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2001 Mercer Road Lexington, KY 40511

March 30, 2010

Hon. John N. Hughes 124 West Todd Street Frankfort, KY 40601

Re:

Case No. 2009-00340

Brooke 2 Keslii (gmc)

Dear Mr. Hughes,

Enclosed is a copy of Columbia Gas of Kentucky, Inc.'s responses to the First Data Request of NEUC, and the First Data Request of Commission Staff in the above matter.

Please let me know if you have any questions.

Sincerely,

Brooke E. Leslie

Counsel

**Enclosures** 

cc: All Parties of Record

Hon. Richard S. Taylor

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

#### Data Request 001:

What was Columbia's response to the owners of the properties when service disconnection was requested on July 22, 2009?

#### Response:

Columbia received a letter via fax on 07-22-09 from Shannon Gibbs stating she was changing gas service to a different provider and requesting that the gas service be disconnected on 08-18-09 at the following addresses:

Continental Liquors Inc. 901 13<sup>th</sup> Street Ashland, KY

Checkers Video & Laundromat 1200 Bryan Street Ashland, KY

Fenkai Chen (Ashland Mandarin) 915 13<sup>th</sup> Street Ashland, KY

A telephone call was placed to Shannon Gibbs by a Columbia customer service representative on 07-22-09 to confirm that the service should be disconnected and an order was placed to disconnect the gas service on 08-19-09. Russ Ryan, Field Operations leader for Columbia, contacted Judy Cooper to inform her of the request to disconnect the gas service. The disconnect orders were placed on hold. Larry Lewis, New Business Development Manager for Columbia, contacted Shannon Gibbs on 08-20-09 to ask why she was requesting the disconnection and if she had any complaints with the service she had been receiving from Columbia Gas of Kentucky. She stated, "No," and that the service had been fine and she did not have any problem with the service provided by Columbia Gas of Kentucky. Note that Ms. Gibbs is not the customer of record on the account at 915 13<sup>th</sup> Street.

On August 21, 2010, Columbia filed this Complaint with the PSC. On August 28, 2010, Columbia sent a letter to Ms. Gibbs explaining that Columbia Gas is asking the PSC to decide this issue.

PSC Case No. 2009-00340 NEUC Set 1 DR No. 002 Respondent(s): Thomas Preston

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 002:

When you state that NEUC has a distribution main in an unimproved area adjacent to the customers involved in this matter, do you mean that the facilities are actually located on the customers' property. If not, what facts do you have to indicate the NEUC facilities are not located on the customers' property?

**Response:** Yes, NEUC's facilities are located on the customer's (ZTB Enterprises) properties per field review, and most of NEUC's facilities are located on the plats/maps NEUC provided. NEUC facilities are also located on ZTB's vacant unimproved lot known as 1200 Bryan Drive, but those facilities are NOT shown on NEUC's plat/maps. Also, a small portion of their facilities lie in the newly blacktopped portion of a previously unimproved alley adjoining ZTB's 1001 13<sup>th</sup> Street property to the south which has its newly installed meter riser beside Columbia's.

PSC Case No. 2009-00340 NEUC Set 1 DR No. 003 Respondent(s): Carolyn Woodford

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 003:

Provide the bills associated with the meters listed on Attachment 1 to your testimony for 901 13th Street, 915 13th Street and 1200 Bryan Street for the period September, 2009 through the most recent bill.

## Response:

See attached.

# CONTINENTAL LIQUORS $901\ 13^{\text{TH}}\,\text{STREET}$



#### How to Contact Us

1-800-432-9345

1-00V-437-3543 For Directlink self-service 24 hours/day For billing questions, call 0 a.m. - 5 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515

เรอนอร์จะเรียก For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711

For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, solety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the Impact of ougget rayment rian reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healting more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online. NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your read me meter, we accuracy estimate your reading based on the history of usage at the -service address-and normal temperatures-for the billing period. We verify the reading the next time we read the meter to make sure you pay only for

the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

Commercial Service

Page 1 of 2

\$26.92

**Account Number** 10739262 001 000 2 Statement Date 09/10/2009 3959

**Billing & Payment Summary** 

Customer Name Continental Liquors Inc		
Previous Amount Due on 08/25/2009		\$55.19
Payments Received by 08/26/2009		\$55.19
Balance on 09/10/2009	=	\$0.00
Charges for Gas Service This Period	+	\$26.92

Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5,00%.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Amount Due by 09/24/2009

Service Location 901 13TH St Ashland KY 41101-2639 Service Summary Notes Your next actual meter reading date is between 10/07/2009 - 10/13/2009

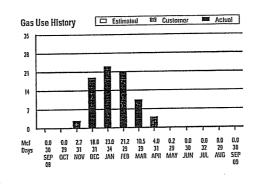
Meter Number M7203B54

Meter Readings (30 Billing Days)
Actual Reading on 9/10
Actual Reading on 8/11
Gas Used (Mcf) 862 0.0

> Dally Comparisons Avg Daily Avg Daily Temp Usage 71.0° 0.0 Sep '09 '09 '08 71.1° 0.0 0.0

Your Average Monthly Usage is 6.7 Mcf

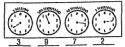
Your Total Annual Usage is 80.4 Mcf



		▼ Payment Coup	on			Turn Me Over 🕨 🕨 for more details about your account
		Amount Due by 9/2		\$26.92		Account Number 10739262 001 000 2
continental lique  101 13TH ST ASHLAND KY 41101-3  Columbia Gas,		Payment Enclosed	\$			ls your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
of Kentricky	P.O. Box 14241 Loxington, KY 40512-4241		Make chec	k payable to:		I want to help neighbors in need by making a contribution to the Winter Core fuel fund. Check this box and complete the form on the reverse side.
00005390 01 AV AUTO''SCH 5-DI CONTINENTAL 901 13TH ST ASHLAND KY 4'	IGIT 41101 LIQUORS INC	nn fheidl	COLUMBI P O BOX 2 LEXINGTO		.111	.[[]]



Gas Meter Information (continued)
How to Read the Meter When a pointer is
between two numbers on a dial-type meter, read
the smaller number except when the pointer is
between 9 and 0. Record the reading on the dials
from left to right.
Example:



Legal Notices

Rate Schedule Information about rate schedules is available upon request.

Bankruptcy Notices Mall to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or maiches.

2. Call our 24-bour emprepage your best from a

light switches or matches.

2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

# Commercial Service

Page 2 of 2

**Account Number** 10739262 001 000 2 Statement Date 09/10/2009

**Detail of Charges for Gas Service** 

	\$23,96
Customer Charge	363.00
Gas Delivery Charge	\$0.00
Gas Supply Cost 0.0 Mcf at \$3,61170 per Mcf	\$0.00
Research & Development Factor	\$0.00
Ashaind City Franchise Fee	\$0.72
School Tax	\$0.72
Sales Tax	\$1.52
Total Charges for Service This Period	\$26.92

Service Charges Notes The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from the local distribution company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, and storage costs, and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Custamer CHOICE program.

## **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

901 13TH St Ashland KY 41101-2639 606-329-2606

Address		
City		
City		
State	Zip code	
Home Phone	( )	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, Winter Care provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinlerCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Viont	nly Contribution
\$10	
\$5	
\$1	
\$	
Опе-	Time Contribution



#### How to Contact Us

1-800-432-9345

1-80U-432-9349 For Directlink self-service 24 hours/day For billing questions, call 8 a.m. - 5 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues.- Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.

month.
Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill.
Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200

Lexington, KY 40588-2200

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter, You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if

access is required.
Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time billing period. We verify the reading die flex diffi we read the meter to make sure you pay only for the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

# Gas Bill

Commercial Service

Page 1 of 2

Account Number 10739262 001 000 2 Statement Date 10/09/2009

**Billing & Payment Summary** 

**Customer Name** Continental Liquors Inc Previous Amount Due on 09/24/2009 \$26.92 Payments Received by 09/15/2009 \$26.92 Balance on 10/09/2009 \$0.00 = \$26.92 Charges for Gas Service This Period 4

Billing & Payment Notes If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detail of Charges for Gas Service.

\$26.92 Amount Due by 10/23/2009 =

Service Summary

Service Location 901 13TH St Ashland KY 41101-2639 Service Summary Notes Your next actual meter reading date is between 11/05/2009 - 11/11/2009

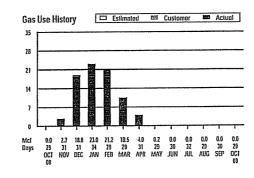
Meter Number M7203854

Meter Readings (29 Billing Days)
Actual Reading on 10/9
Actual Reading on 9/10
Gas Used (Mcf) 862

> Daily Comparisons Avg Daily Avg Dally Temp Usage 63.7° 0.0 Oct '09 Sep '09 Oct '08

Your Average Monthly Usage is 6.7 Mcf

Your Total Annual Usage is 80.4 Mcf



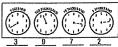
Turn Me Over ) ) for more details about ▼ Payment Coupon **Account Number** Amount Due by 10/23/2009 \$26.92 10739262 001 000 2 Is your contact information on the back incorrect? Check this box and detail the correction on the reverse **Payment Enclosed** l want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check Make check payable to: this box and complete the form on the reverse side. COLUMBIA GAS P O BOX 2200 LEXINGTON KY 40588-2200

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#### Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from [60] to find from left to right. Example:



#### Legal Notices

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Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately, Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines

approximate location of underground along on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

Commercial Service

Page 2 of 2

Account Number 10739262 001 000 2 Statement Date 10/09/2009 3200

#### Detail of Charges for Gas Service

Customer Charge	\$23.96
Gas Delivery Charge	\$0.00
Gas Supply Cost 0.0 Mcf at \$3.61170 per Mcf	\$0.00
Research & Development Factor	\$0.00
Ashaind City Franchise Fee	\$0.72
School Tax	\$0.72
Sales Tax	\$1,52
Total Charges for Service This Period	\$26.92

Service Charges Notes

The Gustomer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from the local distribution company,

Cas Supply Cost includes the cost of natural gas, interstate pipeline charges, and storage costs, and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

901 13TH St Ashland KY 41101-2639

000-065 2000		
Address		
City		
State	ZIp code	
Home Phone	( )	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides (Inancial assistance to your neighbors who have no other opilons to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Mon	thly Contribution
\$10	
\$5	
\$1	
\$	
One-	Time Contribution



How to Contact Us

1-800-432-9345

1-800-432-9515

711 For hearing-impaired relay

**Billing Options** 

safe, reliable service.

**Payment Options** 

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200 **Gas Meter Information** 

access is required.

A NISource Company

1-80V-432-349
For Directlink self-service 24 hours/day
For billing questions,
call 0 a.m. - 5 p.m., Mon. - Frl. before due date
For quickest response,
call 11 a.m. - 3 p.m., Tues.- Frl.

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter healting more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide cate call-bla service.

Online Pay free by electronic check at our Web

site.

