric service and she remained without gas service for the period October 2009 to March 2010. During several recorded conversations with Ms. Clayton from April 2009 to September 2009, she acknowledged she had a significant gas balance that she would pay when she was ready to reconnect her gas service. However, Ms. Clayton never paid on the gas split balance.

e. With regard to the allegations regarding “[e]ventually in March 2010 two of LG&E's staff reviewed my account and found an error made by one of their staff in October 2009, they deducted the amount of 601.19 from my account. Then my service was restored at no cost due to their error. My account remained current for one year, March 2010 to March 2011 however, at some point LG&E was sold and all account information was transferred from one system to another. That is when another LG&E staff person charged the 601.19 back to my account again and LG&E added an additional \$110.46 totaling \$711.65. This amount was added to my March 2011 bill. LG&E then threatened to disconnect my service unless I paid the amount of \$711.65 in full. I tried to explain the situation to the staff person and was unable to come to any understanding with LG&E so, I filed a complaint with the Public Service Commission. I would like for LG&E to deduct the \$711.65 from my account and to reimburse me for the \$270.57 which it appears they owe me on the statement sent out on October 13, 2009 plus any interest due to me. I would also, like for LG&E to be reprimanded for unlawfully disconnecting my service while this case was in dispute with the Public Service Commission on April 29, 2011,” LG&E affirmatively states that when Ms. Clayton paid her electric bill down to a zero balance in October 2009, she requested gas service be restored. At the time, LG&E was unable to honor the request due to the \$601.19 that was still owed on Ms. Clayton gas obligations. Ms. Clayton called and spoke to an LG&E representative on October 15, 2009 asking how much it was going to take to get her gas service back on and making sure it was everything she owed. After checking the electric account only, the representative advised Ms. Clayton “\$32.06 is the total amount of your bill.” Ms. Clayton then made the payment on her electric account in the amount of

\$33.66 on October 26, 2009 but was again denied gas service because she was then told of the \$601.19 still due on the gas account. At that time, Ms. Clayton spoke with another LG&E representative, who explained the split out account and why the remaining balance was still owed. Ms. Clayton did not accept the explanation, referring back to her previous conversation that all she owed was the \$32.06. Ms. Clayton had a similar conversation with another representative on November 12, 2009, who explained that Ms. Clayton would need to pay the \$601.19 plus \$160 gas deposit and \$29 reconnect fee to get her gas service restored. Ms. Clayton again did not accept the explanation. On March 3, 2011, Ms. Clayton called for a one day extension to pay her bill. At that time, it was discovered that Ms. Clayton's gas service was mistakenly reconnected in March 2010, apparently without noting the outstanding gas balance. LG&E identified the gas account balance and the \$601.19 past due balance was put back on the customer's active account. Neither the sale of the Company to PPL nor the implementation of the new customer service system had any impact to the balance owed on Ms. Clayton's account. Ms. Clayton was mistakenly disconnected on April 29, 2011 at 11:30 a.m. while the informal complaint was pending with this Commission. Service was restored by 1:39 p.m. on the same day.

4. LG&E denies all allegations contained in the Complaint which are not expressly admitted in the foregoing paragraphs of this Answer.

FIRST AFFIRMATIVE DEFENSE

The Complaint, or parts of it, fails to set forth any claim upon which relief can be granted by this Commission and, therefore should be dismissed.

SECOND AFFIRMATIVE DEFENSE

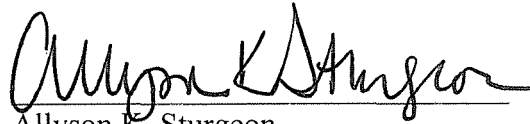
The Complainant has failed to set forth a *prima facie* case that LG&E has violated its tariff or any statute or Commission regulation, and the Complaint should be dismissed for that reason.

WHEREFORE, for all reason set forth above, Louisville Gas and Electric Company respectfully requests:

- (1) that the Complaint herein be dismissed without further action being taken by the Commission;
- (2) that this matter be closed on the Commission's docket; and
- (3) that LG&E be afforded any and all other relief to which it may be entitled.

Dated: September 12, 2011

Respectfully submitted,



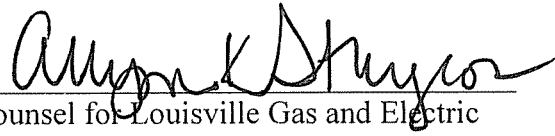
Allyson K. Sturgeon
Senior Corporate Attorney
LG&E and KU Services Company
220 West Main Street
Louisville, Kentucky 40202
(502) 627-2088

Counsel for Louisville Gas and Electric
Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 12th day of September, 2011, U.S. mail, postage prepaid:

Brenda J. Clayton
4232 Greenwood Avenue
Louisville, Ky 40211

A handwritten signature in black ink, appearing to read "Allison K. Stuyver", is written over a horizontal line.

Counsel for Louisville Gas and Electric
Company



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
05/04/09	\$643.80

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 643.80

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at www.eon-us.com. (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
05/04/09	\$643.80	\$

OFFICE USE ONLY:
C02, R0000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#BWNGGLS
#411005143 2#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 09.03.20

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 994-3208

010 [REDACTED] 0000000064380000000643800000000000016

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
05/18/09	\$1,225.51

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Date:	05/29/09

Averages for Billing Period	This Year	Last Year
Average Temperature	59°	58°
Number of Days Billed	31	31
Electric/kwh per day	6.4	0.0
Gas/ccf per day	2.2	0.0

BILLING SUMMARY	
Previous Balance	1,245.16
Payment as of 05/06	(140.33)
Balance as of 05/06	1,104.83
Electric Charges	19.63
Gas Charges	92.47
Utility Charges as of 05/06	112.10
Other Charges	8.58
Total Amount Due	1,225.51

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Customer Charge	5.00
Energy Charge	12.67

Other Charges For Above Rates

Electric Fuel Adjustment (\$0.00543 x 201 kwh)	1.09
Electric DSM (\$0.00193 x 201.00 kwh)	0.39
Environmental Surcharge (1.710% x \$19.15)	0.33
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$19.63

GAS CHARGES

Rate Type: Residential Gas Service

Customer Charge	9.50
Gas Distribution Charge (\$0.21349 x 71 ccf)	15.16
Gas Supply Component (\$0.59913 x 4 ccf)	2.40
Gas Supply Component (\$0.96425 x 67 ccf)	64.60

Other Charges For Above Rates

Gas DSM (\$0.00923 x 71.00 ccf)	0.66
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$92.47

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	05/18/09	\$1,225.51	\$1,231.11		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208

OFFICE USE ONLY:
 C02, R0282, G000000
 P1,245.16



PO BOX 538612
 ATLANTA, GA 30353-8612

#BWNGLS
 #112522079 6#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 08.04.30

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000001231110000012255100000000000014

METER AND USAGE INFORMATION

ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
Residential Electric Service kwh	595925	03/31/09	1690	05/01/09	1891	R	1		201
							Total Usage		201

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Residential Gas Service ccf	384407	03/31/09	8044	05/01/09	8115	R	1	71
							Total Usage	71

OTHER CHARGES

Late Payment Charge (04/15/2009)	1.06
Late Payment Charge (04/15/2009)	7.52
Total Other Charges Due	\$8.58

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$5.60

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 402 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
06/01/09	\$1,231.11

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	1,231.11
BILLING INFORMATION	
Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made: <ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.eon-us.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.	

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
06/01/09	\$1,231.11	\$

OFFICE USE ONLY:
C02, R0000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#BWNGLS
#414103544 6#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

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Rev. 09.05.04

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 994-3208

010 [REDACTED] 00000001231110000012311100000000000011

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
06/15/09	\$1,079.69

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Date:	06/30/09

Averages for Billing Period	This Year	Last Year
Average Temperature	67°	66°
Number of Days Billed	32	32
Electric/kwh per day	9.0	0.0
Gas/ccf per day	0.5	0.0

BILLING SUMMARY	
Previous Balance	1,225.51
Payment as of 06/03	(200.00)
Balance as of 06/03	1,025.51
Electric Charges	25.77
Gas Charges	22.81
Utility Charges as of 06/03	48.58
Other Charges	5.60
Total Amount Due	1,079.69

ELECTRIC CHARGES	
Rate Type: Residential Electric Service	
Customer Charge	5.00
Energy Charge	18.22
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00451 x 289 kwh)	1.30
Electric DSM (\$0.00193 x 289.00 kwh)	0.56
Environmental Surcharge (2.170% x \$25.08)	0.54
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$25.77
GAS CHARGES	
Rate Type: Residential Gas Service	
Customer Charge	9.50
Gas Distribution Charge (\$0.21349 x 16 ccf)	3.42
Gas Supply Component (\$0.59913 x 16 ccf)	9.59
Other Charges For Above Rates	
Gas DSM (\$0.00923 x 16.00 ccf)	0.15
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$22.81

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	06/15/09	\$1,079.69	\$1,082.12		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208
 OFFICE USE ONLY:
 MRU02823010, G000000
 P1,225.51



