

Mark S. Radell 10933 Old Harrods Woods Circle, Louisville KY 40223, 502-245-0098

December 7, 2010

Kentucky Public Service Commission
P.O. Box 615,
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

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To whom it may concern,

Enclosed please find 10 copies (per your instructions) of my response to LG&E's response to my formal complaint #2010-00407. Please feel free to contact me at the above address if you have any further questions.

I apologize for any confusion by e-mail to your office caused. It was only sent asking how I should precede after receiving their reply. This is based on my inexperience with the system for filing formal complaints.

Sincerely,


Mark S Radell

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Comments regarding LG&E response to my complaint #2010-00407:

I'm not going to waste anyone's time responding on a point by point basis considering they pretty much agree to reason I stated except the reason for my complaint. Below are the sections that I take issue with:

Page 4; section e, here they are referring to a completely different section of a tariff may well be sent me originally via e-mail. Their original response to me (page 97 of the tariff) which was included in my formal complaint makes no direct reference to the property owner having any responsibility prior to the meter. While they reference the tariff again in his response from a different page and sections. They did not include the entire context of this section of the tariff, will be the sections they felt relevant. They also cite a handbook which I have never received and the link they provide will that take you to it.

Page 5; section h, here again they again refer to the page 97 they sent me originally. They also refer to a **Pedestal** supposedly on my property which is their service boundary. There is no LG&E pedestal on my property or near it. I have a pedestal for telephone and 1 for cable television. The nearest LG&E transformer is across the street.

I also question whether LG&E answered the original complaint in the requested period of time. Obviously I have never dealt with the commission before but the first page of your order stated that LG&E was to respond in 10 days with no mention made to that being working days or calendar days. Your original order was written and sent on November 1 and their response was dated and sent November 15 which would be 10 working days but not calendar days.

It seems like they keep finding something else to bring up when their first response does not support their case sufficiently instead of admitting there may be a basis for the complaint.