

139 East Fourth Street, Room 2500 AT II P.O. Box 960 Cincinnati, Ohio 45201-0960 Tel. 513-419-1847 Fax. 513-419-1846 anita.schafer@duke-energy.com

Anita M. Schafer Sr. Paralegal

#### VIA OVERNIGHT DELIVERY

July 11, 2008

Ms. Stephanie Stumbo
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

JUL 14 2008

PUBLIC SERVICE

COMMISSION

Re: Case No. 2008-00198

Dear Ms. Stumbo:

Enclosed please find an original and six copies of the Responses of Duke Energy Kentucky to the Staff's First Set of Data Requests in the above captioned case. Attached to this letter is the certificate of service.

Please date-stamp the extra two copies of the cover sheet and return to me in the enclosed envelope.

Sincerely,

Anita M. Schafer Senior Paralegal

cc: Certificate of Service

234079 www.duke-energy.com

## **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing filing was served on the following via overnight delivery or ordinary United States mail, postage prepaid, this 11th day of July, 2008.

Amy B. Spiller

Kenneth Gerwe 4859 Saddleridge Court Independence, Kentucky 41051

# RECEIVED

# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

JUL 14 2008

PUBLIC SERVICE COMMISSION

In the Matter of:		
KENNETH GERWE	)	
COMPLAINANT	) )	
<b>V</b> .	, )	CASE NO. 2008-00198
DUKE ENERGY KENTUCKY, INC.	)	
DEFENDANT	) )	

RESPONSES OF DUKE ENERGY KENTUCKY, INC. TO COMMISSION STAFF'S FIRST DATA REQUEST

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<u>DATA REQUEST</u>	WITNESS	TAB NO.
KyPSC-INT-01-001	Pam Ball	1
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#### **VERIFICATION**

State of Indiana )
County of Hendricas)

The undersigned, Pamela Ball, being duly sworn, deposes and says that I am employed by the Duke Energy Business Services as Senior Customer Relationship Specialist; that on behalf of Duke Energy Kentucky, Inc., I have supervised the preparation of the responses to the foregoing information requests; and that the matters set forth in the foregoing response to information requests are true and accurate to the best of my knowledge, information and belief after reasonable inquiry.

Pamela Ball

Subscribed and sworn to before me by Pamela Ball on this day of July

2008.

My Commission Expires: 11/4/2014

I			
,			

Duke Energy-Kentucky Case No. 2008-00198

**KyPSC Staff First Set of Interrogatories** 

Request Date: June 30, 2008

Response Due Date: July 14, 2008

KyPSC-INT-01-001

#### REQUEST:

Provide copies of Kenneth Gerwe's monthly gas bills for his residence at 4859 Saddleridge Court, Independence, Kentucky ("Saddleridge") for the period beginning August 2006 and ending March 2008.

#### RESPONSE:

Please See Attachment KyPSC-INT-01-001.

#### PERSON RESPONSIBLE:

Pam Ball

		Due Date	Amount Due
Account Number 9770-2248-02-0	90 15	Aug 14, 2006	\$ 28.22
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution (for Customer Assistance)	Amount Enclosed
Mahalllankhalllakhk	ռեհեհեհե		
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 9001070 Louisville KY	6 40290-1076

200 00000028	223 9770	2248020	0814200	68 00000C	29599
Name/Service Address	1-200 200 20 - V-20 20 20 20 20 20 20 20 20 20 20 20 20 2				Page 1 of 2
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	For Inquil		1-9500 9770	-2248-02-0
Mail Payments To	general and satisfic	Αc	count Inform	ation	
PO Box 9001076 Louisville KY 40290-1076	Payments after Last payment r			prepared on Jul 2 d meter reading A	
Beading Meters Numbers From	Date To D		Meter Rea Previous		Usage
Gas 000752736 Jun 20 J	ul 20	30	3639	3652	13
Gas Residential		Gurrent B	illing		
Usage - 13 CCF _ Duke Energy - Rale RS	\$ 27.40		Previous Bill ) Received		\$ 30.23 30.23cr
Current Gas Charges Gas Cost Recovery \$0.89820000/	\$ 27.40	Balance F			0.00 27.40 0.82
Taxes	F. E8 30 V80 0038 - C	Current A	mount Due		\$ 28.22
Taxes	\$ 0.82				

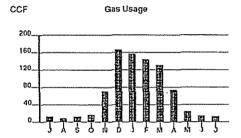
Cinergy is now Duke Energy. New name. Same great service. Learn more at www.duke-energy.com. Please make your check payable to Duke Energy.

Budget Billing helps you manage your energy bills by averaging your monthly payments. Visit www.Duke-Energy com/PayMyBill/ or call 1-800-521-2232 to enroll.

Due Date	Amount Due	Aller Aug:14:2006
Aug 14, 2006	\$ 28.22	\$ 29.59

Name	in in the second of	Service Address	Acco	Page 2 of 2 unt Number
Kenneth Gerwe		4859 Saddleridge Ct Independence KY 41051	977	0-2248-02-0
esing a proper to the series of	ones escousions, especial.	Explanation of Gurrent Charges	ALGERTATION TO THE TOTAL TO THE T	
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage - Jun 20 - Jul 20	13	Customer Charge Gas Delivery Charge	\$ 12.10	
30 Days		13 CCF @ \$ 0.26687000 Gas DSM Rider	3.47	
		13 CCF @ \$ 0.01419520 Rider MSR-G	0.18	
		13 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.03cr	
1		13 CCF @ \$0.89820000	11.68	\$ 27.40
		i jotal Gurrent Ga	is Charges:	\$ 27.40

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 0.82	\$ 0.82
		Total Taxes	\$ 0.82



Calculations based on most recent 12 month history
Total Usage 832
Average Usage 69

	JUL	AUG	SEP	oct	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	12	9	12	16	71	167	157	144	130	75	24	14	13
-													

Account Number 9770-2248-02-0 90 15	Sep 14, 2006 \$ 25.74
For more detailed billing information on your monthly bill, check box on right	\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557	PO Box 9001076 Louisville KY 40290-1076

#### 200 00000025747 97702248020 091420066 00000026921

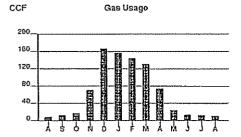
					Page 1 of 2
Name/Service Address		For Inqui	les Call	Acco	unt.Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	7	513-42 1-800-54		2248-02-0
Mail Payments To		en en en en en	count informa	ition	
PO Box 9001076 Louisville KY 40290-1076	Payments after Last payment r			prepared on Aug I meter reading S	
Headin Meter Number From	j. Date To Di	ays:==	Meter Rea Previous	ding Present	. Usage
Gas 000752736 Jul 20 /	Aug 21	32	3652	3662	10
Gas Residential		Current l	Billing		
Usage - 10 CCF Duke Energy - Rate RS Current Gas Charges	\$ 23.66 \$ 23.66	Payment Late Payr	- Previous Bill s) Received nent Charge(s)		\$ 28 22 28 22c 1.37
Gas Cost Recovery \$0.87740000	/CCF	Balance Current C Taxes	Forward las Charges		1.37 23.66 0.71
Taxes		Current A	Amount Due		\$ 25.74
Taxes	\$ 0.71	Racional Control of the Control of t			

Your bill reflects a period in which daily temperatures were often well above average resulted in higher energy usage. To discover ways to save energy and money visit www.duke-energy.com/savings/.

Due Date Sep 14, 2006	Amount Due \$ 25.74	Sep 14, 2006; \$ 26 92
OSC PROPERTY OF THE PARTY OF TH	Alliount Due	S-J-P-F-X-VVQ

Name Kenneth Gerwe	Name: Service Address Ac Kenneth Gerwe 4859 Saddleridge Ct 9 Independence KY 41051							
	200 S	Explanation of Current Charges	Constitution of the consti					
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service						
CCF Usage - Jul 20 - Aug 21 32 Days	10	Customer Charge Gas Delivery Charge 10 CCF @ \$ 0.26687000 Gas DSM Rider 10 CCF @ \$ 0.01419520 Rider MSR-G	\$ 12.10 2.67 0.14					
		10 CCF @ \$ 0.002000000cr Gas Cost Recovery 10 CCF @ \$ 0.87740000	0 02cr 8 77	\$ 23.66				
		Total Gurrent C	Gas Charges	\$ 23.66				

820 000 197 00 000 00 00 00 00 100 100 100 100 100	Explanation of Taxess		2000 to 1
Taxes	Rate Incr for School Tax	\$ 0.71	\$0.71
		Total Taxes	\$ 071



Calculations based on most recent 12 month history Total Usage 833 Average Usage 69

	AUG	SEP	700	NOV	DEC	JAN	FE8	MAR	APR	MAY	JUN	JUL	AUG
Gas	9	12		71	167	157	144	130	75	24	14	13	16

		Allounedue
Account Number 9770-2248-02-0	90 15	Oct 12, 2006 \$ 26.60
For more detailed billing information on	<del></del>	\$\$
your monthly bill, check box on right	<u> </u>	WinterCare Contribution Amount Enclosed (for Customer Assistance)
հեռես/Մոսհետ/Մոհսեհետ/	հեհետեւ	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-855	7	PO Box 9001076 Louisville KY 40290-1076

#### 200 00000026603 97702248020 101220060 00000027898

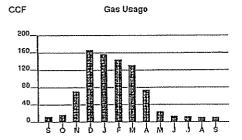
				Page 1 of 2
Name/Setvice Address	F	oi Inquiries Gall?	A	count Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy		3-421-9500 97 3-544-6900	70-2248-02-0
Mail:Payments To	distribution of the second	Account infe	ormalion	
PO Box 9001076 Louisville KY 40290-1076	Payments after Sep Last payment recei		Bill prepared on S Next meter reading	
Reading Meter Number prom		Meter Previous	Reading Present	Usage
Gas 000752736 Aug 21 S	Sep 19 29	3662	3673	11
Gas: Residential	G	urrent Billing	1	222700 8223 8223
Usage - 11 CCF Duke Energy - Rale RS Current Gas Charges	\$ 25.83 P. B. C.	mt Due - Previous ayment(s) Receive alance Forward urrent Gas Charge	Bill ed	\$ 25.74 25.74cr 0.00 25.83
Gas Cost Recovery \$0.96830000/		axes urrent Amount Di	16	0.77 \$ 26.60
Taxes	\$ 0.77			
Taxes	\$ 0.77			

Duke Energy celebrates National Customer Service Week, October 2-6. We appreciate the opportunity to serve you.

