Steven L. Beshear Governor

Robert D. Vance, Secretary Environmental and Public Protection Cabinet

Larry R. Bond Commissioner Department of Public Protection

Joan Coleman
President
AT&T Communications of the South Central States, LLC
601 W. Chestnut Street
Room 408
Louisville, KY 40203



Commonwealth of Kentucky

Public Service Commission

211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov

April 24, 2008

Mark David Goss Chairman

John W. Clay Vice Chairman

Caroline Pitt Clark Commissioner

CERTIFICATE OF SERVICE

RE: Case No. 2007-00552 AT&T Communications of the South Central States, LLC

I, Stephanie Stumbo, Executive Director of the Public Service Commission, hereby certify that the enclosed attested copy of the Commission's Order in the above case was served upon the addressee by U.S. Mail on April 24, 2008.

Executive Director

SS/tw Enclosure



Steven L. Beshear Governor

Robert D. Vance, Secretary Environmental and Public Protection Cabinet

Larry R. Bond Commissioner Department of Public Protection

Shirley J. Day 871 Buena Vista Road Russellville, KY 42276



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COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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| SHIR | LEY J. DAY | |) | |
|------|--|--------|-------------|---------------------|
| | COMPLAINANT | , pase |)) | |
| V. | | |)) | CASE NO. 2007-00552 |
| | COMMUNICATIONS OF THE THE CENTRAL STATES, INC. | |))) | |
| | DEFENDANT | |)) | |

ORDER

On December 6, 2007, Shirley J. Day filed a formal complaint with the Commission against AT&T Communications of the South Central States, Inc. ("AT&T") alleging, among other things, that AT&T wrongfully considered her a long-distance customer and erroneously billed her for long-distance charges she never incurred. On January 17, 2008, AT&T answered the complaint and moved the Commission for dismissal, claiming that it had satisfied the complaint.

In its March 25, 2008 Order, the Commission stated that AT&T appeared to have satisfied the complaint, and directed Complainant to inform the Commission, within 20 days of the date of the Order, whether or not AT&T had satisfied the matters of which she complained. The March 25, 2008 Order also provided that if Complainant filed no response within the allotted time, the Commission would dismiss the case as satisfied and remove it from the Commission's docket. Complainant's response to the

Commission's Order was due no later than April 14, 2008. As of the date of this Order, Complainant has not responded. Pursuant to the March 25, 2008 Order, we find that the complaint should be dismissed as satisfied.

IT IS THEREFORE ORDERED that:

- 1. This complaint is dismissed with prejudice as satisfied and is removed from the Commission's docket.
 - 2. This is a final and appealable Order.

Done at Frankfort, Kentucky, this 24th day of April, 2008.

By the Commission

Executive Director