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Anita M. Schafer
Sr. Paralegal

VIA OVERNIGHT DELIVERY

July 11, 2008

Ms. Stephanie Stumbo
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

RECEIVED

JUL 14 2008

**PUBLIC SERVICE
COMMISSION**

Re: Case No. 2008-00198

Dear Ms. Stumbo:

Enclosed please find an original and six copies of the Responses of Duke Energy Kentucky to the Staff's First Set of Data Requests in the above captioned case. Attached to this letter is the certificate of service.

Please date-stamp the extra two copies of the cover sheet and return to me in the enclosed envelope.


Sincerely,

Anita M. Schafer
Senior Paralegal

cc: Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing filing was served on the following via overnight delivery or ordinary United States mail, postage prepaid, this 11th day of July, 2008.



Amy B. Spiller

Kenneth Gerwe
4859 Saddleridge Court
Independence, Kentucky 41051

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JUL 14 2008

PUBLIC SERVICE
COMMISSION

In the Matter of:

KENNETH GERWE)

COMPLAINANT)

v.)

DUKE ENERGY KENTUCKY, INC.)

DEFENDANT)

CASE NO. 2008-00198

RESPONSES OF DUKE ENERGY KENTUCKY, INC. TO
COMMISSION STAFF'S FIRST DATA REQUEST

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VERIFICATION

State of Indiana)
)
County of *Hendricks*)

The undersigned, Pamela Ball, being duly sworn, deposes and says that I am employed by the Duke Energy Business Services as Senior Customer Relationship Specialist; that on behalf of Duke Energy Kentucky, Inc., I have supervised the preparation of the responses to the foregoing information requests; and that the matters set forth in the foregoing response to information requests are true and accurate to the best of my knowledge, information and belief after reasonable inquiry.

Pamela Ball

Pamela Ball

Subscribed and sworn to before me by Pamela Ball on this *10th* day of July
2008.

Jimmy S. Roberts

NOTARY PUBLIC

My Commission Expires: *11/4/2014*

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008
Response Due Date: July 14, 2008

KyPSC-INT-01-001

REQUEST:

Provide copies of Kenneth Gerwe's monthly gas bills for his residence at 4859 Saddleridge Court, Independence, Kentucky ("Saddleridge") for the period beginning August 2006 and ending March 2008.

RESPONSE:

Please See Attachment KyPSC-INT-01-001.

PERSON RESPONSIBLE:

Pam Ball

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Aug 14, 2006 | \$ 28.22 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000028223 97702248020 081420068 00000029599

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Jul 21 not included Last payment received Jul 07 | Bill prepared on Jul 21, 2006 Next meter reading Aug 18, 2006 |

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Jun 20 | Jul 20 | 30 | 3639 | 3652 | 13 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 13 CCF |
| Duke Energy - Rate RS | \$ 27.40 |
| Current Gas Charges | \$ 27.40 |
| Gas Cost Recovery \$0.89820000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 30.23 |
| Payment(s) Received | 30.23cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 27.40 |
| Taxes | 0.82 |
| Current Amount Due | \$ 28.22 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.82 |

Cinergy is now Duke Energy. New name. Same great service. Learn more at www.duke-energy.com. Please make your check payable to Duke Energy.

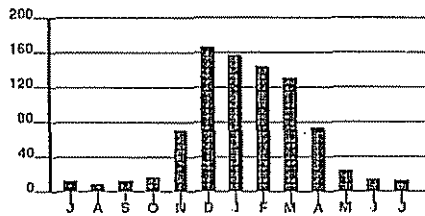
Budget Billing helps you manage your energy bills by averaging your monthly payments. Visit www.Duke-Energy.com/PayMyBill/ or call 1-800-521-2232 to enroll.

| Due Date | Amount Due | After Aug 14, 2006 |
|--------------|------------|--------------------|
| Aug 14, 2006 | \$ 28.22 | \$ 29.59 |

| Name | Service Address | Account Number |
|--------------------------------|---|-----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |
| Explanation of Current Charges | | |
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 13 | Customer Charge | \$ 12.10 |
| Jun 20 - Jul 20 30 Days | Gas Delivery Charge 13 CCF @ \$ 0.26687000 | 3.47 |
| | Gas DSM Rider 13 CCF @ \$ 0.01419520 | 0.18 |
| | Rider MSR-G 13 CCF @ \$ 0.00200000cr | 0.03cr |
| | Gas Cost Recovery 13 CCF @ \$ 0.89820000 | 11.68 |
| | Total Current Gas Charges | \$ 27.40 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.82 |
| | Total Taxes | \$ 0.82 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 832
 Average Usage 69

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 12 | 9 | 12 | 16 | 71 | 167 | 157 | 144 | 130 | 75 | 24 | 14 | 13 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Sep 14, 2006 | \$ 25.74 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000025747 97702248020 091420066 00000026921

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Aug 23 not included Last payment received Aug 17 Bill prepared on Aug 23, 2006 Next meter reading Sep 19, 2006 |

| Meter Number | Reading Date From To | Days | Meter Reading Previous | Meter Reading Present | Usage |
|---------------|----------------------|------|------------------------|-----------------------|-------|
| Gas 000752736 | Jul 20 Aug 21 | 32 | 3652 | 3662 | 10 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - 10 CCF | - |
| Duke Energy - Rate RS | \$ 23.66 |
| Current Gas Charges | \$ 23.66 |
| Gas Cost Recovery \$0.87740000/CCF | |

| Current Billing | |
|---------------------------|-----------------|
| Amt Due - Previous Bill | \$ 28.22 |
| Payment(s) Received | 28.22cr |
| Late Payment Charge(s) | 1.37 |
| Balance Forward | 1.37 |
| Current Gas Charges | 23.66 |
| Taxes | 0.71 |
| Current Amount Due | \$ 25.74 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.71 |

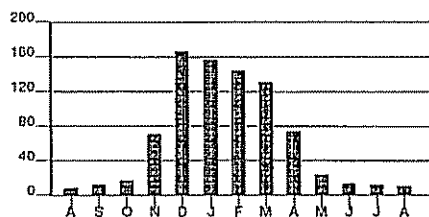
Your bill reflects a period in which daily temperatures were often well above average. This may have resulted in higher energy usage. To discover ways to save energy and money visit www.duke-energy.com/savings/.

| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Sep 14, 2006 | \$ 25.74 | Sep 14, 2006 |
| | | \$ 26.92 |

| Name | Service Address | Account Number |
|--------------------------------|--|-----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |
| Explanation of Current Charges | | |
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 10 | Customer Charge | \$ 12 10 |
| Jul 20 - Aug 21 32 Days | Gas Delivery Charge | |
| | 10 CCF @ \$ 0.26687000 | 2 67 |
| | Gas DSM Rider | |
| | 10 CCF @ \$ 0.01419520 | 0 14 |
| | Rider MSR-G | |
| | 10 CCF @ \$ 0.00200000cr | 0 02cr |
| | Gas Cost Recovery | |
| | 10 CCF @ \$ 0.87740000 | 8 77 |
| | | \$ 23.66 |
| | Total Current Gas Charges | \$ 23.66 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.71 |
| | | \$ 0.71 |
| | Total Taxes | \$ 0.71 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 833
 Average Usage 69

| | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 9 | 12 | 16 | 71 | 167 | 157 | 144 | 130 | 75 | 24 | 14 | 19 | 19 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Oct 12, 2006 | \$ 26.60 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000026603 97702248020 101220060 00000027898

Page 1 of 2

| Name / Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Sep 20 not included Last payment received Sep 18 Bill prepared on Sep 20, 2006 Next meter reading Oct 18, 2006 |

| Meter Number | Reading Date from | To | Days | Meter Reading Previous | Present | Usage |
|---------------|-------------------|--------|------|------------------------|---------|-------|
| Gas 000752736 | Aug 21 | Sep 19 | 29 | 3662 | 3673 | 11 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 11 CCF |
| Duke Energy - Rate RS | \$ 25.83 |
| Current Gas Charges | \$ 25.83 |
| Gas Cost Recovery \$0.96830000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 25.74 |
| Payment(s) Received | 25.74cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 25.83 |
| Taxes | 0.77 |
| Current Amount Due | \$ 26.60 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.77 |

Duke Energy celebrates National Customer Service Week, October 2-6 We appreciate the opportunity to serve you.

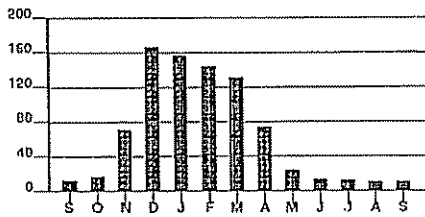
| Due Date | Amount Due | After Oct 12, 2006 |
|--------------|------------|--------------------|
| Oct 12, 2006 | \$ 26.60 | \$ 27.89 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|-----------------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 11 | Customer Charge | \$ 12 10 |
| Aug 21 - Sep 19 29 Days | Gas Delivery Charge 11 CCF @ \$ 0 26687000 | 2 94 |
| | Gas DSM Rider 11 CCF @ \$ 0 01419520 | 0 16 |
| | Rider MSR-G 11 CCF @ \$ 0 00200000cr | 0 02cr |
| | Gas Cost Recovery 11 CCF @ \$ 0 96830000 | 10 65 |
| | | \$ 25.83 |
| | Total Current Gas Charges | \$ 25.83 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.77 |
| | | \$ 0.77 |
| | Total Taxes | \$ 0.77 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 832
 Average Usage 69

| | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 12 | 16 | 71 | 167 | 157 | 144 | 130 | 75 | 24 | 14 | 13 | 10 | 11 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Nov 10, 2006 | \$ 40.67 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 Winter Care Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000040673 97702248020 111020060 00000042641

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Oct 19 not included Last payment received Oct 12 | Bill prepared on Oct 19, 2006 Next meter reading Nov 16, 2006 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Sep 19 | Oct 18 | 29 | 3673 | 3697 | 24 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 24 CCF |
| Duke Energy - Rate RS | \$ 39.49 |
| Current Gas Charges | \$ 39.49 |
| Gas Cost Recovery \$0 86230000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 26.60 |
| Payment(s) Received | 26.60cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 39.49 |
| Taxes | 1.18 |
| Current Amount Due | \$ 40.67 |

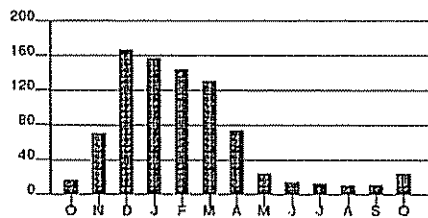
| Taxes | |
|-------|---------|
| Taxes | \$ 1.18 |

| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Nov 10, 2006 | \$ 40.67 | Nov 10, 2006 |
| | | \$ 42.64 |

| Name | Service Address | Account Number |
|--------------------------------|---|-----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |
| Explanation of Current Charges | | |
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 24 | Customer Charge | \$ 12 10 |
| Sep 19 - Oct 18 29 Days | Gas Delivery Charge 24 CCF @ \$ 0 26687000 | 6 40 |
| | Gas DSM Rider 24 CCF @ \$ 0 01419520 | 0 34 |
| | Rider MSR-G 24 CCF @ \$ 0 00200000cr | 0 05cr |
| | Gas Cost Recovery 24 CCF @ \$ 0 86230000 | 20 70 |
| | | \$ 39 49 |
| | Total Current Gas Charges | \$ 39.49 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 1 18 |
| | | \$ 1 18 |
| | Total Taxes | \$ 1.18 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 840
 Average Usage 70

| | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 16 | 71 | 167 | 157 | 144 | 130 | 75 | 24 | 14 | 15 | 10 | 11 | 24 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Dec 11, 2006 | \$ 113.10 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000113107 97702248020 121120062 00000118591

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Nov 17 not included Last payment received Nov 08 Bill prepared on Nov 17, 2006 Next meter reading Dec 19, 2006 |

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Oct 18 | Nov 16 | 29 | 3697 | 3784 | 87 |

| Gas - Residential | |
|------------------------------------|------------------|
| Usage - | 87 CCF |
| Duke Energy - Rate RS | \$ 109.81 |
| Current Gas Charges | \$ 109.81 |
| Gas Cost Recovery \$0.84400000/CCF | |

| Current Billing | |
|---------------------------|------------------|
| Amt Due - Previous Bill | \$ 40.67 |
| Payment(s) Received | 40.67cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 109.81 |
| Taxes | 3.29 |
| Current Amount Due | \$ 113.10 |

| Taxes | |
|-------|---------|
| Taxes | \$ 3.29 |

Level out the seasonal ups and downs of your monthly bill by enrolling in our Budget Billing program Sign-up online at www.duke-energy.com or call 1-866-2ENERGY (1-866-236-3749).