Due Date	·Amount Due	After Ost 12, 2006
Oct 12, 2006	\$ 26.60	\$ 27.89

Name		Service Address	Αc	Page 2 of 2 count Number		
Kenneth Gerwe	enneth Gerwe 4859 Saddleridge Ct 9 Independence KY 41051					
napris estados		Explanation of Gurrent Char	jes			
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service				
CCF Usage - Aug 21 - Sep 19 29 Days	11	Customer Charge Gas Delivery Charge 11 CCF @ \$ 0 266870	\$ 12.10 000 2.94			
29 Days		Gas DSM Rider 11 CCF @ \$ 0 014195 Rider MSR-G 11 CCF @ \$ 0 002000				
		Gas Cost Recovery 11 CCF @ \$ 0 968300		\$ 25.83		
		Total Curr	ent Gas Charges—	\$ 25.83		

100 CO. 100 TURKEN (0.10)	Explanation of Taxes		93289301 (PS 80603) 93763 (20 % 61 %)
Taxes	Rate Incr for School Tax	\$ 0.77	\$ 0.77
		Total Taxes	\$ 0.77



Calculations based on most recent 12 month history Total Usage 832 Average Usage 69

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	12	16	71	167	157	144	130	75		14	13	10	11
1													

Account Number 9770-2248-02-0	90 15	Nov 10, 2006 \$ 40.67
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)
հահահահահանահետ	ոհեհեհեհո	

### 200 00000040673 97702248020 111020060 00000042641

Page 1 of 2

PO Box 9001076 Louisville KY 40290-1076

Name	JService Addri			For Inc	ivitles Call	1929 in language	Page Account Nu	en en en en
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051			Duke Ei	nergy		-421-9500 -544-6900	9770-2248-0	2-0
Mail E	ayments Io			1	Account into	rmåtion	1126 / 1969 22 2002 1869 18 <del>-</del>	
PO Bo Louisv	ox 9001076 Ville KY 4029	0-1076		s alter Oct 19 no nent received C			on Oct 19, 2006 ading Nov 16, 2	
Meler	Number	Heading From	j-Date* To	Days	Meter Previous	Reading Preser	ıtıÜse	ije
Gas	000752736	Sep 19 (	Oct 18	29	3673	369	7	24

Gas Residential	androuse secretarians.
Usage - 24 CCF Duke Energy - Rate RS Current Gas Charges	\$ 39,49 \$ 39,49
Gas Cost Recovery \$0 8623	,

Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557

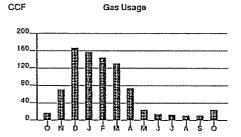
Taxes	
Taxes	\$1.18

Current Billing		
Amt Due - Previous Bill Payment(s) Received	•.	\$ 26.60 26.60cr
Balance Forward Current Gas Charges Taxes		0.00 39.49 1.18
Current Amount Due		\$ 40.67

Due Date	Amount Due	Alter Nov:10-2006
Nov 10, 2006	\$ 40.67	\$ 42.64

Name		Service Address	Acco	Page 2 of 2 unt Number
Kenneth Gerwe		4859 Saddleridge Ct Independence KY 41051	977	0-2248-02-0
		Explanation of Gurrent Gharges	ale a company and a company	Tible of the second
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	24	Customer Charge Gas Delivery Charge	\$ 12 10	
Sep 19 - Oct 18 29 Days		24 CCF @ \$ 0.26687000 Gas DSM Rider	6 40	
		24 CCF @ \$ 0 01419520 Rider MSR-G	0 34	
		24 CCF @ \$ 0.00200000cr Gas Cost Recovery	0 05cr	
		24 CCF @ \$ 0.86230000	20.70	\$ 39.49
		Attende de Literature de la lectre de la lec	Charges	\$ 39.49

VIPCBUR Shiphrose conduction of the second contribution for the second contribution of the second cont	Explanation of Laxes	eW. T	
Taxes	Rate Incr for School Tax	\$ 1.18	\$ 1.18
	- C27 (0)	-Folal Taxes≪	\$ 1.18



Calculations based on most recent 12 month history
Total Usage 840
Average Usage 70

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Gas	16	71	167	157	144	130	75	24	14	13	10	11	24

Account Number 9770-2248-02-0	90 15	Dec 11, 2006	\$ 113.10
For more detailed billing information on your monthly bill, check box on right		\$ WinterCare Contribution (for Customer Assistance)	\$ Amount Enclosed
 ի հունա Մենա հենա Մես հունա հեն հ	ոհհեհեհո		
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 900107 Louisville K	

#### 200 00000113107 97702248020 121120062 00000118591

4859 5	eth Gerwe Saddleridge Ct endence KY 41	051		D	uke Enerç	ЭУ		3-421-9500 0-544-6900	9770-2248-0	2-0
2017/2017/201	ayments fo x 9001076 rille KY 4029		6			er Nov 17 n received N	ot included		on Nov 17, 2006 ading Dec 19, 2	
Meler	Number	Bě Fri	adli om	ig D	ile "" To I	Jays	Meter Previous	Reading	it desire	iĝe"
Gas	000752736	Oct	18	Νον	16	29	3697	378	4	87

Usage - 87 CCF	
Usage - 87 CCF Duke Energy - Rate RS	\$ 109.81
Current Gas Charges	\$ 109.81

Taxes	
Taxes	\$ 3.29

Gurrent Billing as the little controls	
Amt Due - Previous Bill	\$ 40.67
Payment(s) Received	40,67cr
Balance Forward	0.00
Current Gas Charges	109.81
Taxes	3.29
Current Amount Due	\$ <del>113.10</del>

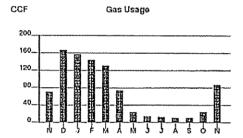
Level out the seasonal ups and downs of your monthly bill by enrolling in our Budget Billing program Sign-up online at www duke-energy com or call  $1-866-2ENERGY\ (1-866-236-3749)$ 

Take the chill out of your winter bills this season. To discover simple ways to create a more efficient home visit www.duke-energy.com and click on Lower Your Bill or call 1-866-2ENERGY (1-866-236-3749).

Extende nate and evidoring anger   Expect Expension	2.00
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	STREET, STREET			Page 2 of 2								
Name	Name Service Address Account Number											
Kenneth Gerwe		4859 Saddleridge Ct Independence KY 41051	97	9770-2248-02-0								
Explanation of Gurrent Charges												
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service										
CCF Usage -	87	Customer Charge Gas Delivery Charge	\$ 12.10									
Oct 18 - Nov 16 29 Days		87 CCF @ \$ 0.26687000 Gas DSM Rider	23.22									
	:	87 CCF @ \$ 0.01419520 Rider MSR-G	1.23									
		87 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.17cr									
		87 CCF @ \$ 0.84400000	73.43	\$ 109.81								
		Töläl Current Gas	Charges	\$ 109.81								

100 pp - 100	Explanation of Taxes	Section of the sectio	
Taxes	Rate Incr for School Tax	\$ 3 29	\$ 3.29
		Total Taxes. 46	\$ 3.29



Calculations based on most recent 12 month history
Total Usage 856
Average Usage 71

	NOV	DEC	MAL	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV
Gas	71	167	157	144	130	75	24	14		10	11	24	87

Account Number 9770-2248-02-0 90 15	Jan 11, 2007 \$ 160.83
For more detailed billing information on your monthly bill, check box on right	\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)
bloder III book loor III alada lalada look lalada look lalada look	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557	PO Box 9001076 Louisville KY 40290-1076

#### 200 00000160830 97702248020 011120075 00000168645

Name/Service Address		For Inquiries C	allas	Page 1 of 2 Account Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy		513-421-9500 1-800-544-6900	9770-2248-02-0
Mail Payments To		Accoun	tilitormation	
PO Box 9001076 Louisville KY 40290-1076	Payments after l Last payment re	Dec 20 not include ceived Dec 08		on Dec 20, 2006 eading Jan 22, 2007
Reading Meter → Number: Erom	Date*Da		eter Beading ous Presi	int Usage
Gas 000752736 Nov 16 D	ec 19	33 3	784 38	98 114
Gass Residential Usage - 114 CCF	44.00.00.00.00.00.00.00.00.00.00.00.00.0	Current Billing Amt Due - Prev		\$ 113.10

Current Gas Charges	A 4 F F 4 F
	\$ 156.15
Gas Cost Recovery \$0 98460000/CC	OF .

Taxes	
Taxes	\$ 4.68

Current Billing	
Amt Due - Previous Bill Payment(s) Received	\$ 113.10 113.10cr
Balance Forward	0.00
Current Gas Charges Taxes	156.15 4.68
Current Amount Due	\$ 160.83

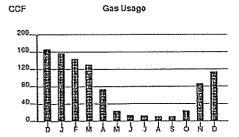
Warm holiday wishes and season's greetings to you and your family from all of us at Duke Energy.

Looking for helpful ways to reduce energy costs? Visit www.duke-energy.com and click on Lower Your Winter Bill or call 1-866-2ENERGY (1-866-236-3749).

Due:Date	Amount Due	Alter Jan 11-2007
Jan 11, 2007	\$ 160.83	\$ 168.64

Name		Service Address	Ąc	Page 2 of 2 count Number »							
Kenneth Gerwe	Elisani elisa e	4859 Saddleridge Ct Independence KY 41051	Territoria de Autoria para porta de Carto de Car	9770-2248-02-0							
Explanation of Current Charges											
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service									
CCF Usage -	114	Customer Charge	\$ 12.10								
Nov 16 - Dec 19 33 Days		Gas Delivery Charge 114 CCF @ \$ 0.26687000 Gas DSM Rider	30.42								
,		114 CCF @ \$ 0.01419520 Rider MSR-G	1.62								
		114 CCF @ \$ 0.00200000cr	0.23cr								
		Gas Cost Recovery 114 CCF @ \$ 0.98460000	112.24	\$ 156.15							
		Total Currengo	las Charges	\$ 156.15							

Explanation of Taxes.									
Taxes	Rate Incr for School Tax	\$ 4.68	\$ 4.68						
	9472-00-00-00-00-00-00-00-00-00-00-00-00-00	«Total Taxes	\$ 4 <sub>-</sub> 68						



Calculations based on most recent 12 month history
Total Usage 803
Average Usage 67

Г														
		DEC	JAN	FEB	MAR	APH	MAY	JUN	JUL	AUG	SEP	OCT	NOV	
Ī	Gus	167	157	144	130		24		13	10	11	24	97	114
1			i i	1								}		

Account Number 9770-2248-02-0	90 15	Feb 14, 2007 \$ 207.75
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)
հետենահետուների	اسالطططاسا	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 9001076 Louisville KY 40290-1076

#### 200 00000207756 97702248020 021420077 00000217468

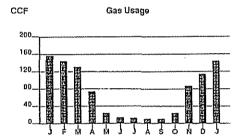
Cenneth Gerwe 1859 Saddleridge Ct Independence KY 41051	Duke Er	nergy	<b>513-42</b> 1-800-54		-2248-02-0
Mail Payments Ton	An in the control of the control		Account Inform	ation	
O Box 9001076 Louisville KY 40290-107		s after Jan 23 n nent received J		prepared on Jan t meter reading F	
P Meter Number F	eading Date on To	Days	Meter Rea		
Gas 000752736 De	c 19 Jan 22	34	3898	4043	145

Tayes	\$ 5 82		
Taxes		Current Amount Due	\$ 207.75
Gas Cost Recovery \$0.976900	00/CCF	Current Gas Charges Taxes	194.12 5.82
•	,	Balance Forward	7.81
Current Gas Charges	\$ 194.12	Late Payment Charge(s)	7.81
Duke Energy - Rate RS	\$ 194.12	Payment(s) Received	160.83c
Usage - 145 CCF		Amt Due - Previous Bill	\$ 160.83
Gas-Residential		Current Billing	

Due Date	Amount Due	After Feb 14, 2007
Feb 14, 2007	\$ 207.75	\$ 217.46

Name .		Service Address.	Acr	Page 2 of 2 ount Number		
Kenneth Gerwe		4859 Saddleridge Ct Independence KY 41051	9	9770-2248-02-0		
	7 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Explanation of Gurrent Charges	alerinenerie	or PCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service				
CCF Usage -	145	Customer Charge Gas Delivery Charge	\$ 12.00			
Dec 19 - Jan 22 34 Days		145 CCF @ \$ 0.26687000 Gas DSM Rider	38.70			
		145 CCF @ \$ 0 01419520 Rider MSR-G	2 06			
	:	145 CCF @ \$ 0.00200000cr Gas Cost Recovery	0 29cr			
		145 CCF @ \$0.97690000	141.65	\$ 194.12		
		Total Gurrent (	Sas Charges	\$ 194.12		

120 p	Explanation of Taxes	022 022	
Taxes	Rate Incr for School Tax	\$ 5.82	\$ 5 82
	HARRON DE COMPANY	Total:Taxes	\$ 5.82



Calculations based on most recent 12 month history Total Usage 791 Average Usage 66

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							لمد ا				07	114	145	i
l Gas	157	144	130	75	24	1 14	1 13	10	71	24	U 41	1 1 1 44 1	140	ŧ
	,-,			1	l	ŀ	1	i			1	1 ?	1 ?	í
									'			4 7	1 !	