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Mail Return coupon below with payment to:

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing perlod. We verify the reading the next time

we read the meter to make sure you pay only for the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

**Account Number** 10739262 001 000 2 Statement Date 11/09/2009 3863

Page 1 of 2

Billing & Payment Sumi	nary		Billing & Payment Notes
Customer Name Continental Liquors Inc			If we receive your payment for the current total Amount Due by the due date shown
Previous Amount Due on 10/23/2009 Payments Received by 10/28/2009 Balance on 11/09/2009 Charges for Gas Service This Period	- = +	\$26.92 \$26.92 \$0.00 \$61.15	on this bill, you will avoid a late payment charge of 5.00%. See back of bill for Detail of Charges for Gas Service.
Amount Due by 11/23/2009	=	\$61.15	

Service Summary

Meter Number

M7203854

Service Location 901 13TH St Ashland KY 41101-2639

Meter Readings (31 Billing Days) Actual Reading on 11/9 Actual Reading on 10/9 915 862 5.3 Gas Used (Mcl)

☐ Estimated ## Customer 🗯 Actual 35 28 21

Service Summary Notes Your next actual meter reading date is between 12/08/2000 - 12/14/2009

Dally Comparisons

Your Average Monthly Usage is 6.9 Mcf Your Total Annual Usage is 83.0 Mcl

Month Nov '09

Oct '09 Nov '08

Avg Daily Avg Daily Temp Usage 50.9° 0.2

0.0

63.7° 53.2°

**Gas Use History** 
 18.8
 23.0
 21.2
 10.5
 4.0
 0.2
 0.0
 0.0
 0.0
 0.0

 31
 34
 29
 29
 31
 29
 30
 32
 29
 30

 DEC
 JAN
 FEB
 MAR
 APR
 MAY
 JUN
 JUL
 AUG
 SEP

#### Turn Me Over 🕨 🕽 for more details about ♥ Payment Coupon **Account Number** Amount Due by 11/23/2009 \$61.15 10739262 001 000 2 CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2639 Is your contact information on the back incorrect? Check this box and detail the correction on the reverse **Payment Enclosed** Columbia Gas-of Kentucky P.O. Box 14241 | I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side. Lexington, KY 40512-4241 Make check payable to: 00004130 01 AV 0.335 1 AUTO'\*SCH 5-DIGIT 41101 CONTINENTAL LIQUORS INC **COLUMBIA GAS** 901 13TH ST ASHLAND KY 41101-2639 P O BOX 2200 **LEXINGTON KY 40588-2200** laka kan Handillaan ad ka kalikan Halaba Hanna Halaba H



## Gas Meter Information (continued) How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:

#### **Legal Notices**

Rate Schedule Information about rate schedules is available upon request,

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Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

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Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

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- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines

approximate location of intergrating standy mice on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo Identification. If someone claims to represent the gas company, ask to see Identification. Call the police if you see suspicious activity. activity.

## Gas Bill Commercial Service

Page 2 of 2

Account Number 10739262 001 000 2 Statement Date 11/09/2009 3863

#### Detail of Charges for Gas Service

Customer Charge	\$25.13
Gas Delivery Charge	\$9.92
Gas Supply Cost 5.3 Mcf	\$19.31
Research & Development Factor	\$0.07
Ashaind City Franchise Fee	\$1.63
School Tax	\$1.63
Sales Tax	\$3,46
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$61.15

#### Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Cas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchosed from the local distribution company. company.

company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

901 13TH St Ashland KY 41101-2639 606-329-2606

Home Phone (

Address		
City		
Cimin	71	
State	Zip code	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columble Gas along With your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution
\$10
\$5
S1
\$
One-Time Contribution
\$



# Gas Bill

Commercial Service

**Account Number** 10739262 001 000 2 Statement Date 12/11/2009 3170

Page 1 of 2

How to Contact Us	Billing & Payment Summar	
1-800-432-9345 For DirectLink self-service 24 hours/day For billing questions,	Customer Name Continental Liquors Inc	
call 0 a.m 5 p.m., Man Fri. before due date For quickest response, call 11 a.m 3 p.m., Tues Fri. 1-800-432-9515 For gas leaks or ador of gas 24 hours/day Press option 2 after the greeting	Previous Amount Due on 11/23/2009 Payments Received by 11/24/2009 Balance on 12/10/2009 Charges for Gas Service This Period	- = +
711 For hearing-impaired relay	Amount Due by 12/29/2009	=

www.columbiagasky.com
For account information, descriptions of our services, safety and conservation tips.

Billing Options

Billing Options

Filling Options

Filling Options

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter healting more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill, Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

site.

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return couron below with navment to:

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if

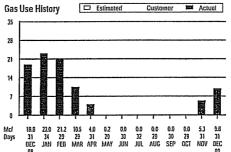
off. Please Conflict is to make arrangements in access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service, address and normal temperatures for the billing period. We verify the reading the next time the service and the service an we read the meter to make sure you pay only for the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

Customer Name		
Continental Liquors Inc		
Previous Amount Due on 11/23/2009		\$61.15
Payments Received by 11/24/2009	-	\$61.15
Balance on 12/10/2009	=	\$0.00
Charges for Gas Service This Period	+	\$99.19
Amount Due by 12/29/2009	=	\$99.19

Billing & Payment Notes If we receive your payment for the current total Amount Out by the due date shown on this bill, you will avoid a late payment charge of 5.00%. See back of bill for Detail of Charges for Gas Service.

Service S	Summary			Service Summary Notes
	Service Location 901 13TH St Ashland KY 41101-2639			Your next actual meter reading date is between 01/11/2010 - 01/15/2010
Meter Number M7203854	Meter Readings (31 Billing Day Actual Reading on 12/10 Actual Reading on 11/9 Gas Used (Mcf)	5) - =	1013 915 9,8	



Daily Comparisons Avg Daily Avg Daily Temp Usage 45.0° 0.3 50.9° 0.2 36.8° 0.6 Dec '09 Nov '09 Dec '08 Your Average Monthly Usage is 6.2 Mcf Your Total Annual Usage is 74.0 Mcl

		▼ Payment Coup	on		 Turn Me Over > > for more details about your account
		Amount Due by 12/	29/2009	\$99.19	Account Number 10739262 001 000 2
Columbija Gas-		Payment Enclosed	\$	•	is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
of Kentucky	P.O. Box 14241 Lexington, KY 40512-4241		Make check pa	yable to:	I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.
00005678 01 AV AUTO''SCH 5-D CONTINENTAL 901 13TH ST ASHLAND KY 4	IGIT 41101 LIQUORS INC		COLUMBIA G P O BOX 2200 LEXINGTON R		

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#### Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from 1691 to fold. from left to right.



#### **Legal Notices**

Rate Schedule Information about rate schedules is available upon request.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

- Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

light switches or matches.

2. Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see Identification. Call the police if you see suspicious activity.

# Gas Bill

Commercial Service

Page 2 of 2

**Account Number** 10739262 001 000 2 Statement Date 12/11/2009

#### **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$20.21
Gas Supply Cost 9.8 Mcf at \$4.36880 per Mcf	\$42.82
Research & Development Factor	\$0.12
Ashaind City Franchise Fee	\$2.65
School Tax	\$2.65
Sales Tax	\$5.61
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$99.19

#### Service Charges Notes

The Gustomer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services ore regulated and these services must be purchased from the local distribution company.

Cas Supply Cost includes the cost of natural gas, interstate pipaline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, ease make the necessary corrections on the lines below.

901 13TH St Ashland KY 41101-2639 606-329-2606

Address		
City		
State	Zip code	
Home Phone	( )	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service,

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-lime donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution				
\$10				
\$5				
\$1				
\$				
One-	Time Contribution			



# Gas Bill

Commercial Service

**Account Number** 10739262 001 000 2 Statement Date 01/13/2010

Page 1 of 2

#### **How to Contact Us**

1-800-432-9345 1-out-432-3344 For Directl.ink self-service 24 hours/day For billing questions, call 0 a.m. - 5 p.m., Mon. - Frl. before due date

For quickest response, call 11 a.m. - 3 p.m., Tues.- Frl.

1-800-432-9515
For gas leaks or odor of gas 24 hours/day
Press option 2 after the greeting

For hearing-impaired relay

www.columbiagasky.com For account Information, descriptions of our services, safely and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each

monin.

Customer CHOICE Purchase your natural gas
from an unregulated supplier and have more
control over the gas cost portion of your bill,
which amounts to nearly two-thirds of your bill.
Columbia Gas will still deliver the gas and provide
safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply. Authorized Payment Centers Call or visit us

online to find a payment center near you. Agents charge a fee for each transaction, Mail Return coupon below with payment to:

Columbia Gas of Kentucky

P.O. Box 2200 Lexington, KY 40588-2200

#### Gas Meter Information

Actual Reading A meter reader has read the

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

Billing & Payment Summary		
Customer Name		
Continental Liquors Inc		
Previous Amount Due on 12/29/2009		\$99,19
Payments Received by 12/29/2009	-	\$99.19
Balance on 01/13/2010	=	\$0.00
Charges for Gas Service This Period	+	\$183.53
Amount Due by 01/27/2010	=	\$183.53

Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detail of Charges for Gas Service.

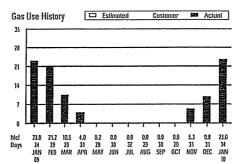
Service Summary

Meter Number M7203854

Service Location 901 13TH St Ashland KY 41101-2639

Meter Readings (34 Billing Days)
Actual Reading on 1/13
Actual Reading on 12/10
Gas Used (Mcf) = 1013 23.6 Service Summary Notes

Your next actual meter reading date is between 02/09/2010 - 02/15/2010



Dally Comparisons Avg Daily Avg Daily Temp Usage 29.6° 0.7 Jan '10 Dec '09 Jan '09 45.8° 36.7° 0.3

Your Average Monthly Usage is 6.2 Mcf

Your Total Annual Usage Is 74.6 Mcf

## ▼ Payment Coupon

Amount Due by 1/27/2010

Turn Me Over 🕨 🕽 for more details about Account Number

CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2630

Columbia Gas of Kentucky A hilleunce Comp.

P.O. Box 14241 Lexington, KY 40512-4241 **Payment Enclosed** 

Make check payable to:

Is your contact information on the back incorrect? Check this box and detail the correction on the reverse 

10739262 001 000 2

l want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.

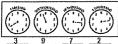
00003970 01 AV 0.335 1 AUTO\* 'SCH 5-DIGIT 41101 CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2639 labalaallaalllaarallabiltaallabilabiltaallabil

**COLUMBIA GAS** P O BOX 2200 LEXINGTON KY 40588-2200

\$183.53



How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.



#### **Legal Notices**

Rate Schedule Information about rate schedules is available upon request.

Bankruptcy Notices Mall to Columbia Gas of Kentucky, Revenue Recovery, 200 Clvic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

- Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police If you see suspicious activity.

Commercial Service

Page 2 of 2

**Account Number** 10739262 001 000 2 Statement Date 01/13/2010

#### **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$34.81
Gas Supply Cost 23.6 Mcf at \$4.36880 per Mcf	\$103.11
Research & Development Factor	\$0.29
Ashaind City Franchise Fee	\$4.90
School Tax	\$4.90
Sales Tax	\$10.39
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$183.53

#### Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Cas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these sorvices are regulated and these services must be purchased from the local distribution company.