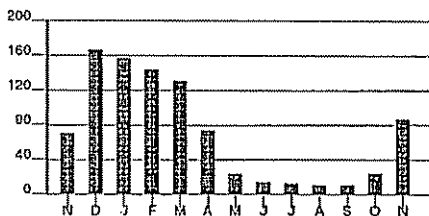
Take the chill out of your winter bills this season. To discover simple ways to create a more efficient home visit www.duke-energy.com and click on Lower Your Bill or call 1-866-2ENERGY (1-866-236-3749).

| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Dec 11, 2006 | \$ 113.10 | Dec 11, 2006 |
| | | \$ 118.59 |

| Name | Service Address | Account Number |
|--------------------------------|---|------------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |
| Explanation of Current Charges | | |
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 87 | Customer Charge | \$ 12.10 |
| Oct 18 - Nov 16 29 Days | Gas Delivery Charge 87 CCF @ \$ 0.26687000 | 23.22 |
| | Gas DSM Rider 87 CCF @ \$ 0.01419520 | 1.23 |
| | Rider MSR-G 87 CCF @ \$ 0.00200000cr | 0.17cr |
| | Gas Cost Recovery 87 CCF @ \$ 0.84400000 | 73.43 |
| | | \$ 109.81 |
| | Total Current Gas Charges | \$ 109.81 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 3.29 |
| | | \$ 3.29 |
| | Total Taxes | \$ 3.29 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 856
 Average Usage 71

| | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 71 | 167 | 157 | 144 | 130 | 75 | 24 | 14 | 13 | 10 | 11 | 24 | 87 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Jan 11, 2007 | \$ 160.83 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000160830 97702248020 011120075 00000168645

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Dec 20 not included Last payment received Dec 08 | Bill prepared on Dec 20, 2006 Next meter reading Jan 22, 2007 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|--------------|--------------|----|------|---------------|---------|-------|
| | From | To | | Previous | Present | |

| | | | | | | | |
|-----|-----------|--------|--------|----|------|------|-----|
| Gas | 000752736 | Nov 16 | Dec 19 | 33 | 3784 | 3898 | 114 |
|-----|-----------|--------|--------|----|------|------|-----|

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - | 114 CCF |
| Duke Energy - Rate RS | \$ 156.15 |
| Current Gas Charges | \$ 156.15 |
| Gas Cost Recovery \$0 98460000/CCF | |

| Current Billing | |
|---------------------------|------------------|
| Amt Due - Previous Bill | \$ 113.10 |
| Payment(s) Received | 113.10cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 156.15 |
| Taxes | 4.68 |
| Current Amount Due | \$ 160.83 |

| Taxes | |
|-------|---------|
| Taxes | \$ 4.68 |

Warm holiday wishes and season's greetings to you and your family from all of us at Duke Energy.

Looking for helpful ways to reduce energy costs? Visit www.duke-energy.com and click on Lower Your Winter Bill or call 1-866-2ENERGY (1-866-236-3749).

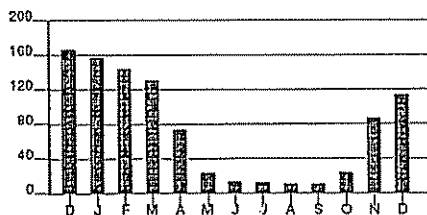
| Due Date | Amount Due | Alter |
|--------------|------------|---------------------------|
| Jan 11, 2007 | \$ 160.83 | Jan 11, 2007 \$ 168.64 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|----------------------------------|------------------|
| Gas | Duke Energy | |
| Meter - 000752736 | Rate RS - Residential Service | |
| CCF Usage - 114 | Customer Charge | \$ 12.10 |
| Nov 16 - Dec 19 33 Days | Gas Delivery Charge | |
| | 114 CCF @ \$ 0.26687000 | 30.42 |
| | Gas DSM Rider | |
| | 114 CCF @ \$ 0.01419520 | 1.62 |
| | Rider MSR-G | |
| | 114 CCF @ \$ 0.00200000cr | 0.23cr |
| | Gas Cost Recovery | |
| | 114 CCF @ \$ 0.98460000 | 112.24 |
| | | \$ 156.15 |
| | Total Current Gas Charges | \$ 156.15 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 4.68 |
| | | \$ 4.68 |
| | Total Taxes | \$ 4.68 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 803
 Average Usage 67

| | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 167 | 157 | 144 | 130 | 75 | 24 | 14 | 15 | 10 | 11 | 24 | 87 | 114 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Feb 14, 2007 | \$ 207.75 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000207756 97702248020 021420077 00000217468

Page 1 of 2

| Name / Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Jan 23 not included Last payment received Jan 19 Bill prepared on Jan 23, 2007 Next meter reading Feb 20, 2007 |

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Dec 19 | Jan 22 | 34 | 3898 | 4043 | 145 |

| Gas Residential | Current Billing |
|------------------------------------|-------------------------------------|
| Usage - 145 CCF | Am't Due - Previous Bill \$ 160.83 |
| Duke Energy - Rate RS \$ 194.12 | Payment(s) Received 160.83cr |
| Current Gas Charges \$ 194.12 | Late Payment Charge(s) 7.81 |
| Gas Cost Recovery \$0.97690000/CCF | Balance Forward 7.81 |
| | Current Gas Charges 194.12 |
| | Taxes 5.82 |
| | Current Amount Due \$ 207.75 |

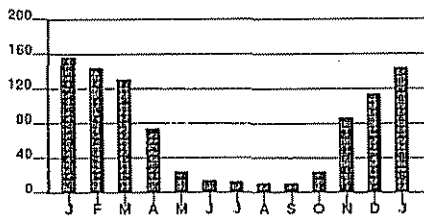
| Taxes |
|---------------|
| Taxes \$ 5.82 |

| Due Date | Amount Due | Alter |
|--------------|------------|--------------|
| Feb 14, 2007 | \$ 207.75 | Feb 14, 2007 |
| | | \$ 217.46 |

| Name | Service Address | Account Number |
|--------------------------------|--|------------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |
| Explanation of Current Charges | | |
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 145 | Customer Charge | \$ 12.00 |
| Dec 19 - Jan 22 34 Days | Gas Delivery Charge 145 CCF @ \$ 0.26687000 | 38.70 |
| | Gas DSM Rider 145 CCF @ \$ 0.01419520 | 2.06 |
| | Rider MSR-G 145 CCF @ \$ 0.00200000cr | 0.29cr |
| | Gas Cost Recovery 145 CCF @ \$ 0.97690000 | 141.65 |
| | | \$ 194.12 |
| | Total Current Gas Charges | \$ 194.12 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 5.82 |
| | | \$ 5.82 |
| | Total Taxes | \$ 5.82 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 791
 Average Usage 66

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 157 | 144 | 130 | 75 | 24 | 14 | 13 | 10 | 11 | 22 | 97 | 114 | 145 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Mar 15, 2007 | \$ 263.97 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000263974 97702248020 031520070 00000276782

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Feb 21 not included Last payment received Feb 15 | Bill prepared on Feb 21, 2007 Next meter reading Mar 21, 2007 |
|--|--|--|

| Meter | Number | Reading Date | | Days | Meter Reading | | Usage |
|-------|-----------|--------------|--------|------|---------------|---------|-------|
| | | From | To | | Previous | Present | |
| Gas | 000752736 | Jan 22 | Feb 20 | 29 | 4043 | 4247 | 204 |

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - | 204 CCF |
| Duke Energy - Rate RS | \$ 256.28 |
| Current Gas Charges | \$ 256.28 |
| Gas Cost Recovery \$0.91840000/CCF | |

| Current Billing | |
|-------------------------|-----------|
| Amt Due - Previous Bill | \$ 207.75 |
| Payment(s) Received | 207.75cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 256.28 |
| Taxes | 7.69 |
| Current Amount Due | \$ 263.97 |

| Taxes | |
|-------|---------|
| Taxes | \$ 7.69 |

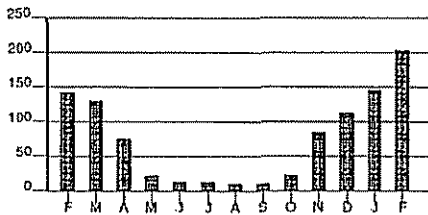
| Due Date | Amount Due | Alter |
|--------------|------------|---------------------------|
| Mar 15, 2007 | \$ 263.97 | Mar 15, 2007 \$ 276.78 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|------------------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 204 | Customer Charge | \$ 12.00 |
| Jan 22 - Feb 20 29 Days | Gas Delivery Charge 204 CCF @ \$ 0.26687000 | 54.44 |
| | Gas DSM Rider 204 CCF @ \$ 0.01419520 | 2.90 |
| | Rider MSR-G 204 CCF @ \$ 0.00200000cr | 0.41cr |
| | Gas Cost Recovery 204 CCF @ \$ 0.91840000 | 187.35 |
| | | \$ 256.28 |
| | Total Current Gas Charges | \$ 256.28 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 7.69 |
| | | \$ 7.69 |
| | Total Taxes | \$ 7.69 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 851
 Average Usage 71

| | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 144 | 130 | 75 | 24 | 14 | 13 | 10 | 11 | 24 | 87 | 114 | 145 | 204 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Apr 13, 2007 | \$ 184.92 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000184926 97702248020 041320079 00000193909

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Mar 22 not included Last payment received Mar 14 Bill prepared on Mar 22, 2007 Next meter reading Apr 20, 2007 |

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Feb 20 | Mar 21 | 29 | 4247 | 4385 | 138 |

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - | 138 CCF |
| Duke Energy - Rate RS | \$ 179.53 |
| Current Gas Charges | \$ 179.53 |
| Gas Cost Recovery \$0.93490000/CCF | |

| Current Billing | |
|-------------------------|-----------|
| Amt Due - Previous Bill | \$ 263.97 |
| Payment(s) Received | 263.97cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 179.53 |
| Taxes | 5.39 |
| Current Amount Due | \$ 184.92 |

| Taxes | |
|-------|---------|
| Taxes | \$ 5.39 |

In the month of February, we experienced daily temperatures well below normal, with averages in the low to mid-teens. These bitter extremes can have a significant impact on your energy consumption. To help manage the seasonal ups and downs that affect your monthly Duke Energy bill, consider our BUDGET BILLING program. Learn more or enroll today at www.duke-energy.com. You may also enroll by calling 1-866-236-3749.

