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July 30, 2012

Para Wand

Via Federal Express

Jeff DeRouen **Executive Director Public Service Commission** 211 Sower Boulevard, P.O. Box 615 Frankfort, Kentucky 40602-0615

PUBLIC SERVICE COMMISSION

JUL 3 0 2012

Re:

In the Matter of: Notice and Application of Big Rivers Electric Corporation for a General Adjustment in Rates,

PSC Case No. 2011-00036

Dear Mr. DeRouen:

Enclosed on behalf of Big Rivers Electric Corporation are an original and ten copies of its biannual Demand Side Management Report pursuant to ordering paragraph 9 of the Public Service Commission's November 17, 2011, Order in the above referenced matter. A copy of this letter and a copy of the report have been served on each of the persons on the attached service list.

Sincerely,

Tyson Kamuf

TAK/ej **Enclosures**

cc:

Mark A. Bailey Albert Yockey

Service List

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Your Touchstone Energy* Cooperative

Big Rivers Electric Corporation Demand Side Management (DSM) Report July 31, 2012

Provided to the Kentucky Public Service Commission
Pursuant to Ordering Paragraph No. 9
of
The Commission's Order dated November 17, 2011
in
Case No. 2011-00036

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Program Summary

Big Rivers Electric Corporation has taken a proactive approach to advance the goal of Strategy 1 of the 2008 Governor's Intelligent Energy Choices plan "to improve the efficiency of Kentucky's homes, buildings, industries and transportation fleet by establishing a goal of offsetting at least 18 percent of Kentucky's projected 2025 energy demand."

The purpose of this DSM report is to provide descriptions and data about DSM programs currently being offered.

DSM/Energy Efficiency Programs

- 1. Residential Lighting Replacement Program (CFL distribution)
- 2. Residential ENERGY STAR® Clothes Washer Replacement
- 3. Residential ENERGY STAR® Refrigerator Replacement
- 4. Residential ENERGY STAR® Heating, Ventilation and Air Conditioning (HVAC) Program
- 5. Residential Weatherization Program Primary Heating Electric
- 6. Residential Weatherization Program Primary Heating Gas
- 7. Residential Touchstone Energy® New Home Construction Program
- 8. Residential and Commercial HVAC & Refrigeration Tune-Up Program
- 9. Commercial/Industrial High Efficiency Lighting Replacement Program
- 10. Commercial/Industrial General Energy Efficiency Program

The June 2012 Year-to-Date ("YTD") DSM Program Results are shown in the table at the top of the following page.

Big Rivers Electric Corporation				
Demand Side Management/Energy Efficiency Program Results				
June 2012 Year-to-Date				
	Total	Total		
DSM Program	Measure	Spend		
Residential Lighting Replacement Program (CFL distribution)	18,172	\$ 26,355.00		
Residential ENERGY STAR® Appliances				
ENERGY STAR® Clothes Washer Replacement	129	12,900.00		
ENERGY STAR® Refrigerator Replacement	83	8,300.00		
Residential ENERGY STAR® Heating Ventilation and Air		8 650 00		
Conditioning (HVAC) Program	22 8,650.00			
Residential Weatherization Program – Primary Heating Electric	0	0.00		
Residential Weatherization Program – Primary Heating Gas	0	0.00		
Residential Touchstone Energy® New Home Construction Program	8	7,250.00		
Residential and Commercial HVAC & Refrigeration Tune-Up	82	2,375.00		
Program	02	2,010.00		
Commercial/Industrial High Efficiency Lighting Replacement	83 kW	29,166.00		
Program	00 K VV	20,100.00		
Commercial/Industrial General Energy Efficiency Program	0	0.00		
Promotional Expense		12,687.43		
Total		\$ 107,683.43		

In March of 2012, Big Rivers made a tariff filing seeking formal Commission approval to implement the DSM programs. In April, the Commission issued an order finding that an investigation of the proposed DSM tariffs was necessary to determine their reasonableness. The Commission suspended the DSM tariffs for one day and allowed them to become effective subject to change prospectively. The investigation is in progress in Case No. 2012-00142.

The 2012 Energy Efficiency programs are underway in two of three of Big Rivers' Member Cooperatives. Meade County Rural Electric Cooperative Corporation ("MCRECC") has been offering the programs since January. Kenergy Corp. ("Kenergy") began program offerings in May 2012. Jackson Purchase Energy Corporation ("Jackson Purchase") is awaiting the Commission's approval of its DSM tariffs to begin programs.