Company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

901 13TH St Ashland KY 41101-2639 606-329-2606

Address		
City		
State	Zip code	
Home Phone	. 1	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution
\$10
\$5
\$1 🔲
\$
One-Time Contribution



# Commercial Service

Page 1 of 2

**Account Number** 10739262 001 000 2 Statement Date 02/11/2010

#### **How to Contact Us**

1-800-432-9345

1-800-432-3343 For Directlink self-service 24 hours/day For billing questions, call 8 a.m. - 5 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues.- Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation lips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill oplions and view your bill online. Budget Payment Plan Reduce the impact of

ouget rayment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill, Columbia Gas will still deliver the gas and provide refer self-ble conties. safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

Site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
NGO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.
Authorized Payment Centers Call or visit us called to first a payment center sory you. Agents

online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### Gas Meter Information

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if access is required. Estimated Reading During the months we don't

read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

Billing 8	Payment	Summary
-----------	---------	---------

	\$183.53
	\$183.53
=	\$0.00
+	\$185.26
	- = +

Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detail of Charges for Gas Service.

\$185.26 Amount Due by 02/25/2010

Service Summary

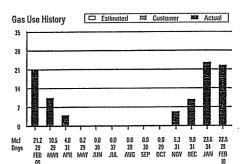
Meter Number M7203854

Service Location 901 13TH St Ashland KY 41101-2639

Meter Readings (29 Billing Days)
Actual Reading on 2/11
Actual Reading on 1/13
Gas Used (Mcf)

Service Summary Notes

Your next actual meter reading date is between 03/10/2010 - 03/16/2010



Daily Comparisons Avg Dally Avg Dally Temp Usage 34,4° 0.8 Feb '10 29.6 0.7

Your Average Monthly Usage is 6.3 Mcf

Your Total Annual Usage is 75.9 Mcl

## ▼ Payment Coupon

\$185.26 Amount Due by 2/25/2010

**Payment Enclosed** 

\$

Make check payable to:

on the back incorrect? Check this box and detail the correction on the reverse side. l want to help neighbors in need by making a contribution to the WinterCare fuel fund, Check this box and complete the form on the reverse side.

Turn Me Over > > for more details about

Account Number

10739262 001 000 2

is your contact information

COLUMBIA GAS P O BOX 2200 LEXINGTON KY 40588-2200

CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2639

Columbia Gas-of Kentucky

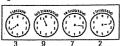
P.O. Box 14241 Lexington, KY 40512-4241

00003820 01 AV 0.335 1 AUTO''SCH 5-DIGIT 41101 CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2639



Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



Legal Notices

Rate Schedule information about rate schedules is available upon request.

Bankruptey Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately, Leave the door open on your way out, and don't use light switches or matches.

light switches or matches.

2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you that he do consequent the will mark the start to dig. A representative will mark the approximate location of underground utility lines on your property.

on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police If you see suspicious activity.

# Gas Bill

Commercial Service

Page 2 of 2

**Account Number** 10739262 001 000 2 Statement Date 02/11/2010

#### **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$41.17
Gas Supply Cost 22.5 Mcf at \$4.36880 per Mcf	\$98.29
Research & Development Factor	\$0.28
Ashaind City Franchise Fee	\$4.95
School Tax	\$4.95
Sales Tax	\$10.49
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$185.26

#### Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company. company.

Cas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, lease make the necessary corrections on the line: below.

901 13TH St Ashland KY 41101-2639 606-329-2606

Home Phone (

Address		
City		
State	Zip code	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, Winter Care provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution		
\$10		
\$5		
\$1		
\$		
One-Time Contribution		
\$		



#### **How to Contact Us**

1-800-432-9345

1-800-432-3343 For Directlink self-service 24 hours/day For billing questions, call 0 a.m. - 5 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues.- Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For henring-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safely and conservation lips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.
Budget Payment Plan Reduce the impact of

higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill, columbia Gas will still deliver the gas and provide safe, reflable service.

**Payment Options** 

Online Pay free by electronic check at our Web

Site. ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us colline to find a payment center see two.

online to find a payment center near you. Agents charge a fee for each transaction. Mail Return coupon below with payment to:

Columbia Gas of Kentucky

P.O. Box 742523 Cincinnati, OH 45274-2523

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if access is required.

access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy vorifye used. the energy you've used.

Gas Usage We measure your gas usage in Mclequal to 1,000 cubic feet.

# Gas Bill

Commercial Service

Page 1 of 2

\$189.35

**Account Number** 10739262 001 000 2 Statement Date 03/12/2010

**Billing & Payment Summary** 

**Customer Name** Continental Liquors Inc Previous Amount Due on 02/25/2010 \$185.26 Payments Received by 03/05/2010 \$185.26 Balance on 03/12/2010 \$0.00 = \$189.35 Charges for Gas Service This Perlod

Billing & Payment Notes If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detail of Charges for Gas Service.

Service Summary Service Location

Amount Due by 03/26/2010

901 13TH St Ashland KY 41101-2639

Meter Number M7203854

Meter Readings (29 Billing Days) Actual Reading on 3/12 Actual Reading on 2/11

Gas Used (Mcf)

=

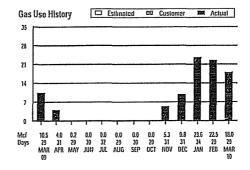
Service Summary Notes Your next actual meter reading date is between 04/09/2010 - 04/15/2010

Dally Comparisons

Avg Dally Avg Dally Temp Usage 35.4° 0.6 34.4° 0.0 40.9° 0.4

Your Average Monthly Usage is 7.0 Mcf

Your Total Annual Usage is 83,4 Mcf



Payment Coup	on		Turn Me Over 🚩 🏲 for more detalls about your account
Amount Due by 3/2	6/2010	\$189.35	Account Number 10739262 001 000 2
Payment Enclosed	\$	•	is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
	Make ch	eck payable to:	I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.
	COLUM	BIA GAS	

P O BOX 742523 CINCINNATI OH 45274-2523

CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2639

00003794 01 AV 0.335 1 AUTO\*\*SCH 5-DIGIT 41101

P.O. Box 14241

Laxington, KY 40512-4241

CONTINENTAL LIQUORS INC 901 13TH ST ASHLAND KY 41101-2639

Columbia Gas-of Kentucky

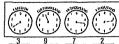
A ATTOURE COMM



#### Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



#### Legal Notices

Legal Notices
Rate Schedule Information about rate schedules is available upon request.
Check Processing Information If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please calf 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.
Bankrupter Viotices Mail to Columbia Gas of

Bankruptcy Notices Mall to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

- Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

light switches or matches.

2. Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscapling project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo Identification. If someone claims to represent the gas company, ask to see identification. Call the police If you see suspicious activity.

Page 2 of 2

**Account Number** 10739262 001 000 2 Statement Date 03/12/2010

#### **Detail of Charges for Gas Service**

Customer Charge	\$25,13
Gas Delivery Charge	\$27.70
Gas Supply Cost 18.0 Mcf at \$6.41390 per Mcf	\$115.45
Research & Development Factor	\$0,23
Ashaind City Franchise Fee	\$5,06
School Tax	\$5.06
Sales Tax	\$10,72
Accelerated Main Replacement Program Rider	\$0,00
Total Charges for Service This Period	\$189.35

Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

each bill.

Gas Delivery Charges are
the costs of delivering the
gas to retail customers. The
charges for these services
are regulated and these
services must be purchased
from the local distribution
company.

Company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

901 13TH St Ashland KY 41101-2639 606-329-2606

Home Phone (

000-010-1000		
Address		
City		
State	Zip code	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Mon	thly Contribution
\$10	
\$5	
\$1	
\$	
One-	Time Contribution
c	

# CHECKERS VIDEO & LAUNDROMAT 1200 BRYAN STREET



Commercial Service

Page 1 of 2

**Account Number** 13876786 001 000 0 Statement Date 09/10/2009

#### How to Contact Us

1-800-432-9345
For DirectLink self-service 24 hours/day
For billing questions.
call 8 n.m. - 5 p.m., Mon. - Frl. before due date
For quickest response,
call 11 a.m. - 3 p.m., Tues. - Frl.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-Impaired relay

www.columbiagasky.com For account information, descriptions of our services, salety and conservation tips.

**Billing Options** 

Briting Options

F-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Pian Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healing more eventy throughout the year. Know how much to expect to pay each month.

monin.

Customer CHOICE Purchase your natural gas from an Unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online. NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply. Authorized Payment Centers Call or visit us

online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required. access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the-billing period. We verify the reading the next time we read the meter to make sure you pay only for the other working the control of the control of the sure you have the control of the control of the sure you have the control of the contr

the energy you've used, Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

CKERS VIDEO & LAUNDROMAT JIM GIBBS 1001 13TH ST ASHLAND KY 41101-2641

00005391 01 AV 0.335 1 AUTO\*\*SCH 5-DIGIT 41101 CHECKERS VIDEO & LAUNDROMAT

P.O. Box 14241 Lexington, KY 40512-4241

Idadadkadillaaallahdalladaladillaanilladal

Columbia Gas-of Kentucky

JIM GIBBS 1001 13TH ST ASHLAND KY 41101-2641 Billing & Payment Summary

**Customer Name** Checkers Video & Laundromat Jim Glbbs Previous Amount Due on 08/25/2009 \$961.95 Payments Received by 08/25/2009 \$961.95 Balance on 09/10/2009 \$0.00 = \$585.02 Charges for Gas Service This Period

\$585.02 Amount Due by 09/24/2009 =

Billing & Payment Notes If we receive your payment for the current total Amount Oue by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detail of Charges for Gas Service.

Service Summary

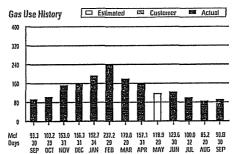
Meter Number 8613052

Service Location Bryan St Ashland KY 41101

Meter Readings (30 Billing Days)
Actual Reading on 9/10
Actual Reading on 8/11
Gas Used (Mcf) 91962 91054

Service Summary Notes

Your next actual meter reading date is between 10/07/2009 - 10/13/2009



Dally Comparisons Avg Dally Avg Dally Temp Usage Temp 71.0° 71.1° 73.5°

Your Average Monthly Usage is 141.5 Mcf

Your Total Annual Usage Is 1697.8 Mcf

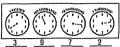
Payment Coup	on			Turn Me Over > > for more details about your account
Amount Due by 9/2	4/2009	\$585.02	]	Account Number 13876786 001 000 0
Payment Enclosed	\$			Is your contact information on the back incorrect? Check this box and detail to correction on the reverse side.
	Make check	payable to:		l want to help neighbars in need by making a contribution to the WinterCare fuel fund. Chea this box and complete the form on the reverse side.
	COLUMBIA P O BOX 22 LEXINGTOR			1



Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



Legal Notices

Rate Schedule information about rate schedules is available upon request.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately, Leave the door open on your way out, and don't use light switches or matches.

2. Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

carrive to explain the situation.

Call Before You Dig II you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines

approximate location of underground sound on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo Identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

## Gas Bill Commercial Service

Page 2 of 2

Account Number 13876786 001 000 0 Statement Date 09/10/2009

**Detail of Charges for Gas Service** 

Customer Charge	\$23,96
Gas Delivery Charge	\$167,64
Gas Supply Cost 90.8 Mcf at \$3.61170 per Mcf	\$327.94
Research & Development Factor	\$1.13
Ashaind City Franchise Fee	\$15,62
School Tax	\$15.62
Sales Tax	\$33,11
Total Charges for Service This Period	\$585,02

Service Charges Notes

The Gustomer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Dalivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from the local distribution company.

astrolutur company.
Gas Supply Cost includes the
cost of natural gas,
Interstate pipeline charges,
and storage costs, and is
passed through to customers
at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this malling address or phone number are incorrect, please make the necessary corrections on the lines below.