PO BOX 538612
 ATLANTA, GA 30353-8612

#BWNGLS
 #115302158 7#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

Service Address: 4232 Greenwood Ave

PRINTED ON RECYCLED PAPER
 Rev. 09.05.27

010 [REDACTED] 00000001082120000010796900000000000019

METER AND USAGE INFORMATION										
ELECTRIC										
	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh	
Residential Electric Service										
kwh	595925	05/01/09	1891	06/02/09	2180	R	1		289	
							Total Usage		289	
GAS										
	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf		
Residential Gas Service										
ccf	384407	05/01/09	8115	06/02/09	8131	R	1	16		
							Total Usage	16		
OTHER CHARGES										
Late Payment Charge						5.60				
Total Other Charges Due						\$5.60				
BILLING INFORMATION										
Late Charge to be Assessed 3 Days After Due Date					\$2.43					
Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read										
IMPORTANT INFORMATION										
<p>The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 578 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.</p> <p>Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.</p> <p>To request a copy of your rate schedule, please call (502) 589-1444.</p> <p>Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.</p>										

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
09/21/09	\$420.57

Please see the Important Information section of this bill for details about your new account number.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Date:	09/30/09

Averages for Billing Period	This Year	Last Year
Average Temperature	75°	79°
Number of Days Billed	67	0
Electric/kwh per day	13.7	0.0

BILLING SUMMARY	
Previous Balance	0.00
Payment as of 09/09	0.00
Balance as of 09/09	0.00
Electric Charges	75.37
Gas Charges	21.20
Utility Charges as of 09/09	96.57
Other Charges	324.00
Total Amount Due	420.57

ELECTRIC CHARGES

Rate Type: Residential Electric Service	
Customer Charge	11.00
Energy Charge	61.52
Other Charges For Above Rates	
Electric Fuel Adjustment	0.20
Electric DSM	0.82
Electric DSM	0.96
Environmental Surcharge	0.57
Home Energy Assistance Fund Charge	0.30
Total Electric Charges	\$75.37

GAS CHARGES

Rate Type: Residential Gas Service	
Customer Charge	20.90
Other Charges For Above Rates	
Home Energy Assistance Fund Charge	0.30
Total Gas Charges	\$21.20

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	09/21/09	\$420.57	\$425.40		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208
 OFFICE USE ONLY:
 MRU02823010, G000000
 P0.00



PO BOX 538612
 ATLANTA, GA 30353-8612

#125106153 5#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 09.08.11

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000425400000004205700000000000012

METER AND USAGE INFORMATION

ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
Residential Electric Service									
kwh	595925	06/26/09	2228	08/31/09	3152	R	1		924
							Total Usage		924

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Residential Gas Service								
ccf	384407	06/26/09	8138	08/31/09	8138	R	1	0
							Total Usage	0

OTHER CHARGES

Cash Deposit Request	295.00
Reconnect Charges	29.00
Total Other Charges Due	\$324.00

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$4.83

Initial bill

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1848 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
09/21/09	\$485.79

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

This is a final bill

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY

BILLING SUMMARY	
Previous Balance	1,079.69
Payment as of 09/09	(357.00)
Balance as of 09/09	722.69
Electric Charges	1.85
Gas Charges	6.52
Utility Charges as of 09/09	8.37
Other Charges	(245.27)
Total Amount Due	485.79

Averages for Billing Period	This Year	Last Year
Average Temperature	65°	82°
Number of Days Billed	2	0
Electric/kwh per day	9.5	0.0
Gas/ccf per day	3.5	0.0

ELECTRIC CHARGES

Rate Type: Residential Electric Service	
Customer Charge	0.33
Energy Charge	1.20
Other Charges For Above Rates	
Electric Fuel Adjustment	0.09
Electric DSM	0.04
Environmental Surcharge	0.04
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$1.85

GAS CHARGES

Rate Type: Residential Gas Service	
Customer Charge	0.63
Gas Distribution Charge	1.49
Gas Supply Component	4.19
Other Charges For Above Rates	
Gas DSM	0.06
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$6.52

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	09/21/09	\$485.79	\$485.79		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208
 OFFICE USE ONLY:
 MRU02823010, G000000
 P1,079.69



PO BOX 538612
 ATLANTA, GA 30353-8612

#125116628 4#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 09.08.11

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000048579000000485790000000000019

METER AND USAGE INFORMATION

ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
Residential Electric Service	595925	06/02/09	2180	06/04/09	2199	E	1		19
kwh									19
Total Usage									19

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Residential Gas Service	384407	06/02/09	8131	06/04/09	8138	R	1	7
ccf								7
Total Usage								7

OTHER CHARGES

Late Payment Charge	2.43
Interest for Cash Sec. Deposit	-7.70
Cash Deposit Request	-240.00
Total Other Charges Due	\$-245.27

BILLING INFORMATION

FINAL BILL

This is your final bill. If you have an active account with us, your final balance will be transferred to this account. If you no longer have service with us, please contact us to provide your new forwarding address.

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 38 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
10/06/09	\$425.40

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	425.40
BILLING INFORMATION	
Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.eon-us.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.	

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
10/06/09	\$425.40	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#426805801 5#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
REV. 06.06.12

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 994-3208

010 [REDACTED] 0000000042540000000425400000000000012

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
10/13/09	\$32.06

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Date:	10/28/09

Averages for Billing Period	This Year	Last Year
Average Temperature	71°	74°
Number of Days Billed	30	0
Electric/kwh per day	8.3	0.0

BILLING SUMMARY	
Previous Balance	420.57
Payment as of 10/01	(150.00)
Balance as of 10/01	270.57
Electric Charges	22.41
Gas Charges	9.65
Utility Charges as of 10/01	32.06
Other Charges	(270.57)
Total Amount Due	32.06

ELECTRIC CHARGES

Rate Type: Residential Electric Service	
Customer Charge	5.00
Energy Charge	16.71
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00064- x 251 kwh)	-0.16
Electric DSM (\$0.00193 x 251.00 kwh)	0.48
Environmental Surcharge (1.060% x \$22.03)	0.23
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$22.41

GAS CHARGES

Rate Type: Residential Gas Service	
Customer Charge	9.50
Other Charges For Above Rates	
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$9.65

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/13/09	\$32.06	\$33.66		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208
 OFFICE USE ONLY:
 MRU02823010, G000000
 P420.57



PO BOX 538612
 ATLANTA, GA 30353-8612

#127310065 9#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 08/09/28

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000033660000000320600000000000012

METER AND USAGE INFORMATION										
ELECTRIC										
	<u>Meter Number</u>	<u>Previous Read Date</u>	<u>Previous Reading</u>	<u>Current Read Date</u>	<u>Current Reading</u>	<u>Read Code</u>	<u>Meter Multiplier</u>	<u>Demand kw</u>	<u>kwh</u>	
Residential Electric Service										
kwh	595925	08/31/09	3152	09/30/09	3403	R	1		251	
							Total Usage		<u>251</u>	
GAS										
	<u>Meter Number</u>	<u>Previous Read Date</u>	<u>Previous Reading</u>	<u>Current Read Date</u>	<u>Current Reading</u>	<u>Read Code</u>	<u>Meter Multiplier</u>	<u>ccf</u>		
Residential Gas Service										
ccf	384407	08/31/09	8138	09/30/09	8138	R	1	0		
							Total Usage	<u>0</u>		
OTHER CHARGES										
Late Payment Charge						4.83				
Interim Bill Correct Elec						-135.00				
Interim Bill Correct Gas						135.00				
Stat Split Account Write Off C						-601.19				
Cash Deposit Request						-160.00				
Transferred Balance						485.79				
Total Other Charges Due						<u>-\$-270.57</u>				
BILLING INFORMATION										
Late Charge to be Assessed 3 Days After Due Date						\$1.60				
Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read										
After payment, Your Deferred Agreement Balance is \$0.00										

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

BILLING INFORMATION (cont)

Service Deposit Receipt - Please retain for your records.

Deposit Receipt Number: 001680002803

Deposit Amount: \$295.00

Deposit Paid In Full Date: June 26, 2009

The requested deposit for service has been paid in full. The deposit will be held a minimum of 1 year and will earn 6% interest *per annum*. After 1 year, the deposit and interest earned will be applied to your account, provided a satisfactory payment history has been established. Satisfactory payment is defined as having received no disconnect notices, no disconnects for nonpayment, no payments returned for insufficient funds, no defaulted payment arrangements, and no energy theft or diversion.

If the payment history is not satisfactory after 1 year, your account will continue to be reviewed monthly. Interest earned will be applied annually to your account if your deposit is held longer than 12 months, except that no refund or credit will be made if your bill is delinquent on the anniversary date of the deposit. When the satisfactory payment criteria outlined above has been met for the most recent 12-month period, the deposit and interest earned will be applied to your account.

The Kentucky Public Service Commission requires that, upon customer request, deposits held over 18 months shall be recalculated based on the customer's actual usage. The deposit amount should represent 2/12 of an annual bill. If the deposit on hand differs from the calculated amount by more than \$10.00, the Company will refund any over collection, and may also collect any underpayment of a deposit based on actual usage. The Company is not required to refund any over collection if your account is delinquent by more than one billing period.

If service is discontinued and no new service is needed, the deposit plus interest earned will be applied to your account, and any remaining balance will be refunded to you by check.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 502 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

You can reduce these emissions and your energy usage by switching to Compact Fluorescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than \$60 each year in energy costs.