	Account Number 9770-2248-02-0	90 15	Due Date	Amount Due \$ 263.97
	For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution (for Customer Assistance)	Amount Enclosed
V-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	հեռևոՍՍհուհեռոՍՍոհմեևհե	սհհեհեռու		
	Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 900107 Louisville KY	76 7 40290-1076

#### 200 00000263974 97702248020 031520070 00000276782

												Page 1 of 2
Name/Ser Kennelh G		ess	38.0		uke E		42:52	ir inqui	ies Gall	3-421-9500		ount Number- 0-2248-02-0
4859 Sadd Independe	leridge Ct	051		ı	uka E	neigy	,			0-544-6900		7-22-90-02-0
Mail Paym	ents-Lo		1,200 1,200	nic c	COLORDO COL			Ac	countin	ormation		C X 2 / X
PO Box 90 Louisville	01076 KY 4029	0-1076	3					21 not in ved Feb		Bill prepare Next mater		21, 2007 Mar 21, 2007
Meter	Number			ig D		D:	ıÿs		Meter Previous	Reading Pres	ent	. Usage
Gas 00	0752736	Jan	22	Feb	20		29		4043	42	247	204
Gas - Resi	denliai.		15675				c	urrent E	e phillis			no secondonisti
Usage Duke Ener	204 CC gy - Rate I				\$ 256.	28			Previous s) Receive			\$ 207 75 207.75c
Current G	as Charge	S			\$ 256.	28			Forward			0.00

Taves		Contract of
Taxes	- CONTROL CONT	7.69

Gas Cost Recovery \$0.91840000/CCF

Current Billing	
Amt Due - Previous Bill	\$ 207 75
Payment(s) Received	207.75cr
Balance Forward Current Gas Charges	0.00 256.28
Taxes	7.69
Current Amount Due	\$ 263.97



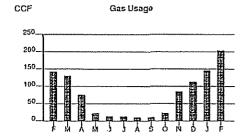




		Page 2 of 2
Name	Service Address 1990	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

		Explanation of Current Charges		
Gas Meler -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	204	Customer Charge Gas Delivery Charge	\$ 12 00	
Jan 22 - Feb 20 29 Days		204 CCF @ \$ 0.26687000 Gas DSM Rider	54.44	
		204 CCF @ \$ 0.01419520 Rider MSR-G	2.90	
**************************************		204 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.41cr	
		204 CCF @ \$ 0.91840000	187.35	\$ 256.28
		Folal Current Gas	Charges	\$ 256.28

26 6 3		ALICE AND THE SECOND SE	
Taxes	Rate Incr for School Tax	\$ 7.69	\$ 7.69
	and the second s	Jolal Taxes	\$ 7.69



Calculations based on most recent 12 month history
Total Usage 851
Avorage Usage 71

T										[			
	FEB	MAP	APE	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	144	***************************************	75							87	114		204

	Account Number 9770-2248-02-0	90 15	Due Date Ämoi	int Due \$ 184.92
	For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution Amount (for Customer Assistance)	Enclosed
<u>.</u>	հեռիս#ՍումեհումՍոնսենե	ոհեհետևու		
***************************************	Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 9001076 Louisville KY 40290-	1076

#### 200 00000384926 97702248020 041320079 00000193909

Page 1 of 2

Name/Service:Address	La series series	For Inquit	jes Gall	Acc	ount Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	?		21-9500 9770 44-6900	)-2248-02-0
Mair Payments To	La locale de la company	Ac	count Intern	nalion	0.10001300000
PO Box 9001076 Louisville KY 40290-1076	Payments after Last payment r			Il prepared on Ma ext meter reading	
Meler Number From	Date 210aar - Da	ays	Meter Re Previous	ading:::::::: // Present	Usage
Gas 000752736 Feb 20 M	ar 21	29	4247	4385	138
Gas Residential		Gürrent B	illing		
Usage - 138 CCF Duke Energy - Rate RS Current Gas Charges	\$ 179.53 \$ 179.53	Payment(s Balance F	Previous Bil s) Received orward as Charges	I	\$ 263.97 263.97cr 0.00 179.53
Gas Cost Recovery \$0.93490000/C	CF	Taxes	mount Due		5.39 \$ 184.92
Taxes	\$ 5.39				

In the month of February, we experienced daily temperatures well below normal, with averages in the low to mid-teens. These bitter extremes can have a significant impact on your energy consumption. To help manage the seasonal ups and downs that affect your monthly Duke Energy bill, consider our BUDGET BILLING program Learn more or enroll today at www. duke-energy.com. You may also enroll by calling 1-866-236-3749.

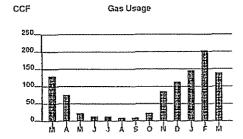


Page 2 of 2

Name	Service Address	Account Number.
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas		Explanation of Gurrent Charges  Duke Energy		
Meler -	000752736	Rate RS - Residential Service		
CCF Usage -	138	Customer Charge Gas Delivery Charge	\$ 12.00	
Feb 20 - Mar 21 29 Days		138 CCF @ \$ 0.26687000 Gas DSM Rider	36.83	
		138 CCF @ \$ 0.01419520 Rider MSR-G	1 96	
		138 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.28cr	
		138 CCF @ \$ 0.93490000	129.02	\$ 179.53
		Total Current Gas	Gharges	\$ 179.53

one control of the co	(Allow Explanation of Taxes	GLARING CREARING PROPERTY CO.	300
Taxes	Rate Incr for School Tax	\$ 5.39	\$ 5.39
		Total Taxes	\$ 5.39



Calculations based on most recent 12 month history Total Usage 859 Average Usage 72

	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	Νο۷	DEC	JAN	FEB	МАН
Gas	130	75	24	14	13	10	11	24	<b>07</b>	114	145		138

Account Number 9770-2248-02-0 90 15	May 15, 2007 \$ 112.49
For more detailed billing information on your monthly bill, check box on right	\$\$_ WinterCare Contribution Amount Enclosed (for Customer Assistance)
հահարահարկանիականիականիականի	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557	PO Box 9001076 Louisville KY 40290-1076

## 200 00000112496 97702248020 051520076 00000117951

		Page 1 of 2
Name /Service Address	For Inquiries Ca	ill Account Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy 1	513-421-9500 9770-2248-02-0 -800-544-6900
Mail Payments los	Account	Information,
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 23 not included Last payment received Apr 11	Bill prepared on Apr 23, 2007 Next meter reading May 21, 2007
Reading Meter Number 20 From	Date Me To Days Previo	ier Reading us Seesenta Usage
Gas 000752736 Mar 21 A	pr 20 30 43	385 4469 84

Gas≍Residential	Current Billing	
Usage - 84 CCF Duke Energy - Rate RS \$ 109.21 Current Gas Charges \$ 109.21 Gas Cost Recovery \$0.87820000/CCF	Amt Due - Previous Bill Payment(s) Received Balance Forward Current Gas Charges	\$ 184.92 184.92cr 0.00 109.21 3.28
Taxes	Current Amount Due	\$ 112.49

\$ 3.28

Taxes

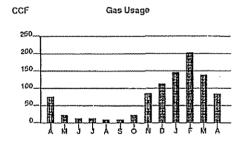
May 15, 2007 \$ 112.49 \$ 117.95	Due Date	Amount Due:	Altet May 16-2007 \$ 117 95
----------------------------------	----------	-------------	-----------------------------------

 
 Name
 Service Address
 Account Number

 Kenneth Gerwe
 4859 Saddleridge Ct Independence KY 41051
 9770-2248-02-0

		Explanation of Current Charges —		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	84	Customer Charge Gas Delivery Charge	\$ 12.00	
Mar 21 - Apr 20 30 Days		84 CCF @ \$ 0.26687000 Gas DSM Rider	22.42	
		84 CCF @ \$ 0 01419520 Rider MSR-G	1.19	
		84 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.17cr	
		84 CCF @ \$0.87820000	73.77	\$ 109 21
		Total Current Gas	s Charges	\$ 109.21

	Explanation of Taxes	32.57.585.90.5.09	
Taxes	Rate Incr for School Tax	\$ 3 28	\$ 3.28
	Talliana and the	Joial Jaxes	\$ 3.28



Calculations based on most recent 12 month history
Total Usage 868
Average Usage 72

	APR	MAY	JUN	JUL	AUG		OCT	NOV	DEC	JAN	FEB		APR
Gas	75	24	14	13	10	11	24	87	114	145	204	138	

Account Number 9770-2248-02-0	90 15	Due Date Amount Due Jun 15, 2007 \$ 37.95
For more detailed billing information on your monthly bill, check box on right		\$\$_ WinterCare Contribution Amount Enclosed (for Customer Assistance)
հետևովՈՌուհետոՈՒոհենսևե	ռեհեհեռևու	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 9001076 Louisville KY 40290-1076

200 0000037	958 9770a	:248020	) OL158	20074 00		39799 Page 1 of 2
váme/Service Address		For Indu	lijás malls		Titaliana allan	nt Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	NO.	51	3-421-9500 0-544-6900	17730-0-0	248-02-0
Mail Payments To		À	ccounting	ormalion		
PO Box 9001076 Louisville KY 40290-1076 Reading		eceived Ma	/ 14 See Meter	Bill prepared Next mater re Reading	ading Ju	1 20, 2007
Meter Number From Gas 000752736 Apr 20 M	**************************************	32	Previous 4469	Prese 44	بالمادر القبيعة ويتمره	Usage 21
Gas: Residential Usage - 21 CCF Duke Energy - Rate RS Current Gas Charges Gas Cost Recovery \$0 90360000/	\$ 36.84 \$ 36.84 CCF	Amt Due Paymen Balance Current Taxes	Billing - Previous (s) Receive Forward Gas Charge	ed es	•	\$ 112.49 112.49 0.00 36.84 1.11 \$ 37.95
Taxes	\$ 1.11					

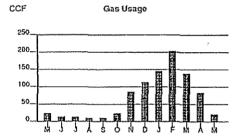
Prior to ANY digging or excavating, make sure you notify KENTUCKY 811 forty-eight hours in advance to locate all underground utility lines. To reach KENTUCKY 811, simply dial the new nationwide three digit number - 811.

