

ED WHITFIELD
1ST DISTRICT, KENTUCKY

WASHINGTON OFFICE:
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WASHINGTON, DC 20515-1701
(202) 225-3115
FAX: (202) 225-3547
HOMEPAGE: www.house.gov/whitfield

Congress of the United States
House of Representatives
Washington, DC 20515-1701

COMMITTEE ON
ENERGY AND COMMERCE
SUBCOMMITTEES:
COMMERCE, TRADE, AND
CONSUMER PROTECTION
BANKING MEMBER
ENERGY AND AIR QUALITY
OVERSIGHT AND INVESTIGATIONS

August 11, 2008

RECEIVED

AUG 13 2008

**PUBLIC SERVICE
COMMISSION**

Mr. David L. Armstrong
Chairman
Public Service Commission
PO Box 615
Frankfort, Kentucky 40602

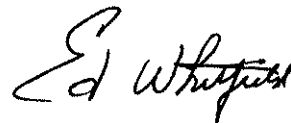
Dear Mr. Armstrong:

One of my constituents has contacted me regarding a matter in which I believe you could be helpful. Please find enclosed a copy the correspondence I received from Mr. Larry L. Robertson.

I would appreciate your responding directly to Mr. Robertson. In addition, I would be especially grateful if you would provide me a copy of any correspondence you might have with Mr. Robertson.

Thank you very much for your consideration, and I look forward to hearing from you.

Sincerely,



Ed Whitfield
Member of Congress

EW:jw

DISTRICT OFFICES:

FIRST FLOOR
1403 SOUTH MAIN STREET
HOPKINSVILLE, KY 42240
(270) 885-8079
(800) 328-5629
FAX: (270) 885-8598

SUITE F
200 NORTH MAIN
TOMPKINSVILLE, KY 42167-1548
(270) 487-9509
FAX: (270) 487-0019

SUITE 224
222 FIRST STREET
HENDERSON, KY 42420
(270) 826-4180
FAX: (270) 826-6783

ROOM 104
100 FOUNTAIN AVENUE
PADUCAH, KY 42001
(270) 442-6901
FAX: (270) 442-6805

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From: larryandpeggy@yahoo.com
Date: 8/7/2008 7:32:22 PM
To: ky01ima@mail.house.gov
Subject: IMA MAIL ON WEBEN

I have a charge on my KU bill;

Customer Service Charge \$5.00

KU is asking for a rate increase on this charge. I asked what this charge was, and was informed that it was for meter reading, sending bills, etc.

Why isn't this charge part of doing business?

Why can't I charge for paying bill, postage, gas to post office etc.

This is just another prodding of the poor retired person on a fixed income.

Larry L. Robertson
P. O. Box 370
Barlow, Ky. 42024
270-334-3374

==== Original Formatted Message Starts Here =====

<APP>SCCMail
<PREFIX> Mr.</PREFIX>
<FIRST>Larry</FIRST>
<MIDDLE>L.</MIDDLE>
<LAST>Robertson</LAST>
<SUFFIX></SUFFIX>
<ADDR1>242 Robertson Dr.</ADDR1>
<ADDR2> </ADDR2>
<CITY>Barlow</CITY>
<STATE>KY</STATE>
<ZIP>42024</ZIP>
<ZIP4>0370</ZIP4>
<PHONE>270-334-3374</PHONE>
<ISSUE>WEBEN</ISSUE>
<EMAIL>larryandpeggy@yahoo.com</EMAIL>

<MSG>
I have a charge on my KU bill;