



**STOLL  
KEENON  
OGDEN**

2000 PNC PLAZA  
500 WEST JEFFERSON STREET  
LOUISVILLE, KY 40202-2828  
MAIN: (502) 333-6000  
FAX: (502) 333-6099  
www.skofirm.com

**DOUGLAS F. BRENT**  
DIRECT DIAL: 502-568-5734  
douglas.brent@skofirm.com

September 29, 2011

RECEIVED

Jeff DeRouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601

SEP 30 2011  
PUBLIC SERVICE  
COMMISSION

Re: Investigation of LifeConnex Telecom, LLC for Continuation as an Eligible  
Telecommunications Carrier in the Commonwealth of Kentucky  
Case No. 2011-00045

Dear Mr. DeRouen:

After a recent informal telephone conference with Commission staff, Lifeconnex proposed to contact its Lifeline customers to encourage them to select a new carrier eligible to provide Lifeline services in Kentucky. Enclosed is the text of a letter Lifeconnex will be mailing to Kentucky customers within the next week to ten days. Commission staff read the letter and agreed that it should be filed in the record of this case.

Please indicate receipt of this filing by placing your file stamp on the extra copy and returning to me via the enclosed self-addressed, postage paid envelope.

Sincerely yours,

Douglas F. Brent

DFB:jms  
Enclosures  
cc: Henry Walker

113406 136866/761362.1

[date]

Re: Important Notice Concerning Your Local Telephone Service

Dear Customer,

Your local telephone company, LifeConnex Telecom, is winding down its operations in Kentucky. While we are proud you selected us as your local carrier and will continue providing you service for the time being, we urge you to transfer your service to another local telephone company.

Although you have a choice of many local carriers, we would encourage you to contact Angles Communications, which is an affiliate of LifeConnex, by calling 1-800-\_\_\_\_\_. There will be no charge for switching to Angles, and you may qualify for a free month of service.

Thank you again for choosing LifeConnex as your local telephone company. Please contact Angles, or another carrier, to transfer your service instead of renewing your service with LifeConnex.

Sincerely,