Due Date	-Amount Due	Alter Jun 15, 2007
Jun 15, 2007	\$ 37.95	\$ 39.79

		Page 2 of 2
Name	Service Address	AccountNumber
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

		Explanation of Gurrent Charges		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	21	Customer Charge Gas Delivery Charge	\$ 12.00	
Apr 20 - May 22 32 Days		21 CCF @ \$ 0 26687000 Gas DSM Rider	5.60	
	:	21 CCF @ \$ 0.01419520 Rider MSR-G	0.30	
		21 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.04cr	
		21 CCF @ \$ 0.90360000	18.98	\$ 36.84
		Fotal Current Gas	Charges.	\$ 36.84

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.11	\$ 1.11
		Tolal laxes	\$ 1.11



Calculations based on most recent 12 month history
Total Usage 865
Average Usage 72

		MAY	JUN	JUL	AUG	SEP	ТЭО	NOV.	DEC	JAN	FEB	MAR	APR	MAY
1	Gas	24	14	13	10	11	24	67		145	204	138	84	21
- 1			~ <del>~~</del>				L							

	Account Number 9770-2248-02-0	90 15	Jul 13, 2007	\$ 27.06
<b>4</b>	For more detailed billing information on your monthly bill, check box on right		\$ WinterCare Contribution (for Customer Assistance	
-	հեռուհիտհետհետեներեն	տեհեհետև		
-	Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 9001 Louisville	076 KY 40290-1076

#### 200 00000027065 97702248020 071320073 00000028371

Page 1 of 2

Amount Due

Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	513-42 1-800-54		2248-02-0
Mail: Payments: To PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 21 Last payment received	not included Bill	ation prepared on Jun 2 It meter reading Ju	
Readir Meter Number From	g Dates in selections To Days	MetersRea Previous	dingassassassassassassassassassassassassass	Usage
Gas 000752736 May 22		4490	4502	12

Gas - Residential	
Usage - 12 CCF Duke Energy - Rate RS	\$ 26.27
Current Gas Charges	\$ 26.27
Gas Cost Recovery \$0.98030000	/CCF

Taxes	
Taxes	\$ 0.79

Gurrent Billing	
Amt Due - Previous Bill	\$ 37.95
Payment(s) Received	37.95cr
Balance Forward	0.00
Current Gas Charges	26.27
Taxes	0.79
Current Amount Due	\$ 27.06

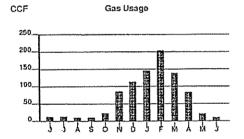
Looking for a quick and easy way to use less energy this summer? Consider replacing your standard, incandescent bulbs with efficient, long-lasting compact fluorescent (CFL) bulbs. Learn more about CFL's at www.energystar.gov

Due Date	Amount Due	Allej Jal 13, 2007
Jul 13, 2007	\$ 27.06	\$ 28 37

		Page 2 of 2
Name	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct	9770-2248-02-0

		Explanation of Current Charges		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	12	Customer Charge Gas Delivery Charge	\$ 12.00	
May 22 - Jun 20 29 Days		12 CCF @ \$ 0.26687000 Gas DSM Rider	3.20	
		12 CCF @ \$ 0.05622200cr Rider MSR-G	0.67cr	
		12 CCF @ \$ 0.002000000cr Gas Cost Recovery	0.02cr	
		12 CCF @ \$ 0.98030000	11.76	\$ 26 27
		Fotal Current Gas	Charges 2	\$ 26.27

A Commission (Marie 1997)	Explanation of Taxes	a a sa	Control of the second s
Taxes	Rate Incr for School Tax	\$ 0.79	\$ 079
		Total Taxes	\$ 0.79



Calculations based on most recent 12 month history
Total Usage - 863
Average Usage 72

	T												
	JUN	JUL	AUG	SEP	OCT	NOV		JAN	FEB	MAR	APR	MAY	JUN
Gas	14	13	10		24	97	114	145	204	138	84	21	12

Account Number 9770-2248-02-0	90 15	Aug 14. 2007	\$31.13
For more detailed billing information on your monthly bill, check box on right		\$ WinterCare Contribution (for Customer Assistance	
1.1	ıhlallad		
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557		PO Box 90010 Louisville k	076 (Y 40290-1076

#### 200 00000031135 97702248020 081420076 00000032646

					Page 1 of 2
Name/Service Address		_For Inq	uirles Cáll	FAcco	unt Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energ	у	5 <b>13-42</b> 1-800-54		2248-02-0
MaihPayments-To		e Greeklyk e	Acceunt Interm	ition	
PO Box 9001076 Louisville KY 40290-1076	Payments afte Last payment			prepared on Jul 2 t meter reading A	
	g Date . To D	ays	Meter Rea Previous	ding** Present	Usage
Gas 000752736 Jun 20	Jul 20	30	4502	4517	15
Gas Hesidential		Gurren	r Billing		
Usage - 15 CCF Duke Energy - Rate RS	\$ 30.22	Paymer	e - Previous Bill nt(s) Received		\$ 27.06 27.06
Current Gas Charges	\$ 30.22		e Forward Gas Charges		0.00 30 22

Are summer bills taking a bite out of your budget? Our Budget Billing program can help level out the highs and lows resulting from seasonal temperature changes. To learn more, go to the Billing Options heading at www. duke-energy.com/kentucky.asp.

\$ 0.91

Taxes Taxes

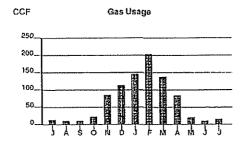
Aug 14, 2007	\$ 31.13	\$ 32 64
Due Date	Amount Due	Alter::

Page 2 of 2

Name : Section of the	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	15	Customer Charge Gas Delivery Charge	\$ 12.00	
Jun 20 - Jul 20 30 Days		15 CCF @ \$ 0.26687000 Gas DSM Rider	4 00	
		15 CCF @ \$ 0.05622200cr Rider MSR-G	0 84cr	
		15 CCF @ \$ 0.00200000cr Gas Cost Recovery	0 03cr	
		15 CCF @ \$1.00600000	15 09	\$ 30 22

	Explanation of Taxes	je ipodrač	Your State of Con-
Taxes	Rate Incr for School Tax	\$ 0.91	\$ 0.91
	COLONIA COLONI	Total Taxes	\$ 0.91



Calculations based on most recent 12 month history Total Usage 865 Average Usage 72

	JUL	AUG	SEP	OCT	NOV	DEC	I BAN	FEB	APR	MAY	JUN	JUL
Gas	13	10		24	87	114	145	204		•	12	15

Account Number 9770-2248-02-0	90 15	Due Date Amount Due Sep 14, 2007 \$ 20.27	
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)	
հետահետևետահետևերե	ռևեւհերիու		
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 9001076 Louisville KY 40290-1076	

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Page 1 of 2

				Page 1 of 2
Name/Service Address	For	Inquiries Call	Accou	nt Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	513-42 1-800-54		2248-02-0
Mail Payments To		Accountiniorm	alion	ingenomination
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 2 Last payment receive		prepared on Aug 2 xt meter reading Se	
Reading Meter Number From	Date To Days	Meter Res Previous	iding Presentace	œUsage
Gas 000752736 Jul 20 A	ug 21 32	4517	4524	7
Gass Residential	Gur	rent Billing		
Usage - 7 CCF Duke Energy - Rate RS Current Gas Charges Gas Cost Recovery \$0 88720000/6	\$ 19.68   Amt Pay \$ 19.68   Bala	Due - Previous Bill ment(s) Received ance Forward rent Gas Charges es		\$ 31.13 31.130 0.00 19.68 0.59
Taxes	Control of the contro	rent Amount Due		\$ 20.27

\$ 0.59

Taxes

Due Date	
Sep 14, 2007	



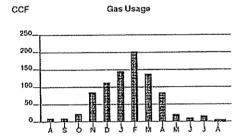


Page	2	of	2	

Name	Service Address	Account Number 2
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

		Explanation of Gurrent Gharges		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	7	Customer Charge Gas Delivery Charge	\$ 12.00	:
Jul 20 - Aug 21 32 Days		7 CCF @ \$ 0 26687000 Gas DSM Rider	1 87	
		7 CCF @ \$ 0.05622200cr Rider MSR-G	0.39cr	
		7 CCF @ \$ 0.002000000cr Gas Cost Recovery	0.01cr	
		7 CCF @ \$0.88720000	6.21	\$ 19 68
		Total Current Gas	Charges	\$ 19.68

03 (8 (8 (8 (8 (8 (8 (8 (8 (8 (8 (8 (8 (8	Explanation of Taxes	2010/03/05/05/05/05	
Taxes	Rate Incr for School Tax	\$ 0.59	\$ 0.59
	27.5/2015 2/2/2 2015 No. 10 10 10 10 10 10 10 10 10 10 10 10 10	Tolal Taxes	\$ 0.59



Calculations based on most recent 12 month history Total Usage 862 Average Usage 72

***************************************	AUG	SEP	ОСТ	NOV		JAN	I F.E.D	MAR	APR	MAY	JUN	JUL	AUG
Gas	10	11	24	07	114			136	84	21	12		7

		Due Date	Amount Due
Account Number 9770-2248-02-0	90 15	Oct 16, 2007	\$ 23.29
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution (for Customer Assistance)	Amount Enclosed
1,1,1,1,1111,1,1,1,1,1,1,1,1,1,1,1,1,1			

Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557

PO Box 9001076 Louisville KY 40290-1076

#### 200 00000023299 97702248020 101620077 00000024457

Name/Service Address	www.bycEorelin	quirjes:Call Acco	Page 1 of 2 unt Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	513-421-9500 9770 1-800-544-6900	J-2248-02-0
Mail Payments To PO Box 9001076 Louisville KY 40290-1076	Payments alter Sep 24 n Last payment received S		24, 2007
	ng Date sawa To Days	ScaMeter Reading Previous Present	Usage
Gas 000752736 Aug 21	Sep 20 30	4524 4535	11

Gas: Residential	100000000000000000000000000000000000000
Usage - 11 CCF Duke Energy - Rate RS	\$ 23.56
Current Gas Charges	\$ 23.56
1	•
Gas Cost Recovery \$0.841600	000/CCF

Taxes	stronger and a stronger and a
Taxes	\$ 0.71

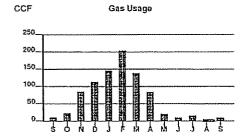
A . D . D . D.	4
Amt Due - Previous Bill	\$ 20 27
Payment(s) Received	21.25
Balance Forward	0.98
Current Gas Charges	23.56
Taxes	0.71
Current Amount Due	\$ 23.29

Due Date	Amount Due	Aller- 
Oct 16, 2007	\$ 23.29	\$ 24.45

6415-022910000		Page 2 of 2
Name	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	11	Customer Charge Gas Delivery Charge	\$ 12.00	
Aug 21 - Sep 20 30 Days		11 CCF @ \$ 0 26687000 Gas DSM Rider	2.94	
		11 CCF @ \$ 0 05622200cr Rider MSR-G	0.62cr	
		11 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.02cr	
		11 CCF @ \$0.84160000	9.26	\$ 23.56

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$071	\$ 0.71
		Total Taxes	\$ 0.71



Calculations based on most recent 12 month history Total Usage B62 Average Usage 72

	SEP	ОСТ	NOV	DEC	JAN	FE8	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	11	24	07	114	145	204	136			12	15	7	11

	Account Number 9770-2248-02-0	90 15	Nov 14, 2007	\$ 21.60
<del></del>	For more detailed billing information on your monthly bill, check box on right	:	\$\$ WinterCare Contribution (for Customer Assistance)	Amount Enclosed
	հեռեսիկիուհեսոկեսեն	ոհեհեհետ	•	
	Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 900107 Louisville KY	6 40290-1076

Due Date

Amount Due

2000000	1601 9770a	!24802I	3 1114500	76 000000	22659
Name /Service Address		-Farsingu			Page 1 of 2 int:Number 2248-02-0
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy		513-42 <sup>-</sup> 1-800-544	1-6900	2240-02 <del>-</del> 0
Mail Payments To Post 9001076	Payments after		ccount Informa	Mon prepared on Oct 2	23, 2007
Louisville KY 40290-1076	Last payment re			t meter reading N	ov 16, 2007
Meter :: Number :: Readi	ng Date To Da	iys	Meler Rea Previous	ding Present	Usage
Gas 000752736 Sep 20 Sep 25	Sep 25 Oct 19	5 24	4535 00000	4536 8	1 8
* New Meter					
Usage - 9 CCF Duke Energy - Rate RS Current Gas Charges Gas Cost Recovery \$0.7890000	\$ 20.97 \$ 20.97 00/CCF	Amt Due Paymen Late Pay Balance	Billing - Previous Bill (s) Received ment Charge(s) Forward Gas Charges		\$ 23.29 24.45cr 1.16 0.00 20.97
Taxes		Taxes	Amount Due		0.63 \$ 21.60
Taxes	\$ 0.63				

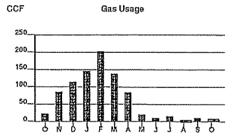
Before beginning any outdoor projects this fall, remember to consider safety first. Always be aware of overhead power lines when using ladders or trimming trees and make sure you call 811 to have underground utility lines marked before digging. For more tips on electric and gas safety, visit the Public Safety tab at www duke-energy.com.