While progress on program implementation has been made, the programs are still in a "ramp up" stage. Many of the programs have significant lead times, such as commercial programs, new home construction and residential weatherization. Big Rivers and its Member Cooperatives expect the implementation of these programs to accelerate in the last half of 2012, or later depending upon the final outcome of the Big Rivers DSM Tariff filing in Case No. 2012-00142.

2012 Budget

The table on the following page shows the 2012 energy efficiency program targets and the spending levels for each program. This table also quantifies the deemed impact of each target on energy consumption and peak kW. Appendix A of this report shows the year-to-date results from June 2012 and descriptions of each program.

Big Rivers 2012		I/Ene	rgy Ef	ficienc _\	DSM/Energy Efficiency Program Targets	am Tai	rgets	
Residential Programs	Annual kwh Savings Per Unit	Winter kW Savings Per Unit	Summer kW Savings Per Unit	olik Quantiky	Total Annual kWh Tot. Savings KW	Total Winter Total kW Savings kW	Total Summer Ta kW Savings	Target Spend 2012
Residential Lighting Program								
CFL bulbs	31	0.007	0.003	57,143	1,752,004	408.0	179.2	\$100,000
Residential Efficient Appliances								
Clothes Washer Rebate	224	0.007	0.026	400	009'68	2.8	10.4	\$40,000
Energy Star Refrigerator + Recycling	1,084	0.076	0.089	400	433,600	30.4	35.6	\$40,000
HVAC Program								
Dual Fuel	3,448	7.066	0.146	20	172,400	353.3	7.3	\$25,000
Air Source Heat Pump	692	0.000	0.146	35	24,220	0.0	5.1	\$7,000
Goethermal	3,658	4.453	0.365	24	87,792	106.9	8.8	\$18,000
Weatherization Program								
Stick-Built Home	086'9	4.950	0.890	75	523,500	371.3	8.99	\$150,000
Manufactured Home	4,680	2.200	0.300	25	117,000	55.0	7.5	\$50,000
New Construction								
Gas Heat	2,435	0.260	0.580	48	116,880	12.5	27.8	\$36,000
Air Source Heat Pump	4,922	2.700	0.580	20	98,430	54.0	11.6	\$20,000
Dual Fuel Heat Pump (w/ Gas)	8,370	9.766	0.580	20	167,390	195.3	11.6	\$24,000
Geothermal Heat Pump	8,580	7.150	0.799	10	85,795	71.5	8.0	\$20,000
Tune-Up								
HVAC Tune-Up	636	0.000	0.304	1,320	839,520	0.0	400.9	\$33,000
Commercial/Industrial								
(C/I) Programs	Ambrel RWA Savintee Rens	Witniger RW Setvings Per S	Summer (UV) Sevtnes Per 5	Toteli KW/ To Regligadi	Total Amilai (Avin Tor Savings (Avi	kW Savings kW	Foral Summer TalkW Savings	Tranger Spiemi 2012
Lighting Projects	12	0.0029	0.0027	543	2,219,784	543.0	507.3	\$190,000
C&I Products								
Misc. Efficient Projects	7	0.0005	0.0029	98	213,452	16.1	86.0	\$30,000
	Amazel IMM	Winter RW	Summer RW					
	Savinjes Par Unite	Savings Per Unit	Setvings Par Unti	Unit Quentity (1)	Total Antition Kiving Total	KW Sevings KW	RM Sewings	Parigati Spaniel Zelitz
Tune-Up								
HVAC Tune-Up*	5,268	0.000	1.200	340	1,791,120	0.0	408.0	\$17,000.00
* Assumed 6 tons/unit					7.			
			Total DSWIP	Total DSM Program Savings:	\$ 732,487	2,228.1	1,781.8	\$30(8)(9)(9)

The 2012 budget for energy efficiency programs totals \$1,000,000. The program incentives listed in the above table total approximately \$800,000. The additional \$200,000 is budgeted for promotion of the programs through websites, radio, print media and standard communication tools such as Kentucky Living or Member Cooperative newsletters. Depending on the retail member response to the programs, the promotional funds may be rolled back into the incentive programs to increase the impact of the most popular programs.

Program budgets will remain flexible and react to retail member response to each program. Member Cooperatives will be able to adjust or shift budgets to successful programs. Program requirements specified in individual program plans are minimum standards; Member Cooperatives may establish more stringent requirements at their discretion.

