

# PUBLIC COMMENT FORM

Mail your comments to:  
Kentucky Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602.  
Or fax to: (502) 564-9625

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Case: 2011-00482

COMMENTS: When citizens have  
cut back on usage  
their bills still go up  
when areas have not  
been severely affected  
by wind, snow &  
storms we are forced  
to pay large bills  
just like those  
areas who have  
suffered great losses

When there are periods  
when LSE does  
not have service custom  
and all of the <sup>customer</sup> ~~power~~  
is lost in families  
home LSE does  
not give credit  
or reimbursements  
If LSE must

recoup when there are  
classes then why aren't  
customers able to recoup lost

loss of service & food:  
4-7 days <sup>or more</sup> without  
service but yet bills  
remain the same.

The rules need to  
be fair to customers.

Concerns

Several years when  
not reviewed bills  
we found if August's  
bill started on the first  
& ended on ~~the~~ <sup>aug</sup> 29th,  
Sept.'s bill often started  
on ~~Sept~~ <sup>aug</sup> 29. One day over  
Capcoast customers but earns  
profits for L&E