



Ernie Fletcher
Governor

Mark David Goss
Chairman

Teresa J. Hill, Secretary
Environmental and Public
Protection Cabinet

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

John W. Clay
Commissioner

Christopher L. Lilly
Commissioner
Department of Public Protection

December 5, 2006

CT Corp System
KY Home Life Building
Louisville, KY 40202

RE: Case No. 2006-00401

Please see enclosed data request from Commission Staff in the above case.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth O'Donnell".

Beth O'Donnell
Executive Director

BOD/jc
Enclosure



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Kenneth and LouAnn Schiess
1812 Millgate Road
Louisville, KY 40223-1097

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Honorable Janice M. Theriot
Attorney at Law
Pedley Zielke Gordinier & Pence
2000 Meidinger Tower
462 South Fourth Street Avenue
Louisville, KY 40202-2555

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Attorney at Law
UAW Legal Services Plans
1939 Goldsmith Lane
Suite 117
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Marian Wright
Billing Operations Manager
Insight Phone of Kentucky, LLC
810 7th. Avenue
New York, NY 10019

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KENNETH SCHIESS AND LOUANN SCHIESS)	
)	
COMPLAINANTS)	
)	
V.)	CASE NO. 2006-00401
)	
INSIGHT PHONE OF KENTUCKY, LLC)	
)	
DEFENDANT)	

COMMISSION STAFF'S FIRST DATA REQUEST
TO KENNETH SCHIESS AND LOUANN SCHIESS

Pursuant to 807 KAR 5:001, Commission Staff requests that Kenneth Schiess and Louann Schiess ("Complainants") file the original and six copies of the requested information on or before January 12, 2007, with a copy to all parties of record. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. During the time period in which the international calls in question were allegedly dialed, did any individuals have access to the phone on which the calls were billed? If yes, state the names of the individuals and their relationship to you, if any.
2. Is there a computer in the household?
 - a. If yes, is the computer connected to the phone network?

- b. Is the computer used for connecting to the Internet?
 - c. Have you experienced any unusual behavior of the computer (for example, viruses, unwanted Web page pop-ups, etc.)?
- 3. Provide copies of the billing statements that contain the disputed calls.
 - 4. What is the total amount of refund or credit that you are seeking?
 - 5. Have you paid the amount in dispute?



Beth O'Donnell
Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

DATED: December 5, 2006

cc: Parties of Record

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

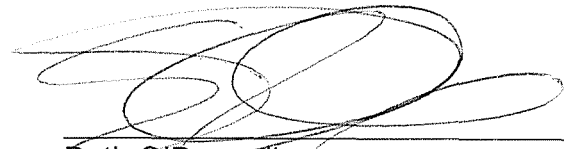
KENNETH SCHIESS AND LOUANN SCHIESS)	
)	
COMPLAINANTS)	
)	
V.)	CASE NO. 2006-00401
)	
INSIGHT PHONE OF KENTUCKY, LLC)	
)	
DEFENDANT)	

COMMISSION STAFF'S FIRST DATA REQUEST TO
INSIGHT PHONE OF KENTUCKY, LLC

Pursuant to 807 KAR 5:001, Commission Staff requests that Defendant, Insight Phone of Kentucky, LLC ("Insight"), file the original and six copies of the requested information on or before January 12, 2007, with a copy to all parties of record. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. Can you identify the carrier or provider to whom the international number allegedly dialed from Complainants' household is assigned? If yes, is the number assigned to a residential, commercial, or wireless account?

2. Is Insight aware of any malicious attacks, either by phone or computer, that might have generated these calls?



Beth O'Donnell
Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

DATED: December 5, 2006

cc: Parties of Record

Case No. 2006-00401