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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

DEC 10 2010

PUBLIC SERVICE
COMMISSION

Herren & Adams _____)
 (Your Full Name))
 COMPLAINANT)
 VS.)
 Kentucky Utilities _____)
 (Name of Utility))
 DEFENDANT)

COMPLAINT

The complaint of Herren & Adams _____ respectfully shows:
(Your Full Name)

(a) Herren & Adams _____
 (Your Full Name)
 148 N. Broadway
 Lexington, KY 40507

 (Your Address)

(b) Kentucky Utilities Company _____
 (Name of Utility)
 One Quality Street
 Lexington, KY 40507

 (Address of Utility)

(c) That: in August, 2010, without our knowledge or consent, KU
 (Describe here, attaching additional sheets if necessary,
raised our rate and/or changed the way they billed us resulting
in a 200% - 300% increase in our electric bills. Representatives
the specific act, fully and clearly, or facts that are the reason
of KU have told us that the PSC approved the rate increase and
refused to even consider reviewing our bills for August, September
and basis for the complaint.)
and October, 2010.

Formal Complaint

Herren & Adams

vs.

Kentucky Utilities

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In September, 2009, we used 3620 kilowatts of electricity and KU billed us \$392.29. In September, 2010, we used 2586 kilowatts (1100 less kilowatts than in September, 2009), but our bill was \$961.80. In other words, it nearly tripled even though we used 1100 less kilowatts.

(See attached letter dated December 1, 2010 to Mr. Armstrong).

Wherefore, complainant asks that our electric bills for August,
(Specifically state the relief desired.)

September and October, 2010 be reviewed and recalculated consistent
with our old rate or consistent with the 8% - 9% rate increase Mr. Gary

Wilson from KU told us was approved by the PSC. Then, we demand that
the amount that we have been overcharged be refunded to us with interest.

Dated at Lexington, Kentucky, this 8th day
(Your City)

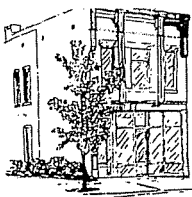
of December, 2010.
(Month)



(Your Signature)

Charles C. Adams, Jr., Esq.
Herren & Adams, 148 N. Broadway
Lexington, KY 40507

(Name and address of attorney, if any)



HERREN & ADAMS
LAW OFFICE

148 NORTH BROADWAY
LEXINGTON, KENTUCKY 40507

THOMAS K. HERREN*
CHARLES C. ADAMS, JR.

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TELEPHONE: (859) 254-0024
FAX: (859) 254-5991

December 1, 2010

Hon. David L. Armstrong
Kentucky Public Services Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

**VIA CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

Re: KU Rate Increase

Dear Mr. Armstrong:

My partner, Tom Herren, and I have practiced law in the same 2500 square foot office building in downtown Lexington since 1993. Since there is only one provider of electricity, we have always been customers of Kentucky Utilities. Our electric bill for August, 2009 was \$388.86. Our August, 2010 bill was \$755.10. It gets worse.

In September, 2009, we used 3620 kilowatts of electricity and KU billed us \$392.29. In September, 2010, we used 2586 kilowatts (1100 less kilowatts than in September, 2009), but our bill was \$961.80. In other words, it nearly tripled.

Here's a chart of our bills for the 15 months from August, 2009 through October, 2010.

Read Date	Total Bill	Kwh Used	Total Bill/Kwh Used
8/10/09	\$388.86	3529	\$0.11
9/14/09	\$392.29	3620	\$0.10
10/14/09	\$321.69	2006	\$0.16
11/12/09	\$227.00	1392	\$0.16
12/14/09	\$235.74	1622	\$0.15
1/14/10	\$236.33	1702	\$0.14
2/16/10	\$248.94	1755	\$0.14
3/17/10	\$233.22	1423	\$0.16
4/16/10	\$266.14	1422	\$0.19
5/17/10	\$295.14	1487	\$0.20
6/16/10	\$395.25	3275	\$0.12
7/15/10	\$425.41	4149	\$0.10
8/16/10	\$755.10	4454	\$0.17
9/15/10	\$961.80	2586	\$0.37
10/14/10	\$763.93	1680	\$0.45

* BOARD CERTIFIED CIVIL TRIAL ATTORNEY BY THE NATIONAL BOARD OF LEGAL SPECIALTY CERTIFICATIONS

As you can see, our bills in August, September and October, 2010 reflect enormous increases over our previous bills regardless of the kilowatts used or the time of year.

We have talked to the representatives of KU on several occasions and they tell us that the bills are correct and that there is nothing that can be done. They say that from here forward, they will switch us to some other billing plan which might help depending on how much electricity we use, but there's nothing that can be done about our bills that skyrocketed starting in August.

I personally have spoken with a Ms. Katrina Clark and a Mr. Gary Wilson at KU. It's their position that the Public Service Commission approved a rate increase which allows these outrageous increases. Mr. Wilson was almost giddy when he laughingly explained that the PSC had approved the increase and that there is nothing that can be done about the bills.

So here are my questions:

- (1) Did the PSC really approve a rate increase which has resulted in 200% - 300% increases in our electric bills?
- (2) What evidence did KU present which justified such a sudden and enormous increase?
- (3) Is there truly no mechanism or procedure through which our bills for August, September and October, 2010 can be adjusted?
- (4) Am I correct that we have no choice but to get our electricity from KU?
- (5) Does the PSC have a department or even a single employee who advocates on behalf of consumers or does the PSC simply accept as necessary KU's demands for rate increases?

Mr. Armstrong, we just got notice that our small health insurance group's premiums are going up 30.6% in January. Last year, our health insurance went up 32.25%. As bad as that is, it's a far cry from the 200% - 300% increase the PSC recently allowed KU. Also, with health insurance, we can shop around for another company, we can tweak the coverage and get by with less benefits or we can simply stop providing it to our employees altogether.

Hon. David L. Armstrong
December 1, 2010
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We can't run an office without electricity, and as far as I know, we can't get it anywhere but from KU. Sir, please explain to me how in the world KU justified this increase.

Respectfully,

A handwritten signature in black ink, appearing to read "Charles C. Adams, Jr.", written in a cursive style.

Charles C. Adams, Jr.

CCA/js