Member Cooperatives will collect required documentation and submit an invoice, with a summary spreadsheet for each program, to Big Rivers for reimbursement monthly. The invoice will contain the following information for each incentive paid:

- 1. Date
- 2. Account Number
- 3. Name
- 4. Service Address
- 5. City
- 6. Zip Code
- 7. Incentive Description Details
- 8. Incentive Amount

Each program will have a separate summary spreadsheet. Multiple program summary spreadsheets may be combined on the same invoice. Promotional reimbursement requires a copy of the advertisement used in printed media. Radio advertising should be submitted with a script.

Appendix A: DSM Program Plans

Big Rivers June	` '	TD En	ergy Ef	ficiency	2012 YTD Energy Efficiency Program Summary	n Sumr	nary	
	Agnuel kWh Sevings Per	Winter RW	Summer kWi Savines Per	Berth Greenstay It	Tereil Annuel WWk Ter	Traieil Wildicar Traies	Tobal Summer Sea	Secure Mill Miles
Residential Programs	Unit	Uniti	Unite				kW Savings	2/69/12
Residential Lighting Program								
CFL bulbs	31	0.007	0.003	18,172	557,154	129.7	57.0	\$26,355
Residential Efficient Appliances								
Clothes Washer Rebate	224	0.007	0.026	129	28,896	6.0	3.4	\$12,900
Energy Star Refrigerator + Recycling	1,084	0.076	0.089	83	89,972	6.3	7.4	\$8,300
HVAC Progra m								
Dual Fuel	3,448	7.066	0.146	5	17,240	35.3	0.7	\$2,500
Air Source Heat Pump	692	0.000	0.146	12	8,304	0:0	1.8	\$2,400
Goethermal	3,658	4.453	0.365	5	18,290	22.3	1.8	\$3,750
Weather zation Program								
Stick-Built Home	6,980	4.950	0.890	0	0	0.0	0.0	\$0
Manufactured Home	4,680	2.200	0.300	0	0	0.0	0:0	\$0
New Construction								
Gas Heat	2,435	0.260	0.580	7	17,045	1.8	4.1	\$5,250
Air Source Heat Pump	4,922	2.700	0.580	0	0	0.0	0.0	\$0
Dual Fuel Heat Pump (w/ Gas)	8,370	9.766	0.580	0	0	0.0	0.0	\$0
Geothermal Heat Pump	8,580	7.150	0.799	1	8,580	7.2	0.8	\$2,000
Tune-Up			1					
HVAC Tune-Up	636	0.000	0.304	69	43,884	0.0	21.0	\$1,725
Commercial/Industrial								
	Annuel kWh	Winter kW	Summer kW	TetelikW Tr	italy/fs	Total Winter Total	Total Summer Spa	Spend Mile June
C&I Lighting	देशका स्ट्रीमाम्बर	e Hy Affination	કહ્યામાં ફુડ તથા કુ	अ <u>चन्त्राह्म</u>	SGMHES SAV		35 II ABA	74007
Lighting Projects	12	0.0028	0.0027	83	339,304	83.0	77.5	\$29,166
C&I Products								
Misc. Efficient Projects	0	0.0000	0.0000	0	0	0.0	0.0	\$0
	Amneelikwih	Whiter RW	Summer RW					
	Sawings Per Illaite	Savirigs Per	Savings Per	णितार शुप्रहातत्त्रीए । TI	Total Annual RWF Tot Sevings PV	Total Winter Trice RW Savings	Total Summer Spand 700 June AW Sevines 2002	72017
Tune-Up								
HVAC Tune-Up*	5,268	0.000	1.200	13	68,484	0.0	15.6	\$650.00
* Assumed 6 tons/unit								
			Total Disivi P	Total DSWIProgram Savings.	2517,791,11	236,5	(1) (1) (1)	SIDS (765)

Program: Residential Lighting Replacement Program (CFL Distribution)

Overview

This program promotes an increased use of ENERGY STAR® rated Compact Fluorescent Light ("CFL") lamps among the retail members of Big Rivers' Member Cooperatives by providing reimbursement to Member Cooperatives for CFL lamps distributed to their retail members.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