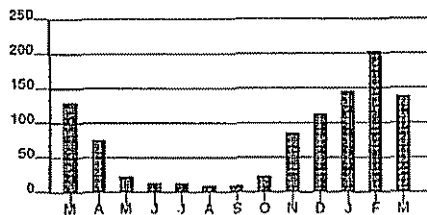
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Apr 13, 2007 | \$ 184.92 | Apr 13, 2007 |
| | | \$ 193.90 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--|---|------------------|
| Gas Meler - 000752736 CCF Usage - 138 Feb 20 - Mar 21 29 Days | Duke Energy Rate RS - Residential Service Customer Charge \$ 12.00 Gas Delivery Charge 138 CCF @ \$ 0.26687000 36.83 Gas DSM Rider 138 CCF @ \$ 0.01419520 1.96 Rider MSR-G 138 CCF @ \$ 0.00200000cr 0.28cr Gas Cost Recovery 138 CCF @ \$ 0.93490000 129.02 | |
| Total Current Gas Charges | | \$ 179.53 |

| Explanation of Taxes | | |
|----------------------|----------------------------------|----------------|
| Taxes | Rate Incr for School Tax \$ 5.39 | \$ 5.39 |
| Total Taxes | | \$ 5.39 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 859
 Average Usage 72

| | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 130 | 75 | 24 | 14 | 13 | 10 | 11 | 24 | 87 | 114 | 145 | 204 | 138 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| May 15, 2007 | \$ 112.49 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000112496 97702248020 051520076 00000117951

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Apr 23 not included Last payment received Apr 11 | Bill prepared on Apr 23, 2007 Next meter reading May 21, 2007 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|--------------|--------------|----|------|---------------|---------|-------|
| | From | To | | Previous | Present | |

| | | | | | | | |
|-----|-----------|--------|--------|----|------|------|----|
| Gas | 000752736 | Mar 21 | Apr 20 | 30 | 4385 | 4469 | 84 |
|-----|-----------|--------|--------|----|------|------|----|

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - | 84 CCF |
| Duke Energy - Rate RS | \$ 109.21 |
| Current Gas Charges | \$ 109.21 |
| Gas Cost Recovery \$0.87820000/CCF | |

| Current Billing | |
|-------------------------|-----------|
| Amt Due - Previous Bill | \$ 184.92 |
| Payment(s) Received | 184.92cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 109.21 |
| Taxes | 3.28 |
| Current Amount Due | \$ 112.49 |

| Taxes | |
|-------|---------|
| Taxes | \$ 3.28 |

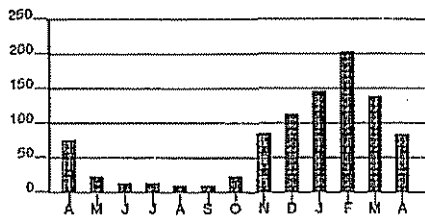
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| May 15, 2007 | \$ 112.49 | May 16, 2007 |
| | | \$ 117.95 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|------------------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 84 | Customer Charge | \$ 12.00 |
| Mar 21 - Apr 20 30 Days | Gas Delivery Charge 84 CCF @ \$ 0.26687000 | 22.42 |
| | Gas DSM Rider 84 CCF @ \$ 0.01419520 | 1.19 |
| | Rider MSR-G 84 CCF @ \$ 0.00200000cr | 0.17cr |
| | Gas Cost Recovery 84 CCF @ \$ 0.87820000 | 73.77 |
| | | \$ 109.21 |
| | Total Current Gas Charges | \$ 109.21 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 3.28 |
| | | \$ 3.28 |
| | Total Taxes | \$ 3.28 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 868
 Average Usage 72

| | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 75 | 24 | 14 | 15 | 10 | 11 | 24 | 87 | 114 | 145 | 204 | 138 | 84 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Jun 15, 2007 | \$ 37.95 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000037958 97702248020 061520074 00000037999

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after May 24 not included Last payment received May 14 | Bill prepared on May 24, 2007 Next meter reading Jun 20, 2007 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Apr 20 | May 22 | 32 | 4469 | 4490 | 21 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 21 CCF |
| Duke Energy - Rate RS | \$ 36.84 |
| Current Gas Charges | \$ 36.84 |
| Gas Cost Recovery \$0.90360000/CCF | |

| Current Billing | |
|-------------------------|-----------|
| Amt Due - Previous Bill | \$ 112.49 |
| Payment(s) Received | 112.49cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 36.84 |
| Taxes | 1.11 |
| Current Amount Due | \$ 37.95 |

| Taxes | |
|-------|---------|
| Taxes | \$ 1.11 |

Prior to ANY digging or excavating, make sure you notify KENTUCKY 811 forty-eight hours in advance to locate all underground utility lines. To reach KENTUCKY 811, simply dial the new nationwide three digit number - 811.

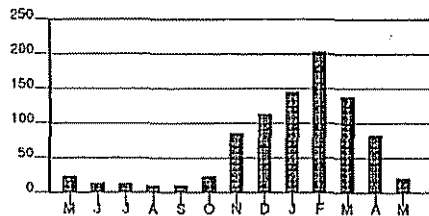
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Jun 15, 2007 | \$ 37.95 | Jun 15, 2007 |
| | | \$ 39.79 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|-----------------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 21 | Customer Charge | \$ 12.00 |
| Apr 20 - May 22 32 Days | Gas Delivery Charge 21 CCF @ \$ 0.26687000 | 5.60 |
| | Gas DSM Rider 21 CCF @ \$ 0.01419520 | 0.30 |
| | Rider MSR-G 21 CCF @ \$ 0.00200000cr | 0.04cr |
| | Gas Cost Recovery 21 CCF @ \$ 0.90360000 | 18.98 |
| | Total Current Gas Charges | \$ 36.84 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 1.11 |
| | Total Taxes | \$ 1.11 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 865
 Average Usage 72

| | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 24 | 14 | 15 | 10 | 11 | 24 | 87 | 114 | 145 | 204 | 138 | 84 | 21 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Jul 13, 2007 | \$ 27.06 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000027065 97702248020 071320073 00000028371

Page 1 of 2

| Name / Service Address | For Inquiries Call | Account Number |
|------------------------|--------------------|----------------|
|------------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Jun 21 not included Last payment received Jun 13 | Bill prepared on Jun 21, 2007 Next meter reading Jul 20, 2007 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | May 22 | Jun 20 | 29 | 4490 | 4502 | 12 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 12 CCF |
| Duke Energy - Rate RS | \$ 26.27 |
| Current Gas Charges | \$ 26.27 |
| Gas Cost Recovery \$0.98030000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 37.95 |
| Payment(s) Received | 37.95cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 26.27 |
| Taxes | 0.79 |
| Current Amount Due | \$ 27.06 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.79 |

Looking for a quick and easy way to use less energy this summer? Consider replacing your standard, incandescent bulbs with efficient, long-lasting compact fluorescent (CFL) bulbs. Learn more about CFL's at www.energystar.gov.

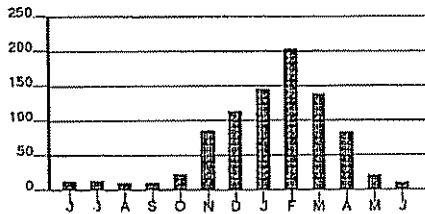
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Jul 13, 2007 | \$ 27.06 | Jul 13, 2007 |
| | | \$ 28.37 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|-----------------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 12 | Customer Charge | \$ 12.00 |
| May 22 - Jun 20 29 Days | Gas Delivery Charge 12 CCF @ \$ 0.26687000 | 3.20 |
| | Gas DSM Rider 12 CCF @ \$ 0.05622200cr | 0.67cr |
| | Rider MSR-G 12 CCF @ \$ 0.00200000cr | 0.02cr |
| | Gas Cost Recovery 12 CCF @ \$ 0.98030000 | 11.76 |
| | Total Current Gas Charges | \$ 26.27 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.79 |
| | Total Taxes | \$ 0.79 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage - 863
 Average Usage 72

| | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 14 | 19 | 10 | 11 | 24 | 87 | 114 | 145 | 204 | 136 | 84 | 21 | 12 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Aug 14, 2007 | \$ 31.13 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000031135 97702248020 081420076 00000032646

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Jul 23 not included Last payment received Jul 05 | Bill prepared on Jul 23, 2007 Next meter reading Aug 20, 2007 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Jun 20 | Jul 20 | 30 | 4502 | 4517 | 15 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 15 CCF |
| Duke Energy - Rate RS | \$ 30.22 |
| Current Gas Charges | \$ 30.22 |
| Gas Cost Recovery \$1.00600000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 27.06 |
| Payment(s) Received | 27.06cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 30.22 |
| Taxes | 0.91 |
| Current Amount Due | \$ 31.13 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.91 |

Are summer bills taking a bite out of your budget? Our Budget Billing program can help level out the highs and lows resulting from seasonal temperature changes. To learn more, go to the Billing Options heading at www.duke-energy.com/kentucky.asp.

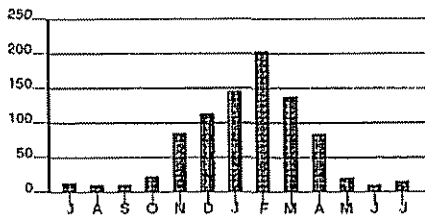
| Due Date | Amount Due | Alter |
|--------------|------------|--------------------------|
| Aug 14, 2007 | \$ 31.13 | Aug 14, 2007 \$ 32.64 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | | |
|--------------------------------|-----------|---|----------|
| Gas Meter - | 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - | 15 | Customer Charge | \$ 12.00 |
| Jun 20 - Jul 20 | | Gas Delivery Charge | |
| 30 Days | | 15 CCF @ \$ 0.26687000 | 4.00 |
| | | Gas DSM Rider | |
| | | 15 CCF @ \$ 0.05622200cr | 0.84cr |
| | | Rider MSR-G | |
| | | 15 CCF @ \$ 0.00200000cr | 0.03cr |
| | | Gas Cost Recovery | |
| | | 15 CCF @ \$ 1.00600000 | 15.09 |
| | | | \$ 30.22 |
| Total Current Gas Charges | | | \$ 30.22 |

| Explanation of Taxes | | |
|----------------------|--------------------------|---------|
| Taxes | Rate Incr for School Tax | \$ 0.91 |
| | | \$ 0.91 |
| | Total Taxes | \$ 0.91 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 865
 Average Usage 72

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 10 | 10 | 11 | 24 | 87 | 114 | 145 | 190 | 136 | 84 | 21 | 12 | 15 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Sep 14, 2007 | \$ 20.27 |

For more detailed billing information on
 your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000020273 97702248020 091420074 00000021253

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Aug 23 not included Last payment received Aug 10 Bill prepared on Aug 23, 2007 Next meter reading Sep 19, 2007 |

| Meter Number | Reading Date From | Reading Date To | Days | Meter Reading Previous | Meter Reading Present | Usage |
|---------------|-------------------|-----------------|------|------------------------|-----------------------|-------|
| Gas 000752736 | Jul 20 | Aug 21 | 32 | 4517 | 4524 | 7 |

| Gas Residential | |
|------------------------------------|-----------------|
| Usage - | 7 CCF |
| Duke Energy - Rate RS | \$ 19.68 |
| Current Gas Charges | \$ 19.68 |
| Gas Cost Recovery \$0.88720000/CCF | |

| Current Billing | |
|---------------------------|-----------------|
| Amt Due - Previous Bill | \$ 31.13 |
| Payment(s) Received | 31.13cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 19.68 |
| Taxes | 0.59 |
| Current Amount Due | \$ 20.27 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.59 |

