



Ernie Fletcher
Governor

Mark David Goss
Chairman

LaJuana S. Wilcher, Secretary
Environmental and Public
Protection Cabinet

Commonwealth of Kentucky
Public Service Commission
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Teresa J. Hill
Vice Chairman

Christopher L. Lilly
Commissioner
Department of Public Protection

August 16, 2006

AT&T
P.O. Box 8212
Aurora, IL 60572-8212

CERTIFICATE OF SERVICE

RE: Case No. 2006-00350
AT&T Communications of the South Central States

I, Beth O'Donnell, Executive Director of the Public Service Commission, hereby certify that the enclosed attested copy of the Commission's Order in the above case was served upon the addressee by U.S. Mail on August 16, 2006.

A handwritten signature in black ink, appearing to read "Beth O'Donnell", written over a horizontal line.

Executive Director

BOD/sh
Enclosure



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Sylvia Anderson
AT&T Communications of the South Central States
1200 Peachtree St., N.E.
Suite 8100
Atlanta, GA 30309

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Kenneth and Donna Jo Hopper
305 Upper Catlett Street
Hickman, KY 42050-1223

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONNA AND KENNETH HOPPER)	
)	
COMPLAINANTS)	
)	
V.)	CASE NO. 2006-00350
)	
AT&T COMMUNICATIONS OF THE)	
SOUTH CENTRAL STATES, LLC)	
)	
DEFENDANT)	

O R D E R

On July 14, 2006, Donna and Kenneth Hopper ("Complainants") filed a complaint against AT&T Communications of the South Central States, LLC ("AT&T") disputing bills containing long-distance charges for calls to an Internet service provider number. On July 19, 2006, the Commission entered an Order directing AT&T to answer or to satisfy the matters in the complaint. On July 31, 2006, AT&T filed its response with the Commission. In its response, AT&T claims that it correctly billed the Complainants, but that, in the interest of customer satisfaction, it has issued a credit in the amount of \$191.74 to the long-distance service account for Kenneth Hopper. On August 4, 2006, Complainants filed notification of their acceptance of AT&T's offer of satisfaction.

Pursuant to 807 KAR 5:001, Section 12(5), after an offer of satisfaction by a defendant, a complainant's acceptance of the offer, and the Commission's approval, no further proceedings are necessary. AT&T made an offer of satisfaction, the

Complainants accepted it, and the Commission finds that the complaint herein has been satisfied.

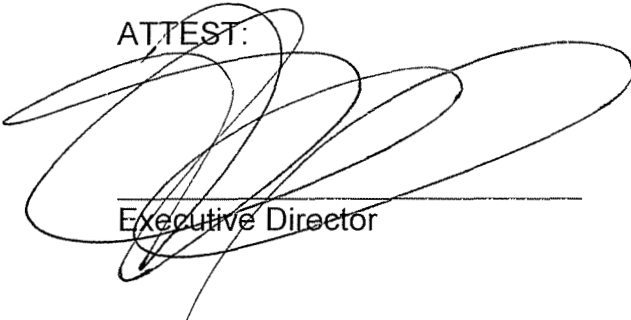
IT IS THEREFORE ORDERED that:

1. The offer of satisfaction by AT&T, and Complainants acceptance thereof, is approved.
2. This case is dismissed with prejudice as satisfied.

Done at Frankfort, Kentucky, this 16th day of August, 2006.

By the Commission

ATTEST:



Executive Director