1001 13TH St Ashland KY 41101-2641 606-329-8255

Home Phone (

Address		
City		
State	Zip code	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution		
\$10		
\$5		
\$1		
\$		
One-Time Contribution		



## Gas Bill

Account Number 13876786 001 000 0 Statement Date 10/09/2009

Page 1 of 2 3201

\$639.42

#### **How to Contact Us**

1-800-432-9345

1-8UV-432-4349 For DirectLink self-service 24 hours/day For billing questions, call B a.m. - 5 p.m., Mon. - Fri. before due date For quickost response. call 11 a.m. - 3 p.m., Tues.- Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.
Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

**Gas Meter Information** 

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if

off. Please contact us to make arrangements if access is required.
Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Mcfequal to 1,000 cubic feet.

Customer Name Checkers Video & Laundromat		
Jim Gibbs		
Previous Amount Due on 09/24/2009		\$585.02
Payments Received by 09/23/2009	-	\$585.02
Balance on 10/09/2009	=	\$0.00

**Billing & Payment Summary** 

Amount Due by 10/23/2009 \$639,42

Billing & Payment Notes If we receive your payment for the current total Amount

Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detail of Charges for Gas Service,

Service Summary

Meter Number 8613052

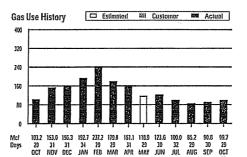
Charges for Gas Service This Period

Service Location Bryan St Ashland KY 41101

Meter Readings (29 Billing Days) Actual Reading on 10/19 Actual Reading on 9/10 Gas Used (Mcf)

Service Summary Notes

Your next actual meter rending date is between 11/05/2009 - 11/11/2009



Dally Comparisons Compartsons
Avg Daily Avg Daily
Temp Usage
67.7" 3,4 Month Oct '09 Sep '09 Oct '08

Your Average Monthly Usage is 141.2 Mcf

Your Total Annual Usage is 1694.3 Mcf

## ▼ Payment Coupon

**Payment Enclosed** 

Amount Due by 10/23/2009

Turn Me Over 🕨 🕽 for more details about vour account

**Account Number** 

13876786 001 000 0

is your contact information on the back incorrect? Check this box and detail the

CHECKERS VIDEO & LAUNDROMAT JIM GIBBS 1001 13TH ST ASHLAND KY 41101-2641

Columbia Gas-of Kentucky

P.O. Box 14241 Lexington, KY 40512-4241

1001 13TH ST ASHLAND KY 41101-2641 Idaladiadillamillanddadilladadilladdd

\$

Make check payable to:

correction on the reverse side. l want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check

this box and complete the form on the reverse side.

COLUMBIA GAS P 0 BOX 2200 LEXINGTON KY 40588-2200

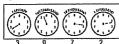
IslaNbardalaladadadalalalbardandadhamill

\$639.42



Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



**Legal Notices** 

Rate Schedule Information about rate schedules

Rate Schedule Information about rate schedule is available upon request.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines

approximate location of underground and on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

# Gas Bill

Commercial Service

Account Number 13876786 001 000 0 Statement Date 10/09/2009 3201

#### **Detail of Charges for Gas Service**

Customer Charge	\$23.96
Gas Delivery Charge	\$103,80
Gas Supply Cost 99.7 Mcf at \$3.61170 per Mcf	\$360.09
Research & Development Factor	\$1.24
Ashaind City Franchise Fee	\$17.07
School Tax -	\$17.07
Sales Tax	\$36.19
Total Charges for Service This Period	\$639.42

#### Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from the local distribution company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, and storage costs, and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### Contact Information Corrections

If this mailing address or phone number are Incorrect, please make the necessary corrections on the lines below.

1001 13TH St Ashland KY 41101-2641 606-329-8255

Home Phone (

000-323-0233	
Address	
<b>8</b> 1.	
City	
State	Zip code
ottic	2/2 0000

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution
\$10
\$5
\$1
\$
One-Time Contribution
\$



Commercial Service

Page 1 of 2

Account Number 13876786 001 000 0 Statement Date 11/09/2009

#### **How to Contact Us**

1-800-432-9345

1-800-432-3349 For Directlink self-service 24 hours/day For billing questions, call B a.m. - 5 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, salety and conservation lips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.
Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each

monun.
Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill.
Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online. NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### Gas Meter Information

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut. off. Please contact us to make arrangements if access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the-billing period. We verify the reading the next time we read the meter to make sure you pay only for the opportunity of the period. the energy you've used. Gas Usage We measure your gas usage in Mcf

equal to 1,000 cubic feet.

Billing &	<u>Payment</u>	Summary

**Customer Name** Checkers Video & Laundromat Jim Gibbs Previous Amount Due on 10/23/2009 \$639.42 Payments Received by 10/26/2009 \$639.42 \$0.00 Balance on 11/09/2009 Charges for Gas Service This Period \$762.95

Amount Due by 11/23/2009 \$762.95

#### Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5.00%.

See back of bill for Detall of Charges for Gas Service,

Service Summary Notes

Your next actual meter reading date is between 12/08/2009 - 12/14/2009

## Service Summary

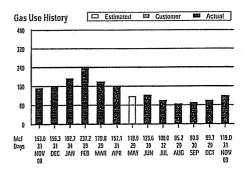
Meter Number 8613052

Service Location Bryan St Ashland KY 41101

Meter Readings (31 Billing Days) Actual Reading on 11/9

94149 Actual Reading on 10/9 Gas Used (Mcf) 92959

> Dally Comparisons Avg Daily Avg Daily Temp Usage 50.9° 3.8 Nov '09 3.4 4.9 Oct '09 63.7° 53.2° Nov 'OR Your Average Monthly Usage is 138.4 McI Your Total Annual Usage is 1660.3 Mcf

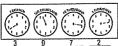


#### Turn Me Over ) ) for more details about ▼ Payment Coupon your account Account Number Amount Due by 11/23/2009 \$762.95 13876786 001 000 0 Is your contact information on the back incorrect? Check this box and detail the **Payment Enclosed** \$ correction on the reverse I want to help neighbors in I want to help heighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side. Make check payable to: COLUMBIA GAS



#### Gas Meter Information (continued)

How to Read the Motor When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



#### Legal Notices

Rate Schedule Information about rate schedules is available upon request.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

light switches or matches.

2. Cell our 24-hour emergery number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 12 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers end contractors carry photo identification. If someone claims to represent the gas company, ask to see Identification. Call the police if you see suspicious activity.

Page 2 of 2

**Account Number** 13876786 001 000 0 Statement Date 11/09/2009

#### **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$218.83
Gas Supply Cost 119.0 Mcf	\$433.58
Research & Development Factor	\$1.48
Ashaind City Franchise Fee	\$20.37
School Tax	\$20,37
Sales Tax	\$43.19
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$762.95

#### Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

1001 13TH St Ashland KY 41101-2641 606-329-8255

Home Phone (

Address		
City		
State	ZIp code	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-line donation, simply make your check payable to the Winterface and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution				
\$10				
\$5				
\$1				
\$				
One-	Time Contribution			



Commercial Service

Page 1 of 2

**Account Number** 13876786 001 000 0 Statement Date 12/11/2009 3171

#### How to Contact Us

For Directlink self-service 24 hours/day
For Directlink self-service 24 hours/day
For billing questions,
Call 8 a.m. - 5 p.m., Mon. - Fri. before due date
For quickest response,
Call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515 For gas leaks or odor of gas 24 hours/day Press option 2 alter the greeting

711 For hearing-linpaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of whiter healing more evenly throughout the year. Know how much to expect to pay each month.

month.
Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill, Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

Site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky

P.O. Box 2200 Lexington, KY 40588-2200

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if off. Please contact us to make arrangements if access is required. Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

Gas Usage We measure your gas usage in Mcfequal to 1,000 cubic feet.

Billing & Payment Sumr	nary		Billing & Payment Notes
Customer Name Checkers Video & Laundromat Jim Gibbs			If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of
Previous Amount Due on 11/23/2009		\$762.95	5,00%.
Payments Received by 11/20/2009	-	\$762.95	See back of bill for Detail of
Balance on 12/10/2009	=	\$0.00	Charges for Gas Service.
Charges for Gas Service This Period	+	\$957.51	
Amount Due by 12/29/2009	=	\$957.51	

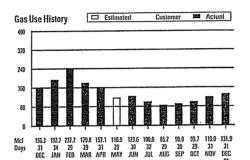
**Service Summary** 

Meter Number 8613052

Service Location Bryan St Ashland KY 41101

Meter Readings (31 Billing Days)
Actual Reading on 12/10
Actual Reading on 11/9
Gas Used (McI) 95468 Service Summary Notes

Your next actual meter reading date is between 01/11/2010 - 01/15/2010



Daily Comparisons Comparisons
Avg Daily Avg Daily
Temp Usage
45.8° 4.3
50.0° 3.8
36.8° 5.0 Month Dec '09 Nov '09 Dec '08

Your Average Monthly Usage is 136,3 Mcf

Your Total Annual Usage is 1635.9 Mcl

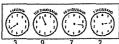
		<b>▼</b> Payment Coup	on		 Turn Mo Over I I I I I I I I I I I I I I I I I I I
		Amount Due by 12/	29/2009	\$957.51	Account Number 13876786 001 000 0
checkers vie Jim Gibbs 1001 13711 ST ASHLAND KY Columbia Gast,	IEO & LAUNDROMAT	Payment Enclosed	\$	,	Is your contect information on the back incorrect? Check this box and detail the correction on the reverse side.
of Kentuck Anterne Company 00005679 01	Lexington, KY 40512-4241  AV 0.335 1		Make check	payable to;	I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.
CHECKERS JIM GIBBS 1001 13TH			COLUMBIA P O BOX 22 LEXINGTO		100 mm

hlallanddaldaldaladdalladladladladla

Idadaadhadillaaaadhaladhadaadhdaaadhdaa



Gas Meter Information (continued) How to Read the Motor When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



**Legal Notices** 

Rate Schedule Information about rate schedules

is available upon request.

Bankraptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your

- Odor of das we add a distinctive door to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas: 1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
- Call our 24-hour emergency number from a nearby phone and wall for our service crew to arrive to explain the situation.

to arrive to explain the situation.

Call Before You Dig if you're planning a home construction or landscaping project, call Kentucky B11 at B11 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see Identification. Call the police if you see suspicious

**Commercial Service** 

Page 2 of 2

**Account Number** 13876786 001 000 0 Statement Date 12/11/2009 3171

#### **Detail of Charges for Gas Service**

Customer Charge	\$25,13
Gas Delivery Charge	\$249.15
Gas Supply Cost 131.9 Mcf at \$4.36880 per Mcf	\$576.25
Research & Development Factor	\$1.64
Ashnind City Franchise Fee	\$25.57
School Tax	\$25.57
Sales Tax	\$51.20
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$957.51

Service Charges Notes

The Custamer Charge covers a portion of the fixed costs required to ensure that natural pas service is available to your home. This amount is the same with each bill each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

Consupply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this malling address or phone number are incorrect, please make the necessary corrections on the lines below.

