

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DENNIS RAISOR)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2011-00207
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

ORDER

On June 6, 2011, Complainant Dennis Raisor filed a complaint against Kentucky Utilities Company ("KU") requesting that KU re-compute his bills that he had paid since the rate change in August 2010 and apply or refund the difference to his account. The complaint alleged that he did not remember receiving a notification from KU concerning his ability to change to new billing rates as a result of KU's August 2010 rate increase and change in the base demand minimum billing.

The complaint also alleged that he contacted KU in May 2011 concerning whether the company could check his meter. He alleged that a customer service representative checked his billing and stated that the increase in his bill was due to the base demand billing. His allegation further stated that the customer service representative told him that he could elect to change the basic service charge and the energy charge rate, and eliminate the base demand minimum beginning with the current bill but that KU could only adjust the current bill.

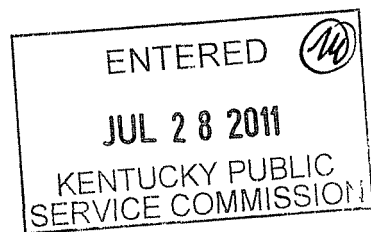
On June 24, 2011, the Commission issued an Order directing KU to satisfy or answer the complaint.

On July 7, 2011, the parties jointly filed with the Commission a letter stating that the Complaint has been satisfied and requesting that this case be dismissed with prejudice and closed on the Commission's docket.

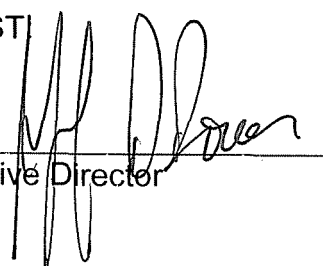
Based on the evidence in the record and being otherwise sufficiently advised, the Commission HEREBY ORDERS that:

This case is dismissed and hereby removed from the Commission's docket.

By the Commission



ATTEST



Executive Director

Lonnie E Bellar
VP - State Regulation
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