Due Date	Amount Due	Atter -:Nov:14,:2007
Nov 14, 2007	\$ 21.60	\$ 22.65

		Page 2 of 2
Name	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

	nice with a first faith plant and the second	Explanation of Current Charges		guest and and an
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	1	Customer Charge	\$ 12 00	
Sep 20 - Sep 25 5 Days		Gas Delivery Charge 9 CCF @ \$ 0.26687000 Gas DSM Rider	2.40	
Meter - *	000752736	9 CCF @ \$ 0.05622200cr	0.51cr	
CCF Usage -	8	Rider MSR-G 9 CCF @ \$ 0 00200000cr Gas Cost Recovery	0.02cr	
Billed CCF - Sep 25 - Oct 19 24 Days	9	9 CCF @ \$ 0.78900000	7.10	\$ 20 97
* Meter Change				
		Total Gürrent Ge	s Charges	\$ 20.97

	Explanation of Taxes	252 9 900 6 20 20 20 20 20 20 20 20 20 20 20 20 20	
Taxes	Rate Incr for School Tax	\$ 0.63	\$ 0.63
		Total Taxes	\$ 0.63



Calculations based on most recent 12 month history
Total Usage B47
Average Usage 71

											***************************************		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN		AUG	SEP	OCT
Gas	24	87	114	145	204	136	84	21	12	15	7	11	9
1													

	Amount Due
Account Number 9770-2248-02-0 90 15	Dec 11, 2007 \$ 20.25
For more detailed billing information on your monthly bill, check box on right	\$\$ WinterCare Contribution Arnount Enclosed (for Customer Assistance)
handllaabhadhahahahahahahahallaal	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557	PO Box 9001076 Louisville KY 40290-1076
700 00000070757 07707714	

200 0000020	257 9770a	2248020	15115007	٥٠٠٠٠ م	157532
					Page 1 of 2
Name /Service Address		For Inquirie	s Call	Acco	unt Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	, <u></u>	<b>513-421-</b> 1-800-544-		2248-02-0
Mail Payments Fo		Acci	ount informat	on	enn i Syd (Sesti
PO Box 9001076 Louisville KY 40290-1076	Payments after Last payment re			epared on Nov neter reading D	
Reading Meter Number From		ys Pr	Meter Readi eyious	ng Present	
Gas 000752736 Oct 19 N	ov 16	28	8	15	7
Gas Residential		GunentBill	ing		
Usage - 7 CCF _		Amt Due - P			\$ 21.60
Duke Energy - Rate RS	\$ 19.66 \$ 19.66	Payment(s)			21.60cr
Current Gas Charges	7	Balance Fo Current Gas			0.00 19.66
Gas Cost Recovery \$0 88380000/	JUF	Taxes	_		0.59
		Current Am	ount Due		\$ 20.25
Taxes	4.0.50				<del></del>
Taxes	\$ 0.59				

Take steps now to help manage your heating costs. Visit www.duke-energy.com/savings or call 1-866-2ENERGY for ideas on how you can lower your energy bill this winter and beyond

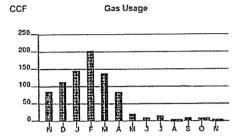
Dec 11, 2007	\$ 20 25	\$21.2
Due Date	Amount Due	After 3 Dec 11, 200

Page 2 of 2

Name	guaranta Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

2 (2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		Explanation of Current Gharges		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	7	Customer Charge Gas Delivery Charge	\$ 12.00	
Oct 19 - Nov 16 28 Days		7 CCF @ \$ 0 26687000 Gas DSM Rider	1.87	
		7 CCF @ \$ 0.05622200cr Rider MSR-G	0.39cr	
		7 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.01cr	
		7 CCF @ \$0.88380000	6.19	\$ 19.66
		Total Current Gas	Charges	\$ 19.66

280.63.2000	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 0.59	\$ 0.59
		Tolal laxes	\$ 0.59



Calculations based on most recent 12 month history Total Usage 767 Average Usage 64

	NOV	DEC	JAN	FEB	MAR	APR	MAY	NÜL	JUL	AUG	SEP	OCT	NOV
Gos	87	114	145	204	138		21	'*	15		11	9	7

		Amount Die
Account Number 9770-2248-02-0	90 15	Jan 11, 2008 \$ 12.36
For more detailed billing information on		\$\$
your monthly bill, check box on right	<u> </u>	WinterCare Contribution Amount Enclosed (for Customer Assistance)
- - ԱռևուՄիունեումիոնոներին		

Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557

PO Box 9001076 Louisville KY 40290-1076

#### 200 00000012360 97702248020 011120083 00000012963

Page 1 of 2

Kenneth Ge 4859 Saddl Independen	eridge Ct	)51	Duke Ene	rgy		- <b>421-9500</b> -544-6900	9770-2241	8-02-0
Mail:Payme	nts To				Account Into	mation	A Market Comp	N. Committee
PO Box 900 Louisville	1076 KY 4029	0-1076		liter Dec 20 no nt received De			on Dec 20, 2 ading Jan 22	
Meter 1	Vumber	Readin From	g Date To	Days 🛀 🖺	Meter I Previous	(eading: Prese		Jsage.
Gas 000	752736	Nov 16	Dec 19	33	15	*	5	0

Gas Hesidential		Current Billing	
Usage - 0 CCF Duke Energy - Rate RS Current Gas Charges	\$ 12.00 \$ 12.00	Amt Due - Previous Bill Payment(s) Received Balance Forward	\$ 20.25 20.25cr 0.00
Taxes	······································	Current Gas Charges Taxes Current Amount Due	12.00 0.36 \$ 12.36
Taxes	\$ 0.36		

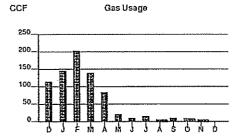
		Explanation of Current Charges		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	0	Customer Charge	\$ 12 00	\$ 12.00
Nov 16 - Dec 19 33 Days			***************************************	·
		Total Current Gas	Charges	\$ 12.00

Due Date	Amount Due	Alter -Jan 11, 2008
Jan 11, 2008	\$ 12.36	\$ 12 96

Page 2 of 2

Name.	, Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

	Explanation of Taxes		21 (22 A d
Taxes	Rate Incr for School Tax	\$ 0.36	\$ 0.36
		Total Taxes,	\$ 0.36



Calculations based on most recent 12 month history
Total Usage 653
Average Usage 54

ı														
ı		DEC	JAN	FEB	MAR	APB	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
I	Ga5	114	145	204	130	84	21	12	15	7	11	9	7	0
- 1							1						i	

		Amount Due	Ġ
Account Number 9770-2248-02-0	90 15	\$ 25.64	
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)	

#### - International International

Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557

PO Box 9001076 Louisville KY 40290-1076

#### 200 00000025640 97702248020 000000000 00000025640

Page 1 of 2

agrado en adordo.

Name /Service Address	Eor In	quiries Gall	Account Nümber
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	513-421-9500 1-800-544-6900	9770-2248-02-0

Mail Payments To	Account in	formation
PO Box 9001076 Louisville KY 40290-1076	Payments after Dec 28 not included	Bill prepared on Dec 28, 2007 Next meter reading Jan 22, 2008

Meter	"Number	Heading Dat From I	C Days	Meter Ro Previous	eading 	Üsage
Gas	000752736	Nov 16 Dec 1		15	26 E	11

Gas - Residential		Gurrent Billing***	
Usage - 11 CCF Duke Energy - Rate RS Current Gas Charges	\$ 24.89 \$ 24.89	Amt Due - Previous Bill Canceled Charges: Gas Charges	\$ 12 36 12.36cr
Gas Cost Recovery \$0.962800		Balance Forward Current Gas Charges Taxes	0.00 24.89 0.75
Taxes		Current Amount Due	\$ 25.64
Taxes	\$ 075		

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months

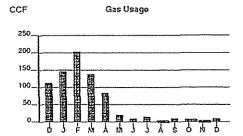
The due date for any new charges on this bill will be reflected on your next scheduled bill. Any previous charges are due on the date shown on your prior bill.

Amount Due

		Page 2 of 2
Name	Service Address	Account Number
Kennelli Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	11	Customer Charge Gas Delivery Charge	\$ 12.00	
Nov 16 - Dec 19 33 Days		11 CCF @ \$ 0.26687000 Gas DSM Rider	2.94	
		11 CCF @ \$ 0.05622200cr Rider MSR-G	0.62cr	
		11 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.02cr	
		11 CCF @ \$0.96280000	10.59	\$ 24.89

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 0.75	\$075
	4.005 24.0054.00000000000000000000000000000000	lolal taxes	\$ 0.75



Calculations based on most recent 12 month history
Total Usage 664
Average Usage 55

	DE	J.A	N FEE	МАП	APR	MAY	JUN	JUL	AUG	SEP		NOV	DEC
Gas	11		15 204		B4	21	12	15	7	11	9	7	17

Account Number 9770-2248-02-0 90 15	Feb 14, 2008 \$ 136.28
For more detailed billing information on your monthly bill, check box on right	\$\$  WinterCare Contribution Amount Enclosed (for Customer Assistance)
haladhadaadhadhadhadhadhadhad	
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557	PO Box 9001076 Louisville KY 40290-1076

#### 200 00000136280 97702248020 021420085 00000142905

Page 1 of 2

			Page 1 of 2
Name/Service Address	For Inqui	ies Call	Account Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	513-421-9500 1-800-544-6900	9770-2248-02-0
Mail Payments To	A transfer and the second of t	count Information	
PO Box 9001076 Louisville KY 40290-1076	Payments after Jan 23 not in Last payment received Jan (		on Jan 23, 2008 ading Feb 20, 2008
10000000000000000000000000000000000000		Meter Reading Previous Presei	
Gas 000752736 Dec 19	Jan 22 34	26 E 13	2 106

Gas Residential	
Usage - 106 CCF Duke Energy - Rate RS	\$ 132.31
Current Gas Charges	\$ 132.31
Gas Cost Recovery \$0.926300	00/CCF

Taxes
Taxes

10.0.200	23 2 827	0700239	729729	2000	9
10000	بخاريات	(in-ray)	real nat	<b>A</b>	

Gurrent Billing	
Amt Due - Previous Bill	\$ 25.64
Payment(s) Received	25.64cr
Balance Forward	0.00
Current Gas Charges	132.31
Taxes	3.97
Current Amount Due	\$ 136.28

Take steps now to help manage your heating costs. Visit www.duke-energy.com/savings or call 1-866-2ENERGY for ideas on how you can lower your energy bill this winter and beyond.