1001 13TH St Ashland KY 41101-2641 606-329-8255

Address		
City		
State	Zip code	
Home Phone (	)	 

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution			
One-Time Contribution			



A NiSourca Company

#### Gas Bill Commercial Service

**Account Number** 13876786 001 000 0 Statement Date 01/13/2010

Page 1 of 2

## How to Contact Us

1-800-432-9345 1-80V-432-9349 For Directlink self-service 24 haurs/day For billing questions, call 0 a.m. - 3 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues.- Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portlon of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.
Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.
Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### Gas Meter Information

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if

access is required.
Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the-billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used. Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

CHECKERS VIDEO & LAUNDROMAT JIM GIBBS 1001 13TH ST ASHLAND KY 41101-2641

00003971 01 AV 0.335 1 AUTO\*\*SCH 5-DIGIT 41101 CHECKERS VIDEO & LAUNDROMAT JIM GIBBS 1001 13TH ST

ASHLAND KY 41101-2641

P.O. Box 14241

Lexington, KY 40512-4241

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Columbia Gas-of Kentucky

A Killower Campany

<b>Billing &amp; Payment Summ</b>	nary		Billing & Payment Notes
Customer Name Checkers Video & Laundromat Jim Gibbs			If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a
Previous Amount Due on 12/29/2009 Payments Received by 12/28/2009 Balance on 01/13/2010 Charges for Gas Service This Period	- = +	\$957.51 \$957.51 \$0.00 \$1,166.08	late payment charge of 5,00%. See back of bill for Detail of Charges for Gas Service.
Amount Due by 01/27/2010	=	\$1,166,08	

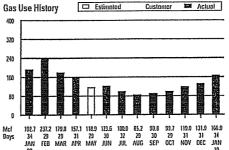
Service Summary

Meter Number

0613052

Service Location Bryan St Ashland KY 41101

Meter Readings (31 Billing Days) 97137 Actual Reading on 1/13 Actual Reading on 12/10 Gas Used (Mcf)



Daily Comparisons Avg Daily Avg Daily Temp Usage 29.6° 4.9 45.8° 4.3 36.7° 5.7 Month

Service Summary Notes

Your next actual meter

reading date is between 02/09/2010 - 02/15/2010

Your Average Monthly Usage is 134.2 Mcf Your Total Annual Usage is 1610.1 Mcf

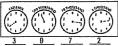
Turn Mo Over 🕨 🕽 for more details about ▼ Payment Coupon Account Number Amount Due by 1/27/2010 \$1,166.08 13876786 001 000 0 Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side. **Payment Enclosed** I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check Make check payable to: this box and complete the form on the reverse side. COLUMBIA GAS P O BOX 2200 LEXINGTON KY 40588-2200

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#### Gas Meter Information (continued)

Gas IVIETER INTO MATURE Continues
How to Read the Meter When a pointer is
between two numbers on a dial-type meter, read
the smaller number except when the pointer is
between 9 and 0. Record the reading on the dials from left to right. Example:



#### **Legal Notices**

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Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

- Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property. on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see Identification. Call the police if you see suspicious

# Commercial Service

**Account Number** 13876786 001 000 0 Statement Date 01/13/2010

Page 2 of 2

**Detail of Charges for Gas Service** 

Customer Charge	\$25.13
Gas Delivery Charge	\$281.46
Gas Supply Cost 166.9 Mcl at \$4,36880 per Mcl	\$729.15
Research & Development Factor	\$2.07
Ashaind City Franchise Fee	\$31.13
School Tax	\$31.14
Sales Tax	\$66.00
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$1,166.08

Service Charges Notes

The Customer Charge covers a portion of the fixed costs a portion of the tixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Dalivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

Gas Supply Gost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

1001 13TH St Ashland KY 41101-2641 606-329-8255

Address		 
City		
State	ZIp code	 
Home Phone (		

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along With your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution			
\$10			
\$5			
\$1			
\$			
One-Time Contribution			
ė			



#### **How to Contact Us**

1-800-432-9345

1-800-432-9349 For DirectLink self-service 24 hours/day For billing questions, call 8 a.m. - 3 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each

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Customer CHOICE Purchase your natural gas
from an unregulated supplier and have more
control over the gas cost portion of your bill,
which amounts to nearly two-thirds of your bill.
Columbia Gas will still deliver the gas and provide sale, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.
Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.
Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if

on. Please Contact us of make arrangements in access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used. Gas Usage We mensure your gas usage in Mcf equal to 1,000 cubic feet.

# Gas Bill

**Commercial Service** 

Page 1 of 2

Account Number 13876786 001 000 0 Statement Date 02/11/2010

**Billing & Payment Summary** 

Amount Due by 02/25/2010	=	\$1,063.34
Charges for Gas Service This Period	+	\$1,063.34
Balance on 02/11/2010	=	\$0.00
Payments Received by 01/28/2010	-	\$1,166.0B
Previous Amount Due on 01/27/2010		\$1,166.08
Jim Glbbs		
Checkers Video & Laundromat		
Customer Name		

Billing & Payment Notes

If we receive your payment Notes
If we receive your payment
for the current total Amount
Due by the due date shown
on this bill, you will avoid a
late payment charge of
5.00%.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Meter Number

8613052

Service Location Bryan St Ashland KY 41101

Meter Readings (29 Billing Days) Actual Reading on 2/11 Actual Reading on 1/13 Gas Used (Mcf)

Service Summary Notes Your next actual meter reading date is between 03/10/2010 - 03/16/2010

98623

Gas Use History □ Estimated 国 Customer 🔳 Actual 320 740 179.8 157.1 118.9 123.6 100.0 85.2 90.8 99.7 29 31 29 30 32 29 30 29 MAR APR MAY JUN JUL AUG SEP OCT 119.0 131.9 166.9 148.6 31 31 34 29 NOV DEC JAN FEB

Daily Comparisons Avg Daily Avg Daily Temp Usage 34.4\* 5.1 29.6\* 4.9 30.4\* 8.2 Month rionin Feb '10 Jan '10 Feb '09

Your Average Monthly Usage is 126.8 Mcf

Your Total Annual Usage is 1521.5 Mcf

## ▼ Payment Coupon

Amount Due by 2/25/2010 \$1,063.34

\$

Make check payable to:

on the back incorrect? Check this box and detail the correction on the reverse side.

I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the fam on the reverse side.

Turn Me Over 🕨 🕽 for more details about

13876786 001 000 0

is your contact information

vour necount **Account Number** 

**Payment Enclosed** 

00003B22 01 AV 0.335 1 AUTO\*\*SCH 5-DIGIT 41101 CHECKERS VIDEO & LAUNDROMAT JIM GIBBS 1001 13TH ST ASHLAND KY 41101-2641

P.O. Box 14241

Loxington, KY 40512-4241

CKERS VIDEO & LAUNDROMAT | GIBBS | 137H ST |LAND KY 41101-2641

Columbia Gas.

COLUMBIA GAS P O BOX 2200 LEXINGTON KY 40588-2200



Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



#### **Legal Notices**

Rate Schedule Information about rate schedules is available upon request.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Oddor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines

on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo Identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

**Commercial Service** 

Page 2 of 2

**Account Number** 13876786 001 000 0 Statement Date 02/11/2010

#### **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$270.20
Gas Supply Cost 148.6 Mcf at \$4.36880 per Mcf	\$649.20
Research & Development Factor	\$1.84
Ashaind City Franchise Fee	\$28,39
School Tax	\$28.39
Sales Tax	\$60.19
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$1,063.34

#### Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

each bill.

Cas Delivery Charges are
the costs of delivering the
gas to retail customers. The
charges for these services
are regulated and these
services must be purchased
from the local distribution
company.

Cas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

1001 13TH St Ashland KY 41101-2641 606-329-8255

Address	······································	
City		
State	Zip code	
Home Phone (	)	

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas lang with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution			
\$10			
\$5			
\$1			
\$	W		
One-	Time Contribution		
\$			



#### How to Contact Us

1-800-432-9345

1-80U-43Z-9349 For Directlink self-service 24 hours/day For billing questions, call 8 a.u. - 3 p.m., Mon. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For henring-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

Salety and conservation ups.

Billing Options

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill oriline.

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each expetit.

monun.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill.

Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.
Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.
Mail Return coupon below with payment to:

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 742523 Cincinnati, OH 45274-2523

#### **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if

off. Please contact us to make arrangements if access is required. Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

Commercial Service

Page 1 of 2

Account Number 13876786 001 000 0 Statement Date 03/12/2010

Billing & Payment Summary

Customer Name		
Checkers Video & Laundromat		
Jim Gibbs		
Previous Amount Due on 02/25/2010		\$1,063.34
Payments Received by 02/23/2010	-	\$1,063.34
Balance on 03/12/2010	=	\$0.00
Charges for Cas Service This Period	4	\$1,302,64

\$1,302.64 Amount Due by 03/26/2010 =

**Billing & Payment Notes** 

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5,00%.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Meter Number

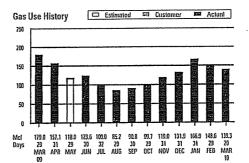
8613052

Service Location Bryan St Ashland KY 41101

Meter Readings (29 Billing Days)

Actual Reading on 3/12 Actual Reading on 2/11 Gas Used (Mcf) 16 98623 139.3 Service Summary Notes

Your next actual meter reading date is between 04/00/2010 - 04/15/2010



Dally Comparisons Avg Daily Avg Daily
Temp Usage
35.4" 4.8
34.4" 5.1
40.9" 6.2 Month

Your Average Monthly Usage is 123.4 Mcl

Your Total Annual Usage Is 1481.0 Mcf

# \$1,302.64 Amount Due by 3/26/2010

\$

Make check payable to:

Account Number 13876786 001 000 0 Is your contact information

vour account

Turn Me Over 🕨 🕽 for more details about

on the back incorrect? Check this box and detail the correction on the reverse side.

l want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side,



▼ Payment Coupon

**Payment Enclosed** 

P.O. Box 14241 Lexington, KY 40512-4241

00003795 01 AV 0,335 1 AUTO\*\*SCH 5-DIGIT 41101 CHECKERS VIDEO & LAUNDROMAT JIM GIBBS 1001 13TH ST ASHLAND KY 41101-2641

KERS VIDEO & LAUNDROMAT

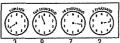
7001 13TH ST ASHLAND KY 41101-2641

Columbia Gast



#### Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.



#### **Legal Notices**

Rate Schedule Information about rate schedules

Rate Schedule Information about rate schedules is available upon request. Check Processing information If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please call 1-888-895-9556, 8 a.m. + 8 p.m., Mon. - Fri EST.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments). Mail

Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately, Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines are report.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police If you see suspicious cathibut.

Commercial Service

Page 2 of 2

**Account Number** 13876786 001 000 0 Statement Date 03/12/2010 3661

### **Detail of Charges for Gas Service**

Customer Charge	\$25,13
Gas Delivery Charge	\$238,98
Gas Supply Cost 139.3 Mcf at \$6.41390 per Mcf	\$893.45
Research & Development Factor	\$1.79
Ashaind City Franchise Fee	\$34.78
School Tax	\$34.78
Sales Tax	\$73.73
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$1,302.64

Service Charges Notes

The Customer Charge covers n portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

each oil.

