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October 7, 2010

Britt Pennington  
721 Rossllys Dale  
Lexington, KY 40514

RE: Case No. 2010-00036  
Kentucky-American Water Company

Dear Ms. Pennington:

This letter is in response to your letter received on October 4, 2010 regarding your concerns in the case referenced above. Your letter is being treated as an official protest and will be placed in the case file of this proceeding. The Commission will take your concerns into consideration in its review and decision in this matter.

Please be advised that the Attorney General has intervened in this matter. You may want to make the Attorney General aware of your concerns by contacting him through his Office of Rate Intervention, 1024 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601-8204.

You may view all documents filed in this case on the Commission's website at <http://psc.ky.gov>.

Thank you for your letter of interest and concern in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director