To request a copy of your rate schedule, please call (502) 589-1444.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
11/11/09	\$51.52

See the Billing Information section of this bill for important information regarding your deposit on this account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	11/30/09 - 12/04/09

Averages for Billing Period	This Year	Last Year
Average Temperature	55°	61°
Number of Days Billed	29	0
Electric/kwh per day	18.3	0.0

BILLING SUMMARY	
Previous Balance	32.06
Payment as of 10/30	(33.66)
Balance as of 10/30	(1.60)
Electric Charges	41.87
Gas Charges	9.65
Utility Charges as of 10/30	51.52
Other Charges	1.60
Total Amount Due	51.52

ELECTRIC CHARGES

Rate Type: Residential Electric Service	
Customer Charge	5.00
Energy Charge	35.42
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00067- x 532 kwh)	-0.36
Electric DSM (\$0.00193 x 532.00 kwh)	1.03
Environmental Surcharge (1.540% x \$41.09)	0.63
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$41.87

GAS CHARGES

Rate Type: Residential Gas Service	
Customer Charge	9.50
Other Charges For Above Rates	
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$9.65

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	11/11/09	\$51.52	\$54.09		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208
 OFFICE USE ONLY:
 MRU02823010, G000000
 P32.06



PO BOX 538612
 ATLANTA, GA 30353-8612

#130216421 3#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 09-10-28

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000054090000000515200000000000017

METER AND USAGE INFORMATION

ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
Residential Electric Service	595925	09/30/09	3403	10/29/09	3935	R	1		532
kwh									
							Total Usage		532

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Residential Gas Service	384407	09/30/09	8138	10/29/09	8138	R	1	0
ccf								
							Total Usage	0

OTHER CHARGES

Late Payment Charge	1.60
Total Other Charges Due	\$1.60

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$2.57

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

BILLING INFORMATION (cont)

Service Deposit Receipt - Please retain for your records.

Deposit Receipt Number: 001680002803

Deposit Amount: \$295.00

Deposit Paid In Full Date: June 26, 2009

The requested deposit for service has been paid in full. The deposit will be held a minimum of 1 year and will earn 6% interest per annum. After 1 year, the deposit and interest earned will be applied to your account, provided a satisfactory payment history has been established. Satisfactory payment is defined as having received no disconnect notices, no disconnects for nonpayment, no payments returned for insufficient funds, no defaulted payment arrangements, and no energy theft or diversion.

If the payment history is not satisfactory after 1 year, your account will continue to be reviewed monthly. Interest earned will be applied annually to your account if your deposit is held longer than 12 months, except that no refund or credit will be made if your bill is delinquent on the anniversary date of the deposit. When the satisfactory payment criteria outlined above has been met for the most recent 12-month period, the deposit and interest earned will be applied to your account.

The Kentucky Public Service Commission requires that, upon customer request, deposits held over 18 months shall be recalculated based on the customer's actual usage. The deposit amount should represent 2/12 of an annual bill. If the deposit on hand differs from the calculated amount by more than \$10.00, the Company will refund any over collection, and may also collect any underpayment of a deposit based on actual usage. The Company is not required to refund any over collection if your account is delinquent by more than one billing period.

If service is discontinued and no new service is needed, the deposit plus interest earned will be applied to your account, and any remaining balance will be refunded to you by check.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,064 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can reduce these emissions and your energy usage by switching to Compact Fluorescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than \$60 each year in energy costs.

To request a copy of your rate schedule, please call (502) 589-1444.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
12/14/09	\$79.90

See the Billing Information section of this bill for important information regarding your deposit on this account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	12/31/09 - 01/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	52°	46°
Number of Days Billed	33	0
Electric/kwh per day	29.2	0.0

BILLING SUMMARY	
Previous Balance	51.52
Payment as of 12/02	(54.09)
Balance as of 12/02	(2.57)
Electric Charges	70.25
Gas Charges	9.65
Utility Charges as of 12/02	79.90
Other Charges	2.57
Total Amount Due	79.90

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	64.32	Actual Reading on 12/01	4901
Other Charges For Above Rates		Previous Reading on 10/29	3935
Electric Fuel Adjustment (\$0.00205- x 966 kwh)	-1.98	Current kwh Usage	966
Electric DSM (\$0.00193 x 966.00 kwh)	1.86	Meter Multiplier	1
Environmental Surcharge (1.300% x \$69.20)	0.90	Metered kwh Usage	966
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$70.25		
GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Other Charges For Above Rates		Actual Reading on 12/01	8138
Home Energy Assistance Fund Charge	0.15	Previous Reading on 10/29	8138
Total Gas Charges	\$9.65	Current ccf Usage	0
		Meter Multiplier	1
		Metered ccf Usage	0

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	12/14/09	\$79.90	\$83.89		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208

OFFICE USE ONLY:
 MRU02823010, G000000
 P51.52
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#133508412 3#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 09.11.25

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000083890000000799000000000000019

OTHER CHARGES

Late Payment Charge	2.57
Total Other Charges Due	\$2.57

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$3.99
--	--------

Service Deposit Receipt - Please retain for your records.

Deposit Receipt Number: 001680002803

Deposit Amount: \$295.00

Deposit Paid In Full Date: June 26, 2009

The requested deposit for service has been paid in full. The deposit will be held a minimum of 1 year and will earn 6% interest per annum. After 1 year, the deposit and interest earned will be applied to your account, provided a satisfactory payment history has been established. Satisfactory payment is defined as having received no disconnect notices, no disconnects for nonpayment, no payments returned for insufficient funds, no defaulted payment arrangements, and no energy theft or diversion.

If the payment history is not satisfactory after 1 year, your account will continue to be reviewed monthly. Interest earned will be applied annually to your account if your deposit is held longer than 12 months, except that no refund or credit will be made if your bill is delinquent on the anniversary date of the deposit. When the satisfactory payment criteria outlined above has been met for the most recent 12-month period, the deposit and interest earned will be applied to your account.

The Kentucky Public Service Commission requires that, upon customer request, deposits held over 18 months shall be recalculated based on the customer's actual usage. The deposit amount should represent 2/12 of an annual bill. If the deposit on hand differs from the calculated amount by more than \$10.00, the Company will refund any over collection, and may also collect any underpayment of a deposit based on actual usage. The Company is not required to refund any over collection if your account is delinquent by more than one billing period.

If service is discontinued and no new service is needed, the deposit plus interest earned will be applied to your account, and any remaining balance will be refunded to you by check.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,932 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can reduce these emissions and your energy usage by adjusting your thermostat. Move your thermostat down two degrees in the winter to prevent, on average, about 3,200 pounds of carbon dioxide from being emitted. And you'll save approximately \$98 each year.

To request a copy of your rate schedule, please call (502) 589-1444.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
12/28/09	\$83.89

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 83.89

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at www.eon-us.com. (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
12/28/09	\$83.89	\$

OFFICE USE ONLY:
MRU020000, G000000

#435107856 5#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628



PO BOX 538612
ATLANTA, GA 30353-8612

PRINTED ON RECYCLED PAPER
Rev. 09/08.12

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 994-3208

010 [REDACTED] 0000000000838900000000838900000000000010

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
01/18/10	\$186.25

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	01/29/10 - 02/04/10

Averages for Billing Period	This Year	Last Year
Average Temperature	35°	38°
Number of Days Billed	34	0
Electric/kwh per day	66.1	0.0

BILLING SUMMARY	
Previous Balance	79.90
Payment as of 01/05	(70.00)
Balance as of 01/05	9.90
Electric Charges	162.71
Gas Charges	9.65
Utility Charges as of 01/05	172.36
Other Charges	3.99
Total Amount Due	186.25

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	149.74	Actual Reading on 01/04	7150
Other Charges For Above Rates		Previous Reading on 12/01	4901
Electric Fuel Adjustment (\$0.00082- x 2249 kwh)	-1.84	Current kwh Usage	2249
Electric DSM (\$0.00290 x 2249.00 kwh)	6.52	Meter Multiplier	1
Environmental Surcharge (1.970% x \$159.42)	3.14	Metered kwh Usage	2249
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$162.71		
GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Other Charges For Above Rates		Actual Reading on 01/04	8138
Home Energy Assistance Fund Charge	0.15	Previous Reading on 12/01	8138
Total Gas Charges	\$9.65	Current ccf Usage	0
		Meter Multiplier	1
		Metered ccf Usage	0

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	01/18/10	\$186.25	\$194.87		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 994-3208
 OFFICE USE ONLY:
 MRU02823010, G000000
 P79.90
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#100413661 8#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 09.12.31

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000019487000000186250000000000012

OTHER CHARGES

Late Payment Charge	3.99
Total Other Charges Due	\$3.99

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$8.62
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ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 4,498 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
02/01/10	\$194.87

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 194.87

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

- Full payment of the delinquent amount due can be made:
- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 - On-line at www.eon-us.com. (Transaction fees may apply.)
 - By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 - At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
 - At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
02/01/10	\$194.87	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#402112319 7#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 09/06/12

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 494-9876

010 [REDACTED] 00000000194870000001948700000000000019

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
02/15/10	\$225.08

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	03/01/10 - 03/05/10

Averages for Billing Period	This Year	Last Year
Average Temperature	32°	29°
Number of Days Billed	29	0
Electric/kwh per day	56.3	0.0

BILLING SUMMARY	
Previous Balance	186.25
Payment as of 02/03	(100.00)
Balance as of 02/03	86.25
Electric Charges	123.31
Gas Charges	9.65
Utility Charges as of 02/03	132.96
Other Charges	5.87
Total Amount Due	225.08

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	109.77	Actual Reading on 02/02	8785
Other Charges For Above Rates		Previous Reading on 01/04	7150
Electric Fuel Adjustment (\$0.00014 x 1635 kwh)	0.23	Current kwh Usage	1635
Electric DSM (\$0.00290 x 1635.00 kwh)	4.74	Meter Multiplier	1
Environmental Surcharge (2.860% x \$119.74)	3.42	Metered kwh Usage	1635
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$123.31		
GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Other Charges For Above Rates		Actual Reading on 02/02	8138
Home Energy Assistance Fund Charge	0.15	Previous Reading on 01/04	8138
Total Gas Charges	\$9.65	Current ccf Usage	0
		Meter Multiplier	1
		Metered ccf Usage	0

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/15/10	\$225.08	\$231.73		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 494-9876
 OFFICE USE ONLY:
 MRU02823010, G000000
 P186.25
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#103304580 6#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.01.06

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000231730000002250800000000000015

OTHER CHARGES

Late Payment Charge	8.62
Interest for Cash Sec. Deposit	-2.75
Bi-Weekly Installment Plan	192.12
Transfer to Installment Plan	-192.12
Total Other Charges Due	\$5.87

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$6.65

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

After payment, Your Deferred Agreement Balance is \$0.00

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 3,270 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
03/01/10	\$231.73

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	231.73
BILLING INFORMATION	
Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.eon-us.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.	