Gas Delivery Charges are
the costs of delivering the
gas to retail customers. The
charges for these services
are regulated and these
services must be purchased
from the local distribution
company.

company.

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#### **Contact Information Corrections**

please make the necessary corrections on the lines below. If this mailing address or phone number are incorrect,

1001 13TH St Ashland KY 41101-2641 606-329-8255

Address		
City		
State	Zlp code	
Home Phone	: ( )	

#### WinterCare Contribution

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You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tox-deductible.

onthly Contribution
10
\$5 🔲
\$1
\$
ne-Time Contribution

0

## FENKAI CHEN ASHLAND MANDARIN

915 13<sup>TH</sup> STREET



# Gas Bill

**Account Number** Page 1 of 2

17311555 001 000 3 Statement Date 09/10/2009

### **How to Contact Us**

1-800-432-9345

1-80V-432-9349 For DirectLink self-service 24 hours/day For billing questions, call 8 a.m. - 5 p.m., Man. - Fri. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515 For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

For hearing-impaired relay ron hanny-myntested www.columbiagasky.com
For account information, descriptions of our services, safety and conservation tips.

## **Billing Options**

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each

monin.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

### **Payment Options**

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online. Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

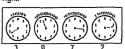
### **Gas Meter Information**

Actual Reading A meter reader has read the

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required. Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage In Mcr equal to 1,000 cubic feet.
How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



## Legal Notices

Rate Schedule Information about rate schedules is available upon request.

ENKAI CHEN SHLAND MANDARIN IS 13TH ST SHLAND KY 41101-2630

P.O. Box 14241

Lexington, KY 40512-4241

Columbia Gas-of Kentucky

006499 E **FENKALCHEN** ASHLAND MANDARIN 915 13TH ST ASHLAND KY 41101-2639

# **Billing & Payment Summary**

Amount Due by 09/24/2009	=	\$371.72
Charges for Gas Service This Period	+	\$371.72
Balance on 09/10/2009	=	\$0.00
Payments Received by 08/20/2009	-	\$639.31
Previous Amount Due on 08/25/2009		\$639.31
Ashland Mandarin		
Fenkai Chen		
Customer Name		

Billing & Payment Notes
If we receive your payment
for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5,00%.

See back of bill for Detail of Charges for Gas Service.

## **Service Summary**

Service Location
915 13TH St
Ashland KY 41101-2639

Sorvice Summary Notes Your next actual meter reading date is between 10/07/2009 - 10/13/2009

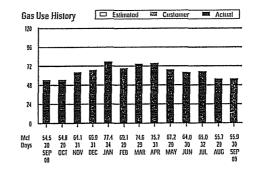
Meter Number M5290056

Meter Readings (30 Billing	Davs)	
Actual Reading on 9/10	2.7	18664
Actual Reading on 8/11		18109
Gas Used (Mcf)	=	55.9

Dally Comparisons Comparisons
Avg Daily Avg Daily
Temp Usage
71.0\* 1.9
71.1\* 1.9
73.5\* 1.8 Month Sep '09 Aug '09 Sep '08

Your Average Monthly Usage is 65.9 Mcf

Your Total Annual Usage is 790.4 Mcf



### Turn Me Over > > for more details about Payment Coupon Account Number Amount Due by 9/24/2009 \$371.72 17311555 001 000 3 Is your contact information on the back incorrect? Check this box and detail the correction on the reverse **Payment Enclosed** \$ l want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check Make check payable to: this box and complete the form on the reverse side. COLUMBIA GAS LEXINGTON KY 40588-2200 Jaleston (1 ca. (1) Harris Hardard Harrista Halland Harrista Halland Harrista Halland Harrista Halland Harrista



Legal Notices (continued)

Bankruptcy Notices Mall to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215. Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your

- odor or bas we add a districtive duct to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas: 1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

on your property of the provided and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

# Gas Bill

Commercial Service

Page 2 of 2

**Account Number** 17311555 001 000 3 Statement Date 09/10/2009

**Detail of Charges for Gas Service** 

Customer Charge	\$23.96
Gas Delivery Charge	\$104.29
Gas Supply Cost 55.9 Mcf at \$3.61170 per Mcf	\$201.89
Research & Development Factor	\$0.69
Ashaind City Franchise Fee	\$9.92
School Tax	\$9.93
Sales Tax	\$21.04
Total Charges for Service This Period	\$371.72

Service Charges Notes The Customer Charge covers a portion of the fixed costs required to ensure that natural pas service is available to your home. This amount is the same with each bill.

each util.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from the local distribution company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, and storage costs, and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

915 13TH St Ashland KY 41101-2639 917-558-0881

017 000 0001		
Address		 
City		
State	Zip code	
State	Zih code	 
Home Phone (	)	

## WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides linearcial assistance to your neighbors who have no other opilons to help maintain their natural gas service.

Monthly Contribution					
\$10					
\$5					
\$1					
\$					
One-	Time Contribution				
_					



Commercial Service

Page 1 of 2

**Account Number** 17311555 001 000 3 Statement Date 10/09/2009 6070

#### How to Contact Us

1-800-432-9345

1-800-432-9345 For DirectLink self-service 24 hours/day For billing questions, call 8 a.m. - 5 p.m., Mon. - Frl. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Frl.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each postly.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide sale, reliable service.

### **Payment Options**

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

#### Gas Meter Information

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shutoff. Please contact us to make arrangements if

access is required. Estimated Reading During the months we don't Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

equal to 1,000 cubic neet. How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:

## **Legal Notices**

Rate Schedule Information about rate schedules is available upon request.

hladadhadhadhanadhdadhadhadh

Billing & Payment Sumr	nary		<b>Billing &amp; Payment Notes</b>
Customer Name Fenkai Chen Ashland Mandarin			If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a
Previous Amount Due on 09/24/2009 Payments Received by 09/30/2009 Balance on 10/09/2009 Charges for Gas Service This Period	- = +	\$371.72 \$371.72 \$0.00 \$374.78	late payment charge of 5.00%. See back of bill for Detail of Charges for Gas Service.
Amount Due by 10/23/2009	=	\$374.78	

Service Summary

Meter Number

M5290056

Service Location 915 13TH St Ashland KY 41101-2639

Service Summary Notes Your next actual meter reading date is between 11/05/2009 - 11/11/2009

Meter Readings (29 Billing Days)
Actual Reading on 10/ 9
Actual Reading on 9/10
Gas Used (Mcf) 19228 18664 56.4

	Use H	listo	y	Ī	⊐ E	slimot	pd	1223	Custo	ner	1000	Act	ınl
120													
96	-												
72	-	123	關		B			N	E	100			
48		墨	BREE										-
24													
0	-		7							1	-1		
McI Days	54.8 20 OCT 08	64.1 31 NOV	56.9 31 DEC	77.4 34 JAN	69.1 29 FEB	74.6 29 Mar	75.7 31 APR	67.2 29 MAY	10N 30 64.0	65.0 32 JUL	55.7 29 AUG	55.9 10 SEP	56.4 29 OCT 09

Dally Comparisons Comparisons
Avg Daily Avg Daily
Tamp Usage
63.7\* 1.9
71.0\* 1.9
66.6\* 1.9 Sep '09 Oct '08

Your Average Monthly Usage is 66,0 Mcf

T. .... Mr. Clare b. b

Mallanddalahalahddallladladladlaall

Your Total Annual Usage is 792.0 Mcf

		▼ Payment Coup	on			Turn Me Over     for more details about your account
		Amount Due by 10/	23/2009	\$374.78		Account Number 17311555 001 000 3
FENKAI CHEN ASHLAND MANDARIN 013 IJTH ST ASHLAND KY 41101-2539 LUNDOR GAS*,		Payment Enclosed	\$			Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
of Kentucky Addresses Company  006070 E	P.O. Box 14241 Lexington, KY 40512-4241		Make check p	ayable to:		I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.
FENKAI CHEN ASHLAND MAN 915 13TH ST ASHLAND KY 4					***	



Legal Notices (continued)

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately, Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

**Commercial Service** 

Page 2 of 2

**Account Number** 17311555 001 000 3 Statement Date 10/09/2009

**Detail of Charges for Gas Service** 

Customer Charge	\$23,96
Gas Delivery Charge	\$105.19
Gas Supply Cost 56.4 Mcf at \$3.61170 per Mcf	\$203.70
Research & Development Factor	\$0.70
Ashaind City Franchise Fee	\$10.01
School Tax	\$10.01
Sales Tax	\$21.21
Total Charges for Service This Period	\$374.78

Service Charges Notes The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

each um.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and must be purchased from the local distribution company.

Gas Supply Cost Includes the cost of natural gas, interstate pipeline charges, and storage costs, and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

## **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

915 13TH St Ashland KY 41101-2639 917-558-0881

Home Phone (

Address		
City		
State	Zip code	

## WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other op

Monthly Contribution
\$10
\$5
\$1
\$
One-Time Contribution



**Account Number** 

Page 1 of 2

17311555 001 000 3 Statement Date 11/09/2009

### **How to Contact Us**

1-800-432-9345
For Directlink self-service 24 hours/day
For billing questions,
\_\_call B a.m. - 5 p.m., Mon. - Fri. before due date
For quickest response,
\_\_call 11 a.m. - 3 p.m., Tues. - Fri.

1-800-432-9515

เ-นงบ-432-33 เจ For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711

For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each month.

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**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

Mail Return coupon below with payment to: Columbia Gas of Kentucky

P.O. Box 2200 Lexington, KY 40588-2200

## **Gas Meter Information**

Gas Meter Information
Actual Reading A meter reader has read the
meter, You're required to provide us access to
read the meter at least once a year or risk shutoff. Please contact us to make arrangements if

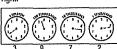
off. Please contact us to make arrangements if access is required.
Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for

We lead the many you've used.

Gas Usage We measure your gas usage in Mcf
equal to 1,000 cubic feet.

How to Read the Meter When a pointer is

between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



## **Legal Notices**

Rate Schedule Information about rate schedules is available upon request.