Big Rivers will reimburse the Member Cooperatives for the purchase of CFL lamps that the Member Cooperative buys and distributes to its retail members for use in the Member Cooperative's service area. Member Cooperatives must submit invoices to Big Rivers and must include proper documentation of the purchase from the CFL supplier and of the distribution to retail members. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$100,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Residential ENERGY STAR® Clothes Washer Replacement

Program

Overview

This program promotes an increased use of ENERGY STAR® rated clothes washing machines.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

Big Rivers will provide an incentive payment of \$100 for each ENERGY STAR® rated clothes washer that is purchased and installed in the Member Cooperative's system. Member Cooperatives must submit invoices to Big Rivers and must include proper documentation of the purchase and installation from a legitimate retail appliance supplier. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$40,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Residential ENERGY STAR® Refrigerator Replacement

Program

Overview

This program promotes an increased use of ENERGY STAR® rated refrigerators and the removal from operation of existing older, low-efficiency refrigerators.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

Big Rivers will provide an incentive payment of \$100 for each ENERGY STAR® rated refrigerator that is purchased and installed in the Member Cooperative's system. Member Cooperatives must submit invoices to Big Rivers and must include proper documentation of the purchase and installation of the new appliance, and the removal of the old appliance from legitimate retail appliance suppliers. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$40,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Residential ENERGY STAR® Heating, Ventilation and Air Conditioning ("HVAC") Program

Overview

This program promotes an increased use of high efficiency HVAC systems among the retail members of the member cooperatives by providing reimbursement to member cooperative members for upgrading their HVAC systems beyond contractor grade minimums to one of three ENERGY STAR® rated HVAC systems.

Target Participants

Target participants of this program for Big Rivers include its three member cooperatives. The target end users are the retail members of the member cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

Big Rivers will reimburse the member cooperatives for the HVAC efficiency upgrades by a retail member on the member cooperative's system. Member cooperatives must submit invoices to Big Rivers and must include proper documentation. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

The following is the program administrative process:

- 1. The retail consumer will provide a receipt of installation and purchase of equipment from a licensed contractor dated within the eligibility timeframe of the program selected by the member cooperative.
- 2. The member cooperative will be responsible for verification of installation.
- 3. The initial incentives shall be the following per replacement unit installed:

•	Geothermal	\$750
•	Dual Fuel	\$500
0	Air Source	\$200

Annual Budget

The 2012 budget for this program is \$50,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Program: Residential ENERGY STAR® Heating, Ventilation and Air Conditioning ("HVAC") Program (continued)

Evaluation, Measurement and Verification ("EM&V")

Program: Residential Weatherization Programs - Primary Heating

Electric and Primary Heating Gas

Overview

This program promotes the implementation of weatherization measures among the retail members of the member cooperatives by providing reimbursement to member cooperatives for undertaking weatherization improvements at their homes.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the retail members of the Member Cooperatives. This program is available to any retail residential member of the Member Cooperative taking service under the Big Rivers Rural Delivery Service ("RDS") tariff, with an all-electric home to maximize the benefit of the program.

Member Incentives

Sherlock Homes is a weatherization contractor headquartered in Bloomington Indiana, which has been performing weatherization projects for Hoosier Energy for the last two years with tremendous success. To-date Sherlock Homes has weatherized nearly 2,000 site-built and manufactured homes in Indiana.

Big Rivers will provide 50% of the cost of the weatherization for residential members with an electric primary heating system (Primary Heating Electric), or 25% of the cost for members with a non-electric primary heating system (Primary Heating Gas). Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$200,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Residential Touchstone Energy® New Home Construction

Program

Overview

This program provides incentives to home owners and builders to use energy efficient building standards as outlined in the Touchstone Energy® certification program, which requires a Home Energy Rating System ("HERS") rating of 85 or lower.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

The incentive is based on the HVAC system installed in the retail member's Touchstone Energy® Certified Home. The following incentives apply:

Geothermal Heat Pump (ground coupled heat pump)	\$2,000
Air Source Heat Pump	\$1,000
Dual Fuel Heat Pump (ASHP w/ Gas back-up)	\$1,200
Gas Heat	\$ 750

The Member Cooperative will provide a copy of the original certification document and the analysis form used to determine the HERS score and a copy of the receipt from a licensed HVAC contractor specifying the HVAC system installed in the home of the retail member. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$100,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Residential and Commercial HVAC & Refrigeration Tune-Up

Program

Overview

This program promotes the initiation of annual maintenance on heating and air conditioning equipment among the retail members of the Member Cooperatives by providing reimbursement to Member Cooperative retail members that have their heating and cooling systems professionally cleaned and serviced.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the residential and commercial retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

Big Rivers will offer incentives to Member Cooperatives for retail member homeowners and commercial businesses that have their heating and cooling systems professionally cleaned and serviced.