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
03/01/10	\$231.73	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#404911094 5#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

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Rev. 10.02.02

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 494-9876

010 [REDACTED] 00000000231730000002317300000000000016

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
03/16/10	\$298.64

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	03/31/10 - 04/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	32°	39°
Number of Days Billed	29	0
Electric/kwh per day	62.5	0.0

BILLING SUMMARY	
Previous Balance	225.08
Payment as of 03/04	(80.00)
Balance as of 03/04	145.08
Electric Charges	137.26
Gas Charges	9.65
Utility Charges as of 03/04	146.91
Other Charges	6.65
Total Amount Due	298.64

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	121.79	Actual Reading on 03/03	10599
Other Charges For Above Rates		Previous Reading on 02/02	8785
Electric Fuel Adjustment (\$0.00114 x 1814 kwh)	2.07	Current kwh Usage	1814
Electric DSM (\$0.00290 x 1814.00 kwh)	5.26	Meter Multiplier	1
Environmental Surcharge (2.230% x \$134.12)	2.99	Metered kwh Usage	1814
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$137.26		

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Other Charges For Above Rates		Actual Reading on 03/03	8138
Home Energy Assistance Fund Charge	0.15	Previous Reading on 02/02	8138
Total Gas Charges	\$9.65	Current ccf Usage	0
		Meter Multiplier	1
		Metered ccf Usage	0

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	03/16/10	\$298.64	\$305.98		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 494-9876
 OFFICE USE ONLY:
 MRU02823010, G000000
 P225.08
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#106206136 9#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.02.23

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000030598000000298640000000000011

OTHER CHARGES

Late Payment Charge	6.65
Daily Installment Plan	231.73
Transfer to Installment Plan	-231.73
Total Other Charges Due	\$6.65

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$7.34

After payment, Your Deferred Agreement Balance is \$0.00

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 3,628 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
04/19/10	\$228.20

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	04/30/10 - 05/06/10

Averages for Billing Period	This Year	Last Year
Average Temperature	53°	54°
Number of Days Billed	33	0
Electric/kwh per day	34.6	0.0
Gas/ccf per day	0.2	0.0

BILLING SUMMARY	
Previous Balance	298.64
Payment as of 04/06	(210.00)
Balance as of 04/06	88.64
Electric Charges	86.14
Gas Charges	17.08
Utility Charges as of 04/06	103.22
Other Charges	36.34
Total Amount Due	228.20

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Customer Charge	5.00
Energy Charge	76.81
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00029 x 1144 kwh)	0.33
Electric DSM (\$0.00365 x 1144.00 kwh)	4.18
Environmental Surcharge (0.380% CR x \$86.32)	-0.33
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$86.14

Meter Reading Information

Meter # 595925	
Actual Reading on 04/05	11743
Previous Reading on 03/03	10599
Current kwh Usage	1144
Meter Multiplier	1
Metered kwh Usage	1144

GAS CHARGES

Rate Type: Residential Gas Service

Customer Charge	9.50
Gas Distribution Charge (\$0.21349 x 9 ccf)	1.92
Gas Supply Component (\$0.53494 x 9 ccf)	4.81
Weather Normalization Adjustment (\$0.21349 x 2.657 ccf)	0.57
Other Charges For Above Rates	
Gas DSM (\$0.01394 x 9.00 ccf)	0.13
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$17.08

Meter Reading Information

Meter # 384407	
Actual Reading on 04/05	8147
Previous Reading on 03/03	8138
Current ccf Usage	9
Meter Multiplier	1
Metered ccf Usage	9

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	04/19/10	\$228.20	\$233.36		\$

Check here if plan(s) requested on back of stub

Home Phone (502) 494-9876
 OFFICE USE ONLY:
 MRU02823010, G000000
 P298.64
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#109517670 5#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10/03.11

Service Address: 4232 Greenwood Ave

010 [REDACTED] 000000002333600000022&2000000000000014

OTHER CHARGES

Late Payment Charge	7.34
Reconnect Charges	29.00
Bi-Weekly Installment Plan	238.64
Transfer to Installment Plan	-238.64
Total Other Charges Due	\$36.34

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$5.16
 After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 2,288 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
05/03/10	\$233.36

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	233.36
BILLING INFORMATION	
Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.eon-us.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.	

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
05/03/10	\$233.36	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#411209025 5#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

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Rev. 10.03.19

Service Address: 4232 GREENWOOD AVE
Home Phone (502) 494-9876

010 [REDACTED] 00000000233360000002333600000000000011

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
05/17/10	\$175.93

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	06/01/10 - 06/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	63°	59°
Number of Days Billed	29	0
Electric/kwh per day	7.3	0.0
Gas/ccf per day	0.5	0.0

BILLING SUMMARY	
Previous Balance	228.20
Payment as of 05/05	(100.00)
Balance as of 05/05	128.20
Electric Charges	20.77
Gas Charges	21.80
Utility Charges as of 05/05	42.57
Other Charges	5.16
Total Amount Due	175.93

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	14.30	Actual Reading on 05/04	11956
		Previous Reading on 04/05	11743
Other Charges For Above Rates		Current kwh Usage	213
Electric Fuel Adjustment (\$0.00157 x 213 kwh)	0.33	Meter Multiplier	1
Electric DSM (\$0.00365 x 213.00 kwh)	0.78	Metered kwh Usage	213
Environmental Surcharge (1.020% x \$20.41)	0.21		
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$20.77		

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Gas Distribution Charge (\$0.21349 x 16 ccf)	3.42	Actual Reading on 05/04	8163
Gas Supply Component (\$0.51880 x 3 ccf)	1.56	Previous Reading on 04/05	8147
Gas Supply Component (\$0.53494 x 13 ccf)	6.95	Current ccf Usage	16
Other Charges For Above Rates		Meter Multiplier	1
Gas DSM (\$0.01394 x 16.00 ccf)	0.22	Metered ccf Usage	16
Home Energy Assistance Fund Charge	0.15		
Total Gas Charges	\$21.80		

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	05/17/10	\$175.93	\$178.06		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P228.20
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#112405360 2#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.05.03

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000178060000001759300000000000010

OTHER CHARGES

Late Payment Charge	5.16
Bi-Weekly Installment Plan	233.36
Transfer to Installment Plan	-233.36
Total Other Charges Due	\$5.16

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$2.13

After payment, Your Deferred Agreement Balance is \$0.00

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 426 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. EST
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
06/16/10	\$87.35

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	06/30/10 - 07/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	71°	69°
Number of Days Billed	30	0
Electric/kwh per day	9.0	0.0
Gas/ccf per day	0.3	0.0

BILLING SUMMARY	
Previous Balance	175.93
Payment(s) Received 5/6 - 6/4	-133.36
Balance as of 6/4	42.57
Current Electric Charges	25.54
Current Gas Charges	17.11
Current Charges as of 6/4	42.65
Other Charges (See Other Charges Box)	2.13
Total Amount Due	87.35

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	18.26	Actual Reading on 6/3	12228
Other Charges For Above Rates		Previous Reading on 5/4	11956
Electric Fuel Adjustment (\$0.00136 x 272 kwh)	0.37	Current kwh Usage	272
Electric DSM (\$0.00365 x 272.00 kwh)	0.99	Meter Multiplier	1
Environmental Surcharge (3.120% x \$24.62)	0.77	Metered kwh Usage	272
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$25.54		
GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Gas Distribution Charge (\$0.21349 x 10 ccf)	2.13	Actual Reading on 6/3	8173
Gas Supply Component (\$0.51880 x 10 ccf)	5.19	Previous Reading on 5/4	8163
Other Charges For Above Rates		Current ccf Usage	10
Gas DSM (\$0.01394 x 10.00 ccf)	0.14	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	10
Total Gas Charges	\$17.11		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	06/16/10	\$87.35	\$89.49		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P175.93
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#115408938 5#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.06.02

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000089490000000873500000000000010

OTHER CHARGES

Late Payment Charge	2.13
Total Other Charges Due	\$2.13

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$2.14
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 544 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. EST
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
07/19/10	\$62.19

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	07/30/10 - 08/05/10

Averages for Billing Period	This Year	Last Year
Average Temperature	81°	75°
Number of Days Billed	29	0
Electric/kwh per day	20.1	0.0
Gas/ccf per day	0.3	0.0

BILLING SUMMARY	
Previous Balance	87.35
Payment(s) Received 6/5 - 7/6	-87.35
Balance as of 7/6	0.00
Current Electric Charges	48.34
Current Gas Charges	17.11
Current Charges as of 7/6	65.45
Other Charges (See Other Charges Box)	-3.26
Total Amount Due	62.19