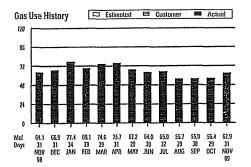
<b>Billing &amp; Payment Summ</b>	Billing & Payment Notes		
Customer Name Chen Fenkai Ashland Mandarin			If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avaid a
Previous Amount Due on 10/23/2009 Payments Received by 10/23/2009 Balance on 11/09/2009 Charges for Gas Service This Period	• = +	\$374.78 \$374.78 \$0.00 \$418.06	late payment charge of 5,00%. See back of bill for Detail of Charges for Gas Service.
Amount Due by 11/23/2009	<u> </u>	\$418.06	

Service Summary

Service Location 915 13TH St Ashland KY 41101-2639

Meter Number M5290056

Meter Readings (31 Billing Days)
Actual Reading on 11/9
Actual Reading on 10/9
Gas Used (Mcf)



Service Summary Notes

Your next actual meter reading date is between 12/08/2009 - 12/14/2009

Dally Comparisons comparisons
Avg Daily Avg Daily
Temp Usage
50.9" 2.0
63.7" 1.9
53.2" 2.1 Nov '09 Oct '09 Nov '08

Your Average Monthly Usage is 65.9 Mcf

Your Total Annual Usage is 790.8 Mcf

Turn Me Over > >

`	Payment Coup	on			your account
	Amount Due by 11/	/23/2009	\$418.06		Account Number 17311555 001 000 3
CHEN FENKAI ASHLAND MANDARIN 915 137115 M ASHLAND KY 41101-2639 1711 DR Gas',	Payment Enclosed	\$			ls your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
of Kentrucky P.O. Box 14241  Antiference Economy Loxington, KY 40512-4241  O05679 E		Make check paya	vie to;		I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.
CHEN FENKAI ASHLAND MANDARIN 915 13TH ST ASHLAND KY 41101-2639		COLUMBIA GAS P O BOX 2200 LEXINGTON KY	10588-2200		
ldadadhadhaalllaaadhdadhadhadhadhadh	mmlld	ldalllaalda	daladarddadd	llin	Radhallandll



Legal Notices (continued)

Bankruptcy Notices Mall to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

- Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

  1. Leave the building immediately, Leave the door open on your way out, and don't use light switches or matches.
- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines

on your property.
Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

Commercial Service

Page 2 of 2

Account Number 17311555 001 000 3 Statement Date 11/09/2009

**Detail of Charges for Gas Service** 

Customer Charge	\$25.13
Gas Delivery Charge	\$116.99
Gas Supply Cost 62.9 Mcf	\$229,18
Research & Development Factor	\$0.78
Ashaind City Franchise Fee	\$11.16
School Tax	\$11.16
Sales Tax	\$23.66
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$418.06

Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that initial gas service is available to your home. This amount is the same with each bill.

Gas Dalivery Charges are the costs of delivering the gas to retall customers. The charges for these services are regulated and these services must be purchased from the local distribution company. company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gos supplier in the Customer CHOICE program.

## **Contact Information Corrections**

If this malling address or phone number are incorrect, please make the necessary corrections on the lines below.

915 13TH St Ashland KY 41101-2639 160-632-5889

Address			
City		 	
State	Zip code	 	
Home Phone (	)		

## WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other op

Monthly Contribution			
\$10			
\$5			
\$1			
s			
One-	Time Contribution		
\$			



## **How to Contact Us**

1-800-432-9345

า-อบง-จะ-วง4จ For DirectLink self-service 24 hours/day For billing questions, call 8 a.m. - 5 p.m., Man. - Frl. before due date For quickest response, call 11 a.m. - 3 p.m., Tues.- Frl.

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healting more eventy throughout the year. Know how much to expect to pay each

monut.

Customer CHOICE Purchase your natural gas
from an unregulated supplier and have more
control over the gas cost portion of your bill,
which amounts to nearly two-thirds of your bill.
Columbia Gas will still deliver the gas and provide
safe, reliable service.

## **Payment Options**

Online Pay free by electronic check at our Web site.

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

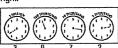
### **Gas Meter Information**

Actual Reading A meter reader has read the

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required. Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the nerroy you've used.

we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet. How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number, except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



## Legal Notices

Rate Schedule Information about rate schedules ls available upon request.

13TH ST HI AND KY 41101-2639

ASHLAND MANDARIN 915 13TH ST ASHLAND WW

ASHLAND KY 41101-2639

P.O. Box 14241 Lexington, KY 40512-4241

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Columbia Gas-of Kentucky

005376 E

Commercial Service

Page 1 of 2

Account Number 17311555 001 000 3 Statement Date 12/11/2009

Customer Name Chen Fenkal		
Ashland Mandarin		
Previous Amount Due on 11/23/2009		\$418.06
Payments Received by 11/24/2009		\$418.06
Balance on 12/10/2009	=	\$0.00
Charges for Gas Service This Period	+	\$503.98
Amount Due by 12/29/2009	=	\$503.98

Billing & Payment Notes

ve receive your payment the current total Amount e by the due date shown this bill, you will avold a e payment charge of 0%.

e back of bill for Detail of arges for Gas Service,

Service Summary

Meter Number

M5290056

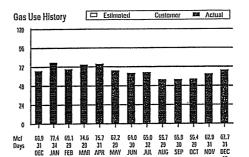
Service Location 915 13TH St Ashland KY 41101-2639

Meter Readings (31 Billing Days)

Actual Reading on 12/10 Actual Reading on 11/9 20534 Gas Used (Mcf)

Service Summary Notes

Your next actual meter reading date is between 01/11/2010 - 01/15/2010



Dally Comparisons Avg Daily Avg Daily Temp Usage 45.8° 2.2 50.9° 2.0 36.8° 2.2 Month Dec '09 Nov '09 2.0 2.2 Dec '08

Your Average Monthly Usage is 66.0 Mcf

Your Total Annual Usage Is 791.6 Mcf

Turn Me Over > >

Payment Coup	on	***************************************		your account
Amount Due by 12/	29/2009	\$503.98	1	Account Number 17311555 001 000 3
Payment Enclosed	\$			Is your contact information on the back incorrect? Check this box and detail to correction on the reverse side.
	Maka che	ck payable to:		I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Che this box and complete the form on the reverse side.
	COLUMB P O BOX LEXINGT			

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## Legal Notices (continued)

Bankruptcy Notices Mall to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

#### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

- Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
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Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

# 6 Gas Bil

Commercial Service

Page 2 of 2

Account Number 17311555 001 000 3 Statement Date 12/11/2009

## **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$126.79
Gas Supply Cost 67.7 Mcf at \$4.36880 per Mcf	\$295,77
Research & Development Factor	\$0.84
Ashaind City Franchise Fee	\$13.46
School Tax	\$13.46
Sales Tax	\$28.53
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$503.98

Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

Company.

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## **Contact Information Corrections**

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915 13TH St Ashland KY 41101-2639 160-632-5889

Address

Home Phone (

City		
State	Zip code	

### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions. WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

Monthly Contribution			
\$10			
\$5			
\$1			
\$	-		
One-Time Contribution			



Commercial Service

**Account Number** 17311555 001 000 3 Statement Date 01/13/2010

Page 1 of 2

# **How to Contact Us** 1-800-432-9345 1-800-432-349 for Directlink self-service 24 hours/dny for billing questions, call 0 a.m. - 3 p.m., Mon. - Fri, before due date for quickest response, call 11 a.m. - 3 p.m., Tues, - Fri,

1-800-432-9515 For gas leaks or odor of gas 24 hours/day Press oplion 2 after the greeting

711 For hearing-impaired relay www.columbiagasky.com For account information, descriptions of our services, safety and conservation tips.

**Billing Options** 

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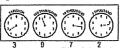
#### Gas Meter Information

Actual Reading A meter reader has read the neter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

access is required.

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we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.
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## **Legal Notices**

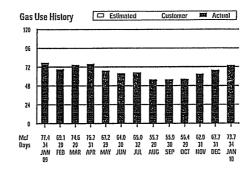
Rate Schedule Information about rate schedules is available upon request.

Billing & Payment Sumr	Billing & Payment Notes		
Customer Name Chen Fenkal Ashland Mandarin			If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avaid a
Previous Amount Due on 12/29/2009 Payments Received by 12/28/2009 Balance on 01/13/2010 Charges for Gas Service This Period	- = +	\$503.98 \$503.98 \$0.00 \$541.87	late payment charge of 5.00%. See back of bill for Detail of Charges for Gas Service.
Amount Due by 01/27/2010	=	\$541.87	

Service Summary Service Summary Notes Service Location Your next actual meter reading date is between 02/09/2010 - 02/15/2010 915 13TH St Ashland KY 41101-2639

Meter Readings (34 Billing Days)
Actual Reading on 1/13
Actual Reading on 12/10
Gas Used (Mcf) = Meter Number 21271 M5290056

> Dally Comparisons
>
> Any Dally Any Dally
> Month Temp Usage
> Jan 10 29.6 2.2
> Dec '09 45.8 2.2
> Jan '09 36.7 2.3 Your Average Monthly Usage is 65.7 Mcf Your Total Annual Usage is 787.0 Mcf



Turn Me Over 🕨 🕨 for more details about your account ▼ Payment Coupon **Account Number** Amount Due by 1/27/2010 \$541.87 17311555 001 000 3 Is your contact information on the back incorrect? Check this box and detail the **Payment Enclosed** correction on the reverse Columbia Gas-P.O. Box 14741 l want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check Lexington, KY 40512-4241 Make check payable to: this box and complete the form on the reverse side. 006643 E CHEN FENKAI ASHLAND MANDARIN COLUMBIA GAS P O BOX 2200 LEXINGTON KY 40588-2200 ASHLAND KY 41101-2639 Idadadhaddhaadhabddhadhadhadhadh Idadlamiddahdalahdahlladladladladla



Legal Notices (continued)

Bankruptey Notices Mali to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215. Other Correspondence (except payments) Mali to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

to arrive to explain the situation.

Call Before You Dig if you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved mater readers and contractors carry.

approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

Commercial Service

Page 2 of 2

Account Number 17311555 001 000 3 Statement Date 01/13/2010 GG43

**Detail of Charges for Gas Service** 

Customer Charge	\$25.13
Gas Delivery Charge	\$134,24
Gas Supply Cost 73.7 Mcf at \$4.36880 per Mcf	\$321.98
Research & Development Factor	\$0.91
Ashaind City Franchise Fee	\$14.47
School Tax	\$14.47
Sales Tax	\$30.67
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$541.87

Service Charges Notes The Customer Charge covers a partion of the fixed costs regulted to ensure that natural gas service is available to your home. This amount is the same with each bill.

each unit.

Gas Delivery Charges are
the costs of delivering the
gas to retail customers. The
charges for these services
are regulated and these
services must be purchased
from the local distribution
company.

Cas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

915 13TH St Ashland KY 41101-2639 160-632-5889

Add	ress		 	

State ZIp code

Home Phone (

## WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the WinterCare and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tox-deductible.

lon'	thly Contribution
10	
\$5	
\$1	
\$	
ne-	Time Contribution

0



### How to Contact Us

1-800-432-9345

1-800-432-5349 For Directlink self-service 24 hours/day For billing questions, call B a.m. - 5 p.m., Mon. - Frl. before due date For quickest response, call 11 a.m. - 3 p.m., Tues.- Frl,

1-800-432-9515

For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting 711 For hearing-impaired relay

www.columbiagasky.com For account information, descriptions of our services, safety and conservation lips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.
Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each reactly.

Customer CHOICE Purchase your natural gas Customer church Purchase your natural gas from an unregulated supplier and have more control over the gas cost portlon of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

site.

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Maigle Report Kentucky.

Columbia Gas of Kentucky P.O. Box 2200 Lexington, KY 40588-2200

## **Gas Meter Information**

Gas Meter Information
Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.
Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Mcf equal to 1,000 cubic feet.