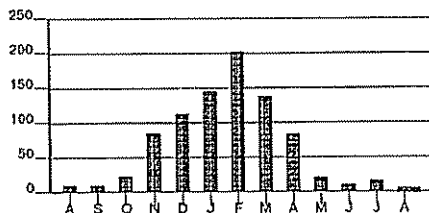
| Due Date | Amount Due | After Sep 14, 2007 |
|--------------|------------|-----------------------|
| Sep 14, 2007 | \$ 20.27 | \$ 21.25 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | | |
|----------------------------------|-----------|---|-----------------|
| Gas Meter - | 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - | 7 | Customer Charge | \$ 12.00 |
| Jul 20 - Aug 21 | | Gas Delivery Charge | |
| 32 Days | | 7 CCF @ \$ 0.26687000 | 1.87 |
| | | Gas DSM Rider | |
| | | 7 CCF @ \$ 0.05622200cr | 0.39cr |
| | | Rider MSR-G | |
| | | 7 CCF @ \$ 0.00200000cr | 0.01cr |
| | | Gas Cost Recovery | |
| | | 7 CCF @ \$ 0.88720000 | 6.21 |
| Total Current Gas Charges | | | \$ 19.68 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.59 |
| Total Taxes | | \$ 0.59 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 862
 Average Usage 72

| | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 10 | 11 | 24 | 87 | 114 | 145 | 204 | 138 | 84 | 21 | 12 | 15 | 7 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Oct 16, 2007 | \$ 23.29 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000023299 97702248020 101620077 00000024457

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|----------------------|--------------------|----------------|
|----------------------|--------------------|----------------|

| | | |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |
|---|---|----------------|

| Mail Payments To | Account Information |
|------------------|---------------------|
|------------------|---------------------|

| | | |
|--|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Sep 24 not included Last payment received Sep 17 | Bill prepared on Sep 24, 2007 Next meter reading Oct 18, 2007 |
|--|--|--|

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Aug 21 | Sep 20 | 30 | 4524 | 4535 | 11 |

| Gas - Residential | |
|------------------------------------|-----------------|
| Usage - | 11 CCF |
| Duke Energy - Rate RS | \$ 23.56 |
| Current Gas Charges | \$ 23.56 |
| Gas Cost Recovery \$0.84160000/CCF | |

| Current Billing | |
|---------------------------|-----------------|
| Amt Due - Previous Bill | \$ 20.27 |
| Payment(s) Received | 21.25cr |
| Balance Forward | 0.98cr |
| Current Gas Charges | 23.56 |
| Taxes | 0.71 |
| Current Amount Due | \$ 23.29 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.71 |

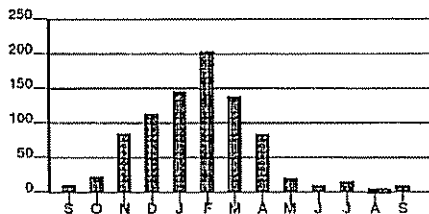
| Due Date | Amount Due | After Oct 16, 2007 |
|--------------|------------|-----------------------|
| Oct 16, 2007 | \$ 23.29 | \$ 24.45 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|----------------------------------|-----------------|
| Gas | Duke Energy | |
| Meter - 000752736 | Rate RS - Residential Service | |
| CCF Usage - 11 | Customer Charge | \$ 12.00 |
| Aug 21 - Sep 20 | Gas Delivery Charge | |
| 30 Days | 11 CCF @ \$ 0.26687000 | 2.94 |
| | Gas DSM Rider | |
| | 11 CCF @ \$ 0.05622200cr | 0.62cr |
| | Rider MSR-G | |
| | 11 CCF @ \$ 0.00200000cr | 0.02cr |
| | Gas Cost Recovery | |
| | 11 CCF @ \$ 0.84160000 | 9.26 |
| | | \$ 23.56 |
| | Total Current Gas Charges | \$ 23.56 |

| Explanation of Taxes | | |
|----------------------|---------------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.71 |
| | | \$ 0.71 |
| | Total Taxes | \$ 0.71 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 862
 Average Usage 72

| | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 11 | 24 | 87 | 114 | 145 | 204 | 138 | 84 | 21 | 12 | 15 | 7 | 11 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Nov 14, 2007 | \$ 21.60 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000021601 97702248020 111420076 00000022659

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Oct 23 not included Last payment received Oct 22 Bill prepared on Oct 23, 2007 Next meter reading Nov 16, 2007 |

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|----------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Sep 20 | Sep 25 | 5 | 4535 | 4536 | 1 |
| Gas 000752736* | Sep 25 | Oct 19 | 24 | 00000 | 8 | 8 |

* New Meter

| Gas Residential | |
|------------------------------------|----------|
| Usage - | 9 CCF |
| Duke Energy - Rate RS | \$ 20.97 |
| Current Gas Charges | \$ 20.97 |
| Gas Cost Recovery \$0.78900000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 23.29 |
| Payment(s) Received | 24.45cr |
| Late Payment Charge(s) | 1.16 |
| Balance Forward | 0.00 |
| Current Gas Charges | 20.97 |
| Taxes | 0.63 |
| Current Amount Due | \$ 21.60 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.63 |

Before beginning any outdoor projects this fall, remember to consider safety first. Always be aware of overhead power lines when using ladders or trimming trees and make sure you call 811 to have underground utility lines marked before digging. For more tips on electric and gas safety, visit the Public Safety tab at www.duke-energy.com.

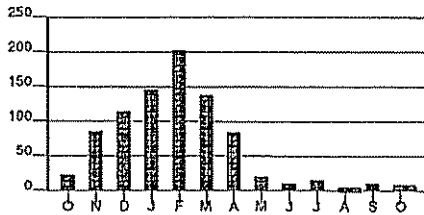
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Nov 14, 2007 | \$ 21.60 | Nov 14, 2007 |
| | | \$ 22.65 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--|--|-----------------|
| Gas | Duke Energy | |
| Meter - 000752736 | Rate RS - Residential Service | |
| CCF Usage - 1 | Customer Charge | \$ 12 00 |
| Sep 20 - Sep 25 5 Days | Gas Delivery Charge 9 CCF @ \$ 0.26687000 | 2.40 |
| Meter - * 000752736 | Gas DSM Rider 9 CCF @ \$ 0.05622200cr | 0.51cr |
| CCF Usage - 8 | Rider MSR-G 9 CCF @ \$ 0.00200000cr | 0.02cr |
| Billed CCF - Sep 25 - Oct 19 24 Days | Gas Cost Recovery 9 CCF @ \$ 0.78900000 | 7.10 |
| * Meter Change | | \$ 20.97 |
| Total Current Gas Charges | | \$ 20.97 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.63 |
| | Total Taxes | \$ 0.63 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 847
 Average Usage 71

| | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 24 | 87 | 114 | 145 | 204 | 138 | 84 | 21 | 12 | 15 | 7 | 11 | 9 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Dec 11, 2007 | \$ 20.25 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000020257 97702248020 121120070 00000021237

Page 1 of 2

| Name / Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Nov 19 not included Last payment received Nov 15 Bill prepared on Nov 19, 2007 Next meter reading Dec 19, 2007 |

| Meter | Number | Reading Date | | Days | Meter Reading | | Usage |
|-------|-----------|--------------|--------|------|---------------|---------|-------|
| | | From | To | | Previous | Present | |
| Gas | 000752736 | Oct 19 | Nov 16 | 28 | 8 | 15 | 7 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 7 CCF |
| Duke Energy - Rate RS | \$ 19.66 |
| Current Gas Charges | \$ 19.66 |
| Gas Cost Recovery \$0.88380000/CCF | |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 21.60 |
| Payment(s) Received | 21.60cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 19.66 |
| Taxes | 0.59 |
| Current Amount Due | \$ 20.25 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.59 |

Take steps now to help manage your heating costs. Visit www.duke-energy.com/savings or call 1-866-2ENERGY for ideas on how you can lower your energy bill this winter and beyond.

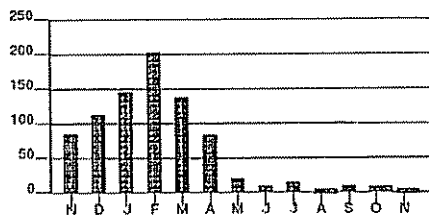
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Dec 11, 2007 | \$ 20.25 | Dec 11, 2007 |
| | | \$ 21.23 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|-----------------|
| Gas Meter - 000752736 | Duke Energy* Rate RS - Residential Service | |
| CCF Usage - 7 | Customer Charge | \$ 12.00 |
| Oct 19 - Nov 16 28 Days | Gas Delivery Charge | |
| | 7 CCF @ \$ 0.26687000 | 1.87 |
| | Gas DSM Rider | |
| | 7 CCF @ \$ 0.05622200cr | 0.39cr |
| | Rider MSR-G | |
| | 7 CCF @ \$ 0.00200000cr | 0.01cr |
| | Gas Cost Recovery | |
| | 7 CCF @ \$ 0.88380000 | 6.19 |
| | | \$ 19.66 |
| | Total Current Gas Charges | \$ 19.66 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.59 |
| | | \$ 0.59 |
| | Total Taxes | \$ 0.59 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 767
 Average Usage 64

| | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 87 | 114 | 145 | 204 | 138 | 84 | 21 | 12 | 15 | 7 | 11 | 9 | 7 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Jan 11, 2008 | \$ 12.36 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000012360 97702248020 011120083 00000012963

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Dec 20 not included Last payment received Dec 10 Bill prepared on Dec 20, 2007 Next meter reading Jan 22, 2008 |

| Meter Number | Reading Date From To | Days | Meter Reading Previous | Meter Reading Present | Usage |
|---------------|----------------------|------|------------------------|-----------------------|-------|
| Gas 000752736 | Nov 16 Dec 19 | 33 | 15 | 15 | 0 |

| Gas Residential | |
|-----------------------|----------|
| Usage - | 0 CCF |
| Duke Energy - Rate RS | \$ 12.00 |
| Current Gas Charges | \$ 12.00 |

| Current Billing | |
|-------------------------|----------|
| Amt Due - Previous Bill | \$ 20.25 |
| Payment(s) Received | 20.25cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 12.00 |
| Taxes | 0.36 |
| Current Amount Due | \$ 12.36 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.36 |

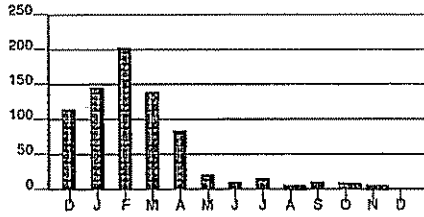
| Explanation of Current Charges | | |
|--------------------------------|---|----------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 0 | Customer Charge | \$ 12.00 |
| Nov 16 - Dec 19 33 Days | | \$ 12.00 |
| Total Current Gas Charges | | \$ 12.00 |

| Due Date | Amount Due | After Jan 11, 2008 |
|--------------|------------|--------------------|
| Jan 11, 2008 | \$ 12.36 | \$ 12.96 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Taxes | | |
|----------------------|--------------------------|---------|
| Taxes | Rate Incr for School Tax | \$ 0.36 |
| | Total Taxes | \$ 0.36 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 653
 Average Usage 54

| | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 114 | 145 | 204 | 138 | 84 | 21 | 12 | 15 | 7 | 11 | 9 | 7 | 0 |

| |
|------------|
| Amount Due |
| \$ 25.64 |

Account Number 9770-2248-02-0 90 15

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000025640 97702248020 000000000 00000025640

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments to | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Dec 28 not included Bill prepared on Dec 28, 2007 Next meter reading Jan 22, 2008 |

| Meter | Number | Reading Date | | Days | Meter Reading | | Usage |
|-------|-----------|--------------|--------|------|---------------|---------|-------|
| | | From | To | | Previous | Present | |
| Gas | 000752736 | Nov 16 | Dec 19 | 33 | 15 | 26 E | 11 |

| Gas - Residential | |
|------------------------------------|----------|
| Usage - | 11 CCF |
| Duke Energy - Rate RS | \$ 24.89 |
| Current Gas Charges | \$ 24.89 |
| Gas Cost Recovery \$0.96280000/CCF | |

| Current Billing | |
|---------------------------|-----------------|
| Amt Due - Previous Bill | \$ 12.36 |
| Canceled Charges: | |
| Gas Charges | 12.36cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 24.89 |
| Taxes | 0.75 |
| Current Amount Due | \$ 25.64 |

| Taxes | |
|-------|---------|
| Taxes | \$ 0.75 |

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

The due date for any new charges on this bill will be reflected on your next scheduled bill. Any previous charges are due on the date shown on your prior bill.

