

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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PUBLIC SERVICE
COMMISSION

In the Matter of:

THOMAS DEAN STAUFFER)
)
COMPLAINANT)
)
vs.)
)
BRANDENBUG TELEPHONE COMPANY)
)
DEFENDANT)

CASE NO. 2007-00399

**THOMAS DEAN STAUFFER'S RESPONSE TO BRANDENBURG
TELEPHONE'S RESPONSE AND INTRODUCTION OF NEW EVIDENCE**

RESPONSE TO NEW EVIDENCE:

1. Please note that I, Thomas D. Stauffer, did not sign on or for the account of 270-4969-4992.
2. Please note the consistency of my wife's signature on all documents except the document of Aug 27, 2007. Note the stress in her signature and date. This was a result of being placed in a room with the door shut and demanded payment of \$60 in addition to our current bill, or they would shut off our phone. This after Brandenburg Telephone had been told by the commission that since she did not benefit from the use of that phone line and did not live at that address, they could not terminate our service as a result of nonpayment.
3. Brandenburg Telephone flatly denies that she was distressed in any way, but her handwriting proves just the opposite! She was on the verge of suicide as a result of the defendant's illegal use of force to get her to sign the promissory note. (Illegal in

that they threatened and have continued to threaten, to take action they were not legally entitled to take.) The first item on the Commission's, "Consumer's Bill of Rights", "You have the right to service, provided you (or a member of your household whose debt was accumulated at **your** address) are not indebted to the utility." At the time the debt was incurred, Both Ilissa and I lived at 420 Blevins Rd. not 400, The address of the disputed account, so the debt was not accumulated at my address! Therefore Brandenburg Telephone had no right to threaten us with disconnection.

4. Under Defendants exhibit "B" we were charged a late fee \$2.54 on the 06-01-07 billing even-though we paid the previous month's bill six days before a late fee should have been charged. This and the overwhelming shock of seeing a huge previous balance was the reason we were late in June as I needed to go in person to see what was going on! We were not late in July of 2007 either, Brandenburg Telephone just posted the payment Late. See copy of check.
5. As I explained in the original complaint. I stopped payment on the \$30.00 check for August in order to put gas in my truck to transport my wife to Communicare in Elizabethtown Ky. As a direct result of the defendants illegal collection practices. The stay at Communicare cost us a lot more than the \$30.00.
6. Please also note that the Document of August 29, 2007, Demands additional payments beyond our current monthly bills and uses the threat of service termination "immediately without further notice."
7. On March 28, 2007, My wife and I went to Brandenburg Telephone and paid \$33.00 on David's account and requested that she be taken off as a guarantor. The defendants refused to take her name off or any other action without having the

principal users, David Stauffer and Stacy Kelley present. If they had removed her or terminated service when asked on March 28, 2007, This case would not exist!

The Complainant prays that you will 1. Establish the wrongdoing of the defendant, 2. Make them separate the two bills, as I did not sign on the other account and that the balance wasn't incurred at my address, 3. Reverse all late fees, and return check fees, arising out of this Incident. 4. Establish the fact that I have the right to phone service without any further harassment over a debt that is not mine, And 5. Remove all liability for 270-496-4992 as we tried to do before all these additional charges were incurred.

Respectfully Submitted

A handwritten signature in cursive script that reads "Thomas Dean Stauffer". The signature is written in black ink and is positioned above the printed name.