915 13TH ST ASHLAND KY 41 101 - 2639

00003821 01 AV 0.335 1 AUTO\*\*SCH 5-DIGIT 41101 CHEN FENKAI ASHLAND MANDARIN

915 13TH ST ASHLAND KY 41101-2639

P.O. Box 14241

Laxington, KY 40512-4241

Columbia Gas-of Kentucky

Commercial Service

Account Number

Page 1 of 2

17311555 001 000
Statement Date
02/11/2010
3789

Billing & Payment Sumr	nary		Billing & Payment Notes
Customer Name Chen Fenkai Ashland Mandarin			If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a
Previous Amount Due on 01/27/2010 Payments Received by 01/25/2010 Balance on 02/11/2010 Charges for Gas Service This Perlod	- = +	\$541.87 \$541.87 \$0.00 \$511.39	late payment charge of 5.00%. See back of bill for Detail of Charges for Gas Service.
Amount Due by 02/25/2010	<u>-</u>	\$511.39	

**Service Summary** 

Service Location 915 13TH St Ashland KY 41101-2639

Gas Used (McI)

Meter Number

M5290056

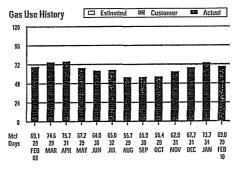
Meter Readings (29 Billing Days) Actual Reading on 2/11 Actual Reading on 1/13 21961

Dally Comparisons Avg Dally Avg Dally
Temp Usage
34.4\* 2.4
20.6\* 2.2
30.4\* 2.4 Feb '10 Jan '10 Feb '09 Your Average Monthly Usage is 65.7 Mcf Your Total Annual Usage Is 787,8 Mcf

Service Summary Notes

Your next actual meter

reading date is between 03/10/2010 - 03/16/2010



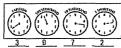
<b>▼</b> Payment Coup	on		 for more details your account
Amount Due by 2/2	5/2010	\$511.39	Account Nur 17311555 001
Payment Enclosed	\$ [	. ]	Is your contact in on the back inco Check this box ar correction on the side,
	Mako checi	c payable to:	I want to help nel need by making a contribution to th WinterCare fuel I this box and com form on the rever

Turn Me Over 🕨 🕽 for more details about mber 0003 ntormation rrect? nd detail the reverse lahbors in und, Check iplete the rse side. COLUMBIA GAS P O BOX 2200 LEXINGTON KY 40588-2200



## Gas Meter Information (continued)

How to Read the Moter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right. Example:



### **Legal Notices**

Rate Schedule Information about rate schedules

Rate Schedule Information and trate Schedule is available upon request.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mall to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318

### Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your nome. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.

- Call our 24-hour emergency number from a nearby phone and walt for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 12 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo Identification. If someone claims to represent the gas company, ask to see Identification. Call the police If you see suspicious

Commercial Service

Page 2 of 2

**Account Number** 17311555 001 000 3 Statement Date 02/11/2010

## **Detail of Charges for Gas Service**

O	\$25.13
Customer Charge	
Gas Delivery Charge	\$127.70
Gas Supply Cost 69.0 Mcf at \$4.36880 per Mcf	\$301.45
Research & Development Factor	\$0.86
Ashaind City Franchise Fee	\$13.65
School Tax	\$13.65
Sales Tax	\$28.95
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$511.39

Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

each bill.

Gas Dolivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company.

Company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

#### **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines pelow.

915 13TH St Ashland KY 41101-2639 191-755-8088 Address

Home Phone (

City		
State	Zip code	

## WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions, WinterCare provides linancial assistance to your neighbors who have no other options to help maintain their natural gas service.

Monthly Contribution				
\$10				
\$5				
\$1				
\$				
One-	Time Contribution			



#### How to Contact Us

1-800-432-9345

1-800-432-3349 For DirectLink self-service 24 hours/day For billing quesilons, call 0 a.m. - 5 p.m., Mon. - Frl. before due date For quickest response, call 11 a.m. - 3 p.m., Tues. - Frl.

1-800-432-9515 For gas leaks or odor of gas 24 hours/day Press option 2 after the greeting

For hearing-impaired relay

www.columbiagasky.com
For account information, descriptions of our services,
safety and conservation tips.

**Billing Options** 

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Budget Payment Plan Reduce the Impact of higher, unstable natural gas prices by spreading the cost of winter healing more evenly throughout the year. Know how much to expect to pay each possible.

norm.

Customer CHOICE Purchase your natural gas from an unregulated suppiler and have more control over the gas cost portlon of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

**Payment Options** 

Online Pay free by electronic check at our Web

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online. NCO EasyPay Call 1-800-284-8572 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply. Authorized Payment Centers Call or visit us

online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Kentucky P.O. Box 742523 Cincinnati, OH 45274-2523

## **Gas Meter Information**

Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

access is required.

Estimated Reading During the months we don't read the meter, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for

the energy you've used. Gas Usage We measure your gas usage in McF equal to 1,000 cubic feet.

# ♦ Gas Bill

Commercial Service

Page 1 of 2

\$682.16

Account Number 17311555 001 000 3 Statement Date 03/12/2010

Billing & Payment Summary

Customer Name		
Fenkai Chen		
Ashland Mandarin		
Previous Amount Due on 02/25/2010		\$511,39
Payments Received by 02/22/2010	-	\$511.39
Balance on 03/12/2010	=	\$0.00
Charges for Gas Service This Period	+	\$682.16

Billing & Payment Notes

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 5,00%.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Meter Number

M5290056

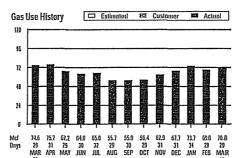
Amount Due by 03/26/2010

Service Location 915 13TH St Ashland KY 41101-2639

Meter Readings (29 Billing Days)

Actual Reading on 3/12 Actual Reading on 2/11 Gas Used (Mcf) 22669 Service Summary Notes

Your next actual meter reading date is betwee 04/09/2010 - 04/15/2010



Dally Comparisons Avg Dally Avg Dally Temp Usage 35.1° 2.4 Month Mar '10 Feb '10 34.4° 2.4 2.6 Mar 09

Your Average Monthly Usage is 65.3 Mcf

Your Total Annual Usage Is 784.0 Mcf

## **Payment Coupon**

Amount Due by 3/26/2010 \$682.16

**Payment Enclosed** \$

Make check payable to:

**COLUMBIA GAS** P O BOX 742523 CINCINNATI OH 45274-2523 Turn Ma Over 🕨 🕽 for more details about vour account

Account Number 17311555 001 000 3

Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

I want to help neighbors in need by making a contribution to the WinterCare fuel fund. Check this box and complete the form on the reverse side.



FENKAI CHEN ASHLAND MANDARIN 015 13TH ST ASHLAND KY 41101-2639

Columbia Gas-A hits wate Company

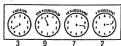
P.O. Box 14241 Lexington, KY 40512-4241

00003795 01 AV 0.335 1 AUTO''SCH 5-DIGIT 41101 FENKAI CHEN ASHLAND MANDARIN 915 13TH ST ASHLAND KY 41101-2639



## Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.



### Legal Notices

Rate Schedule Information about rate schedules is available upon request.

is available upon request.

Check Processing information if you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted heaves call 1.888.895.9555 your check converted, please call 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.

Bankruptcy Notices Mail to Columbia Gas of Kentucky, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Kentucky, P.D. Box 2318, Columbus, OH 43216-2318

## Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

- Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
- Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call Kentucky 811 at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious

# Gas Bill

Commercial Service

Page 2 of 2

**Account Number** 17311555 001 000 3 **Statement Date** 03/12/2010

## **Detail of Charges for Gas Service**

Customer Charge	\$25.13
Gas Delivery Charge	\$126.98
Gas Supply Cost 70.8 Mcf at \$6.41390 per Mcf	\$454,10
Research & Development Factor	\$0.92
Ashaind City Franchise Fee	\$18,21
School Tax	\$18.21
Sales Tax	\$38.61
Accelerated Main Replacement Program Rider	\$0.00
Total Charges for Service This Period	\$682,16

Service Charges Notes

The Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from the local distribution company. company.

Company.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, strange costs, and related charges and is passed through to customers at cost without marking.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

## **Contact Information Corrections**

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

915 13TH St Ashland KY 41101-2639 191-755-8088

Home Phone (

#### WinterCare Contribution

Administered by The Community Action Council through donations from Columbia Gas customers, employees, and matching company contributions. WinterCare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

Monthly Contribution
\$10
\$5
\$1
\$
One-Time Contribution
Ś

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 004:

Was the construction observed in July or August, 2009 by NEUC partially on property owned by the customers in question? If not, explain where the construction occurred.

## Response:

Yes, but the construction was almost entirely on ZTB's properties. Of the several hundred feet of NEUC's construction, only about 75 feet of it was not located on ZTB property. The areas of exception are where NEUC crosses two (2) thirty-feet wide streets (McKinley and Bryan), and a fifteen feet wide alley. McKinley and Bryan Streets and public and are the only properties not owned by ZTB.

A survey would better reflect this; however, to the best of Columbia's knowledge, NEUC has not recorded any right of way or easements, or surveys which would reveal this with more certainty.

PSC Case No. 2009-00340 NEUC Set 1 DR No. 005 Respondent(s): Thomas Preston

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 005:

Do you have any information to dispute the testimony of Jay Freeman that NEUC has gas pipeline facilities located on the disputed customers' property? Of yes, explain.

## Response:

No. I have photographs, maps, plats, and have made observations which indicate NEUC does have gas pipeline facilities on customers' properties. To the best of Columbia's knowledge, NEUC has recorded no surveys, no easements or rights of way to indicate exactly where.

PSC Case No. 2009-00340 NEUC Set 1 DR No. 006 Respondent(s): Thomas Preston

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 006:

Do you have any information to dispute the testimony of Jay Freeman that NEUC has customers located at each end of the disputed customers' property? If yes, explain.

Response: I do not have any information disputing or affirming whether NEUC has customers at each end of these properties.

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 007:

Do you have any information to dispute the accuracy of the maps and plats showing NEUC facilities on the disputed customers' property that were included with NEUC's September 8, 2009 response files with the PSC? If yes, explain.

Response: Yes, it appears at least 250' of pipeline is omitted from NEUC's map. As the longest section of their pipe runs southwest from the car wash corner at McKinley Street toward Bryan Street, their map indicates a 90 degree turn northwest up the hill on "Parcel V" at Bryan Street. What is omitted is the line actually CONTINUES southwest, crosses 30' of Bryan Street, and continues ANOTHER 120' along the south portion of "Parcel VIII" (1200 Bryan Street). There, NEUC's line runs northwest up the hill another 100' into McKinley.

Typically, an easement is recorded with a survey drawing attached as an "Exhibit", which would indicate a pipeline's easement. No such easement to NEUC has been produced to my knowledge, and I did not locate one at the Boyd County Clerk's office.

PSC Case No. 2009-00340 NEUC Set 1 DR No. 008 Respondent(s): David E. Mueller

## COLUMBIA GAS OF KENTUCKY, INC. RESPONSE TO FIRST DATA REQUEST OF NATIONAL ENERGY UTILITY CORPORATION

## Data Request 008:

Does Columbia have any inspection Report, correspondence or other information from the PSC that indicates a problem with cathodic protection near NEUC facilities in the area near the disputed property? If yes, explain.

## Response:

Upon reviewing our records we have no record of any documents as described above.

## **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing Responses of Columbia Gas of Kentucky, Inc. to NEUC's Initial Data Requests was served upon all parties of record by regular U. S. mail this 40 day of March, 2010.

Brooke E. Leslie

Attorney for

COLUMBIA GAS OF KENTUCKY INC.

Brooke & Reslie

## **SERVICE LIST**

Hon. John N. Hughes 124 West Todd Street Frankfort, KY 40601