Member Cooperatives will receive a \$25 incentive for each residential unit and \$50 for each commercial unit that is cleaned and serviced.

For retail members with multiple units, each incentive paid will require an individual receipt from a licensed HVAC contractor.

Member Cooperatives must submit invoices to Big Rivers and must include proper documentation. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$50,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Commercial / Industrial High Efficiency Lighting Replacement Program

Overview

This program provides an incentive to commercial and industrial retail member consumers for whom service is taken under Big Rivers' RDS tariff to upgrade poorly designed and low efficiency lighting systems.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the commercial and industrial retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

The following are the project steps:

- 1. The lighting contractor, supplier, electrical contractor or electrician will provide to the retail member the documented changes made to the facility lighting system. The retail member will also be required to provide an invoice for materials and installation services associated with the project.
- 2. The Member Cooperative will verify the installation of the new lighting system and collect a copy of the specification of the lighting system conversion impact, signed by the retail member, with the following information:
 - Lamp and ballast (or fixture) specifications prior to conversion including total wattage
 - New fixture specifications including total wattage
 - Estimated hours of operation
 - Estimated kWh saved per year
 - Total kW demand reduction
- 3. The Member Cooperative shall submit an invoice to Big Rivers with copies of individual lighting project specification documents with the following information:
 - Member Name
 - Account Number
 - Service Address
 - kW Reduction Total
 - Annual Hours of Operation
 - Incentive Amount

Program: Commercial / Industrial High Efficiency Lighting Replacement Program (continued)

4. The initial incentive shall be set at \$350 per kW reduction. This amount will be evaluated continuously and adjusted depending on reaction by retail members qualifying.

Each of the incentive payments will require the fixture/lamp change be verified by the Member Cooperative personnel or third party. A worksheet is provided to determine the change in demand of the lighting system The retail member will also be required to provide the project costs for planning purposes. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$190,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")

Program: Commercial / Industrial General Energy Efficiency Program

Overview

This program provides an incentive to retail commercial and industrial retail member-consumers served under the Big Rivers RDS tariff to upgrade all aspects of cost effective energy efficiency achievable in individual facilities.

Target Participants

Target participants of this program for Big Rivers include its three Member Cooperatives. The target end users are the commercial and industrial retail members of the Member Cooperatives taking service under the Big Rivers Rural Delivery Service ("RDS") tariff.

Member Incentives

The requirements of the program are:

- 1. The retail member, contractor, supplier, electrical contractor or electrician will provide to the retail member the documented changes made to the facility equipment resulting in the demand reduction. The retail member will also be required to provide an invoice for materials and installation services associated with the project.
- 2. The Member Cooperative will verify the installation of the new equipment and collect a copy of the specification of the equipment conversion impact, signed by the retail member, with the following information:
 - Equipment specifications of existing equipment, including total wattage
 - Replacement equipment specifications, including total wattage
 - Estimated hours of operation
 - Estimated kWh saved per year
 - Total kW demand reduction
- 3. The Member Cooperative shall submit an invoice to Big Rivers with copies of individual project specification documents and a printed summary excel spreadsheet with the following information:
 - Member Name
 - Account Number
 - Service Address
 - kW Reduction Total
 - Annual Hours of Operation
 - Incentive Amount

Program: Commercial / Industrial General Energy Efficiency Program

(continued)

4. The initial incentive shall be set at \$350 per kW reduction with a maximum incentive of \$10,000 per project unless approved by Big Rivers on an individual basis. This amount will be assessed continuously and adjusted depending on reaction by retail commercial members qualifying under this program.

Each of the incentive payments will require that equipment changes be verified by a Member Cooperative's personnel or third party. A worksheet is provided to determine the change in demand resulting in equipment upgrades. The retail member will also be required to provide the project costs for planning purposes. Big Rivers will also reimburse a Member's reasonable costs of promoting this program, if the promotional program and its costs are pre-approved by Big Rivers.

Annual Budget

The 2012 budget for this program is \$30,000. Budget levels for future years may vary based upon the experience gained after program implementation.

Evaluation, Measurement and Verification ("EM&V")