

95

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

FEB 29 2008

PUBLIC SERVICE
COMMISSION

Lisa michelle Jackson)

(Your Full Name)

COMPLAINANT)

VS.

Appalachian Waste Control)

(Name of Utility)

DEFENDANT)

2008 - 78

COMPLAINT

The complaint of Lisa michelle Jackson respectfully shows:

(Your Full Name)

(a) Lisa michelle Jackson

(Your Full Name)

14 N Travis DR Thelma, Ky 41260

(Your Address)

(b) Paintsville Utilities Commission (Appalachian Waste Control)

(Name of Utility)

c/o Squire W. Williams

P.O. Box 676 Frankfort, Ky 40602

(Address of Utility)

(c) That: Are threatening to turn water service off if

(Describe here, attaching additional sheets if necessary,

sewage isn't paid in the amount of \$530.48

the specific act, fully and clearly, or facts that are the reason

in 10 days from Feb 20, 2008 and haven't had

and basis for the complaint.)

proper usage of sewer for almost 2 years now

it is running in my yard backed up under

Continued on Next Page

Formal Complaint

Lisa Michelle Jackson vs. Appalachian Waste Control

Page 2 of 2

my house and it is hard to breathe from the smell, my kids and I are constantly staying sick from it.

Wherefore, complainant asks keep water on have 2 children
(Specifically state the relief desired.)

in home and one of them is disabled, and
got sewage system fixed need my yard
and pipes and under my house. cleaned up
and fixed very unsanitary, children, pots

Dated at Tholma, Kentucky, this 26 day
(Your City)

and us being exposed

of February, 192008
(Month)

Lisa M. Jackson
(Your Signature)

(Name and address of attorney, if any)

CS RECEIVED

FEB 29 2008

PUBLIC SERVICE
COMMISSION

APPALACHIAN WASTE CONTROL
c/o Squire N. Williams III, Temporary Receiver
P.O. Box 676
FRANKFORT, KENTUCKY 40602-0676

TELEPHONE: (502) 227-2271

FAX: (502) 875-7158

February 20, 2008

Lisa Jackson
14 N. Travis Dr.
Thelma, Kentucky 41260

Re: Sewer Service Charges for Appalachian Waste Control/Notice of Water
Disconnect

Dear Ms. Jackson:

Our records reflect that you are delinquent in the payment of your sewer service charges for the above address in the amount of \$530.48.

This letter is to advise you that the Paintsville Utilities Commission will disconnect water service to any customer who fails to pay for sewer services. Pursuant to KRS 96.932, a sewer provider can compel a water service provider to stop a customer's water service for non-payment of his or her sewer bill. By law, the water service must discontinue the service and cannot turn the service back on until the sewer provider so directs. You will be responsible for any charges for discontinuing the service and reinstating the service.

Please be advised that your water service will be disconnected for non-payment of your sewer bill unless, within ten (10) days of the date of this letter, you make payment in full for all delinquent charges, or enter into an acceptable payment agreement to pay your delinquent sewer charges in full. This termination date will not be affected by your receipt of any subsequent bill. You have the right to dispute the reasons for termination.

Please forward payment in the amount reflected to the address above, or contact me if you believe that this notice is being sent in error.

Sincerely,



Squire N. Williams III
Temporary Receiver, Appalachian Waste Control

This notice is an attempt to collect a debt. Any information obtained will be used for that purpose.