Ernie Fletcher Governor

Teresa J. Hill, Secretary Environmental and Public Protection Cabinet

Timothy J. LeDonne Commissioner Department of Public Protection



Commonwealth of Kentucky Public Service Commission 211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov Mark David Goss Chairman

> John W. Clay Commissioner

January 11, 2007

MEMORANDUM

TO: Commission Case file, Case No. 2006-00357

FROM: PSC staff

RE: Public comments in Case No. 2006-00357

During and following the public meetings that concluded on November 6, 2006, the PSC received 31 comments forms regarding number relief for Area Code 270. (Multiple and identical forms from a single address were treated as a single response.)

The results are as follow:

PREFER SPLIT

19

REASONS CITED:

Don't want to have to dial 10 digits to place local calls. 19

Too confusing to have two area codes in the same community.

13

Want any future phone services to have the same area code as my current services. 9

OTHER REASONS CITED:

- Confusion from other parts of the state having 7-digit dialing
- Having 1:1 correspondence between area code and geographic makes it easier to determine area code
- Split is better for business and industry

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PREFER OVERLAY

12

REASONS CITED:

Want to be sure I can keep my present phone number.

11

Possibly changing phone numbers would impose a cost on my business. 5

Overlay eliminates need for future splits.

OTHER:

• Overlay should apply only to mobile services

SPLIT OPTIONS (MAPS AVAILABLE ELSEWHERE IN THIS CASE FILE):

4A (industry preferred split option): 19

4: **0**

3: 4

2: **0**

1: 1

ADDITIONAL REMARKS:

- Prefer split but want to keep present number
- Time spent dialing 10 digits outweighs cost of reprinting materials with new number
- Split affects fewer people; overlay affects more, especially the elderly
- Split option 3 should be modified to move Union and Logan counties to Side A, Muhlenberg County to Side B

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