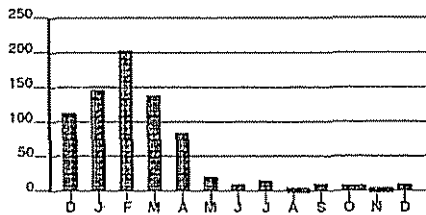
| |
|------------|
| Amount Due |
| \$ 25.64 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|----------------------------------|-----------------|
| Gas | Duke Energy | |
| Meter - 000752736 | Rate RS - Residential Service | |
| CCF Usage - 11 | Customer Charge | \$ 12.00 |
| Nov 16 - Dec 19 | Gas Delivery Charge | |
| 33 Days | 11 CCF @ \$ 0.26687000 | 2.94 |
| | Gas DSM Rider | |
| | 11 CCF @ \$ 0.05622200cr | 0.62cr |
| | Rider MSR-G | |
| | 11 CCF @ \$ 0.00200000cr | 0.02cr |
| | Gas Cost Recovery | |
| | 11 CCF @ \$ 0.96280000 | 10.59 |
| | Total Current Gas Charges | \$ 24.89 |

| Explanation of Taxes | | |
|----------------------|---------------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 0.75 |
| | Total Taxes | \$ 0.75 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 664
 Average Usage 55

| | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 114 | 145 | 204 | 138 | 84 | 21 | 12 | 15 | 7 | 11 | 9 | 7 | 11 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Feb 14, 2008 | \$ 136.28 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000136280 97702248020 021420085 00000142905

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments to | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Jan 23 not included Last payment received Jan 07 Bill prepared on Jan 23, 2008 Next meter reading Feb 20, 2008 |

| Meter Number | Reading Date From To | Days | Meter Reading Previous | Meter Reading Present | Usage |
|---------------|----------------------|------|------------------------|-----------------------|-------|
| Gas 000752736 | Dec 19 Jan 22 | 34 | 26 E | 132 | 106 |

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - | 106 CCF |
| Duke Energy - Rate RS | \$ 132.31 |
| Current Gas Charges | \$ 132.31 |
| Gas Cost Recovery \$0.92630000/CCF | |

| Current Billing | |
|-------------------------|-----------|
| Amt Due - Previous Bill | \$ 25.64 |
| Payment(s) Received | 25.64cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 132.31 |
| Taxes | 3.97 |
| Current Amount Due | \$ 136.28 |

| Taxes | |
|-------|---------|
| Taxes | \$ 3.97 |

Take steps now to help manage your heating costs. Visit www.duke-energy.com/savings or call 1-866-2ENERGY for ideas on how you can lower your energy bill this winter and beyond.

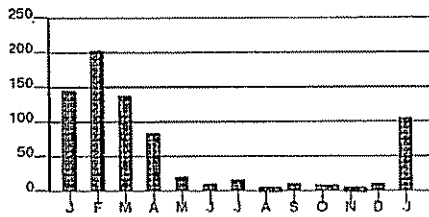
| Due Date | Amount Due | After Feb 13, 2008 |
|--------------|------------|--------------------|
| Feb 14, 2008 | \$ 136.28 | \$ 142.90 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|--|------------------|
| Gas | Duke Energy | |
| Meter - 000752736 | Rate RS - Residential Service | |
| CCF Usage - 106 | Customer Charge | \$ 12.00 |
| Dec 19 - Jan 22 34 Days | Gas Delivery Charge 106 CCF @ \$ 0.26687000 | 28.29 |
| | Gas DSM Rider 106 CCF @ \$ 0.05622200cr | 5.96cr |
| | Rider MSR-G 106 CCF @ \$ 0.00200000cr | 0.21cr |
| | Gas Cost Recovery 106 CCF @ \$ 0.92630000 | 98.19 |
| | | \$ 132.31 |
| | Total Current Gas Charges | \$ 132.31 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 3.97 |
| | | \$ 3.97 |
| | Total Taxes | \$ 3.97 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 625
 Average Usage 52

| | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 145 | 204 | 130 | 04 | 21 | 12 | 15 | 7 | 11 | 0 | 7 | 11 | 106 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Mar 18, 2008 | \$ 135.12 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000135127 97702248020 031820081 00000141682

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Feb 25 not included Last payment received Feb 15 Bill prepared on Feb 25, 2008 Next meter reading Mar 20, 2008 |

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Jan 22 | Feb 20 | 29 | 132 | 231 E | 99 |

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - 99 CCF | |
| Duke Energy - Rate RS | \$ 131.18 |
| Current Gas Charges | \$ 131.18 |
| Gas Cost Recovery \$0.99530000/CCF | |

| Current Billing | |
|-------------------------|-----------|
| Amt Due - Previous Bill | \$ 136.28 |
| Payment(s) Received | 136.28cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 131.18 |
| Taxes | 3.94 |
| Current Amount Due | \$ 135.12 |

| Taxes | |
|-------|---------|
| Taxes | \$ 3.94 |

Urgent Message - The gas charges on this bill have been estimated because the snow or ice conditions prevented access.

Now you can know your bill amount in advance! Our BUDGET BILLING program can help you manage your energy bills by eliminating the highs and lows. Budget Billing provides you with a fixed monthly amount based on your annual averages. Sign up online at www.duke-energy.com

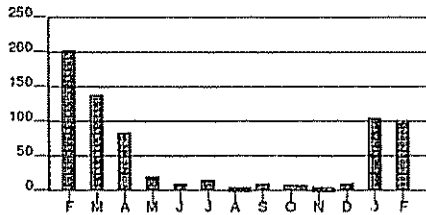
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Mar 18, 2008 | \$ 135.12 | Mar 18, 2008 |
| | | \$ 141.68 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--------------------------------|---|------------------|
| Gas Meter - 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - 99 | Customer Charge | \$ 12.00 |
| Jan 22 - Feb 20 29 Days | Gas Delivery Charge 99 CCF @ \$ 0.26687000 | 26.42 |
| | Gas DSM Rider 99 CCF @ \$ 0.05622200cr | 5.57cr |
| | Rider MSR-G 99 CCF @ \$ 0.00200000cr | 0.20cr |
| | Gas Cost Recovery 99 CCF @ \$ 0.99530000 | 98.53 |
| | | \$ 131.18 |
| | Total Current Gas Charges | \$ 131.18 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 3.94 |
| | | \$ 3.94 |
| | Total Taxes | \$ 3.94 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 520
 Average Usage 43

| | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 204 | 138 | 84 | 21 | 12 | 15 | 7 | 11 | 9 | 7 | 11 | 106 | 99 |

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| Apr 16, 2008 | \$ 707.11 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000707112 97702248020 041620080 00000742120

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Mar 25 not included Last payment received Mar 20 Bill prepared on Mar 25, 2008 Next meter reading Apr 21, 2008 |

| Meter | Number | Reading Date | | Days | Meter Reading | | Usage |
|-------|------------|--------------|--------|------|---------------|---------|-------|
| | | From | To | | Previous | Present | |
| Gas | 000752736 | Feb 20 | Feb 27 | 7 | 231 E | 304 | 73 |
| Gas | 000752736* | Feb 27 | Mar 20 | 22 | 304 | 408 | 104 |

* New Meter

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - | 177 CCF |
| Duke Energy - Rate RS | \$ 227.99 |
| Current Gas Charges | \$ 227.99 |
| Gas Cost Recovery \$1.01160000/CCF | |

| Current Billing | |
|---------------------------|------------------|
| Amt Due - Previous Bill | \$ 135.12 |
| Payment(s) Received | 135.12cr |
| Balance Forward | 0.00 |
| Current Gas Charges | 227.99 |
| Revenue Collections Chg | 472.28 |
| Taxes | 6.84 |
| Current Amount Due | \$ 707.11 |

| Taxes | |
|-------|---------|
| Taxes | \$ 6.84 |

IMPORTANT: Please check the due date on your bill because it may have changed. We have modified our meter reading routes in an effort to improve efficiencies and manage costs.

Know your bill amount in advance! Our BUDGET BILLING program can help you manage your energy bills by eliminating the highs and lows. Budget Billing provides you with a fixed monthly amount based on your annual averages. Sign up online at www.duke-energy.com and join the over 400,000 customers already enrolled.

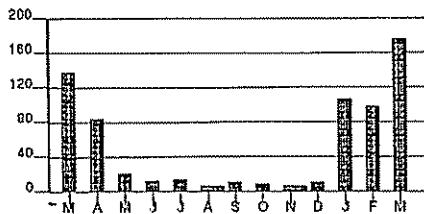
| Due Date | Amount Due | After |
|--------------|------------|--------------|
| Apr 16, 2008 | \$ 707.11 | Apr 16, 2008 |
| | | \$ 742.12 |

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | |
|--|--|------------------|
| Gas | Duke Energy | |
| Meter - 000752736 | Rate RS - Residential Service | |
| CCF Usage - 73 | Customer Charge | \$ 12 00 |
| Feb 20 - Feb 27 7 Days | Gas Delivery Charge 177 CCF @ \$ 0.26687000 | 47 24 |
| Meter - * 000752736 | Gas DSM Rider 177 CCF @ \$ 0.05622200cr | 9 95cr |
| CCF Usage - 104 | Rider MSR-G 177 CCF @ \$ 0.00200000cr | 0 35cr |
| Billed CCF - Feb 27 - Mar 20 22 Days | Gas Cost Recovery 177 CCF @ \$ 1.01160000 | 179.05 |
| * Meter Change | | \$ 227.99 |
| Total Current Gas Charges | | \$ 227.99 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 6.84 |
| | Total Taxes | \$ 6.84 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 559
 Average Usage 47

| | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 138 | 84 | 21 | 12 | 15 | 7 | 11 | 9 | 7 | 11 | 106 | 99 | 177 |

REMINDER NOTICE

Account Number 9770-2248-02-0 90 15

| Due Date | Amount Due |
|--------------|------------|
| May 14, 2008 | \$ 773.30 |

For more detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Kenneth Gerwe
 4859 Saddleridge Ct
 Independence KY 41051-8557

PO Box 9001076
 Louisville KY 40290-1076

200 00000773301 97702248020 051420080 00000799483

REMINDER NOTICE

Page 1 of 2

| Name/Service Address | For Inquiries Call | Account Number |
|---|---|----------------|
| Kenneth Gerwe 4859 Saddleridge Ct Independence KY 41051 | Duke Energy 513-421-9500 1-800-544-6900 | 9770-2248-02-0 |

| Mail Payments To | Account Information |
|--|--|
| PO Box 9001076 Louisville KY 40290-1076 | Payments after Apr 22 not included Bill prepared on Apr 22, 2008 Next meter reading May 20, 2008 |