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 595925	
Energy Charge	39.14	Actual Reading on 7/2/10	12811
Other Charges For Above Rates		Previous Reading on 6/3/10	12228
Electric Fuel Adjustment (\$0.00199 x 583 kwh)	1.16	Current kwh Usage	583
Electric DSM (\$0.00365 x 583.00 kwh)	2.13	Meter Multiplier	1
Environmental Surcharge (1.610% x \$47.43)	0.76	Metered kwh Usage	583
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$48.34		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	07/19/10	\$62.19	\$65.30		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P87.35
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#118308037 1#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

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 Rev. 10.06.05

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000006530000000062190000000000012

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Customer Charge	9.50	Meter # 384407	
Gas Distribution Charge (\$0.21349 x 10 ccf)	2.13	Actual Reading on 7/2/10	8183
Gas Supply Component (\$0.51880 x 10 ccf)	5.19	Previous Reading on 6/3/10	<u>8173</u>
Other Charges For Above Rates		Current ccf Usage	10
Gas DSM (\$0.01394 x 10.00 ccf)	0.14	Meter Multiplier	<u>1</u>
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	10
Total Gas Charges	<u>\$17.11</u>		

OTHER CHARGES

Interest for Cash Sec. Deposit	<u>-3.26</u>
Total Other Charges Due	\$-3.26

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$3.11
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 1,166 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Online Customer Self-Service: www.eon-us.com (24 hours a day)
 Telephone Payments: 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Walk-In Center Hours: Mon-Fri 8a.m. to 5p.m. ET

DUE DATE	Pay This Amount
08/17/10	\$67.35

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	08/31/10 - 09/07/10
Date Bill Mailed:	08/05/10

Averages for Billing Period	This Year	Last Year
Average Temperature	84°	74°
Number of Days Billed	32	36
Electric/kwh per day	18.7	11.8
Gas/ccf per day	0.3	0.0

BILLING SUMMARY	
Previous Balance	62.19
Payment(s) Received 7/7 - 8/5	-63.00
Balance as of 8/5	-0.81
Current Electric Charges	49.07
Current Gas Charges	19.09
Current Charges as of 8/5	68.16
Total Amount Due	67.35

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	5.33	Meter # 595925	
Energy Charge	40.42	Actual Reading on 8/3/10	13410
		Previous Reading on 7/2/10	12811
Other Charges For Above Rates		Current kwh Usage	599
Electric Fuel Adjustment (\$0.00234 x 599 kwh)	1.40	Meter Multiplier	1
Electric DSM (\$0.00304 x 599.00 kwh)	1.82	Metered kwh Usage	599
Environmental Surcharge (0.110% CR x \$48.97)	-0.05		
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$49.07		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	08/17/10	\$67.35	\$70.71		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P62.19
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#121602974 2#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.07.30

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000007071000000067350000000000014

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	9.78
Gas Distribution Charge (\$0.22396 x 2 ccf)	0.45
Gas Distribution Charge (\$0.21349 x 10 ccf)	2.13
Gas Supply Component (\$0.61494 x 2 ccf)	1.23
Gas Supply Component (\$0.51880 x 10 ccf)	5.19

Meter Reading Information

Meter # 384407	8195
Actual Reading on 8/3/10	8183
Previous Reading on 7/2/10	12
Current ccf Usage	<u>1</u>
Meter Multiplier	12
Metered ccf Usage	

Other Charges For Above Rates

Gas DSM (\$0.01326 x 12.00 ccf)	0.16
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	<u>\$19.09</u>

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$3.36

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,198 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
09/14/10	\$73.10

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	09/30/10 - 10/06/10
Date Bill Mailed:	09/02/10

Averages for Billing Period	This Year	Last Year
Average Temperature	82°	76°
Number of Days Billed	29	31
Electric/kwh per day	19.2	16.1
Gas/ccf per day	0.4	0.0

BILLING SUMMARY	
Previous Balance	67.35
Payment(s) Received 8/6 - 9/2	-67.35
Balance as of 9/2	0.00
Current Electric Charges	50.22
Current Gas Charges	22.88
Current Charges as of 9/2	73.10
Total Amount Due	73.10

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 558.00 kwh)	39.44	Actual Reading on 9/1/10	13968
Other Charges For Above Rates		Previous Reading on 8/3/10	13410
Electric Fuel Adjustment (\$0.00131 x 558 kwh)	0.73	Current kwh Usage	558
Electric DSM (\$0.00304 x 558.00 kwh)	1.70	Meter Multiplier	1
Environmental Surcharge (0.600% CR x \$50.37)	-0.30	Metered kwh Usage	558
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$50.22		

GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 384407	
Gas Distribution Charge (\$0.22396 x 12 ccf)	2.69	Actual Reading on 9/1/10	8207
Gas Supply Component (\$0.61494 x 12 ccf)	7.38	Previous Reading on 8/3/10	8195
Other Charges For Above Rates		Current ccf Usage	12
Gas DSM (\$0.01326 x 12.00 ccf)	0.16	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	12
Total Gas Charges	\$22.88		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	09/14/10	\$73.10	\$76.75		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P67.35
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#124404491 1#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.08.20

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000076750000000731000000000000019

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$3.65

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,116 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
10/18/10	\$53.86

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	10/29/10 - 11/04/10
Date Bill Mailed:	10/04/10

Averages for Billing Period	This Year	Last Year
Average Temperature	75°	71°
Number of Days Billed	30	30
Electric/kwh per day	10.5	8.3
Gas/ccf per day	0.3	0.0

BILLING SUMMARY	
Previous Balance	73.10
Payment(s) Received 9/3 - 10/4	-73.10
Balance as of 10/4	0.00
Current Electric Charges	31.84
Current Gas Charges	22.02
Current Charges as of 10/4	53.86
Total Amount Due	53.86

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 316.00 kwh)	22.33	Actual Reading on 10/1/10	14284
Other Charges For Above Rates		Previous Reading on 9/1/10	13968
Electric Fuel Adjustment (\$0.00226 x 316 kwh)	0.71	Current kwh Usage	316
Electric DSM (\$0.00304 x 316.00 kwh)	0.96	Meter Multiplier	1
Environmental Surcharge (2.500% CR x \$32.50)	-0.81	Metered kwh Usage	316
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$31.84		

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 384407	
Gas Distribution Charge (\$0.22396 x 11 ccf)	2.46	Actual Reading on 10/1/10	8218
Gas Supply Component (\$0.61494 x 11 ccf)	6.76	Previous Reading on 9/1/10	8207
Other Charges For Above Rates		Current ccf Usage	11
Gas DSM (\$0.01326 x 11.00 ccf)	0.15	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	11
Total Gas Charges	\$22.02		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	10/18/10	\$53.86	\$56.55		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P73.10
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#127407166 9#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.09.08

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000005655000000053860000000000012

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$2.69

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 632 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

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Signature: _____

Date: _____



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 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
11/15/10	\$63.97

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	64°	55°
Number of Days Billed	28	29
Electric/kwh per day	11.8	18.3
Gas/ccf per day	0.7	0.0

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	11/30/10 - 12/06/10
Date Bill Mailed:	11/01/10

BILLING SUMMARY	
Previous Balance	53.86
Payment(s) Received 10/5 - 11/1	-60.00
Balance as of 11/1	-6.14
Current Electric Charges	33.86
Current Gas Charges	33.56
Current Charges as of 11/1	67.42
Other Charges (See Other Charges Box)	2.69
Total Amount Due	63.97

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 333.00 kwh)	23.54	Actual Reading on 10/29/10	14617
Other Charges For Above Rates		Previous Reading on 10/1/10	14284
Electric Fuel Adjustment (\$0.00199 x 333 kwh)	0.66	Current kwh Usage	333
Electric DSM (\$0.00304 x 333.00 kwh)	1.01	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered kwh Usage	333
Total Electric Charges	\$33.86		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	11/15/10	\$63.97	\$67.17		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P53.86
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#130212916 6#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.10.21

Service Address: 4232 Greenwood Ave

010 [REDACTED] 000000000671700000000639700000000000010

GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 384407	
Gas Distribution Charge (\$0.22396 x 21 ccf)	4.70	Actual Reading on 10/29/10	8239
Gas Supply Component (\$0.61494 x 21 ccf)	12.91	Previous Reading on 10/1/10	<u>8218</u>
Weather Normalization Adjustment (\$0.22396 x 13.503 ccf)	3.02	Current ccf Usage	21
Other Charges For Above Rates		Meter Multiplier	<u>1</u>
Gas DSM (\$0.01326 x 21.00 ccf)	0.28	Metered ccf Usage	21
Home Energy Assistance Fund Charge	<u>0.15</u>		
Total Gas Charges	\$33.56		
OTHER CHARGES			
Late Payment Charge	<u>2.69</u>		
Total Other Charges Due	\$2.69		
BILLING INFORMATION			
Late Charge to be Assessed 3 Days After Due Date	\$3.20		
Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.			
IMPORTANT INFORMATION			
<p>The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 666 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.</p> <p>For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.</p>			

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Signature: _____

Date: _____



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
12/13/10	\$141.26

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave
Next Read Will Occur:	01/03/11 - 01/07/11
Date Bill Mailed:	12/01/10

Averages for Billing Period	This Year	Last Year
Average Temperature	50°	52°
Number of Days Billed	32	33
Electric/kwh per day	29.1	29.2
Gas/ccf per day	1.9	0.0

BILLING SUMMARY	
Previous Balance	63.97
Payment(s) Received 11/2 - 12/1	-63.97
Balance as of 12/1	0.00
Current Electric Charges	79.89
Current Gas Charges	61.37
Current Charges as of 12/1	141.26
Total Amount Due	141.26

