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David L. Armstrong
Chairman

James W. Gardner
Vice Chairman

February 28, 2012

PARTIES OF RECORD

Re: Case No. 2011-00045

The attached electronic mail message has been filed in the record of the above-referenced case.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen
Executive Director

Attachment

cc: Parties of record

Honaker, Allyson (PSC)

From: Walker, Henry <HWALKER@babco.com>
Sent: Monday, February 27, 2012 10:02 AM
To: Honaker, Allyson (PSC)
Cc: 'Brent, Douglas'
Subject: Lifeconnex

Allyson, In following up on our telephone call on Friday, February, 24, 2012, this is to confirm that Life Connex is no longer operating in Kentucky. Although I do not know the exact date when service was terminated, it is my understanding from the company's former in-house counsel that termination occurred in January. At that time, there were only about two to three hundred customers of Life Connex remaining. I was also told that each customer received a letter in late December advising the customer of the pending termination and urging the customer to find another local provider. A copy of that letter has been filed. Based on our conversation, it is also my understanding that the Commission has not received any complaints from LifeConnex customers about the termination of service.

At this time, I am unable to contact anyone still employed by the company and believe that it has been shuttered.

Henry Walker