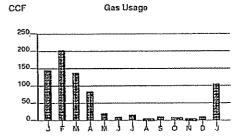
Feb 14, 2008	\$ 136.28	\$ 142 90
Due Date	Amount Due	After Eelo 14, 2008.

Page 2 of 2

Name: 100545 200 200 200 200 200 200 200 200 200 20	Service Addless:	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	106	Customer Charge	\$ 12.00	
Dec 19 - Jan 22 34 Days		Gas Delivery Charge 106 CCF @ \$ 0 26687000 Gas DSM Rider	28 29	
•		106 CCF @ \$ 0.05622200cr	5.96cr	
		106 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.21cr	
		106 CCF @ \$ 0.92630000	98 19	\$ 132.31

	Explanation of faxes		0700700700700
Taxes	Rate Incr for School Tax	\$ 3 97	\$ 3.97
	The programmer of the later pr	Iolal l'axes	\$ 3.97



Calculations based on most recent 12 month history
Total Usage 625
Average Usage 52

	JAN		MAR	APR	MAY	JUN		AUG	i oer	ост	NOV	DEC	JAN
Gas	145	204	130	04	21	12	15	7	11	9	7	11	106

Account Number 9770-2248-02-0 90 15	Mar 18, 2008 \$ 135 12
For more detailed billing information on your monthly bill, check box on right	\$\$ WinterCare Contribution (for Customer Assistance)  Amount Enclosed
ներիոմ)  հուսինոր  Արդինակինակինիիիո  ավ	
Kenneth Gerwe 4859 Saddleridge Ct	PO Box 9001076

200 0000135	127 9770	224802	0 03785008	7 000007	41682
					Page 1 of 2
Name/Service Address		-For Inqu	ities Call	Accou	nt Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	y	513-421 1-800-544		2248-02-0
Mail Payments To			ccount Informa	non	200
PO Box 9001076 Louisville KY 40290-1076	Payments afte Last payment			repared on Feb 2 meter reading Ma 	
	i Datea	ays	Meier Read Previous		Usage
Gas 000752736 Jan 22 I	Feb 20	29	132	231 E	99
Gas: Residential	***************************************	Current	Billing	d) in the contract	
Usage - 99 CCF	A 101 10		- Previous Bill		\$ 136.28
Duke Energy - Rate RS Current Gas Charges	\$ 131.18 \$ 131.18		l(s) Received Forward	•	136.28cr 0.00
Gas Cost Recovery \$0.99530000			Gas Charges		131.18 3.94
Parameter and the second secon		Current	Amount Due		\$ 135.12
laxes.		•	······································		
Taxes	\$ 3,94				

Urgent Message - The gas charges on this bill have been estimated because the snow or ice conditions prevented access.

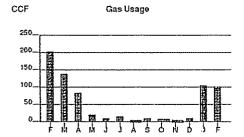
Now you can know your bill amount in advance! Our BUDGET BILLING program can help you manage your energy bills by eliminating the highs and lows. Budget Billing provides you with a fixed monthly amount based on your annual averages. Sign up online at www.duke-energy.com

Due Date	Amount Due	Alter ≃ Mar-18,42008
Mar 18, 2008	\$ 135.12	\$ 141 68

		Page 2 of 2
Name	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas Meler -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	99	Customer Charge Gas Delivery Charge	\$ 12.00	
Jan 22 - Feb 20 29 Days		99 CCF @ \$ 0.26687000 Gas DSM Rider	26.42	
		99 CCF @ \$ 0.05622200cr Rider MSR-G	5.57cr	
		99 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.20cr	
		99 CCF @ \$ 0.99530000	98.53	\$ 131.18

	Explanation of laxes		
Taxes	Rate Incr for School Tax	\$ 3 94	\$ 3.94
		Total Taxes	\$ 3.94



Calculations based on most recent 12 month history
Total Usage 520
Average Usage 43

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	730	NOV	DEC	JAN	FEB
Gas	204			21	12	15	7	11	9	7	11	106	

Account Number 9770-2248-02-0	90 15	Apr 16, 2008	\$ 707.11
 For more detailed billing information on your monthly bill, check box on right		\$ WinterCare Contribution (for Customer Assistance)	\$Amount Enclosed
 հետուհիուհեումՈւսեփեն	اسالياطططي		
 Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8	557	PO Box 90010 Louisville K	76 Y 40290-1076

#### 200 00000707112 77702248020 041620080 00000742120

Due Dale

Page 1 of 2

\*\*Amount Due

Name/Service/Address	For Inq	uiries Call Ac	count Number
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	513-421-9500 97 1-800-544-6900	70-2248-02-0
Mail Payments To:		Account information	
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 25 no 6 Last payment received M		
Meter Numbers Et	ading Date Days	Meter Reading Previous Present	Usage
Gas 000752736 Feb Gas 000752736* Feb	20 Feb 27 7 27 Mar 20 22	231 E 304 304 408	73 104
* New Meter			

* New	Meter
-------	-------

Gas=Residential		Gurrent Billing	
Usage - 177 CCF Duke Energy - Rate RS Current Gas Charges	\$ 227.99 <b>\$ 227.99</b>	Amt Due - Previous Bill Payment(s) Received Balance Forward Current Gas Charges	\$ 135.12 135.12cr 0.00 227.99
Gas Cost Recovery \$1.01160000	0/CCF	Revenue Collections Chg Taxes	472.28 6.84
Taxes	\$ 6.84	Current Amount Due	\$ 707.11

IMPORTANT: Please check the due date on your bill because it may have changed. We have modified our meter reading routes in an effort to improve efficiencies and manage costs.

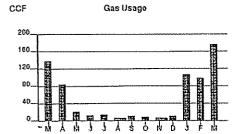
Know your bill amount in advance! Our BUDGET BILLING program can help you manage your energy bills by eliminating the highs and lows. Budget Billing provides you with a fixed monthly amount based on your annual averages. Sign up online at www.duke-energy. com and join the over 400,000 customers already enrolled.

Due Date	Amount Due	After Apr. 1,6; 2008
Apr 16, 2008	\$ 707.11	\$ 742.12

		Page 2 of 2
Name	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	73	Customer Charge	\$ 12 00	
Feb 20 - Feb 27 7 Days		Gas Delivery Charge 177 CCF @ \$ 0.26687000 Gas DSM Rider	47 24	
Meter - *	000752736	177 CCF @ \$ 0.05622200cr	9 95cr	
CCF Usage -	104	Rider MSR-G 177 CCF @ \$ 0.00200000cr Gas Cost Recovery	0.35cř	
Billed CCF - Feb 27 - Mar 20 22 Days	177	177 CCF @ \$ 1.01160000	179.05	\$ 227.99
* Meter Change				
-		Total Current Gas	Charges :-	\$ 227.99

	Explanation of Taxes		24.34.26.22.22 24.34.23.22.22.22
Taxes	Rate Incr for School Tax	\$ 6.84	\$ 6.84
	TOTAL STATE OF THE	Total Taxes	\$ 6.84



Calculations based on most recent 12 month history
Total Usage 559
Average Usage 47

Γ		\$4A.G	٥٥٥			El 11	ALIG		OCT	NOV	DEC	JAN.	£E8	MAR
ľ	Gas	138	84	21	12	15	7	11	9	7	11	106	99	177

		Due Date Amount Due
Account Number 9770-2248-02-0	90 15	May 14,2008 \$ 773.30
For more detailed billing information on your monthly bill, check box on right		\$\$ WinterCare Contribution Amount Enclosed (for Customer Assistance)
	րիկվոհովիով	

# 200 00000773301 97702248020 051420080 00000799483

Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051-8557

REMINDER NOTICE

PO Box 9001076 Louisville KY 40290-1076

REMINDER NOTICE	Philippin and the philippin an	Page 1 of 2
Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051	Duke Energy	Account Number 513-421-9500 9770-2248-02-0 1-800-544-6900
Mail Payments To	Accoun	Finformation
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 22 not included	Bill prepared on Apr 22, 2008 Next meter reading May 20, 2008
	paying last month's bill? Unless you	u paid your bill recently, please give

	Reading Date	The second se	leter Reading	
Meter Number	From	Dave	ious Present	Lande Usage Const
	1011	NAME OF TAXABLE PARTY OF TAXABLE PARTY.	managarah dan	PROFESSION CONTRACTOR

484 Gas 000752736 Mar 20 Apr 21 408 76

Gas - Residential	
	\$ 118.36 \$ 118.36
Gas Cost Recovery \$1 19080000/CC	F

Taxes	
Taxes	\$ 3.55

Gurrent Billing:	
Amt Due - Previous Bill Late Payment Charge(s)	\$ 707.11 11.40
Balance Forward Current Gas Charges Cancel Rev Collection Chg Revenue Collections Chg	718.51 118.36 472.28cr 405.16
Taxes Current Amount Due	3.55 \$ 773.30

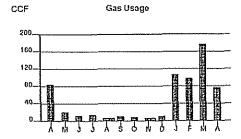
#### REMINDER NOTICE

E STORE SECTION SECTIO		
Due Date	Amount Due	May 14, 200
May 14, 2008	\$ 773.30	\$ 799.4
<u> </u>		L

REMINDER NOTICE		Page 2 of 2
Name	Service Address	Account Number
Kenneth Gerwe	4859 Saddleridge Ct Independence KY 41051	9770-2248-02-0

		Explanation of Current Charges.		
Gas Meter -	000752736	Duke Energy Rate RS - Residential Service		
CCF Usage -	76	Customer Charge Gas Delivery Charge	\$ 12.00	
Mar 20 - Apr 21 32 Days		76 CCF @ \$ 0.26687000 Gas DSM Rider	20 28	
		76 CCF @ \$ 0.05622200cr Rider MSR-G	4.27cr	
		76 CCF @ \$ 0 00200000cr Gas Cost Recovery	0.15cr	
		76 CCF @ \$1.19080000	90.50	\$ 118.36
		Total Gurrent Gas	Gharges	\$ 118.36

SECTED SECTION SERVICES SERVICES	Explanation of Jaxes	90 S0	Culonications To
Taxes	Rate Incr for School Tax	\$ 3.55	\$ 3.55
		Total Taxes	\$ 3.55



Calculations based on most recent 12 month history
Total Usage 551
Average Usage 46

ſ		APR	MAY	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
- 1	Gas	84		,,5	7	11	ð	7	11	106	99	177	76

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008

Response Due Date: July 14, 2008

KyPSC-INT-01-002

# REQUEST:

Provide copies of any and all correspondence between Mr. Gerwe and Duke relating to the billing issues at Saddleridge.

#### **RESPONSE:**

With respect to the matters raised in Mr. Gerwe's complaint, please see attachment KyPSC-INT-01-002.

#### PERSON RESPONSIBLE:

Pam Ball



DUKE ENERGY CORPORATION 1400 Indianapolis Rd Greencastle, IN 46135

March 25, 2008

Kenneth Gerwe 4859 Saddleridge Court Independence, KY 41051

RE: 4859 Salleridge Court Account # 9770224802

Dear Mr. Gerwe:

A recent inspection of our gas meter, located at the address referenced above, revealed that meter number 752736 was not registering properly from the time period of 9-25-07 to 2-27-08. As a result of this finding, we replaced the meter on 2-27-08. Although metering equipment may occasionally malfunction, use of the service often continues without interruption and without proper meter registration.

When this circumstance occurs, Kentucky law states that the Company can re-bill residential accounts for the portion of the gas usage that did not register up to one year immediately prior to the date the defective meter was replaced. Therefore, in accordance with Kentucky law, in order to bill for the unmetered usage; we have calculated and re-billed your account for the time period of 9-25-07 to 2-27-08.