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 934.00 kwh)	66.02	Actual Reading on 11/30/10	15551
Other Charges For Above Rates		Previous Reading on 10/29/10	14617
Electric Fuel Adjustment (\$0.00252 x 934 kwh)	2.35	Current kwh Usage	934
Electric DSM (\$0.00304 x 934.00 kwh)	2.84	Meter Multiplier	1
Environmental Surcharge (0.040% x \$79.71)	0.03	Metered kwh Usage	934
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$79.89		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	12/13/10	\$141.26	\$148.32		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P63.97
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#133408100 5#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 10.11.17

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000148320000001412600000000000015

GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 384407	
Gas Distribution Charge (\$0.22396 x 61 ccf)	13.66	Actual Reading on 11/30/10	8300
Gas Supply Component (\$0.53858 x 58 ccf)	31.24	Previous Reading on 10/29/10	<u>8239</u>
Gas Supply Component (\$0.61494 x 3 ccf)	1.84	Current ccf Usage	61
Weather Normalization Adjustment (\$0.22396 x 5.206 ccf)	1.17	Meter Multiplier	<u>1</u>
Other Charges For Above Rates		Metered ccf Usage	61
Gas DSM (\$0.01326 x 61.00 ccf)	0.81		
Home Energy Assistance Fund Charge	0.15		
Total Gas Charges	<u>\$61.37</u>		
BILLING INFORMATION			
Late Charge to be Assessed 3 Days After Due Date	\$7.06		
IMPORTANT INFORMATION			
<p>Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.</p> <p>For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.</p>			

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
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I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Telephone Payments: 1-800-780-9723 (24 hours a day; \$2.95 fee)
Customer Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
Walk-In Center Hours: Mon-Fri 8a.m. to 5p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

Table with 2 columns: FINAL PAY DATE, DELINQUENT AMOUNT DUE. Values: 12/27/10, \$148.32

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection.

ACCOUNT INFORMATION table with fields: Account Number, Account Name, Service Address, Date Notice Mailed

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 148.32

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

- Full payment of the delinquent amount due can be made:
- By credit card, debit card, or electronic check by calling (800) 780-9723.
- On-line at www.lge-ku.com.
- By mail.
- At one of our Authorized Payment Agent locations.
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at 1-502-589-1444.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 1 column: Account Number

Table with 3 columns: Final Pay Date, Delinquent Amount Due, Amount Enclosed

OFFICE USE ONLY: MRU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612

#435007442 5# BRENDA J CLAYTON 4232 GREENWOOD AVE LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER Rev. 10.12.15

Service Address: 4232 GREENWOOD AVE

010 [redacted] 00000000148320000001483200000000000010

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



a PPL company

Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
01/25/11	\$306.47

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	31°	35°
Number of Days Billed	34	34
Electric/kwh per day	45.7	66.1
Gas/ccf per day	6.6	0.0

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	01/31/11 - 02/02/11
Date Bill Mailed:	01/13/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	141.26
Payment(s) Received 12/2 - 1/13	-150.00
Balance as of 1/13	-8.74
Current Electric Charges	128.93
Current Gas Charges	179.22
Current Charges as of 1/13	308.15
Other Charges (See Other Charges Box)	7.06
Total Amount Due	306.47

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 1557.00 kwh)	110.05	Actual Reading on 1/3/11	17108
Other Charges For Above Rates		Previous Reading on 11/30/10	15551
Electric Fuel Adjustment (\$0.00292 x 1557 kwh)	4.55	Current kwh Usage	1557
Electric DSM (\$0.00350 x 1557.00 kwh)	5.45	Meter Multiplier	1
Environmental Surcharge (0.180% x \$128.55)	0.23	Metered kwh Usage	1557
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$128.93		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	01/25/11	\$306.47	\$321.79		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P141.26
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#101212931 6#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 11/01/07

Service Address: 4232 Greenwood Ave

010 [REDACTED] 000000003217900000003064700000000000011

GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 384407	
Gas Distribution Charge (\$0.22396 x 226 ccf)	50.61	Actual Reading on 1/3/11	8526
Gas Supply Component (\$0.53858 x 226 ccf)	121.72	Previous Reading on 11/30/10	<u>8300</u>
Weather Normalization Adjustment (\$0.22396 x 39.456- ccf)	-8.84	Current ccf Usage	226
Other Charges For Above Rates		Meter Multiplier	<u>1</u>
Gas DSM (\$0.01361 x 226.00 ccf)	3.08	Metered ccf Usage	226
Home Energy Assistance Fund Charge	0.15		
Total Gas Charges	\$179.22		
OTHER CHARGES			
Late Payment Charge	7.06		
Total Other Charges Due	\$7.06		
BILLING INFORMATION			
Late Charge to be Assessed 3 Days After Due Date	\$15.32		
IMPORTANT INFORMATION			
<p>Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.</p> <p>For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.</p>			

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Telephone Payments: Call and press 1-2-2-3 (24 hours a day; \$2.95 fee)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
02/15/11	\$585.58

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	31°	31°
Number of Days Billed	28	29
Electric/kwh per day	41.5	56.3
Gas/ccf per day	7.3	0.0

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	03/01/11 - 03/03/11
Date Bill Mailed:	02/02/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	306.47
Payment(s) Received 1/14 - 2/2	0.00
Balance as of 2/2	306.47
Current Electric Charges	98.98
Current Gas Charges	164.81
Current Charges as of 2/2	263.79
Other Charges (See Other Charges Box)	15.32
Total Amount Due	585.58

ELECTRIC CHARGES			
Rate Type: Residential Electric Service			
Basic Service Charge	8.50	Meter Reading Information	
Energy Charge (\$0.07068 x 1163.00 kwh)	82.20	Meter # 595925	
Other Charges For Above Rates		Actual Reading on 1/31/11	18271
Electric Fuel Adjustment (\$0.00241 x 1163 kwh)	2.80	Previous Reading on 1/3/11	17108
Electric DSM (\$0.00350 x 1163.00 kwh)	4.07	Current kwh Usage 1163	
Environmental Surcharge (1.290% x \$97.57)	1.26	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered kwh Usage 1163	
Total Electric Charges	\$98.98		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	02/15/11	\$585.58	\$598.77		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P306.47
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#103205553 3#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER Rev. 11.01.25

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000598770000005855800000000000019

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 205 ccf)	45.91
Gas Supply Component (\$0.53858 x 205 ccf)	110.41
Weather Normalization Adjustment (\$0.22396 x 31.030- ccf)	-6.95

Other Charges For Above Rates

Gas DSM (\$0.01361 x 205.00 ccf)	2.79
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$164.81

Meter Reading Information

Meter # 384407	8731
Actual Reading on 1/31/11	8526
Previous Reading on 1/3/11	205
Current ccf Usage	205
Meter Multiplier	1
Metered ccf Usage	205

OTHER CHARGES

Late Payment Charge	15.32
Total Other Charges Due	\$15.32

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$13.19

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,326 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service:
 Telephone Payments:
 Walk-In Center Hours:
 Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
 Call and press 1-2-2-3 (24 hours a day; \$2.95 fee)
 Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

FINAL PAY DATE	DELINQUENT AMOUNT DUE
02/10/11	\$321.79

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY
Date Notice Mailed:	01/30/11

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	321.79
BILLING INFORMATION	
Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.lge-ku.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at 1-502-589-1444.	

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
02/10/11	\$321.79	\$

OFFICE USE ONLY:
 MRU020000, G000000



PO BOX 538612
 ATLANTA, GA 30353-8612

#403003760 2#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 11.01.25

Service Address: 4232 GREENWOOD AVE

010 [REDACTED] 00000000321790000003217900000000000017

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service:
 Telephone Payments:
 Walk-In Center Hours:
 Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
 Call and press 1-2-2-3 (24 hours a day; \$2.95 fee)
 Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

FINAL PAY DATE	DELINQUENT AMOUNT DUE
03/03/11	\$276.77

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY
Date Notice Mailed:	02/20/11

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 276.77

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at www.lge-ku.com. (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at 1-502-589-1444.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
03/03/11	\$276.77	\$

OFFICE USE ONLY:
 MRU020000, G000000



PO BOX 538612
 ATLANTA, GA 30353-8612

#405103152 6#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
 Rev. 11.01.25

Service Address: 4232 GREENWOOD AVE

010 [REDACTED] 00000000276770000002767700000000000017

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Telephone Payments: Call and press 1-2-2-3 (24 hours a day; \$2.95 fee)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
03/21/11	\$921.94

Please see the "Billing Information" section for details about the payment arrangement, late payment charges and service disconnection.
 Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	41°	31°
Number of Days Billed	29	29
Electric/kwh per day	20.5	62.5
Gas/ccf per day	5.1	0.0

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	03/31/11 - 04/04/11
Date Bill Mailed:	03/08/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	585.58
Payment(s) Received 2/4 - 3/8	-462.00
Balance as of 3/8	123.58
Current Electric Charges	53.77
Current Gas Charges	130.21
Current Charges as of 3/8	183.98
Other Charges (See Other Charges Box)	614.38
Total Amount Due	921.94

