April 8, 2009

Kentucky Public Service Commission P.O. Box 615 Frankfort, KY 40601

APR 10 2009 PUBLIC SERVICE

CASE NO: PSC Case No. 2008-00563

To Whom It May Concern:

I am writing this letter to protest the 50.8% increase proposed by Water Service Corporation of KY for the City of Clinton. I moved into Clinton in December 2006 from approx. 2 miles out of the city limits as being a widow I thought it would be easier on me. I had never experienced city utilities before and have I been in for a shock. I am retirement age and get Social Security but continue to work to be able to meet my needs. This increase would be devastating, not only to me, but to the vast majority of Clinton residents. We have a continual decline in population and that's understandable as people can't afford to live here. Businesses, schools, nursing homes, etc. will also be affected by this rate increase. If they survive, costs will have to be passed on to the consumers and taxpayers.

I am the CSBG/Outreach Social Worker for West Kentucky Allied Services in Hickman County. We are the local Community Action Agency serving the lowincome residents of our county. We have a large number of elderly and disabled plus many low-income wage earners who are struggling just to meet their basic needs. My work load has increased tremendously since the sewer rate increase. People were billed, double billed, and I'm not sure where all the charges came from, but I saw a young lady in tears this morning with a \$400+ balance to pay (her husband has just been laid off). I also have another client who has been without water for a month because she owes \$700. There aren't enough resources available to me to be able to assist with these extremely high bills. I can remember a time that water bill assistance was possible, but not anymore. How can she and others who get less than \$700 per month Social Security survive? Please consider the impact another increase would have on the citizens of Clinton and its business/industry sector. Survival for our town and its residents is at stake.

I request that you hold a public meeting in the city of Clinton so that citizens can attend and voice their opposition to you directly.

Thank you,

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Jo Ann Alexander 216 N. Washington St. Clinton, KY 42031