

Barkley Lake Water District



POST OFFICE BOX 308 • CADIZ, KENTUCKY 42211
OFFICE: (270) 522-8425 • PLANT: (270) 924-5616
FAX: (270) 522-8448

RECEIVED

FEB - 4 2008

PUBLIC SERVICE
COMMISSION

February 1, 2008

Beth O'Donnell
Executive Director
Public Service Commission
211 Sower Blvd.
Frankfort, Ky. 40602

Re: Late Fee Penalties

CASE NO: 2008-00047

Dear Ms. O'Donnell:

Between Jan. 3rd and Jan. 11th 2008 our Post Office Box became overwhelmed with water bill payments. Typically when this occurs a notice will be inserted in our box to inform us of surplus mail. On this particular occasion the notice either went undetected by our staff or never existed. On Jan. 22, 2008 the surplus mail was brought to our attention by the Postal Service. In any event this situation affected 351 of our customers who were faithful to mail their bills on time. This resulted in unjust late fee's being assessed to these customers.

In an effort of fairness to our customers, I felt these penalties should be lifted, however the language in our Tariff prohibits us from doing this. It reads "Payments must be received, not postmarked, before 8 a.m. on the 16th day of the month".

On Jan. 23, 2008 I contacted PSC attorney Mr. Jerry Weutcher for his advise. He informed me that the Tariff must stand as written. He suggested I bring the issue before my Board Of Commissioners and if they were in agreement with myself to write you this letter explaining the situation and ask for a temporary amendment to our Tariff.

Serving Eastern Shore of Barkley Lake in Trigg County, Kentucky

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The B.L.W.D. Board Of Commissioners met on Jan. 31, 2008. I explained the situation and they were in unanimous agreement to ask for this amendment.

Please understand our primary concern at this point is to correct an injustice imposed on these 351 customers. Rest assured corrective measures will be taken to prevent this from happening in the future.

Please notify me if any further detailed information is needed pertaining to this issue and I will forward that to you in a timely manner. Thank you for your consideration and thanks to Mr. Weutcher for his advise.

Sincerely,

A handwritten signature in cursive script that reads "Terry Goins".

**Terry Goins
General Manager
Barkley Lake Regional Water District**