The method of determining the actual usage during this time period has been based on a review of your usage patterns before and/or after installation of the new meter. We also reviewed a base period of non-heating and non-air conditioning usage and used this information to determine usage during the re-billing period. If heating or air conditioning was a factor in this determination, weather difference adjustments were factored into the calculation accordingly. Additionally, the appropriate rate in effect during the malfunction period was used to calculate the dollar amount owed. Any payments made to this account during the noted time period were credited as well.

An adjustment of \$472.28 for the unmetered gas usage has been added to your account and will be reflected on your next bill. Therefore, after you have received your bill for the undercharged amount, please feel free to call our customer service number if you need to make payment arrangements.

If you have any questions concerning the adjustment, please call Customer Service at 1-800-544-6900.

Sincerely,

Revenue Assurance Billing Operations



DUKE ENERGY CORPORATION 139 East Fourth St. Cincinnati, OH 45202

April 29, 2008

Mr. Kenneth Gerwe 4859 Saddlerridge Court Independence, KY 41051

Dear Mr. Gerwe:

Enclosed is a spreadsheet showing your corrected Billing. The difference between your "As billed" and "Correct billing" is actually \$272.96. I believe I told you \$274.97.

I have also enclosed a copy of our work order showing we replaced a module. As we discussed, this shows your meter number but not an additional number for the module.

Please review the enclosed documents and contact me if you have any other questions or if you need additional time to pay your bill.

Sincerely,

Pamela J. Ball

Customer Relations

Vamely F. Ball

Name Kenneth Gerwe

4859 Saddleridge Court

Address

Account # 9770224802

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Dood Date		As Billed	o		ויכפת הפטו		6	70,	# 03/2	Sage
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ŀ	700	5557	00   \$16.72							

Page: 1 Document Name: unti :d

SERV REQ FIELD REPORT INFO . **RTS** 

10:33 A 04/28/08 M35SRFR

ACCT: 97702248 02 CS: GOOD STATUS/DATE: ACTIVE

DIV: 90 CYC: 15 ZIP: 41051

04/11/03 PG: 1 CUST SIC : PRIVATE HOUSEHOLDS

PENDING

: ANIN SPCD

NAME: KENNETH GERWE ADDR: 4859 SADDLERIDGE CT

APT:

SUBURB: INDEPNDNCE FL:

METER CHANGE SERV REQ NO: 8059 01128 CLOSED 02/28/08 AMR INSTALL

GAS COMP OLD MTR NO:

752736

DEST: GAS

NEW MTR NO:

752736

02/27 COMP RMKS: REPLACED MODULE POSTED ON: 02/28/08 AT: 12:35 P

NEXT TRAN CODE: SRIN SRCI SRSI SRMI SRBI

Date: 4/28/2008 Time: 10:33:45 AM

### FAX



Rocco D'Ascenzo Duke Energy Shared Services Inc 139 East Fourth St., Rm 2500 ATII PO Box 960 Cincinnati OH 45201-0960

DATE:

June 11, 2008

TO:

**Judy Gerwe** 

COMPANY:

FAX:

859-292-7722

PHONE:

FROM:

Rocco D'Ascenzo

FAX:

513-419-1846

PHONE:

513-419-1852

NO. OF PAGES:

11 (including fax cover sheet)

#### COMMENTS:

Mrs. Gerwe, as promised the following is the information showing the calculation of the units of gas consumption and billing for September 25, 2007 through December 19, 2007. It includes the degree day calculation for estimating units of natural gas consumption. The estimated monthly consumption derived using the degree day calculation was then reduced by an additional approx. 10%. This was done based upon a conversation Mr. Gerwe had with our call center representatives several weeks ago and assumes that your Sept 2007 –Dec 2007 consumption levels were less than the degree day calculation. This number was then used on the billing spreadsheets (also attached) to calculate the total monthly bills including taxes. If you have any questions, please feel free to contact me.

Thank you.

-Rocco D'Ascenzo



# DEGREE DAY CONSUMPTION ESTIMATOR

Name:	Kenneth Gerwe	3/25/2008
	ory Period from 9/19/2006 to 3/21/2007 184 days )	***************************************
Given: HE	AT Consumption of (712) and a total base of (72) (included in heat and cool consumption.)	
There are	4331 HEAT degree days.	
0.147	78 cons / degree-day	
For the Estin	mated Period from 9/26/2007 to 10/19/2007 ( 24 days)	
There are	60 HEAT degree days.	
Base Comsu 9.39	base + 8.87 HEAT = 18.26	
TOTAL EST	IMATED CONSUMPTION € 18.3	

0.00		-			OEI	31 2nd price	-
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			*******	0	PSM	24 3rd step	2/
				0	AMRP	23 2nd price	23
- Allerman			-	6666666	AMRP	22 2nd step	22
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				-	AMRP	20 1st step -	20
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				0	Tran	16 Usage	16
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				6666666	Energy	6 1st step	6
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		- Language Company					
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7	Expansion Factor	erati Lite	Service (For G)				
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06/11/2008 WED 8:37 FAX

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33 3rd price
34 Usage
35 Price
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41 1st step
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# DEGREE DAY CONSUMPTION ESTIMATOR

Name:	Kenneth Gerwe	3/25/2008
For the History	Period from 9/19/2006 to 3/21/2007 ( 184 days)	
Given: HEAT	Consumption of 712 and a total base of 72	
	(included in heat and cool consumption.)	
There are	4331 HEAT degree days.	
0.1478	cons / degree-day	
For the Estima	sted Period from 10/20/2007 to 11/16/2007 ( 28 days)	
There are	410 HEAT degree days.	
	aption = 0.39 per day X 28 days = 10.96 ase + 60.59 HEAT = 71.54	
TOTAL ESTIM	IATED CONSUMPTION = (71.5)	***************************************

9

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	Total/OnPk	Off Pk	9	State (K or O)=	i K		
Cycle			Sen	vice (E or G) =		Expansion Factor	Эг
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kw			Phase (1, 3,	P, or blank) =		Expansion Facto 0	
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	1/16/2007						Actual Billing
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							471)4101222222222
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		Pro Fac	1.000				
		Rate	4409.0				
	_				Use	Price	Amount
3		Cust Chg	12.00				12.00
		LMR Chg	0.00				0.00
4	Demand	Dist-Dmd	0				<u> </u>
5		Dist-Dmd	0			<del>-</del>	0.00
	1st step	Energy	99999999				- 0.00
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·	Demand	Tran-Anci	0				0.00
	Price	Tran-Ancl	0				0.00
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	2nd step	AMRP	99999999		1.000		0.00
	2nd price	AMRP	0				
	3rd step	PSM	ol ol				
	3rd price	PSM	0	***************************************	-		0.00
	Usage	EER/DSM	99999999				0.00
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06/11/2008	-

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34 Usage       MSR-E/G       99999999         35 Price       MSR-E/G       -0.002       65 (0.002000)       (0.1         36 Y or N       GRT       0       25.57       0.0         37 1st step       USR       0       -       -       0.0         38 1st price       USR       0       -       -       0.0         40 2nd price       USR       0       -       -       0.0         41 1st step       Demand       0       -       -       0.0         42 1st price       Demand       0       -       -       0.0         43 2nd step       Demand       0       -       -       0.0         45 1st step       Energy       0       -       -       0.0         46 1st price       Energy       0       -       -       0.0	33	3rd price	OET	0	-	-	0.00
35   Price   MSR-E/G   -0.002   65   (0.002000)   (0.10			MSR-E/G	99999999			
36 Y or N     GRT     0     25.57     0.0       37 1st step     USR     0     -     -     0.0       38 1st price     USR     0     -     -     0.0       39 2nd step     USR     0     -     -     0.0       40 2nd price     USR     0     -     -     0.0       41 1st step     Demand     0     -     -     0.0       42 1st price     Demand     0     -     -     0.0       43 2nd step     Demand     0     -     -     0.0       45 1st step     Energy     0     -     -     0.0       46 1st price     Energy     0     -     -     0.0			MSR-E/G	-0.002		(0.002000)	(0.13)
38   1st price   USR   0   -   -   0.0     39   2nd step   USR   0   -   -   0.0     40   2nd price   USR   0   -   -   0.0     41   1st step   Demand   0   -   -   0.0     42   1st price   Demand   0   -   -   0.0     43   2nd step   Demand   0   -   -   0.0     44   2nd price   Demand   0   -   -   0.0     45   1st step   Energy   0   -   -   0.0     46   1st price   Energy   0   -   -   0.0			GRT	0	25.57		00.0
38 1st price       USR       0       -       -       0.0         39 2nd step       USR       0       -       -       0.0         40 2nd price       USR       0       -       -       0.0         41 1st step       Demand       0       -       -       0.0         42 1st price       Demand       0       -       -       0.0         43 2nd step       Demand       0       -       -       0.0         44 2nd price       Demand       0       -       -       0.0         45 1st step       Energy       0       -       -       0.0         46 1st price       Energy       0       -       -       0.0	37	1st step	USR	0			
39 2nd step       USR       0       -       -       0.0         40 2nd price       USR       0       -       -       0.0         41 1st step       Demand       0       -       -       0.0         42 1st price       Demand       0       -       -       0.0         43 2nd step       Demand       0       -       -       0.0         44 2nd price       Demand       0       -       -       0.0         45 1st step       Energy       0       -       -       0.0         46 1st price       Energy       0       -       -       0.0			USR	0	-	-	0.00
40 2nd price       USR       0       -       -       0.0         41 1st step       Demand       0       -       -       0.0         42 1st price       Demand       0       -       -       0.0         43 2nd step       Demand       0       -       -       0.0         44 2nd price       Demand       0       -       -       0.0         45 1st step       Energy       0       -       -       0.0         46 1st price       Energy       0       -       -       0.0			USR	0			
41 1st step     Demand     0       42 1st price     Demand     0     -     -     0.0       43 2nd step     Demand     0     -     -     0.0       44 2nd price     Demand     0     -     -     0.0       45 1st step     Energy     0     -     -     0.0       46 1st price     Energy     0     -     -     0.0			USR	0	-	-	0.00
43   2nd step   Demand   0	1		Demand	0			
43 2nd step     Demand     0       44 2nd price     Demand     0     -     -     0.6       45 1st step     Energy     0     -     -     0.6       46 1st price     Energy     0     -     -     0.6	42	1st price	Demand	0	-	-	0.00
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49 3rd step Energy 0				0			
50 3rd price Energy 0 65 - 0.0				0	65	-	0.00
EFC/GCR 0.883800 65 0.883800 57.4				0.883800	65	0.883800	57,45
		1					
Total 83.0	***************************************					Total	83.02

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KyPSC Case No 2008-00198 Attachment KyPSC-INT-01-002 Page 12 of 15

# DEGREE DAY CONSUMPTION ESTIMATOR

Name: Kenneth Gerwe	3/25/2008
For the History Period from 9/19/2006 to 3/21/2007 ( 184 days )	
Given: HEAT Consumption of 712 and a total base of 72	
(included in heat and cool consumption.)	
There are 4331 HEAT degree days	
0.1478 cons / degree-day	
For the Estimated Period from 11/17/2007 to 12/19/2007 ( 33 days)	
There are 890 HEAT degree days	
Base Comsumption = 0.39 per day X 33 days = 12.91 12.91 base + 131.52 HEAT = 144.43	
TOTAL ESTIMATED CONSUMPTION € 144.4	