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 596.00 kwh)	42.13	Actual Reading on 3/1/11	18867
Other Charges For Above Rates		Previous Reading on 1/31/11	18271
Electric Fuel Adjustment (\$0.00053 x 596 kwh)	0.32	Current kwh Usage	596
Electric DSM (\$0.00350 x 596.00 kwh)	2.09	Meter Multiplier	1
Environmental Surcharge (1.090% x \$53.04)	0.58	Metered kwh Usage	596
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$53.77		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	03/21/11	\$921.94	\$931.14		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
 MRU02823010, G000000
 P585.58
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#106613870 0#
 BRENDA J CLAYTON
 4232 GREENWOOD AVE
 LOUISVILLE KY 40211-2628

Service Address: 4232 Greenwood Ave

PRINTED ON RECYCLED PAPER
Rev. 11.03.03

010 [REDACTED] 00000000931140000009219400000000000013

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 150 ccf)	33.59
Gas Supply Component (\$0.52720 x 150 ccf)	79.08
Weather Normalization Adjustment (\$0.22396 x 12.704 ccf)	2.85

Other Charges For Above Rates

Gas DSM (\$0.01361 x 150.00 ccf)	2.04
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$130.21

Meter Reading Information

Meter # 384407	
Actual Reading on 3/1/11	8881
Previous Reading on 1/31/11	8731
Current ccf Usage	150
Meter Multiplier	1
Metered ccf Usage	150

OTHER CHARGES

Late Payment Charge	13.19
Weekly Installment Plan	276.77
Transfer to Installment Plan	-276.77
Stat Split Account Write Off C	601.19
Total Other Charges Due	\$614.38

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$9.20

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,192 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service:
Telephone Payments:

Walk-In Center Hours:
Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

FINAL PAY DATE	DELINQUENT AMOUNT DUE
04/16/11	\$707.58

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY
Date Notice Mailed:	04/06/11

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	707.58
BILLING INFORMATION	
Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.lge-ku.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at 1-502-589-1444.	

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
04/16/11	\$707.58	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#409500081 8#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 11.03.24

Service Address: 4232 GREENWOOD AVE

010 [REDACTED] 0000000070758000000707580000000000018

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



a PPL company

Customer Service:
Telephone Payments:

Walk-In Center:
Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
04/18/11	\$844.79

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	51°	50°
Number of Days Billed	30	33
Electric/kwh per day	12.6	34.6
Gas/ccf per day	3.6	0.2

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	05/02/11 - 05/04/11
Date Bill Mailed:	04/01/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	921.94
Payment(s) Received 3/9 - 4/1	-130.00
Balance as of 4/1	791.94
Current Electric Charges	37.65
Current Gas Charges	99.56
Current Charges as of 4/1	137.21
Other Charges (See Other Charges Box)	-84.36
Total Amount Due	844.79

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 380.00 kwh)	26.86	Actual Reading on 3/31/11	19247
Other Charges For Above Rates		Previous Reading on 3/1/11	18867
Electric Fuel Adjustment (\$0.00225 x 380 kwh)	0.86	Current kwh Usage	380
Electric DSM (\$0.00200 x 380.00 kwh)	0.76	Meter Multiplier	1
Environmental Surcharge (1.410% x \$36.98)	0.52	Metered kwh Usage	380
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$37.65		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	04/18/11	\$844.79	\$851.65		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU02823010, G000000
P921.94
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#109002620 2#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 11.03.31

Service Address: 4232 Greenwood Ave

010 [REDACTED] 00000000&5165000000&447900000000000010

GAS CHARGES			
Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 384407	
Gas Distribution Charge (\$0.22396 x 108 ccf)	24.19	Actual Reading on 3/31/11	8989
Gas Supply Component (\$0.52720 x 108 ccf)	56.94	Previous Reading on 3/1/11	<u>8881</u>
Weather Normalization Adjustment (\$0.22396 x 17.315 ccf)	3.88	Current ccf Usage	108
Other Charges For Above Rates		Meter Multiplier	<u>1</u>
Gas DSM (\$0.01759 x 108.00 ccf)	1.90	Metered ccf Usage	108
Home Energy Assistance Fund Charge	0.15		
Total Gas Charges	<u>\$99.56</u>		
OTHER CHARGES			
Interim Bill Correct Gas	-84.36		
Total Other Charges Due	<u>\$-84.36</u>		
BILLING INFORMATION			
Late Charge to be Assessed 3 Days After Due Date	\$6.86		
IMPORTANT INFORMATION			
<p>The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 760 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.</p> <p>For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.</p>			

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service:
Telephone Payments:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center Hours:
Online Customer Self-Service:

FINAL PAY DATE	DELINQUENT AMOUNT DUE
05/12/11	\$711.65

Reconnection of Service:
Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY
Date Notice Mailed:	05/02/11

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	711.65
BILLING INFORMATION	
Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> • By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) • On-line at www.lge-ku.com. (Transaction fees may apply.) • By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.) • At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.) • At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at 1-502-589-1444.	

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
05/12/11	\$711.65	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#412101174 8#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 11.04.21

Service Address: 4232 GREENWOOD AVE

010 [REDACTED] 0000000071165000000711650000000000014

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
05/17/11	\$790.02

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	62°	63°
Number of Days Billed	32	29
Electric/kwh per day	9.8	7.3
Gas/ccf per day	1.3	0.5

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	06/01/11 - 06/03/11
Date Bill Mailed:	05/03/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	844.79
Payment(s) Received 4/6 - 5/3	-140.00
Balance as of 5/3	704.79
Current Electric Charges	32.52
Current Gas Charges	45.85
Current Charges as of 5/3	78.37
Other Charges (See Other Charges Box)	6.86
Total Amount Due	790.02

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 314.00 kwh)	22.19	Actual Reading on 5/2/11	19561
Other Charges For Above Rates		Previous Reading on 3/31/11	19247
Electric Fuel Adjustment (\$0.00232 x 314 kwh)	0.73	Current kwh Usage	314
Electric DSM (\$0.00200 x 314.00 kwh)	0.63	Meter Multiplier	1
Environmental Surcharge (0.990% x \$32.05)	0.32	Metered kwh Usage	314
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$32.52		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	05/17/11	\$790.02	\$793.94		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU02823010, G000000
P844.79
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#112212251 6#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 11/04/29

Service Address: 4232 Greenwood Ave

010 [REDACTED] 0000000079394000000790020000000000015

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 43 ccf)	9.63
Gas Supply Component (\$0.56143 x 4 ccf)	2.25
Gas Supply Component (\$0.52720 x 39 ccf)	20.56
Other Charges For Above Rates	
Gas DSM (\$0.01759 x 43.00 ccf)	0.76
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$45.85

Meter Reading Information

Meter # 384407	
Actual Reading on 5/2/11	9032
Previous Reading on 3/31/11	<u>8989</u>
Current ccf Usage	43
Meter Multiplier	<u>1</u>
Metered ccf Usage	43

OTHER CHARGES

Late Payment Charge	6.86
Total Other Charges Due	\$6.86

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$3.92

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 628 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
06/20/11	\$779.88

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	68°	72°
Number of Days Billed	31	30
Electric/kwh per day	12.1	9.0
Gas/ccf per day	0.8	0.3

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	06/30/11 - 07/05/11
Date Bill Mailed:	06/03/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	790.02
Payment(s) Received 5/6 - 6/3	-85.23
Balance as of 6/3	704.79
Current Electric Charges	38.41
Current Gas Charges	32.76
Current Charges as of 6/3	71.17
Other Charges (See Other Charges Box)	3.92
Total Amount Due	779.88

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07068 x 378.00 kwh)	26.72	Actual Reading on 6/2/11	19939
		Previous Reading on 5/2/11	19561
Other Charges For Above Rates		Current kwh Usage	378
Electric Fuel Adjustment (\$0.00418 x 378 kwh)	1.58	Meter Multiplier	1
Electric DSM (\$0.00244 x 378.00 kwh)	0.92	Metered kwh Usage	378
Environmental Surcharge (1.430% x \$37.72)	0.54		
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$38.41		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	06/20/11	\$779.88	\$783.44		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU02823010, G000000
P790.02
PF:Y eB:P



#115312685 7#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 4232 Greenwood Ave

PRINTED ON RECYCLED PAPER
Rev. 11.04.29

010 [REDACTED] 00000000783440000007798800000000000018

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 25 ccf)	5.60
Gas Supply Component (\$0.56143 x 25 ccf)	14.04

Meter Reading Information

Meter # 384407	9057
Actual Reading on 6/2/11	9032
Previous Reading on 5/2/11	9032
Current ccf Usage	25
Meter Multiplier	1
Metered ccf Usage	25

Other Charges For Above Rates

Gas DSM (\$0.01887 x 25.00 ccf)	0.47
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$32.76

OTHER CHARGES

Late Payment Charge	3.92
Total Other Charges Due	\$3.92

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$3.56
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 756 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)

Walk-In Center:
Online Customer Self-Service:

Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
07/18/11	\$771.17

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	77°	81°
Number of Days Billed	28	29
Electric/kwh per day	19.6	20.1
Gas/ccf per day	0.4	0.3

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	08/01/11 - 08/03/11
Date Bill Mailed:	07/01/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	779.88
Payment(s) Received 6/7 - 7/1	-80.00
Balance as of 7/1	699.88
Current Electric Charges	52.70
Current Gas Charges	23.11
Current Charges as of 7/1	75.81
Other Charges (See Other Charges Box)	-4.52
Total Amount Due	771.17

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 595925	
Energy Charge (\$0.07225 x 549.00 kwh)	39.67	Actual Reading on 6/30/11	20488
Other Charges For Above Rates		Previous Reading on 6/2/11	19939
Electric Fuel Adjustment (\$0.00416 x 549 kwh)	2.28	Current kwh Usage	549
Electric DSM (\$0.00244 x 549.00 kwh)	1.34	Meter Multiplier	1
Environmental Surcharge (1.470% x \$51.79)	0.76	Metered kwh Usage	549
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$52.70		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	07/18/11	\$771.17	\$774.97		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU02823010, G000000
P779.88
PF:Y eB:P



