Ernie Fletcher Governor

Teresa J. Hill, Secretary Environmental and Public Protection Cabinet

Christopher L. Lilly Commissioner Department of Public Protection



Commonwealth of Kentucky Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov Mark David Goss Chairman

> John W. Clay Commissioner

December 12, 2006

TO: PARTIES OF RECORD

RE: Case No. 2006-00385

Enclosed please find a memorandum that has been filed in the record of the abovereferenced case. Any comments regarding this memorandum's contents should be submitted to the Commission within five days of receipt of this letter. Questions regarding this memorandum should be directed to Linda Mattox at 502/564-3940, Extension 407.

Sincerely Beth O'Donnell

Executive Director

vh/ Enclosure

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INTRA-AGENCY MEMORANDUM

KENTUCKY PUBLIC SERVICE COMMISSION

TO: Main Case File No. 2006-00385

FROM: Linda Mattox, Staff Attorney

DATE: December 12, 2006

RE: Conference of December 1, 2006 John McKeehan v. Louisville Gas and Electric Company

At the request of Commission Staff, an informal conference was held on December 1, 2006 at the Commission's offices to clarify issues related to John McKeehan's ("Complainant") complaint against Louisville Gas and Electric Company ("LG&E"). Present were:

Mike Cooper - LG&E
Rick Lovekamp - LG&E
Marty Reinert - LG&E
Alan Bottom - LG&E
Christy Gregor - LG&E
Julie Stethen - LG&E
Patsy Allen - LG&E
Patricia Clark - LG&E
John McKeehan - Complainant (via telephone)
Lawrence W. Cook - Office of the Kentucky Attorney General
Linda Mattox - Commission Staff
Jess Thompson - Commission Staff
Andrea Schroeder - Commission Staff
Dawn McGee - Commission Staff
Ginny Smith - Commission Staff
John Shupp - Commission Staff

Beginning the conference, Commission Staff stated that it would prepare minutes of the conference for the case record, that a copy of these minutes would be provided to all parties, and that all parties would be given an opportunity to submit written comments upon those minutes.

Allyson Sturgeon then reviewed Complainant's various LG&E accounts and associated charges which are the subject of this complaint. The Complainant explained how his recollection of the events differed from that of LG&E. Commission Staff

questioned LG&E regarding its records retention policy, calling attention to the fact that there are no records available that verify the actual electric and/or gas usage for the unpaid amounts in question.

The parties then discussed the history of the Complainant's bankruptcy proceedings and Complainant indicated that he has plans to file for bankruptcy again in the future. Questions were raised regarding Complainant's claim that he had called LG&E to request that service be disconnected at his M Street properties. Additionally, illegal use of service and tampering at these properties were discussed.

Allyson Sturgeon indicated that she would provide copies of the records referred to by LG&E at the conference to all of the parties for their review. Additionally, she indicated that she did not think that a settlement was possible, but that LG&E would review this case and inform Commission Staff if their position changes.

The conference then adjourned.

cc: Parties of Record