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

| Meter Number | Reading Date | | Days | Meter Reading | | Usage |
|---------------|--------------|--------|------|---------------|---------|-------|
| | From | To | | Previous | Present | |
| Gas 000752736 | Mar 20 | Apr 21 | 32 | 408 | 484 | 76 |

| Gas - Residential | |
|------------------------------------|-----------|
| Usage - 76 CCF | |
| Duke Energy - Rate RS | \$ 118.36 |
| Current Gas Charges | \$ 118.36 |
| Gas Cost Recovery \$1 19080000/CCF | |

| Current Billing | |
|---------------------------|------------------|
| Amt Due - Previous Bill | \$ 707.11 |
| Late Payment Charge(s) | 11.40 |
| Balance Forward | 718.51 |
| Current Gas Charges | 118.36 |
| Cancel Rev Collection Chg | 472.28cr |
| Revenue Collections Chg | 405.16 |
| Taxes | 3.55 |
| Current Amount Due | \$ 773.30 |

| Taxes | |
|-------|---------|
| Taxes | \$ 3.55 |

REMINDER NOTICE

| Due Date | Amount Due | After |
|--------------|------------|--------------|
| May 14, 2008 | \$ 773.30 | May 14, 2008 |
| | | \$ 799.48 |

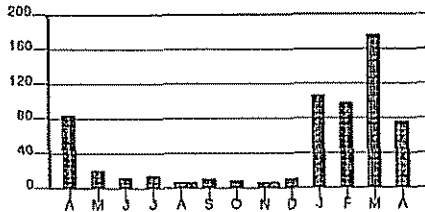
REMINDER NOTICE

| Name | Service Address | Account Number |
|---------------|--|----------------|
| Kenneth Gerwe | 4859 Saddleridge Ct Independence KY 41051 | 9770-2248-02-0 |

| Explanation of Current Charges | | | |
|----------------------------------|-----------|---|------------------|
| Gas Meter - | 000752736 | Duke Energy Rate RS - Residential Service | |
| CCF Usage - | 76 | Customer Charge | \$ 12.00 |
| Mar 20 - Apr 21 | | Gas Delivery Charge | |
| 32 Days | | 76 CCF @ \$ 0.26687000 | 20.28 |
| | | Gas DSM Rider | |
| | | 76 CCF @ \$ 0.05622200cr | 4.27cr |
| | | Rider MSR-G | |
| | | 76 CCF @ \$ 0.00200000cr | 0.15cr |
| | | Gas Cost Recovery | |
| | | 76 CCF @ \$ 1.19080000 | 90.50 |
| | | | \$ 118.36 |
| Total Current Gas Charges | | | \$ 118.36 |

| Explanation of Taxes | | |
|----------------------|--------------------------|----------------|
| Taxes | Rate Incr for School Tax | \$ 3.55 |
| | Total Taxes | \$ 3.55 |

CCF Gas Usage



Calculations based on most recent 12 month history
 Total Usage 551
 Average Usage 46

| | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Gas | 84 | 21 | 12 | 15 | 7 | 11 | 9 | 7 | 11 | 106 | 99 | 177 | 76 |

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008
Response Due Date: July 14, 2008

KyPSC-INT-01-002

REQUEST:

Provide copies of any and all correspondence between Mr. Gerwe and Duke relating to the billing issues at Saddleridge.

RESPONSE:

With respect to the matters raised in Mr. Gerwe's complaint, please see attachment KyPSC-INT-01-002.

PERSON RESPONSIBLE:

Pam Ball



DUKE ENERGY CORPORATION
1400 Indianapolis Rd
Greencastle, IN 46135

March 25, 2008

Kenneth Gerwe
4859 Saddleridge Court
Independence, KY 41051

RE: 4859 Salleridge Court
Account # 9770224802

Dear Mr. Gerwe:

A recent inspection of our gas meter, located at the address referenced above, revealed that meter number 752736 was not registering properly from the time period of 9-25-07 to 2-27-08. As a result of this finding, we replaced the meter on 2-27-08. Although metering equipment may occasionally malfunction, use of the service often continues without interruption and without proper meter registration.

When this circumstance occurs, Kentucky law states that the Company can re-bill residential accounts for the portion of the gas usage that did not register up to one year immediately prior to the date the defective meter was replaced. Therefore, in accordance with Kentucky law, in order to bill for the unmetered usage, we have calculated and re-billed your account for the time period of 9-25-07 to 2-27-08.

The method of determining the actual usage during this time period has been based on a review of your usage patterns before and/or after installation of the new meter. We also reviewed a base period of non-heating and non-air conditioning usage and used this information to determine usage during the re-billing period. If heating or air conditioning was a factor in this determination, weather difference adjustments were factored into the calculation accordingly. Additionally, the appropriate rate in effect during the malfunction period was used to calculate the dollar amount owed. Any payments made to this account during the noted time period were credited as well.

An adjustment of \$472.28 for the unmetered gas usage has been added to your account and will be reflected on your next bill. Therefore, after you have received your bill for the undercharged amount, please feel free to call our customer service number if you need to make payment arrangements.

If you have any questions concerning the adjustment, please call Customer Service at 1-800-544-6900.

Sincerely,

A handwritten signature in cursive script that reads 'Revenue Assurance'.

Revenue Assurance
Billing Operations



DUKE ENERGY CORPORATION
139 East Fourth St.
Cincinnati, OH 45202

April 29, 2008

Mr. Kenneth Gerwe
4859 Saddlerridge Court
Independence, KY 41051

Dear Mr. Gerwe:

Enclosed is a spreadsheet showing your corrected Billing. The difference between your "As billed" and "Correct billing" is actually \$272.96. I believe I told you \$274.97.

I have also enclosed a copy of our work order showing we replaced a module. As we discussed, this shows your meter number but not an additional number for the module.

Please review the enclosed documents and contact me if you have any other questions or if you need additional time to pay your bill.

Sincerely,

A handwritten signature in cursive script that reads 'Pamela J. Ball'.

Pamela J. Ball
Customer Relations

Name Kenneth Gerwe
 Address 4859 Saddleridge Court
 Account # 9770224802

| Read Date | As Billed | | | Correct Billing | | | 2006 Usage |
|------------|-----------|----------|---------|-----------------|----------|---------|------------|
| | Usage | Net \$ | Tax | Usage | Net \$ | Tax | |
| 10/19/2007 | 9 | \$20.97 | \$ 0.63 | 17 | \$28.96 | \$ 0.87 | 24 |
| 11/16/2007 | 7 | \$19.66 | \$ 0.59 | 65 | \$83.02 | \$ 2.49 | 87 |
| 12/19/2007 | 11 | \$24.89 | \$ 0.75 | 130 | \$164.28 | \$ 4.93 | 114 |
| 1/22/2008 | 106 | \$132.31 | \$ 3.97 | 149 | \$181.10 | \$ 5.43 | 145 |
| 2/20/2008 | 99 | \$131.18 | \$ 3.94 | 137 | \$176.95 | \$ 5.31 | 204 |
| 3/20/2008 | 177 | \$227.99 | \$ 6.84 | 144 | \$187.71 | \$ 5.63 | 138 |
| Totals | 409 | \$557.00 | \$16.72 | 642 | \$822.02 | \$24.66 | 712 |

Page: 1 Document Name: unti .d

RFR SERV REQ FIELD REPORT INFO 10:33 A 04/28/08 M35SRFR
ACCT: 97702248 02 CS: GOOD STATUS/DATE: ACTIVE 04/11/03 PG: 1
DIV : 90 CYC: 15 ZIP: 41051 CUST SIC : PRIVATE HOUSEHOLDS
NAME: KENNETH GERWE PENDING : ANIN SPCD
ADDR: 4859 SADDLERIDGE CT APT: FL: SUBURB: INDEPNDNCE

METER CHANGE SERV REQ NO: 8059 01128 CLOSED 02/28/08 AMR INSTALL

GAS COMP OLD MTR NO: 752736 DEST: GAS -
 NEW MTR NO: 752736

02/27 COMP RMKS: REPLACED MODULE
POSTED ON: 02/28/08 AT: 12:35 P

NEXT TRAN CODE: _____ SRIN SRCI SRSI SRMI SRBI



FAX

Rocco D'Ascenzo
Duke Energy Shared Services Inc
139 East Fourth St., Rm 2500 ATII
PO Box 960
Cincinnati OH 45201-0960

DATE: June 11, 2008

TO: Judy Gerwe

COMPANY:

FAX: 859-292-7722

PHONE:

FROM: Rocco D'Ascenzo

FAX: 513-419-1846

PHONE: 513-419-1852

NO. OF PAGES: 11 (including fax cover sheet)

COMMENTS:

Mrs. Gerwe, as promised the following is the information showing the calculation of the units of gas consumption and billing for September 25, 2007 through December 19, 2007. It includes the degree day calculation for estimating units of natural gas consumption. The estimated monthly consumption derived using the degree day calculation was then reduced by an additional approx. 10%. This was done based upon a conversation Mr. Gerwe had with our call center representatives several weeks ago and assumes that your Sept 2007 –Dec 2007 consumption levels were less than the degree day calculation. This number was then used on the billing spreadsheets (also attached) to calculate the total monthly bills including taxes. If you have any questions, please feel free to contact me.

Thank you.
-Rocco D'Ascenzo

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE AT THE NUMBER LISTED ABOVE.

www.duke-energy.com



DEGREE DAY CONSUMPTION ESTIMATOR

Name: Kenneth Gerwe

3/25/2008

For the History Period from 9/19/2006 to 3/21/2007 (184 days)

Given: HEAT Consumption of 712 and a total base of 72
(included in heat and cool consumption.)

There are 4331 HEAT degree days.

0.1478 cons / degree-day

For the Estimated Period from 9/26/2007 to 10/19/2007 (24 days)

There are 60 HEAT degree days.

| | | | |
|--------------------|----------------|-----------|-------|
| Base Consumption = | 0.39 per day X | 24 days = | 9.39 |
| 9.39 base + | 8.87 HEAT | = | 18.26 |