Thomas Dean Stauffer

CERTIFICATE OF SERVICE

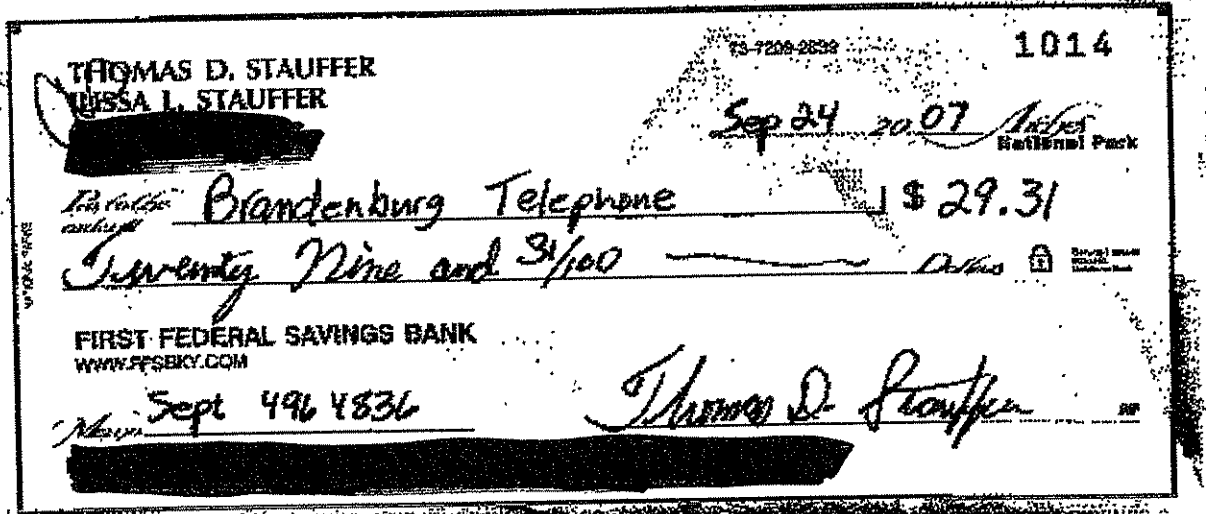
I hereby certify that a true and correct copy of the foregoing has been filed and served via first class United States Postal Service, with sufficient postage paid on this 19^h day of December, 2007, upon the following:

Brandenburg Telephone
C/O
John E. Selent
Dinsmore & Shohl LLP
1400 PNC Plaza, 500 West Jefferson St.
Louisville, KY 40202

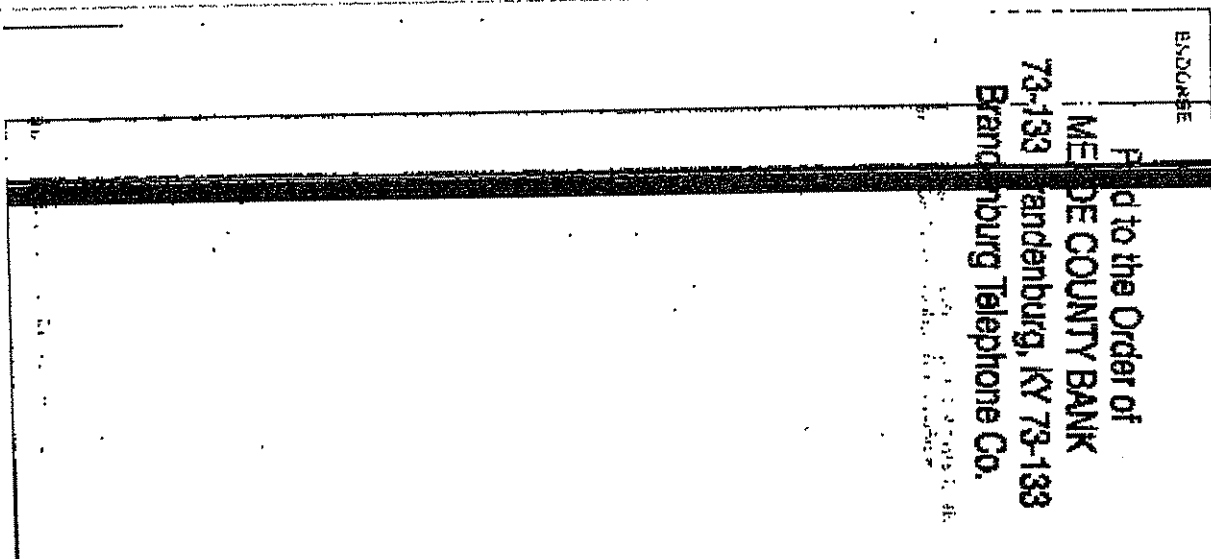


THOMAS D. STAUFFER, COMPLAINANT

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THOMAS D. STAUFFER
 ILISSA L. STAUFFER
 [Redacted]

73-7209-2639 1019
 Oct 5 2007
 National Park

Pay to the order of Brandenburg Telephone \$ 28.38
Twenty eight and 38/100 Dollars

FIRST FEDERAL SAVINGS BANK
 WWW.FFSBKY.COM

Current Charges 4964836 Thomas D Stauffer
 [Redacted]

Front

Pay to the Order of
 MEADE COUNTY BANK
 73-183 B
 Brandenburg, KY 73-183
 Brandenburg Telephone Co.