#118106354 4#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 4232 Greenwood Ave

PRINTED ON RECYCLED PAPER
Rev. 11.06.22

010 [REDACTED] 00000000774970000007711700000000000014

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 13 ccf)	2.91
Gas Supply Component (\$0.56143 x 13 ccf)	7.30
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 13.00 ccf)	0.25
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$23.11

Meter Reading Information

Meter # 384407	
Actual Reading on 6/30/11	9070
Previous Reading on 6/2/11	9057
Current ccf Usage	13
Meter Multiplier	1
Metered ccf Usage	13

OTHER CHARGES

Late Payment Charge	3.56
Interest for Cash Sec. Deposit	-8.08
Total Other Charges Due	\$-4.52

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$3.80
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,098 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Telephone Payments: 1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 08/16/11, \$813.47

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Table with 3 columns: Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day, Gas/ccf per day

ACCOUNT INFORMATION table with fields: Account Number, Account Name, Service Address, Next Read Will Occur, Date Bill Mailed

BILLING SUMMARY table with fields: Previous Balance, Payment(s) Received, Balance as of 8/3, Current Electric/Gas Charges, Total Amount Due

ELECTRIC CHARGES table with columns: Rate Type, Basic Service Charge, Energy Charge, Other Charges, Meter Reading Information, Current/Metered kwh Usage

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MRU02823010, G000000 P771.17 PF:Y eB:P



#121409600 8# BRENDA J CLAYTON 4232 GREENWOOD AVE LOUISVILLE KY 40211-2628

PO BOX 538612 ATLANTA, GA 30353-8612

Service Address: 4232 Greenwood Ave

PRINTED ON RECYCLED PAPER Rev. 11.07.26

0103 [redacted] 00000000819000000008134700000000000011

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 13 ccf)	2.91
Gas Supply Component (\$0.56050 x 1 ccf)	0.56
Gas Supply Component (\$0.56143 x 12 ccf)	6.74
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 13.00 ccf)	0.25
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$23.11

Meter Reading Information

Meter # 384407	
Actual Reading on 8/2/11	9083
Previous Reading on 6/30/11	9070
Current ccf Usage	13
Meter Multiplier	<u>1</u>
Metered ccf Usage	13

OTHER CHARGES

Late Payment Charge	3.80
Total Other Charges Due	\$3.80

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$5.53

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 2,014 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center Hours:
Online Customer Self-Service:

FINAL PAY DATE	DELINQUENT AMOUNT DUE
08/26/11	\$702.97

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 GREENWOOD AVE LOUISVILLE KY
Date Notice Mailed:	08/16/11

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE	
Payment required by the final payment date to avoid disconnection:	702.97
BILLING INFORMATION	
Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.	
CUSTOMER ASSISTANCE	
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.	
Full payment of the delinquent amount due can be made:	
<ul style="list-style-type: none"> By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card. On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.) At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.) At your local LG&E Customer Service Center. 	
The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.	

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
08/26/11	\$702.97	\$

OFFICE USE ONLY:
MRU020000, G000000



PO BOX 538612
ATLANTA, GA 30353-8612

#422701934 8#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

PRINTED ON RECYCLED PAPER
Rev. 11.07.25

Service Address: 4232 GREENWOOD AVE

010 [REDACTED] 00000000702970000007029700000000000018

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
09/19/11	\$786.44

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	79°	83°
Number of Days Billed	30	29
Electric/kwh per day	22.2	19.2
Gas/ccf per day	0.4	0.4

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	BRENDA J CLAYTON
Service Address:	4232 Greenwood Ave LOUISVILLE KY
Next Read Will Occur:	10/03/11 - 10/05/11
Date Bill Mailed:	09/02/11 (Meter Read Portion 02)

BILLING SUMMARY	
Previous Balance	813.47
Payment(s) Received 8/5 - 9/2	-115.00
Balance as of 9/2	698.47
Current Electric Charges	60.14
Current Gas Charges	22.30
Current Charges as of 9/2	82.44
Other Charges (See Other Charges Box)	5.53
Total Amount Due	786.44

ELECTRIC CHARGES			
Rate Type: Residential Electric Service			
Basic Service Charge	8.50		
Energy Charge (\$0.07225 x 667.00 kwh)	48.19		
Other Charges For Above Rates			
Electric Fuel Adjustment (\$0.00234 x 667 kwh)	1.56		
Electric DSM (\$0.00244 x 667.00 kwh)	1.63		
Environmental Surcharge (0.190% x \$59.88)	0.11		
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$60.14		
		Meter Reading Information	
		Meter # 595925	
		Actual Reading on 9/1/11	22162
		Previous Reading on 8/2/11	21495
		Current kwh Usage	667
		Meter Multiplier	1
		Metered kwh Usage	667

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	09/19/11	\$786.44	\$790.57		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:
MRU02823010, G000000
P813.47
PF:Y eB:P



PO BOX 538612
ATLANTA, GA 30353-8612

#124407588 1#
BRENDA J CLAYTON
4232 GREENWOOD AVE
LOUISVILLE KY 40211-2628

Service Address: 4232 Greenwood Ave

PRINTED ON RECYCLED PAPER
Rev. 11/06/01

010 [REDACTED] 0000000079057000000786440000000000010

GAS CHARGES**Rate Type: Residential Gas Service**

Basic Service Charge	12.50
Gas Distribution Charge (\$0.22396 x 12 ccf)	2.69
Gas Supply Component (\$0.56050 x 12 ccf)	6.73
Other Charges For Above Rates	
Gas DSM (\$0.01887 x 12.00 ccf)	0.23
Home Energy Assistance Fund Charge	0.15
Total Gas Charges	\$22.30

Meter Reading Information

Meter # 384407	
Actual Reading on 9/1/11	9095
Previous Reading on 8/2/11	9083
Current ccf Usage	12
Meter Multiplier	1
Metered ccf Usage	12

OTHER CHARGES

Late Payment Charge	5.53
Total Other Charges Due	\$5.53

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$4.13
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IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1,334 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at www.lge-ku.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

In the Matter of:

SEP 12 2011

PUBLIC SERVICE
COMMISSION

BRENDA JOYCE CLAYTON)
)
 COMPLAINANT)
)
 v.)
)
 LOUISVILLE GAS AND ELECTRIC)
 COMPANY)
)
)
 DEFENDANT)

CASE NO. 2011-00211

* * * * *

PETITION OF LOUISVILLE GAS AND ELECTRIC COMPANY
FOR CONFIDENTIAL PROTECTION

Louisville Gas and Electric Company (“LG&E”) hereby petitions the Kentucky Public Service Commission (“Commission”) pursuant to 807 KAR 5:001, Section 7, and KRS 61.878(1)(a) to grant confidential protection for the items described herein, which LG&E has provided in support of its Answer to Ms Clayton’s Complaint in this proceeding. In support of this Petition, LG&E states as follows:

1. The Kentucky Open Records Act exempts from disclosure certain information of a personal nature where public disclosure would constitute a clearly unwarranted invasion of personal privacy. KRS 61.878(1)(a).
2. In its Answer to Ms. Clayton’s Complaint, LG&E attached copies of some of Complainant’s electric utility bills. This information contains the customer’s account number

and merits confidential protection because LG&E believes that revealing their contents in the public record could result in an unwarranted invasion of personal privacy.

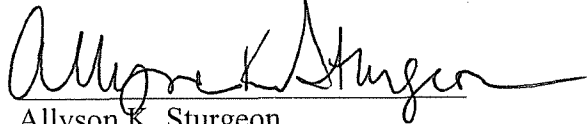
3. If the Commission disagrees with this request for confidential protection, however, it must hold an evidentiary hearing (a) to protect LG&E's due process rights and (b) to supply the Commission with a complete record to enable it to reach a decision with regard to this matter. Utility Regulatory Commission v. Kentucky Water Service Company, Inc., Ky. App., 642 S.W.2d 591, 592-94 (1982).

4. LG&E will disclose the confidential documents, pursuant to a protective agreement, to intervenors and others with a legitimate interest in this information and as required by the Commission. In accordance with the provisions of 807 KAR 5:001 Section 7, LG&E herewith files with the Commission one copy of the above-discussed documents with the confidential information highlighted and ten (10) copies of its response without the confidential information.

WHEREFORE, Louisville Gas and Electric Company respectfully requests that the Commission grant confidential protection for the information at issue, or in the alternative, schedule an evidentiary hearing on all factual issues while maintaining the confidentiality of the information pending the outcome of the hearing.

Dated: September 12, 2011

Respectfully submitted,



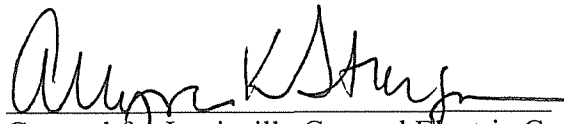
Allyson K. Sturgeon
Senior Corporate Attorney
E.ON U.S. LLC
220 West Main Street
Louisville, Kentucky 40202
Telephone: (502) 627-2088

Counsel for Louisville Gas and Electric
Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 12th day of September, 2011, U.S. mail, postage prepaid:

Brenda J. Clayton
4232 Greenwood Avenue
Louisville, Ky 40211



Counsel for Louisville Gas and Electric Company