TOTAL ESTIMATED CONSUMPTION = 18.3

06/11/2008 WED 8:37 FAX

| Cycle | Total/OnPk | Off Pk | State (K or O) = | Service (E or G) = | Expansion Factor | Actual Billing |
|------------|------------|-----------|-----------------------------|--------------------|------------------|----------------|
| 15 | 15 | | | | | |
| ccf or kwh | 17 | | Rate (DS, RS, DP, etc) = | RS | 0 | |
| kw | 0 | | Phase (1, 3, P, or blank) = | 0 | | |
| From Date | 9/20/2007 | | Load Mgt Rider? | 0 | | |
| To Date | 10/19/2007 | | Total Billing Amount = | 28.96 | 28.96 | |
| | | Rev Mo | 10/1/2007 | | Total/OnPk | Off Pk |
| | | Rd Date | 10/19/2007 | | 17 | 0 |
| | | Pro Fac | 1.000 | Pro Usage | 0.00 | 0.00 |
| | | Rate | 4409.0 | Pro Demand | | |
| | | | | Use | Price | Amount |
| 3 | | Cust Chg | 12.00 | | | 12.00 |
| | | LMR Chg | 0.00 | | | 0.00 |
| 4 | Demand | Dist-Dmd | 0 | | | 0.00 |
| 5 | Price | Dist-Dmd | 0 | | | 0.00 |
| 6 | 1st step | Energy | 99999999 | | | 4.54 |
| 7 | 1st price | Energy | 0.26687 | | 0.266870 | |
| 8 | 2nd step | Energy | 0 | | | 0.00 |
| 9 | 2nd price | Energy | 0 | | | 0.00 |
| 10 | 3rd step | Dist-Engy | 0 | | | 0.00 |
| 11 | 3rd price | Dist-Engy | 0 | | | 0.00 |
| 12 | Demand | Tran | 0 | | | 0.00 |
| 13 | Price | Tran | 0 | | | 0.00 |
| 14 | Demand | Tran-Ancl | 0 | | | 0.00 |
| 15 | Price | Tran-Ancl | 0 | | | 0.00 |
| 16 | Usage | Tran | 0 | | | 0.00 |
| 17 | Price | Tran | 0 | | | 0.00 |
| 18 | Usage | Tran-Ancl | 0 | | | 0.00 |
| 19 | Price | Tran-Ancl | 0 | | | 0.00 |
| 20 | 1st step | AMRP | 1 | | | 0.00 |
| 21 | 1st price | AMRP | 0 | | 1.000 | 0.00 |
| 22 | 2nd step | AMRP | 99999999 | | | 0.00 |
| 23 | 2nd price | AMRP | 0 | | | 0.00 |
| 24 | 3rd step | PSM | 0 | | | 0.00 |
| 25 | 3rd price | PSM | 0 | | | 0.00 |
| 26 | Usage | EER/DSM | 99999999 | | | 0.00 |
| 27 | Price | EER/DSM | -0.056222 | | 17 | (0.96) |
| 28 | 1st step | OET | 0 | | | 0.00 |
| 29 | 1st price | OET | 0 | | | 0.00 |
| 30 | 2nd step | OET | 0 | | | 0.00 |
| 31 | 2nd price | OET | 0 | | | 0.00 |

06/11/2008 WED 8:37 FAX

| | | | | | | | | |
|----|-----------|---------|----------|--|-------|------------|--|--------|
| 32 | 3rd step | OET | 0 | | | | | |
| 33 | 3rd price | OET | 0 | | | | | 0.00 |
| 34 | Usage | MSR-E/G | 99999999 | | | | | |
| 35 | Price | MSR-E/G | -0.002 | | 17 | (0.002000) | | (0.03) |
| 36 | Y or N | GRT | 0 | | 15.55 | | | 0.00 |
| 37 | 1st step | USR | 0 | | | | | 0.00 |
| 38 | 1st price | USR | 0 | | | | | |
| 39 | 2nd step | USR | 0 | | | | | |
| 40 | 2nd price | USR | 0 | | | | | 0.00 |
| 41 | 1st step | Demand | 0 | | | | | |
| 42 | 1st price | Demand | 0 | | | | | 0.00 |
| 43 | 2nd step | Demand | 0 | | | | | |
| 44 | 2nd price | Demand | 0 | | | | | 0.00 |
| 45 | 1st step | Energy | 0 | | | | | |
| 46 | 1st price | Energy | 0 | | | | | 0.00 |
| 47 | 2nd step | Energy | 0 | | | | | |
| 48 | 2nd price | Energy | 0 | | | | | 0.00 |
| 49 | 3rd step | Energy | 0 | | | | | |
| 50 | 3rd price | Energy | 0 | | 17 | | | 0.00 |
| | | EFC/GCR | 0.789000 | | 17 | 0.789000 | | 13.41 |
| | | | | | | | | |
| | | | | | | Total | | 28.96 |

4

DEGREE DAY CONSUMPTION ESTIMATOR

Name: Kenneth Gerwe

3/25/2008

For the History Period from 9/19/2006 to 3/21/2007 (184 days)

Given: HEAT Consumption of 712 and a total base of 72
(included in heat and cool consumption.)

There are 4331 HEAT degree days.

0.1478 cons / degree-day

For the Estimated Period from 10/20/2007 to 11/16/2007 (28 days)

There are 410 HEAT degree days.

Base Consumption = 0.39 per day X 28 days = 10.96
10.96 base + 60.59 HEAT = 71.54

TOTAL ESTIMATED CONSUMPTION = 71.5

5

| | | | | | | |
|------------|------------|-----------|-----------------------------|------------|------------------|----------------|
| | Total/OnPk | Off Pk | State (K or O) = | K | | |
| Cycle | 5 | | Service (E or G) = | G | Expansion Factor | |
| cct or kwh | 65 | 0 | Rate (DS, RS, DP, etc) = | RS | 0 | |
| kw | 0 | 0 | Phase (1, 3, P, or blank) = | 0 | | |
| From Date | 10/19/2007 | | Load Mgt Rider? | 0 | | |
| To Date | 11/16/2007 | | | | | Actual Billing |
| | | | Total Billing Amount = | 83.02 | 83.02 | |
| | | | | | | |
| | | Rev Mo | 11/1/2007 | | Total/OnPk | Off Pk |
| | | Rd Date | 11/16/2007 | Pro Usage | 65 | 0 |
| | | | | Pro Demand | 0.00 | 0.00 |
| | | Pro Fac | 1.000 | | | |
| | | Rate | 4409.0 | | | |
| | | | | <u>Use</u> | <u>Price</u> | <u>Amount</u> |
| 3 | | Cust Chg | 12.00 | | | 12.00 |
| | | LMR Chg | 0.00 | | | 0.00 |
| 4 | Demand | Dist-Dmd | 0 | | | |
| 5 | Price | Dist-Dmd | 0 | - | - | 0.00 |
| 6 | 1st step | Energy | 99999999 | | | |
| 7 | 1st price | Energy | 0.26687 | 65 | 0.266870 | 17.35 |
| 8 | 2nd step | Energy | 0 | | | |
| 9 | 2nd price | Energy | 0 | - | - | 0.00 |
| 10 | 3rd step | Dist-Engy | 0 | | | |
| 11 | 3rd price | Dist-Engy | 0 | - | - | 0.00 |
| 12 | Demand | Tran | 0 | | | |
| 13 | Price | Tran | 0 | - | - | 0.00 |
| 14 | Demand | Tran-Ancl | 0 | | | |
| 15 | Price | Tran-Ancl | 0 | - | - | 0.00 |
| 16 | Usage | Tran | 0 | | | |
| 17 | Price | Tran | 0 | 65 | - | 0.00 |
| 18 | Usage | Tran-Ancl | 0 | | | |
| 19 | Price | Tran-Ancl | 0 | 65 | - | 0.00 |
| 20 | 1st step | AMRP | 1 | | | |
| 21 | 1st price | AMRP | 0 | 1.000 | - | 0.00 |
| 22 | 2nd step | AMRP | 99999999 | | | |
| 23 | 2nd price | AMRP | 0 | | | |
| 24 | 3rd step | PSM | 0 | | | |
| 25 | 3rd price | PSM | 0 | - | - | 0.00 |
| 26 | Usage | EER/DSM | 99999999 | | | |
| 27 | Price | EER/DSM | -0.056222 | 65 | (0.05622200) | (3.65) |
| 28 | 1st step | OET | 0 | | | |
| 29 | 1st price | OET | 0 | - | - | 0.00 |
| 30 | 2nd step | OET | 0 | | | |
| 31 | 2nd price | OET | 0 | - | - | 0.00 |



| | | | | | | |
|----|-----------|---------|----------|-------|------------|--------|
| 32 | 3rd step | OET | 0 | | | |
| 33 | 3rd price | OET | 0 | - | - | 0.00 |
| 34 | Usage | MSR-E/G | 99999999 | | | |
| 35 | Price | MSR-E/G | -0.002 | 65 | (0.002000) | (0.13) |
| 36 | Y or N | GRT | 0 | 25.57 | | 0.00 |
| 37 | 1st step | USR | 0 | | | |
| 38 | 1st price | USR | 0 | - | - | 0.00 |
| 39 | 2nd step | USR | 0 | | | |
| 40 | 2nd price | USR | 0 | - | - | 0.00 |
| 41 | 1st step | Demand | 0 | | | |
| 42 | 1st price | Demand | 0 | - | - | 0.00 |
| 43 | 2nd step | Demand | 0 | | | |
| 44 | 2nd price | Demand | 0 | - | - | 0.00 |
| 45 | 1st step | Energy | 0 | | | |
| 46 | 1st price | Energy | 0 | - | - | 0.00 |
| 47 | 2nd step | Energy | 0 | | | |
| 48 | 2nd price | Energy | 0 | - | - | 0.00 |
| 49 | 3rd step | Energy | 0 | | | |
| 50 | 3rd price | Energy | 0 | 65 | - | 0.00 |
| | | EFC/GCR | 0.883800 | 65 | 0.883800 | 57.45 |
| | | | | | Total | 83.02 |

7

DEGREE DAY CONSUMPTION ESTIMATOR

Name: Kenneth Gerwe

3/25/2008

For the History Period from 9/19/2006 to 3/21/2007 (184 days)

Given: HEAT Consumption of 712 and a total base of 72
(included in heat and cool consumption.)

There are 4331 HEAT degree days.

0.1478 cons / degree-day

For the Estimated Period from 11/17/2007 to 12/19/2007 (33 days)

There are 890 HEAT degree days.

Base Consumption = 0.39 per day X 33 days = 12.91
12.91 base + 131.52 HEAT = 144.43

TOTAL ESTIMATED CONSUMPTION = 144.4

(X)

| Cycle | Total/OnPk | Off Pk | State (K or O) = | K | Expansion Factor |
|------------------------|------------|-----------|-----------------------------|------------|------------------|
| 15 | 130 | 0 | Service (E or G) = | G | 0 |
| ccf or kwh | 130 | 0 | Rate (DS, RS, DP, etc) = | RS | 0 |
| kw | 0 | 0 | Phase (1, 3, P, or blank) = | 0 | |
| From Date | 11/16/2007 | | Load Mgt Rider? | 0 | |
| To Date | 12/19/2007 | | | | Actual Billing |
| Total Billing Amount = | | | | | 164.28 |
| | | | | | 164.28 |
| | | | | | |
| | | Rev Mo | 12/1/2007 | | Total/OnPk |
| | | Rd Date | 12/19/2007 | Pro Usage | 130 |
| | | | | Pro Demand | 0.00 |
| | | Pro Fac | 1.000 | | 0.00 |
| | | Rate | 4409.0 | | |
| | | | | <u>Use</u> | <u>Price</u> |
| | | | | | <u>Amount</u> |
| 3 | | Cust Chg | 12.00 | | 12.00 |
| | | LMR Chg | 0.00 | | 0.00 |
| 4 | Demand | Dist-Dmd | 0 | | |
| 5 | Price | Dist-Dmd | 0 | - | 0.00 |
| 6 | 1st step | Energy | 99999999 | | |
| 7 | 1st price | Energy | 0.26687 | 130 | 34.69 |
| 8 | 2nd step | Energy | 0 | | |
| 9 | 2nd price | Energy | 0 | - | 0.00 |
| 10 | 3rd step | Dist-Engy | 0 | | |
| 11 | 3rd price | Dist-Engy | 0 | - | 0.00 |
| 12 | Demand | Tran | 0 | | |
| 13 | Price | Tran | 0 | - | 0.00 |
| 14 | Demand | Tran-Ancl | 0 | | |
| 15 | Price | Tran-Ancl | 0 | - | 0.00 |
| 16 | Usage | Tran | 0 | | |
| 17 | Price | Tran | 0 | 130 | 0.00 |
| 18 | Usage | Tran-Ancl | 0 | | |
| 19 | Price | Tran-Ancl | 0 | 130 | 0.00 |
| 20 | 1st step | AMRP | 1 | | |
| 21 | 1st price | AMRP | 0 | 1.000 | 0.00 |
| 22 | 2nd step | AMRP | 99999999 | | |
| 23 | 2nd price | AMRP | 0 | | |
| 24 | 3rd step | PSM | 0 | | |
| 25 | 3rd price | PSM | 0 | - | 0.00 |
| 26 | Usage | EER/DSM | 99999999 | | |
| 27 | Price | EER/DSM | -0.056222 | 130 | (7.31) |
| 28 | 1st step | OET | 0 | | |
| 29 | 1st price | OET | 0 | - | 0.00 |
| 30 | 2nd step | OET | 0 | | |
| 31 | 2nd price | OET | 0 | - | 0.00 |

