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PUBLIC SERVICE COMMISSION

Elizabeth O'Donnell **Executive Director** Kentucky Public Service Commission 211 Sower Boulevard P.O. Box 615 Frankfort, Kentucky 40602

RE: Administrative Case No. 2006-00357

Dear Ms. O'Donnell:

This letter is filed in connection with the filing of the customer education plan that was mailed to the Commission on October 31, 2007, for filing on November 1, 2007, in this case. There is a typographical error in the first paragraph of the letter with respect to the new area code. The new area code is "364" and not "354" as indicated in the letter.

November 1, 2007

We regret any inconvenience this may have caused the Commission and the Staff. The original and ten (10) copies of this letter are enclosed for filing. Thank you for you assistance in this matter. Please contact me if there are any questions.

Sincerely,

CC: Parties of Record

Members of Industry Task Force (list attached)

Enclosures

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AT&T Mobility Wes Jackert 5565 Glenridge Connector Atlanta, GA 30342

Dialog Telecommunications, Inc John Padgett 756 Tyvola Road, Suite 100 Charlotte, NC 28217

Windstream Communications
Daniel Logsden, Jr
130 W New Circle Rd, MS 4327-B1F01
Lexington, KY 40505

MCImetro Access Transmission Services LLC Louie DeCarlo 201 Spear Street, 9th Floor San Francisco, CA 94105

Heartland Communications Internet Services Inc Kim Bondurant 1301 Broadway Paducah, KY 42001

US LEC of Tennessee d/b/a PAETEC Business Services Judith Messenger 600 Willowbrook Office Park Fairport, New York 14450

MCI Communications Services, Inc. and MCImetro Access Transmission Services, LLC. (collectively referred to as "Verizon") Robert Davis 5055 North Point Parkway, Floor 1 Alpharetta, GA 30022

Insight Phone of Kentucky, LLC Gregory Cameron 810 Seventh Avenue, 41st Floor New York, NY 10019

Time Warner Telecom of Kentucky, LLC Carolyn Ridley 2078 Quail Run Drive Bowling Green, KY 42104

Bluegrass Telephone Co. d/b/a Kentucky Telephone Joseph McClung 101 Mill Street Leitchfield, KY 42754

Powertel/Memphis, Inc. and T-Mobile Central LLC, collectively doing business as T-Mobile ("T-Mobile") Michele Thomas 4 Campus Drive Parsippany, New Jersey 07054

Sprint Spectrum L.P. d/b/a Sprint PCS, Nextel West Corp., NPCR, Inc. d/b/a Nextel Partners Sprint Communications Company L.P. Douglas C. Nelson 2001 Edmund Halley Drive Reston, VA 20191