Dear Ms. Spear:

The PSC has received your comments regarding the rate adjustment requested by Louisville Gas and Electric Co. Your comments will be placed into the case file for the Commission's consideration. For your future reference, the case number in this matter is 2008-00252. Please reference this case number in any future correspondence.

The case file in this matter, as in all matters before the PSC, is available at the PSC Web site.

Thank you for taking the time to share your views.

Andrew Melnykovych Director of Communications Kentucky Public Service Commission 502-564-3940 x208



From: PSC - Public Information Officer Sent: Tuesday, January 06, 2009 11:06 AM To: Melnykovych, Andrew (PSC) Subject: FW: LG&E rate increase

From: Lisa Spear[SMTP: REDACTED] Sent: Tuesday, January 06, 2009 11:06:01 AM To: PSC - Public Information Officer Subject: LG&E rate increase Auto forwarded by a Rule

I saw on the news last night a story about a public hearing about the LG&E rate increase. I didn't know about the hearing but do wish for my comments to be heard. I honestly cannot believe that once again LG&E wants to raise our rates. It seems this happens way too often and is getting ridiculously out of hand. In order to eat and live I already have to keep my heat during the day at 65 and 61 at night. I work hard for a living and have a good job but like many people struggle to make ends meet. My house is only 4 years old but stays very cold in the winter and without properly heating my house (which I can't do with the current rates) it is very cold in here. I work at home and use a heater in my small office to tolerate the days but it does nothing to heat the living room or bedroom. I wear sweatshirts - often a sweatshirt with a flannel jacket or sweatshirt jacket and at times multiple pairs of socks. In the evening if I don't eat before settling into my living room I won't eat because it is too cold to get out from under my blanket to do so. I do all that just in hopes of being able to financially survive my LG&E bill. I don't know what they do but budgeting money doesn't seem to be a skill of theirs and I am more than willing to bet that the CEO and higher ups aren't freezing in their houses in the winter. They are a very greedy company that raise rates constantly and have no concern for their customers at all. I called the company because my bill in the summer is usually very reasonable and suddenly doubled. They told me "you have to understand our rates have gone up 65% in

the last year. 65% - that is totally unreasonable and then they raised the rates a few months ago and now they want to do it again. I lived in the pacific northwest (eastern Washington to be exact) for most of 2007 and their energy costs are way lower than here. Their winters are much colder and last much longer. They got snow into June in 2008 and have had over 82 inches of snow already this year. How is it that they charge so much less for their heat than LG&E does? If they are allowed to continue this constant rate increase it is going to affect so many people negatively. The economy is already a mess, people are going to foreclose more on their homes, people are going to be hungrier, colder and therefore sicker. Please protect the customers of LG&E, all we are trying to do is survive. Thank you!

Lisa Spear