06/11/2008 WED 8:38 FAX

| | | | | | | | | | |
|----|-----------|---------|-----------|-------|------------|--------|--|--|--------|
| 32 | 3rd step | OET | 0 | | | | | | |
| 33 | 3rd price | OET | 0 | | | | | | 0.00 |
| 34 | Usage | MSR-E/G | 999999999 | | | | | | |
| 35 | Price | MSR-E/G | -0.002 | 130 | (0.002000) | (0.26) | | | |
| 36 | Y or N | GRT | 0 | 39.12 | | 0.00 | | | |
| 37 | 1st step | USR | 0 | | | | | | 0.00 |
| 38 | 1st price | USR | 0 | | | | | | 0.00 |
| 39 | 2nd step | USR | 0 | | | | | | 0.00 |
| 40 | 2nd price | USR | 0 | | | | | | 0.00 |
| 41 | 1st step | Demand | 0 | | | | | | 0.00 |
| 42 | 1st price | Demand | 0 | | | | | | 0.00 |
| 43 | 2nd step | Demand | 0 | | | | | | 0.00 |
| 44 | 2nd price | Demand | 0 | | | | | | 0.00 |
| 45 | 1st step | Energy | 0 | | | | | | 0.00 |
| 46 | 1st price | Energy | 0 | | | | | | 0.00 |
| 47 | 2nd step | Energy | 0 | | | | | | 0.00 |
| 48 | 2nd price | Energy | 0 | | | | | | 0.00 |
| 49 | 3rd step | Energy | 0 | | | | | | 0.00 |
| 50 | 3rd price | Energy | 0 | 130 | | 0.00 | | | 0.00 |
| | | EFC/GCR | 0.962800 | 130 | 0.962800 | 125.16 | | | |
| | | | | | Total | | | | 164.28 |

Name Kenneth Genwe
 Address 4859 Saddleridge Court
 Account # 9770224802

| Read Date | As Billed | | | Read Date | Correct Billing | | | 2006 |
|------------|-----------|---------|--------|------------|-----------------|---------|--------|-------|
| Usage | Net \$ | Tax | # Days | Usage | Net \$ | Tax | # Days | Usage |
| 10/19/2007 | \$20.97 | \$ 0.63 | 29 | 10/19/2007 | \$28.96 | \$ 0.87 | 29 | 24 |
| 11/16/2007 | \$19.66 | \$ 0.59 | 28 | 11/16/2007 | \$83.02 | \$ 2.49 | 28 | 87 |
| 12/19/2007 | \$24.89 | \$ 0.75 | 33 | 12/19/2007 | \$164.28 | \$ 4.93 | 33 | 114 |
| Totals | \$65.52 | \$ 1.97 | | 212 | \$276.26 | \$ 8.29 | | 225 |

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008
Response Due Date: July 14, 2008

KyPSC-INT-01-003

REQUEST:

Provide copies of any and all audio recordings of telephone conversations between Mr. Gerwe and any representative of Duke relating to the billing issues at Saddleridge.

RESPONSE:

With respect to the billing concerns raised in Mr. Gerwe's complaint, please see attached CD labeled KyPSC-INT-01-003.

PERSON RESPONSIBLE:

Pam Ball

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008
Response Due Date: July 14, 2008

KyPSC-INT-01-004

REQUEST:

Provide copies of any and all inspection and service records relating to the gas meter at Saddleridge—meter number 752736.

RESPONSE:

Please see Attachment KyPSC-INT-01-004.

PERSON RESPONSIBLE:

Pam Ball

RIN SERV REQ BASIC INFO 02:28 P 07/08/08 M35SRIN
ACCT: 97702248 02 CS: GOOD STATUS/DATE: ACTIVE 04/11/03 PG: 1
DIV : 90 CYC: 15 ZIP: 41051 CUST SIC : PRIVATE HOUSEHOLDS
NAME: KENNETH GERWE PENDING : ANIN SPCD
ADDR: 4859 SADDLERIDGE CT APT: FL: SUBURB: INDEPNDC

METER CHANGE SERV REQ NO: 7234 01043 CLOSED 10/15/07 AMR INSTALL

GAS OLD MTR: 752736 READ: 006354 A/P: S
GAS NEW MTR: 752736 READ: 000000
ORDER HILO REL 10/15/07 BY ROBBIE LYNN
POSTED ON: 10/15/07 AT: 09:38 A
COMPLETED ON 09/25/07 AT 10:58 A BY PETER BLACKMORE
 ARRIVED AT 10:58 A
POSTED ON: 09/26/07 AT: 03:01 A
ISSUED ON 09/25/07 AT 03:00 A DEST GAS
POSTED ON: 09/26/07 AT: 03:01 A
UNISSUED ON 08/22/07 AT 05:36 A DEST GAS
POSTED ON: 08/22/07 AT: 05:36 A

NEXT TRAN CODE: _____ SRCI SRSI SRMI SRBI

| STOP READ TIME | METERID | ADDRESS | COMM DEVICE ID | METER NUMBER | Date | Duke ID | Module Read | Index Read | Repa ired | Comments | Time in/out | COMMENTS |
|----------------------|----------|---------------------|-------------------|-----------------|----------|---------|----------------|---------------|--------------|----------|----------------|---------------|
| 2/19/2008 | 97702248 | 4859 SADDLERIDGE CT | INDEPENDENCE KY | 41051 | 71789626 | 752736 | 2/27 | 33372 | 304 | 304 n | 260071903999 | 144 MCAC COMP |

replaced- on
 already
 and working-

CINTRA Enterprise 2000 File Edit View Tools Session Options Help

GAS METER INVENTORY HISTORY DETAIL 04:35 P 06/06/08 M35H309

GAS METER NUMBER: 752736 COMPANY: ULH&P DATE PURCHASED: 08/07/98
MANUFACTURER NAME: SL MANUFACTURER TYPE: 250
METER LOCATION : P METER STATUS DATE: 01/21/03 METER TEST DATE: 11/01/02
PUC METER KIND : 05 PUC METER SIZE: 66

DELIVERY PRESSURE: .25 PRESSURE ADJ FACTOR: 1.0000
ERT NUMBER : 71789626 ERT TYPE: 26 CCF: 0000001
POSTED DATE : 09/25/07
POSTED TIME : 23.18.40 POSTED BY: -EMPLOYEE NOT FOUND
NEXT TRAN: _____

0:00.1 23/13

Connected to host cintr1 [162.113.67.165] [144F] NUM 4:35 PM

CINTRA Enterprise 2000 File Edit View Tools Session Options Help

GAS METER INVENTORY HISTORY DETAIL 04:38 P 06/06/08 M35H309

GAS METER NUMBER: 752736 COMPANY: ULH&P DATE PURCHASED: 08/07/98
MANUFACTURER NAME: SL MANUFACTURER TYPE: 250
METER LOCATION : P METER STATUS DATE: 01/21/03 METER TEST DATE: 11/01/02
PUC METER KIND : 05 PUC METER SIZE: 66

DELIVERY PRESSURE: .25 PRESSURE ADJ FACTOR: 1.0000
ERT NUMBER : 71903999 ERT TYPE: 26 CCF: 0000001
POSTED DATE : 02/28/08
POSTED TIME : 09.16.39 POSTED BY: SUSAN TAYLOR
NEXT TRAN: _____

0:00.1 23/13

Connected to host cintr1 [162.113.67.165] [144F] NUM 4:38 PM

CINTRA Enterprise 2000 File Edit View Tools Session Options Help

Cycle_BadgerReads_02212008_all(2).xls02212008 All (2)

7/9/2008

| ENERGY | STOPVAL | STARTVAL | VAL1 | VAL5 | DECOEVID | SERIALNUMBER | Date | DukeID | Module | Index | Repr | Comments | Time |
|---------|---------|----------|---------------------|---------|----------|--------------|------|--------|--------|-------|------|---|------|
| NO READ | | | 4859 SADDLERIDGE CT | INDEPEN | 71789626 | 752736 | 227 | 33372 | 304 | 304 n | | already replaced on and working- 2600719039399 | 144 |

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008
Response Due Date: July 14, 2008

KyPSC-INT-01-005

REQUEST:

In paragraph 2 of Duke's answer dated June 11, 2008, Duke states that, although the communication device and index were replaced on or about December 20, 2007 to be compatible with Mr. Gerwe's meter, the new Advanced Metering Infrastructure ("AMI") communication module number was not updated in Duke's customer management system until February 27, 2008, preventing Duke from obtaining electronic readings until such date. Explain the delay in updating the communication module number of Mr. Gerwe's meter.

RESPONSE:

Prior to February 27, 2008, the communication module that DE-Kentucky had listed on the account was not registering in the AMI system. DE-Kentucky contacted the installation vendor to investigate the lack of electronic communication. Following the investigation, the installer informed DE-Kentucky of the new module number which was then updated in the system. Communication with the module was established at that time. DE-Kentucky used February 27, 2008 as the installation date since that was the date the electronic communication was established. Until recently, DE-Kentucky assumed that the readings obtained prior to February 27, 2008 were incorrect due to the lack of electronic communication and the belief that the meter module was replaced by the supplier on February 27, 2008.

DE-Kentucky recently discovered that the module installer had actually replaced the meter module and index on December 20, 2007. DE-Kentucky had somehow overlooked the installer's confirmation that Complainant's module was replaced on December 20, 2007, and thus it was not immediately updated into DE-Kentucky's system.

Since a compatible module was installed on December 20, 2007, the meter and the index have been functioning properly since that time. The period in which Complainant's meter was not measuring all consumption is now known to be September 25, 2007 through December 19, 2007. DE-Kentucky read Complainant's meter manually on January 22, 2008. Since the meter had compatible equipment installed, it was functioning properly at that time. Thus, the manual reading shows Complainant's actual consumption from December 20, 2007 through January 22, 2008. The electronic communication was established on February 27, 2007. Therefore the reading obtained on

that date shows the correct actual consumption from January 22, 2008. DE-Kentucky has obtained actual monthly readings via the electronic device since February 27, 2008.

PERSON RESPONSIBLE:

Pam Ball

Duke Energy-Kentucky
Case No. 2008-00198
KyPSC Staff First Set of Interrogatories
Request Date: June 30, 2008
Response Due Date: July 14, 2008

KyPSC-INT-01-006

REQUEST:

In paragraph 4 of Duke's answer dated June 11, 2008, Duke states that it did not provide the names of customers who have complained about the communication modules, as requested by Mr. Gerwe.

- a. State the number of customers who have complained about or have questioned readings related to the AMI communication modules since Duke began installing these modules.
- b. If other complaints have been received about the modules, state whether the complaints involve meters, similar to Mr. Gerwe's meter, that have been found to be incompatible with the AMI module.

RESPONSE:

- a. DE-Kentucky has a record of five complaints in our Complaint Tracking system about the AMI meters, including Mr. Gerwe's complaint.
- b. All five complaints involved the defective modules/index.

PERSON RESPONSIBLE:

Pam Ball