Γ		Total/OnPk	Off Pk		State (K or O)=	Mark 1		<u> </u>
	Cycle	<b>.</b> 15		Ser	vice (E or G) =	THE BIRTH	Expansion Facto	or 
	ccf or kwh	130		Rate (DS,	RS, DP, etc) =	RS	0	<del>,</del>
	kw	514 - 60		Phase (1, 3,	P, or blank) =	44.50		
	From Date	11/16/2007	and aggregation page 1	Lo	ad Mgt Rider?	Hallio P.		***************************************
Γ	To Date	12/19/2007						Actual Billing
Γ		}			Total Bil	ling Amount =	16428	164 Ž8
Γ			-	<del></del>			***************************************	nicialist include Constantia
	TWO TO S.				······································			
								~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
			Rev Mo	12/1/2007			Total/OnPk	Off Pk
			Rd Date	12/19/2007		Pro Usage	130	0
						Pro Demand	0.00	0.00
			Pro Fac	1.000				
			Rate	4409.0			*·	
′						<u>Use</u>	Price	Amount
_	3		Cust Chg	12.00				12.00
			LMR Chg	0.00			***************************************	0.00
ľ	4	Demand	Dist-Dmd	0				
	5	Price	Dist-Dmd	0	***************************************	-		0.00
-	6	1st step	Energy	99999999		·		
Γ		1st price	Energy	0.26687		130	0.266870	34.69
Γ	8	2nd step	Energy	0				
Γ		2nd price	Energy	o			-	0.00
r		3rd step	Dist-Engy	0				
-	11	3rd price	Dist-Engy	0			-	0.00
		Demand	Tran	0				
	13	Price	Tran	0		-	-	0.00
	14	Demand	Tran-Ancl	0				
	15	Price	Tran-Ancl	0		•	-	0.00
Ŀ	16	Usage	Tran	0				
	17	Price	Tran	0		130	-	0.00
L	18	Usage	Tran-Ancl	0	j			
	19		Tran-Ancl	0		130	+	0.00
	20	1st step	AMRP	1				
	. 21	1st price	AMRP	0		1.000	+	0.00
	22	2nd step	AMRP	99999999				
	23	2nd price	AMRP	0		***************************************		
			PSM	0				
L			PSM	0		-	-	0.00
_			EER/DSM	99999999				
_			EER/DSM	-0.056222		130	(0.05622200)	(7.31)
ļ			OET	0				
_			OET	0		-	-	0.00
L			OET	0				
	२ <u>१</u>	2nd price	OET	0		-	-	0.00

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		EFC/GCR	Energy	Energy	Energy	Energy	Energy	Energy	Demand	Demand	Demand	Demand	USR	USR	USR	USR	GRT	MSR-E/G	MSR-E/G	OET	OET
		0.962800	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-0.002	99999999	0	0
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Kenneth Gerwe	Name

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54	52	28.0 \$	96.82\$	<u> </u>	10/19/2007	S8 28	£9.0 \$	79.0S\$	6	1002/61/01
78	82	64.5 \$	Z0.68\$	99	11/16/2007	82	69'0 \$	99'61\$	<u> </u>	11/16/2007
わし	55	£6'7 \$	87.461.28	061	12/19/2007	8E	9Z'0 \$	68. <b>≯</b> S\$	<b>     </b>	12/19/2007
							1207 0			
225		62.8 \$	92.972\$	212			1261 \$	\$99.25	72	Totals

Duke Energy-Kentucky Case No. 2008-00198

**KyPSC Staff First Set of Interrogatories** 

Request Date: June 30, 2008 Response Due Date: July 14, 2008

KyPSC-INT-01-003

# REQUEST:

Provide copies of any and all audio recordings of telephone conversations between Mr. Gerwe and any representative of Duke relating to the billing issues at Saddleridge.

#### RESPONSE:

With respect to the billing concerns raised in Mr. Gerwe's complaint, please see attached CD labeled KyPSC-INT-01-003.

#### PERSON RESPONSIBLE:

Pam Ball

ı		

Duke Energy-Kentucky Case No. 2008-00198

**KyPSC Staff First Set of Interrogatories** 

Request Date: June 30, 2008

Response Due Date: July 14, 2008

KyPSC-INT-01-004

# REQUEST:

Provide copies of any and all inspection and service records relating to the gas meter at Saddleridge—meter number 752736.

### **RESPONSE:**

Please see Attachment KyPSC-INT-01-004.

### PERSON RESPONSIBLE:

Pam Ball

Page: 1 Document Name: untitled

SERV REQ BASIC INFO 02:28 P 07/08/08 M35SRIN STATUS/DATE: ACTIVE 04/11/03 PG: 1
CUST SIC : PRIVATE HOUSEHOLDS
PENDING ANTWOODS ACCT: 97702248 02 CS: GOOD

DIV: 90 CYC: 15 ZIP: 41051

NAME: KENNETH GERWE

PENDING : ANIN SPCD APT: FL: SUE ADDR: 4859 SADDLERIDGE CT SUBURB: INDEPNDNCE

METER CHANGE SERV REQ NO: 7234 01043 CLOSED 10/15/07 AMR INSTALL

READ: 006354 READ: 000000 GAS OLD MTR: 752736 A/P: S

GAS NEW MTR: ORDER HILO REL 10/15/07 BY ROBBIE LYNN

POSTED ON: 10/15/07 AT: 09:38 A COMPLETED ON 09/25/07 AT 10:58 A BY PETER BLACKMORE

ARRIVED AT 10:58 A

POSTED ON: 09/26/07 AT: 03:01 A ISSUED ON 09/25/07 AT 03:00 A DEST GAS

POSTED ON: 09/26/07 AT: 03:01 A UNISSUED ON 08/22/07 AT 05:36 A DEST GAS POSTED ON: 08/22/07 AT: 05:36 A

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Date: 7/8/2008 Time: 2:29:03 PM

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SERV REQ FIELD REPORT INFO RFR

10:33 A 04/28/08 M35SRFR 04/11/03 PG: 1

STATUS/DATE: ACTIVE 04/11/
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PENDING : ANIN SPCD ACCT: 97702248 02 CS: GOOD DIV: 90 CYC: 15 ZIP: 41051

NAME: KENNETH GERWE

DEST: GAS

ADDR: 4859 SADDLERIDGE CT

APT: FL:

SUBURB: INDEPNDNCE

METER CHANGE SERV REQ NO: 8059 01128 CLOSED 02/28/08 AMR INSTALL

GAS COMP OLD MIR NO:

NEW MTR NO:

752736 752736

02/27 COMP RMKS: REPLACED MODULE

POSTED ON: 02/28/08 AT: 12:35 P

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Date: 4/28/2008 Time: 10:33:45 AM

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CINTINI - EXTRAIO Enterpriso 2000 Line Control .-[편] X Fig. Eck View Tools Session Options Help D图图图 2 2 2 2 2 2 2 3 2 4 图图图 K GAS METER INVENTORY HISTORY DETAIL 04:35 P 06/06/08 M35H309 752736 COMPANY: ULH&P GAS METER NUMBER: DATE PURCHASED: 08/07/98 MANUFACTURER NAME: SL MANUFACTURER TYPE: 250 METER STATUS DATE: 01/21/03 METER LOCATION METER TEST DATE: 11/01/02 PUC METER KIND : 05 PUC METER SIZE: 66 DELIVERY PRESSURE: .25 PRESSURE ADJ FACTOR: 1.0000 : 71789626 ERT NUMBER ERT TYPE: 26 CCF: 0000001 09/25/07 23.18.40 POSTED DATE POSTED TIME POSTED BY: -EMPLOYEE NOT FOUND NEXT TRAN: \_ @:00.1 Wish BULLED 1992)年 コログハン図ュッロシミ 435円 二 CINTH1 - EXTRAI® Enterprise 2000 中心に対象を \_|#| X| File Edit View Tools Section Options Help DBU BUNDO CON BU . WEEK K! GAS METER INVENTORY HISTORY DETAIL 04:38 P 06/06/08 M35H309 752736 COMPANY: ULH&P GAS METER NUMBER: DATE PURCHASED: 08/07/98 MANUFACTURER NAME: SL MANUFACTURER TYPE: 250 METER LOCATION : P METER STATUS DATE: 01/21/03 METER TEST DATE: 11/01/02 : 05 PUC METER SIZE: 66 PUC METER KIND . 25 DELIVERY PRESSURE: PRESSURE ADJ FACTOR: 1.0000 ERT NUMBER : 71903999 ERT TYPE: 26 CCF: \$ 0000001 : 02/28/08 : 09.16.39 POSTED DATE POSTED TIME POSTED BY: SUSAN TAYLOR **NEXT TRAN:** \$:00.1 

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Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008

Response Due Date: July 14, 2008

KyPSC-INT-01-005

### REQUEST:

In paragraph 2 of Duke's answer dated June 11, 2008, Duke states that, although the communication device and index were replaced on or about December 20, 2007 to be compatible with Mr. Gerwe's meter, the new Advanced Metering Infrastructure ("AMI") communication module number was not updated in Duke's customer management system until February 27, 2008, preventing Duke from obtaining electronic readings until such date. Explain the delay in updating the communication module number of Mr. Gerwe's meter.

#### RESPONSE:

Prior to February 27, 2008, the communication module that DE-Kentucky had listed on the account was not registering in the AMI system. DE-Kentucky contacted the installation vendor to investigate the lack of electronic communication. Following the investigation, the installer informed DE-Kentucky of the new module number which was then updated in the system. Communication with the module was established at that time. DE-Kentucky used February 27, 2008 as the installation date since that was the date the electronic communication was established. Until recently, DE-Kentucky assumed that the readings obtained prior to February 27, 2008 were incorrect due to the lack of electronic communication and the belief that the meter module was replaced by the supplier on February 27, 2008.

DE-Kentucky recently discovered that the module installer had actually replaced the meter module and index on December 20, 2007. DE-Kentucky had somehow overlooked the installer's confirmation that Complainant's module was replaced on December 20, 2007, and thus it was not immediately updated into DE-Kentucky's system.

Since a compatible module was installed on December 20, 2007, the meter and the index have been functioning properly since that time. The period in which Complainant's meter was not measuring all consumption is now known to be September 25,2007 through December 19, 2007. DE-Kentucky read Complainant's meter manually on January 22, 2008. Since the meter had compatible equipment installed, it was functioning properly at that time. Thus, the manual reading shows Complainant's actual consumption from December 20, 2007 through January 22, 2008. The electronic communication was established on February 27, 2007. Therefore the reading obtained on

that date shows the correct actual consumption from January 22, 2008. DE-Kentucky has obtained actual monthly readings via the electronic device since February 27, 2008.

## PERSON RESPONSIBLE:

Pam Ball

Duke Energy-Kentucky Case No. 2008-00198

**KyPSC Staff First Set of Interrogatories** 

Request Date: June 30, 2008

Response Due Date: July 14, 2008

KyPSC-INT-01-006

### **REQUEST:**

In paragraph 4 of Duke's answer dated June 11, 2008, Duke states that it did not provide the names of customers who have complained about the communication modules, as requested by Mr. Gerwe.

- a. State the number of customers who have complained about or have questioned readings related to the AMI communication modules since Duke began installing these modules.
- b. If other complaints have been received about the modules, state whether the complaints involve meters, similar to Mr. Gerwe's meter, that have been found to be incompatible with the AMI module.

#### **RESPONSE:**

- a. DE-Kentucky has a record of five complaints in our Complaint Tracking system about the AMI meters, including Mr. Gerwe's complaint.
- b. All five complaints involved the defective modules/index.

#### PERSON RESPONSIBLE:

Pam Ball