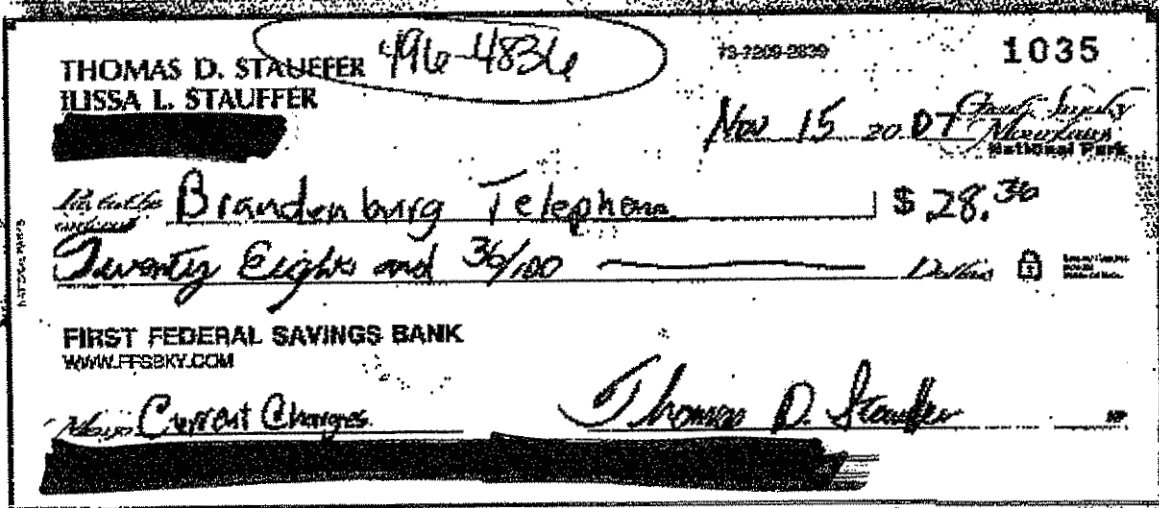
EMUL SE

[Redacted]

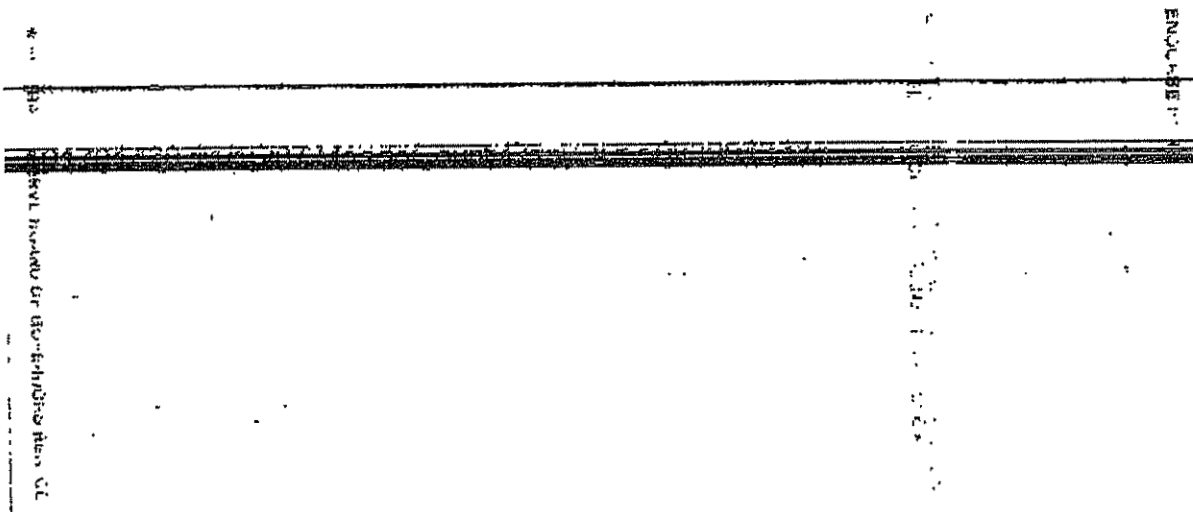
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THOMAS D. STAUFFER
 LISSA L. STAUFFER
 [Redacted]

73-7209-2030 1044
 Dec 17 2007 *Herby*
 National Park

Brandenburg Telephone \$ 28 ³⁶/₁₀₀
Twenty Eight and 36/100 Dollars

FIRST FEDERAL SAVINGS BANK
 WWW.FFSBKY.COM

270-496 4836 *Thomas D. Stauffer*
 [Redacted]

Front

ENDORSE 1

add to the Order of
 WENDE COUNTY BANK
 73-133 Brandenburg, KY 73-133
 Brandenburg Telephone Co.

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